

## **BAB V**

### **PENUTUP**

Pada bab lima ini penulis mengambil kesimpulan dari hasil penelitian yang telah dilakukan. Selanjutnya penulis membuat implikasi manajerial dan merumuskan saran. Kesimpulan, implikasi manajerial, dan saran tersebut adalah sebagai berikut:

#### **5.1. Kesimpulan**

Berdasarkan hasil dari analisis data penelitian yang telah dilakukan, maka dapat disimpulkan sebagai berikut:

1. Berdasarkan hasil yang diperoleh dari uji *Chi-Square* dapat dilihat bahwa hasil olah data menjelaskan bahwa tidak terdapat perbedaan tipe pembelian impulsif (Dorongan murni, pembelian impulsif yang direncanakan, pengingat dan saran pembelian impulsif) ditinjau dari sosial-ekonomi responden. Dimana sosial-ekonomi responden terdapat variabel jenis kelamin dan uang saku/pendapatan rata-rata per bulan. H1 ditolak.
2. Berdasarkan hasil yang diperoleh dari uji *Chi-Square* dapat dilihat bahwa hasil olah data menjelaskan bahwa terdapat perbedaan tipe pembelian impulsif ditinjau dari familiaritas merek responden. Merek yang familiar menjadi pilihan oleh mayoritas responden dalam semua tipe pembelian

impulsif (Dorongan murni, pembelian impulsif yang direncanakan, pengingat dan saran pembelian impulsif). H2 diterima.

3. Hasil uji *independent sample t-test* menunjukkan faktor utama dalam perilaku pembelian impulsif (*Trend-setters, Fashion Appearance, Self-image, Instant Gratification, Unplanned buying without prior thinking, Impulse Buying*) tidak terdapat perbedaan ditinjau dari jenis kelamin. Sedangkan pada variabel *Fashion-related Activities* disimpulkan terdapat perbedaan ditinjau dari jenis kelamin. Berdasarkan nilai *mean*, terlihat bahwa perempuan lebih tinggi dibandingkan dengan laki-laki, ini berarti konsumen perempuan lebih memperhatikan faktor *fashion-related activities*.
4. Hasil uji *one-way ANOVA* menunjukkan faktor utama dalam pembelian impulsif (*Fashion Appearance, Self-Image, Instant Gratification, Impulse Buying*) tidak terdapat perbedaan ditinjau dari uang saku/pendapatan responden. Sedangkan pada variabel *Trend-setters, Fashion related-Activities, Unplanned Buying without prior thinking* terdapat perbedaan ditinjau dari uang saku/pendapatan per bulan. Berdasarkan *mean*, pada variabel *Trend-setters* dan *Fashion related-Activities* menunjukkan bahwa uang saku/pendapatan per bulan sebesar  $\geq$  Rp 1.500.001,00 memiliki nilai yang lebih tinggi. Sedangkan variabel *Unplanned Buying without prior thinking* nilai mean tertinggi pada uang saku/pendapatan per bulan sebesar Rp 1.250.001,00 – Rp 1.500.000,00 diikuti dengan  $\geq$  Rp 1.500.001,00.

## 5.2. Implikasi Manajerial

1. Kategori produk yang paling sering dibeli secara impulsif oleh anak muda/generasi Y didominasi oleh minuman/makanan kemasan makanan ringan (ex: snack, dessert), makanan popular tradisional (ex: gudeg YU JUM, mie ayam BU TUMINI, sate klatak PAK PONG) dan pakaian diskon. Jadi, bagi perusahaan yang ingin menysar anak muda/generasi Y, membangun bisnis kuliner atau fesyen menjadi pilihan yang tepat berdasarkan hasil penelitian ini.
2. Perusahaan atau pelaku bisnis perlu meningkatkan aktivitas pemasarannya pada segmen konsumen perempuan dalam hal fesyen, dilihat dari terdapat perbedaan faktor utama perilaku pembelian impulsif ditinjau dari jenis kelamin. Menambah variasi pakaian dan asesoris terbaru pada segmen konsumen perempuan menjadi cara yang tepat.
3. Perusahaan atau pelaku bisnis perlu memperhatikan faktor utama perilaku pembelian impulsif seperti *trendsetters*, *fashion related activities* dan *unplanned buying without prior thinking* yang dilihat terdapat perbedaan ditinjau dari uang saku/pendapatan per bulan. Perlunya penyesuaian *targeting* yang tepat pada konsumen yang memiliki uang saku/pendapatan per bulan relatif tinggi, agar konsumen lebih terdorong untuk melakukan pembelian impulsif.
4. Melihat hasil temuan bahwa mayoritas konsumen melakukan pembelian impulsif ketika senang (contoh: menerima gaji atau nerima uang saku bulanan), ketika mempunyai waktu luang dan ketika sedang dengan

teman, perusahaan terkhusus pemasar perlu memanfaatkan momen-momen tersebut dengan lebih meningkatkan aktivitas pemasarannya ketika tanggal-tanggal menerima gaji/uang saku (biasanya awal bulan) dan pada jam-jam waktu luang (misalnya sore menjelang malam). Terkhusus untuk segmen anak muda atau generasi Y, *peer group* masih menjadi faktor penting bagaimana mereka berperilaku dalam melakukan pembelian. Mengadakan event khusus, pameran atau bazar baik di pusat perbelanjaan atau mall menjadi cara terbaik menarik perhatian anak muda/generasi Y untuk semakin mendorong mereka melakukan pembelian impulsif.

5. Stimulan internal mayoritas anak muda/generasi Y berasal dari rasa keinginan dan stimulan dari eksternal melihat faktor kualitas produk, diskon dan pengetahuan akan produk sebagai pemicu utama mereka melakukan pembelian impulsif. Maka para pemasar dapat memberikan stimulan yang sama kuat baik pada laki-laki maupun perempuan dalam memberikan kualitas produk yang baik, potongan harga/diskon serta terus memberikan pengetahuan akan produk pada konsumen anak muda/generasi Y.
6. Keempat tipe pembelian impulsif sama-sama dilakukan pada merek yang sudah familiar oleh konsumen anak muda/generasi Y, maka pemasar perlu memperhatikan dan meningkatkan kekuatan merek mereka agar semakin familiar oleh konsumen anak muda/generasi Y dan mendorong pembelian impulsif di masa mendatang.

### **6.3. Keterbatasan Penelitian dan Saran untuk Penelitian Selanjutnya**

Penelitian ini tidak terlepas dari keterbatasan maupun kelemahan. Adapun keterbatasan-keterbatasan yang ditemukan dalam penelitian ini adalah:

1. Responden dalam penelitian ini masih merupakan mayoritas pada usia mahasiswa strata 1 (S1), padahal menurut teori generasi di Indonesia, range usia generasi Y adalah 18-39 tahun pada tahun ini (2016). Penelitian selanjutnya dapat melakukan pengambilan sampel data yang lebih besar dengan range usia yang merata sesuai usia generasi Y.
2. Penelitian selanjutnya diharapkan bisa menambah variabel lain yang mendukung variabel familiaritas merek, dapat juga ditambah variabel seperti Citra Merek, Persepsi Kualitas, dan Kesetiaan Merek.
3. Variabel *Not a Fashion Leader* perlu diperbaiki instrumen item pernyataannya dikarenakan tidak realibel dalam uji kelayakan instrumen.
4. Penelitian ini masih bersifat umum, belum meneliti secara kongkrit sebuah perusahaan atau toko tertentu. Penelitian selanjutnya dapat mengambil contoh perusahaan atau toko tertentu sebagai objek penelitian seperti contoh Matahari departement store, Pusat kuliner disuatu daerah atau Pasar SunMor (Sunday Morning).

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## LAMPIRAN 1 KUESIONER



## KUESIONER PENELITIAN

### "STUDI TIPE PERILAKU PEMBELIAN IMPULSIF PADA KONSUMEN GENERASI Y"

#### I. Profil Responden

1. Umur :  
 2. Gender : Pria [ ] Wanita [ ]  
 3. Uang saku/pendapatan per bulan (Rata-rata) :  
     ≤ Rp 750.000,00 [ ]  
     Rp 750.001,00 – Rp 1.000.000,00 [ ]  
     Rp 1.000.001,00 – Rp 1.250.000,00 [ ]  
     Rp 1.250.001,00 – Rp 1.500.000,00 [ ]  
     ≥ Rp 1.500.001,00 [ ]

#### II. Perilaku Pembelian Impulsif responden

Pembelian impulsif: pembelian **SPONTAN**, tiba-tiba atau tidak direncanakan sebelumnya.

1. Kategori produk pembelian impulsif saya : (Boleh pilih lebih dari 1)

Produk	YA	TIDAK
Makanan populer restoran (ex: bale ayu, gubug makan mang engking, jambon resto)		
Makanan popular tradisional (ex: gudeg yu jum, mie ayam bu tumini, sate klatak pak pong)		
Makanan ringan (ex: Snack, dessert)		
Minuman/makanan kemasan		
Film Bioskop		
Asesoris (ex: jepit rambut, bando,gelang)		
Asesoris HP (ex: soft/hard case, tongsis)		
Pakaian Diskon		
Pakaian dalam		
Majalah		
Alat Tulis		
Sepatu		
Perlengkapan Game (ex: Joystick, headset/headphone)		
Kosmetik		
Produk perawatan (ex: face/body Lotion,lulur,masker)		
<b>Produk yang paling sering dibeli secara impulsif (pilih satu)</b>		

\*Untuk poin 2-5 jawablah berdasarkan produk yang paling sering dibeli secara impulsif!

2. Tipe pembelian impulsif saya termasuk dalam kategori :  
 - Dorongan murni pembelian impulsif = pembeli benar-benar melakukan pembelian secara **spontan**.  
 - Pengingat pembelian impulsif = pembeli melihat suatu produk dan **teringat stok** di rumah sudah/hampir habis.  
 - Saran pembelian impulsif = pembeli **terdorong** oleh beberapa faktor eksternal seperti dari produk itu sendiri atau misal terpengaruh oleh penjual.  
 - Pembelian impulsif yang direncanakan = pembeli memasuki toko dengan niat untuk melakukan **pembelian yang bergantung** pada harga spesial seperti diskon dan sejenisnya.

(Beri tanda centang (✓) pada kolom jawaban)

Tipe pembelian impulsif	Jawaban
Dorongan murni pembelian impulsif	
Pembelian impulsif yang direncanakan	
Saran pembelian impulsif	
Pengingat pembelian impulsif	

3. Familiaritas merek pembelian impulsif saya :

(Beri tanda centang (✓) pada kolom jawaban)

Familiaritas Merek	Jawaban
Merek Baru	
Merek familiar	
Merek tidak familiar	

4. Saya melakukan pembelian impulsif pada saat :

(Boleh pilih lebih dari 1)

Occasion of Purchased	YA	TIDAK
Sebelum bekerja/kuliah		
Setelah bekerja/kuliah		
Ketika senang (ex: gajian, terima kiriman uang sakу)		
Ketika dengan teman		
Ketika sedih		
Ketika tergesa-gesa		
Ketika sendirian		
Ketika lapar		
Ketika mempunyai waktu luang		

5. Motivasi pembelian impulsif saya datang dari :

(Boleh pilih lebih dari 1)

<b>Stimulasi dari diri saya</b>	<b>YA</b>	<b>TIDAK</b>
Kebutuhan		
Keinginan		
Rasa ingin tahu		
Pengalaman Berbelanja		
<b>Stimulasi dari faktor eksternal</b>	<b>YA</b>	<b>TIDAK</b>
Tampilan Toko		
Musik Toko		
Desain produk		
Perhatian penjual (ex: SPG,salesman)		
Pengaruh Iklan		
Diskon		
Kualitas Produk		
Pengetahuan akan produk		

6. Berilah **tanda ( ✓ )** pada kolom dengan keterangan sebagai berikut:

SS : Sangat Setuju

TS : Tidak Setuju

S : Setuju

STS : Sangat Tidak Setuju

N : Netral

<b>Kode</b>	<b>Pernyataan</b>	<b>SS</b>	<b>S</b>	<b>N</b>	<b>TS</b>	<b>STS</b>
<b>TS1</b>	Penting bagi saya untuk menjadi 'Trend-setters'.					
<b>TS2</b>	Saya menyadari tren fesyen dan ingin menjadi salah satu yang pertama untuk mencobanya.					
<b>TS3</b>	Saya yakin dengan kemampuan saya untuk mengenali tren fesyen.					
<b>FA1</b>	Salah satu yang terpenting adalah saya dapat mengekspresikan individu saya					
<b>FA2</b>	Saya menjadi yang pertama mencoba fesyen terbaru: maka banyak orang menganggap saya sebagai 'Trend-setters'.					

<b>Kode</b>	<b>Pernyataan</b>	<b>SS</b>	<b>S</b>	<b>N</b>	<b>TS</b>	<b>STS</b>
<b>FA3</b>	Karena gaya hidup saya yang aktif, saya perlu banyak variasi pakaian.					
<b>FRA1</b>	Saya membeli paling tidak satu pakaian yang terbaru.					
<b>FRA2</b>	Saya menghabiskan banyak uang untuk membeli baju dan aksesoris.					
<b>FRA3</b>	Saya menghabiskan banyak waktu pada aktifitas berkaitan dengan fesyen: itu menjadi penting untuk berpakaian baik.					
<b>SI1</b>	Jika saya ingin maju, saya harus berpakaian dengan baik.					
<b>SI2</b>	Apa yang saya pakai merepresentasikan diri saya.					
<b>NFL1</b>	Saya tersugesti dengan apa yang dipakai oleh Trend-setters (Selebriti, model).					
<b>NFL2</b>	Fesyen merupakan salah satu cara meraup banyak uang dari konsumen.					
<b>NFL3</b>	Saya membeli pakaian terlepas dari fesyen saat ini.					
<b>IG1</b>	Saya sering membeli sesuatu secara spontan.					
<b>IG2</b>	"Just do it" mendeskripsikan cara saya membeli sesuatu.					
<b>UB1</b>	Saya sering membeli sesuatu tanpa berpikir terlebih dahulu.					
<b>UB2</b>	"Beli sekarang, pikiran nanti" mendeskripsikan diri saya.					
<b>IB1</b>	Kadang-kadang saya merasa seperti terpacu saat membeli sesuatu.					
<b>IB2</b>	Kadang-kadang saya agak ceroboh dengan apa yang saya beli.					



## **LAMPIRAN 2**

## **DESKRIPTIF STATISTIK**

**Statistics**

	gender	uangaku	tipepembelian	katprodsering
N	Valid	237	237	237
	Missing	0	0	0

**gender**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	laki-laki	100	42.2	42.2	42.2
	perempuan	137	57.8	57.8	100.0
	Total	237	100.0	100.0	

**uangaku**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	< Rp 750.000,00	52	21.9	21.9	21.9
	Rp 750.001,00 – Rp 1.000.000,00	60	25.3	25.3	47.3
	Rp 1.000.001,00 – Rp 1.250.000,00	47	19.8	19.8	67.1
	Rp 1.250.001,00 – Rp 1.500.000,00	34	14.3	14.3	81.4
	> Rp 1.500.001,00	44	18.6	18.6	100.0
	Total	237	100.0	100.0	

**tipepembelian**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Dorongan murni pembelian impulsif	106	44.7	44.7	44.7
	Pembelian impulsif yang direncanakan	52	21.9	21.9	66.7
	Saran pembelian impulsif	19	8.0	8.0	74.7
	Pengingat pembelian impulsif	60	25.3	25.3	100.0
	Total	237	100.0	100.0	

**katprodsering**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Makanan populer restoran	17	7.2	7.2	7.2
	Makanan popular tradisional	31	13.1	13.1	20.3
	Makanan ringan (ex: Snack, dessert)	58	24.5	24.5	44.7
	Minuman/makanan kemasan	62	26.2	26.2	70.9
	Film Bioskop	9	3.8	3.8	74.7
	Asesoris	2	.8	.8	75.5
	Asesoris HP	1	.4	.4	75.9
	Pakaian Diskon	24	10.1	10.1	86.1
	Pakaian dalam	1	.4	.4	86.5
	Majalah	1	.4	.4	86.9
	Alat Tulis	4	1.7	1.7	88.6
	Sepatu	3	1.3	1.3	89.9
	Perlengkapan Game	3	1.3	1.3	91.1
	Kosmetik	11	4.6	4.6	95.8
	Produk perawatan	10	4.2	4.2	100.0
		Total	237	100.0	100.0



## **LAMPIRAN 3**

## **UJI VALIDITAS DAN REALIBILITAS**

## 1. Trend-setters

**Case Processing Summary**

		N	%
Cases	Valid	237	100.0
	Excluded <sup>a</sup>	0	.0
	Total	237	100.0

**Reliability Statistics**

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.787	.787	3

a. Listwise deletion based on all variables in the procedure.

**Item Statistics**

	Mean	Std. Deviation	N
TS1	2.85	1.030	237
TS2	2.87	1.155	237
TS3	3.11	1.030	237

**Inter-Item Correlation Matrix**

	TS1	TS2	TS3
TS1	1.000	.656	.474
TS2	.656	1.000	.524
TS3	.474	.524	1.000

**Item-Total Statistics**

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Squared Multiple Correlation	Cronbach's Alpha if Item Deleted
TS1	5.97	3.643	.653	.454	.685
TS2	5.95	3.129	.688	.489	.643
TS3	5.72	3.958	.550	.305	.789

**Scale Statistics**

Mean	Variance	Std. Deviation	N of Items
8.82	7.274	2.697	3

## 2. Fashion Appearance

**Case Processing Summary**

		N	%
Cases	Valid	237	100.0
	Excluded <sup>a</sup>	0	.0
	Total	237	100.0

**Reliability Statistics**

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.693	.693	3

a. Listwise deletion based on all variables in the procedure.

**Item Statistics**

	Mean	Std. Deviation	N
FA1	3.81	.980	237
FA2	2.54	1.103	237
FA3	3.13	1.140	237

**Inter-Item Correlation Matrix**

	FA1	FA2	FA3
FA1	1.000	.401	.405
FA2	.401	1.000	.483
FA3	.405	.483	1.000

**Item-Total Statistics**

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Squared Multiple Correlation	Cronbach's Alpha if Item Deleted
FA1	5.67	3.730	.469	.220	.651
FA2	6.94	3.166	.530	.284	.572
FA3	6.35	3.042	.533	.286	.570

**Scale Statistics**

Mean	Variance	Std. Deviation	N of Items
9.48	6.463	2.542	3

### 3. Fashion related-Activities

**Case Processing Summary**

		N	%
Cases	Valid	237	100.0
	Excluded <sup>a</sup>	0	.0
	Total	237	100.0

**Reliability Statistics**

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.818	.818	3

a. Listwise deletion based on all variables in the procedure.

**Item Statistics**

	Mean	Std. Deviation	N
FRA1	2.51	1.122	237
FRA2	2.43	1.175	237
FRA3	2.72	1.157	237

**Inter-Item Correlation Matrix**

	FRA1	FRA2	FRA3
FRA1	1.000	.641	.506
FRA2	.641	1.000	.650
FRA3	.506	.650	1.000

**Item-Total Statistics**

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Squared Multiple Correlation	Cronbach's Alpha if Item Deleted
FRA1	5.14	4.488	.632	.425	.788
FRA2	5.23	3.914	.744	.553	.672
FRA3	4.94	4.331	.640	.436	.781

**Scale Statistics**

Mean	Variance	Std. Deviation	N of Items
7.65	8.753	2.958	3

#### 4. Self-Image

Case Processing Summary			Reliability Statistics		
	N	%	Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
Cases Valid	237	100.0			
Excluded <sup>a</sup>	0	.0			
Total	237	100.0	.606	.609	2

a. Listwise deletion based on all variables in the procedure.

Item Statistics				Inter-Item Correlation Matrix	
	Mean	Std. Deviation	N	SI1	SI2
SI1	4.02	.983	237	1.000	.438
SI2	3.46	1.114	237	.438	1.000

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Squared Multiple Correlation	Cronbach's Alpha if Item Deleted
SI1	3.46	1.241	.438	.192	. <sup>a</sup>
SI2	4.02	.966	.438	.192	. <sup>a</sup>

a. The value is negative due to a negative average covariance among items. This violates reliability model assumptions. You may want to check item codings.

Scale Statistics			
Mean	Variance	Std. Deviation	N of Items
7.48	3.166	1.779	2

## 5. Not a Fashion Leader

Case Processing Summary			Reliability Statistics		
	N	%	Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
Cases Valid	237	100.0			
Excluded <sup>a</sup>	0	.0			
Total	237	100.0	.391	.378	3

a. Listwise deletion based on all variables in the procedure.

Item Statistics				Inter-Item Correlation Matrix			
	Mean	Std. Deviation	N		NFL1	NFL2	NFL3
NFL1	2.73	1.139	237	NFL1	1.000	.361	-.054
NFL2	3.54	1.047	237	NFL2	.361	1.000	.198
NFL3	3.41	.887	237	NFL3	-.054	.198	1.000

Item-Total Statistics					
	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Squared Multiple Correlation	Cronbach's Alpha if Item Deleted
NFL1	6.95	2.252	.220	.147	.327
NFL2	6.15	1.974	.418	.178	-.111 <sup>a</sup>
NFL3	6.27	3.257	.081	.058	.530

a. The value is negative due to a negative average covariance among items. This violates reliability model assumptions. You may want to check item codings.

Scale Statistics			
Mean	Variance	Std. Deviation	N of Items
9.68	4.302	2.074	3

**\*Not a Fashion Leader (NFL3 dihilangkan)**

<b>Case Processing Summary</b>			<b>Reliability Statistics</b>		
	N	%	Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
Cases Valid	237	100.0			
Excluded <sup>a</sup>	0	.0			
Total	237	100.0	.530	.531	2

a. Listwise deletion based on all variables in the procedure.

<b>Item Statistics</b>				<b>Inter-Item Correlation Matrix</b>	
	Mean	Std. Deviation	N	NFL1	NFL2
NFL1	2.73	1.139	237	1.000	.361
NFL2	3.54	1.047	237	.361	1.000

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Squared Multiple Correlation	Cronbach's Alpha if Item Deleted
NFL1	3.54	1.097	.361	.131	. <sup>a</sup>
NFL2	2.73	1.298	.361	.131	. <sup>a</sup>

a. The value is negative due to a negative average covariance among items. This violates reliability model assumptions. You may want to check item codings.

<b>Scale Statistics</b>			
Mean	Variance	Std. Deviation	N of Items
6.27	3.257	1.805	2

## 6. Instant Gratification

**Case Processing Summary**

		N	%
Cases	Valid	237	100.0
	Excluded <sup>a</sup>	0	.0
	Total	237	100.0

**Reliability Statistics**

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.666	.667	2

a. Listwise deletion based on all variables in the procedure.

**Item Statistics**

	Mean	Std. Deviation	N
IG1	3.40	1.039	237
IG2	3.15	1.116	237

**Inter-Item Correlation Matrix**

	IG1	IG2
IG1	1.000	.500
IG2	.500	1.000

**Item-Total Statistics**

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Squared Multiple Correlation	Cronbach's Alpha if Item Deleted
IG1	3.15	1.245	.500	.250	. <sup>a</sup>
IG2	3.40	1.080	.500	.250	. <sup>a</sup>

a. The value is negative due to a negative average covariance among items. This violates reliability model assumptions. You may want to check item codings.

**Scale Statistics**

Mean	Variance	Std. Deviation	N of Items
6.55	3.486	1.867	2

## 7. Unplanned Buying without prior thinking

**Case Processing Summary**

		N	%
Cases	Valid	237	100.0
	Excluded <sup>a</sup>	0	.0
	Total	237	100.0

**Reliability Statistics**

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.826	.826	2

a. Listwise deletion based on all variables in the procedure.

**Item Statistics**

	Mean	Std. Deviation	N
UB1	2.60	1.133	237
UB2	2.41	1.174	237

**Inter-Item Correlation Matrix**

	UB1	UB2
UB1	1.000	.704
UB2	.704	1.000

**Item-Total Statistics**

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Squared Multiple Correlation	Cronbach's Alpha if Item Deleted
UB1	2.41	1.378	.704	.495	. <sup>a</sup>
UB2	2.60	1.284	.704	.495	. <sup>a</sup>

a. The value is negative due to a negative average covariance among items. This violates reliability model assumptions. You may want to check item codings.

**Scale Statistics**

Mean	Variance	Std. Deviation	N of Items
5.01	4.534	2.129	2

## 8. Impulse Buying

Case Processing Summary			Reliability Statistics		
	N	%	Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
Cases Valid	237	100.0			
Excluded <sup>a</sup>	0	.0			
Total	237	100.0	.637	.638	2

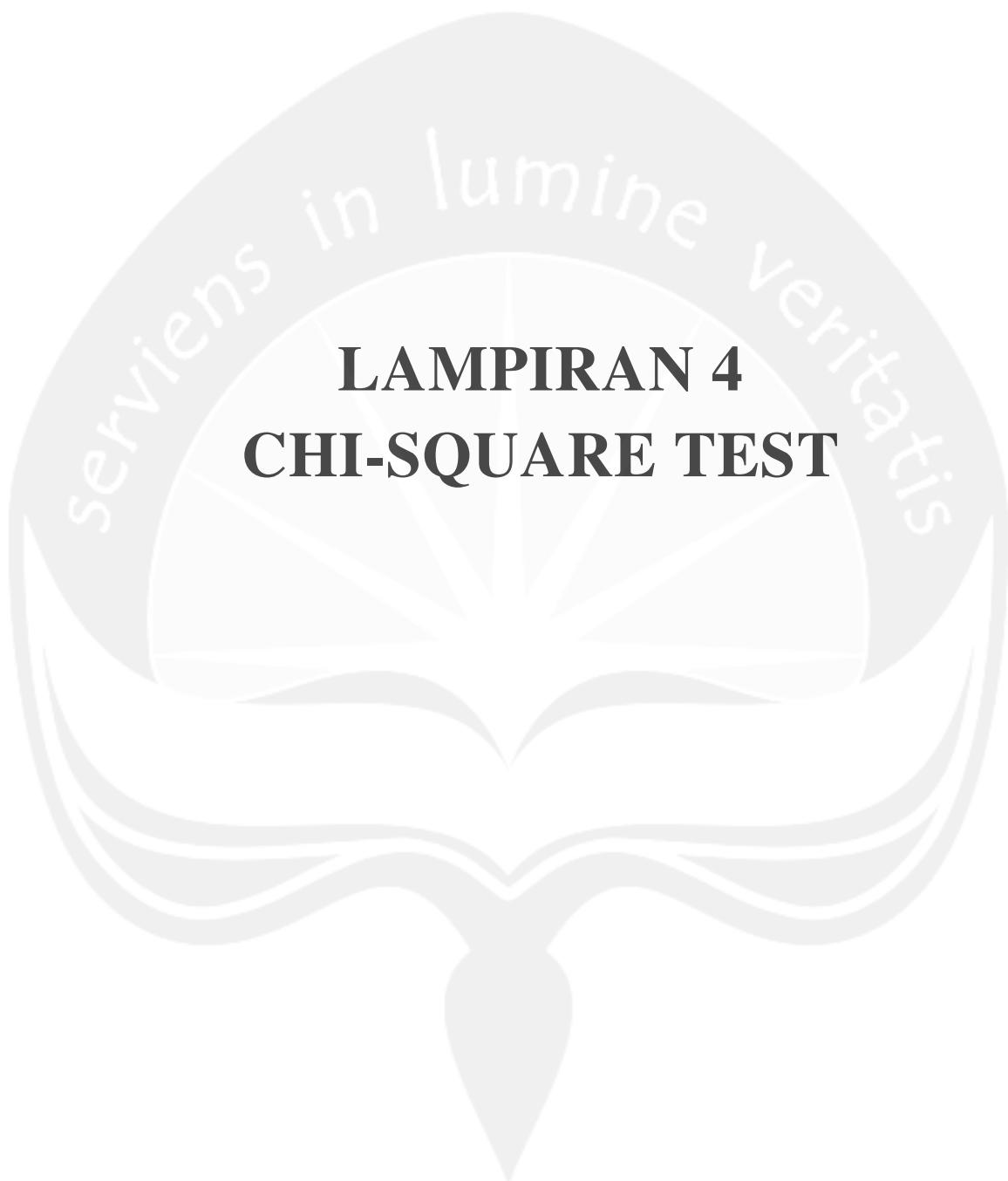
a. Listwise deletion based on all variables in the procedure.

Item Statistics				Inter-Item Correlation Matrix	
	Mean	Std. Deviation	N	IB1	IB2
IB1	3.33	1.026	237		
IB2	3.28	1.092	237		

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Squared Multiple Correlation	Cronbach's Alpha if Item Deleted
IB1		3.28	1.193	.469	.220
IB2		3.33	1.054	.469	.220

a. The value is negative due to a negative average covariance among items. This violates reliability model assumptions. You may want to check item codings.

Scale Statistics			
Mean	Variance	Std. Deviation	N of Items
6.61	3.298	1.816	2



## Crosstabs

**Case Processing Summary**

	Cases					
	Valid		Missing		Total	
	N	Percent	N	Percent	N	Percent
gender * tipepembelian	237	100.0%	0	.0%	237	100.0%
uangsaku * tipepembelian	237	100.0%	0	.0%	237	100.0%

### gender \* tipepembelian

**Crosstab**

			tipepembelian				Total	
			Dorongan murni pembelian impulsif	Pembelian impulsif yang direncanakan	Saran pembelian impulsif	Pengingat pembelian impulsif		
gender	laki-laki	Count	50	21	6	23	100	
		Expected Count	44.7	21.9	8.0	25.3	100.0	
	perempuan	Count	56	31	13	37	137	
		Expected Count	61.3	30.1	11.0	34.7	137.0	
Total		Count	106	52	19	60	237	
		Expected Count	106.0	52.0	19.0	60.0	237.0	

**Chi-Square Tests**

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	2.390 <sup>a</sup>	3	.495
Likelihood Ratio	2.413	3	.491
Linear-by-Linear Association	1.611	1	.204
N of Valid Cases	237		

a. 0 cells (,0%) have expected count less than 5. The minimum expected count is 8,02.

## **uang saku \* tipe pembelian**

**Crosstab**

		tipepembelian				
		Dorongan murni pembelian impulsif	Pembelian impulsif yang direncanakan	Saran pembelian impulsif	Pengingat pembelian impulsif	
uang saku < Rp 750.000,00	Count	21	17	5	9	52
	Expected Count	23.3	11.4	4.2	13.2	52.0
Rp 750.001,00 – Rp 1.000.000,00	Count	24	13	6	17	60
	Expected Count	26.8	13.2	4.8	15.2	60.0
Rp 1.000.001,00 – Rp 1.250.000,00	Count	20	10	4	13	47
	Expected Count	21.0	10.3	3.8	11.9	47.0
Rp 1.250.001,00 – Rp 1.500.000,00	Count	17	5	3	9	34
	Expected Count	15.2	7.5	2.7	8.6	34.0
> Rp 1.500.001,00	Count	24	7	1	12	44
	Expected Count	19.7	9.7	3.5	11.1	44.0
Total	Count	106	52	19	60	237
	Expected Count	106.0	52.0	19.0	60.0	237.0

**Chi-Square Tests**

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	10.053 <sup>a</sup>	12	.611
Likelihood Ratio	10.668	12	.558
Linear-by-Linear Association	.092	1	.761
N of Valid Cases	237		

a. 5 cells (25,0%) have expected count less than 5. The minimum expected count is 2,73.

**Responden dengan kategori produk yang paling sering dibeli secara impulsif berupa fesyen (pakaian diskon, pakaian dalam, sepatu dan asesoris (ex: jepit rambut, bando,gelang)**

gender \* tipedoronganimplusif Crosstabulation

		tipedoronganimplusif				Total
		dorongan murni	pem imp yang direncanakan	saran pembelian impulsif	pengingat pembelian impulsif	
gender laki-laki	Count	4	3	0	2	9
	% within tipedoronganimplusif	28.6%	30.0%	.0%	40.0%	30.0%
	% of Total	13.3%	10.0%	.0%	6.7%	30.0%
perempuan	Count	10	7	1	3	21
	% within tipedoronganimplusif	71.4%	70.0%	100.0%	60.0%	70.0%
	% of Total	33.3%	23.3%	3.3%	10.0%	70.0%
Total	Count	14	10	1	5	30
	% within tipedoronganimplusif	100.0%	100.0%	100.0%	100.0%	100.0%
	% of Total	46.7%	33.3%	3.3%	16.7%	100.0%

Chi-Square Tests

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	.680 <sup>a</sup>	3	.878
Likelihood Ratio	.953	3	.813
Linear-by-Linear Association	.107	1	.743
N of Valid Cases	30		

a. 6 cells (75,0%) have expected count less than 5. The minimum expected count is ,30.

**uang saku \* tipedoronganimplusif Crosstabulation**

		tipedoronganimplusif				Total
		dorongan murni	pem imp yang direncanakan	saran pembelian impulsif	pengingat pembelian impulsif	
uang saku <750.000	Count	1	2	0	1	4
	% within tipedoronganimplusif	7.1%	20.0%	.0%	20.0%	13.3%
	% of Total	3.3%	6.7%	.0%	3.3%	13.3%
750.000- 1.000.000	Count	2	2	1	1	6
	% within tipedoronganimplusif	14.3%	20.0%	100.0%	20.0%	20.0%
	% of Total	6.7%	6.7%	3.3%	3.3%	20.0%
1.000.000- 1.250.000	Count	4	1	0	0	5
	% within tipedoronganimplusif	28.6%	10.0%	.0%	.0%	16.7%
	% of Total	13.3%	3.3%	.0%	.0%	16.7%
1.250.000- 1.500.000	Count	2	4	0	1	7
	% within tipedoronganimplusif	14.3%	40.0%	.0%	20.0%	23.3%
	% of Total	6.7%	13.3%	.0%	3.3%	23.3%
>1.500.000	Count	5	1	0	2	8
	% within tipedoronganimplusif	35.7%	10.0%	.0%	40.0%	26.7%
	% of Total	16.7%	3.3%	.0%	6.7%	26.7%
Total	Count	14	10	1	5	30
	% within tipedoronganimplusif	100.0%	100.0%	100.0%	100.0%	100.0%
	% of Total	46.7%	33.3%	3.3%	16.7%	100.0%

**Chi-Square Tests**

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	10.932 <sup>a</sup>	12	.535
Likelihood Ratio	10.971	12	.531
Linear-by-Linear Association	.241	1	.624
N of Valid Cases	30		

a. 20 cells (100,0%) have expected count less than 5. The minimum expected count is ,13.

**gender \* familiaritasmerek Crosstabulation**

		familiaritasmerek			Total	
		merek baru	merek familiar	merek tidak		
				familiar		
gender	laki-laki	Count	2	6	1	9
		% within familiaritasmerek	50.0%	26.1%	33.3%	30.0%
		% of Total	6.7%	20.0%	3.3%	30.0%
	perempuan	Count	2	17	2	21
		% within familiaritasmerek	50.0%	73.9%	66.7%	70.0%
		% of Total	6.7%	56.7%	6.7%	70.0%
Total		Count	4	23	3	30
		% within familiaritasmerek	100.0%	100.0%	100.0%	100.0%
		% of Total	13.3%	76.7%	10.0%	100.0%

**Chi-Square Tests**

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	.945 <sup>a</sup>	2	.623
Likelihood Ratio	.885	2	.642
Linear-by-Linear Association	.324	1	.569
N of Valid Cases	30		

a. 4 cells (66,7%) have expected count less than 5. The minimum expected count is ,90.

**uangaku \* familiaritasmerek Crosstabulation**

		familiaritasmerek			Total
		merek baru	merek familiar	merek tidak familiar	
uangaku <750.000	Count	0	4	0	4
	% within familiaritasmerek	.0%	17.4%	.0%	13.3%
	% of Total	.0%	13.3%	.0%	13.3%
750.000- 1.000.000	Count	1	4	1	6
	% within familiaritasmerek	25.0%	17.4%	33.3%	20.0%
	% of Total	3.3%	13.3%	3.3%	20.0%
1.000.000- 1.250.000	Count	0	5	0	5
	% within familiaritasmerek	.0%	21.7%	.0%	16.7%
	% of Total	.0%	16.7%	.0%	16.7%
1.250.000- 1.500.000	Count	2	5	0	7
	% within familiaritasmerek	50.0%	21.7%	.0%	23.3%
	% of Total	6.7%	16.7%	.0%	23.3%
>1.500.000	Count	1	5	2	8
	% within familiaritasmerek	25.0%	21.7%	66.7%	26.7%
	% of Total	3.3%	16.7%	6.7%	26.7%

Total	Count	4	23	3	30
	% within familiaritasmerek	100.0%	100.0%	100.0%	100.0%
	% of Total	13.3%	76.7%	10.0%	100.0%

#### Chi-Square Tests

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	7.092 <sup>a</sup>	8	.527
Likelihood Ratio	8.966	8	.345
Linear-by-Linear Association	.006	1	.936
N of Valid Cases	30		

a. 13 cells (86,7%) have expected count less than 5. The minimum expected count is ,40.



## **LAMPIRAN 5 INDEPENDENT-SAMPLES T TEST**

## Variabel Trend-setters

**Group Statistics**

gender		N	Mean	Std. Deviation	Std. Error Mean
TS	laki-laki	100	2.91	.944	.094
	perempuan	137	2.96	.950	.081

**Independent Samples Test**

	Levene's Test for Equality of Variances		t-test for Equality of Means								
			F	Sig.	t	df	Sig. (2- tailed)	Mean Difference	Std. Error Difference	95% Confidence Interval of the Difference	
							Lower	Upper			
TS	Equal variances assumed		.098	.754	-.429	235	.668	-.054	.125	-.299	.192
	Equal variances not assumed				-.430	214.304	.668	-.054	.124	-.299	.192

## Variabel Fashion Appearance

**Group Statistics**

gender		N	Mean	Std. Deviation	Std. Error Mean
FA	laki-laki	100	3.06	.962	.096
	perempuan	137	3.22	.864	.074

**Independent Samples Test**

	Levene's Test for Equality of Variances		t-test for Equality of Means						
	F	Sig.	t	df	Sig. (2- tailed)	Mean Difference	Std. Error Difference	95% Confidence Interval of the Difference	
					Lower			Upper	
FA Equal variances assumed	.008	.928	-1.334	235	.184	-.159	.119	-.394	.076
Equal variances not assumed			-1.311	199.467	.191	-.159	.121	-.398	.080

## Variabel Fashion-related Activities

**Group Statistics**

gender		N	Mean	Std. Deviation	Std. Error Mean
FRA	laki-laki	100	2.35	.999	.100
	perempuan	137	2.72	1.036	.088

**Independent Samples Test**

	Levene's Test for Equality of Variances		t-test for Equality of Means						
	F	Sig.	t	df	Sig. (2- tailed)	Mean Difference	Std. Error Difference	95% Confidence Interval of the Difference	
								Lower	Upper
FRA Equal variances assumed	.395	.530	- 2.722	235	.007	-.365	.134	-.630	-.101
Equal variances not assumed			- 2.738	217.758	.007	-.365	.133	-.628	-.102

## Variabel Self-image

**Group Statistics**

gender		N	Mean	Std. Deviation	Std. Error Mean
SI	laki-laki	100	3.94	.941	.094
	perempuan	137	3.90	.893	.076

**Independent Samples Test**

	Levene's Test for Equality of Variances		t-test for Equality of Means							
	F	Sig.	t	df	Sig. (2- tailed)	Mean Difference	Std. Error Difference	95% Confidence Interval of the Difference		
								Lower	Upper	
SI	Equal variances assumed	.015	.902	.351	235	.726	.042	.120	-.195	.279
				.348	206.952	.728	.042	.121	-.197	.281

### Variabel Instant Gratification

**Group Statistics**

gender		N	Mean	Std. Deviation	Std. Error Mean
IG	laki-laki	100	3.43	.977	.098
	perempuan	137	3.53	.971	.083

**Independent Samples Test**

	Levene's Test for Equality of Variances		t-test for Equality of Means							
	F	Sig.	t	df	Sig. (2- tailed)	Mean Difference	Std. Error Difference	95% Confidence Interval of the Difference		
								Lower	Upper	
IG	Equal variances assumed	.005	.946	-803	235	.423	-.103	.128	-.355	.149
				-.803	212.656	.423	-.103	.128	-.355	.150

### Variabel Unplanned buying without prior thinking

**Group Statistics**

gender		N	Mean	Std. Deviation	Std. Error Mean
UB	laki-laki	100	2.69	1.116	.112
	perempuan	137	2.66	1.081	.092

**Independent Samples Test**

	Levene's Test for Equality of Variances		t-test for Equality of Means						
	F	Sig.	t	df	Sig. (2- tailed)	Mean Difference	Std. Error Difference	95% Confidence Interval of the Difference	
								Lower	Upper
UB Equal variances assumed	.211	.646	.229	235	.819	.033	.144	-.251	.317
Equal variances not assumed			.228	209.440	.820	.033	.145	-.253	.319

## Variabel Impulse Buying

**Group Statistics**

gender		N	Mean	Std. Deviation	Std. Error Mean
IB	laki-laki	100	3.59	.889	.089
	perempuan	137	3.46	.947	.081

**Independent Samples Test**

	Levene's Test for Equality of Variances		t-test for Equality of Means							
	F	Sig.	t	df	Sig. (2- tailed)	Mean Difference	Std. Error Difference	95% Confidence Interval of the Difference		
					Lower			Upper		
IB	Equal variances assumed	.930	.336	1.072	235	.285	.130	.121	-.109	.369
				1.083	220.762	.280	.130	.120	-.107	.367



## LAMPIRAN 6

### *One-Way ANOVA*

### Variabel Trend-setters

**Descriptives**

TS		N	Mean	Std. Deviation	Std. Error	95% Confidence Interval for Mean		Minimum	Maximum
						Lower Bound	Upper Bound		
<=Rp 750.000,00		52	2.58	.936	.130	2.32	2.84	1	4
Rp 750.001,00 – Rp 1.000.000		60	2.93	.880	.114	2.71	3.16	1	5
Rp 1.000.001,00 – Rp 1.250.000,00		47	3.15	.908	.133	2.88	3.42	1	5
Rp 1.250.001,00 – Rp 1.500.000,00		34	2.88	.913	.157	2.56	3.20	1	5
>= Rp 1.500.001,00		44	3.20	1.002	.151	2.90	3.51	1	5
Total		237	2.94	.946	.061	2.82	3.06	1	5

**ANOVA**

TS	Sum of Squares	df	Mean Square	F	Sig.
Between Groups	12.101	4	3.025	3.526	.008
Within Groups	199.072	232	.858		
Total	211.173	236			

### Variabel Fashion Apperance

**Descriptives**

FA						95% Confidence Interval for Mean			
	N	Mean	Std. Deviation	Std. Error	Lower Bound	Upper Bound	Minimum	Maximum	
<=Rp 750.000,00	52	2.88	.900	.125	2.63	3.14	1	5	
Rp 750.001,00 – Rp 1.000.000	60	3.18	.792	.102	2.98	3.39	1	5	
Rp 1.000.001,00 – Rp 1.250.000,00	47	3.23	.914	.133	2.97	3.50	1	5	
Rp 1.250.001,00 – Rp 1.500.000,00	34	3.12	.913	.157	2.80	3.44	1	5	
>= Rp 1.500.001,00	44	3.36	1.014	.153	3.06	3.67	1	5	
Total	237	3.15	.908	.059	3.04	3.27	1	5	

**ANOVA**

FA					
	Sum of Squares	df	Mean Square	F	Sig.
Between Groups	6.104	4	1.526	1.879	.115
Within Groups	188.428	232	.812		
Total	194.532	236			

### Variabel Fashion-related Activities

**Descriptives**

FRA						95% Confidence Interval for Mean			
	N	Mean	Std. Deviation	Std. Error	Lower Bound	Upper Bound	Minimum	Maximum	
<=Rp 750.000,00	52	2.00	.816	.113	1.77	2.23	1	4	
Rp 750.001,00 – Rp 1.000.000	60	2.70	1.030	.133	2.43	2.97	1	5	
Rp 1.000.001,00 – Rp 1.250.000,00	47	2.77	.960	.140	2.48	3.05	1	5	
Rp 1.250.001,00 – Rp 1.500.000,00	34	2.53	.961	.165	2.19	2.86	1	4	
>= Rp 1.500.001,00	44	2.84	1.180	.178	2.48	3.20	1	5	
Total	237	2.56	1.034	.067	2.43	2.69	1	5	

**ANOVA**

FRA					
	Sum of Squares	df	Mean Square	F	Sig.
Between Groups	22.980	4	5.745	5.811	.000
Within Groups	229.382	232	.989		
Total	252.363	236			

### Variabel Self-image

**Descriptives**

SI		N	Mean	Std. Deviation	Std. Error	95% Confidence Interval for Mean		Minimum	Maximum
						Lower Bound	Upper Bound		
<=Rp 750.000,00		52	3.77	1.059	.147	3.47	4.06	1	5
Rp 750.001,00 – Rp 1.000.000		60	3.92	.850	.110	3.70	4.14	1	5
Rp 1.000.001,00 – Rp 1.250.000,00		47	3.94	.895	.130	3.67	4.20	1	5
Rp 1.250.001,00 – Rp 1.500.000,00		34	3.91	.753	.129	3.65	4.17	2	5
>= Rp 1.500.001,00		44	4.07	.950	.143	3.78	4.36	1	5
Total		237	3.92	.912	.059	3.80	4.03	1	5

**ANOVA**

SI	Sum of Squares	df	Mean Square	F	Sig.
Between Groups	2.159	4	.540	.645	.631
Within Groups	194.153	232	.837		
Total	196.312	236			

### Variabel Instant Gratification

**Descriptives**

IG						95% Confidence Interval for Mean			
	N	Mean	Std. Deviation	Std. Error	Lower Bound	Upper Bound	Minimum	Maximum	
<=Rp 750.000,00	52	3.33	1.061	.147	3.03	3.62	1	5	
Rp 750.001,00 – Rp 1.000.000	60	3.37	.991	.128	3.11	3.62	1	5	
Rp 1.000.001,00 – Rp 1.250.000,00	47	3.62	.922	.134	3.35	3.89	2	5	
Rp 1.250.001,00 – Rp 1.500.000,00	34	3.56	.960	.165	3.22	3.89	2	5	
>= Rp 1.500.001,00	44	3.66	.888	.134	3.39	3.93	1	5	
Total	237	3.49	.973	.063	3.36	3.61	1	5	

**ANOVA**

IG					
	Sum of Squares	df	Mean Square	F	Sig.
Between Groups	4.473	4	1.118	1.186	.318
Within Groups	218.751	232	.943		
Total	223.224	236			

### Variabel Unplanned buying without prior thinking

**Descriptives**

UB						95% Confidence Interval for Mean			
	N	Mean	Std. Deviation	Std. Error	Lower Bound	Upper Bound	Minimum	Maximum	
<=Rp 750.000,00	52	2.23	.942	.131	1.97	2.49	1	4	
Rp 750.001,00 – Rp 1.000.000	60	2.65	1.022	.132	2.39	2.91	1	5	
Rp 1.000.001,00 – Rp 1.250.000,00	47	2.72	1.117	.163	2.40	3.05	1	5	
Rp 1.250.001,00 – Rp 1.500.000,00	34	3.06	1.071	.184	2.68	3.43	1	5	
>= Rp 1.500.001,00	44	2.86	1.212	.183	2.50	3.23	1	5	
Total	237	2.67	1.094	.071	2.53	2.81	1	5	

**ANOVA**

UB					
	Sum of Squares	df	Mean Square	F	Sig.
Between Groups	16.980	4	4.245	3.711	.006
Within Groups	265.349	232	1.144		
Total	282.329	236			

### Variabel Impulse Buying

**Descriptives**

IB					95% Confidence Interval for Mean							
					N	Mean	Std. Deviation	Std. Error	Lower Bound	Upper Bound		
									Minimum	Maximum		
<=Rp 750.000,00		52	3.29	.915	.127	3.03	3.54		1	5		
Rp 750.001,00 – Rp 1.000.000		60	3.67	.857	.111	3.45	3.89		1	5		
Rp 1.000.001,00 – Rp 1.250.000,00		47	3.40	.993	.145	3.11	3.70		1	5		
Rp 1.250.001,00 – Rp 1.500.000,00		34	3.76	.781	.134	3.49	4.04		2	5		
>= Rp 1.500.001,00		44	3.50	1.000	.151	3.20	3.80		1	5		
Total		237	3.51	.923	.060	3.40	3.63		1	5		

**ANOVA**

IB						
		Sum of Squares	df	Mean Square	F	Sig.
Between Groups		6.755	4	1.689	2.015	.093
Within Groups		194.443	232	.838		
Total		201.198	236			

LAMPIRAN 6  
REKAP DATA KUESIONER

NO R E S P O N D E N	U n a n g g e n d r o d a k u r	K a t e g o r i t a s s e b h b e k r a / k u l i a h	F a m i l i a r i t a s e b h b e k r a / k u l i a h	S e t el a h b e k r a / k u l i a h	K e ti k a d e n g a s e d g e n a n g	K e ti k a t e r g e s a -	K e ti k a d e n g a s e d g e n a n g	K e ti k a m e n p u n y ai w ak tu h an a n g	K e ti k a m e n p u n y ai w ak tu h an a n g	R a s a i n g i n t a h u	P e n g a m a n B e r b e l a n j a n h u	T a m p il a n B e r b e l a n j a n h u	M u s i k p r o d u k o k o	D e s a i n p e n h i l k o n p r o d u k o k o	P e r h a t i a n p e n g .P r o d u k o n p r o d u k o k o	K u a l i t a s s P r o d u k o n p r o d u k o k o	P e n g a r u h i l k o n p r o d u k o n p r o d u k o k o	N F F F R R F F S S F F I I L L G B B B B	N F F F R R F F S S F F I I L L G B B B B																							
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1																				4	5	4	5	5	4	5	5	5	4	5	5	5	5	5	1	1	4	4				
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