

## **BAB IV**

### **PENUTUP**

#### **A. Kesimpulan**

Sesuai tujuannya, penelitian ini untuk mengetahui kepuasan mahasiswa terhadap berita Rubrik Swara Kampus di Surat Kabar Harian Kedaulatan Rakyat, dengan membandingkan antara kebutuhan (motif/harapan) ketika membaca berita Rubrik Swara Kampus (*Gratification Sought*) dengan kepuasan yang diperoleh setelah membaca berita Rubrik Swara Kampus (*Gratification Obtained*). Berdasarkan hasil analisis diketahui bahwa mahasiswa Fisip UAJY puas pada semua motif, terlihat dari perbandingan skor rata-rata (*mean*) *Gratification Sought* lebih kecil daripada skor rata-rata (*mean*) *Gratification Obtained*. Sedangkan mahasiswa UPN “Veteran” Yogyakarta tidak terpuaskan terutama pada motif identitas pribadi dan integratif personal, terlihat dari perbandingan skor rata-rata (*mean*) *Gratification Sought* lebih besar daripada skor rata-rata (*mean*) *Gratification Obtained*.

Responden berjumlah 143 orang, adalah 70 orang mahasiswa Universitas Atma Jaya Yogyakarta Fakultas Ilmu Sosial dan Ilmu Politik angkatan tahun 2009/2010 dan 73 orang mahasiswa Universitas Pembangunan Nasional “Veteran” Yogyakarta Fakultas Ilmu Sosial dan Ilmu Politik angkatan tahun 2007/2008 yang pernah membaca berita Rubrik Swara Kampus di Surat Kabar Harian Kedaulatan Rakyat. Motif atau kebutuhan (*Gratification Sought*) yang dibandingkan meliputi kebutuhan informasi, kebutuhan identitas pribadi,

kebutuhan integratif personal, kebutuhan interaksi sosial, dan kebutuhan hiburan.

Sedangkan kepuasan (*Gratification Obtained*) meliputi kepuasan informasi, kepuasan identitas pribadi, kepuasan integratif personal, kepuasan interaksi sosial dan kepuasan hiburan.

Setelah menjalani serangkaian proses penelitian dan didasarkan hasil penelitian yang telah dijabarkan pada bab-bab sebelumnya, maka peneliti merangkum kesimpulan sebagai berikut:

1. Penelitian tentang kepuasan ini menemukan bahwa mahasiswa Universitas Atma Jaya Yogyakarta Fakultas Ilmu Sosial dan Ilmu Politik angkatan tahun 2009/2010 dan mahasiswa Universitas Pembangunan Nasional “Veteran” Yogyakarta Fakultas Ilmu Sosial dan Ilmu Politik angkatan tahun 2007/2008 merupakan khalayak aktif yang selektif dalam proses komunikasi media.
2. Berdasarkan analisis karakteristik responden frekuensi membaca diperoleh hasil bahwa mayoritas responden membaca sebanyak 2 kali dalam sebulan. Hal ini menunjukkan bahwa semua mahasiswa yang menjadi responden pernah membaca berita Rubrik Swara Kampus yang berisi pemberitaan tentang dunia perguruan tinggi dan ditulis oleh mahasiswa. Selain itu frekuensi membaca responden masuk dalam kategori sering sehingga lebih relevan untuk diteliti karena lebih mengenal isi berita pada Rubrik Swara Kampus di Surat Kabar Harian Kedaulatan Rakyat dibandingkan pembaca masyarakat umum.
3. Berdasarkan kepuasan responden pada kategori umur diketahui bahwa mahasiswa Fisip UAJY terpuaskan sehingga tidak terdapat perbedaan

kepuasan responden berdasarkan kategori umur. Sedangkan mahasiswa Fisip UPN “Veteran” Yogyakarta pada umur 20-22 tahun tidak terpuaskan pada kategori kebutuhan identitas pribadi, integratif personal, dan kebutuhan hiburan. Responden umur 23-25 tahun tidak terpuaskan pada kategori kebutuhan identitas pribadi dan integratif personal.

4. Berdasarkan media yang sering digunakan diketahui bahwa mahasiswa Fisip UAJY yang sering menggunakan internet, radio dan televisi merasa puas pada semua kategori kebutuhan. Tetapi responden yang sering menggunakan surat kabar merasa tidak puas pada kategori kebutuhan informasi. Sedangkan mahasiswa UPN “Veteran” Yogyakarta berdasarkan media yang sering digunakan diketahui bahwa responden yang menggunakan media surat kabar tidak terpuaskan pada kategori kebutuhan identitas pribadi, responden yang menggunakan media radio merasa terpuaskan pada semua kategori kebutuhan, responden yang menggunakan media televisi merasa tidak terpuaskan pada motif integratif personal dan responden yang menggunakan media internet tidak terpuaskan pada kebutuhan identitas pribadi, integratif personal, interaksi sosial dan motif hiburan.
5. Jika dilihat secara statistik dengan uji *t-test* pada mahasiswa Fisip UAJY perbedaan rata-rata yang signifikan antara GO dan GS terjadi pada kebutuhan dan kepuasan identitas pribadi, integratif personal, interaksi sosial dan hiburan. Sedangkan pada mahasiswa Fisip UPN “Veteran” Yogyakarta perbedaan rata-rata yang signifikan antara GO dan GS hanya terjadi pada kebutuhan dan kepuasan hiburan. Perbedaan yang signifikan ini menunjukkan

bahwa Gratification Obtained lebih besar daripada Gratification Sought (GO > GS). Pada rata-rata kebutuhan dan kepuasan informasi dari mahasiswa Fisip UAJY hasilnya tidak signifikan, sedangkan dari mahasiswa UPN “Veteran” Yogyakarta pada rata-rata kebutuhan dan kepuasan identitas pribadi, integratif personal, interaksi sosial dan hiburan hasilnya tidak signifikan.

6. Sesuai dengan teori Uses and Gratification yang digunakan dalam penelitian ini, khalayak mengkonsumsi media sesuai dengan kebutuhannya. Antara khalayak yang satu dengan yang lain mempunyai kebutuhan yang berbeda ketika memutuskan untuk mengkonsumsi media. Hal ini terlihat dari kepuasan setiap karakteristik.

## B. Saran

Penelitian ini menggunakan metode survei, sehingga peneliti tidak perlu meneliti semua individu dalam populasi karena adanya keterbatasan biaya dan waktu, data pokok dalam penelitian hanya didapatkan dari penyebaran kuesioner.

Peneliti menyarankan kepada peneliti yang akan datang agar menggunakan lebih dari satu metode serta menggunakan lebih dari alat pengumpul data, misalnya dengan wawancara langsung kepada responden sehingga diharapkan hasil yang didapatkan bisa lebih lengkap.

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#### **Skripsi:**

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#### **Non-buku:**

Wawancara dengan Koordinator Swara Kampus, Krisno Wibowo pada tanggal 11 April 2011 pukul 10.30 wib.

Daftar Total SKS Per Mahasiswa Program Studi Ilmu Komunikasi Semester Genap Tahun Angkatan 2010/2011.

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*serviens in lumine veritatis*

# LAMPIRAN

# Kuesioner

## DATA RESPONDEN

1. Nomor Responden : .....(diisi oleh peneliti)
2. Umur : .....tahun
3. Jenis Kelamin : \*laki-laki/perempuan

**Anda diminta memberikan tanda silang (x) terhadap jawaban dari setiap pertanyaan yang paling sesuai dengan keadaan sebenarnya.**

4. Media massa apa yang paling sering anda gunakan dalam mencari berita dan informasi?
  - a. Surat Kabar
  - b. Radio
  - c. Televisi
  - d. Internet
5. Apakah anda pernah membaca Rubrik Swara Kampus (Swaka) di Kedaulatan Rakyat?
  - a. Ya
  - b. Tidak (Jika Anda menjawab tidak, silahkan berhenti sampai disini)
6. Berapa sering frekuensi Anda membaca Rubrik Swara Kampus (Swaka) di Kedaulatan Rakyat dalam sebulan?
  - a. 1 kali
  - b. 2 kali
  - c. 3 kali
  - d. 4 kali
  - e. 5 kali

**Keterangan : Tanda (\*) coret yang tidak perlu**

### **Petunjuk**

- Untuk menjawab pertanyaan-pertanyaan berikut, Anda hanya cukup memberikan tanda check (✓) pada kotak yang tersedia, sesuai dengan keadaan diri Anda yang sebenarnya.
- STS merupakan singkatan Sangat Tidak Setuju, TS berarti Tidak Setuju, TT berarti Tidak Tahu, S berarti Setuju, SS berarti Sangat Setuju.
- Tiap jawaban STS – SS mempunyai variasi nilai antara 1 sampai dengan 5.

### **GRATIFICATION SOUGHT**

Pernyataan-pernyataan dibawah ini untuk mengetahui kepuasan yang akan dicari atau diinginkan anda (pembaca) ketika membaca rubrik Swara Kampus (Swaka) di Surat Kabar Harian Kedaulatan Rakyat yang pasti dipengaruhi oleh sebab-sebab tertentu, yaitu didasari motif-motif penuhan sejumlah kebutuhan yang ingin dipenuhi.

### **KEBUTUHAN INFORMASI**

Pernyataan berikut berkaitan dengan **motif** Anda membaca rubrik Swara Kampus (Swaka) di Surat Kabar Harian Kedaulatan Rakyat berkaitan dengan kebutuhan informasi:

| No | Pernyataan  | STS | TS | TT | S | SS |
|----|---|-----|----|----|---|----|
|    |   | 1   | 2  | 3  | 4 | 5  |
| 8  | Saya membaca rubrik Swara Kampus (Swaka) karena saya <b>ingin</b> mengetahui berbagai kegiatan yang terjadi pada Universitas-universitas di Yogyakarta dan sekitarnya.                        |     |    |    |   |    |
| 9  | Saya membaca rubrik Swara Kampus (Swaka) karena saya <b>ingin</b> mendapatkan pengetahuan berita yang sedang hangat di kalangan mahasiswa.  |     |    |    |   |    |
| 10 | Saya membaca rubrik Swara Kampus (Swaka) karena saya <b>ingin</b> mendapatkan informasi kebiasaan yang berlaku pada mahasiswa di Yogyakarta dan sekitarnya.                                   |     |    |    |   |    |
| 11 | Saya membaca rubrik Swara Kampus (Swaka) karena saya <b>ingin</b> mendapatkan informasi tentang prestasi-prestasi yang telah diperoleh oleh mahasiswa-mahasiswa di Yogyakarta dan sekitarnya. |     |    |    |   |    |

### KEBUTUHAN IDENTITAS PRIBADI

Pernyataan berikut berkaitan dengan **motif** Anda membaca rubrik Swara Kampus (Swaka) di Surat Kabar Harian Kedaulatan Rakyat berkaitan dengan kebutuhan identitas pribadi:

| No | Pernyataan  | STS | TS | TT | S | SS |
|----|---|-----|----|----|---|----|
|    |   | 1   | 2  | 3  | 4 | 5  |
| 12 | Saya membaca rubrik Swara Kampus (Swaka) karena saya <b>ingin</b> dapat memperoleh atau menemukan penunjang nilai-nilai pribadi.                                    |     |    |    |   |    |
| 13 | Saya membaca rubrik Swara Kampus (Swaka) karena saya <b>ingin</b> dapat meningkatkan pemahaman tentang minat diri sendiri dalam bidang pendidikan.                  |     |    |    |   |    |
| 14 | Saya membaca rubrik Swara Kampus (Swaka) karena saya <b>ingin</b> dapat memperoleh ilmu dan pengetahuan dari kehidupan yang dialami mahasiswa dalam pemberitaan.    |     |    |    |   |    |
| 15 | Saya membaca rubrik Swara Kampus (Swaka) karena saya <b>ingin</b> dapat memperoleh semangat atau pengalaman dari kehidupan sehari-hari mahasiswa dalam pemberitaan. |     |    |    |   |    |

### KEBUTUHAN INTEGRATIF PERSONAL

Pernyataan berikut berkaitan dengan **motif** Anda membaca rubrik Swara Kampus (Swaka) di Surat Kabar Harian Kedaulatan Rakyat berkaitan dengan kebutuhan integratif personal:

| No | Pernyataan  | STS | TS | TT | S | SS |
|----|---|-----|----|----|---|----|
|    |   | 1   | 2  | 3  | 4 | 5  |
| 16 | Saya membaca rubrik Swara Kampus (Swaka) karena saya <b>ingin</b> mendapatkan rasa percaya diri karena mengetahui berbagai topik atau <i>trend</i> terkini.             |     |    |    |   |    |
| 17 | Saya membaca rubrik Swara Kampus (Swaka) karena saya <b>ingin</b> mendapatkan teladan dan panutan dalam berperilaku sehari-hari.  |     |    |    |   |    |
| 18 | Saya membaca rubrik Swara Kampus (Swaka) karena saya <b>ingin</b> dapat menjadi diri sendiri dengan melihat nilai-nilai sosial yang ada di rubrik Swara Kampus (Swaka). |     |    |    |   |    |

|    |  |  |  |  |  |  |
|----|--|--|--|--|--|--|
| 19 | Saya membaca rubrik Swara Kampus (Swaka) karena saya <b>ingin</b> dapat mengembangkan hobby dalam menulis artikel ataupun opini. |  |  |  |  |  |
|----|--|--|--|--|--|--|

### KEBUTUHAN INTEGRATIF SOSIAL

Pernyataan berikut berkaitan dengan **motif** Anda membaca rubrik Swara Kampus (Swaka) di Surat Kabar Harian Kedaulatan Rakyat berkaitan dengan kebutuhan integratif sosial:

| No | Pernyataan   | STS | TS | TT | S | SS |
|----|--|-----|----|----|---|----|
|    |  | 1   | 2  | 3  | 4 | 5  |
| 20 | Saya membaca rubrik Swara Kampus (Swaka) karena saya <b>ingin</b> dapat menjalankan peran sosial sebagai mahasiswa dalam kehidupan bermasyarakat di Yogyakarta                 |     |    |    |   |    |
| 21 | Saya membaca rubrik Swara Kampus (Swaka) karena saya <b>ingin</b> dapat memiliki bahan pembicaraan atau diskusi dengan teman atau keluarga saat mengobrol                      |     |    |    |   |    |
| 22 | Saya membaca rubrik Swara Kampus (Swaka) karena saya <b>ingin</b> membandingkan kehidupan saya dengan kondisi kehidupan mahasiswa lain di Yogyakarta.                          |     |    |    |   |    |
| 23 | Saya membaca rubrik Swara Kampus (Swaka) karena saya <b>ingin</b> dapat mengetahui dunia jurnalistik di lingkungan mahasiswa.  |     |    |    |   |    |
| 24 | Saya membaca rubrik Swara Kampus (Swaka) karena saya <b>ingin</b> dapat mengetahui informasi komunitas-komunitas atau perkumpulan-perkumpulan mahasiswa yang ada di Yogyakarta |     |    |    |   |    |

### KEBUTUHAN HIBURAN

Pernyataan berikut berkaitan dengan **motif** Anda membaca rubrik Swara Kampus (Swaka) di Surat Kabar Harian Kedaulatan Rakyat berkaitan dengan kebutuhan hiburan:

| No | Pernyataan  | STS | TS | TT | S | SS |
|----|---|-----|----|----|---|----|
|    |   | 1   | 2  | 3  | 4 | 5  |
| 25 | Saya membaca rubrik Swara Kampus (Swaka) karena saya <b>ingin</b> melupakan sejenak beban permasalahan yang sedang menimpa.                       |     |    |    |   |    |
| 26 | Saya membaca rubrik Swara Kampus (Swaka) karena saya <b>ingin</b> bersantai untuk menghabiskan waktu luang.                                       |     |    |    |   |    |
| 27 | Saya membaca rubrik Swara Kampus (Swaka) karena saya <b>ingin</b> mendapatkan kesenangan dan hiburan .  |     |    |    |   |    |
| 28 | Saya membaca rubrik Swara Kampus (Swaka) karena saya <b>ingin</b> mendapatkan pengetahuan-pengetahuan sosial yang ada dalam lingkungan mahasiswa. |     |    |    |   |    |

### GRATIFICATION OBTAINED

Pernyataan-pernyataan dibawah ini merupakan sejumlah kepuasan nyata yang diperoleh atas terpenuhinya kebutuhan-kebutuhan tertentu setelah anda (pembaca) membaca Rubrik Swara Kampus (Swaka) di Surat Kabar Harian Kedaulatan Rakyat.

### KEPUASAN INFORMASI

Pernyataan berikut berkaitan dengan **kepuasan** yang Anda dapatkan setelah membaca Rubrik Swara Kampus (Swaka) di Surat Kabar Harian Kedaulatan Rakyat berkaitan dengan kepuasan informasi:

| No | Pernyataan   | STS | TS | TT | S | SS |
|----|--|-----|----|----|---|----|
|    |  | 1   | 2  | 3  | 4 | 5  |
| 29 | Setelah membaca rubrik Swara Kampus (Swaka), saya <b>puas</b> dapat mengetahui berbagai kegiatan yang terjadi pada Universitas-universitas di Yogyakarta dan sekitarnya. |     |    |    |   |    |
| 30 | Setelah membaca rubrik Swara Kampus (Swaka), saya <b>puas</b> mendapatkan pengetahuan berita yang sedang hangat di kalangan mahasiswa.                                   |     |    |    |   |    |

|    |   |  |  |  |  |
|----|---|--|--|--|--|
| 31 | Setelah membaca rubrik Swara Kampus (Swaka), saya <b>puas</b> mendapatkan informasi kebiasaan yang berlaku pada mahasiswa di Yogyakarta dan sekitarnya.                                   |  |  |  |  |
| 32 | Setelah membaca rubrik Swara Kampus (Swaka), saya <b>puas</b> mendapatkan informasi tentang prestasi-prestasi yang telah diperoleh oleh mahasiswa-mahasiswa di Yogyakarta dan sekitarnya. |  |  |  |  |

### KEPUASAN IDENTITAS PRIBADI

Pernyataan berikut berkaitan dengan **kepuasan** yang Anda dapatkan setelah membaca Rubrik Swara Kampus (Swaka) di Surat Kabar Harian Kedaulatan Rakyat berkaitan dengan kepuasan identitas pribadi:

| No | Pernyataan   | STS | TS | TT | S | SS |
|----|--|-----|----|----|---|----|
|    |  | 1   | 2  | 3  | 4 | 5  |
| 33 | Setelah membaca rubrik Swara Kampus (Swaka), saya <b>puas</b> dapat menemukan penunjang nilai-nilai pribadi.   |     |    |    |   |    |
| 34 | Setelah membaca rubrik Swara Kampus (Swaka), saya <b>puas</b> dapat meningkatkan pemahaman tentang minat diri sendiri dalam bidang pendidikan                      |     |    |    |   |    |
| 35 | Setelah membaca rubrik Swara Kampus (Swaka), saya <b>puas</b> dapat memperoleh ilmu dan pengetahuan dari kehidupan yang dialami mahasiswa dalam pemberitaan.       |     |    |    |   |    |
| 36 | Setelah membaca rubrik Swara Kampus (Swaka), saya <b>puas</b> dapat memperoleh semangat ataupun pengalaman dari kehidupan sehari-hari mahasiswa dalam pemberitaan. |     |    |    |   |    |

### KEPUASAN INTEGRATIF PERSONAL

Pernyataan berikut berkaitan dengan **kepuasan** yang Anda dapatkan setelah membaca Rubrik Swara Kampus (Swaka) di Surat Kabar Harian Kedaulatan Rakyat berkaitan dengan kepuasan integratif personal:

| No | Pernyataan  | STS | TS | TT | S | SS |
|----|---|-----|----|----|---|----|
|    |   | 1   | 2  | 3  | 4 | 5  |
| 37 | Setelah membaca rubrik Swara Kampus (Swaka), saya <b>puas</b> mendapatkan rasa percaya diri karena mengetahui berbagai topik atau <i>trend</i> terkini.             |     |    |    |   |    |
| 38 | Setelah membaca rubrik Swara Kampus (Swaka), saya <b>puas</b> menemukan teladan atau panutan dalam berperilaku sehari-hari.   |     |    |    |   |    |
| 39 | Setelah membaca rubrik Swara Kampus (Swaka), saya <b>puas</b> dapat menjadi diri sendiri dengan melihat nilai-nilai sosial yang ada di rubrik Swara Kampus (Swaka). |     |    |    |   |    |
| 40 | Setelah membaca rubrik Swara Kampus (Swaka), saya <b>puas</b> dapat mengembangkan hobby dalam menulis artikel ataupun opini.  |     |    |    |   |    |

### KEPUASAN INTERAKSI SOSIAL

Pernyataan berikut berkaitan dengan **kepuasan** yang Anda dapatkan setelah membaca Rubrik Swara Kampus (Swaka) di Surat Kabar Harian Kedaulatan Rakyat berkaitan dengan kepuasan interaksi sosial:

| No | Pernyataan  | STS | TS | TT | S | SS |
|----|---|-----|----|----|---|----|
|    |   | 1   | 2  | 3  | 4 | 5  |
| 41 | Setelah membaca rubrik Swara Kampus (Swaka), saya <b>puas</b> dapat menjalankan peran sosial sebagai mahasiswa dalam kehidupan bermasyarakat di Yogyakarta. |     |    |    |   |    |
| 42 | Setelah membaca rubrik Swara Kampus (Swaka), saya <b>puas</b> dapat memiliki bahan pembicaraan atau diskusi dengan teman atau keluarga saat mengobrol.      |     |    |    |   |    |
| 43 | Setelah membaca rubrik Swara Kampus (Swaka), saya <b>puas</b> dapat membandingkan kehidupan saya dengan kondisi kehidupan mahasiswa lain di Yogyakarta.     |     |    |    |   |    |
| 44 | Setelah membaca rubrik Swara Kampus (Swaka), saya <b>puas</b> dapat mengetahui dunia jurnalistik di lingkungan mahasiswa.                                   |     |    |    |   |    |

|    |  |  |  |  |  |  |
|----|--|--|--|--|--|--|
| 45 | Setelah membaca rubrik Swara Kampus (Swaka), saya <b>puas</b> dapat mengetahui komunitas-komunitas atau perkumpulan mahasiswa yang ada di Yogyakarta dan sekitarnya. |  |  |  |  |  |
|----|--|--|--|--|--|--|

### KEPUASAN HIBURAN

Pernyataan berikut berkaitan dengan **kepuasan** yang Anda dapatkan setelah membaca Rubrik Swara Kampus (Swaka) di Surat Kabar Harian Kedaulatan Rakyat berkaitan dengan kepuasan hiburan:

| No | Pernyataan   | STS | TS | TT | S | SS |
|----|--|-----|----|----|---|----|
|    |  | 1   | 2  | 3  | 4 | 5  |
| 46 | Setelah membaca rubrik Swara Kampus (Swaka), saya <b>puas</b> dapat melupakan sejenak beban permasalahan yang sedang menimpa.                      |     |    |    |   |    |
| 47 | Setelah membaca rubrik Swara Kampus (Swaka), saya <b>puas</b> dapat bersantai untuk menghabiskan waktu luang.                                      |     |    |    |   |    |
| 48 | Setelah membaca rubrik Swara Kampus (Swaka), saya <b>puas</b> dapat memperoleh kesenangan dan hiburan.   |     |    |    |   |    |
| 49 | Setelah membaca rubrik Swara Kampus (Swaka), saya <b>puas</b> dapat memperoleh pengetahuan-pengetahuan sosial yang ada dalam lingkungan mahasiswa. |     |    |    |   |    |

## DATA PENELITIAN ATMAJAYA

| No. | Pengaruh | GRATIFICATION BOUGHT |   |   |                              |   |   |                               |   |      |                             |   |   | GRATIFICATION OBTAINED     |      |      |                    |   |      |                             |      |      |                              |   |      |                            |      |      |   |      |      |      |      |   |      |      |      |      |      |   |   |   |   |   |      |
|-----|----------|----------------------|---|---|------------------------------|---|---|-------------------------------|---|------|-----------------------------|---|---|----------------------------|------|------|--------------------|---|------|-----------------------------|------|------|------------------------------|---|------|----------------------------|------|------|---|------|------|------|------|---|------|------|------|------|------|---|---|---|---|---|------|
|     |          | Kepuasan Informasi   |   |   | Kebutuhan Integritas Pribadi |   |   | Kebutuhan Integratif Personal |   |      | Kebutuhan Integratif Sosial |   |   | Kepuasan Identitas Pribadi |      |      | Kepuasan Informasi |   |      | Kepuasan Integritas Pribadi |      |      | Kepuasan Integratif Personal |   |      | Kepuasan Integratif Sosial |      |      |   |      |      |      |      |   |      |      |      |      |      |   |   |   |   |   |      |
|     |          | Mean                 |   |   | Mean                         |   |   | Mean                          |   |      | Mean                        |   |   | Mean                       |      |      | Mean               |   |      | Mean                        |      |      | Mean                         |   |      | Mean                       |      |      |   |      |      |      |      |   |      |      |      |      |      |   |   |   |   |   |      |
| 1   | 3        | 4                    | 4 | 4 | 3.75                         | 4 | 4 | 4                             | 4 | 3    | 3.25                        | 4 | 4 | 3                          | 4    | 4    | 3.75               | 3 | 4    | 4                           | 5    | 4.00 | 4                            | 4 | 4    | 4                          | 4    | 2.25 | 2 | 2    | 4    | 2    | 2.50 | 2 | 4    | 4    | 4    | 4    | 4.00 | 4 | 4 | 4 | 4 | 4 | 4.00 |
| 2   | 4        | 4                    | 4 | 5 | 4.25                         | 4 | 3 | 4                             | 2 | 3.25 | 2                           | 4 | 3 | 4                          | 3.25 | 3    | 4                  | 2 | 4    | 4                           | 3.75 | 4    | 2                            | 2 | 2    | 2.50                       | 2    | 4    | 2 | 4    | 4    | 3.50 | 1    | 1 | 1    | 5    | 2.00 |      |      |   |   |   |   |   |      |
| 3   | 4        | 5                    | 4 | 4 | 4.25                         | 3 | 3 | 4                             | 4 | 3.50 | 4                           | 5 | 4 | 5                          | 4.50 | 4    | 4                  | 4 | 5    | 5                           | 4.50 | 2    | 4                            | 4 | 4    | 3.50                       | 4    | 3    | 5 | 5    | 4.25 | 4    | 4    | 4 | 5    | 4.25 |      |      |      |   |   |   |   |   |      |
| 4   | 5        | 5                    | 4 | 5 | 4.75                         | 3 | 4 | 4                             | 4 | 3.75 | 2                           | 4 | 4 | 5                          | 3.75 | 4    | 4                  | 2 | 5    | 5                           | 4.00 | 2    | 3                            | 4 | 5    | 5                          | 4.00 | 4    | 3 | 5    | 5    | 4.25 | 4    | 5 | 2    | 5    | 4.00 |      |      |   |   |   |   |   |      |
| 5   | 4        | 4                    | 4 | 5 | 4.25                         | 2 | 3 | 4                             | 4 | 3.25 | 4                           | 4 | 2 | 5                          | 3.75 | 4    | 4                  | 2 | 4    | 5                           | 4.00 | 2    | 3                            | 4 | 5    | 5                          | 4.00 | 4    | 3 | 5    | 5    | 4.25 | 4    | 5 | 2    | 5    | 4.00 |      |      |   |   |   |   |   |      |
| 6   | 5        | 4                    | 3 | 5 | 4.25                         | 4 | 2 | 4                             | 3 | 3.25 | 4                           | 4 | 5 | 4                          | 4.25 | 3    | 4                  | 2 | 5    | 5                           | 4.00 | 1    | 4                            | 1 | 5    | 2.75                       | 5    | 4    | 3 | 5    | 4.25 | 4    | 4    | 2 | 5    | 3.75 |      |      |      |   |   |   |   |   |      |
| 7   | 5        | 4                    | 4 | 4 | 4.25                         | 2 | 2 | 4                             | 4 | 3.00 | 2                           | 4 | 2 | 5                          | 3.25 | 4    | 4                  | 2 | 5    | 5                           | 4.00 | 2    | 4                            | 2 | 5    | 5                          | 4.00 | 3    | 4 | 4    | 5    | 3.75 | 4    | 4 | 2    | 4    | 3    | 3.50 |      |   |   |   |   |   |      |
| 8   | 5        | 4                    | 4 | 4 | 4.25                         | 1 | 4 | 3                             | 3 | 2.75 | 1                           | 4 | 3 | 4                          | 3.00 | 4    | 3                  | 1 | 5    | 4                           | 3.25 | 1    | 4                            | 1 | 4    | 2.50                       | 5    | 4    | 2 | 5    | 5    | 4.25 | 1    | 5 | 4    | 4    | 3.50 |      |      |   |   |   |   |   |      |
| 9   | 5        | 4                    | 4 | 4 | 4.25                         | 4 | 2 | 3                             | 4 | 3.25 | 4                           | 4 | 4 | 4                          | 4.00 | 3    | 4                  | 2 | 4    | 5                           | 3.75 | 4    | 4                            | 4 | 4    | 4.00                       | 4    | 3    | 5 | 5    | 4.25 | 4    | 5    | 2 | 5    | 4.00 |      |      |      |   |   |   |   |   |      |
| 10  | 4        | 4                    | 4 | 4 | 4.00                         | 2 | 3 | 3                             | 4 | 3.00 | 4                           | 2 | 4 | 5                          | 3.75 | 4    | 4                  | 1 | 4    | 2.50                        | 5    | 4    | 4                            | 5 | 4.50 | 2                          | 4    | 4    | 4 | 4    | 4.00 | 2    | 4    | 3 | 5    | 3.50 |      |      |      |   |   |   |   |   |      |
| 11  | 2        | 4                    | 4 | 4 | 3.50                         | 4 | 4 | 4                             | 4 | 3.00 | 2                           | 4 | 4 | 5                          | 3.75 | 4    | 4                  | 2 | 4    | 2.75                        | 4    | 4    | 3                            | 5 | 4.00 | 3                          | 4    | 4    | 4 | 4    | 4.00 | 3    | 4    | 2 | 4    | 3.25 |      |      |      |   |   |   |   |   |      |
| 12  | 5        | 5                    | 5 | 4 | 4.75                         | 4 | 4 | 5                             | 5 | 4.50 | 5                           | 4 | 5 | 5                          | 4.50 | 5    | 5                  | 4 | 4    | 4.50                        | 5    | 5    | 4                            | 4 | 4.00 | 5                          | 3    | 4    | 4 | 4    | 4.00 | 3    | 4    | 4 | 5    | 4.00 |      |      |      |   |   |   |   |   |      |
| 13  | 4        | 5                    | 4 | 4 | 4.25                         | 5 | 5 | 5                             | 5 | 5.00 | 4                           | 4 | 5 | 5                          | 4.50 | 4    | 4                  | 4 | 4    | 4.25                        | 4    | 4    | 4                            | 4 | 4.00 | 4                          | 4    | 5    | 5 | 4.75 | 4    | 4    | 4    | 4 | 4.00 |      |      |      |      |   |   |   |   |   |      |
| 14  | 4        | 4                    | 4 | 4 | 4.00                         | 2 | 2 | 4                             | 4 | 3.00 | 1                           | 4 | 2 | 5                          | 3.00 | 4    | 4                  | 2 | 4    | 4.25                        | 4    | 4    | 3                            | 5 | 4.75 | 2                          | 4    | 2    | 5 | 5    | 4.00 | 2    | 4    | 4 | 4    | 3.50 |      |      |      |   |   |   |   |   |      |
| 15  | 4        | 4                    | 4 | 4 | 4.00                         | 4 | 2 | 4                             | 3 | 3.25 | 4                           | 2 | 4 | 5                          | 3.75 | 4    | 4                  | 1 | 4    | 2.75                        | 4    | 4    | 2                            | 4 | 4.00 | 4                          | 3    | 4    | 5 | 4.25 | 4    | 2    | 4    | 3 | 3.50 |      |      |      |      |   |   |   |   |   |      |
| 16  | 4        | 4                    | 4 | 4 | 4.00                         | 2 | 2 | 3                             | 4 | 2.75 | 1                           | 4 | 4 | 5                          | 3.50 | 4    | 4                  | 1 | 4    | 2.75                        | 4    | 4    | 2                            | 4 | 3.75 | 4                          | 4    | 4    | 4 | 4    | 4.25 | 3    | 4    | 2 | 4    | 3.00 |      |      |      |   |   |   |   |   |      |
| 17  | 4        | 4                    | 4 | 4 | 4.00                         | 2 | 4 | 3                             | 4 | 3.25 | 2                           | 4 | 4 | 5                          | 3.50 | 4    | 4                  | 4 | 4    | 4.00                        | 2    | 4    | 4                            | 4 | 4.00 | 4                          | 4    | 4    | 4 | 4    | 4.00 | 2    | 4    | 4 | 4    | 3.25 |      |      |      |   |   |   |   |   |      |
| 18  | 4        | 4                    | 4 | 4 | 4.00                         | 4 | 4 | 3                             | 3 | 3.50 | 2                           | 4 | 4 | 5                          | 3.75 | 4    | 4                  | 2 | 4    | 2.50                        | 4    | 5    | 3                            | 4 | 4.00 | 4                          | 4    | 4    | 4 | 4    | 4.00 | 3    | 4    | 4 | 5    | 3.50 |      |      |      |   |   |   |   |   |      |
| 19  | 4        | 4                    | 4 | 4 | 4.00                         | 4 | 4 | 3                             | 3 | 3.75 | 2                           | 4 | 2 | 4                          | 3.00 | 3    | 4                  | 2 | 4    | 3.50                        | 4    | 4    | 4                            | 4 | 4.00 | 4                          | 3    | 4    | 4 | 4    | 4.00 | 2    | 4    | 2 | 4    | 3.50 |      |      |      |   |   |   |   |   |      |
| 20  | 4        | 4                    | 3 | 4 | 3.75                         | 3 | 4 | 3                             | 3 | 3.50 | 4                           | 4 | 3 | 4                          | 3.75 | 3    | 4                  | 2 | 4    | 3.25                        | 4    | 4    | 3                            | 4 | 3.75 | 3                          | 4    | 2    | 4 | 3    | 3.75 | 2    | 4    | 2 | 4    | 3.50 |      |      |      |   |   |   |   |   |      |
| 21  | 4        | 4                    | 3 | 4 | 3.75                         | 4 | 4 | 3                             | 3 | 3.25 | 4                           | 3 | 4 | 5                          | 3.75 | 3    | 4                  | 2 | 4    | 2.75                        | 4    | 4    | 2                            | 4 | 3.50 | 4                          | 4    | 2    | 4 | 3    | 4.25 | 3    | 4    | 2 | 4    | 3.25 |      |      |      |   |   |   |   |   |      |
| 22  | 4        | 4                    | 2 | 4 | 3.50                         | 2 | 4 | 4                             | 3 | 3.50 | 4                           | 2 | 4 | 5                          | 3.75 | 3    | 4                  | 2 | 4    | 2.75                        | 4    | 4    | 2                            | 4 | 3.50 | 4                          | 4    | 2    | 4 | 3    | 4.25 | 2    | 4    | 2 | 4    | 3.00 |      |      |      |   |   |   |   |   |      |
| 23  | 4        | 4                    | 3 | 4 | 3.75                         | 4 | 4 | 3                             | 3 | 3.50 | 2                           | 4 | 2 | 4                          | 3.25 | 2    | 4                  | 1 | 4    | 2.75                        | 4    | 4    | 3                            | 4 | 3.75 | 4                          | 4    | 3    | 4 | 5    | 4.00 | 2    | 4    | 3 | 4    | 3.25 |      |      |      |   |   |   |   |   |      |
| 24  | 4        | 4                    | 4 | 4 | 4.00                         | 2 | 4 | 4                             | 3 | 3.25 | 4                           | 2 | 4 | 5                          | 3.50 | 2    | 4                  | 2 | 4    | 3.00                        | 5    | 4    | 3                            | 4 | 4.00 | 4                          | 4    | 3    | 4 | 5    | 4.00 | 2    | 4    | 4 | 5    | 3.50 |      |      |      |   |   |   |   |   |      |
| 25  | 4        | 4                    | 2 | 4 | 3.50                         | 3 | 4 | 4                             | 3 | 3.50 | 4                           | 2 | 4 | 5                          | 3.75 | 2    | 4                  | 2 | 4    | 2.75                        | 4    | 5    | 3                            | 4 | 3.75 | 4                          | 4    | 2    | 4 | 5    | 3.75 | 2    | 4    | 3 | 4    | 3.25 |      |      |      |   |   |   |   |   |      |
| 26  | 4        | 4                    | 3 | 4 | 3.75                         | 3 | 4 | 5                             | 4 | 3    | 3.50                        | 4 | 2 | 4                          | 5    | 3.75 | 2                  | 4 | 3    | 4                           | 3.25 | 4    | 4                            | 3 | 4    | 3.75                       | 3    | 4    | 2 | 4    | 5    | 3.75 | 2    | 4 | 3    | 4    | 3.25 |      |      |   |   |   |   |   |      |
| 27  | 4        | 4                    | 3 | 4 | 3.75                         | 4 | 4 | 3                             | 3 | 3.25 | 4                           | 3 | 4 | 5                          | 3.75 | 3    | 4                  | 1 | 4    | 3.25                        | 4    | 4    | 3                            | 4 | 3.75 | 4                          | 4    | 2    | 4 | 4    | 3.50 | 1    | 4    | 3 | 4    | 3.00 |      |      |      |   |   |   |   |   |      |
| 28  | 4        | 4                    | 2 | 4 | 3.50                         | 4 | 4 | 3                             | 3 | 3.50 | 4                           | 4 | 1 | 4                          | 4    | 3.25 | 1                  | 4 | 1    | 3                           | 2.75 | 4    | 1                            | 4 | 4    | 3.25                       | 4    | 4    | 2 | 4    | 5    | 4.00 | 2    | 4 | 2    | 4    | 3.50 |      |      |   |   |   |   |   |      |
| 29  | 4        | 4                    | 2 | 4 | 3.50                         | 2 | 4 | 4                             | 4 | 3.50 | 4                           | 1 | 4 | 4                          | 3.25 | 2    | 4                  | 2 | 4    | 3.00                        | 5    | 4    | 3                            | 4 | 3.50 | 4                          | 4    | 3    | 4 | 5    | 4.00 | 2    | 4    | 2 | 4    | 3.50 |      |      |      |   |   |   |   |   |      |
| 30  | 3        | 3                    | 4 | 4 | 3.50                         | 2 | 4 | 4                             | 4 | 3.00 | 2                           | 2 | 2 | 4                          | 4    | 3.00 | 2                  | 4 | 2    | 4                           | 3.00 | 4    | 3                            | 4 | 3    | 3.50                       | 3    | 3    | 3 | 4    | 4    | 4.00 | 2    | 4 | 4    | 4    | 3.50 |      |      |   |   |   |   |   |      |
| 31  | 4        | 4                    | 4 | 4 | 4.00                         | 4 | 3 | 4                             | 3 | 3.50 | 3                           | 4 | 4 | 4                          | 4.25 | 3    | 2                  | 2 | 4    | 4                           | 3.25 | 4    | 4                            | 3 | 4    | 4.00                       | 4    | 4    | 3 | 4    | 4    | 4.00 | 3    | 4 | 4    | 4    | 3.75 |      |      |   |   |   |   |   |      |
| 32  | 3        | 2                    | 2 | 2 | 2.25                         | 2 | 2 | 3                             | 2 | 2.25 | 2                           | 3 | 2 | 3                          | 2.75 | 2    | 3                  | 4 | 3    | 3.00                        | 4    | 3    | 4                            | 3 | 3.50 | 3                          | 3    | 2    | 4 | 4    | 3.50 | 2    | 4    | 3 | 4    | 3.50 |      |      |      |   |   |   |   |   |      |
| 33  | 3        | 2                    | 2 | 3 | 2.50                         | 4 | 3 | 3                             | 4 | 3.50 | 3                           | 2 | 3 | 3                          | 3.00 | 3    | 2                  | 3 | 4    | 3.00                        | 4    | 5    | 4                            | 4 | 4.25 | 4                          | 4    | 2    | 3 | 3.50 | 4    | 4    | 3    | 4 | 3.75 |      |      |      |      |   |   |   |   |   |      |
| 34  | 4        | 4                    | 4 | 4 | 4.00                         | 4 | 4 | 3                             | 3 | 3.50 | 4                           | 4 | 4 | 4                          | 4.00 | 3    | 4                  | 2 | 4    | 3.25                        | 5    | 4    | 4                            | 4 | 4.00 | 4                          | 4    | 3    | 4 | 4    | 4.00 | 3    | 4    | 4 | 4    | 3.75 |      |      |      |   |   |   |   |   |      |
| 35  | 4        | 4                    | 4 | 4 | 4.00                         | 2 | 4 | 3                             | 3 | 3.00 | 4                           | 2 | 4 | 4                          | 3.50 | 4    | 1                  | 4 | 4    | 3.25                        | 2    | 4    | 4                            | 4 | 3.75 | 4                          | 4    | 3    | 4 | 4    | 3.50 | 2    | 4    | 3 | 4    | 3.50 |      |      |      |   |   |   |   |   |      |
| 36  | 4        | 4                    | 4 | 4 | 4.00                         | 2 | 4 | 2                             | 3 | 2.75 | 4                           | 2 | 4 | 3                          | 3.00 | 2    | 4                  | 2 | 4    | 3.00                        | 5    | 4    | 4                            | 5 | 4.50 | 2                          | 4    | 2    | 4 | 4    | 4.00 | 2    | 4    | 4 | 4    | 3.00 |      |      |      |   |   |   |   |   |      |
| 37  | 4        | 4                    | 4 | 4 | 4.00                         | 1 | 4 | 4                             | 4 | 3.25 | 4                           | 3 | 4 | 4                          | 4.00 | 2    | 4                  | 2 | 4    | 3.00                        | 5    | 4    | 4                            | 4 | 4.00 | 4                          | 4    | 3    | 4 | 4    | 4.00 | 2    | 4    | 4 | 4    | 3.25 |      |      |      |   |   |   |   |   |      |
| 38  | 4        | 5                    | 4 | 4 | 4.25                         | 4 | 4 | 2                             | 3 | 3.25 | 2                           | 4 | 1 | 4                          | 4    | 3.50 | 1                  | 4 | 3    | 4                           | 3.25 | 2    | 4                            | 1 | 4    | 4                          | 4.00 | 2    | 4 | 2    | 4    | 4    | 3.50 |   |      |      |      |      |      |   |   |   |   |   |      |
| 39  | 4        | 4                    | 4 | 4 | 4.00                         | 4 | 4 | 4                             | 5 | 4.25 | 4                           | 2 | 4 | 1                          | 4    | 5    | 4                  | 4 | 4.25 | 4                           | 2    | 4    | 1                            | 4 | 4    | 4.00                       | 4    | 4    | 2 | 4    | 4    | 3.25 |      |   |      |      |      |      |      |   |   |   |   |   |      |
| 40  | 4        | 4                    | 4 | 4 | 4.00                         | 4 | 4 | 4                             | 4 | 3.75 | 2                           | 4 | 1 | 4                          | 5    | 3.50 | 2                  | 5 | 3    | 4                           | 3.50 | 4    | 4                            | 4 | 4    | 4.00                       | 4    | 4    | 3 | 4    | 4    | 3.50 |      |   |      |      |      |      |      |   |   |   |   |   |      |
| 41  | 4        | 4                    | 4 | 4 | 4.00                         |   |   |                               |   |      |                             |   |   |                            |      |      |                    |   |      |                             |      |      |                              |   |      |                            |      |      |   |      |      |      |      |   |      |      |      |      |      |   |   |   |   |   |      |

| No | Kebutuhan Informasi | Mean   | SATISFACTION OBTAINED       |        |                               |        | GRATIFICATION OBTAINED      |        |                   |        |                    |        |                            |         |                              |        |                            |        |                  |        |
|----|---------------------|--------|-----------------------------|--------|-------------------------------|--------|-----------------------------|--------|-------------------|--------|--------------------|--------|----------------------------|---------|------------------------------|--------|----------------------------|--------|------------------|--------|
|    |                     |        | Kebutuhan Identitas Pribadi | Mean   | Kebutuhan Integratif Personal | Mean   | Kebutuhan Integratif Sosial | Mean   | Kebutuhan Hiburan | Mean   | Kepuasan Informasi | Mean   | Kepuasan Identitas Pribadi | Mean    | Kepuasan Integratif Personal | Mean   | Kepuasan Integratif Sosial | Mean   | Kepuasan Hiburan | Mean   |
| 61 | 4 2 4 4             | 3.50   | 4 4 4 4                     | 4.00   | 2 4 4 4                       | 3.50   | 4 2 2 4                     | 3.00   | 2 4 2 4           | 3.00   | 4 4 4 4            | 4.00   | 2 4 4 4                    | 3.50    | 2 4 4 4                      | 4.00   | 2 4 4 4                    | 4.00   | 2 4 4 4          | 3.50   |
| 62 | 4 4 4 4             | 4.00   | 4 4 4 4                     | 4.00   | 4 4 4 4                       | 4.00   | 4 4 2 4                     | 3.50   | 2 4 4 4           | 3.50   | 4 4 4 4            | 4.00   | 4 4 4 4                    | 4.00    | 4 4 4 4                      | 4.00   | 4 2 2 4                    | 3.00   |                  |        |
| 63 | 4 4 4 4             | 4.00   | 4 4 4 4                     | 4.00   | 2 4 2 4                       | 3.00   | 4 4 2 4                     | 3.50   | 2 4 4 4           | 3.50   | 4 4 4 4            | 4.00   | 4 4 4 4                    | 4.00    | 2 4 4 4                      | 3.50   | 4 4 2 4                    | 4.00   | 2 4 2 4          | 3.00   |
| 64 | 4 3 3 4             | 3.50   | 5 5 4 4                     | 4.50   | 3 4 4 3                       | 3.50   | 3 4 4 3                     | 3.75   | 3 3 4 5           | 3.75   | 4 4 4 4            | 4.00   | 4 4 4 4                    | 3.50    | 4 4 2 4                      | 4.00   | 2 4 3 5                    | 3.50   |                  |        |
| 65 | 4 4 2 4             | 3.50   | 2 2 4 4                     | 3.00   | 2 4 4 2                       | 3.00   | 4 4 4 4                     | 4.00   | 1 2 2 5           | 2.50   | 5 3 2 2            | 3.00   | 1 4 5 4                    | 3.50    | 4 1 2 2                      | 2.25   | 4 4 2 4                    | 3.00   | 1 1 2 5          | 2.25   |
| 66 | 4 4 3 2             | 3.25   | 2 3 3 4                     | 3.00   | 2 2 4 4                       | 3.00   | 3 4 4 4                     | 4.00   | 2 2 2 4           | 2.50   | 4 4 4 4            | 2.50   | 2 2 2 3                    | 2.25    | 2 2 2 2                      | 2.00   | 3 4 4 4                    | 4.25   | 2 4 4 4          | 3.50   |
| 67 | 4 4 4 4             | 4.00   | 4 4 4 4                     | 4.00   | 4 4 4 4                       | 4.00   | 4 4 4 4                     | 4.00   | 5 4 4 4           | 4.25   | 5 5 4 4            | 4.50   | 3 4 5 5                    | 4.25    | 4 4 4 4                      | 3.75   | 3 4 4 4                    | 4.00   | 4 5 4 4          | 4.25   |
| 68 | 4 4 2 4             | 3.50   | 4 4 4 4                     | 4.00   | 2 4 4 5                       | 3.75   | 4 4 1 4                     | 3.50   | 1 5 2 4           | 3.00   | 5 5 4 4            | 4.50   | 3 4 4 4                    | 3.75    | 2 4 4 5                      | 3.75   | 4 4 3 4                    | 4.00   | 2 4 4 4          | 3.50   |
| 69 | 4 4 4 4             | 4.00   | 4 5 2 2                     | 3.25   | 4 3 5 4                       | 4.00   | 4 2 4 4                     | 3.50   | 3 4 2 5           | 3.50   | 5 4 4 4            | 4.25   | 4 5 4 3                    | 4.00    | 4 4 5 4                      | 4.25   | 4 2 4 4                    | 3.50   | 3 5 3 4          | 3.75   |
| 70 | 4 4 4 4             | 4.00   | 4 4 4 4                     | 4.00   | 4 4 4 4                       | 4.00   | 4 4 4 4                     | 4.00   | 5 4 4 4           | 4.25   | 5 5 4 4            | 4.50   | 3 4 5 5                    | 4.25    | 4 4 4 4                      | 3.75   | 3 4 4 4                    | 4.00   | 4 5 4 4          | 4.25   |
|    | Total Mean          | 273.50 |                             | 246.25 |                               | 249.75 |                             | 251.50 |                   | 223.00 |                    | 282.00 |                            | 260.25  |                              | 262.50 |                            | 262.25 |                  | 246.00 |
|    | Rata-rata Mean      | 3.9071 |                             | 3.5464 |                               | 3.5679 |                             | 3.593  |                   | 3.1857 |                    | 4.0286 |                            | 3.71786 |                              | 3.75   |                            | 3.7464 |                  | 3.5143 |

Nilai Rata-rata GS

| No | Kategori Kebutuhan            | Skor |
|----|-------------------------------|------|
| 1  | Kebutuhan Informasi           | 3.91 |
| 2  | Kebutuhan Identitas Pribadi   | 3.55 |
| 3  | Kebutuhan Integratif Personal | 3.57 |
| 4  | Kebutuhan Integratif Sosial   | 3.59 |
| 5  | Kebutuhan Hiburan             | 3.19 |

Nilai Rata-rata GO

| No | Kategori Kebutuhan           | Skor |
|----|------------------------------|------|
| 1  | Kepuasan Informasi           | 4.03 |
| 2  | Kepuasan Identitas Pribadi   | 3.72 |
| 3  | Kepuasan Integratif Personal | 3.75 |
| 4  | Kepuasan Integratif Sosial   | 3.75 |
| 5  | Kepuasan Hiburan             | 3.51 |

Perbandingan Nilai Rata-rata GS &amp; GO

| No | Kategori Kebutuhan  | GS   | GO   | Selisih |
|----|---------------------|------|------|---------|
| 1  | Informasi           | 3.91 | 4.03 | 0.12    |
| 2  | Identitas Pribadi   | 3.55 | 3.72 | 0.17    |
| 3  | Integratif Personal | 3.57 | 3.75 | 0.18    |
| 4  | Integratif Sosial   | 3.59 | 3.75 | 0.15    |
| 5  | Hiburan             | 3.19 | 3.51 | 0.33    |

| No.<br>Rep | GRATIFICATION SOUGHT |        |                             |     |                               |        |                             |     |                   |     | GRATIFICATION OBTAINED |     |                            |     |                              |        |                            |     |                   |     | SERVITIS           |     |                            |     |                              |     |                            |     |     |   |   |     |        |     |     |   |     |
|------------|----------------------|--------|-----------------------------|-----|-------------------------------|--------|-----------------------------|-----|-------------------|-----|------------------------|-----|----------------------------|-----|------------------------------|--------|----------------------------|-----|-------------------|-----|--------------------|-----|----------------------------|-----|------------------------------|-----|----------------------------|-----|-----|---|---|-----|--------|-----|-----|---|-----|
|            | Kebutuhan Informasi  | Max    | Kebutuhan Identitas Pribadi | Max | Kebutuhan Integratif Personal | Max    | Kebutuhan Integratif Sosial | Max | Kebutuhan Hiburan | Max | Kepuasan Informasi     | Max | Kepuasan Identitas Pribadi | Max | Kepuasan Integratif Personal | Max    | Kepuasan Integratif Sosial | Max | Kebutuhan Hiburan | Max | Kepuasan Informasi | Max | Kepuasan Identitas Pribadi | Max | Kepuasan Integratif Personal | Max | Kepuasan Integratif Sosial |     |     |   |   |     |        |     |     |   |     |
| 1          | 4                    | 4      | 4                           | 4   | 4                             | 400    | 2                           | 2   | 4                 | 4   | 300                    | 1   | 4                          | 2   | 5                            | 300    | 4                          | 4   | 2                 | 4   | 4                  | 300 | 1                          | 4   | 2                            | 4   | 4                          | 300 | 2   | 4 | 4 | 5   | 300    |     |     |   |     |
| 2          | 4                    | 6      | 4                           | 6   | 4                             | 400    | 2                           | 4   | 3                 | 4   | 325                    | 2   | 4                          | 1   | 4                            | 6      | 325                        | 4   | 6                 | 3   | 4                  | 4   | 325                        | 2   | 4                            | 4   | 6                          | 6   | 325 | 4 | 6 | 3   | 4      | 4   | 325 |   |     |
| 3          | 4                    | 6      | 3                           | 6   | 3                             | 375    | 4                           | 4   | 3                 | 2   | 325                    | 4   | 3                          | 1   | 5                            | 375    | 3                          | 4   | 2                 | 4   | 6                  | 325 | 2                          | 4   | 1                            | 4   | 6                          | 325 | 4   | 6 | 3 | 4   | 4      | 325 |     |   |     |
| 4          | 4                    | 6      | 3                           | 6   | 3                             | 375    | 4                           | 4   | 3                 | 4   | 375                    | 4   | 4                          | 3   | 4                            | 4      | 375                        | 4   | 5                 | 3   | 5                  | 375 | 3                          | 4   | 2                            | 4   | 4                          | 325 | 2   | 4 | 2 | 4   | 4      | 325 |     |   |     |
| 5          | 4                    | 6      | 3                           | 6   | 3                             | 375    | 4                           | 4   | 3                 | 4   | 375                    | 4   | 4                          | 1   | 3                            | 325    | 4                          | 4   | 3                 | 4   | 4                  | 325 | 4                          | 4   | 1                            | 3   | 325                        | 4   | 4   | 2 | 4 | 4   | 325    |     |     |   |     |
| 6          | 4                    | 6      | 4                           | 6   | 4                             | 400    | 4                           | 4   | 5                 | 4   | 425                    | 4   | 4                          | 2   | 4                            | 6      | 325                        | 5   | 5                 | 4   | 4                  | 450 | 3                          | 4   | 4                            | 4   | 4                          | 325 | 4   | 5 | 4 | 4   | 4      | 325 |     |   |     |
| 7          | 4                    | 6      | 4                           | 6   | 4                             | 400    | 4                           | 5   | 3                 | 3   | 375                    | 4   | 2                          | 4   | 5                            | 375    | 2                          | 4   | 1                 | 5   | 5                  | 375 | 4                          | 5   | 3                            | 4   | 4                          | 325 | 4   | 5 | 3 | 4   | 4      | 325 |     |   |     |
| 8          | 4                    | 6      | 4                           | 6   | 4                             | 400    | 4                           | 4   | 3                 | 3   | 375                    | 4   | 2                          | 4   | 5                            | 375    | 2                          | 4   | 1                 | 4   | 4                  | 325 | 4                          | 4   | 3                            | 4   | 4                          | 325 | 4   | 4 | 3 | 4   | 4      | 325 |     |   |     |
| 9          | 4                    | 6      | 4                           | 6   | 4                             | 400    | 4                           | 4   | 3                 | 4   | 375                    | 4   | 2                          | 4   | 4                            | 375    | 2                          | 4   | 1                 | 5   | 5                  | 375 | 4                          | 5   | 4                            | 4   | 4                          | 325 | 4   | 5 | 4 | 3   | 400    |     |     |   |     |
| 10         | 4                    | 6      | 4                           | 6   | 4                             | 400    | 4                           | 3   | 3                 | 4   | 375                    | 4   | 2                          | 4   | 4                            | 375    | 2                          | 4   | 1                 | 3   | 4                  | 375 | 4                          | 4   | 2                            | 4   | 4                          | 325 | 4   | 4 | 2 | 4   | 4      | 325 |     |   |     |
| 11         | 4                    | 6      | 4                           | 6   | 4                             | 400    | 3                           | 4   | 4                 | 4   | 375                    | 4   | 4                          | 1   | 4                            | 4      | 325                        | 2   | 4                 | 3   | 4                  | 4   | 375                        | 4   | 4                            | 1   | 4                          | 4   | 325 | 5 | 5 | 3   | 4      | 4   | 325 |   |     |
| 12         | 4                    | 6      | 4                           | 5   | 4                             | 425    | 4                           | 3   | 3                 | 5   | 375                    | 4   | 2                          | 4   | 5                            | 375    | 2                          | 5   | 2                 | 4   | 4                  | 325 | 5                          | 4   | 4                            | 5   | 4                          | 325 | 5   | 4 | 3 | 4   | 4      | 325 |     |   |     |
| 13         | 3                    | 3      | 4                           | 3   | 5                             | 375    | 5                           | 5   | 4                 | 4   | 450                    | 3   | 4                          | 3   | 4                            | 375    | 2                          | 5   | 3                 | 4   | 5                  | 375 | 4                          | 4   | 3                            | 4   | 5                          | 375 | 5   | 5 | 4 | 3   | 5      | 375 |     |   |     |
| 14         | 4                    | 2      | 4                           | 2   | 4                             | 350    | 2                           | 2   | 4                 | 2   | 300                    | 4   | 4                          | 2   | 4                            | 400    | 1                          | 2   | 2                 | 5   | 250                | 5   | 3                          | 2   | 3                            | 4   | 300                        | 1   | 4   | 5 | 4 | 350 | 4      | 2   | 2   | 4 | 350 |
|            | Totol Max            | \$4.75 |                             |     |                               | \$1.00 |                             |     |                   |     | 4175                   |     |                            |     |                              | 4900   |                            |     |                   |     | 6100               |     |                            |     |                              |     | 6175                       |     |     |   |   |     | 5200   |     |     |   |     |
|            | Pertama Max          | 3.910  |                             |     |                               | 3.6428 |                             |     |                   |     | 3.5376                 |     |                            |     |                              | 3.5377 |                            |     |                   |     | 3.6223             |     |                            |     |                              |     | 3.6329                     |     |     |   |   |     | 3.7145 |     |     |   |     |

## Nilai Rata-rata GS

| No | Kategori Kebutuhan            | Skor |
|----|-------------------------------|------|
| 1  | Kebutuhan Informasi           | 3.91 |
| 2  | Kebutuhan Identitas Pribadi   | 3.64 |
| 3  | Kebutuhan Integratif Personal | 3.55 |
| 4  | Kebutuhan Integratif Sosial   | 3.54 |
| 5  | Kebutuhan Hiburan             | 3.14 |

## Nilai Rata-rata GO

| No | Kategori Kebutuhan           | Skor |
|----|------------------------------|------|
| 1  | Kepuasan Informasi           | 4.04 |
| 2  | Kepuasan Identitas Pribadi   | 3.84 |
| 3  | Kepuasan Integratif Personal | 3.71 |
| 4  | Kepuasan Integratif Sosial   | 3.59 |
| 5  | Kepuasan Hiburan             | 3.48 |

## Perbandingan Nilai Rata-rata GS &amp; GO

| No | Kategori Kebutuhan  | GS   | GO   | Selisih |
|----|---------------------|------|------|---------|
| 1  | Informasi           | 3.91 | 4.04 | 0.13    |
| 2  | Identitas Pribadi   | 3.64 | 3.84 | 0.20    |
| 3  | Integratif Personal | 3.55 | 3.71 | 0.16    |
| 4  | Integratif Sosial   | 3.54 | 3.59 | 0.05    |
| 5  | Hiburan             | 3.14 | 3.48 | 0.34    |

## USIA 20-22 TAHUN

| No<br>Resp | GRATIFICATION BOUGHT |      |                     |      |                      |      |                             |      |                   |      |                    |      | GRATIFICATION OBTAINED |      |                     |      |                            |      |                  |      |      |      |   |   |   |      |      |      |   |   |      |      |      |   |   |      |      |
|------------|----------------------|------|---------------------|------|----------------------|------|-----------------------------|------|-------------------|------|--------------------|------|------------------------|------|---------------------|------|----------------------------|------|------------------|------|------|------|---|---|---|------|------|------|---|---|------|------|------|---|---|------|------|
|            | Kebutuhan Informasi  | Mean | Kebutuhan Identitas | Mean | Kebutuhan Integratif | Mean | Kebutuhan Integratif Sosial | Mean | Kebutuhan Hiburan | Mean | Kepuasan Informasi | Mean | Kepuasan Identitas     | Mean | Kepuasan Integratif | Mean | Kepuasan Integratif Sosial | Mean | Kepuasan Hiburan | Mean |      |      |   |   |   |      |      |      |   |   |      |      |      |   |   |      |      |
| 1          | 3                    | 4    | 4                   | 4    | 4                    | 3.75 | 4                           | 4    | 4                 | 4    | 4.00               | 3    | 3                      | 4    | 3                   | 3.25 | 4                          | 4    | 3                | 4    | 4    | 4.00 | 3 | 2 | 2 | 2    | 2.25 | 2    | 2 | 4 | 4    | 4    | 4.00 |   |   |      |      |
| 2          | 4                    | 4    | 4                   | 5    | 4.25                 | 4    | 3                           | 4    | 2                 | 3.25 | 2                  | 4    | 3                      | 4    | 3.25                | 3    | 4                          | 2    | 4                | 4    | 4    | 1.75 | 4 | 2 | 2 | 2    | 2.50 | 2    | 2 | 2 | 4    | 4    | 3.50 |   |   |      |      |
| 3          | 4                    | 5    | 4                   | 4    | 4.25                 | 3    | 3                           | 4    | 4                 | 3.50 | 4                  | 5    | 4                      | 5    | 4.50                | 4    | 4                          | 4    | 5                | 5    | 4.50 | 1    | 1 | 1 | 4 | 1.75 | 4    | 3    | 5 | 5 | 4.25 | 4    | 4    | 4 | 5 | 4.25 |      |
| 4          | 5                    | 5    | 4                   | 5    | 4.75                 | 3    | 4                           | 4    | 4                 | 3.75 | 2                  | 4    | 4                      | 5    | 3.75                | 4    | 4                          | 2    | 5                | 5    | 4.00 | 2    | 4 | 4 | 5 | 3.75 | 4    | 4    | 4 | 5 | 4.25 | 4    | 5    | 2 | 5 | 4.00 |      |
| 5          | 4                    | 4    | 4                   | 5    | 4.25                 | 2    | 3                           | 4    | 4                 | 3.25 | 4                  | 4    | 2                      | 5    | 3.75                | 4    | 4                          | 2    | 4                | 5    | 3.75 | 2    | 4 | 3 | 5 | 3.50 | 4    | 4    | 4 | 5 | 4.25 | 4    | 5    | 2 | 5 | 3.50 |      |
| 6          | 5                    | 4    | 3                   | 5    | 4.25                 | 4    | 2                           | 4    | 3                 | 3.25 | 4                  | 4    | 4                      | 5    | 4.25                | 3    | 4                          | 2    | 5                | 5    | 4.00 | 1    | 4 | 1 | 5 | 2.75 | 5    | 4    | 3 | 5 | 4.25 | 1    | 1    | 1 | 5 | 2.00 |      |
| 7          | 5                    | 4    | 4                   | 4    | 4.25                 | 2    | 2                           | 4    | 4                 | 3.00 | 2                  | 4    | 2                      | 5    | 3.25                | 4    | 4                          | 2    | 5                | 5    | 4.00 | 2    | 4 | 2 | 5 | 3.25 | 4    | 4    | 4 | 5 | 3.50 | 2    | 4    | 3 | 5 | 3.50 |      |
| 8          | 5                    | 4    | 4                   | 4    | 4.25                 | 1    | 4                           | 3    | 3                 | 2.75 | 1                  | 4    | 3                      | 4    | 3.00                | 4    | 3                          | 1    | 5                | 4    | 3.25 | 1    | 4 | 1 | 4 | 2.50 | 5    | 4    | 4 | 5 | 4.50 | 1    | 4    | 3 | 5 | 3.50 |      |
| 9          | 5                    | 4    | 4                   | 4    | 4.25                 | 4    | 2                           | 3    | 4                 | 3.25 | 4                  | 4    | 4                      | 4    | 4.00                | 3    | 4                          | 2    | 4                | 5    | 3.75 | 4    | 4 | 4 | 4 | 4.00 | 4    | 4    | 3 | 5 | 5    | 4.25 | 4    | 4 | 2 | 4    | 3.50 |
| 10         | 4                    | 4    | 4                   | 4    | 4.00                 | 2    | 3                           | 3    | 4                 | 3.00 | 4                  | 2    | 4                      | 5    | 3.75                | 4    | 4                          | 2    | 4                | 4    | 3.50 | 1    | 4 | 1 | 5 | 2.75 | 5    | 4    | 3 | 5 | 4.00 | 2    | 4    | 3 | 5 | 3.50 |      |
| 11         | 2                    | 4    | 4                   | 4    | 3.50                 | 4    | 4                           | 4    | 4                 | 4.00 | 2                  | 4    | 4                      | 4    | 3.50                | 4    | 4                          | 4    | 4                | 4    | 4.00 | 3    | 4 | 4 | 4 | 4.00 | 4    | 4    | 4 | 4 | 4.00 | 4    | 4    | 4 | 4 | 4.00 |      |
| 12         | 5                    | 5    | 5                   | 4    | 4.75                 | 4    | 4                           | 5    | 5                 | 4.50 | 5                  | 4    | 5                      | 4    | 4.50                | 5    | 5                          | 5    | 4                | 4    | 4.50 | 3    | 4 | 4 | 5 | 4.00 | 5    | 5    | 4 | 4 | 4.00 | 3    | 4    | 4 | 5 | 4.00 |      |
| 13         | 4                    | 5    | 4                   | 4    | 4.25                 | 5    | 5                           | 5    | 5                 | 5.00 | 4                  | 4    | 5                      | 5    | 4.50                | 4    | 4                          | 4    | 5                | 4    | 4.25 | 4    | 4 | 4 | 4 | 4.00 | 4    | 5    | 5 | 5 | 4.75 | 4    | 4    | 4 | 4 | 4.00 |      |
| 14         | 4                    | 4    | 4                   | 4    | 4.00                 | 4    | 2                           | 4    | 3                 | 3.25 | 4                  | 2    | 4                      | 5    | 3.75                | 4    | 4                          | 1    | 4                | 5    | 3.50 | 1    | 4 | 2 | 4 | 2.75 | 4    | 4    | 4 | 5 | 4.25 | 3    | 4    | 3 | 5 | 3.50 |      |
| 15         | 4                    | 4    | 4                   | 4    | 4.00                 | 2    | 2                           | 3    | 4                 | 2.75 | 1                  | 4    | 4                      | 5    | 3.50                | 4    | 4                          | 1    | 4                | 4    | 3.25 | 1    | 4 | 2 | 4 | 2.75 | 4    | 4    | 4 | 5 | 4.00 | 2    | 4    | 2 | 4 | 3.00 |      |
| 16         | 4                    | 4    | 4                   | 4    | 4.00                 | 4    | 4                           | 3    | 3                 | 3.50 | 2                  | 4    | 4                      | 5    | 3.75                | 4    | 4                          | 2    | 4                | 4    | 3.50 | 1    | 4 | 1 | 5 | 2.50 | 4    | 4    | 4 | 5 | 4.00 | 2    | 4    | 2 | 4 | 3.50 |      |
| 17         | 4                    | 4    | 4                   | 4    | 4.00                 | 4    | 4                           | 3    | 4                 | 3.75 | 2                  | 4    | 2                      | 4    | 3.00                | 3    | 4                          | 2    | 4                | 4    | 3.50 | 4    | 4 | 4 | 4 | 4.00 | 4    | 4    | 4 | 4 | 4.00 | 3    | 4    | 4 | 5 | 4.00 |      |
| 18         | 4                    | 4    | 3                   | 4    | 3.75                 | 3    | 4                           | 3    | 4                 | 3.50 | 4                  | 4    | 3                      | 4    | 3.75                | 3    | 4                          | 2    | 4                | 5    | 3.75 | 2    | 4 | 3 | 4 | 3.50 | 3    | 4    | 2 | 4 | 3.25 |      |      |   |   |      |      |
| 19         | 4                    | 4    | 2                   | 4    | 3.50                 | 2    | 4                           | 4    | 4                 | 3.50 | 4                  | 2    | 3                      | 4    | 3.25                | 2    | 4                          | 2    | 4                | 5    | 3.75 | 2    | 4 | 2 | 4 | 3.00 | 4    | 4    | 2 | 4 | 3.25 |      |      |   |   |      |      |
| 20         | 4                    | 4    | 3                   | 4    | 3.75                 | 4    | 4                           | 3    | 3                 | 3.50 | 4                  | 2    | 3                      | 5    | 3.50                | 2    | 4                          | 2    | 4                | 5    | 3.75 | 2    | 4 | 2 | 4 | 3.00 | 4    | 4    | 2 | 4 | 3.50 |      |      |   |   |      |      |
| 21         | 4                    | 4    | 4                   | 4    | 4.00                 | 2    | 4                           | 4    | 3                 | 3.25 | 4                  | 4    | 2                      | 4    | 3.50                | 4    | 4                          | 2    | 4                | 4    | 3.00 | 5    | 4 | 3 | 4 | 4.00 | 4    | 4    | 2 | 4 | 3.50 |      |      |   |   |      |      |
| 22         | 4                    | 4    | 2                   | 4    | 3.50                 | 3    | 4                           | 4    | 3                 | 3.50 | 4                  | 2    | 5                      | 3    | 4.25                | 4    | 4                          | 2    | 4                | 5    | 3.75 | 2    | 4 | 2 | 4 | 4.00 | 5    | 3    | 4 | 3 | 3.50 |      |      |   |   |      |      |
| 23         | 4                    | 4    | 3                   | 4    | 3.75                 | 3    | 5                           | 4    | 3                 | 3.75 | 4                  | 2    | 5                      | 4    | 4.25                | 4    | 4                          | 2    | 4                | 5    | 4.00 | 4    | 2 | 4 | 4 | 4.00 | 5    | 3    | 4 | 3 | 3.25 |      |      |   |   |      |      |
| 24         | 4                    | 4    | 2                   | 4    | 3.50                 | 4    | 4                           | 3    | 3                 | 3.50 | 4                  | 3    | 5                      | 4    | 4.00                | 4    | 4                          | 1    | 4                | 4    | 3.25 | 4    | 4 | 4 | 4 | 4.00 | 4    | 4    | 1 | 4 | 3.50 |      |      |   |   |      |      |
| 25         | 4                    | 4    | 2                   | 4    | 3.50                 | 2    | 4                           | 4    | 4                 | 3.50 | 4                  | 1    | 4                      | 4    | 3.25                | 4    | 2                          | 4    | 2                | 4    | 3.00 | 4    | 4 | 3 | 4 | 3.75 | 4    | 2    | 4 | 2 | 4    | 3.00 |      |   |   |      |      |
| 26         | 3                    | 3    | 4                   | 4    | 3.50                 | 2    | 4                           | 4    | 2                 | 3.00 | 2                  | 2    | 4                      | 2    | 4.25                | 2    | 2                          | 2    | 4                | 4    | 3.00 | 4    | 4 | 2 | 4 | 3.50 | 3    | 3    | 2 | 4 | 4    | 3.50 |      |   |   |      |      |
| 27         | 3                    | 2    | 2                   | 3    | 2.50                 | 3    | 2                           | 2    | 3                 | 3.00 | 4                  | 3    | 3                      | 4    | 3.50                | 3    | 2                          | 3    | 4                | 3    | 3.00 | 4    | 5 | 4 | 4 | 4.25 | 4    | 4    | 3 | 4 | 3.75 | 3    | 4    | 4 | 4 | 3.75 |      |
| 28         | 4                    | 4    | 4                   | 4    | 4.00                 | 2    | 4                           | 2    | 3                 | 2.75 | 4                  | 2    | 2                      | 4    | 3.00                | 3    | 4                          | 2    | 4                | 4    | 3.50 | 2    | 4 | 2 | 4 | 3.25 | 4    | 4    | 2 | 4 | 4.00 | 2    | 4    | 2 | 4 | 3.00 |      |
| 29         | 4                    | 4    | 4                   | 4    | 4.00                 | 1    | 4                           | 4    | 4                 | 3.25 | 4                  | 3    | 2                      | 4    | 4                   | 5    | 4                          | 3    | 4                | 4    | 4.00 | 2    | 4 | 2 | 4 | 3.25 | 4    | 4    | 2 | 4 | 4.00 | 3    | 4    | 2 | 4 | 3.25 |      |
| 30         | 4                    | 5    | 4                   | 4    | 4.25                 | 4    | 4                           | 2    | 3                 | 3.25 | 2                  | 4    | 2                      | 4    | 4                   | 5    | 3                          | 4    | 2                | 4    | 4    | 3.25 | 4 | 4 | 2 | 4    | 4    | 3.50 | 3 | 4 | 2    | 4    | 4.30 |   |   |      |      |
| 31         | 4                    | 4    | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 3                 | 3.75 | 4                  | 4    | 4                      | 4    | 4.00                | 2    | 4                          | 1    | 4                | 5    | 3.50 | 2    | 5 | 3 | 4 | 3.75 | 4    | 4    | 4 | 4 | 4.30 |      |      |   |   |      |      |
| 32         | 4                    | 4    | 4                   | 4    | 4.00                 | 4    | 4                           | 2    | 4                 | 3.50 | 2                  | 4    | 4                      | 4    | 3.50                | 2    | 4                          | 1    | 5                | 5    | 3.75 | 2    | 5 | 3 | 4 | 4.00 | 4    | 4    | 2 | 4 | 4.30 |      |      |   |   |      |      |
| 33         | 4                    | 4    | 4                   | 4    | 4.00                 | 4    | 4                           | 3    | 4                 | 3.75 | 4                  | 4    | 4                      | 5    | 4.00                | 1    | 4                          | 1    | 4                | 4    | 3.25 | 4    | 4 | 4 | 4 | 4.00 | 3    | 4    | 4 | 4 | 4.30 |      |      |   |   |      |      |
| 34         | 4                    | 4    | 4                   | 4    | 4.00                 | 3    | 4                           | 4    | 2                 | 3.25 | 4                  | 4    | 4                      | 4    | 4.00                | 4    | 4                          | 1    | 4                | 4    | 3.25 | 4    | 4 | 4 | 4 | 4.00 | 4    | 4    | 2 | 4 | 4.30 |      |      |   |   |      |      |
| 35         | 4                    | 4    | 4                   | 4    | 4.00                 | 4    | 4                           | 5    | 4                 | 2.75 | 4                  | 2    | 4                      | 4    | 5                   | 3.75 | 4                          | 4    | 2                | 4    | 4.00 | 2    | 4 | 2 | 5 | 3.75 | 4    | 4    | 3 | 4 | 4.30 |      |      |   |   |      |      |
| 36         | 4                    | 4    | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 3                 | 3.75 | 4                  | 4    | 2                      | 4    | 5                   | 4.00 | 4                          | 4    | 1                | 4    | 4    | 3.25 | 4 | 4 | 2 | 4    | 4    | 3.50 | 3 | 4 | 3    | 4    | 3.75 |   |   |      |      |
| 37         | 4                    | 4    | 4                   | 4    | 4.00                 | 2    | 4                           | 4    | 4                 | 3.50 | 4                  | 4    | 2                      | 4    | 4                   | 4.00 | 2                          | 4    | 1                | 4    | 5    | 3.50 | 2 | 5 | 3 | 4    | 4.00 | 2    | 4 | 2 | 4    | 4.30 |      |   |   |      |      |
| 38         | 4                    | 4    | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 4.00 | 4                  | 2    | 4                      | 4    | 4                   | 4.00 | 2                          | 4    | 4                | 4    | 4    | 3.00 | 4 | 4 | 4 | 4    | 4.00 | 4    | 4 | 2 | 4    | 4.30 |      |   |   |      |      |
| 39         | 4                    | 4    | 4                   | 4    | 4.00                 | 2    | 5                           | 4    | 4                 | 3.75 | 2                  | 3    | 4                      | 4    | 3.25                | 1    | 4                          | 1    | 4                | 5    | 3.50 | 2    | 4 | 2 | 4 | 2.75 | 4    | 4    | 4 | 5 | 3.75 | 3    | 4    | 3 | 4 | 3.25 |      |
| 40         | 4                    | 4    | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 4.00 | 2                  | 4    | 4                      | 4    | 4                   | 4.00 | 4                          | 4    | 2                | 4    | 4    | 3.25 | 4 | 4 | 4 | 4    | 4.00 | 4    | 4 | 2 | 4    | 4.30 |      |   |   |      |      |
| 41         | 4                    | 4    | 4                   | 4    | 4.00                 | 4    | 5                           | 3    | 3                 | 3.75 | 2                  | 3    | 4                      | 4    | 4                   | 4.00 | 4                          | 5    | 3                | 4    | 4    | 3.25 | 4 | 4 | 4 | 4    | 4.00 | 4    | 4 | 2 | 4    | 4.30 |      |   |   |      |      |
| 42         | 4                    | 4    | 4                   | 4    | 4.00                 | 4    | 5                           | 3    | 3                 | 3.75 | 2                  | 4    | 4                      | 5    | 3.75                | 3    | 4                          | 2    | 4                | 4    | 4.00 | 3    | 5 | 2 | 4 | 4    | 3.50 | 4    | 4 | 3 | 4    | 4.30 |      |   |   |      |      |
| 43         | 4                    | 4    | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 4.00 | 2                  | 4    | 4                      | 4    | 4                   | 4.00 | 4                          | 4    | 2                | 4    | 4    | 3.00 | 5 | 4 | 4 | 4    | 4.00 | 4    | 4 | 2 | 4    | 4.00 |      |   |   |      |      |
| 44         | 4                    | 2    | 4                   | 4    | 3.50                 | 4    | 4                           | 4    | 4                 | 4.00 | 2                  | 4    | 4                      | 4    | 3.50                | 4    | 2                          | 2    | 4                | 4    | 3.00 | 4    | 4 | 4 | 4 | 4.00 | 4    | 4    | 2 | 4 | 4.30 |      |      |   |   |      |      |
| 45         | 4                    | 4    | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 4.00 | 4                  | 4    | 4                      | 4    | 4                   | 4.00 | 2                          | 4    | 4                | 4    | 4    | 3.50 | 2 | 4 | 4 | 4    | 4.00 | 4    | 4 | 2 | 4    | 4.30 |      |   |   |      |      |
| 46         | 4                    | 4    | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 4.00 | 2                  |      |                        |      |                     |      |                            |      |                  |      |      |      |   |   |   |      |      |      |   |   |      |      |      |   |   |      |      |

Nilai Rata-rata GS

| No | Kategori Kebutuhan            | Skor |
|----|-------------------------------|------|
| 1  | Kebutuhan Informasi           | 3.93 |
| 2  | Kebutuhan Identitas Pribadi   | 3.56 |
| 3  | Kebutuhan Integratif Personal | 3.60 |
| 4  | Kebutuhan Integratif Sosial   | 3.62 |
| 5  | Kebutuhan Hiburan             | 3.20 |

Nilai Rata-rata GO

| No | Kategori Kebutuhan           | Skor |
|----|------------------------------|------|
| 1  | Kepuasan Informasi           | 4.01 |
| 2  | Kepuasan Identitas Pribadi   | 3.66 |
| 3  | Kepuasan Integratif Personal | 3.77 |
| 4  | Kepuasan Integratif Sosial   | 3.81 |
| 5  | Kepuasan Hiburan             | 3.50 |

Perbandingan Nilai Rata-rata GS & GO

| No | Kategori Kebutuhan  | GS   | GO   | Selisih |
|----|---------------------|------|------|---------|
| 1  | Informasi           | 3.93 | 4.01 | 0.08    |
| 2  | Identitas Pribadi   | 3.56 | 3.66 | 0.10    |
| 3  | Integratif Personal | 3.60 | 3.77 | 0.17    |
| 4  | Integratif Sosial   | 3.62 | 3.81 | 0.19    |
| 5  | Hiburan             | 3.20 | 3.50 | 0.31    |

Ukur 23-28 tahun

| No.                   | Respons. | GRATIFICATION SOUGHT |      |                     |               |                      |      |                             |      |                   |      |                    |      | GRATIFICATION OBTAINED |              |                     |      |                            |               |                  |      |      |   |               |      |      |      |               |               |      |      |
|-----------------------|----------|----------------------|------|---------------------|---------------|----------------------|------|-----------------------------|------|-------------------|------|--------------------|------|------------------------|--------------|---------------------|------|----------------------------|---------------|------------------|------|------|---|---------------|------|------|------|---------------|---------------|------|------|
|                       |          | Kebutuhan Informasi  | Mean | Kebutuhan Identitas | Mean          | Kebutuhan Integratif | Mean | Kebutuhan Integratif Sosial | Mean | Kebutuhan Hiburan | Mean | Kepuasan Informasi | Mean | Kepuasan Identitas     | Mean         | Kepuasan Integratif | Mean | Kepuasan Integratif Sosial | Mean          | Kepuasan Hiburan | Mean |      |   |               |      |      |      |               |               |      |      |
| 1                     | 4        | 4                    | 4    | 4                   | 4.00          | 4                    | 3    | 4                           | 3    | 3.50              | 3    | 4                  | 4    | 4                      | 5            | 4                   | 4.25 | 3                          | 2             | 4                | 4    | 3.25 | 4 | 4             | 4    | 4    | 4.00 |               |               |      |      |
| 2                     | 3        | 2                    | 2    | 2                   | 2.25          | 2                    | 2    | 3                           | 2    | 2.25              | 2    | 3                  | 2    | 3                      | 2.50         | 2                   | 2    | 2                          | 3             | 2.75             | 2    | 3    | 4 | 3             | 3.00 | 4    | 3    | 4             | 5             | 4.00 |      |
| 3                     | 4        | 4                    | 4    | 4                   | 4.00          | 2                    | 4    | 3                           | 3    | 3.00              | 4    | 2                  | 4    | 4                      | 3.50         | 4                   | 4    | 1                          | 4             | 4                | 3.25 | 2    | 4 | 4             | 4    | 3.00 | 4    | 2             | 4             | 4    | 4.25 |
| 4                     | 4        | 4                    | 4    | 4                   | 4.00          | 2                    | 4    | 4                           | 4    | 3.50              | 4    | 2                  | 1    | 4                      | 2.75         | 1                   | 4    | 1                          | 5             | 5                | 3.75 | 3    | 5 | 1             | 3    | 3.00 | 4    | 5             | 4             | 4    | 4.25 |
| 5                     | 4        | 4                    | 4    | 4                   | 4.00          | 3                    | 5    | 4                           | 3    | 3.75              | 4    | 3                  | 4    | 4                      | 3.75         | 4                   | 5    | 2                          | 4             | 4                | 3.50 | 4    | 4 | 4             | 2    | 3.50 | 4    | 4             | 1             | 4    | 4.25 |
| 6                     | 4        | 4                    | 4    | 4                   | 4.00          | 4                    | 5    | 2                           | 2    | 3.25              | 4    | 3                  | 4    | 5                      | 4.00         | 4                   | 4    | 2                          | 4             | 4                | 3.50 | 3    | 4 | 2             | 5    | 3.75 | 4    | 4             | 2             | 4    | 4.00 |
| <b>Total Mean</b>     |          | <b>22.25</b>         |      |                     | <b>19.25</b>  |                      |      |                             |      | <b>20.25</b>      |      |                    |      |                        | <b>21.25</b> |                     |      |                            | <b>19.25</b>  |                  |      |      |   | <b>25.00</b>  |      |      |      | <b>23.50</b>  |               |      |      |
| <b>Rata-rata Mean</b> |          | <b>3.7083</b>        |      |                     | <b>3.2083</b> |                      |      |                             |      | <b>3.375</b>      |      |                    |      |                        | <b>3.542</b> |                     |      |                            | <b>3.2083</b> |                  |      |      |   | <b>4.1667</b> |      |      |      | <b>3.9167</b> |               |      |      |
|                       |          |                      |      |                     |               |                      |      |                             |      |                   |      |                    |      |                        |              |                     |      |                            |               |                  |      |      |   |               |      |      |      |               | <b>3.7083</b> |      |      |
|                       |          |                      |      |                     |               |                      |      |                             |      |                   |      |                    |      |                        |              |                     |      |                            |               |                  |      |      |   |               |      |      |      |               | <b>3.625</b>  |      |      |

#### Nilai Rata-rata GS

| No | Kategori Kebutuhan            | Skor |
|----|-------------------------------|------|
| 1  | Kebutuhan Informasi           | 3.71 |
| 2  | Kebutuhan Identitas Pribadi   | 3.21 |
| 3  | Kebutuhan Integratif Personal | 3.38 |
| 4  | Kebutuhan Integratif Sosial   | 3.54 |
| 5  | Kebutuhan Hiburan             | 3.21 |

#### Nilai Rata-rata GO

| No | Kategori Kebutuhan           | Skor |
|----|------------------------------|------|
| 1  | Kepuasan Informasi           | 4.17 |
| 2  | Kepuasan Identitas Pribadi   | 3.92 |
| 3  | Kepuasan Integratif Personal | 3.71 |
| 4  | Kepuasan Integratif Sosial   | 3.63 |
| 5  | Kepuasan Hiburan             | 3.71 |

#### Perbandingan Nilai Rata-rata GS & GO

| No | Kategori Kebutuhan  | GS   | GO   | Selisih |
|----|---------------------|------|------|---------|
| 1  | Informasi           | 3.71 | 4.17 | 0.46    |
| 2  | Identitas Pribadi   | 3.21 | 3.92 | 0.71    |
| 3  | Integratif Personal | 3.38 | 3.71 | 0.33    |
| 4  | Integratif Sosial   | 3.54 | 3.63 | 0.08    |
| 5  | Hiburan             | 3.21 | 3.71 | 0.50    |

| No. Resp. | GRATIFICATION SOUGHT |        |                             |   |       |                               |      |                             |   |        |                   |      | GRATIFICATION OBTAINED |      |                            |   |      |                              |      |                            |      |      |                  |      |        |      |      |   |   |        |      |      |   |   |        |      |      |      |   |        |      |      |      |   |        |   |      |      |   |   |   |      |      |
|-----------|----------------------|--------|-----------------------------|---|-------|-------------------------------|------|-----------------------------|---|--------|-------------------|------|------------------------|------|----------------------------|---|------|------------------------------|------|----------------------------|------|------|------------------|------|--------|------|------|---|---|--------|------|------|---|---|--------|------|------|------|---|--------|------|------|------|---|--------|---|------|------|---|---|---|------|------|
|           | Kebutuhan Informasi  | Mean   | Kebutuhan Identitas Pribadi |   | Mean  | Kebutuhan Integratif Personal | Mean | Kebutuhan Integratif Sosial |   | Mean   | Kebutuhan Hiburan | Mean | Kepuasan Informasi     | Mean | Kepuasan Identitas Pribadi |   | Mean | Kepuasan Integratif Personal | Mean | Kepuasan Integratif Sosial |      | Mean | Kepuasan Hiburan | Mean |        |      |      |   |   |        |      |      |   |   |        |      |      |      |   |        |      |      |      |   |        |   |      |      |   |   |   |      |      |
| 1         | 4                    | 4      | 4                           | 5 | 4.25  | 4                             | 3    | 4                           | 2 | 3.25   | 2                 | 4    | 3                      | 4    | 3.25                       | 3 | 4    | 2                            | 4    | 4                          | 3.50 | 1    | 1                | 1    | 4      | 1.75 | 4    | 2 | 2 | 2      | 2.50 | 2    | 4 | 2 | 4      | 4    | 3.00 | 2    | 2 | 2      | 4    | 2.50 | 2    | 4 | 2      | 4 | 4    | 3.50 | 1 | 1 | 1 | 5    | 2.00 |
| 2         | 4                    | 4      | 4                           | 4 | 4.00  | 2                             | 2    | 4                           | 4 | 3.00   | 1                 | 4    | 2                      | 5    | 3.00                       | 4 | 4    | 2                            | 4    | 4                          | 3.50 | 1    | 4                | 2    | 4      | 4    | 2.75 | 4 | 4 | 3      | 4    | 3.75 | 2 | 4 | 4      | 4    | 4    | 3.50 | 2 | 4      | 4    | 5    | 4.00 | 2 | 4      | 4 | 4    | 3.50 |   |   |   |      |      |
| 3         | 4                    | 4      | 3                           | 4 | 3.75  | 3                             | 4    | 3                           | 4 | 3.50   | 4                 | 4    | 3                      | 4    | 3.75                       | 3 | 4    | 2                            | 4    | 5                          | 3.75 | 2    | 4                | 3    | 4      | 4    | 3.25 | 4 | 4 | 3      | 4    | 3.50 | 3 | 4 | 3      | 4    | 5    | 3.75 | 2 | 4      | 3    | 4    | 3.25 |   |        |   |      |      |   |   |   |      |      |
| 4         | 4                    | 4      | 4                           | 4 | 4.00  | 4                             | 3    | 4                           | 3 | 3.50   | 3                 | 4    | 4                      | 4    | 3.75                       | 4 | 4    | 4                            | 5    | 4                          | 4.25 | 3    | 2                | 4    | 4      | 4    | 3.25 | 4 | 4 | 3      | 4    | 3.75 | 3 | 4 | 2      | 4    | 5    | 3.75 | 2 | 4      | 3    | 4    | 3.25 |   |        |   |      |      |   |   |   |      |      |
| 5         | 4                    | 4      | 4                           | 4 | 4.00  | 4                             | 4    | 2                           | 4 | 3.50   | 2                 | 4    | 4                      | 4    | 3.50                       | 2 | 4    | 1                            | 5    | 5                          | 3.75 | 2    | 5                | 3    | 4      | 3.50 | 5    | 4 | 4 | 4      | 4.25 | 4    | 4 | 3 | 4      | 3.75 | 3    | 4    | 4 | 4      | 3.75 |      |      |   |        |   |      |      |   |   |   |      |      |
| 6         | 4                    | 4      | 4                           | 4 | 4.00  | 4                             | 4    | 4                           | 4 | 4.00   | 2                 | 4    | 4                      | 4    | 3.50                       | 4 | 4    | 2                            | 4    | 4                          | 3.50 | 2    | 4                | 3    | 4      | 3.25 | 4    | 4 | 4 | 4      | 4.00 | 4    | 3 | 4 | 4      | 3.75 | 2    | 4    | 2 | 4      | 3.00 |      |      |   |        |   |      |      |   |   |   |      |      |
| 7         | 4                    | 4      | 4                           | 5 | 4.25  | 4                             | 4    | 3                           | 4 | 3.75   | 4                 | 2    | 4                      | 4    | 3.50                       | 4 | 4    | 2                            | 4    | 5                          | 3.75 | 2    | 5                | 2    | 4      | 3.25 | 5    | 4 | 4 | 5      | 4.50 | 4    | 5 | 4 | 3      | 4.00 | 3    | 4    | 4 | 4      | 3.75 |      |      |   |        |   |      |      |   |   |   |      |      |
| 8         | 4                    | 4      | 4                           | 4 | 4.00  | 4                             | 4    | 4                           | 4 | 4.00   | 2                 | 4    | 2                      | 4    | 3.00                       | 4 | 4    | 2                            | 4    | 4                          | 3.50 | 2    | 4                | 4    | 4      | 4.00 | 4    | 4 | 4 | 5      | 4.25 | 4    | 4 | 2 | 5      | 5    | 4.00 | 2    | 4 | 3      | 4    | 3.25 |      |   |        |   |      |      |   |   |   |      |      |
| 9         | 4                    | 4      | 3                           | 2 | 3.25  | 2                             | 3    | 3                           | 4 | 3.00   | 2                 | 2    | 4                      | 4    | 3.00                       | 3 | 4    | 4                            | 4    | 4                          | 4.00 | 2    | 2                | 2    | 4      | 2.80 | 4    | 4 | 2 | 3      | 3.50 | 2    | 2 | 2 | 3      | 2.25 | 2    | 2    | 2 | 2      | 2.00 | 3    | 4    | 4 | 4      | 5 | 4.25 | 2    | 4 | 4 | 4 | 3.50 |      |
|           | Total Mean           | 35.50  |                             |   | 31.50 |                               |      |                             |   | 30.25  |                   |      |                        |      | 33.50                      |   |      |                              |      | 27.00                      |      |      |                  |      | 34.25  |      |      |   |   | 32.25  |      |      |   |   | 30.75  |      |      |      |   | 34.00  |      |      |      |   | 29.00  |   |      |      |   |   |   |      |      |
|           | Rata-rata Mean       | 3.9444 |                             |   | 3.5   |                               |      |                             |   | 3.3611 |                   |      |                        |      | 3.722                      |   |      |                              |      | 3                          |      |      |                  |      | 3.8056 |      |      |   |   | 3.5833 |      |      |   |   | 3.4167 |      |      |      |   | 3.7778 |      |      |      |   | 3.2222 |   |      |      |   |   |   |      |      |

Nilai Rata-rata GS

| No | Kategori Kebutuhan            | Skor |
|----|-------------------------------|------|
| 1  | Kebutuhan Informasi           | 3.94 |
| 2  | Kebutuhan Identitas Pribadi   | 3.50 |
| 3  | Kebutuhan Integratif Personal | 3.36 |
| 4  | Kebutuhan Integratif Sosial   | 3.72 |
| 5  | Kebutuhan Hiburan             | 3.00 |

Nilai Rata-rata GO

| No | Kategori Kebutuhan           | Skor |
|----|------------------------------|------|
| 1  | Kepuasan Informasi           | 3.81 |
| 2  | Kepuasan Identitas Pribadi   | 3.58 |
| 3  | Kepuasan Integratif Personal | 3.42 |
| 4  | Kepuasan Integratif Sosial   | 3.78 |
| 5  | Kepuasan Hiburan             | 3.22 |

Perbandingan Nilai Rata-rata GS & GO

| No | Kategori Kebutuhan  | GS   | GO   | Selisih |
|----|---------------------|------|------|---------|
| 1  | Informasi           | 3.94 | 3.81 | -0.14   |
| 2  | Identitas Pribadi   | 3.50 | 3.58 | 0.08    |
| 3  | Integratif Personal | 3.36 | 3.42 | 0.06    |
| 4  | Integratif Sosial   | 3.72 | 3.78 | 0.06    |
| 5  | Hiburan             | 3.00 | 3.22 | 0.22    |

| No.<br>Resp. | GRATIFICATION SOUGHT |   |   |       |      |   |                     |   |   |       |   |   |                      |   |      | GRATIFICATION OBTAINED |   |   |                             |   |      |       |   |   |                   |      |   |      |   |   |                    |   |   |      |   |      |                    |   |   |      |      |      |                     |   |   |      |      |   |                            |   |   |       |  |  |                  |  |  |      |  |
|--------------|----------------------|---|---|-------|------|---|---------------------|---|---|-------|---|---|----------------------|---|------|------------------------|---|---|-----------------------------|---|------|-------|---|---|-------------------|------|---|------|---|---|--------------------|---|---|------|---|------|--------------------|---|---|------|------|------|---------------------|---|---|------|------|---|----------------------------|---|---|-------|--|--|------------------|--|--|------|--|
|              | Kebutuhan Informasi  |   |   | Mean  |      |   | Kebutuhan Identitas |   |   | Mean  |   |   | Kebutuhan Integratif |   |      | Mean                   |   |   | Kebutuhan Integratif Sosial |   |      | Mean  |   |   | Kebutuhan Hiburan |      |   | Mean |   |   | Kepuasan Informasi |   |   | Mean |   |      | Kepuasan Identitas |   |   | Mean |      |      | Kepuasan Integratif |   |   | Mean |      |   | Kepuasan Integratif Sosial |   |   | Mean  |  |  | Kepuasan Hiburan |  |  | Mean |  |
| 1            | 3                    | 2 | 2 | 3     | 2.50 | 3 | 2                   | 2 | 3 | 2.50  | 4 | 3 | 3                    | 4 | 3.50 | 3                      | 2 | 3 | 4                           | 3 | 3.00 | 3     | 2 | 3 | 4                 | 3.00 | 4 | 5    | 4 | 4 | 4.25               | 4 | 5 | 4    | 4 | 4.25 | 4                  | 4 | 3 | 4    | 3.75 | 4    | 4                   | 3 | 4 | 4    | 3.75 | 3 | 4                          | 4 | 4 | 3.75  |  |  |                  |  |  |      |  |
| 2            | 4                    | 4 | 4 | 4     | 4.00 | 4 | 5                   | 3 | 3 | 3.75  | 4 | 2 | 4                    | 5 | 3.75 | 2                      | 4 | 1 | 5                           | 5 | 3.75 | 4     | 5 | 4 | 4                 | 4.25 | 5 | 4    | 4 | 4 | 4.25               | 4 | 5 | 4    | 3 | 4.00 | 4                  | 4 | 2 | 5    | 3.75 | 2    | 4                   | 2 | 4 | 3.75 |      |   |                            |   |   |       |  |  |                  |  |  |      |  |
| 3            | 4                    | 4 | 4 | 4     | 4.00 | 4 | 4                   | 4 | 3 | 3.75  | 4 | 4 | 2                    | 4 | 3.50 | 4                      | 4 | 1 | 4                           | 4 | 3.25 | 2     | 4 | 2 | 4                 | 3.00 | 4 | 4    | 4 | 4 | 4.00               | 4 | 5 | 4    | 3 | 4.00 | 2                  | 4 | 2 | 4    | 4.00 | 3    | 5.0                 | 4 | 4 | 3    | 3.75 |   |                            |   |   |       |  |  |                  |  |  |      |  |
| 4            | 4                    | 4 | 4 | 4     | 4.00 | 2 | 5                   | 4 | 4 | 3.75  | 2 | 3 | 4                    | 4 | 3.25 | 1                      | 4 | 1 | 4                           | 5 | 3.50 | 1     | 4 | 2 | 4                 | 2.75 | 4 | 4    | 4 | 4 | 4.00               | 2 | 5 | 3    | 4 | 3.50 | 2                  | 4 | 3 | 4    | 4    | 3.75 | 1                   | 5 | 4 | 3    | 3.25 |   |                            |   |   |       |  |  |                  |  |  |      |  |
| 5            | 4                    | 4 | 2 | 4     | 3.50 | 4 | 4                   | 4 | 4 | 4.00  | 2 | 4 | 4                    | 5 | 3.75 | 4                      | 4 | 1 | 4                           | 5 | 3.50 | 1     | 5 | 2 | 4                 | 3.00 | 5 | 5    | 4 | 4 | 4.50               | 3 | 4 | 4    | 4 | 3.75 | 2                  | 4 | 3 | 4    | 5    | 3.75 | 4                   | 4 | 3 | 4    | 4.00 | 2 | 4                          | 4 | 4 | 3.50  |  |  |                  |  |  |      |  |
|              | Total Mean           |   |   | 18.00 |      |   |                     |   |   | 17.75 |   |   |                      |   |      | 17.75                  |   |   |                             |   |      | 17.00 |   |   | 16.00             |      |   |      |   |   | 21.00              |   |   |      |   |      | 19.50              |   |   |      |      |      | 19.00               |   |   |      |      |   | 18.75                      |   |   | 18.00 |  |  |                  |  |  |      |  |
|              | Rata-rata Mean       |   |   | 3.6   |      |   |                     |   |   | 3.66  |   |   |                      |   |      | 3.65                   |   |   |                             |   |      | 3.4   |   |   |                   |      |   | 3.2  |   |   |                    |   |   | 4.2  |   |      |                    |   |   | 3.9  |      |      |                     |   |   | 3.8  |      |   |                            |   |   | 3.75  |  |  | 3.6              |  |  |      |  |

Nilai Rata-rata GS

| No | Kategori Kebutuhan            | Skor |
|----|-------------------------------|------|
| 1  | Kebutuhan Informasi           | 3.60 |
| 2  | Kebutuhan Identitas Pribadi   | 3.55 |
| 3  | Kebutuhan Integratif Personal | 3.55 |
| 4  | Kebutuhan Integratif Sosial   | 3.40 |
| 5  | Kebutuhan Hiburan             | 3.20 |

Nilai Rata-rata GO

| No | Kategori Kebutuhan           | Skor |
|----|------------------------------|------|
| 1  | Kepuasan Informasi           | 4.20 |
| 2  | Kepuasan Identitas Pribadi   | 3.90 |
| 3  | Kepuasan Integratif Personal | 3.80 |
| 4  | Kepuasan Integratif Sosial   | 3.75 |
| 5  | Kepuasan Hiburan             | 3.60 |

Perbandingan Nilai Rata-rata GS &amp; GO

| No | Kategori Kebutuhan  | GS   | GO   | Selisih |
|----|---------------------|------|------|---------|
| 1  | Informasi           | 3.60 | 4.20 | 0.60    |
| 2  | Identitas Pribadi   | 3.55 | 3.90 | 0.35    |
| 3  | Integratif Personal | 3.55 | 3.80 | 0.25    |
| 4  | Integratif Sosial   | 3.40 | 3.75 | 0.35    |
| 5  | Hiburan             | 3.20 | 3.60 | 0.40    |

**Televisi**

| No<br>Rep. | GRATIFICATION SOUGHT |        |                     |      |                      |      |                             |      |                   |        | GRATIFICATION OBTAINED |      |                    |      |                     |      |                            |      |                  |        |      |
|------------|----------------------|--------|---------------------|------|----------------------|------|-----------------------------|------|-------------------|--------|------------------------|------|--------------------|------|---------------------|------|----------------------------|------|------------------|--------|------|
|            | Kebutuhan Informasi  | Mean   | Kebutuhan Identitas | Mean | Kebutuhan Integratif | Mean | Kebutuhan Integratif Sosial | Mean | Kebutuhan Hiburan | Mean   | Kepuasan Informasi     | Mean | Kepuasan Identitas | Mean | Kepuasan Integratif | Mean | Kepuasan Integratif Sosial | Mean | Kepuasan Hiburan | Mean   |      |
| 1          | 4                    | 5      | 4                   | 4    | 4.25                 | 3    | 3                           | 4    | 4                 | 3.50   | 4                      | 5    | 4                  | 5    | 4.50                | 2    | 4                          | 4    | 4                | 3.50   |      |
| 2          | 4                    | 4      | 4                   | 5    | 4.25                 | 2    | 3                           | 4    | 4                 | 3.25   | 4                      | 4    | 2                  | 5    | 3.75                | 2    | 4                          | 3    | 5                | 3.50   |      |
| 3          | 5                    | 4      | 4                   | 4    | 4.25                 | 1    | 4                           | 3    | 3                 | 2.75   | 1                      | 4    | 3                  | 4    | 3.00                | 4    | 3                          | 1    | 5                | 3.25   |      |
| 4          | 5                    | 4      | 4                   | 4    | 4.25                 | 4    | 2                           | 3    | 4                 | 3.25   | 4                      | 4    | 4                  | 4    | 4.00                | 3    | 4                          | 2    | 4                | 3.00   |      |
| 5          | 2                    | 4      | 4                   | 4    | 3.50                 | 4    | 4                           | 4    | 4                 | 4.00   | 2                      | 4    | 4                  | 4    | 4.00                | 2    | 4                          | 4    | 4                | 3.50   |      |
| 6          | 4                    | 5      | 4                   | 4    | 4.25                 | 5    | 5                           | 5    | 5                 | 5.00   | 4                      | 4    | 5                  | 5    | 4.50                | 4    | 4                          | 4    | 5                | 4.25   |      |
| 7          | 4                    | 4      | 4                   | 4    | 4.00                 | 2    | 4                           | 3    | 4                 | 3.25   | 2                      | 4    | 4                  | 4    | 3.50                | 2    | 4                          | 1    | 4                | 3.50   |      |
| 8          | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 3    | 4                 | 3.75   | 2                      | 4    | 2                  | 4    | 3.00                | 3    | 4                          | 2    | 4                | 3.50   |      |
| 9          | 4                    | 4      | 3                   | 4    | 3.75                 | 4    | 4                           | 3    | 2                 | 3.25   | 4                      | 3    | 5                  | 3.75 | 3                   | 4    | 2                          | 4    | 3.25             |        |      |
| 10         | 4                    | 4      | 3                   | 4    | 3.75                 | 4    | 4                           | 3    | 3                 | 3.50   | 4                      | 2    | 3                  | 5    | 3.50                | 2    | 4                          | 2    | 4                | 3.50   |      |
| 11         | 4                    | 4      | 2                   | 4    | 3.50                 | 3    | 4                           | 4    | 4                 | 3.50   | 2                      | 5    | 3.75               | 4    | 4                   | 2    | 4                          | 3.25 | 4                | 3      | 5.00 |
| 12         | 4                    | 4      | 2                   | 4    | 3.50                 | 4    | 4                           | 3    | 5                 | 3.50   | 4                      | 4    | 1                  | 4    | 3.25                | 4    | 4                          | 4    | 4                | 3.50   |      |
| 13         | 4                    | 4      | 2                   | 4    | 3.50                 | 2    | 4                           | 4    | 4                 | 3.50   | 4                      | 4    | 1                  | 4    | 3.25                | 2    | 4                          | 2    | 5                | 4.00   |      |
| 14         | 3                    | 2      | 2                   | 2    | 2.25                 | 2    | 2                           | 3    | 2                 | 2.25   | 2                      | 2    | 3                  | 4    | 2.75                | 2    | 3                          | 4    | 3.00             | 2.40   |      |
| 15         | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 3    | 3                 | 3.50   | 4                      | 4    | 4                  | 4    | 4.00                | 2    | 4                          | 4    | 4                | 3.50   |      |
| 16         | 4                    | 5      | 4                   | 4    | 4.25                 | 4    | 4                           | 2    | 3                 | 3.25   | 4                      | 2    | 4                  | 4    | 3.50                | 2    | 4                          | 4    | 4                | 3.50   |      |
| 17         | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 5                 | 4.25   | 4                      | 2    | 4                  | 4    | 3.50                | 4    | 4                          | 4    | 4                | 3.50   |      |
| 18         | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 3                 | 3.75   | 4                      | 4    | 4                  | 4    | 4.00                | 4    | 4                          | 2    | 4                | 3.50   |      |
| 19         | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 3    | 4                 | 3.75   | 4                      | 3    | 5                  | 4.00 | 4                   | 5    | 4                          | 4    | 3.50             |        |      |
| 20         | 4                    | 4      | 4                   | 4    | 4.00                 | 3    | 4                           | 4    | 2                 | 3.25   | 4                      | 4    | 4                  | 4    | 4.00                | 2    | 3                          | 4    | 4                | 3.50   |      |
| 21         | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 3    | 4                 | 3.75   | 4                      | 2    | 4                  | 4    | 3.25                | 4    | 2                          | 4    | 4                | 3.50   |      |
| 22         | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 3.50   | 2                      | 4    | 1                  | 4    | 3.25                | 4    | 4                          | 1    | 4                | 3.50   |      |
| 23         | 4                    | 4      | 4                   | 4    | 4.00                 | 3    | 4                           | 4    | 4                 | 3.75   | 4                      | 4    | 1                  | 4    | 3.25                | 4    | 4                          | 2    | 4                | 3.00   |      |
| 24         | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 5                           | 3    | 3                 | 3.75   | 2                      | 4    | 4                  | 5    | 3.50                | 3    | 4                          | 2    | 4                | 3.25   |      |
| 25         | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 3.50   | 4                      | 4    | 2                  | 4    | 4.00                | 4    | 4                          | 4    | 4                | 4.00   |      |
| 26         | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 4.00   | 4                      | 4    | 2                  | 4    | 4.00                | 4    | 4                          | 4    | 4                | 4.00   |      |
| 27         | 4                    | 4      | 2                   | 4    | 3.50                 | 2    | 4                           | 4    | 3                 | 3.00   | 4                      | 4    | 4                  | 4    | 4.00                | 1    | 2                          | 2    | 5                | 2.50   |      |
|            | Total Mean           | 104.75 |                     |      | 98.25                |      |                             |      |                   | 98.50  |                        |      |                    |      | 95.75               |      |                            |      | 109.00           | 102.25 |      |
|            | Rata-rata Mean       | 3.8796 |                     |      | 3.5648               |      |                             |      |                   | 3.6481 |                        |      |                    |      | 3.546               |      |                            |      | 3.213            | 3.037  |      |
|            |                      |        |                     |      |                      |      |                             |      |                   |        |                        |      |                    |      |                     |      |                            |      |                  | 99.50  |      |
|            |                      |        |                     |      |                      |      |                             |      |                   |        |                        |      |                    |      |                     |      |                            |      |                  | 3.6852 |      |
|            |                      |        |                     |      |                      |      |                             |      |                   |        |                        |      |                    |      |                     |      |                            |      |                  | 3.5278 |      |

**Nilai Rata-rata GS**

| No | Kategori Kebutuhan            | Skor |
|----|-------------------------------|------|
| 1  | Kebutuhan Informasi           | 3.88 |
| 2  | Kebutuhan Identitas Pribadi   | 3.56 |
| 3  | Kebutuhan Integratif Personal | 3.65 |
| 4  | Kebutuhan Integratif Sosial   | 3.55 |
| 5  | Kebutuhan Hiburan             | 3.21 |

**Nilai Rata-rata GO**

| No | Kategori Kebutuhan           | Skor |
|----|------------------------------|------|
| 1  | Kepuasan Informasi           | 4.04 |
| 2  | Kepuasan Identitas Pribadi   | 3.79 |
| 3  | Kepuasan Integratif Personal | 3.81 |
| 4  | Kepuasan Integratif Sosial   | 3.69 |
| 5  | Kepuasan Hiburan             | 3.53 |

**Perbandingan Nilai Rata-rata GS & GO**

| No | Kategori Kebutuhan  | GS   | GO   | Selisih |
|----|---------------------|------|------|---------|
| 1  | Informasi           | 3.88 | 4.04 | 0.16    |
| 2  | Identitas Pribadi   | 3.56 | 3.79 | 0.22    |
| 3  | Integratif Personal | 3.65 | 3.81 | 0.16    |
| 4  | Integratif Sosial   | 3.55 | 3.69 | 0.14    |
| 5  | Hiburan             | 3.21 | 3.53 | 0.31    |

**Internet**

| No. | Resp. | GRATIFICATION SOUGHT |      |                     |        |                      |      |                             |      |                   |      |                    |      | GRATIFICATION OBTAINED |        |                     |      |                            |      |                  |        |      |   |   |   |        |      |      |   |   |        |        |        |
|-----|-------|----------------------|------|---------------------|--------|----------------------|------|-----------------------------|------|-------------------|------|--------------------|------|------------------------|--------|---------------------|------|----------------------------|------|------------------|--------|------|---|---|---|--------|------|------|---|---|--------|--------|--------|
|     |       | Kebutuhan Informasi  | Mean | Kebutuhan Identitas | Mean   | Kebutuhan Integratif | Mean | Kebutuhan Integratif Sosial | Mean | Kebutuhan Hiburan | Mean | Kepuasan Informasi | Mean | Kepuasan Identitas     | Mean   | Kepuasan Integratif | Mean | Kepuasan Integratif Sosial | Mean | Kepuasan Hiburan | Mean   |      |   |   |   |        |      |      |   |   |        |        |        |
| 1   | 3     | 4                    | 4    | 4                   | 4      | 3.75                 | 4    | 4                           | 4    | 4                 | 4.00 | 3                  | 3    | 4                      | 3      | 3.25                | 4    | 4                          | 3    | 4                | 4      | 3.75 | 3 | 4 | 4 | 5      | 4.00 | 4    | 4 | 4 | 4      | 4.00   |        |
| 2   | 5     | 5                    | 4    | 5                   | 4      | 4.75                 | 3    | 4                           | 4    | 4                 | 3.75 | 2                  | 4    | 4                      | 5      | 3.75                | 4    | 4                          | 2    | 5                | 5      | 4.00 | 2 | 4 | 4 | 5      | 4.25 | 4    | 5 | 2 | 5      | 4.00   |        |
| 3   | 5     | 4                    | 3    | 5                   | 4      | 4.25                 | 4    | 2                           | 4    | 3                 | 3.25 | 4                  | 4    | 4                      | 5      | 4.25                | 3    | 4                          | 2    | 5                | 5      | 4.00 | 1 | 4 | 1 | 5      | 2.75 | 5    | 4 | 3 | 5      | 4.25   |        |
| 4   | 5     | 4                    | 4    | 4                   | 4      | 4.25                 | 2    | 2                           | 4    | 4                 | 3.00 | 2                  | 4    | 2                      | 5      | 3.25                | 4    | 4                          | 2    | 5                | 5      | 4.00 | 2 | 4 | 2 | 5      | 5    | 4.00 | 2 | 4 | 4      | 5      | 3.75   |
| 5   | 4     | 4                    | 4    | 4                   | 4.00   | 2                    | 3    | 3                           | 4    | 3.00              | 4    | 2                  | 4    | 5                      | 3.75   | 4                   | 4    | 2                          | 4    | 4                | 4.00   | 3    | 4 | 4 | 4 | 4.00   | 3    | 4    | 3 | 5 | 3.50   |        |        |
| 6   | 5     | 5                    | 5    | 4                   | 4.75   | 4                    | 4    | 5                           | 5    | 4.50              | 5    | 4                  | 5    | 4                      | 4      | 4.50                | 5    | 5                          | 5    | 4                | 4      | 4.50 | 3 | 4 | 2 | 2      | 2    | 2.25 | 2 | 2 | 4      | 2      | 2.50   |
| 7   | 4     | 4                    | 4    | 4                   | 4.00   | 4                    | 2    | 4                           | 3    | 3.25              | 4    | 2                  | 4    | 5                      | 3.75   | 4                   | 4    | 1                          | 4    | 5                | 4.00   | 5    | 5 | 4 | 4 | 4      | 4.00 | 3    | 4 | 4 | 4      | 4.00   |        |
| 8   | 4     | 4                    | 4    | 4                   | 4.00   | 2                    | 2    | 3                           | 4    | 2.75              | 1    | 4                  | 4    | 5                      | 3.50   | 4                   | 4    | 1                          | 4    | 4                | 4.00   | 3.25 | 1 | 4 | 2 | 4      | 2.75 | 4    | 4 | 2 | 4      | 3.00   |        |
| 9   | 4     | 4                    | 4    | 4                   | 4.00   | 4                    | 4    | 3                           | 3    | 3.50              | 2    | 4                  | 4    | 5                      | 3.75   | 4                   | 4    | 2                          | 4    | 5                | 3.75   | 1    | 4 | 1 | 4 | 2.50   | 4    | 3    | 4 | 4 | 3.50   |        |        |
| 10  | 4     | 4                    | 2    | 4                   | 3.50   | 2                    | 4    | 4                           | 4    | 3.50              | 4    | 2                  | 3    | 4                      | 3.25   | 2                   | 4    | 2                          | 4    | 5                | 3.00   | 4    | 4 | 3 | 4 | 3.75   | 4    | 3    | 4 | 2 | 4.25   |        |        |
| 11  | 4     | 4                    | 4    | 4                   | 4.00   | 2                    | 4    | 4                           | 3    | 3.25              | 4    | 2                  | 4    | 3                      | 3.50   | 4                   | 4    | 2                          | 4    | 5                | 4.00   | 3    | 4 | 4 | 4 | 4.25   | 3    | 4    | 2 | 5 | 4.00   |        |        |
| 12  | 4     | 4                    | 3    | 4                   | 3.75   | 3                    | 5    | 4                           | 3    | 3.75              | 4    | 4                  | 2    | 5                      | 3.75   | 4                   | 4    | 2                          | 4    | 6                | 3.50   | 1    | 4 | 1 | 4 | 2.50   | 4    | 4    | 2 | 4 | 3.25   |        |        |
| 13  | 4     | 4                    | 3    | 4                   | 3.75   | 4                    | 4    | 3                           | 4    | 3.75              | 4    | 3                  | 4    | 4                      | 3.75   | 4                   | 4    | 1                          | 4    | 5                | 3.50   | 3.25 | 1 | 4 | 1 | 4      | 2.25 | 4    | 4 | 2 | 4      | 3.00   |        |
| 14  | 3     | 3                    | 4    | 4                   | 3.50   | 2                    | 4    | 2                           | 4    | 3.00              | 2    | 2                  | 4    | 2                      | 4      | 3.00                | 2    | 4                          | 4    | 2                | 4      | 3.00 | 4 | 3 | 4 | 3      | 3.50 | 3    | 3 | 2 | 4      | 3.50   |        |
| 15  | 4     | 4                    | 4    | 4                   | 4.00   | 2                    | 4    | 3                           | 3    | 3.00              | 4    | 2                  | 4    | 4                      | 3.50   | 4                   | 4    | 1                          | 4    | 4                | 3.25   | 3    | 4 | 4 | 4 | 4.25   | 4    | 4    | 2 | 4 | 4.00   |        |        |
| 16  | 4     | 4                    | 4    | 4                   | 4.00   | 2                    | 4    | 2                           | 3    | 2.75              | 4    | 2                  | 4    | 3                      | 3.00   | 3                   | 4    | 2                          | 4    | 4                | 3.50   | 2    | 4 | 2 | 4 | 4      | 3.50 | 2    | 4 | 2 | 4      | 3.00   |        |
| 17  | 4     | 4                    | 4    | 4                   | 4.00   | 1                    | 4    | 4                           | 4    | 3.25              | 4    | 3                  | 2    | 4                      | 3      | 3.25                | 2    | 4                          | 2    | 4                | 5      | 3.00 | 4 | 4 | 1 | 4      | 3.25 | 4    | 4 | 2 | 4      | 3.25   |        |
| 18  | 4     | 4                    | 4    | 4                   | 4.00   | 4                    | 4    | 4                           | 3    | 3.75              | 4    | 2                  | 4    | 5                      | 3.75   | 2                   | 4    | 1                          | 4    | 4                | 3.50   | 3    | 4 | 4 | 5 | 3.00   | 4    | 4    | 2 | 4 | 3.00   |        |        |
| 19  | 4     | 4                    | 4    | 4                   | 4.00   | 4                    | 4    | 5                           | 2    | 3.75              | 4    | 2                  | 4    | 4                      | 3.50   | 2                   | 4    | 1                          | 5    | 5                | 3.75   | 4    | 4 | 2 | 4 | 4      | 3.50 | 4    | 4 | 2 | 4      | 3.25   |        |
| 20  | 4     | 4                    | 4    | 4                   | 4.00   | 2                    | 4    | 4                           | 4    | 3.50              | 4    | 4                  | 2    | 4                      | 3.50   | 2                   | 4    | 1                          | 4    | 5                | 4.25   | 3    | 4 | 4 | 4 | 4.25   | 4    | 4    | 2 | 4 | 3.50   |        |        |
| 21  | 4     | 4                    | 4    | 4                   | 4.00   | 2                    | 4    | 4                           | 4    | 3.50              | 4    | 2                  | 1    | 4                      | 2.75   | 1                   | 4    | 1                          | 5    | 5                | 3.75   | 3    | 5 | 1 | 3 | 3.00   | 5    | 4    | 4 | 4 | 4.00   |        |        |
| 22  | 4     | 4                    | 4    | 4                   | 4.00   | 4                    | 4    | 3                           | 4    | 3.75              | 4    | 2                  | 4    | 4                      | 3.50   | 4                   | 4    | 2                          | 4    | 4                | 3.25   | 5    | 4 | 4 | 4 | 4.00   | 4    | 4    | 2 | 4 | 3.50   |        |        |
| 23  | 4     | 4                    | 4    | 4                   | 4.00   | 3                    | 5    | 4                           | 3    | 3.75              | 4    | 3                  | 4    | 4                      | 3.75   | 4                   | 5    | 2                          | 4    | 6                | 3.50   | 3    | 4 | 4 | 4 | 4.25   | 3    | 4    | 2 | 4 | 3.75   |        |        |
| 24  | 4     | 4                    | 4    | 4                   | 4.00   | 4                    | 5    | 3                           | 3    | 3.75              | 2    | 3                  | 4    | 4                      | 3.25   | 3                   | 4    | 2                          | 4    | 5                | 3.50   | 4    | 5 | 4 | 4 | 4.00   | 3    | 4    | 2 | 4 | 3.25   |        |        |
| 25  | 4     | 2                    | 4    | 3                   | 3.50   | 4                    | 4    | 4                           | 4    | 4.00              | 2    | 4                  | 4    | 4                      | 3.50   | 4                   | 2    | 4                          | 4    | 5                | 3.75   | 4    | 4 | 3 | 4 | 4.00   | 4    | 4    | 2 | 4 | 4.00   |        |        |
| 26  | 4     | 3                    | 3    | 4                   | 3.50   | 5                    | 5    | 4                           | 4    | 4.50              | 3    | 4                  | 3    | 3                      | 3.50   | 3                   | 4    | 4                          | 3    | 4                | 3.75   | 5    | 4 | 4 | 4 | 4.50   | 3    | 4    | 3 | 4 | 3.50   |        |        |
| 27  | 4     | 4                    | 4    | 4                   | 4.00   | 4                    | 4    | 4                           | 4    | 4.00              | 4    | 4                  | 4    | 4                      | 4.00   | 4                   | 4    | 4                          | 4    | 4                | 4.25   | 5    | 4 | 4 | 4 | 4.50   | 3    | 4    | 4 | 4 | 4.25   |        |        |
| 28  | 4     | 4                    | 4    | 4                   | 4.00   | 4                    | 5    | 2                           | 2    | 3.25              | 4    | 3                  | 4    | 5                      | 4.00   | 4                   | 4    | 2                          | 4    | 4                | 3.50   | 3    | 4 | 2 | 4 | 4      | 4.00 | 4    | 5 | 3 | 4      | 3.75   |        |
| 29  | 4     | 4                    | 4    | 4                   | 4.00   | 4                    | 4    | 4                           | 4    | 4.00              | 4    | 4                  | 4    | 4                      | 4.00   | 4                   | 4    | 4                          | 4    | 4                | 4.00   | 5    | 4 | 4 | 4 | 4      | 4.25 | 3    | 4 | 5 | 4      | 4.25   |        |
|     |       | Total Mean           |      |                     | 115.25 |                      |      |                             |      | 102.75            |      |                    |      |                        | 103.25 |                     |      |                            |      |                  | 105.25 |      |   |   |   | 93.25  |      |      |   |   | 117.75 |        |        |
|     |       | Rata-rata Mean       |      |                     | 3.9741 |                      |      |                             |      | 3.5431            |      |                    |      |                        | 3.5603 |                     |      |                            |      |                  | 3.629  |      |   |   |   | 3.2155 |      |      |   |   | 4.0603 |        |        |
|     |       |                      |      |                     |        |                      |      |                             |      |                   |      |                    |      |                        |        |                     |      |                            |      |                  |        |      |   |   |   |        |      |      |   |   |        | 3.6638 |        |
|     |       |                      |      |                     |        |                      |      |                             |      |                   |      |                    |      |                        |        |                     |      |                            |      |                  |        |      |   |   |   |        |      |      |   |   |        |        | 3.7931 |
|     |       |                      |      |                     |        |                      |      |                             |      |                   |      |                    |      |                        |        |                     |      |                            |      |                  |        |      |   |   |   |        |      |      |   |   |        |        | 3.5776 |

**Nilai Rata-rata GS**

| No | Kategori Kebutuhan            | Skor |
|----|-------------------------------|------|
| 1  | Kebutuhan Informasi           | 3.97 |
| 2  | Kebutuhan Identitas Pribadi   | 3.54 |
| 3  | Kebutuhan Integratif Personal | 3.56 |
| 4  | Kebutuhan Integratif Sosial   | 3.63 |
| 5  | Kebutuhan Hiburan             | 3.22 |

**Nilai Rata-rata GO**

| No | Kategori Kebutuhan           | Skor |
|----|------------------------------|------|
| 1  | Kepuasan Informasi           | 4.06 |
| 2  | Kepuasan Identitas Pribadi   | 3.66 |
| 3  | Kepuasan Integratif Personal | 3.79 |
| 4  | Kepuasan Integratif Sosial   | 3.79 |
| 5  | Kepuasan Hiburan             | 3.58 |

**Perbandingan Nilai Rata-rata GS & GO**

| No | Kategori Kebutuhan  | GS   | GO   | Selisih |
|----|---------------------|------|------|---------|
| 1  | Informasi           | 3.97 | 4.06 | 0.09    |
| 2  | Identitas Pribadi   | 3.54 | 3.66 | 0.12    |
| 3  | Integratif Personal | 3.56 | 3.79 | 0.23    |
| 4  | Integratif Sosial   | 3.63 | 3.79 | 0.16    |
| 5  | Hiburan             | 3.22 | 3.58 | 0.36    |

| No.<br>Resp. | GRATIFICATION SOUGHT |   |       |                             |       |      |                               |   |       |                             | GRATIFICATION OBTAINED |      |                   |   |       |                    |       |      |                            |   |       |                              |       |      |                            |      |        |                  |       |      |        |      |        |   |        |      |        |      |       |   |        |      |   |      |   |      |      |
|--------------|----------------------|---|-------|-----------------------------|-------|------|-------------------------------|---|-------|-----------------------------|------------------------|------|-------------------|---|-------|--------------------|-------|------|----------------------------|---|-------|------------------------------|-------|------|----------------------------|------|--------|------------------|-------|------|--------|------|--------|---|--------|------|--------|------|-------|---|--------|------|---|------|---|------|------|
|              | Kebutuhan Informasi  |   | Mean  | Kebutuhan Identitas Pribadi |       | Mean | Kebutuhan Integratif Personal |   | Mean  | Kebutuhan Integratif Sosial |                        | Mean | Kebutuhan Hiburan |   | Mean  | Kepuasan Informasi |       | Mean | Kepuasan Identitas Pribadi |   | Mean  | Kepuasan Integratif Personal |       | Mean | Kepuasan Integratif Sosial |      | Mean   | Kepuasan Hiburan |       | Mean |        |      |        |   |        |      |        |      |       |   |        |      |   |      |   |      |      |
| 1            | 5                    | 5 | 4     | 5                           | 4.75  | 3    | 4                             | 4 | 4     | 4                           | 3.75                   | 2    | 4                 | 4 | 5     | 3.75               | 4     | 4    | 2                          | 5 | 5     | 4.00                         | 2     | 4    | 4                          | 5    | 3.75   | 2                | 4     | 3    | 5      | 4.00 |        |   |        |      |        |      |       |   |        |      |   |      |   |      |      |
| 2            | 5                    | 4 | 3     | 5                           | 4.25  | 4    | 2                             | 4 | 3     | 3.25                        | 4                      | 4    | 4                 | 5 | 4.25  | 3                  | 4     | 2    | 5                          | 5 | 4.00  | 1                            | 4     | 1    | 5                          | 2.75 | 5      | 4                | 3     | 5    | 4.25   | 4    | 4      | 2 | 5      | 5    | 3.75   |      |       |   |        |      |   |      |   |      |      |
| 3            | 5                    | 4 | 4     | 4                           | 4.25  | 2    | 2                             | 4 | 4     | 3.00                        | 2                      | 4    | 2                 | 5 | 3.25  | 4                  | 4     | 2    | 5                          | 5 | 4.00  | 2                            | 4     | 2    | 5                          | 3.25 | 4      | 4                | 4     | 4    | 4      | 4.00 | 3      | 4 | 3      | 5    | 5      | 3.50 |       |   |        |      |   |      |   |      |      |
| 4            | 2                    | 4 | 4     | 4                           | 3.50  | 4    | 4                             | 4 | 4     | 4.00                        | 2                      | 4    | 4                 | 4 | 3.50  | 4                  | 4     | 4    | 4                          | 4 | 4.00  | 2                            | 4     | 4    | 4                          | 3.50 | 4      | 4                | 4     | 4    | 4      | 4.00 | 4      | 4 | 4      | 4    | 4      | 4.00 |       |   |        |      |   |      |   |      |      |
| 5            | 4                    | 5 | 4     | 4                           | 4.25  | 5    | 5                             | 5 | 5     | 5.00                        | 4                      | 4    | 5                 | 5 | 4.50  | 4                  | 4     | 4    | 5                          | 4 | 4.25  | 4                            | 4     | 4    | 4                          | 4.00 | 4      | 4                | 4     | 5    | 4      | 4.50 | 4      | 4 | 5      | 5    | 4.75   | 4    | 4     | 4 | 4      | 4.00 |   |      |   |      |      |
| 6            | 4                    | 4 | 4     | 4                           | 4.00  | 4    | 2                             | 4 | 3     | 3.25                        | 4                      | 2    | 4                 | 5 | 3.75  | 4                  | 4     | 1    | 4                          | 5 | 3.50  | 1                            | 4     | 2    | 4                          | 2.75 | 4      | 4                | 2     | 4    | 3.50   | 4    | 4      | 4 | 5      | 4.25 | 3      | 4    | 1     | 5 | 4      | 3.50 |   |      |   |      |      |
| 7            | 4                    | 4 | 4     | 4                           | 4.00  | 2    | 2                             | 3 | 4     | 2.75                        | 1                      | 4    | 4                 | 5 | 3.50  | 4                  | 4     | 1    | 4                          | 4 | 3.25  | 1                            | 4     | 2    | 4                          | 2.75 | 4      | 4                | 2     | 4    | 3.50   | 4    | 3      | 4 | 5      | 4.25 | 2      | 4    | 2     | 4 | 3.00   |      |   |      |   |      |      |
| 8            | 4                    | 4 | 2     | 4                           | 3.50  | 2    | 4                             | 4 | 4     | 3.50                        | 4                      | 2    | 3                 | 4 | 3.25  | 2                  | 4     | 2    | 4                          | 5 | 3.75  | 2                            | 4     | 2    | 4                          | 3.00 | 4      | 4                | 3     | 4    | 3.75   | 4    | 4      | 4 | 4      | 5    | 3.75   | 3    | 4     | 2 | 4      | 3.25 |   |      |   |      |      |
| 9            | 4                    | 4 | 4     | 4                           | 4.00  | 2    | 4                             | 4 | 3     | 3.25                        | 4                      | 4    | 2                 | 4 | 3.50  | 4                  | 4     | 2    | 4                          | 4 | 3.50  | 2                            | 4     | 2    | 4                          | 3.00 | 5      | 4                | 3     | 4    | 4.00   | 4    | 4      | 1 | 4      | 3.25 | 4      | 4    | 2     | 4 | 3.50   |      |   |      |   |      |      |
| 10           | 4                    | 4 | 3     | 4                           | 3.75  | 3    | 5                             | 4 | 3     | 3.75                        | 4                      | 4    | 2                 | 5 | 3.75  | 4                  | 4     | 2    | 4                          | 4 | 3.50  | 1                            | 4     | 1    | 4                          | 2.50 | 4      | 2                | 4     | 4    | 3.50   | 4    | 4      | 2 | 4      | 5    | 3.75   | 2    | 4     | 3 | 4      | 3.25 |   |      |   |      |      |
| 11           | 4                    | 4 | 3     | 4                           | 3.75  | 4    | 4                             | 3 | 4     | 3.75                        | 4                      | 4    | 4                 | 1 | 4     | 4                  | 3.25  | 1    | 4                          | 1 | 3     | 2.25                         | 4     | 1    | 3                          | 4    | 3.00   | 4                | 4     | 4    | 4      | 4    | 3.50   | 4 | 4      | 2    | 4      | 4    | 3.50  | 1 | 4      | 3    | 4 | 3.00 |   |      |      |
| 12           | 3                    | 3 | 4     | 4                           | 3.50  | 2    | 4                             | 4 | 2     | 3.00                        | 2                      | 2    | 2                 | 4 | 2.50  | 2                  | 2     | 2    | 4                          | 4 | 3.00  | 2                            | 4     | 4    | 2                          | 3.00 | 4      | 4                | 3     | 3    | 3.00   | 3    | 2      | 4 | 4      | 3.25 | 4      | 4    | 4     | 4 | 4      | 4.00 | 2 | 4    | 4 | 4    | 3.50 |
| 13           | 4                    | 4 | 4     | 4                           | 4.00  | 4    | 3                             | 4 | 3     | 3.50                        | 3                      | 4    | 4                 | 4 | 3.75  | 4                  | 4     | 4    | 5                          | 4 | 4.25  | 3                            | 2     | 4    | 4                          | 3.25 | 4      | 4                | 4     | 4    | 4.00   | 5    | 4      | 4 | 4      | 4    | 4.25   | 3    | 4     | 4 | 4      | 3.75 |   |      |   |      |      |
| 14           | 3                    | 2 | 2     | 2                           | 2.25  | 2    | 2                             | 3 | 2     | 2.25                        | 2                      | 3    | 2                 | 3 | 2.50  | 2                  | 2     | 2    | 3                          | 4 | 2.75  | 2                            | 3     | 4    | 3                          | 3.00 | 4      | 3                | 4     | 5    | 4.00   | 4    | 5      | 4 | 4      | 4.25 | 3      | 3    | 2     | 4 | 3.00   | 2    | 4 | 4    | 4 | 3.50 |      |
| 15           | 4                    | 4 | 4     | 4                           | 4.00  | 2    | 4                             | 2 | 3     | 2.75                        | 4                      | 2    | 2                 | 4 | 3.00  | 3                  | 4     | 2    | 4                          | 4 | 3.50  | 2                            | 4     | 2    | 4                          | 3.00 | 5      | 4                | 4     | 5    | 4.50   | 2    | 4      | 4 | 4      | 3.50 | 4      | 2    | 4     | 4 | 3.00   |      |   |      |   |      |      |
| 16           | 4                    | 4 | 4     | 4                           | 4.00  | 1    | 4                             | 4 | 4     | 3.25                        | 4                      | 3    | 2                 | 4 | 3.25  | 2                  | 4     | 2    | 4                          | 5 | 3.75  | 1                            | 4     | 3    | 4                          | 3.00 | 4      | 4                | 4     | 4    | 4.00   | 2    | 4      | 4 | 3      | 3.25 | 4      | 2    | 4     | 5 | 4.00   | 3    | 4 | 2    | 4 | 3.25 |      |
| 17           | 4                    | 5 | 4     | 4                           | 4.25  | 4    | 4                             | 2 | 3     | 3.25                        | 4                      | 2    | 4                 | 4 | 3.50  | 2                  | 4     | 1    | 4                          | 5 | 3.50  | 1                            | 5     | 3    | 4                          | 3.25 | 4      | 4                | 4     | 4    | 4.00   | 4    | 2      | 3 | 3.25   | 4    | 4      | 4    | 4     | 4 | 3.50   |      |   |      |   |      |      |
| 18           | 4                    | 4 | 4     | 4                           | 4.00  | 2    | 4                             | 4 | 4     | 3.50                        | 4                      | 4    | 2                 | 4 | 3.50  | 2                  | 4     | 1    | 4                          | 5 | 3.50  | 2                            | 4     | 2    | 4                          | 3.00 | 5      | 4                | 4     | 4    | 4.25   | 4    | 3      | 4 | 4      | 4    | 3.75   | 4    | 4     | 3 | 4      | 3.75 |   |      |   |      |      |
| 19           | 4                    | 4 | 4     | 4                           | 4.00  | 2    | 4                             | 4 | 4     | 3.50                        | 4                      | 2    | 1                 | 4 | 2.75  | 1                  | 4     | 1    | 5                          | 5 | 3.75  | 3                            | 5     | 1    | 3                          | 3.00 | 5      | 5                | 4     | 4    | 4.50   | 4    | 4      | 2 | 5      | 3.75 | 1      | 4    | 2     | 4 | 4      | 3.50 |   |      |   |      |      |
| 20           | 4                    | 4 | 4     | 4                           | 4.00  | 3    | 5                             | 4 | 3     | 3.75                        | 4                      | 3    | 4                 | 4 | 3.75  | 4                  | 5     | 2    | 4                          | 4 | 3.75  | 2                            | 4     | 3    | 3                          | 3.00 | 4      | 4                | 4     | 4    | 4.00   | 4    | 4      | 4 | 4      | 4    | 3.75   | 3    | 4     | 4 | 4      | 3.75 |   |      |   |      |      |
| 21           | 4                    | 2 | 4     | 4                           | 3.50  | 4    | 4                             | 4 | 4     | 4.00                        | 2                      | 4    | 4                 | 4 | 3.50  | 4                  | 2     | 2    | 4                          | 4 | 3.00  | 2                            | 4     | 2    | 4                          | 3.00 | 4      | 4                | 4     | 4    | 4.00   | 2    | 4      | 4 | 4      | 4    | 4.00   | 2    | 4     | 4 | 4      | 3.50 |   |      |   |      |      |
|              | Total Mean           |   | 81.50 |                             | 72.00 |      | 72.75                         |   | 75.75 |                             | 64.00                  |      | 83.25             |   | 77.00 |                    | 79.25 |      | 81.50                      |   | 74.25 |                              | 3.881 |      | 3.4286                     |      | 3.4643 |                  | 3.607 |      | 3.0476 |      | 3.9643 |   | 3.6667 |      | 3.7738 |      | 3.881 |   | 3.5367 |      |   |      |   |      |      |

#### Nilai Rata-rata GS

| No | Kategori Kebutuhan            | Skor |
|----|-------------------------------|------|
| 1  | Kebutuhan Informasi           | 3.88 |
| 2  | Kebutuhan Identitas Pribadi   | 3.43 |
| 3  | Kebutuhan Integratif Personal | 3.46 |
| 4  | Kebutuhan Integratif Sosial   | 3.61 |
| 5  | Kebutuhan Hiburan             | 3.05 |

#### Nilai Rata-rata GO

| No | Kategori Kebutuhan           | Skor |
|----|------------------------------|------|
| 1  | Kepuasan Informasi           | 3.96 |
| 2  | Kepuasan Identitas Pribadi   | 3.67 |
| 3  | Kepuasan Integratif Personal | 3.77 |
| 4  | Kepuasan Integratif Sosial   | 3.88 |
| 5  | Kepuasan Hiburan             | 3.54 |

#### Perbandingan Nilai Rata-rata GS & GO

| No | Kategori Kebutuhan  | GS   | GO   | Selisih |
|----|---------------------|------|------|---------|
| 1  | Informasi           | 3.88 | 3.96 | 0.08    |
| 2  | Identitas Pribadi   | 3.43 | 3.67 | 0.24    |
| 3  | Integratif Personal | 3.46 | 3.77 | 0.31    |
| 4  | Integratif Sosial   | 3.61 | 3.88 | 0.27    |
| 5  | Hiburan             | 3.05 | 3.54 | 0.49    |

**Perempuan**

| No.<br>Resp. | GRATIFICATION SOUGHT |         |                     |          |                      |         |                             |         |                   |         |                    |           | GRATIFICATION OBTAINED |         |                     |           |                            |           |                  |           |           |             |      |  |  |  |
|--------------|----------------------|---------|---------------------|----------|----------------------|---------|-----------------------------|---------|-------------------|---------|--------------------|-----------|------------------------|---------|---------------------|-----------|----------------------------|-----------|------------------|-----------|-----------|-------------|------|--|--|--|
|              | Kebutuhan Informasi  | Mean    | Kebutuhan Identitas | Mean     | Kebutuhan Integratif | Mean    | Kebutuhan Integratif Sosial | Mean    | Kebutuhan Hiburan | Mean    | Kepuasan Informasi | Mean      | Kepuasan Identitas     | Mean    | Kepuasan Integratif | Mean      | Kepuasan Integratif Sosial | Mean      | Kepuasan Hiburan | Mean      |           |             |      |  |  |  |
| 1            | 3 4 4 4 4            | 3.75    | 4 4 4 4 4           | 4.00     | 3 3 4 3              | 3.25    | 4 4 3 4                     | 3.75    | 3 4 4 5           | 4.00    | 4 4 4 4            | 4.00      | 3 2 2 2                | 2.25    | 2 2 4 2             | 2.50      | 2 4 4 4                    | 4.00      | 4 4 4 4          | 4.00      | 4 4 4 4 4 | 4.00        |      |  |  |  |
| 2            | 4 4 4 5 5            | 4.25    | 4 3 4 2             | 3.25     | 2 4 3 4              | 3.25    | 3 4 2 4                     | 3.50    | 1 1 1 4           | 1.75    | 4 2 2 2            | 2.50      | 2 4 4 2                | 3.00    | 2 2 2 4             | 2.50      | 2 4 2 4                    | 3.50      | 1 1 1 5          | 2.00      |           |             |      |  |  |  |
| 3            | 4 5 4 4 4            | 4.25    | 3 3 4 4             | 3.50     | 4 5 4 5 4            | 4.50    | 4 4 4 5                     | 4.50    | 2 4 4 4           | 3.50    | 4 4 4 5            | 4.00      | 4 3 5 5                | 4.25    | 4 4 3 5             | 4.25      | 4 4 4 5                    | 4.25      | 4 4 4 5          | 4.25      | 4 4 4 5 4 | 4.25        |      |  |  |  |
| 4            | 4 4 4 5 5            | 4.25    | 2 3 4 4             | 3.25     | 4 4 2 5              | 3.75    | 4 4 2 4                     | 3.75    | 2 4 3 5           | 3.50    | 5 4 4 5            | 4.50      | 2 4 4 4                | 3.50    | 4 4 5 4             | 4.50      | 2 4 4 4                    | 3.50      | 1 4 5 5          | 3.50      | 1 5 4 4   | 3.50        |      |  |  |  |
| 5            | 5 4 4 4 4            | 4.25    | 1 4 3 3             | 2.75     | 1 4 3 4              | 3.00    | 4 3 1 5                     | 3.25    | 1 4 1 4           | 2.50    | 5 4 4 5            | 4.50      | 2 4 5 5                | 4.00    | 5 4 4 5             | 4.50      | 1 4 3 5                    | 4.25      | 1 5 4 4          | 4.25      | 1 5 4 4 3 | 3.50        |      |  |  |  |
| 6            | 5 4 4 4 4            | 4.25    | 4 2 3 4             | 3.25     | 4 4 4 4 4            | 4.00    | 3 4 2 4                     | 4 5     | 3.75              | 4 4 1 4 | 3.25               | 4 4 4 4   | 4.00                   | 4 4 3 4 | 3.75                | 4 3 4 5   | 4.00                       | 3 4 3 5   | 4.25             | 4 4 2 4   | 3.50      |             |      |  |  |  |
| 7            | 4 4 4 4 4            | 4.00    | 2 3 3 4             | 3.00     | 4 2 4 5              | 3.75    | 4 4 2 4                     | 4 5     | 3.50              | 1 4 2 4 | 2.75               | 4 4 3 5   | 4.00                   | 4 4 3 4 | 3.75                | 4 4 4 5   | 4.25                       | 4 4 2 4   | 3.50             |           |           |             |      |  |  |  |
| 8            | 5 5 5 4 4            | 4.75    | 4 4 5 5             | 4.50     | 5 4 5 4              | 4.50    | 5 4 5 5                     | 4 4 4 5 | 4.50              | 5 4 5 5 | 4.00               | 5 4 4 7.5 | 4 4 4 4                | 4.00    | 5 3 4               | 4.00      | 3 4 2 5                    | 5 5       | 4.00             | 3 4 2 4   | 3.25      |             |      |  |  |  |
| 9            | 4 4 4 4 4            | 4.00    | 2 2 4 4             | 3.00     | 1 4 2 5              | 3.00    | 4 4 2 4                     | 3.50    | 1 4 2 4           | 2.75    | 4 3 4 5            | 4.00      | 4 4 4 4                | 4.00    | 5 3 4               | 4 4 4 4   | 4.00                       | 3 4 4 5   | 4.00             |           |           |             |      |  |  |  |
| 10           | 4 4 4 4 4            | 4.00    | 2 4 3 4             | 3.25     | 2 4 4 4 4            | 3.50    | 2 4 1 4                     | 4 4 4 5 | 3.25              | 2 4 1 4 | 2.75               | 4 4 3 4   | 3.75                   | 4 4 3 4 | 3.75                | 4 3 4 5   | 4.00                       | 4 2 2 5   | 5 5              | 4.00      | 2 4 4 4   | 3.50        |      |  |  |  |
| 11           | 4 4 4 4 4            | 4.00    | 4 4 3 3             | 3.50     | 2 4 4 5              | 3.75    | 4 4 2 4                     | 5 3.75  | 1 4 1 4           | 2.50    | 5 4 3 4            | 4.00      | 4 4 3 4                | 3.75    | 4 3 4 5             | 4.00      | 4 1 5 4                    | 3.50      | 2 4 3 4          | 3.25      |           |             |      |  |  |  |
| 12           | 4 4 4 4 4            | 4.00    | 4 4 3 4             | 3.75     | 2 4 2 4              | 3.00    | 3 4 2 4                     | 4 4 4 5 | 3.50              | 4 4 2 4 | 3.50               | 4 4 3 4   | 4.00                   | 4 4 3 3 | 3.50                | 4 3 4 5   | 4.00                       | 4 2 4 5   | 3.75             | 2 5 3 4   | 3.50      |             |      |  |  |  |
| 13           | 4 3 4 3 4            | 3.75    | 3 4 3 4             | 3.50     | 4 4 3 4              | 3.75    | 3 4 2 4                     | 4 5     | 3.75              | 2 4 3 4 | 3.25               | 4 3 4 3   | 3.75                   | 3 4 3 4 | 3.50                | 4 3 4 5   | 3.75                       | 4 2 5 4   | 3 4              | 2 4 3 5   | 3.50      |             |      |  |  |  |
| 14           | 4 3 4 3 4            | 3.75    | 4 4 3 2             | 3.25     | 4 3 5 3              | 3.75    | 3 4 2 4                     | 4 4     | 3.50              | 2 4 2 4 | 3.00               | 4 4 3 4   | 3.75                   | 3 4 4 4 | 3.75                | 3 4 2 4 5 | 3.75                       | 2 4 3 4   | 3.25             |           |           |             |      |  |  |  |
| 15           | 4 3 4 3 4            | 3.75    | 4 3 3 3             | 3 3 5.0  | 4 2 3 5              | 3.50    | 2 3 5 3                     | 3.50    | 2 4 2 4           | 4 5     | 3.75               | 2 4 2 4   | 3.00                   | 5 4 3 4 | 4.00                | 4 3 3 4   | 3.50                       | 4 2 4 4   | 3.50             | 2 4 3 4   | 3.25      |             |      |  |  |  |
| 16           | 4 2 4 3 5.0          | 3 3 4 4 | 3 3 5.0             | 4 4 2 5  | 3.75                 | 4 4 2 4 | 4 5                         | 3.75    | 4 4 2 4           | 3.50    | 4 4 2 4            | 3.50      | 4 2 4 2                | 3.50    | 4 3 4 3             | 3.50      | 4 2 5 5                    | 4.00      | 4 4 2 4          | 3.50      |           |             |      |  |  |  |
| 17           | 4 2 4 3 5.0          | 4 4 3 3 | 3 3 5.0             | 4 4 3 5  | 4.00                 | 4 4 1 4 | 4 4                         | 3.25    | 1 4 1 3           | 2.25    | 4 1 4 4            | 3.25      | 4 4 4 4                | 4.00    | 4 4 2 4             | 3.50      | 4 1 4 5                    | 3.50      | 3 4 3 4          | 3 4       | 2 4 3 5   | 3.50        |      |  |  |  |
| 18           | 4 2 4 3 5.0          | 4 2 4 4 | 4 3 5.0             | 4 1 4 4  | 3.25                 | 4 4 1 4 | 4 4                         | 3.25    | 2 4 2 4           | 3.00    | 4 4 3 4            | 3.75      | 4 4 4 3                | 3.75    | 4 2 4 5             | 3.75      | 4 2 4 5                    | 3.75      | 4 2 4 4          | 3.50      |           |             |      |  |  |  |
| 19           | 3 2 2 3 2.50         | 3 2 2 3 | 3 2.50              | 4 3 3 4  | 3.50                 | 3 2 3 4 | 3.00                        | 3 2 3 4 | 3.00              | 3 2 3 4 | 3.00               | 4 5 4 4   | 4.25                   | 4 5 4 4 | 4.25                | 4 3 4 4   | 3.75                       | 3 4 2 4 4 | 3.50             | 2 4 2 4   | 3.00      |             |      |  |  |  |
| 20           | 4 4 4 4 4            | 4.00    | 4 4 3 3             | 3 3 5.0  | 4 4 4 4              | 4.00    | 1 4 2 4                     | 4 4     | 3.50              | 3 4 2 4 | 3.25               | 5 4 4 4   | 4.50                   | 3 4 4 4 | 4.50                | 4 4 3 4   | 3.75                       | 4 3 4 4   | 3.75             | 3 4 4 4   | 3.75      |             |      |  |  |  |
| 21           | 4 4 4 4 4            | 4.00    | 2 4 3 3             | 3.00     | 4 2 4 4              | 3.50    | 4 4 1 4                     | 4 4     | 3.25              | 2 4 4 4 | 3.50               | 4 4 5 4   | 4.25                   | 3 4 4 4 | 3.75                | 4 3 4 5   | 4.00                       | 4 1 5 4   | 3.50             | 4 4 2 4   | 3.50      |             |      |  |  |  |
| 22           | 4 4 4 4 4            | 4.00    | 4 4 4 5             | 4 5 4.25 | 4 2 4 3              | 3.50    | 2 4 1 4                     | 4 5     | 3.50              | 4 4 2 4 | 3.50               | 4 4 4 4   | 4.00                   | 4 3 3 4 | 3.50                | 4 2 5 5   | 4.00                       | 4 4 2 4   | 3.50             | 2 5 3 4   | 3.50      |             |      |  |  |  |
| 23           | 4 4 4 4 4            | 4.00    | 4 4 4 3             | 3 3 5.75 | 4 4 4 4              | 4.00    | 2 4 1 4                     | 4 5     | 3.50              | 2 5 3 4 | 3.50               | 4 4 4 4   | 4.00                   | 4 4 4 4 | 4.00                | 4 1 4 4   | 3.25                       | 4 1 4 4   | 3.25             | 4 2 4 4   | 3.50      |             |      |  |  |  |
| 24           | 4 4 4 4 4            | 4.00    | 4 4 2 4             | 3 5.0    | 2 4 4 4              | 3.50    | 2 4 1 5                     | 5 5     | 3.75              | 2 5 3 4 | 3.50               | 5 4 4 4   | 4.25                   | 4 3 4 4 | 3.75                | 4 2 4 4   | 3.50                       | 4 1 4 4   | 3.25             | 4 4 3 4   | 3.75      |             |      |  |  |  |
| 25           | 4 4 4 4 4            | 4.00    | 4 4 3 4             | 3 7.5    | 4 3 4 5              | 4.00    | 1 4 1 4                     | 4 4     | 3.25              | 3 4 2 4 | 3.25               | 4 4 4 4   | 4.00                   | 4 3 4 4 | 3.75                | 4 2 4 4   | 3.50                       | 4 1 4 5   | 3.25             | 2 4 2 4   | 3.00      |             |      |  |  |  |
| 26           | 4 4 4 4 4            | 4.00    | 3 4 4 2             | 3 2.5    | 4 4 4 4              | 4.00    | 4 4 1 4                     | 4 4     | 3.25              | 2 4 3 4 | 3.25               | 4 4 4 4   | 4.00                   | 4 3 4 4 | 3.75                | 4 3 4 4   | 3.75                       | 4 1 4 5   | 3.50             | 2 4 2 4   | 3.00      |             |      |  |  |  |
| 27           | 4 4 4 4 4            | 4.00    | 4 5 3 3             | 3 3.75   | 4 2 4 5              | 3.75    | 2 4 1 5                     | 5 5     | 3.75              | 4 5 4 4 | 4.25               | 4 2 4 4   | 3.50                   | 4 3 4 4 | 3.75                | 4 1 4 4   | 3.25                       | 4 1 4 4   | 3.25             | 2 5 3 4   | 3.25      |             |      |  |  |  |
| 28           | 4 4 4 4 4            | 4.00    | 4 4 4 3             | 3 3.75   | 4 2 4 5              | 3.75    | 2 4 1 4                     | 4 4     | 3.25              | 4 2 4 5 | 3.50               | 5 4 4 4   | 4.25                   | 4 2 4 5 | 3.75                | 2 4 2 4 5 | 3.75                       | 2 4 2 4 5 | 3.75             | 4 5 2 4   | 3.75      |             |      |  |  |  |
| 29           | 4 4 4 4 4            | 4.00    | 4 4 5 2             | 3.75     | 4 2 4 4              | 3.50    | 2 4 1 5                     | 5 5     | 3.75              | 4 4 2 4 | 3.50               | 5 4 4 4   | 4.25                   | 4 2 4 4 | 3.50                | 5 4 1 4 5 | 3.50                       | 4 4 2 5   | 3.75             | 4 4 2 5   | 3.75      |             |      |  |  |  |
| 30           | 4 4 4 4 4            | 4.00    | 4 4 4 3             | 3 3.75   | 4 2 4 4              | 3.50    | 4 4 1 4                     | 4 4     | 3.25              | 2 4 2 4 | 3.00               | 4 4 4 4   | 4.00                   | 4 5 4 4 | 4.25                | 4 3 4 4   | 3.75                       | 4 4 4 4   | 4.00             | 4 1 4 5   | 3.50      | 2 4 3 4     | 3.25 |  |  |  |
| 31           | 4 4 4 4 4            | 4.00    | 4 4 3 4             | 3 3.75   | 4 2 4 4              | 3.50    | 4 4 1 4                     | 4 4     | 3.25              | 3 4 2 4 | 3.25               | 4 4 4 4   | 4.00                   | 4 3 4 4 | 3.75                | 4 3 4 4   | 3.75                       | 4 1 4 5   | 3.50             | 4 4 3 4   | 3.75      |             |      |  |  |  |
| 32           | 4 4 4 4 4            | 4.00    | 4 4 4 4             | 4 4 4 0  | 4 4 4 4              | 4.00    | 2 4 1 4                     | 4 4     | 3.25              | 2 4 2 4 | 3.00               | 4 4 4 4   | 4.00                   | 4 4 4 4 | 4.00                | 4 4 4 4   | 4.00                       | 4 2 4 5   | 3.75             | 4 5 5 4   | 4.50      |             |      |  |  |  |
| 33           | 4 4 4 4 4            | 4.00    | 4 4 3 4             | 3 3.75   | 4 2 4 4              | 3.50    | 4 4 2 4                     | 3.50    | 2 4 3 4           | 3.25    | 5 4 4 4            | 4.25      | 4 3 4 4                | 3.75    | 4 1 4 4             | 3.25      | 4 4 4 4                    | 3.75      | 4 5 3 4          | 3.75      |           |             |      |  |  |  |
| 34           | 4 4 4 4 4            | 4.00    | 3 4 4 4             | 4 3 3.75 | 4 2 4 4              | 3.50    | 4 4 1 4                     | 4 4     | 3.25              | 2 4 3 4 | 3.25               | 5 5 5 4   | 4.00                   | 4 4 4 4 | 4.00                | 4 2 4 4   | 3.50                       | 4 5 3 4   | 4.00             | 4 5 3 4   | 4.00      |             |      |  |  |  |
| 35           | 4 4 4 4 4            | 4.00    | 2 5 4 4             | 4 3.75   | 2 3 4 4              | 3.25    | 1 4 1 4                     | 4 5     | 3.50              | 2 4 3 4 | 3.25               | 5 5 5 4   | 4.00                   | 4 4 4 4 | 4.00                | 4 3 4 5   | 4.00                       | 4 2 4 4   | 3.50             | 3 4 3 5   | 3.75      |             |      |  |  |  |
| 36           | 4 4 4 4 4            | 4.00    | 4 4 4 4             | 4 4 4 0  | 4 4 4 2              | 3.50    | 4 4 2 4                     | 4 4     | 3.25              | 2 4 3 4 | 3.25               | 4 4 4 4   | 4.00                   | 4 4 4 4 | 4.00                | 2 5 3 4   | 3.50                       | 2 4 4 4   | 3.75             | 2 4 3 4 4 | 3.75      | 1 5 4 3 2.5 | 3.25 |  |  |  |
| 37           | 4 4 4 4 4            | 4.00    | 4 5 3 3             | 3 3.75   | 2 3 4 4              | 3.25    | 3 4 2 4                     | 4 5     | 3.75              | 2 4 4 4 | 3.50               | 5 5 4 4   | 4.75                   | 3 5 3 4 | 3.75                | 3 4 4 4   | 4.00                       | 3 4 4 4   | 4 3 7.5          | 4 2 4 4   | 3.50      | 3 4 4 4     | 3.75 |  |  |  |
| 38           | 4 4 4 4 4            | 4.00    | 4 5 3 3             | 3 3.75   | 2 4 4 4              | 5 3.75  | 3 4 2 4                     | 4 4     | 3.50              | 3 5 2 4 | 3.50               | 4 4 3 4   | 3.75                   | 4 5 3 3 | 3.75                | 3 4 4 4   | 4.00                       | 3 4 2 4 4 | 3.50             | 2 4 2 5   | 3.25      |             |      |  |  |  |
| 39           | 4 4 4 4 5            | 4.25    | 4 3 4 3             | 4 3.75   | 4 2 4 4              | 3.50    | 4 4 2 4                     | 4 5     | 3.75              | 2 5 2 4 | 3.25               | 5 4 4 4   | 4.50                   | 4 3 4 4 | 4.00                | 4 4 3 4 5 | 4.00                       | 4 3 4 4   | 4 4 4 4          | 4.00      | 3 4 4 4   | 3.75        |      |  |  |  |
| 40           | 4 4 4 4 4            | 4.00    | 4 4 4 4             | 4 4 4 0  | 4 4 4 2              | 3.50    | 4 4 2 4                     | 4 4     | 3.25              | 2 5 2 4 | 3.25               | 5 4 4 4   | 4.50                   | 4 3 4 4 | 4.00                | 4 4 4 4   | 4.25                       | 4 2 5 5   | 4.00             | 4 2 4 4   | 3.25      |             |      |  |  |  |
| 41           | 4 4 4 4 4            | 4.00    | 4 4 4 4             | 4 4 4 0  | 4 4 4 2              | 3.50    | 4 4 2 4                     | 4 4     | 3.25              | 2 5 2 4 | 3.25               | 5 4 4 4   | 4.00                   | 4 4 4 4 | 4.00                | 4 4 4 4   | 4.00                       | 4 4 4 4   | 4 4 4 4          | 4 4 4 4   | 4 4 4 4   | 4.00        |      |  |  |  |
| 42           | 4 4 4 4 4            | 4.00    | 4 4 4 4             | 4 4 4 0  | 4 4 4 2              | 3.00    | 4 4 2 4                     | 4 4     | 3.25              | 2 5 2 4 | 3.25               | 4 4 4 4   | 4.00                   | 4 4 4 4 | 4.00                | 4 4 4 4   | 4 4 4 4                    | 4 4 4 4   | 4 4 4 4          | 4 4 4 4   | 4.00      | 4 2 2 4     | 3.00 |  |  |  |
| 43           | 4 3 3 4 4            | 3.      |                     |          |                      |         |                             |         |                   |         |                    |           |                        |         |                     |           |                            |           |                  |           |           |             |      |  |  |  |

Nilai Rata-rata GS

| No | Kategori Kebutuhan            | Skor |
|----|-------------------------------|------|
| 1  | Kebutuhan Informasi           | 3.92 |
| 2  | Kebutuhan Identitas Pribadi   | 3.60 |
| 3  | Kebutuhan Integratif Personal | 3.61 |
| 4  | Kebutuhan Integratif Sosial   | 3.59 |
| 5  | Kebutuhan Hiburan             | 3.24 |

Nilai Rata-rata GO

| No | Kategori Kebutuhan           | Skor |
|----|------------------------------|------|
| 1  | Kepuasan Informasi           | 4.06 |
| 2  | Kepuasan Identitas Pribadi   | 3.74 |
| 3  | Kepuasan Integratif Personal | 3.74 |
| 4  | Kepuasan Integratif Sosial   | 3.69 |
| 5  | Kepuasan Hiburan             | 3.51 |

Perbandingan Nilai Rata-rata GS & GO

| No | Kategori Kebutuhan  | GS   | GO   | Selisih |
|----|---------------------|------|------|---------|
| 1  | Informasi           | 3.92 | 4.06 | 0.14    |
| 2  | Identitas Pribadi   | 3.60 | 3.74 | 0.14    |
| 3  | Integratif Personal | 3.61 | 3.74 | 0.13    |
| 4  | Integratif Sosial   | 3.59 | 3.69 | 0.10    |
| 5  | Hiburan             | 3.24 | 3.51 | 0.26    |

## ATMAJAYA (FREKUENSI)

| No. Resp. | GRATIFICATION SOUGHT |   |      |                             |                |        |                               |   |      |                             |   |      | GRATIFICATION OBTAINED |      |        |                    |   |      |                            |      |       |                              |   |      |                            |       |      |                  |   |      |      |       |   |   |      |      |        |   |   |      |      |        |   |   |      |      |        |      |   |   |   |       |      |
|-----------|----------------------|---|------|-----------------------------|----------------|--------|-------------------------------|---|------|-----------------------------|---|------|------------------------|------|--------|--------------------|---|------|----------------------------|------|-------|------------------------------|---|------|----------------------------|-------|------|------------------|---|------|------|-------|---|---|------|------|--------|---|---|------|------|--------|---|---|------|------|--------|------|---|---|---|-------|------|
|           | Kebutuhan Informasi  |   | Mean | Kebutuhan Identitas Pribadi |                | Mean   | Kebutuhan Integratif Personal |   | Mean | Kebutuhan Integratif Sosial |   | Mean | Kebutuhan Hiburan      |      | Mean   | Kepuasan Informasi |   | Mean | Kepuasan Identitas Pribadi |      | Mean  | Kepuasan Integratif Personal |   | Mean | Kepuasan Integratif Sosial |       | Mean | Kepuasan Hiburan |   | Mean |      |       |   |   |      |      |        |   |   |      |      |        |   |   |      |      |        |      |   |   |   |       |      |
| 1         | 4                    | 4 | 4    | 5                           | 4.25           | 4      | 3                             | 4 | 2    | 3.25                        | 2 | 4    | 3                      | 4    | 3.25   | 3                  | 4 | 2    | 4                          | 4    | 3.50  | 1                            | 1 | 1    | 4                          | 1.75  | 4    | 2                | 2 | 2    | 2.50 | 2     | 4 | 2 | 4    | 4    | 3.00   | 2 | 2 | 2    | 4    | 2.50   | 2 | 4 | 2    | 4    | 4      | 3.50 | 1 | 1 | 1 | 5     | 2.00 |
| 2         | 5                    | 5 | 4    | 5                           | 4.75           | 3      | 4                             | 4 | 4    | 3.75                        | 2 | 4    | 4                      | 5    | 3.75   | 4                  | 4 | 2    | 5                          | 5    | 4.00  | 2                            | 4 | 4    | 5                          | 3.75  | 4    | 5                | 4 | 5    | 4.50 | 3     | 4 | 4 | 4    | 4    | 3.75   | 2 | 4 | 3    | 5    | 4.00   |   |   |      |      |        |      |   |   |   |       |      |
| 3         | 5                    | 4 | 3    | 5                           | 4.25           | 4      | 2                             | 4 | 3    | 3.25                        | 4 | 4    | 4                      | 5    | 4.25   | 3                  | 4 | 2    | 5                          | 5    | 4.00  | 1                            | 4 | 1    | 5                          | 2.75  | 5    | 4                | 3 | 5    | 4.25 | 1     | 3 | 4 | 4    | 3.00 | 3      | 5 | 4 | 5    | 4.25 | 4      | 4 | 2 | 5    | 5.00 |        |      |   |   |   |       |      |
| 4         | 5                    | 4 | 4    | 4                           | 4.25           | 2      | 2                             | 4 | 4    | 3.00                        | 2 | 4    | 2                      | 5    | 3.25   | 4                  | 4 | 2    | 5                          | 5    | 4.00  | 2                            | 4 | 2    | 5                          | 3.25  | 4    | 4                | 4 | 4    | 4.00 | 3     | 4 | 4 | 4    | 4    | 3.75   | 4 | 3 | 5    | 4.00 |        |   |   |      |      |        |      |   |   |   |       |      |
| 5         | 5                    | 5 | 5    | 4                           | 4.75           | 4      | 4                             | 5 | 5    | 4.50                        | 5 | 4    | 5                      | 4    | 4.50   | 5                  | 5 | 5    | 4                          | 4    | 4.50  | 3                            | 4 | 4    | 5                          | 4.00  | 5    | 5                | 5 | 4    | 4.00 | 5     | 3 | 4 | 4    | 4    | 4.00   | 3 | 4 | 4    | 5    | 4.00   |   |   |      |      |        |      |   |   |   |       |      |
| 6         | 4                    | 4 | 4    | 4                           | 4.00           | 4      | 2                             | 4 | 3    | 3.25                        | 4 | 2    | 4                      | 5    | 3.75   | 4                  | 4 | 1    | 4                          | 5    | 3.50  | 1                            | 4 | 2    | 4                          | 2.75  | 4    | 4                | 2 | 4    | 3.50 | 4     | 4 | 4 | 4    | 4.25 | 3      | 4 | 3 | 5    | 3.50 |        |   |   |      |      |        |      |   |   |   |       |      |
| 7         | 4                    | 4 | 4    | 4                           | 4.00           | 2      | 2                             | 3 | 4    | 2.75                        | 1 | 4    | 4                      | 5    | 3.50   | 4                  | 4 | 1    | 4                          | 4    | 3.25  | 1                            | 4 | 2    | 4                          | 2.75  | 4    | 4                | 2 | 4    | 3.50 | 4     | 3 | 4 | 5    | 4.00 |        |   |   |      |      |        |   |   |      |      |        |      |   |   |   |       |      |
| 8         | 4                    | 4 | 4    | 4                           | 4.00           | 4      | 4                             | 3 | 4    | 3.75                        | 2 | 4    | 2                      | 4    | 3.00   | 3                  | 4 | 2    | 4                          | 4    | 3.50  | 4                            | 4 | 4    | 4                          | 4.00  | 4    | 3                | 3 | 3.50 | 4    | 3     | 4 | 4 | 3.75 | 4    | 2      | 4 | 4 | 3.50 |      |        |   |   |      |      |        |      |   |   |   |       |      |
| 9         | 4                    | 4 | 2    | 4                           | 3.50           | 2      | 4                             | 4 | 4    | 3.50                        | 4 | 2    | 3                      | 4    | 3.25   | 2                  | 4 | 2    | 4                          | 5    | 3.75  | 2                            | 4 | 2    | 4                          | 3.00  | 4    | 4                | 3 | 4    | 3.75 | 4     | 4 | 2 | 4    | 5    | 3.75   | 3 | 4 | 2    | 4    | 3.25   |   |   |      |      |        |      |   |   |   |       |      |
| 10        | 4                    | 4 | 3    | 4                           | 3.75           | 3      | 5                             | 4 | 3    | 3.75                        | 4 | 4    | 2                      | 5    | 3.75   | 4                  | 4 | 2    | 4                          | 5    | 3.50  | 1                            | 4 | 1    | 4                          | 2.50  | 4    | 2                | 4 | 4    | 3.50 | 4     | 4 | 2 | 4    | 5    | 3.75   | 2 | 4 | 3    | 4    | 3.25   |   |   |      |      |        |      |   |   |   |       |      |
| 11        | 3                    | 3 | 4    | 4                           | 3.50           | 2      | 4                             | 4 | 2    | 3.00                        | 2 | 2    | 2                      | 4    | 2.50   | 2                  | 2 | 2    | 4                          | 4    | 3.00  | 2                            | 4 | 4    | 2                          | 3.00  | 4    | 3                | 3 | 3.50 | 3    | 3     | 3 | 3 | 3.00 | 3    | 2      | 4 | 4 | 3.25 | 4    | 4      | 4 | 4 | 4.00 |      |        |      |   |   |   |       |      |
| 12        | 4                    | 4 | 4    | 4                           | 4.00           | 4      | 3                             | 4 | 3    | 3.50                        | 3 | 4    | 4                      | 4    | 3.75   | 4                  | 4 | 4    | 5                          | 4    | 4.25  | 3                            | 2 | 4    | 4                          | 3.25  | 4    | 4                | 4 | 4    | 4.00 | 5     | 4 | 4 | 4    | 4.25 | 3      | 4 | 4 | 4    | 4.00 |        |   |   |      |      |        |      |   |   |   |       |      |
| 13        | 3                    | 2 | 2    | 2                           | 2.25           | 2      | 2                             | 3 | 2    | 2.25                        | 2 | 3    | 2                      | 3    | 2.50   | 2                  | 2 | 2    | 3                          | 4    | 2.75  | 2                            | 3 | 4    | 3                          | 3.00  | 4    | 3                | 4 | 5    | 4.00 | 5     | 4 | 4 | 4    | 4.25 | 3      | 2 | 4 | 4    | 3.50 |        |   |   |      |      |        |      |   |   |   |       |      |
| 14        | 4                    | 4 | 4    | 4                           | 4.00           | 4      | 4                             | 3 | 3.50 | 4                           | 4 | 4    | 4                      | 4.00 | 1      | 4                  | 2 | 4    | 4                          | 3.50 | 3     | 4                            | 2 | 4    | 3.25                       | 5     | 5    | 4                | 4 | 4.50 | 3    | 4     | 4 | 4 | 4.00 | 4    | 4      | 4 | 4 | 4.25 | 3    | 4      | 2 | 4 | 3.25 |      |        |      |   |   |   |       |      |
| 15        | 4                    | 4 | 4    | 4                           | 4.00           | 1      | 4                             | 4 | 4    | 3.25                        | 4 | 3    | 2                      | 4    | 3.25   | 2                  | 4 | 2    | 4                          | 5    | 3.75  | 1                            | 4 | 3    | 4                          | 3.00  | 4    | 4                | 4 | 4    | 4.00 | 4     | 4 | 5 | 4    | 4.00 | 2      | 4 | 3 | 4    | 3.25 |        |   |   |      |      |        |      |   |   |   |       |      |
| 16        | 4                    | 4 | 4    | 4                           | 4.00           | 4      | 4                             | 5 | 2    | 3.75                        | 4 | 2    | 4                      | 4    | 3.50   | 2                  | 4 | 1    | 5                          | 5    | 3.75  | 4                            | 4 | 2    | 4                          | 3.50  | 4    | 4                | 4 | 4    | 4.00 | 4     | 4 | 4 | 4    | 4.25 | 3      | 4 | 4 | 4    | 4.00 |        |   |   |      |      |        |      |   |   |   |       |      |
| 17        | 4                    | 4 | 4    | 4                           | 4.00           | 2      | 4                             | 4 | 4    | 3.50                        | 4 | 2    | 1                      | 4    | 2.75   | 1                  | 4 | 1    | 5                          | 5    | 3.75  | 3                            | 5 | 1    | 3                          | 3.00  | 5    | 5                | 4 | 4    | 4.50 | 4     | 4 | 4 | 2    | 3.75 | 1      | 4 | 2 | 4    | 4.00 |        |   |   |      |      |        |      |   |   |   |       |      |
| 18        | 4                    | 4 | 4    | 4                           | 4.00           | 4      | 4                             | 3 | 3.75 | 4                           | 2 | 4    | 4                      | 3.50 | 4      | 4                  | 2 | 4    | 4                          | 3.50 | 2     | 4                            | 3 | 4    | 3.25                       | 5     | 4    | 4                | 4 | 4.25 | 5    | 3     | 4 | 4 | 4.00 | 4    | 4      | 4 | 4 | 4.00 |      |        |   |   |      |      |        |      |   |   |   |       |      |
| 19        | 4                    | 4 | 4    | 4                           | 4.00           | 2      | 5                             | 4 | 4    | 3.75                        | 2 | 3    | 4                      | 4    | 3.25   | 1                  | 4 | 1    | 4                          | 5    | 3.50  | 1                            | 4 | 2    | 4                          | 2.75  | 4    | 4                | 4 | 4    | 4.00 | 2     | 5 | 3 | 4    | 3.75 | 2      | 4 | 4 | 4    | 4.00 |        |   |   |      |      |        |      |   |   |   |       |      |
| 20        | 4                    | 4 | 4    | 4                           | 4.00           | 4      | 4                             | 4 | 4    | 4.00                        | 2 | 4    | 4                      | 4    | 3.50   | 4                  | 4 | 2    | 4                          | 4    | 4.00  | 4                            | 4 | 4    | 4                          | 4.00  | 4    | 4                | 4 | 4    | 4.00 | 2     | 4 | 4 | 4    | 4.00 | 4      | 4 | 4 | 4    | 4.00 |        |   |   |      |      |        |      |   |   |   |       |      |
| 21        | 4                    | 2 | 4    | 4                           | 3.50           | 4      | 4                             | 4 | 4    | 4.00                        | 2 | 4    | 4                      | 4    | 3.50   | 4                  | 2 | 2    | 4                          | 4    | 4.00  | 2                            | 4 | 2    | 4                          | 3.00  | 4    | 4                | 4 | 4    | 4.00 | 2     | 4 | 4 | 4    | 4.00 | 4      | 4 | 4 | 4    | 4.00 |        |   |   |      |      |        |      |   |   |   |       |      |
| 22        | 4                    | 4 | 4    | 4                           | 4.00           | 4      | 4                             | 4 | 4    | 4.00                        | 4 | 4    | 4                      | 4    | 4.00   | 4                  | 4 | 4    | 2                          | 4    | 4     | 4.00                         | 4 | 4    | 4                          | 4     | 4.00 | 4                | 4 | 4    | 4    | 4.00  | 4 | 4 | 4    | 4    | 4.00   | 4 | 4 | 4    | 4    | 4.00   |   |   |      |      |        |      |   |   |   |       |      |
| 23        | 4                    | 4 | 2    | 4                           | 3.50           | 2      | 2                             | 4 | 4    | 3.00                        | 2 | 4    | 4                      | 2    | 3.00   | 4                  | 4 | 4    | 4                          | 4    | 4.00  | 1                            | 2 | 2    | 5                          | 2.50  | 5    | 3                | 2 | 2    | 3.00 | 1     | 4 | 5 | 4    | 3.50 | 4      | 1 | 2 | 2    | 4    | 3.00   | 1 | 1 | 2    | 5    | 2.25   |      |   |   |   |       |      |
|           |                      |   |      |                             | Total Mean     | 90.25  |                               |   |      | 80.00                       |   |      |                        |      | 79.25  |                    |   |      |                            |      | 83.25 |                              |   |      |                            | 71.00 |      |                  |   |      |      | 90.00 |   |   |      |      | 83.75  |   |   |      |      | 84.75  |   |   |      |      | 87.00  |      |   |   |   | 78.50 |      |
|           |                      |   |      |                             | Rata-rata Mean | 3.9239 |                               |   |      | 3.4783                      |   |      |                        |      | 3.4457 |                    |   |      |                            |      | 3.62  |                              |   |      |                            | 3.087 |      |                  |   |      |      | 3.913 |   |   |      |      | 3.6413 |   |   |      |      | 3.6848 |   |   |      |      | 3.7826 |      |   |   |   | 3.413 |      |

## Nilai Rata-rata GS

| No | Kategori Kebutuhan            | Skor |
|----|-------------------------------|------|
| 1  | Kebutuhan Informasi           | 3.92 |
| 2  | Kebutuhan Identitas Pribadi   | 3.48 |
| 3  | Kebutuhan Integratif Personal | 3.45 |
| 4  | Kebutuhan Integratif Sosial   | 3.62 |
| 5  | Kebutuhan Hiburan             | 3.09 |

## Nilai Rata-rata GO

| No | Kategori Kebutuhan           | Skor |
|----|------------------------------|------|
| 1  | Kepuasan Informasi           | 3.91 |
| 2  | Kepuasan Identitas Pribadi   | 3.64 |
| 3  | Kepuasan Integratif Personal | 3.68 |
| 4  | Kepuasan Integratif Sosial   | 3.78 |
| 5  | Kepuasan Hiburan             | 3.41 |

## Perbandingan Nilai Rata-rata GS &amp; GO

| No | Kategori Kebutuhan  | GS   | GO   | Selisih |
|----|---------------------|------|------|---------|
| 1  | Informasi           | 3.92 | 3.91 | -0.01   |
| 2  | Identitas Pribadi   | 3.48 | 3.64 | 0.16    |
| 3  | Integratif Personal | 3.45 | 3.68 | 0.24    |
| 4  | Integratif Sosial   | 3.62 | 3.78 | 0.16    |
| 5  | Hiburan             | 3.09 | 3.41 | 0.33    |

2 kali

| No. | Kebutuhan Informasi | GRATIFICATION SOUGHT |                     |      |                      |      |                             |      |                   |        |                    | GRATIFICATION OBTAINED |                    |      |                     |      |                            |      |                  |      |        |      |
|-----|---------------------|----------------------|---------------------|------|----------------------|------|-----------------------------|------|-------------------|--------|--------------------|------------------------|--------------------|------|---------------------|------|----------------------------|------|------------------|------|--------|------|
|     |                     | Mean                 | Kebutuhan Identitas | Mean | Kebutuhan Integratif | Mean | Kebutuhan Integratif Sosial | Mean | Kebutuhan Hiburan | Mean   | Kepuasan Informasi | Mean                   | Kepuasan Identitas | Mean | Kepuasan Integratif | Mean | Kepuasan Integratif Sosial | Mean | Kepuasan Hiburan | Mean |        |      |
| 1   | 3                   | 4                    | 4                   | 4    | 3.75                 | 4    | 4                           | 4    | 4                 | 4.00   | 3                  | 3                      | 4                  | 3    | 3.25                | 4    | 4                          | 3    | 4                | 4    | 4.00   |      |
| 2   | 4                   | 4                    | 4                   | 5    | 4.25                 | 2    | 3                           | 4    | 4                 | 3.25   | 4                  | 4                      | 2                  | 5    | 3.75                | 2    | 4                          | 3    | 5                | 4    | 4.00   |      |
| 3   | 5                   | 4                    | 4                   | 4    | 4.25                 | 1    | 4                           | 3    | 3                 | 2.75   | 1                  | 4                      | 3                  | 4    | 3.00                | 4    | 3                          | 1    | 5                | 4    | 4.00   |      |
| 4   | 5                   | 4                    | 4                   | 4    | 4.25                 | 4    | 2                           | 3    | 4                 | 3.25   | 4                  | 4                      | 4                  | 4    | 4.00                | 3    | 4                          | 2    | 4                | 5    | 4.00   |      |
| 5   | 4                   | 4                    | 4                   | 4    | 4.00                 | 2    | 3                           | 3    | 4                 | 3.00   | 4                  | 2                      | 4                  | 5    | 3.75                | 4    | 4                          | 2    | 4                | 4    | 4.00   |      |
| 6   | 4                   | 5                    | 4                   | 4    | 4.25                 | 5    | 5                           | 5    | 5                 | 5.00   | 4                  | 4                      | 5                  | 5    | 4.50                | 4    | 4                          | 4    | 5                | 4    | 4.00   |      |
| 7   | 4                   | 4                    | 4                   | 4    | 4.00                 | 4    | 4                           | 3    | 3                 | 3.50   | 2                  | 4                      | 4                  | 5    | 3.75                | 4    | 4                          | 2    | 4                | 5    | 4.00   |      |
| 8   | 4                   | 4                    | 3                   | 4    | 3.75                 | 4    | 4                           | 3    | 2                 | 3.25   | 4                  | 3                      | 5                  | 3.75 | 3                   | 4    | 2                          | 4    | 4                | 3.25 |        |      |
| 9   | 4                   | 4                    | 2                   | 4    | 3.50                 | 3    | 4                           | 4    | 3                 | 3.50   | 4                  | 4                      | 2                  | 4    | 3.75                | 4    | 4                          | 2    | 4                | 4    | 3.50   |      |
| 10  | 4                   | 4                    | 3                   | 4    | 3.75                 | 4    | 4                           | 3    | 4                 | 3.75   | 4                  | 4                      | 1                  | 4    | 3.25                | 1    | 4                          | 3    | 4                | 5    | 4.00   |      |
| 11  | 3                   | 2                    | 2                   | 3    | 2.50                 | 3    | 2                           | 2    | 3                 | 3      | 4                  | 3.50                   | 3                  | 2    | 3                   | 3.00 | 3                          | 4    | 2                | 3    | 4      | 3.25 |
| 12  | 4                   | 4                    | 4                   | 4    | 4.00                 | 2    | 4                           | 3    | 3                 | 3.00   | 4                  | 2                      | 4                  | 4    | 3.50                | 4    | 4                          | 5    | 4                | 4    | 4.00   |      |
| 13  | 4                   | 5                    | 4                   | 4    | 4.25                 | 4    | 4                           | 2    | 3                 | 3.25   | 4                  | 2                      | 4                  | 5    | 3.75                | 1    | 4                          | 1    | 4                | 5    | 3.75   |      |
| 14  | 4                   | 4                    | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 3                 | 3.75   | 4                  | 4                      | 4                  | 4    | 4.00                | 2    | 4                          | 4    | 4                | 4    | 4.00   |      |
| 15  | 4                   | 4                    | 4                   | 4    | 4.00                 | 4    | 4                           | 3    | 4                 | 3.75   | 4                  | 3                      | 5                  | 4.00 | 1                   | 4    | 2                          | 4    | 4                | 3.75 |        |      |
| 16  | 4                   | 4                    | 4                   | 4    | 4.00                 | 3    | 4                           | 4    | 2                 | 3.25   | 4                  | 4                      | 4                  | 4    | 4.00                | 4    | 4                          | 2    | 3                | 5    | 4.00   |      |
| 17  | 4                   | 4                    | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 3                 | 3.75   | 4                  | 2                      | 4                  | 5    | 3.75                | 2    | 4                          | 3    | 4                | 4    | 3.75   |      |
| 18  | 4                   | 4                    | 4                   | 4    | 4.00                 | 2    | 4                           | 4    | 4                 | 3.50   | 2                  | 4                      | 1                  | 4    | 5                   | 3.75 | 4                          | 4    | 1                | 4    | 4.00   |      |
| 19  | 4                   | 4                    | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 4.00   | 4                  | 2                      | 4                  | 5    | 3.75                | 2    | 4                          | 4    | 4                | 4    | 4.00   |      |
| 20  | 4                   | 4                    | 4                   | 4    | 4.00                 | 3    | 4                           | 4    | 4                 | 3.75   | 4                  | 3                      | 4                  | 4    | 4.00                | 2    | 4                          | 4    | 4                | 4    | 4.00   |      |
| 21  | 4                   | 4                    | 4                   | 4    | 4.00                 | 4    | 5                           | 3    | 3                 | 3.75   | 3                  | 4                      | 2                  | 4    | 5                   | 3.75 | 4                          | 4    | 1                | 4    | 5      | 4.00 |
| 22  | 4                   | 4                    | 4                   | 4    | 4.00                 | 4    | 5                           | 3    | 3                 | 3.75   | 3                  | 4                      | 2                  | 4    | 4                   | 3.75 | 3                          | 4    | 2                | 4    | 4      | 4.00 |
| 23  | 4                   | 4                    | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 3.75   | 2                  | 4                      | 1                  | 4    | 4                   | 3.75 | 4                          | 4    | 1                | 4    | 5      | 4.00 |
| 24  | 4                   | 3                    | 4                   | 4    | 3.90                 | 5    | 5                           | 4    | 4                 | 4.50   | 3                  | 4                      | 3                  | 4    | 3.50                | 2    | 4                          | 3    | 4                | 4    | 3.90   |      |
| 25  | 4                   | 4                    | 3                   | 2    | 3.25                 | 2    | 3                           | 3    | 4                 | 3.00   | 3                  | 4                      | 4                  | 4    | 4                   | 4.00 | 2                          | 2    | 2                | 3    | 2.30   |      |
| 26  | 4                   | 4                    | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 4.00   | 4                  | 4                      | 4                  | 4    | 4.00                | 5    | 5                          | 5    | 5                | 5    | 4.00   |      |
| 27  | 4                   | 4                    | 4                   | 4    | 4.00                 | 4    | 5                           | 2    | 2                 | 3.25   | 4                  | 3                      | 4                  | 5    | 4.00                | 4    | 4                          | 2    | 4                | 4    | 3.75   |      |
| 28  | 4                   | 4                    | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 4.00   | 4                  | 4                      | 4                  | 4    | 4.00                | 5    | 4                          | 4    | 4                | 4    | 4.00   |      |
|     | Total Mean          | 105.25               |                     |      | 100.00               |      |                             |      |                   | 102.75 |                    |                        |                    |      | 99.50               |      |                            |      | 114.50           |      | 105.00 |      |
|     | Rata-rata Mean      | 3.9018               |                     |      | 3.5714               |      |                             |      |                   | 3.6696 |                    |                        |                    |      | 3.554               |      |                            |      | 3.3036           |      | 4.0893 |      |
|     |                     |                      |                     |      |                      |      |                             |      |                   |        |                    |                        |                    |      |                     |      |                            |      |                  |      | 3.75   |      |
|     |                     |                      |                     |      |                      |      |                             |      |                   |        |                    |                        |                    |      |                     |      |                            |      |                  |      | 3.7411 |      |
|     |                     |                      |                     |      |                      |      |                             |      |                   |        |                    |                        |                    |      |                     |      |                            |      |                  |      | 3.5714 |      |

## Nilai Rata-rata GS

| No | Kategori Kebutuhan            | Skor |
|----|-------------------------------|------|
| 1  | Kebutuhan Informasi           | 3.90 |
| 2  | Kebutuhan Identitas Pribadi   | 3.57 |
| 3  | Kebutuhan Integratif Personal | 3.67 |
| 4  | Kebutuhan Integratif Sosial   | 3.55 |
| 5  | Kebutuhan Hiburan             | 3.30 |

## Nilai Rata-rata GO

| No | Kategori Kebutuhan           | Skor |
|----|------------------------------|------|
| 1  | Kepuasan Informasi           | 4.09 |
| 2  | Kepuasan Identitas Pribadi   | 3.75 |
| 3  | Kepuasan Integratif Personal | 3.76 |
| 4  | Kepuasan Integratif Sosial   | 3.74 |
| 5  | Kepuasan Hiburan             | 3.57 |

## Perbandingan Nilai Rata-rata GS &amp; GO

| No | Kategori Kebutuhan  | GS   | GO   | Selisih |
|----|---------------------|------|------|---------|
| 1  | Informasi           | 3.90 | 4.09 | 0.19    |
| 2  | Identitas Pribadi   | 3.57 | 3.75 | 0.18    |
| 3  | Integratif Personal | 3.67 | 3.76 | 0.09    |
| 4  | Integratif Sosial   | 3.55 | 3.74 | 0.19    |
| 5  | Hiburan             | 3.30 | 3.57 | 0.27    |

3 kali

| No.            | Kebutuhan Informasi | GRATIFICATION SOUGHT |                     |      |                      |      |                             |      |                   |        |                    |      |                    | GRATIFICATION OBTAINED |                     |      |                            |      |                  |        |      |   |   |   |        |      |
|----------------|---------------------|----------------------|---------------------|------|----------------------|------|-----------------------------|------|-------------------|--------|--------------------|------|--------------------|------------------------|---------------------|------|----------------------------|------|------------------|--------|------|---|---|---|--------|------|
|                |                     | Mean                 | Kebutuhan Identitas | Mean | Kebutuhan Integratif | Mean | Kebutuhan Integratif Sosial | Mean | Kebutuhan Hiburan | Mean   | Kepuasan Informasi | Mean | Kepuasan Identitas | Mean                   | Kepuasan Integratif | Mean | Kepuasan Integratif Sosial | Mean | Kepuasan Hiburan | Mean   |      |   |   |   |        |      |
| 1              | 4                   | 5                    | 4                   | 4    | 4.25                 | 3    | 3                           | 4    | 4                 | 3.50   | 4                  | 5    | 4                  | 5                      | 4.50                | 4    | 4                          | 4    | 5                | 4.50   | 2    | 4 | 4 | 4 | 3.50   |      |
| 2              | 2                   | 4                    | 4                   | 4    | 3.50                 | 4    | 4                           | 4    | 4                 | 4.00   | 2                  | 4    | 4                  | 4                      | 3.50                | 4    | 4                          | 4    | 4                | 4.00   | 2    | 4 | 4 | 4 | 3.50   |      |
| 3              | 4                   | 4                    | 4                   | 4    | 4.00                 | 2    | 2                           | 4    | 4                 | 3.00   | 1                  | 4    | 2                  | 5                      | 3.00                | 4    | 4                          | 2    | 4                | 4.00   | 2    | 4 | 4 | 5 | 3.75   |      |
| 4              | 4                   | 4                    | 4                   | 4    | 4.00                 | 2    | 4                           | 3    | 4                 | 3.25   | 2                  | 4    | 4                  | 4                      | 3.50                | 2    | 4                          | 1    | 4                | 3.25   | 2    | 4 | 1 | 4 | 3.75   |      |
| 5              | 4                   | 4                    | 3                   | 4    | 3.75                 | 3    | 4                           | 3    | 4                 | 3.50   | 4                  | 4    | 3                  | 4                      | 3.75                | 3    | 4                          | 2    | 4                | 5      | 3.75 | 2 | 4 | 3 | 4      | 3.25 |
| 6              | 4                   | 4                    | 3                   | 4    | 3.75                 | 4    | 4                           | 3    | 3                 | 3.50   | 4                  | 2    | 3                  | 5                      | 3.50                | 2    | 4                          | 2    | 4                | 5      | 3.75 | 2 | 4 | 2 | 5      | 4.00 |
| 7              | 4                   | 4                    | 4                   | 4    | 4.00                 | 2    | 4                           | 4    | 3                 | 3.25   | 4                  | 4    | 2                  | 4                      | 3.50                | 4    | 4                          | 2    | 4                | 4.00   | 2    | 4 | 2 | 4 | 3.50   |      |
| 8              | 4                   | 4                    | 2                   | 4    | 3.50                 | 4    | 4                           | 3    | 3                 | 3.50   | 4                  | 4    | 3                  | 5                      | 4.00                | 4    | 4                          | 1    | 4                | 3.25   | 1    | 4 | 1 | 3 | 2.25   |      |
| 9              | 4                   | 4                    | 2                   | 4    | 3.50                 | 2    | 4                           | 4    | 4                 | 3.50   | 4                  | 1    | 4                  | 4                      | 3.25                | 4    | 4                          | 1    | 4                | 4.00   | 4    | 4 | 2 | 4 | 3.50   |      |
| 10             | 4                   | 4                    | 4                   | 4    | 4.00                 | 2    | 4                           | 2    | 3                 | 2.75   | 4                  | 2    | 2                  | 4                      | 3.00                | 3    | 4                          | 2    | 4                | 4.00   | 2    | 4 | 2 | 4 | 3.00   |      |
| 11             | 4                   | 4                    | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 5                 | 4.25   | 4                  | 4    | 2                  | 4                      | 3.50                | 2    | 4                          | 2    | 4                | 5      | 3.50 | 4 | 4 | 2 | 4      | 3.50 |
| 12             | 4                   | 4                    | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 3                 | 3.75   | 4                  | 4    | 2                  | 4                      | 3.50                | 4    | 4                          | 1    | 4                | 4.00   | 2    | 4 | 2 | 4 | 3.50   |      |
| 13             | 4                   | 4                    | 4                   | 4    | 4.00                 | 3    | 5                           | 4    | 3                 | 3.75   | 4                  | 5    | 2                  | 4                      | 4                   | 3.75 | 2                          | 4    | 3                | 3      | 3.00 | 4 | 4 | 4 | 3      | 3.75 |
| 14             | 4                   | 4                    | 2                   | 4    | 3.50                 | 4    | 4                           | 4    | 4                 | 4.00   | 2                  | 4    | 4                  | 5                      | 3.75                | 4    | 4                          | 1    | 4                | 5      | 3.00 | 4 | 4 | 5 | 4      | 3.75 |
| Total Mean     |                     | 53.75                |                     |      | 49.50                |      |                             |      |                   | 50.00  |                    |      |                    |                        | 50.25               |      |                            |      |                  | 42.50  |      |   |   |   | 55.50  |      |
| Rata-rata Mean |                     | 3.8393               |                     |      | 3.5357               |      |                             |      |                   | 3.5714 |                    |      |                    |                        | 3.589               |      |                            |      |                  | 3.0357 |      |   |   |   | 3.9643 |      |
|                |                     |                      |                     |      |                      |      |                             |      |                   |        |                    |      |                    |                        |                     |      |                            |      |                  |        |      |   |   |   | 3.7321 |      |
|                |                     |                      |                     |      |                      |      |                             |      |                   |        |                    |      |                    |                        |                     |      |                            |      |                  |        |      |   |   |   | 3.8036 |      |
|                |                     |                      |                     |      |                      |      |                             |      |                   |        |                    |      |                    |                        |                     |      |                            |      |                  |        |      |   |   |   | 3.7321 |      |
|                |                     |                      |                     |      |                      |      |                             |      |                   |        |                    |      |                    |                        |                     |      |                            |      |                  |        |      |   |   |   | 3.5179 |      |

## Nilai Rata-rata GS

| No | Kategori Kebutuhan            | Skor |
|----|-------------------------------|------|
| 1  | Kebutuhan Informasi           | 3.84 |
| 2  | Kebutuhan Identitas Pribadi   | 3.54 |
| 3  | Kebutuhan Integratif Personal | 3.57 |
| 4  | Kebutuhan Integratif Sosial   | 3.59 |
| 5  | Kebutuhan Hiburan             | 3.04 |

## Nilai Rata-rata GO

| No | Kategori Kebutuhan           | Skor |
|----|------------------------------|------|
| 1  | Kepuasan Informasi           | 3.96 |
| 2  | Kepuasan Identitas Pribadi   | 3.73 |
| 3  | Kepuasan Integratif Personal | 3.80 |
| 4  | Kepuasan Integratif Sosial   | 3.73 |
| 5  | Kepuasan Hiburan             | 3.52 |

## Perbandingan Nilai Rata-rata GS &amp; GO

| No | Kategori Kebutuhan  | GS   | GO   | Selisih |
|----|---------------------|------|------|---------|
| 1  | Informasi           | 3.84 | 3.96 | 0.13    |
| 2  | Identitas Pribadi   | 3.54 | 3.73 | 0.20    |
| 3  | Integratif Personal | 3.57 | 3.80 | 0.23    |
| 4  | Integratif Sosial   | 3.59 | 3.73 | 0.14    |
| 5  | Hiburan             | 3.04 | 3.52 | 0.48    |

4 kali

| No.            | GRATIFICATION SOUGHT |       |                     |      |                      |      |                             |       |                   |      |                    |      | GRATIFICATION OBTAINED |       |                     |      |                            |      |                  |       |      |   |       |   |   |
|----------------|----------------------|-------|---------------------|------|----------------------|------|-----------------------------|-------|-------------------|------|--------------------|------|------------------------|-------|---------------------|------|----------------------------|------|------------------|-------|------|---|-------|---|---|
|                | Kebutuhan Informasi  | Mean  | Kebutuhan Identitas | Mean | Kebutuhan Integratif | Mean | Kebutuhan Integratif Sosial | Mean  | Kebutuhan Hiburan | Mean | Kepuasan Informasi | Mean | Kepuasan Identitas     | Mean  | Kepuasan Integratif | Mean | Kepuasan Integratif Sosial | Mean | Kepuasan Hiburan | Mean  |      |   |       |   |   |
| 1              | 4                    | 4     | 4                   | 4    | 4.00                 | 4    | 4                           | 2     | 4                 | 3.50 | 2                  | 4    | 4                      | 4     | 3.50                | 2    | 4                          | 1    | 5                | 5     | 3.75 | 2 | 5     | 3 | 4 |
| 2              | 4                    | 4     | 4                   | 4    | 4.00                 | 4    | 5                           | 3     | 3                 | 3.75 | 4                  | 2    | 4                      | 5     | 3.75                | 2    | 4                          | 1    | 5                | 5     | 3.75 | 4 | 5     | 4 | 5 |
| 3              | 4                    | 4     | 4                   | 4    | 4.00                 | 4    | 4                           | 3     | 4                 | 3.75 | 4                  | 2    | 4                      | 4     | 3.50                | 4    | 4                          | 1    | 5                | 5     | 3.75 | 1 | 4     | 2 | 4 |
| 4              | 4                    | 4     | 4                   | 4    | 4.00                 | 4    | 4                           | 4     | 4                 | 4.00 | 2                  | 4    | 4                      | 4     | 3.50                | 4    | 4                          | 2    | 4                | 4     | 4.00 | 4 | 4     | 2 | 4 |
| 5              | 4                    | 4     | 4                   | 5    | 4.25                 | 4    | 4                           | 3     | 4                 | 3.75 | 4                  | 2    | 4                      | 4     | 3.50                | 4    | 4                          | 2    | 4                | 4     | 3.25 | 2 | 4     | 3 | 4 |
| Total Mean     |                      | 20.25 |                     |      | 18.75                |      |                             | 17.75 |                   |      | 18.50              |      |                        | 17.00 |                     |      | 22.00                      |      |                  | 19.25 |      |   | 19.25 |   |   |
| Rata-rata Mean |                      | 4.05  |                     |      | 3.75                 |      |                             | 3.55  |                   |      | 3.7                |      |                        | 3.4   |                     |      | 4.4                        |      |                  | 3.85  |      |   | 3.85  |   |   |

**Nilai Rata-rata GS**

| No | Kategori Kebutuhan            | Skor |
|----|-------------------------------|------|
| 1  | Kebutuhan Informasi           | 4.05 |
| 2  | Kebutuhan Identitas Pribadi   | 3.75 |
| 3  | Kebutuhan Integratif Personal | 3.55 |
| 4  | Kebutuhan Integratif Sosial   | 3.70 |
| 5  | Kebutuhan Hiburan             | 3.40 |

**Nilai Rata-rata GO**

| No | Kategori Kebutuhan           | Skor |
|----|------------------------------|------|
| 1  | Kepuasan Informasi           | 4.40 |
| 2  | Kepuasan Identitas Pribadi   | 3.85 |
| 3  | Kepuasan Integratif Personal | 3.85 |
| 4  | Kepuasan Integratif Sosial   | 3.65 |
| 5  | Kepuasan Hiburan             | 3.65 |

**Perbandingan Nilai Rata-rata GS & GO**

| No | Kategori Kebutuhan  | GS   | GO   | Selisih |
|----|---------------------|------|------|---------|
| 1  | Informasi           | 4.05 | 4.40 | 0.35    |
| 2  | Identitas Pribadi   | 3.75 | 3.85 | 0.10    |
| 3  | Integratif Personal | 3.55 | 3.85 | 0.30    |
| 4  | Integratif Sosial   | 3.70 | 3.65 | -0.05   |
| 5  | Hiburan             | 3.40 | 3.65 | 0.25    |

## Frequency Table

**Umur**

|       |             | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------------|-----------|---------|---------------|--------------------|
| Valid | < 20 tahun  | 14        | 20.0    | 20.0          | 20.0               |
|       | 20-22 tahun | 50        | 71.4    | 71.4          | 91.4               |
|       | 23-25 tahun | 6         | 8.6     | 8.6           | 100.0              |
|       | Total       | 70        | 100.0   | 100.0         |                    |

**Jenis Kelamin**

|       |           | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|-----------|---------|---------------|--------------------|
| Valid | Laki-laki | 21        | 30.0    | 30.0          | 30.0               |
|       | Perempuan | 49        | 70.0    | 70.0          | 100.0              |
|       | Total     | 70        | 100.0   | 100.0         |                    |

**Media massa yang paling sering digunakan**

|       |             | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------------|-----------|---------|---------------|--------------------|
| Valid | Surat Kabar | 9         | 12.9    | 12.9          | 12.9               |
|       | Radio       | 5         | 7.1     | 7.1           | 20.0               |
|       | Televisi    | 27        | 38.6    | 38.6          | 58.6               |
|       | Internet    | 29        | 41.4    | 41.4          | 100.0              |
|       | Total       | 70        | 100.0   | 100.0         |                    |

**Apakah pernah membaca Rubrik Swaka**

|       |    | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|----|-----------|---------|---------------|--------------------|
| Valid | Ya | 70        | 100.0   | 100.0         | 100.0              |

**Berapa Sering (Frekuensi)**

|       |        | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|--------|-----------|---------|---------------|--------------------|
| Valid | 1 kali | 23        | 32.9    | 32.9          | 32.9               |
|       | 2 kali | 28        | 40.0    | 40.0          | 72.9               |
|       | 3 kali | 14        | 20.0    | 20.0          | 92.9               |
|       | 4 kali | 5         | 7.1     | 7.1           | 100.0              |
|       | Total  | 70        | 100.0   | 100.0         |                    |

### **GS Kebutuhan Informasi**

|       |                | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|----------------|-----------|---------|---------------|--------------------|
| Valid | Tidak Penting  | 2         | 2.9     | 2.9           | 2.9                |
|       | Netral         | 1         | 1.4     | 1.4           | 4.3                |
|       | Penting        | 55        | 78.6    | 78.6          | 82.9               |
|       | Sangat Penting | 12        | 17.1    | 17.1          | 100.0              |
|       | Total          | 70        | 100.0   | 100.0         |                    |

### **GS Kebutuhan Identitas Pribadi**

|       |                | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|----------------|-----------|---------|---------------|--------------------|
| Valid | Tidak Penting  | 2         | 2.9     | 2.9           | 2.9                |
|       | Netral         | 22        | 31.4    | 31.4          | 34.3               |
|       | Penting        | 42        | 60.0    | 60.0          | 94.3               |
|       | Sangat Penting | 4         | 5.7     | 5.7           | 100.0              |
|       | Total          | 70        | 100.0   | 100.0         |                    |

### **GS Kebutuhan Integratif Personal**

|       |                | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|----------------|-----------|---------|---------------|--------------------|
| Valid | Tidak Penting  | 2         | 2.9     | 2.9           | 2.9                |
|       | Netral         | 16        | 22.9    | 22.9          | 25.7               |
|       | Penting        | 48        | 68.6    | 68.6          | 94.3               |
|       | Sangat Penting | 4         | 5.7     | 5.7           | 100.0              |
|       | Total          | 70        | 100.0   | 100.0         |                    |

### **GS Kebutuhan Integratif Sosial**

|       |                | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|----------------|-----------|---------|---------------|--------------------|
| Valid | Netral         | 17        | 24.3    | 24.3          | 24.3               |
|       | Penting        | 49        | 70.0    | 70.0          | 94.3               |
|       | Sangat Penting | 4         | 5.7     | 5.7           | 100.0              |
|       | Total          | 70        | 100.0   | 100.0         |                    |

### GS Kebutuhan Hiburan

|       |                      | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|----------------------|-----------|---------|---------------|--------------------|
| Valid | Sangat Tidak Penting | 1         | 1.4     | 1.4           | 1.4                |
|       | Tidak Penting        | 7         | 10.0    | 10.0          | 11.4               |
|       | Netral               | 37        | 52.9    | 52.9          | 64.3               |
|       | Penting              | 22        | 31.4    | 31.4          | 95.7               |
|       | Sangat Penting       | 3         | 4.3     | 4.3           | 100.0              |
|       | Total                | 70        | 100.0   | 100.0         |                    |

### GO Kepuasan Informasi

|       |             | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------------|-----------|---------|---------------|--------------------|
| Valid | Tidak Puas  | 1         | 1.4     | 1.4           | 1.4                |
|       | Netral      | 3         | 4.3     | 4.3           | 5.7                |
|       | Puas        | 41        | 58.6    | 58.6          | 64.3               |
|       | Sangat Puas | 25        | 35.7    | 35.7          | 100.0              |
|       | Total       | 70        | 100.0   | 100.0         |                    |

### GO Kepuasan Identitas Pribadi

|       |             | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------------|-----------|---------|---------------|--------------------|
| Valid | Tidak Puas  | 2         | 2.9     | 2.9           | 2.9                |
|       | Netral      | 8         | 11.4    | 11.4          | 14.3               |
|       | Puas        | 52        | 74.3    | 74.3          | 88.6               |
|       | Sangat Puas | 8         | 11.4    | 11.4          | 100.0              |
|       | Total       | 70        | 100.0   | 100.0         |                    |

### GO Kepuasan Integratif Personal

|       |             | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------------|-----------|---------|---------------|--------------------|
| Valid | Tidak Puas  | 4         | 5.7     | 5.7           | 5.7                |
|       | Netral      | 4         | 5.7     | 5.7           | 11.4               |
|       | Puas        | 50        | 71.4    | 71.4          | 82.9               |
|       | Sangat Puas | 12        | 17.1    | 17.1          | 100.0              |
|       | Total       | 70        | 100.0   | 100.0         |                    |

#### **GO Kepuasan Integratif Sosial**

|       |             | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------------|-----------|---------|---------------|--------------------|
| Valid | Netral      | 7         | 10.0    | 10.0          | 10.0               |
|       | Puas        | 54        | 77.1    | 77.1          | 87.1               |
|       | Sangat Puas | 9         | 12.9    | 12.9          | 100.0              |
|       | Total       | 70        | 100.0   | 100.0         |                    |

#### **GO Kepuasan Hiburan**

|       |             | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------------|-----------|---------|---------------|--------------------|
| Valid | Tidak Puas  | 2         | 2.9     | 2.9           | 2.9                |
|       | Netral      | 20        | 28.6    | 28.6          | 31.4               |
|       | Puas        | 44        | 62.9    | 62.9          | 94.3               |
|       | Sangat Puas | 4         | 5.7     | 5.7           | 100.0              |
|       | Total       | 70        | 100.0   | 100.0         |                    |

## T-Test

**Paired Samples Statistics**

|        |                        | Mean | N  | Std. Deviation | Std. Error Mean |
|--------|------------------------|------|----|----------------|-----------------|
| Pair 1 | GS Kebutuhan Informasi | 4.10 | 70 | .542           | .065            |
|        | GO Kepuasan Informasi  | 4.29 | 70 | .617           | .074            |

**Paired Samples Correlations**

|        |  | N  | Correlation | Sig. |
|--------|--|----|-------------|------|
| Pair 1 | GS Kebutuhan Informasi & GO Kepuasan Informasi | 70 | .087        | .476 |

**Paired Samples Test**

|        | Paired Differences                             |                |                 |   |       | t    | df     | Sig. (2-tailed) |      |  |  |
|--------|--|----------------|-----------------|---|-------|------|--------|-----------------|------|--|--|
|        | Mean   | Std. Deviation | Std. Error Mean | 95% Confidence Interval of the Difference |       |      |        |                 |      |  |  |
|        |  |                |                 | Lower                                     | Upper |      |        |                 |      |  |  |
| Pair 1 | GS Kebutuhan Informasi - GO Kepuasan Informasi | -.186          | .786            | .094                                      | -.373 | .002 | -1.978 | .69             | .052 |  |  |

## T-Test

**Paired Samples Statistics**

|        |                                | Mean | N  | Std. Deviation | Std. Error Mean |
|--------|--------------------------------|------|----|----------------|-----------------|
| Pair 1 | GS Kebutuhan Identitas Pribadi | 3.69 | 70 | .627           | .075            |
|        | GO Kepuasan Identitas Pribadi  | 3.94 | 70 | .587           | .070            |

**Paired Samples Correlations**

|        |  | N  | Correlation | Sig. |
|--------|--|----|-------------|------|
| Pair 1 | GS Kebutuhan Identitas Pribadi & GO Kepuasan Identitas Pribadi | 70 | .226        | .060 |

**Paired Samples Test**

|        | Paired Differences   |                |                 |   |       | t     | df     | Sig. (2-tailed) |  |  |  |
|--------|--|----------------|-----------------|---|-------|-------|--------|-----------------|--|--|--|
|        | Mean   | Std. Deviation | Std. Error Mean | 95% Confidence Interval of the Difference |       |       |        |                 |  |  |  |
|        |  |                |                 | Lower                                     | Upper |       |        |                 |  |  |  |
| Pair 1 | GS Kebutuhan Identitas Pribadi - GO Kepuasan Identitas Pribadi | -.257          | .755            | .090                                      | -.437 | -.077 | -2.848 | .006            |  |  |  |

## T-Test

**Paired Samples Statistics**

|        |                                  | Mean | N  | Std. Deviation | Std. Error Mean |
|--------|----------------------------------|------|----|----------------|-----------------|
| Pair 1 | GS Kebutuhan Integratif Personal | 3.77 | 70 | .594           | .071            |
|        | GO Kepuasan Integratif Personal  | 4.00 | 70 | .681           | .081            |

**Paired Samples Correlations**

|        |  | N  | Correlation | Sig. |
|--------|--|----|-------------|------|
| Pair 1 | GS Kebutuhan Integratif Personal & GO Kepuasan Integratif Personal | 70 | .466        | .000 |

**Paired Samples Test**

|        |  | Paired Differences |                |                 |   | t     | df     | Sig. (2-tailed) |
|--------|--|--------------------|----------------|-----------------|---|-------|--------|-----------------|
|        |  | Mean               | Std. Deviation | Std. Error Mean | 95% Confidence Interval of the Difference |       |        |                 |
|        |  |                    |                |                 | Lower                                     |       |        |                 |
| Pair 1 | GS Kebutuhan Integratif Personal - GO Kepuasan Integratif Personal | -.229              | .663           | .079            | -.387                                     | -.070 | -2.884 | .005            |

## T-Test

**Paired Samples Statistics**

|        |                                | Mean | N  | Std. Deviation | Std. Error Mean |
|--------|--------------------------------|------|----|----------------|-----------------|
| Pair 1 | GS Kebutuhan Integratif Sosial | 3.81 | 70 | .519           | .062            |
|        | GO Kepuasan Integratif Sosial  | 4.03 | 70 | .481           | .057            |

**Paired Samples Correlations**

|        |  | N  | Correlation | Sig. |
|--------|--|----|-------------|------|
| Pair 1 | GS Kebutuhan Integratif Sosial & GO Kepuasan Integratif Sosial | 70 | .196        | .104 |

**Paired Samples Test**

|        | Paired Differences   |                |                 |   |       | t     | df     | Sig. (2-tailed) |  |  |  |
|--------|--|----------------|-----------------|---|-------|-------|--------|-----------------|--|--|--|
|        | Mean   | Std. Deviation | Std. Error Mean | 95% Confidence Interval of the Difference |       |       |        |                 |  |  |  |
|        |  |                |                 | Lower                                     | Upper |       |        |                 |  |  |  |
| Pair 1 | GS Kebutuhan Integratif Sosial - GO Kepuasan Integratif Sosial | -.214          | .635            | .076                                      | -.366 | -.063 | -2.825 | .006            |  |  |  |

## T-Test

Paired Samples Statistics

|        |                      | Mean | N  | Std. Deviation | Std. Error<br>Mean |
|--------|----------------------|------|----|----------------|--------------------|
| Pair 1 | GS Kebutuhan Hiburan | 3.27 | 70 | .760           | .091               |
|        | GO Kepuasan Hiburan  | 3.71 | 70 | .617           | .074               |

Paired Samples Correlations

|        |  | N  | Correlation | Sig. |
|--------|--|----|-------------|------|
| Pair 1 | GS Kebutuhan Hiburan & GO Kepuasan Hiburan | 70 | .415        | .000 |

Paired Samples Test

|        |  | Paired Differences |                |                    |   | t     | df     | Sig. (2-tailed) |  |  |
|--------|--|--------------------|----------------|--------------------|---|-------|--------|-----------------|--|--|
|        |  | Mean               | Std. Deviation | Std. Error<br>Mean | 95% Confidence<br>Interval of the<br>Difference |       |        |                 |  |  |
|        |  |                    |                |                    | Lower   | Upper |        |                 |  |  |
| Pair 1 | GS Kebutuhan Hiburan - GO Kepuasan Hiburan | -.443              | .754           | .090               | -.623   | -.263 | -4.911 | .69 .000        |  |  |



| No. Resp. | GRATIFICATION SOUGHT |   |      |                             |      |      |                               |   |      |                             |      |      | GRATIFICATION OBTAINED |   |      |                    |      |      |                            |      |      |                              |      |      |                            |      |      |                  |      |      |      |      |      |      |      |      |      |      |
|-----------|----------------------|---|------|-----------------------------|------|------|-------------------------------|---|------|-----------------------------|------|------|------------------------|---|------|--------------------|------|------|----------------------------|------|------|------------------------------|------|------|----------------------------|------|------|------------------|------|------|------|------|------|------|------|------|------|------|
|           | Kebutuhan Informasi  |   | Mean | Kebutuhan Identitas Pribadi |      | Mean | Kebutuhan Integratif Personal |   | Mean | Kebutuhan Integratif Sosial |      | Mean | Kebutuhan Hiburan      |   | Mean | Kepuasan Informasi |      | Mean | Kepuasan Identitas Pribadi |      | Mean | Kepuasan Integratif Personal |      | Mean | Kepuasan Integratif Sosial |      | Mean | Kepuasan Hiburan |      | Mean |      |      |      |      |      |      |      |      |
| 1         | 4                    | 4 | 4    | 4                           | 4    | 4.00 | 4                             | 4 | 4    | 4                           | 4    | 4.00 | 4                      | 4 | 4    | 4                  | 4    | 4.00 | 3                          | 3    | 3    | 4                            | 3.25 | 5    | 5                          | 4    | 4    | 4.50             | 4    | 4    | 4    | 4    | 4.00 | 3    | 4    | 3    | 4    | 3.50 |
| 2         | 4                    | 4 | 4    | 4                           | 4    | 4.00 | 4                             | 4 | 4    | 4                           | 4    | 4.00 | 3                      | 4 | 4    | 4                  | 4    | 3.75 | 4                          | 4    | 4    | 4                            | 4.00 | 4    | 4                          | 4    | 4    | 4                | 4.00 | 4    | 4    | 4    | 4    | 4.00 |      |      |      |      |
| 3         | 4                    | 4 | 4    | 4                           | 4    | 4.00 | 4                             | 3 | 4    | 3                           | 3.50 | 4    | 4                      | 4 | 4    | 4                  | 4.00 | 3    | 4                          | 4    | 4    | 4.00                         | 4    | 4    | 4                          | 4    | 4    | 3.75             | 4    | 4    | 4    | 4    | 4.00 |      |      |      |      |      |
| 4         | 4                    | 4 | 4    | 4                           | 4    | 4.00 | 4                             | 4 | 4    | 4                           | 4    | 4.00 | 4                      | 4 | 4    | 4                  | 4    | 4.00 | 3                          | 4    | 3    | 4                            | 3.50 | 4    | 4                          | 4    | 4    | 4.00             | 4    | 4    | 4    | 4    | 3.25 |      |      |      |      |      |
| 5         | 4                    | 4 | 4    | 4                           | 4    | 4.00 | 4                             | 4 | 4    | 4                           | 4    | 4.00 | 4                      | 4 | 4    | 4                  | 4    | 4.00 | 3                          | 4    | 4    | 4                            | 4.00 | 4    | 4                          | 4    | 4    | 4.00             | 4    | 4    | 4    | 4    | 3.50 |      |      |      |      |      |
| 6         | 4                    | 4 | 4    | 4                           | 4    | 4.00 | 4                             | 4 | 4    | 4                           | 4    | 4.00 | 5                      | 5 | 5    | 5.00               | 4    | 4    | 4                          | 4    | 4.00 | 4                            | 4    | 4    | 4                          | 4.00 | 4    | 4                | 4    | 4    | 4.00 | 3    | 3    | 3    | 4    | 3.50 |      |      |
| 7         | 4                    | 4 | 4    | 4                           | 4    | 4.00 | 4                             | 4 | 4    | 4                           | 4    | 4.00 | 4                      | 5 | 4    | 4                  | 4.25 | 4    | 4                          | 4    | 4    | 4.00                         | 4    | 4    | 4                          | 4    | 4.00 | 4                | 4    | 4    | 4    | 4.00 | 3    | 4    | 3    | 4    | 3.50 |      |
| 8         | 4                    | 4 | 4    | 4                           | 4    | 4.00 | 4                             | 4 | 4    | 4                           | 4    | 4.00 | 5                      | 4 | 4    | 4.25               | 4    | 4    | 3                          | 3.75 | 4    | 4                            | 2    | 4    | 3.50                       | 4    | 5    | 5                | 4    | 4.00 | 4    | 4    | 4    | 4    | 3.75 |      |      |      |
| 9         | 3                    | 3 | 3    | 3                           | 3.00 | 4    | 4                             | 2 | 4    | 3.50                        | 4    | 5    | 4                      | 5 | 4.50 | 4                  | 4    | 4    | 4.00                       | 4    | 4    | 3                            | 4    | 3.75 | 4                          | 5    | 4    | 4                | 4.00 | 4    | 5    | 4    | 4    | 4.25 |      |      |      |      |
| 10        | 4                    | 4 | 4    | 4                           | 4.00 | 4    | 4                             | 3 | 3    | 3.50                        | 4    | 4    | 4                      | 4 | 4    | 4.00               | 4    | 4    | 4                          | 4    | 4.00 | 4                            | 4    | 3    | 4                          | 3.75 | 4    | 4                | 3    | 4    | 4.00 | 4    | 4    | 4    | 5    | 4.25 |      |      |
| 11        | 4                    | 4 | 4    | 4                           | 4.00 | 4    | 4                             | 3 | 2    | 3.25                        | 4    | 4    | 4                      | 4 | 4    | 4.00               | 4    | 4    | 4                          | 4    | 4.00 | 5                            | 5    | 4    | 4                          | 4.50 | 4    | 4                | 3    | 4    | 4.00 | 4    | 3    | 2    | 3    | 3.00 |      |      |
| 12        | 4                    | 4 | 4    | 4                           | 4.00 | 4    | 4                             | 3 | 4    | 3.75                        | 3    | 4    | 4                      | 4 | 3.75 | 5                  | 4    | 5    | 4.50                       | 4    | 4    | 3                            | 4    | 3.75 | 4                          | 4    | 4    | 4                | 4.00 | 3    | 3    | 3    | 3    | 3.00 |      |      |      |      |
| 13        | 4                    | 4 | 4    | 4                           | 4.00 | 4    | 4                             | 4 | 4    | 4.00                        | 4    | 3    | 4                      | 4 | 3.75 | 4                  | 4    | 4    | 4.00                       | 4    | 4    | 3                            | 4    | 3.75 | 4                          | 4    | 4    | 4                | 4.00 | 4    | 4    | 4    | 4    | 4.00 |      |      |      |      |
| 14        | 4                    | 4 | 4    | 4                           | 4.00 | 4    | 4                             | 3 | 3    | 3.50                        | 4    | 3    | 4                      | 4 | 3.75 | 4                  | 4    | 2    | 4                          | 4.00 | 3    | 3                            | 3    | 3    | 3.00                       | 2    | 4    | 4                | 4    | 4.00 | 4    | 4    | 4    | 4    | 3.75 |      |      |      |
| 15        | 4                    | 4 | 4    | 4                           | 4.00 | 4    | 4                             | 4 | 4    | 4.00                        | 3    | 4    | 4                      | 4 | 3.75 | 4                  | 4    | 2    | 4                          | 4.00 | 3    | 4                            | 3    | 4    | 4.25                       | 3    | 2    | 3                | 2    | 4    | 4    | 3    | 4    | 4    | 3.75 |      |      |      |
| 16        | 4                    | 4 | 4    | 4                           | 4.00 | 4    | 4                             | 3 | 3    | 3.50                        | 4    | 4    | 4                      | 4 | 3.75 | 4                  | 4    | 2    | 4                          | 4.00 | 3    | 5                            | 4    | 5    | 5.00                       | 3    | 5    | 4                | 4    | 4.00 | 4    | 4    | 4    | 4    | 3.75 |      |      |      |
| 17        | 3                    | 3 | 3    | 3                           | 3.00 | 4    | 4                             | 3 | 3    | 3.50                        | 4    | 4    | 4                      | 4 | 4.00 | 4                  | 4    | 3    | 3.75                       | 4    | 4    | 2                            | 4    | 3.75 | 2                          | 3    | 2    | 2                | 4    | 4    | 3    | 2    | 4    | 3    | 3.75 |      |      |      |
| 18        | 4                    | 4 | 4    | 4                           | 4.00 | 4    | 4                             | 4 | 4    | 4.00                        | 4    | 3    | 4                      | 4 | 3.75 | 4                  | 4    | 3    | 3.75                       | 4    | 4    | 2                            | 4    | 4.00 | 4                          | 4    | 4    | 4                | 4.00 | 3    | 4    | 3    | 4    | 3.25 |      |      |      |      |
| 19        | 4                    | 4 | 4    | 4                           | 4.00 | 3    | 3                             | 4 | 3    | 3.50                        | 4    | 4    | 4                      | 4 | 4.00 | 4                  | 4    | 2    | 4                          | 4.00 | 3    | 4                            | 3    | 4    | 3.75                       | 4    | 4    | 3                | 4    | 4.00 | 3    | 4    | 3    | 4    | 3.25 |      |      |      |
| 20        | 4                    | 4 | 4    | 4                           | 4.00 | 4    | 4                             | 3 | 3    | 3.50                        | 4    | 3    | 4                      | 4 | 3.75 | 4                  | 4    | 4    | 4                          | 4.00 | 4    | 4                            | 3    | 3    | 3.50                       | 4    | 4    | 4                | 4    | 4.00 | 4    | 4    | 4    | 4    | 4.00 |      |      |      |
| 21        | 4                    | 4 | 4    | 4                           | 4.00 | 3    | 4                             | 3 | 3    | 3.25                        | 4    | 4    | 4                      | 4 | 4.00 | 5                  | 5    | 5    | 5                          | 4.75 | 4    | 4                            | 4    | 4    | 4.00                       | 4    | 4    | 4                | 4    | 4.00 | 4    | 4    | 4    | 4    | 3.75 |      |      |      |
| 22        | 4                    | 4 | 4    | 4                           | 4.00 | 3    | 4                             | 3 | 3    | 3.25                        | 4    | 3    | 4                      | 4 | 4.00 | 3                  | 4    | 4    | 4                          | 4.00 | 3    | 5                            | 4    | 4    | 4.25                       | 2    | 3    | 3                | 4    | 4    | 3.75 | 4    | 4    | 4    | 4    | 4.00 |      |      |
| 23        | 4                    | 4 | 4    | 4                           | 4.00 | 3    | 3                             | 3 | 4    | 3.25                        | 4    | 3    | 4                      | 4 | 4.00 | 3                  | 4    | 4    | 4                          | 4.00 | 3    | 5                            | 4    | 4    | 4.25                       | 2    | 3    | 3                | 3    | 3    | 2.75 | 4    | 4    | 4    | 4    | 3.75 |      |      |
| 24        | 4                    | 4 | 4    | 4                           | 4.00 | 3    | 3                             | 2 | 2    | 2.50                        | 4    | 4    | 4                      | 4 | 4.00 | 3                  | 4    | 2    | 4                          | 4.00 | 3    | 5                            | 4    | 4    | 4.25                       | 2    | 3    | 3                | 3    | 4    | 4    | 4    | 4    | 4    | 3.75 |      |      |      |
| 25        | 4                    | 4 | 4    | 4                           | 4.00 | 4    | 5                             | 4 | 4    | 4.25                        | 4    | 4    | 4                      | 4 | 4.00 | 5                  | 5    | 5    | 5                          | 4.75 | 5    | 5                            | 5    | 5    | 5                          | 4.00 | 4    | 4                | 4    | 4    | 4.00 | 4    | 5    | 5    | 5    | 4.75 |      |      |
| 26        | 3                    | 3 | 2    | 3                           | 2.75 | 4    | 5                             | 4 | 4    | 4.25                        | 4    | 3    | 4                      | 4 | 4.00 | 4                  | 4    | 4    | 4                          | 4.00 | 4    | 4                            | 4    | 4    | 4.00                       | 4    | 4    | 4                | 4    | 4.00 | 4    | 4    | 4    | 4    | 4.25 |      |      |      |
| 27        | 4                    | 4 | 4    | 4                           | 4.00 | 4    | 5                             | 4 | 4    | 4.25                        | 4    | 4    | 4                      | 4 | 4.00 | 5                  | 5    | 5    | 5                          | 5    | 5.00 | 4                            | 4    | 4    | 4                          | 4.00 | 4    | 4                | 4    | 4    | 4.00 | 4    | 4    | 4    | 4    | 4.00 |      |      |
| 28        | 4                    | 4 | 4    | 4                           | 4.00 | 4    | 5                             | 4 | 3    | 3.25                        | 4    | 3    | 4                      | 4 | 4.00 | 4                  | 4    | 4    | 4                          | 4.00 | 3    | 7                            | 4    | 4    | 4.25                       | 2    | 3    | 4                | 4    | 4    | 3.50 | 4    | 4    | 4    | 4    | 4.00 |      |      |
| 29        | 4                    | 4 | 4    | 3                           | 4    | 3.75 | 4                             | 4 | 4    | 4.00                        | 4    | 4    | 4                      | 4 | 4.00 | 4                  | 4    | 4    | 4                          | 4.00 | 5    | 4                            | 4    | 4    | 4.25                       | 2    | 3    | 3                | 4    | 4    | 3.75 | 4    | 4    | 4    | 4    | 4.00 |      |      |
| 30        | 3                    | 3 | 4    | 4                           | 3.50 | 4    | 4                             | 4 | 4    | 4.00                        | 4    | 4    | 4                      | 4 | 4.00 | 4                  | 4    | 4    | 4                          | 4.00 | 5    | 4                            | 4    | 4    | 4.25                       | 2    | 3    | 3                | 4    | 4    | 3.75 | 3    | 4    | 4    | 4    | 4.00 |      |      |
| 31        | 4                    | 4 | 4    | 4                           | 4.00 | 2    | 4                             | 3 | 3    | 3.00                        | 4    | 2    | 4                      | 4 | 4.00 | 4                  | 4    | 3    | 4                          | 4.00 | 2    | 4                            | 3    | 4    | 3.75                       | 2    | 3    | 3                | 4    | 4    | 3.50 | 3    | 4    | 4    | 4    | 4.00 |      |      |
| 32        | 4                    | 4 | 4    | 4                           | 4.00 | 2    | 4                             | 4 | 3    | 3.50                        | 4    | 3    | 4                      | 4 | 4.00 | 2                  | 4    | 3    | 4                          | 4.00 | 2    | 4                            | 3    | 4    | 3.75                       | 2    | 3    | 3                | 4    | 4    | 3.50 | 2    | 4    | 4    | 4    | 3.50 |      |      |
| 33        | 4                    | 4 | 4    | 4                           | 4.00 | 2    | 4                             | 4 | 3    | 3.50                        | 4    | 3    | 4                      | 4 | 4.00 | 1                  | 4    | 4    | 4                          | 4.00 | 2    | 4                            | 3    | 4    | 3.75                       | 2    | 3    | 3                | 4    | 4    | 3.75 | 3    | 4    | 4    | 4    | 4.00 |      |      |
| 34        | 4                    | 4 | 4    | 4                           | 4.00 | 2    | 4                             | 4 | 3    | 3.50                        | 4    | 2    | 4                      | 4 | 4.00 | 4                  | 4    | 4    | 4                          | 4.00 | 2    | 4                            | 3    | 4    | 3.75                       | 2    | 3    | 3                | 4    | 4    | 3.50 | 2    | 4    | 4    | 4    | 4.25 |      |      |
| 35        | 4                    | 4 | 4    | 4                           | 4.00 | 4    | 4                             | 2 | 3    | 3.00                        | 4    | 4    | 4                      | 4 | 4.00 | 4                  | 4    | 4    | 4                          | 4.00 | 3    | 3                            | 3    | 3    | 3.00                       | 3    | 2    | 3                | 3    | 3    | 2.75 | 3    | 4    | 4    | 4    | 4.00 |      |      |
| 36        | 4                    | 4 | 4    | 4                           | 4.00 | 4    | 4                             | 3 | 2    | 3.25                        | 4    | 2    | 4                      | 4 | 3.50 | 4                  | 4    | 4    | 4                          | 4.00 | 2    | 4                            | 3    | 4    | 3.75                       | 3    | 2    | 3                | 3    | 3    | 3.00 | 3    | 4    | 4    | 4    | 4.00 |      |      |
| 37        | 4                    | 4 | 4    | 4                           | 4.00 | 3    | 4                             | 4 | 2    | 3.25                        | 4    | 2    | 4                      | 4 | 3.50 | 4                  | 4    | 4    | 4                          | 4.00 | 3    | 4                            | 5    | 4    | 4.50                       | 3    | 2    | 3                | 4    | 4    | 3.75 | 2    | 4    | 4    | 4    | 4.00 |      |      |
| 38        | 4                    | 4 | 4    | 4                           | 4.00 | 4    | 3                             | 4 | 3    | 3.75                        | 4    | 2    | 4                      | 4 | 3.50 | 2                  | 4    | 3    | 4                          | 4.00 | 3    | 2                            | 3    | 4    | 3.75                       | 3    | 4    | 5                | 4    | 4.00 | 4    | 4    | 4    | 4    | 3.75 |      |      |      |
| 39        | 4                    | 4 | 4    | 4                           | 4.00 | 4    | 5                             | 4 | 4    | 4.25                        | 4    | 2    | 4                      | 4 | 3.50 | 3                  | 4    | 2    | 4                          | 4.00 | 5    | 4                            | 5    | 4    | 4.50                       | 4    | 4    | 3                | 4    | 4.00 | 4    | 4    | 4    | 4    | 4.00 |      |      |      |
| 40        | 4                    | 4 | 4    | 4                           | 4.00 | 3    | 4                             | 4 | 4    | 3.75                        | 4    | 3    | 4                      | 4 | 4.00 | 4                  | 4    | 2    | 4                          | 4.00 | 3    | 5                            | 4    | 4    | 4.25                       | 3    | 2    | 4                | 4    | 4    | 3.75 | 4    | 4    | 4    | 4    | 4.00 |      |      |
| 41        | 4                    | 4 | 4    | 4                           | 4.00 | 4    | 4                             | 3 | 3    | 3.75                        | 4    | 3    | 4                      | 4 | 4.00 | 3                  | 5    | 4    | 4                          | 4.00 | 3    | 7                            | 5    | 4    | 4                          | 4.25 | 4    | 3                | 2    | 4    | 4    | 3.75 | 3    | 4    | 4    | 4    | 4.00 |      |
| 42        | 4                    | 4 | 4    | 4                           | 4.00 | 3    | 4                             | 4 | 3    | 3.50                        | 3    | 4    | 4                      | 4 | 4.00 | 3                  | 5    | 4    | 4                          | 4.00 | 4    | 4                            | 5    | 4    | 4.50                       | 3    | 2    | 4                | 4    | 4    | 3.75 | 3    | 4    | 4    | 4    | 4.00 |      |      |
| 43        | 4                    | 4 |      |                             |      |      |                               |   |      |                             |      |      |                        |   |      |                    |      |      |                            |      |      |                              |      |      |                            |      |      |                  |      |      |      |      |      |      |      |      |      |      |

| No. Resp. | GRATIFICATION SOUGHT |                |                             |      |                               |        |                             |      |                   |      |                    |        | GRATIFICATION OBTAINED     |      |                              |      |                            |        |                  |      |         |   |   |        |   |      |        |   |   |        |      |      |
|-----------|----------------------|----------------|-----------------------------|------|-------------------------------|--------|-----------------------------|------|-------------------|------|--------------------|--------|----------------------------|------|------------------------------|------|----------------------------|--------|------------------|------|---------|---|---|--------|---|------|--------|---|---|--------|------|------|
|           | Kebutuhan Informasi  | Mean           | Kebutuhan Identitas Pribadi | Mean | Kebutuhan Integratif Personal | Mean   | Kebutuhan Integratif Sosial | Mean | Kebutuhan Hiburan | Mean | Kepuasan Informasi | Mean   | Kepuasan Identitas Pribadi | Mean | Kepuasan Integratif Personal | Mean | Kepuasan Integratif Sosial | Mean   | Kepuasan Hiburan | Mean |         |   |   |        |   |      |        |   |   |        |      |      |
| 60        | 4                    | 4              | 4                           | 4    | 4.00                          | 4      | 4                           | 4    | 3                 | 3.75 | 2                  | 2      | 4                          | 4    | 3.00                         | 3    | 4                          | 2      | 4                | 4    | 3.50    | 4 | 5 | 4      | 4 | 4.25 | 3      | 3 | 4 | 4      | 3.75 |      |
| 61        | 4                    | 4              | 4                           | 4    | 4.00                          | 4      | 4                           | 4    | 4                 | 4.00 | 4                  | 2      | 4                          | 4    | 3.50                         | 4    | 4                          | 2      | 4                | 4    | 3.50    | 4 | 4 | 2      | 4 | 4    | 3.50   | 4 | 4 | 2      | 4    | 3.75 |
| 62        | 4                    | 4              | 4                           | 4    | 4.00                          | 4      | 4                           | 4    | 3                 | 3.75 | 3                  | 3      | 4                          | 4    | 3.50                         | 4    | 4                          | 3      | 4                | 4    | 3.25    | 4 | 4 | 4      | 4 | 4.00 | 3      | 4 | 4 | 3      | 3.50 |      |
| 63        | 4                    | 4              | 4                           | 4    | 4.00                          | 4      | 4                           | 4    | 3                 | 3.75 | 3                  | 3      | 4                          | 4    | 3.50                         | 4    | 4                          | 2      | 4                | 4    | 3.50    | 4 | 4 | 2      | 4 | 4    | 3.75   | 4 | 4 | 2      | 4    | 3.25 |
| 64        | 4                    | 4              | 4                           | 4    | 4.00                          | 4      | 5                           | 4    | 4                 | 4.25 | 2                  | 2      | 4                          | 4    | 3.00                         | 4    | 4                          | 2      | 4                | 5    | 3.75    | 4 | 4 | 4      | 4 | 4.00 | 3      | 3 | 4 | 4      | 3.75 |      |
| 65        | 4                    | 4              | 4                           | 4    | 4.00                          | 4      | 5                           | 4    | 3                 | 4.00 | 2                  | 2      | 4                          | 4    | 3.00                         | 4    | 4                          | 2      | 4                | 5    | 3.75    | 4 | 4 | 4      | 4 | 4.00 | 3      | 3 | 4 | 4      | 3.75 |      |
| 66        | 4                    | 4              | 4                           | 4    | 4.00                          | 4      | 4                           | 4    | 3                 | 3.75 | 4                  | 4      | 4                          | 4    | 4.00                         | 2    | 2                          | 4      | 4                | 3    | 3.50    | 4 | 4 | 4      | 4 | 4.00 | 3      | 3 | 4 | 4      | 3.50 |      |
| 67        | 4                    | 4              | 4                           | 4    | 4.00                          | 4      | 4                           | 4    | 4                 | 4.00 | 2                  | 4      | 4                          | 4    | 3.50                         | 2    | 2                          | 4      | 4                | 3    | 3.50    | 4 | 4 | 4      | 4 | 4.00 | 2      | 2 | 4 | 5      | 3.75 |      |
| 68        | 4                    | 4              | 4                           | 4    | 4.00                          | 4      | 4                           | 4    | 2                 | 3.50 | 2                  | 2      | 4                          | 4    | 3.00                         | 4    | 4                          | 1      | 4                | 4    | 3.25    | 4 | 4 | 4      | 4 | 4.00 | 2      | 4 | 4 | 4      | 3.50 |      |
| 69        | 4                    | 4              | 4                           | 4    | 4.00                          | 4      | 4                           | 4    | 3                 | 3.75 | 2                  | 2      | 4                          | 4    | 3.00                         | 4    | 4                          | 1      | 4                | 4    | 3.25    | 4 | 4 | 4      | 4 | 4.00 | 4      | 4 | 5 | 4      | 3.75 |      |
| 70        | 4                    | 4              | 4                           | 4    | 4.00                          | 4      | 4                           | 4    | 3                 | 3.75 | 2                  | 2      | 4                          | 5    | 3.25                         | 4    | 4                          | 1      | 4                | 4    | 3.25    | 5 | 5 | 4      | 5 | 4.75 | 4      | 5 | 4 | 3      | 3.75 |      |
| 71        | 4                    | 4              | 4                           | 4    | 4.00                          | 4      | 4                           | 4    | 3                 | 3.75 | 2                  | 2      | 4                          | 4    | 3.00                         | 4    | 4                          | 2      | 4                | 4    | 3.50    | 4 | 4 | 4      | 4 | 4.00 | 3      | 3 | 4 | 4      | 3.50 |      |
| 72        | 4                    | 4              | 4                           | 4    | 4.00                          | 4      | 4                           | 4    | 3                 | 3.75 | 2                  | 4      | 4                          | 4    | 3.50                         | 4    | 4                          | 1      | 4                | 4    | 3.25    | 2 | 4 | 4      | 4 | 3.50 | 4      | 4 | 4 | 4      | 3.50 |      |
| 73        | 4                    | 4              | 4                           | 4    | 4.00                          | 4      | 4                           | 4    | 3                 | 3.75 | 2                  | 3      | 4                          | 4    | 3.25                         | 4    | 4                          | 2      | 4                | 4    | 3.50    | 4 | 4 | 4      | 5 | 4.75 | 4      | 5 | 4 | 3      | 3.75 |      |
|           |                      | Total Mean     | 287.75                      |      |                               | 271.50 |                             |      | 264.00            |      |                    | 265.75 |                            |      | 266.25                       |      |                            | 309.50 |                  |      | 268.25  |   |   | 259.50 |   |      | 269.00 |   |   | 266.75 |      |      |
|           |                      | Rata-rata Mean | 3.9418                      |      |                               | 3.7192 |                             |      | 3.6164            |      |                    | 3.64   |                            |      | 3.6473                       |      |                            | 4.2397 |                  |      | 3.67466 |   |   | 3.5548 |   |      | 3.6849 |   |   | 3.6541 |      |      |

Nilai Rata-rata GS

| No | Kategori Kebutuhan            | Skor |
|----|-------------------------------|------|
| 1  | Kebutuhan Informasi           | 3.94 |
| 2  | Kebutuhan Identitas Pribadi   | 3.72 |
| 3  | Kebutuhan Integratif Personal | 3.62 |
| 4  | Kebutuhan Integratif Sosial   | 3.64 |
| 5  | Kebutuhan Hiburan             | 3.65 |

Nilai Rata-rata GO

| No | Kategori Kebutuhan           | Skor |
|----|------------------------------|------|
| 1  | Kepuasan Informasi           | 4.24 |
| 2  | Kepuasan Identitas Pribadi   | 3.67 |
| 3  | Kepuasan Integratif Personal | 3.55 |
| 4  | Kepuasan Integratif Sosial   | 3.68 |
| 5  | Kepuasan Hiburan             | 3.65 |

### **Perbandingan Nilai Rata-rata GS & GO**

| No | Kategori Kebutuhan  | GS   | GO   | Selisih |
|----|---------------------|------|------|---------|
| 1  | Informasi           | 3.94 | 4.24 | 0.30    |
| 2  | Identitas Pribadi   | 3.72 | 3.67 | -0.04   |
| 3  | Integratif Personal | 3.62 | 3.55 | -0.06   |
| 4  | Integratif Sosial   | 3.64 | 3.68 | 0.04    |
| 5  | Hiburan             | 3.65 | 3.65 | 0.01    |

| No. Resp.      | GRATIFICATION SOUGHT |       |                             |   |        |                               |        |      |                             |       |      |                   | GRATIFICATION OBTAINED |      |                    |   |        |                            |   |        |                              |   |        |                            |   |        |                  |      |       |
|----------------|----------------------|-------|-----------------------------|---|--------|-------------------------------|--------|------|-----------------------------|-------|------|-------------------|------------------------|------|--------------------|---|--------|----------------------------|---|--------|------------------------------|---|--------|----------------------------|---|--------|------------------|------|-------|
|                | Kebutuhan Informasi  | Mean  | Kebutuhan Identitas Pribadi |   | Mean   | Kebutuhan Integratif Personal |        | Mean | Kebutuhan Integratif Sosial |       | Mean | Kebutuhan Hiburan |                        | Mean | Kepuasan Informasi |   | Mean   | Kepuasan Identitas Pribadi |   | Mean   | Kepuasan Integratif Personal |   | Mean   | Kepuasan Integratif Sosial |   | Mean   | Kepuasan Hiburan |      | Mean  |
| 1              | 4 4 4 4              | 4.00  | 4                           | 3 | 4      | 3                             | 3.50   | 4    | 4                           | 4     | 4    | 4.00              | 4                      | 4    | 4                  | 4 | 4      | 4.00                       | 4 | 4      | 4                            | 4 | 3      | 3.75                       | 4 | 4      | 3                | 4    | 3.25  |
| 2              | 4 4 4 4              | 4.00  | 4                           | 4 | 3      | 4                             | 3.75   | 3    | 4                           | 4     | 4    | 3.75              | 5                      | 4    | 5                  | 4 | 5      | 4.50                       | 4 | 4      | 3                            | 4 | 3      | 3.00                       | 2 | 4      | 4                | 4    | 3.50  |
| 3              | 4 4 4 4              | 4.00  | 4                           | 4 | 4      | 4                             | 4.00   | 4    | 3                           | 4     | 4    | 3.75              | 4                      | 4    | 4                  | 4 | 4      | 4.00                       | 4 | 4      | 4                            | 4 | 4      | 4.00                       | 3 | 3      | 3                | 3    | 3.00  |
| 4              | 4 4 4 4              | 4.00  | 4                           | 4 | 4      | 4                             | 4.00   | 3    | 4                           | 4     | 4    | 3.75              | 4                      | 4    | 2                  | 4 | 4      | 3.50                       | 4 | 4      | 4                            | 4 | 4      | 4.00                       | 4 | 4      | 4                | 4    | 4.00  |
| 5              | 4 4 4 4              | 4.00  | 3                           | 3 | 4      | 4                             | 3.50   | 4    | 4                           | 4     | 4    | 4.00              | 4                      | 2    | 4                  | 4 | 3.50   | 3                          | 4 | 4      | 4                            | 4 | 4.25   | 3                          | 3 | 2      | 3                | 2.75 |       |
| 6              | 4 4 4 4              | 4.00  | 4                           | 5 | 4      | 4                             | 4.25   | 4    | 4                           | 4     | 4    | 4.00              | 4                      | 4    | 4                  | 4 | 4      | 3.75                       | 4 | 5      | 4                            | 4 | 4      | 4.00                       | 4 | 2      | 4                | 4    | 3.00  |
| 7              | 4 4 4 4              | 4.00  | 4                           | 4 | 4      | 3                             | 3.75   | 4    | 2                           | 4     | 4    | 3.50              | 4                      | 4    | 2                  | 4 | 4      | 3.50                       | 5 | 5      | 5                            | 5 | 5.00   | 4                          | 4 | 4      | 4                | 4.25 |       |
| 8              | 4 4 4 4              | 4.00  | 4                           | 4 | 3      | 3.75                          | 4      | 3    | 4                           | 4     | 3.75 | 4                 | 4                      | 2    | 4                  | 4 | 3.25   | 5                          | 4 | 4      | 4                            | 4 | 4.25   | 3                          | 4 | 4      | 3                | 3.50 |       |
| 9              | 4 4 4 4              | 4.00  | 4                           | 4 | 4      | 2                             | 3.50   | 2    | 2                           | 4     | 4    | 3.00              | 4                      | 4    | 2                  | 4 | 4      | 3.50                       | 3 | 4      | 3                            | 5 | 4      | 4.25                       | 4 | 4      | 3                | 4    | 3.50  |
| 10             | 4 4 4 4              | 4.00  | 4                           | 5 | 4      | 4                             | 4.25   | 2    | 2                           | 4     | 4    | 3.00              | 4                      | 4    | 1                  | 4 | 4      | 3.25                       | 2 | 4      | 3                            | 5 | 4      | 4.50                       | 3 | 2      | 4                | 4    | 3.25  |
| 11             | 4 4 4 4              | 4.00  | 4                           | 4 | 4      | 4                             | 4.00   | 4    | 2                           | 4     | 4    | 3.50              | 4                      | 4    | 2                  | 4 | 4      | 3.50                       | 2 | 4      | 3                            | 3 | 3      | 3.75                       | 3 | 4      | 4                | 5    | 3.50  |
| 12             | 4 4 4 4              | 4.00  | 4                           | 4 | 4      | 3                             | 3.75   | 4    | 4                           | 4     | 4    | 4.00              | 2                      | 4    | 2                  | 4 | 4      | 3.00                       | 4 | 4      | 4                            | 4 | 4      | 4.00                       | 3 | 4      | 4                | 4    | 3.50  |
| 13             | 4 4 4 4              | 4.00  | 4                           | 4 | 4      | 4                             | 4.00   | 2    | 4                           | 4     | 4    | 3.50              | 4                      | 4    | 1                  | 4 | 4      | 3.25                       | 2 | 4      | 3                            | 4 | 4      | 4.00                       | 2 | 4      | 2                | 4    | 3.50  |
| Total Mean     |                      | 52.00 |                             |   | 50.00  |                               | 47.50  |      |                             | 47.50 |      | 46.75             |                        |      | 46.75              |   | 53.25  |                            |   | 46.50  |                              |   | 45.25  |                            |   | 48.50  |                  |      | 48.25 |
| Rata-rata Mean |                      | 4     |                             |   | 3.8482 |                               | 3.6538 |      |                             | 3.654 |      | 3.5962            |                        |      | 4.0962             |   | 3.5769 |                            |   | 3.4808 |                              |   | 3.7308 |                            |   | 3.5577 |                  |      |       |

## Nilai Rata-rata GS

| No | Kategori Kebutuhan            | Skor |
|----|-------------------------------|------|
| 1  | Kebutuhan Informasi           | 4.00 |
| 2  | Kebutuhan Identitas Pribadi   | 3.85 |
| 3  | Kebutuhan Integratif Personal | 3.65 |
| 4  | Kebutuhan Integratif Sosial   | 3.65 |
| 5  | Kebutuhan Hiburan             | 3.60 |

## Nilai Rata-rata GO

| No | Kategori Kebutuhan           | Skor |
|----|------------------------------|------|
| 1  | Kepuasan Informasi           | 4.10 |
| 2  | Kepuasan Identitas Pribadi   | 3.58 |
| 3  | Kepuasan Integratif Personal | 3.48 |
| 4  | Kepuasan Integratif Sosial   | 3.73 |
| 5  | Kepuasan Hiburan             | 3.56 |

## Perbandingan Nilai Rata-rata GS &amp; GO

| No | Kategori Kebutuhan  | GS   | GO   | Selisih |
|----|---------------------|------|------|---------|
| 1  | Informasi           | 4.00 | 4.10 | 0.10    |
| 2  | Identitas Pribadi   | 3.85 | 3.58 | -0.27   |
| 3  | Integratif Personal | 3.65 | 3.48 | -0.17   |
| 4  | Integratif Sosial   | 3.65 | 3.73 | 0.08    |
| 5  | Hiburan             | 3.60 | 3.56 | -0.04   |

**Perempuan**

| No. | Resp. | GRATIFICATION SOUGHT |      |                     |      |                      |      |                             |      |                   |      |                    |      | GRATIFICATION OBTAINED |      |                     |      |                            |      |                  |      |      |      |      |      |      |
|-----|-------|----------------------|------|---------------------|------|----------------------|------|-----------------------------|------|-------------------|------|--------------------|------|------------------------|------|---------------------|------|----------------------------|------|------------------|------|------|------|------|------|------|
|     |       | Kebutuhan Informasi  | Mean | Kebutuhan Identitas | Mean | Kebutuhan Integratif | Mean | Kebutuhan Integratif Sosial | Mean | Kebutuhan Hiburan | Mean | Kepuasan Informasi | Mean | Kepuasan Identitas     | Mean | Kepuasan Integratif | Mean | Kepuasan Integratif Sosial | Mean | Kepuasan Hiburan | Mean |      |      |      |      |      |
| 1   | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 4                           | 4    | 4.00              | 4    | 4                  | 4    | 4                      | 4    | 4                   | 4    | 4                          | 4    | 4                | 4    | 4    | 4    | 4    | 4.00 |      |
| 2   | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 4                           | 4    | 4.00              | 3    | 4                  | 4    | 3.75                   | 4    | 4                   | 4    | 4                          | 4    | 4                | 4    | 3.75 | 4    | 4    | 4    | 4.00 |
| 3   | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 4                           | 4    | 4.00              | 4    | 4                  | 4    | 4                      | 4    | 3                   | 3.50 | 3                          | 4    | 4                | 5    | 4    | 4    | 4    | 4.50 |      |
| 4   | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 4                           | 4    | 4.00              | 4    | 4                  | 4    | 4                      | 4    | 4                   | 3.75 | 4                          | 4    | 4                | 4    | 4    | 4    | 4    | 3.75 |      |
| 5   | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 4                           | 4    | 4.00              | 5    | 5                  | 5.00 | 4                      | 4    | 4                   | 4    | 4                          | 4    | 4                | 4    | 4    | 4    | 4    | 4    | 3.50 |
| 6   | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 4                           | 4    | 4.00              | 4    | 5                  | 4    | 4.25                   | 4    | 4                   | 4    | 4                          | 4    | 4                | 4    | 4    | 4    | 4    | 4    | 4.00 |
| 7   | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 4                           | 4    | 4.00              | 4    | 5                  | 4    | 4.25                   | 4    | 4                   | 3    | 4                          | 4    | 3.50             | 4    | 4    | 3    | 4    | 3    | 3.50 |
| 8   | 3     | 3                    | 3    | 3                   | 3.00 | 4                    | 4    | 2                           | 4    | 3.50              | 4    | 5                  | 4.50 | 4                      | 4    | 4                   | 4    | 4                          | 4    | 4                | 4    | 4    | 3.75 | 3    | 3    | 3.25 |
| 9   | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 3                           | 3    | 3.50              | 4    | 4                  | 4    | 4                      | 4    | 4                   | 4.00 | 4                          | 4    | 4                | 4    | 4    | 4    | 4    | 5.00 |      |
| 10  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 3                           | 2    | 3.25              | 4    | 4                  | 4    | 4                      | 4    | 4                   | 4.00 | 5                          | 5    | 4                | 4    | 4    | 3.75 | 2    | 2.25 |      |
| 11  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 3                           | 3    | 3.50              | 3    | 4                  | 4    | 3.75                   | 4    | 4                   | 4    | 4                          | 4    | 4                | 4    | 4    | 4    | 4    | 4    | 3.75 |
| 12  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 3    | 3                           | 3.50 | 3                 | 4    | 4                  | 3.75 | 4                      | 4    | 2                   | 4    | 4                          | 3.50 | 5                | 5    | 5.00 | 3    | 4    | 4    | 3.75 |
| 13  | 3     | 3                    | 3    | 3                   | 3.00 | 4                    | 4    | 3                           | 3    | 3.50              | 4    | 4                  | 4    | 4.00                   | 4    | 3                   | 3.75 | 4                          | 4    | 4                | 4    | 4    | 4    | 3    | 3.75 |      |
| 14  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 4                           | 4    | 4.00              | 4    | 3                  | 4    | 3.75                   | 4    | 4                   | 3    | 4                          | 4    | 3.75             | 4    | 4    | 4    | 4    | 3.25 |      |
| 15  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 3                           | 3    | 3.50              | 4    | 3                  | 4    | 3.75                   | 4    | 4                   | 4    | 4                          | 4    | 4                | 4    | 4    | 4    | 4    | 4.00 |      |
| 16  | 4     | 4                    | 4    | 4                   | 4.00 | 3                    | 4    | 3                           | 3    | 3.25              | 4    | 4                  | 4    | 4.00                   | 5    | 5                   | 5    | 4                          | 4    | 4                | 3.75 | 4    | 4    | 4    | 3.25 |      |
| 17  | 4     | 4                    | 4    | 4                   | 4.00 | 3                    | 4    | 3                           | 3.25 | 4                 | 3    | 4                  | 3.75 | 4                      | 4    | 4                   | 4    | 4                          | 4.00 | 3                | 3    | 3    | 3    | 4    | 3.75 |      |
| 18  | 4     | 4                    | 4    | 4                   | 4.00 | 3                    | 3    | 3                           | 3.25 | 4                 | 3    | 4                  | 3.75 | 4                      | 4    | 4                   | 4    | 4                          | 4.00 | 5                | 5    | 5.00 | 3    | 4    | 4    | 3.75 |
| 19  | 4     | 4                    | 4    | 4                   | 4.00 | 3                    | 3    | 2                           | 2.50 | 4                 | 4    | 4                  | 4    | 4.00                   | 3    | 4                   | 3.50 | 4                          | 5    | 4                | 4    | 4    | 4    | 3    | 3.75 |      |
| 20  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 5    | 4                           | 4.25 | 4                 | 4    | 4                  | 4.00 | 5                      | 4    | 5                   | 5    | 5                          | 4    | 4                | 4    | 4    | 4    | 4    | 4.00 |      |
| 21  | 3     | 2                    | 3    | 2.75                | 4    | 5                    | 4    | 4                           | 4.25 | 4                 | 3    | 4                  | 3.75 | 4                      | 4    | 4                   | 4    | 4                          | 4.00 | 5                | 5    | 5    | 4    | 4    | 4.25 |      |
| 22  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 5    | 4                           | 4.25 | 4                 | 4    | 4                  | 4.00 | 4                      | 4    | 5                   | 4    | 5                          | 4    | 4                | 4    | 4    | 4    | 4    | 4.25 |      |
| 23  | 4     | 3                    | 4    | 3.75                | 4    | 4                    | 4    | 4                           | 4.00 | 4                 | 4    | 4                  | 4.00 | 4                      | 4    | 4                   | 4    | 4                          | 4.00 | 3                | 3    | 3    | 3    | 3    | 4.00 |      |
| 24  | 3     | 4                    | 4    | 3.50                | 4    | 4                    | 4    | 4                           | 4.00 | 4                 | 4    | 3                  | 4    | 5                      | 4    | 4                   | 4.50 | 5                          | 4    | 4                | 4    | 4    | 4    | 3    | 3.25 |      |
| 25  | 4     | 4                    | 4    | 4                   | 4.00 | 2                    | 4    | 3                           | 3.00 | 4                 | 4    | 2                  | 4    | 4                      | 3.50 | 4                   | 5    | 4                          | 4    | 4.50             | 4    | 4    | 4    | 4    | 3.75 |      |
| 26  | 4     | 4                    | 4    | 4                   | 4.00 | 2                    | 4    | 4                           | 3.50 | 4                 | 3    | 4                  | 3.75 | 4                      | 4    | 2                   | 4    | 4                          | 3.50 | 5                | 5    | 5    | 4    | 4    | 4.00 |      |
| 27  | 4     | 4                    | 4    | 4                   | 4.00 | 2                    | 4    | 4                           | 3.50 | 4                 | 2    | 4                  | 4    | 3.50                   | 4    | 5                   | 4    | 4                          | 4.50 | 4                | 4    | 3    | 4    | 4    | 3.75 |      |
| 28  | 4     | 4                    | 4    | 4                   | 4.00 | 2                    | 4    | 4                           | 3.50 | 4                 | 2    | 4                  | 4    | 3.50                   | 4    | 5                   | 4    | 4                          | 4.25 | 3                | 4    | 4    | 4    | 4    | 3.25 |      |
| 29  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 2                           | 3.00 | 4                 | 4    | 4                  | 4.00 | 4                      | 4    | 1                   | 4    | 4                          | 3.25 | 2                | 4    | 4    | 4    | 4    | 3.50 |      |
| 30  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 3                           | 3.25 | 4                 | 2    | 4                  | 4    | 3.50                   | 4    | 5                   | 4    | 4                          | 4.00 | 3                | 4    | 4    | 4    | 4    | 3.50 |      |
| 31  | 4     | 4                    | 4    | 4                   | 4.00 | 3                    | 4    | 2                           | 3.25 | 4                 | 2    | 4                  | 4    | 3.50                   | 4    | 5                   | 4    | 4                          | 4.50 | 4                | 4    | 3    | 4    | 4    | 3.50 |      |
| 32  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 5    | 4                           | 4.25 | 4                 | 2    | 4                  | 4    | 3.50                   | 4    | 5                   | 4    | 4                          | 4.50 | 4                | 5    | 4    | 4    | 4    | 3.75 |      |
| 33  | 4     | 4                    | 4    | 4                   | 4.00 | 3                    | 4    | 4                           | 3.75 | 4                 | 3    | 4                  | 3.75 | 4                      | 4    | 2                   | 4    | 4                          | 4.00 | 5                | 4    | 4    | 4    | 4    | 4.00 |      |
| 34  | 4     | 4                    | 4    | 4                   | 4.00 | 3                    | 4    | 4                           | 3.50 | 4                 | 3    | 4                  | 3.50 | 4                      | 4    | 1                   | 4    | 4                          | 4.00 | 5                | 4    | 4    | 4    | 4    | 3.75 |      |
| 35  | 4     | 4                    | 4    | 4                   | 4.00 | 3                    | 4    | 3                           | 3.75 | 4                 | 2    | 3                  | 4    | 4                      | 3.25 | 4                   | 4    | 4                          | 4    | 4.00             | 3    | 4    | 4    | 4    | 3.25 |      |
| 36  | 4     | 4                    | 4    | 4                   | 4.00 | 3                    | 4    | 4                           | 3.50 | 4                 | 1    | 4                  | 4    | 3.25                   | 4    | 3                   | 4    | 3                          | 4.50 | 4                | 4    | 4    | 4    | 4    | 3.50 |      |
| 37  | 4     | 4                    | 4    | 4                   | 4.00 | 3                    | 4    | 2                           | 3.25 | 4                 | 2    | 4                  | 4    | 3.50                   | 4    | 5                   | 4    | 4                          | 4.50 | 3                | 5    | 4    | 2    | 4    | 3.75 |      |
| 38  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 4                           | 3.50 | 4                 | 4    | 2                  | 4    | 4                      | 3.50 | 5                   | 4    | 4                          | 4    | 4.50             | 4    | 4    | 4    | 4    | 4    | 3.50 |
| 39  | 4     | 4                    | 4    | 4                   | 4.00 | 3                    | 4    | 4                           | 3.50 | 4                 | 1    | 4                  | 4    | 3.25                   | 4    | 3                   | 4    | 4                          | 4    | 4.00             | 4    | 4    | 3    | 4    | 4    | 3.75 |
| 40  | 4     | 4                    | 3    | 4                   | 3.75 | 4                    | 4    | 4                           | 4.00 | 2                 | 2    | 4                  | 4    | 3.00                   | 4    | 2                   | 4    | 4                          | 3.25 | 4                | 2    | 4    | 4    | 4    | 3.75 |      |
| 41  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 3                           | 3.75 | 4                 | 2    | 4                  | 4    | 3.50                   | 4    | 2                   | 4    | 4                          | 4.00 | 4                | 4    | 4    | 4    | 4    | 3.75 |      |
| 42  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 2    | 2                           | 4    | 4                 | 3.00 | 4                  | 4    | 2                      | 4    | 4                   | 3.50 | 4                          | 5    | 4                | 4    | 4    | 4    | 3.25 |      |      |
| 43  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 3                           | 3.75 | 4                 | 2    | 4                  | 4    | 3.50                   | 4    | 5                   | 4    | 4                          | 4.50 | 4                | 4    | 4    | 4    | 4    | 3.75 |      |
| 44  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 4                           | 2.50 | 3                 | 3    | 4                  | 4    | 3.50                   | 4    | 2                   | 4    | 4                          | 3.50 | 4                | 4    | 4    | 4    | 4    | 3.50 |      |
| 45  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 4                           | 4.00 | 2                 | 3    | 4                  | 5    | 3.50                   | 4    | 4                   | 2    | 4                          | 4    | 3.50             | 4    | 5    | 4    | 4    | 4    | 3.50 |
| 46  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 5    | 4                           | 4.50 | 4                 | 4    | 2                  | 4    | 4                      | 3.50 | 2                   | 4    | 3                          | 4    | 5.75             | 5    | 5    | 5    | 4    | 4    | 4.00 |
| 47  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 3                           | 3.75 | 2                 | 2    | 4                  | 4    | 3.00                   | 4    | 2                   | 4    | 4                          | 4    | 3.25             | 4    | 2    | 4    | 4    | 4    | 3.75 |
| 48  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 3                           | 3.75 | 4                 | 2    | 4                  | 4    | 3.50                   | 4    | 3                   | 4    | 4                          | 4    | 4.50             | 4    | 4    | 4    | 4    | 4    | 3.75 |
| 49  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 4                           | 2.50 | 2                 | 2    | 4                  | 4    | 3.00                   | 4    | 1                   | 4    | 4                          | 4    | 3.25             | 4    | 3    | 4    | 4    | 4    | 3.50 |
| 50  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 4                           | 3.75 | 2                 | 2    | 4                  | 4    | 3.00                   | 3    | 2                   | 4    | 4                          | 3.50 | 4                | 5    | 4    | 4    | 4    | 3.75 |      |
| 51  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 4                           | 3.75 | 3                 | 3    | 4                  | 4    | 3.50                   | 4    | 3                   | 4    | 4                          | 4    | 4.00             | 3    | 5    | 4    | 4    | 4    | 3.25 |
| 52  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 4                           | 3.75 | 3                 | 3    | 4                  | 4    | 3.50                   | 4    | 4                   | 2    | 4                          | 4    | 3.75             | 3    | 3    | 4    | 4    | 4    | 3.75 |
| 53  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 5    | 4                           | 4.25 | 2                 | 2    | 4                  | 4    | 3.00                   | 4    | 2                   | 4    | 5                          | 4    | 4                | 4    | 4    | 4    | 3.75 |      |      |
| 54  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 5    | 4                           | 3.75 | 2                 | 2    | 4                  | 4    | 3.00                   | 4    | 1                   | 4    | 5                          | 3.50 | 2                | 4    | 4    | 4    | 4    | 3.75 |      |
| 55  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 4                           | 2.50 | 2                 | 2    | 4                  | 4    | 3.00                   | 4    | 1                   | 4    | 4                          | 4    | 4.00             | 4    | 4    | 4    | 4    | 4    | 4.00 |
| 56  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 4                           | 3.75 | 2                 | 2    | 4                  | 4    | 3.00                   | 4    | 1                   | 4    | 4                          | 4    | 4.00             | 2    | 3    | 4    | 4    | 4    | 3.50 |
| 57  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 4                           | 3.75 | 2                 | 2    | 4                  | 5    | 3.25                   | 4    | 1                   | 4    | 4                          | 4    | 3.25             | 2    | 3    | 4    | 4    | 4    | 3.50 |
| 58  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 4                           | 3.75 | 2                 | 2    | 4                  | 4    | 3.00                   | 4    | 2                   | 4    | 4                          | 4    | 3.50             | 4    | 4    | 4    | 4    | 4    | 3.50 |
| 59  | 4     | 4                    | 4    | 4                   | 4.00 | 4                    | 4    | 4                           | 3.75 | 2                 | 2    | 4                  | 4    | 3.50                   | 4    | 1                   | 4    | 4                          | 4    | 4.00             | 3    | 4    | 4    | 4    | 4    | 4.00 |

Nilai Rata-rata GS

| No | Kategori Kebutuhan            | Skor |
|----|-------------------------------|------|
| 1  | Kebutuhan Informasi           | 3.93 |
| 2  | Kebutuhan Identitas Pribadi   | 3.69 |
| 3  | Kebutuhan Integratif Personal | 3.61 |
| 4  | Kebutuhan Integratif Sosial   | 3.64 |
| 5  | Kebutuhan Hiburan             | 3.66 |

Nilai Rata-rata GO

| No | Kategori Kebutuhan           | Skor |
|----|------------------------------|------|
| 1  | Kepuasan Informasi           | 4.27 |
| 2  | Kepuasan Identitas Pribadi   | 3.70 |
| 3  | Kepuasan Integratif Personal | 3.57 |
| 4  | Kepuasan Integratif Sosial   | 3.68 |
| 5  | Kepuasan Hiburan             | 3.68 |

Perbandingan Nilai Rata-rata GS & GO

| No | Kategori Kebutuhan  | GS   | GO   | Selisih |
|----|---------------------|------|------|---------|
| 1  | Informasi           | 3.93 | 4.27 | 0.34    |
| 2  | Identitas Pribadi   | 3.69 | 3.70 | 0.00    |
| 3  | Integratif Personal | 3.61 | 3.57 | -0.04   |
| 4  | Integratif Sosial   | 3.64 | 3.68 | 0.04    |
| 5  | Hiburan             | 3.66 | 3.68 | 0.02    |

| No. Resp. | GRATIFICATION SOUGHT |      |                             |   |      |      |      |                               |   |       |       |      | GRATIFICATION OBTAINED      |   |   |      |      |                   |      |   |   |      |                    |      |                            |   |   |      |       |                              |       |                            |   |      |      |      |                  |      |   |      |
|-----------|----------------------|------|-----------------------------|---|------|------|------|-------------------------------|---|-------|-------|------|-----------------------------|---|---|------|------|-------------------|------|---|---|------|--------------------|------|----------------------------|---|---|------|-------|------------------------------|-------|----------------------------|---|------|------|------|------------------|------|---|------|
|           | Kebutuhan Informasi  | Mean | Kebutuhan Identitas Pribadi |   |      |      | Mean | Kebutuhan Integratif Personal |   |       |       | Mean | Kebutuhan Integratif Sosial |   |   |      | Mean | Kebutuhan Hiburan |      |   |   | Mean | Kepuasan Informasi | Mean | Kepuasan Identitas Pribadi |   |   |      | Mean  | Kepuasan Integratif Personal | Mean  | Kepuasan Integratif Sosial |   |      |      | Mean | Kepuasan Hiburan | Mean |   |      |
| 1         | 4                    | 4    | 4                           | 4 | 4    | 4    | 4.00 | 4                             | 4 | 4     | 4     | 4    | 4.00                        | 4 | 4 | 4    | 4    | 4                 | 3    | 3 | 3 | 4    | 3.25               | 5    | 5                          | 4 | 4 | 4.50 | 4     | 4                            | 4     | 4                          | 4 | 4.00 | 4    | 3    | 4                | 3    | 4 | 3.50 |
| 2         | 4                    | 4    | 4                           | 4 | 4    | 4    | 4.00 | 4                             | 4 | 4     | 4     | 4    | 4.00                        | 3 | 4 | 4    | 4    | 4                 | 3.75 | 4 | 4 | 4    | 4                  | 4    | 4.00                       | 4 | 4 | 4    | 4     | 4                            | 4.00  | 4                          | 4 | 4    | 4    | 4    | 4.00             |      |   |      |
| 3         | 4                    | 4    | 4                           | 4 | 4    | 4    | 4.00 | 4                             | 3 | 4     | 3     | 3.50 | 4                           | 4 | 4 | 4    | 4    | 4.00              | 4    | 4 | 4 | 4    | 4                  | 4.00 | 3                          | 4 | 3 | 4    | 3     | 3.75                         | 4     | 4                          | 3 | 4    | 3    | 3.25 |                  |      |   |      |
| 4         | 4                    | 4    | 4                           | 4 | 4    | 4    | 4.00 | 4                             | 4 | 4     | 4     | 4.00 | 4                           | 4 | 4 | 4    | 4    | 4.00              | 3    | 4 | 3 | 4    | 3                  | 3.50 | 4                          | 4 | 4 | 4    | 4     | 4.00                         | 4     | 4                          | 3 | 4    | 4    | 3.50 |                  |      |   |      |
| 5         | 4                    | 4    | 4                           | 4 | 4    | 4    | 4.00 | 4                             | 4 | 4     | 4     | 4.00 | 5                           | 5 | 5 | 5.00 | 4    | 4                 | 4    | 4 | 4 | 4.00 | 4                  | 4    | 4                          | 4 | 4 | 4.00 | 4     | 4                            | 4     | 4                          | 4 | 4.00 | 4    | 4    | 3                | 4    | 3 | 3.50 |
| 6         | 4                    | 4    | 4                           | 4 | 4    | 4    | 4.00 | 4                             | 4 | 4     | 4     | 4.00 | 4                           | 5 | 4 | 4    | 4    | 4.25              | 4    | 4 | 4 | 3    | 4                  | 4    | 3.75                       | 4 | 4 | 2    | 4     | 3                            | 3.50  | 5                          | 5 | 4    | 4    | 4    | 4.00             |      |   |      |
| 7         | 4                    | 4    | 4                           | 4 | 4    | 4    | 4.00 | 4                             | 4 | 3     | 3     | 3.50 | 4                           | 4 | 4 | 4    | 4    | 4.00              | 4    | 4 | 4 | 4    | 4                  | 4.00 | 4                          | 4 | 4 | 4    | 4     | 4.00                         | 4     | 4                          | 4 | 4    | 4    | 4.25 |                  |      |   |      |
| 8         | 4                    | 4    | 4                           | 4 | 4    | 4    | 4.00 | 4                             | 4 | 4     | 3     | 3.25 | 4                           | 4 | 4 | 4    | 4    | 4.00              | 4    | 4 | 4 | 4    | 4                  | 4.00 | 4                          | 4 | 4 | 4    | 4     | 4.00                         | 4     | 3                          | 2 | 3    | 3.00 |      |                  |      |   |      |
| 9         | 4                    | 4    | 4                           | 4 | 4    | 4    | 4.00 | 4                             | 4 | 4     | 4     | 4.00 | 4                           | 3 | 4 | 4    | 4    | 3.75              | 4    | 4 | 4 | 4    | 4                  | 4.00 | 4                          | 4 | 4 | 4    | 4     | 4.00                         | 4     | 4                          | 4 | 4    | 4    | 4.00 |                  |      |   |      |
| 10        | 4                    | 4    | 4                           | 4 | 4    | 4    | 4.00 | 4                             | 4 | 4     | 4     | 4.00 | 3                           | 4 | 4 | 4    | 4    | 3.75              | 4    | 4 | 2 | 4    | 4                  | 3.50 | 4                          | 4 | 3 | 4    | 3     | 3.75                         | 3     | 2                          | 3 | 4    | 4    | 3.75 |                  |      |   |      |
| 11        | 4                    | 4    | 4                           | 4 | 4    | 4    | 4.00 | 4                             | 4 | 4     | 3     | 3.50 | 3                           | 4 | 4 | 4    | 3    | 3.75              | 4    | 4 | 2 | 4    | 4                  | 3.50 | 5                          | 5 | 4 | 4    | 4     | 4.00                         | 4     | 4                          | 4 | 4    | 4    | 3.75 |                  |      |   |      |
| 12        | 4                    | 4    | 4                           | 4 | 4    | 4    | 4.00 | 4                             | 4 | 4     | 4     | 4.00 | 4                           | 3 | 4 | 4    | 4    | 3.75              | 4    | 4 | 3 | 4    | 4                  | 4.00 | 4                          | 4 | 4 | 4    | 4     | 4.00                         | 4     | 3                          | 4 | 4    | 4    | 3.25 |                  |      |   |      |
| 13        | 4                    | 4    | 4                           | 4 | 4    | 4    | 4.00 | 3                             | 3 | 4     | 4     | 3.50 | 4                           | 4 | 4 | 4    | 4    | 4.00              | 4    | 4 | 2 | 4    | 4                  | 3.50 | 3                          | 4 | 4 | 4    | 4     | 3.75                         | 3     | 4                          | 3 | 4    | 4    | 3.25 |                  |      |   |      |
| 14        | 4                    | 4    | 4                           | 4 | 4    | 4    | 4.00 | 4                             | 4 | 3     | 3     | 3.50 | 4                           | 3 | 4 | 4    | 4    | 3.75              | 4    | 4 | 4 | 4    | 4                  | 4.00 | 5                          | 4 | 4 | 4    | 4     | 4.00                         | 4     | 4                          | 3 | 4    | 4    | 4.00 |                  |      |   |      |
| 15        | 4                    | 4    | 4                           | 4 | 4    | 4    | 4.00 | 3                             | 4 | 3     | 3     | 3.25 | 4                           | 4 | 4 | 4    | 4    | 4.00              | 5    | 5 | 5 | 4    | 4                  | 4.00 | 5                          | 4 | 4 | 4    | 4     | 4.00                         | 4     | 3                          | 4 | 3    | 3    | 3.25 |                  |      |   |      |
| 16        | 4                    | 4    | 4                           | 4 | 4    | 4    | 4.00 | 3                             | 3 | 3     | 4     | 3.25 | 4                           | 3 | 4 | 4    | 4    | 3.75              | 4    | 4 | 4 | 4    | 4                  | 4.00 | 3                          | 2 | 3 | 3    | 4     | 4.00                         | 4     | 4                          | 3 | 4    | 4    | 3.75 |                  |      |   |      |
| 17        | 4                    | 4    | 4                           | 4 | 4    | 4    | 4.00 | 3                             | 3 | 2     | 2     | 2.50 | 4                           | 4 | 4 | 4    | 4    | 4.00              | 3    | 4 | 2 | 4    | 4                  | 3.50 | 4                          | 3 | 4 | 4    | 4     | 4.00                         | 3     | 4                          | 4 | 4    | 4    | 3.75 |                  |      |   |      |
| 18        | 4                    | 4    | 4                           | 4 | 4    | 4    | 4.00 | 4                             | 5 | 4     | 4     | 4.25 | 4                           | 4 | 4 | 4    | 4    | 4.00              | 5    | 5 | 5 | 5    | 4                  | 4.00 | 5                          | 5 | 5 | 5    | 5     | 4.00                         | 4     | 5                          | 5 | 5    | 5    | 4.75 |                  |      |   |      |
| 19        | 3                    | 3    | 2                           | 3 | 2.75 | 4    | 5    | 4                             | 4 | 4     | 4.25  | 4    | 3                           | 4 | 4 | 3    | 3.75 | 4                 | 4    | 4 | 4 | 4    | 4.00               | 4    | 4                          | 4 | 4 | 4    | 4.00  | 4                            | 5     | 4                          | 4 | 4    | 4.25 |      |                  |      |   |      |
| 20        | 4                    | 4    | 4                           | 4 | 4    | 4    | 4.00 | 4                             | 5 | 4     | 4     | 4.25 | 4                           | 4 | 4 | 4    | 4    | 4.00              | 4    | 5 | 5 | 5    | 5                  | 4.00 | 5                          | 5 | 5 | 5    | 5     | 4.00                         | 4     | 3                          | 4 | 4    | 4    | 4.00 |                  |      |   |      |
| 21        | 4                    | 4    | 3                           | 4 | 3.75 | 4    | 4    | 4                             | 4 | 4     | 4     | 4.00 | 4                           | 4 | 4 | 4    | 4    | 4.00              | 4    | 4 | 4 | 4    | 4                  | 4.00 | 5                          | 4 | 4 | 4    | 4     | 4.00                         | 4     | 3                          | 4 | 4    | 4    | 4.00 |                  |      |   |      |
| 22        | 3                    | 3    | 4                           | 4 | 3.50 | 4    | 4    | 4                             | 4 | 4     | 4     | 4.00 | 4                           | 4 | 4 | 4    | 4    | 4.00              | 4    | 4 | 4 | 4    | 4                  | 4.00 | 4                          | 4 | 4 | 4    | 4     | 4.00                         | 3     | 2                          | 3 | 3    | 4    | 3.25 |                  |      |   |      |
| 23        | 3                    | 4    | 4                           | 4 | 4.00 | 2    | 4    | 3                             | 3 | 3.00  | 2     | 2    | 4                           | 4 | 3 | 3.00 | 4    | 4                 | 2    | 4 | 4 | 4.00 | 4                  | 5    | 4                          | 4 | 4 | 4.00 | 3     | 2                            | 3     | 3                          | 4 | 4.00 |      |      |                  |      |   |      |
| 24        | 4                    | 4    | 4                           | 4 | 4.00 | 2    | 4    | 4                             | 3 | 3.50  | 4     | 3    | 4                           | 4 | 3 | 3.75 | 4    | 4                 | 2    | 4 | 4 | 4.00 | 4                  | 5    | 4                          | 4 | 4 | 4.00 | 4     | 2                            | 3     | 4                          | 4 | 3.50 |      |      |                  |      |   |      |
| 25        | 4                    | 4    | 4                           | 4 | 4    | 4.00 | 2    | 4                             | 4 | 4     | 3.50  | 2    | 4                           | 4 | 4 | 4    | 3.50 | 4                 | 4    | 2 | 4 | 4    | 4.00               | 5    | 4                          | 4 | 4 | 4    | 4.00  | 4                            | 3     | 4                          | 4 | 4    | 3.75 |      |                  |      |   |      |
| 26        | 4                    | 4    | 4                           | 4 | 4    | 4.00 | 2    | 4                             | 4 | 4     | 3.50  | 4    | 2                           | 4 | 4 | 4    | 3.50 | 4                 | 4    | 2 | 4 | 4    | 4.00               | 5    | 4                          | 4 | 4 | 4    | 4.00  | 4                            | 2     | 4                          | 4 | 4    | 3.25 |      |                  |      |   |      |
| 27        | 4                    | 4    | 4                           | 4 | 4    | 4.00 | 4    | 4                             | 3 | 2.325 | 4     | 2    | 4                           | 4 | 4 | 3.50 | 4    | 4                 | 1    | 4 | 4 | 4.00 | 4                  | 4    | 3.25                       | 2 | 4 | 4    | 4     | 4                            | 4.00  | 3                          | 4 | 3    | 4    | 4    | 3.50             |      |   |      |
| 28        | 4                    | 4    | 4                           | 4 | 4    | 4.00 | 3    | 4                             | 4 | 2.325 | 4     | 2    | 4                           | 4 | 3 | 3.50 | 4    | 4                 | 1    | 4 | 4 | 4.00 | 4                  | 5    | 4                          | 4 | 4 | 4.00 | 4     | 2                            | 3     | 4                          | 4 | 3.50 |      |      |                  |      |   |      |
| 29        | 4                    | 4    | 4                           | 4 | 4    | 4.00 | 4    | 4                             | 3 | 3.75  | 4     | 2    | 4                           | 4 | 4 | 3.50 | 4    | 4                 | 2    | 4 | 4 | 4.00 | 3                  | 4    | 2                          | 4 | 4 | 4.00 | 3     | 4                            | 3     | 4                          | 4 | 3.75 |      |      |                  |      |   |      |
| 30        | 4                    | 4    | 4                           | 4 | 4    | 4.00 | 3    | 4                             | 4 | 4     | 3.75  | 4    | 4                           | 4 | 4 | 4    | 3.50 | 4                 | 2    | 4 | 4 | 4    | 4.00               | 4    | 4                          | 4 | 3 | 4    | 4.00  | 4                            | 4     | 4                          | 4 | 4    | 4.00 |      |                  |      |   |      |
| 31        | 4                    | 4    | 4                           | 4 | 4    | 4.00 | 4    | 4                             | 4 | 3     | 3.75  | 4    | 3                           | 4 | 4 | 4    | 3.50 | 4                 | 2    | 4 | 4 | 4    | 4.00               | 4    | 4                          | 4 | 3 | 4    | 4.00  | 4                            | 3     | 4                          | 4 | 4    | 3.50 |      |                  |      |   |      |
| 32        | 4                    | 4    | 4                           | 4 | 4    | 4.00 | 4    | 4                             | 4 | 3     | 3.75  | 2    | 3                           | 4 | 4 | 3    | 3.25 | 4                 | 4    | 1 | 4 | 4    | 4.00               | 4    | 4                          | 4 | 3 | 4    | 4.00  | 3                            | 2     | 3                          | 3 | 4    | 3.25 |      |                  |      |   |      |
| 33        | 4                    | 4    | 4                           | 4 | 4    | 4.00 | 3    | 4                             | 4 | 3     | 3.50  | 3    | 3                           | 4 | 4 | 3    | 3.50 | 4                 | 4    | 1 | 4 | 4    | 4.00               | 3    | 4                          | 3 | 4 | 3    | 3.75  | 3                            | 2     | 4                          | 4 | 4    | 3.50 |      |                  |      |   |      |
| 34        | 4                    | 4    | 4                           | 4 | 4    | 4.00 | 3    | 4                             | 4 | 2     | 3.25  | 2    | 2                           | 4 | 4 | 3    | 3.00 | 4                 | 4    | 2 | 4 | 4    | 4.00               | 3    | 4                          | 3 | 4 | 3    | 3.75  | 2                            | 4     | 4                          | 4 | 4    | 3.50 |      |                  |      |   |      |
| 35        | 4                    | 4    | 4                           | 4 | 4    | 4.00 | 3    | 4                             | 4 | 3     | 3.50  | 3    | 3                           | 4 | 4 | 3    | 3.50 | 4                 | 4    | 1 | 4 | 4    | 4.00               | 4    | 4                          | 3 | 4 | 3    | 3.75  | 3                            | 2     | 4                          | 4 | 4    | 3.75 |      |                  |      |   |      |
| 36        | 4                    | 4    | 4                           | 4 | 4    | 4.00 | 4    | 4                             | 3 | 3.75  | 4     | 2    | 4                           | 4 | 3 | 3.50 | 4    | 2                 | 4    | 3 | 4 | 4.00 | 4                  | 4    | 3                          | 4 | 3 | 3.75 | 4     | 2                            | 4     | 4                          | 4 | 3.75 |      |      |                  |      |   |      |
| 37        | 4                    | 4    | 4                           | 4 | 4    | 4.00 | 4    | 4                             | 3 | 3.75  | 2     | 2    | 4                           | 4 | 3 | 3.00 | 4    | 2                 | 4    | 4 | 4 | 4.00 | 4                  | 4    | 3                          | 4 | 4 | 4.00 | 4     | 3                            | 4     | 4                          | 4 | 3.75 |      |      |                  |      |   |      |
| 38        | 4                    | 4    | 4                           | 4 | 4    | 4.00 | 4    | 4                             | 4 | 2     | 3.50  | 2    | 2                           | 4 | 4 | 3    | 3.00 | 4                 | 4    | 2 | 4 | 4    | 4.00               | 4    | 4                          | 3 | 4 | 4    | 4.00  | 3                            | 2     | 4                          | 4 | 4    | 3.75 |      |                  |      |   |      |
| 39        | 4                    | 4    | 4                           | 4 | 4    | 4.00 | 4    | 5                             | 4 | 4     | 5.450 | 4    | 4                           | 4 | 5 | 4    | 4.25 | 4                 | 4    | 4 | 5 | 4    | 5.500              | 4    | 5                          | 4 | 4 | 4    | 4.25  | 3                            | 4     | 4                          | 5 | 4    | 4.00 |      |                  |      |   |      |
| 40        | 4                    | 4    | 4                           | 4 | 4    | 4    | 4.00 | 4                             | 4 | 3     | 3.75  | 2    | 2                           | 4 | 4 | 3    | 3.00 | 4                 | 4    | 2 | 4 | 4    | 4.00               | 4    | 4                          | 3 | 4 | 3    | 3.25  | 4                            | 2     | 4                          | 4 | 4    | 3.75 |      |                  |      |   |      |
| 41        | 4                    | 4    | 4                           | 4 | 4    | 4    | 4.00 | 4                             | 5 | 4     | 4     | 4.25 | 2                           | 2 | 4 | 4    | 5    | 3.50              | 5    | 5 | 4 | 4    | 4                  | 4.50 | 4                          | 5 | 3 | 3    | 4     | 4.375                        | 4     | 4                          | 2 | 4    | 5    | 3.75 |                  |      |   |      |
| 42        | 4                    | 4    | 4                           | 4 | 4    | 4    | 4.00 | 4                             | 4 | 2     | 3.50  | 2    | 2                           | 4 | 4 | 3    | 3.00 | 4                 | 4    | 1 | 4 | 4    | 4.375              | 2    | 4                          | 2 | 4 | 4    | 4.375 | 3                            | 4</td |                            |   |      |      |      |                  |      |   |      |

**Nilai Rata-rata GS**

| No | Kategori Kebutuhan            | Skor |
|----|-------------------------------|------|
| 1  | Kebutuhan Informasi           | 3.96 |
| 2  | Kebutuhan Identitas Pribadi   | 3.70 |
| 3  | Kebutuhan Integratif Personal | 3.61 |
| 4  | Kebutuhan Integratif Sosial   | 3.65 |
| 5  | Kebutuhan Hiburan             | 3.69 |

**Nilai Rata-rata GO**

| No | Kategori Kebutuhan           | Skor |
|----|------------------------------|------|
| 1  | Kepuasan Informasi           | 4.24 |
| 2  | Kepuasan Identitas Pribadi   | 3.68 |
| 3  | Kepuasan Integratif Personal | 3.56 |
| 4  | Kepuasan Integratif Sosial   | 3.72 |
| 5  | Kepuasan Hiburan             | 3.65 |

**Perbandingan Nilai Rata-rata GS & GO**

| No | Kategori Kebutuhan  | GS   | GO   | Selisih |
|----|---------------------|------|------|---------|
| 1  | Informasi           | 3.96 | 4.24 | 0.28    |
| 2  | Identitas Pribadi   | 3.70 | 3.68 | -0.02   |
| 3  | Integratif Personal | 3.61 | 3.56 | -0.05   |
| 4  | Integratif Sosial   | 3.65 | 3.72 | 0.06    |
| 5  | Hiburan             | 3.69 | 3.65 | -0.04   |

**Umur 23-25 tahun**

| No. | GRATIFICATION SOUGHT |        |                     |      |                      |      |                             |      |                   |       |                    |      | GRATIFICATION OBTAINED |      |                     |      |                            |      |                  |        |      |   |   |   |   |        |      |   |   |   |        |      |  |  |  |        |
|-----|----------------------|--------|---------------------|------|----------------------|------|-----------------------------|------|-------------------|-------|--------------------|------|------------------------|------|---------------------|------|----------------------------|------|------------------|--------|------|---|---|---|---|--------|------|---|---|---|--------|------|--|--|--|--------|
|     | Kebutuhan Informasi  | Mean   | Kebutuhan Identitas | Mean | Kebutuhan Integratif | Mean | Kebutuhan Integratif Sosial | Mean | Kebutuhan Hiburan | Mean  | Kepuasan Informasi | Mean | Kepuasan Identitas     | Mean | Kepuasan Integratif | Mean | Kepuasan Integratif Sosial | Mean | Kepuasan Hiburan | Mean   |      |   |   |   |   |        |      |   |   |   |        |      |  |  |  |        |
| 1   | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 4.00  | 3                  | 4    | 3                      | 4    | 3                   | 3.50 | 3                          | 4    | 4                | 5      | 4.00 | 5 | 5 | 4 | 4 | 4.50   | 4.00 |   |   |   |        |      |  |  |  |        |
| 2   | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 4.25  | 4                  | 4    | 4                      | 4    | 4                   | 4.00 | 4                          | 4    | 4                | 4      | 4.00 | 3 | 3 | 4 | 4 | 3.50   | 4    | 4 | 4 | 4 | 4.00   |      |  |  |  |        |
| 3   | 3                    | 3      | 3                   | 3    | 3.00                 | 4    | 4                           | 2    | 4                 | 3.50  | 4                  | 5    | 4                      | 5    | 4                   | 4.00 | 4                          | 4    | 3                | 4      | 3.75 | 4 | 5 | 4 | 4 | 4      | 3.75 | 3 | 3 | 3 | 3      | 3.00 |  |  |  |        |
| 4   | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 3    | 4                 | 3.75  | 3                  | 4    | 4                      | 4    | 3                   | 3.75 | 4                          | 4    | 4                | 4      | 4.00 | 3 | 3 | 4 | 4 | 4      | 3.75 | 3 | 3 | 3 | 3.00   |      |  |  |  |        |
| 5   | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 3    | 3                 | 3.50  | 3                  | 4    | 4                      | 4    | 4                   | 3.75 | 4                          | 4    | 4                | 4      | 4.00 | 3 | 3 | 3 | 3 | 3      | 3.50 | 3 | 3 | 3 | 3.00   |      |  |  |  |        |
| 6   | 3                    | 3      | 3                   | 3    | 3.00                 | 4    | 4                           | 3    | 3                 | 3.50  | 4                  | 4    | 4                      | 4    | 4                   | 3.75 | 4                          | 4    | 2                | 4      | 3.50 | 4 | 4 | 4 | 4 | 4      | 3.50 | 4 | 4 | 3 | 4      | 3.75 |  |  |  |        |
| 7   | 4                    | 4      | 4                   | 4    | 4.00                 | 3    | 4                           | 3    | 3                 | 3.25  | 4                  | 3    | 4                      | 4    | 3                   | 3.75 | 4                          | 4    | 4                | 4      | 4.00 | 4 | 4 | 3 | 3 | 3      | 3.75 | 4 | 4 | 4 | 4      | 4.00 |  |  |  |        |
| 8   | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 5                           | 4    | 4                 | 4.25  | 4                  | 4    | 4                      | 4    | 4                   | 4.00 | 4                          | 5    | 4                | 5      | 4.50 | 5 | 5 | 4 | 4 | 4      | 4.50 | 3 | 3 | 3 | 3      | 4.25 |  |  |  |        |
| 9   | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 2    | 2                 | 3.00  | 4                  | 4    | 4                      | 4    | 4                   | 4.00 | 4                          | 4    | 3                | 2      | 3.25 | 4 | 4 | 4 | 3 | 3      | 3.75 | 2 | 4 | 4 | 4      | 3.50 |  |  |  |        |
| 10  | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 5                           | 4    | 4                 | 4.25  | 4                  | 2    | 4                      | 4    | 4                   | 3.50 | 3                          | 4    | 2                | 4      | 3.25 | 5 | 5 | 4 | 4 | 4      | 4.50 | 4 | 4 | 2 | 4      | 3.75 |  |  |  |        |
| 11  | 4                    | 4      | 4                   | 4    | 4.00                 | 3    | 4                           | 4    | 3                 | 3.50  | 3                  | 3    | 4                      | 4    | 3                   | 3.50 | 4                          | 4    | 4                | 4      | 4.50 | 4 | 5 | 4 | 3 | 3      | 3.75 | 3 | 4 | 4 | 4      | 3.75 |  |  |  |        |
| 12  | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 2    | 3.50              | 3     | 3                  | 4    | 4                      | 3    | 3.50                | 4    | 4                          | 2    | 4                | 3.50   | 2    | 4 | 4 | 3 | 3 | 3.75   | 3    | 4 | 4 | 4 | 3.75   |      |  |  |  |        |
| 13  | 4                    | 4      | 3                   | 4    | 3.75                 | 4    | 4                           | 4    | 4                 | 4.00  | 2                  | 2    | 4                      | 4    | 3                   | 3.00 | 4                          | 2    | 4                | 4      | 3.50 | 2 | 4 | 4 | 3 | 2      | 3.25 | 4 | 4 | 3 | 4      | 3.75 |  |  |  |        |
| 14  | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 4.00  | 2                  | 2    | 4                      | 4    | 3                   | 3.00 | 4                          | 2    | 4                | 4      | 4.00 | 3 | 3 | 4 | 4 | 4      | 3.50 | 2 | 4 | 3 | 4      | 3.25 |  |  |  |        |
| 15  | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 2                 | 3.50  | 3                  | 3    | 4                      | 4    | 3                   | 3.50 | 4                          | 5    | 4                | 4      | 4.50 | 4 | 4 | 4 | 3 | 3      | 3.75 | 3 | 4 | 4 | 4      | 3.50 |  |  |  |        |
| 16  | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 4.00  | 2                  | 3    | 4                      | 5    | 3                   | 3.50 | 4                          | 2    | 4                | 4      | 3.25 | 5 | 5 | 4 | 4 | 4      | 4.50 | 4 | 2 | 4 | 5      | 3.50 |  |  |  |        |
| 17  | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 3                 | 3.75  | 4                  | 2    | 4                      | 4    | 4                   | 3.50 | 4                          | 2    | 4                | 4      | 4.50 | 4 | 3 | 4 | 4 | 4      | 4.50 | 2 | 4 | 4 | 4      | 3.75 |  |  |  |        |
| 18  | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 4.00  | 4                  | 2    | 4                      | 4    | 4                   | 3.50 | 2                          | 4    | 3                | 4      | 3.25 | 4 | 4 | 4 | 4 | 4      | 4.00 | 3 | 4 | 2 | 4      | 3.75 |  |  |  |        |
| 19  | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 5                           | 4    | 3                 | 4.00  | 2                  | 2    | 4                      | 4    | 4                   | 3.00 | 4                          | 1    | 4                | 5      | 3.50 | 2 | 4 | 4 | 4 | 3      | 3.75 | 2 | 4 | 4 | 5      | 3.50 |  |  |  |        |
| 20  | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 4.00  | 2                  | 4    | 4                      | 4    | 4                   | 3.50 | 4                          | 1    | 4                | 4      | 3.25 | 2 | 4 | 4 | 4 | 4      | 4.00 | 2 | 4 | 4 | 4      | 3.50 |  |  |  |        |
| 21  | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 3                 | 3.75  | 2                  | 3    | 4                      | 4    | 4                   | 3.25 | 4                          | 2    | 4                | 4      | 4.00 | 4 | 4 | 4 | 4 | 4      | 4.00 | 3 | 2 | 4 | 4      | 3.25 |  |  |  |        |
|     | Total Mean           | 81.75  |                     |      | 79.00                |      |                             |      |                   | 76.25 |                    |      |                        |      | 75.75               |      |                            |      |                  | 74.25  |      |   |   |   |   | 75.75  |      |   |   |   | 77.00  |      |  |  |  |        |
|     | Rata-rata Mean       | 3.8929 |                     |      | 3.7619               |      |                             |      |                   | 3.631 |                    |      |                        |      | 3.607               |      |                            |      |                  | 4.2381 |      |   |   |   |   | 3.6667 |      |   |   |   | 3.6071 |      |  |  |  | 3.6667 |

Nilai Rata-rata CS

| No | Kategori Kebutuhan            | Skor |
|----|-------------------------------|------|
| 1  | Kebutuhan Informasi           | 3.89 |
| 2  | Kebutuhan Identitas Pribadi   | 3.76 |
| 3  | Kebutuhan Integratif Personal | 3.63 |
| 4  | Kebutuhan Integratif Sosial   | 3.61 |
| 5  | Kebutuhan Hiburan             | 3.54 |

Nilai Rata-rata GO

| No | Kategori Kebutuhan           | Skor |
|----|------------------------------|------|
| 1  | Kepuasan Informasi           | 4.24 |
| 2  | Kepuasan Identitas Pribadi   | 3.67 |
| 3  | Kepuasan Integratif Personal | 3.54 |
| 4  | Kepuasan Integratif Sosial   | 3.61 |
| 5  | Kepuasan Hiburan             | 3.67 |

Perbandingan Nilai Rata-rata CS & GO

| No | Kategori Kebutuhan  | CS   | GO   | Selisih |
|----|---------------------|------|------|---------|
| 1  | Informasi           | 3.89 | 4.24 | 0.35    |
| 2  | Identitas Pribadi   | 3.76 | 3.67 | -0.10   |
| 3  | Integratif Personal | 3.63 | 3.54 | -0.10   |
| 4  | Integratif Sosial   | 3.61 | 3.61 | 0.00    |
| 5  | Hiburan             | 3.54 | 3.67 | 0.13    |

UPN (FREKUENS)  
1 kali

| No. Resp. | GRATIFICATION SOUGHT |        |                             |      |                               |      |                             |      |                   |        |                    |      | GRATIFICATION OBTAINED     |      |                              |      |                            |      |                  |        |      |      |   |   |       |      |      |   |   |        |      |      |      |   |        |   |      |      |   |        |   |      |  |  |         |
|-----------|----------------------|--------|-----------------------------|------|-------------------------------|------|-----------------------------|------|-------------------|--------|--------------------|------|----------------------------|------|------------------------------|------|----------------------------|------|------------------|--------|------|------|---|---|-------|------|------|---|---|--------|------|------|------|---|--------|---|------|------|---|--------|---|------|--|--|---------|
|           | Kebutuhan Informasi  | Mean   | Kebutuhan Identitas Pribadi | Mean | Kebutuhan Integratif Personal | Mean | Kebutuhan Integratif Sosial | Mean | Kebutuhan Hiburan | Mean   | Kepuasan Informasi | Mean | Kepuasan Identitas Pribadi | Mean | Kepuasan Integratif Personal | Mean | Kepuasan Integratif Sosial | Mean | Kepuasan Hiburan | Mean   |      |      |   |   |       |      |      |   |   |        |      |      |      |   |        |   |      |      |   |        |   |      |  |  |         |
| 1         | 4                    | 4      | 4                           | 4    | 4.00                          | 4    | 4                           | 4    | 4                 | 4.25   | 4                  | 4    | 4                          | 4    | 4                            | 4.00 | 4                          | 4    | 4                | 4      | 4.00 | 3    | 3 | 4 | 4     | 3.50 | 4    | 4 | 4 | 4      | 4.00 |      |      |   |        |   |      |      |   |        |   |      |  |  |         |
| 2         | 3                    | 3      | 3                           | 3    | 3.00                          | 4    | 4                           | 3    | 3                 | 3.50   | 4                  | 4    | 4                          | 4    | 4                            | 4.00 | 4                          | 4    | 3                | 4      | 4    | 3.50 | 4 | 4 | 4     | 4    | 4.00 | 4 | 3 | 2      | 4    | 3.00 | 4    | 4 | 3      | 4 | 3.75 |      |   |        |   |      |  |  |         |
| 3         | 3                    | 3      | 4                           | 4    | 3.50                          | 4    | 4                           | 4    | 4                 | 4.00   | 4                  | 4    | 4                          | 4    | 4                            | 4.00 | 4                          | 5    | 5                | 4      | 4    | 4.50 | 3 | 2 | 3     | 3    | 2.75 | 4 | 4 | 4      | 4    | 4.00 | 3    | 4 | 3      | 3 | 3.25 |      |   |        |   |      |  |  |         |
| 4         | 4                    | 4      | 4                           | 4    | 4.00                          | 4    | 4                           | 4    | 3                 | 3.75   | 4                  | 3    | 4                          | 4    | 4                            | 4.00 | 4                          | 4    | 2                | 4      | 4    | 3.50 | 3 | 4 | 3     | 5    | 4.25 | 4 | 4 | 4      | 3    | 4    | 3.25 | 3 | 4      | 3 | 4    | 3.50 |   |        |   |      |  |  |         |
| 5         | 4                    | 4      | 4                           | 4    | 4.00                          | 3    | 4                           | 4    | 3                 | 3.50   | 3                  | 3    | 4                          | 4    | 3                            | 3.50 | 4                          | 4    | 1                | 4      | 4    | 3.25 | 3 | 2 | 4     | 4    | 3.25 | 4 | 4 | 3      | 4    | 3.75 | 3    | 4 | 4      | 4 | 3.75 |      |   |        |   |      |  |  |         |
| 6         | 4                    | 4      | 4                           | 4    | 4.00                          | 4    | 4                           | 4    | 3                 | 3.75   | 2                  | 3    | 4                          | 4    | 3                            | 3.25 | 4                          | 4    | 1                | 4      | 4    | 3.25 | 2 | 4 | 3     | 4    | 3.25 | 4 | 4 | 3      | 4    | 3.50 | 2    | 4 | 3      | 4 | 3.25 |      |   |        |   |      |  |  |         |
| 7         | 4                    | 4      | 4                           | 4    | 4.00                          | 4    | 4                           | 4    | 2                 | 3.50   | 3                  | 3    | 4                          | 4    | 3                            | 3.50 | 4                          | 4    | 2                | 4      | 4    | 3.00 | 5 | 5 | 4     | 4    | 4.50 | 4 | 4 | 4      | 3    | 3.75 | 4    | 4 | 4      | 4 | 3.50 |      |   |        |   |      |  |  |         |
| 8         | 4                    | 4      | 3                           | 4    | 3.75                          | 4    | 4                           | 4    | 4                 | 4.00   | 2                  | 2    | 4                          | 4    | 3                            | 3.00 | 4                          | 4    | 2                | 4      | 4    | 3.25 | 4 | 4 | 4     | 4    | 3.25 | 4 | 4 | 4      | 4    | 3.50 | 4    | 4 | 3      | 4 | 3.75 |      |   |        |   |      |  |  |         |
| 9         | 4                    | 4      | 4                           | 4    | 4.00                          | 4    | 4                           | 4    | 3                 | 3.75   | 2                  | 2    | 4                          | 4    | 3                            | 3.00 | 4                          | 4    | 2                | 4      | 4    | 3.50 | 4 | 4 | 4     | 4    | 4.00 | 4 | 4 | 4      | 3    | 4    | 3.75 | 4 | 4      | 3 | 4    | 3.75 |   |        |   |      |  |  |         |
| 10        | 4                    | 4      | 4                           | 4    | 4.00                          | 4    | 5                           | 4    | 4                 | 4.25   | 2                  | 2    | 4                          | 4    | 3                            | 3.00 | 4                          | 4    | 1                | 4      | 4    | 3.25 | 2 | 4 | 3     | 5    | 3.50 | 5 | 5 | 4      | 4    | 4.50 | 4    | 5 | 3      | 3 | 3.75 | 4    | 4 | 2      | 4 | 3.50 |  |  |         |
| 11        | 4                    | 4      | 4                           | 4    | 4.00                          | 4    | 4                           | 4    | 3                 | 3.75   | 2                  | 2    | 4                          | 4    | 3                            | 3.00 | 3                          | 4    | 2                | 4      | 4    | 3.50 | 2 | 4 | 4     | 4    | 4.75 | 4 | 5 | 4      | 4    | 4.25 | 3    | 3 | 4      | 4 | 3.75 |      |   |        |   |      |  |  |         |
| 12        | 4                    | 4      | 4                           | 4    | 4.00                          | 4    | 4                           | 4    | 3                 | 3.75   | 3                  | 3    | 4                          | 4    | 3                            | 3.50 | 4                          | 4    | 3                | 4      | 4    | 3.75 | 3 | 4 | 3     | 4    | 4.00 | 3 | 4 | 4      | 3    | 3.50 | 2    | 4 | 3      | 4 | 3.25 |      |   |        |   |      |  |  |         |
| 13        | 4                    | 4      | 4                           | 4    | 4.00                          | 4    | 4                           | 4    | 3                 | 3.75   | 3                  | 3    | 4                          | 4    | 3                            | 3.50 | 4                          | 4    | 2                | 4      | 4    | 3.50 | 2 | 4 | 4     | 5    | 3.75 | 3 | 4 | 4      | 3    | 3.50 | 3    | 4 | 4      | 4 | 3.75 |      |   |        |   |      |  |  |         |
| 14        | 4                    | 4      | 4                           | 4    | 4.00                          | 4    | 5                           | 4    | 3                 | 4.00   | 2                  | 2    | 4                          | 4    | 3                            | 3.00 | 4                          | 4    | 1                | 4      | 4    | 3.50 | 2 | 4 | 3     | 5    | 3.50 | 4 | 4 | 4      | 4    | 4.00 | 4    | 4 | 3      | 4 | 3.50 |      |   |        |   |      |  |  |         |
| 15        | 4                    | 4      | 4                           | 4    | 4.00                          | 4    | 4                           | 4    | 2                 | 3.50   | 2                  | 2    | 4                          | 4    | 3                            | 3.00 | 4                          | 4    | 1                | 4      | 4    | 3.25 | 4 | 4 | 4     | 4    | 4.00 | 4 | 5 | 4      | 4    | 4.25 | 2    | 4 | 4      | 4 | 4.00 |      |   |        |   |      |  |  |         |
| 16        | 4                    | 4      | 4                           | 4    | 4.00                          | 4    | 4                           | 4    | 3                 | 3.75   | 2                  | 2    | 4                          | 4    | 3                            | 3.00 | 4                          | 4    | 1                | 4      | 4    | 3.25 | 2 | 4 | 3     | 5    | 3.50 | 5 | 5 | 4      | 5    | 4.75 | 4    | 4 | 4      | 4 | 3.50 |      |   |        |   |      |  |  |         |
| 17        | 4                    | 4      | 4                           | 4    | 4.00                          | 4    | 4                           | 4    | 3                 | 3.75   | 2                  | 2    | 4                          | 4    | 3                            | 3.50 | 4                          | 4    | 1                | 4      | 4    | 3.25 | 2 | 4 | 4     | 4    | 4.00 | 4 | 5 | 4      | 3    | 4.00 | 4    | 4 | 4      | 4 | 4.00 |      |   |        |   |      |  |  |         |
| 18        | 4                    | 4      | 4                           | 4    | 4.00                          | 4    | 4                           | 4    | 3                 | 3.75   | 2                  | 3    | 4                          | 4    | 3                            | 3.25 | 4                          | 4    | 2                | 4      | 4    | 3.50 | 2 | 4 | 3     | 4    | 3.25 | 4 | 4 | 4      | 4    | 4.00 | 5    | 3 | 2      | 4 | 3.25 |      |   |        |   |      |  |  |         |
|           | Total Mean           | 70.25  |                             |      | 68.00                         |      |                             |      |                   | 61.00  |                    |      |                            |      | 63.00                        |      |                            |      |                  | 64.25  |      |      |   |   | 76.50 |      |      |   |   | 69.25  |      |      |      |   | 61.50  |   |      |      |   | 64.75  |   |      |  |  | 66.00   |
|           | Rata-rata Mean       | 3.9028 |                             |      | 3.7778                        |      |                             |      |                   | 3.3889 |                    |      |                            |      | 3.5                          |      |                            |      |                  | 3.5694 |      |      |   |   | 4.25  |      |      |   |   | 3.8472 |      |      |      |   | 3.4167 |   |      |      |   | 3.5972 |   |      |  |  | *3.6111 |

Nilai Rata-rata GS

| No | Kategori Kebutuhan            | Skor |
|----|-------------------------------|------|
| 1  | Kebutuhan Informasi           | 3.90 |
| 2  | Kebutuhan Identitas Pribadi   | 3.78 |
| 3  | Kebutuhan Integratif Personal | 3.39 |
| 4  | Kebutuhan Integratif Sosial   | 3.50 |
| 5  | Kebutuhan Hiburan             | 3.57 |

Nilai Rata-rata GO

| No | Kategori Kebutuhan           | Skor |
|----|------------------------------|------|
| 1  | Kepuasan Informasi           | 4.25 |
| 2  | Kepuasan Identitas Pribadi   | 3.85 |
| 3  | Kepuasan Integratif Personal | 3.42 |
| 4  | Kepuasan Integratif Sosial   | 3.60 |
| 5  | Kepuasan Hiburan             | 3.61 |

Perbandingan Nilai Rata-rata GS & GO

| No | Kategori Kebutuhan  | GS   | GO   | Selisih |
|----|---------------------|------|------|---------|
| 1  | Informasi           | 3.90 | 4.25 | 0.35    |
| 2  | Identitas Pribadi   | 3.78 | 3.85 | 0.07    |
| 3  | Integratif Personal | 3.39 | 3.42 | 0.03    |
| 4  | Integratif Sosial   | 3.50 | 3.60 | 0.10    |
| 5  | Hiburan             | 3.57 | 3.61 | 0.04    |

2 kali

| No. | GRATIFICATION SOUGHT |       |                     |      |                      |      |                             |      |                   |       |                    |      | GRATIFICATION OBTAINED |      |                     |      |                            |      |                  |       |   |   |   |        |
|-----|----------------------|-------|---------------------|------|----------------------|------|-----------------------------|------|-------------------|-------|--------------------|------|------------------------|------|---------------------|------|----------------------------|------|------------------|-------|---|---|---|--------|
|     | Kebutuhan Informasi  | Mean  | Kebutuhan Identitas | Mean | Kebutuhan Integratif | Mean | Kebutuhan Integratif Sosial | Mean | Kebutuhan Hiburan | Mean  | Kepuasan Informasi | Mean | Kepuasan Identitas     | Mean | Kepuasan Integratif | Mean | Kepuasan Integratif Sosial | Mean | Kepuasan Hiburan | Mean  |   |   |   |        |
| 1   | 4                    | 4     | 4                   | 4    | 4.00                 | 4    | 3                           | 4    | 3                 | 3.50  | 4                  | 4    | 4                      | 4    | 4.00                | 4    | 4                          | 4    | 4                | 3.50  | 4 | 4 | 4 | 3.25   |
| 2   | 4                    | 4     | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 4.00  | 5                  | 5    | 5                      | 5    | 5.00                | 4    | 4                          | 4    | 4                | 4.00  | 4 | 4 | 4 | 4.00   |
| 3   | 4                    | 4     | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 4.00  | 4                  | 5    | 4                      | 4    | 4.25                | 4    | 4                          | 3    | 4                | 3.75  | 4 | 4 | 4 | 3.50   |
| 4   | 4                    | 4     | 4                   | 4    | 4.00                 | 4    | 4                           | 3    | 3                 | 3.50  | 4                  | 4    | 4                      | 4    | 4.00                | 4    | 4                          | 3    | 4                | 3.75  | 4 | 4 | 4 | 3.75   |
| 5   | 4                    | 4     | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 4.00  | 3                  | 4    | 4                      | 4    | 3.75                | 4    | 4                          | 2    | 4                | 4.00  | 4 | 4 | 4 | 4.25   |
| 6   | 4                    | 4     | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 4.00  | 4                  | 3    | 4                      | 4    | 3.75                | 4    | 4                          | 4    | 4                | 4.00  | 4 | 4 | 4 | 3.25   |
| 7   | 4                    | 4     | 4                   | 4    | 4.00                 | 4    | 4                           | 3    | 3                 | 3.50  | 4                  | 3    | 4                      | 4    | 3.75                | 4    | 4                          | 2    | 4                | 3.50  | 5 | 5 | 4 | 4.00   |
| 8   | 4                    | 4     | 4                   | 4    | 4.00                 | 3    | 4                           | 3    | 3                 | 3.25  | 4                  | 4    | 4                      | 4    | 4.00                | 5    | 5                          | 5    | 5                | 4.75  | 4 | 4 | 4 | 4.00   |
| 9   | 4                    | 4     | 4                   | 4    | 4.00                 | 3    | 3                           | 3    | 3                 | 3.25  | 4                  | 3    | 4                      | 4    | 4.00                | 4    | 4                          | 4    | 4                | 4.00  | 4 | 4 | 4 | 3.25   |
| 10  | 4                    | 4     | 4                   | 4    | 4.00                 | 4    | 5                           | 4    | 4                 | 4.25  | 4                  | 4    | 4                      | 4    | 4.00                | 5    | 4                          | 5    | 5                | 4.75  | 5 | 5 | 5 | 4.00   |
| 11  | 4                    | 4     | 3                   | 4    | 3.75                 | 4    | 4                           | 4    | 4                 | 4.00  | 4                  | 4    | 4                      | 4    | 4.00                | 4    | 4                          | 4    | 4                | 4.25  | 2 | 4 | 3 | 4.00   |
| 12  | 4                    | 4     | 4                   | 4    | 4.00                 | 2    | 4                           | 4    | 4                 | 3.50  | 4                  | 2    | 4                      | 4    | 3.50                | 4    | 4                          | 4    | 4                | 4.00  | 4 | 4 | 4 | 4.00   |
| 13  | 4                    | 4     | 4                   | 4    | 4.00                 | 3    | 4                           | 4    | 2                 | 3.25  | 4                  | 2    | 4                      | 4    | 3.50                | 4    | 4                          | 4    | 4                | 4.50  | 3 | 5 | 4 | 3.25   |
| 14  | 4                    | 4     | 4                   | 4    | 4.00                 | 3    | 4                           | 4    | 4                 | 3.75  | 4                  | 3    | 4                      | 4    | 3.75                | 4    | 4                          | 4    | 4                | 4.00  | 4 | 4 | 4 | 4.00   |
| 15  | 4                    | 4     | 4                   | 4    | 4.00                 | 3    | 4                           | 4    | 3                 | 3.50  | 3                  | 3    | 4                      | 4    | 3.50                | 4    | 4                          | 4    | 4                | 4.00  | 3 | 3 | 3 | 3.50   |
| 16  | 4                    | 4     | 4                   | 4    | 4.00                 | 3    | 4                           | 4    | 2                 | 3.25  | 2                  | 2    | 4                      | 4    | 3.00                | 4    | 4                          | 2    | 4                | 3.50  | 5 | 5 | 4 | 4.00   |
| 17  | 4                    | 4     | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 3                 | 3.75  | 2                  | 2    | 4                      | 4    | 3.50                | 4    | 4                          | 3    | 4                | 3.25  | 2 | 4 | 4 | 3.75   |
| 18  | 4                    | 4     | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 4.00  | 2                  | 2    | 4                      | 4    | 3.00                | 4    | 4                          | 2    | 4                | 4.00  | 3 | 3 | 4 | 3.25   |
| 19  | 4                    | 4     | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 3                 | 3.75  | 2                  | 2    | 4                      | 4    | 3.00                | 4    | 4                          | 2    | 4                | 3.25  | 4 | 4 | 4 | 3.75   |
| 20  | 4                    | 4     | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 2                 | 3.50  | 2                  | 2    | 4                      | 4    | 3.00                | 4    | 4                          | 2    | 4                | 3.75  | 4 | 4 | 4 | 3.75   |
| 21  | 4                    | 4     | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 3                 | 3.75  | 4                  | 2    | 4                      | 4    | 3.50                | 2    | 4                          | 4    | 4                | 3.75  | 4 | 4 | 4 | 3.75   |
| 22  | 4                    | 4     | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 4.00  | 4                  | 2    | 4                      | 4    | 3.50                | 4    | 4                          | 2    | 4                | 4.00  | 3 | 4 | 4 | 3.50   |
| 23  | 4                    | 4     | 4                   | 4    | 4.00                 | 4    | 5                           | 4    | 4                 | 4.25  | 2                  | 2    | 4                      | 4    | 3.00                | 4    | 4                          | 2    | 4                | 4.00  | 3 | 5 | 4 | 3.75   |
| 24  | 4                    | 4     | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 3                 | 3.75  | 4                  | 4    | 4                      | 4    | 4.00                | 2    | 4                          | 2    | 4                | 4.00  | 2 | 4 | 4 | 3.50   |
| 25  | 4                    | 4     | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 3                 | 3.75  | 2                  | 2    | 4                      | 4    | 3.00                | 4    | 4                          | 4    | 4                | 4.00  | 3 | 3 | 4 | 3.50   |
|     | Total Mean           | 99.75 |                     |      | 93.00                |      |                             |      |                   | 91.00 |                    |      |                        |      | 93.75               |      |                            |      |                  | 91.25 |   |   |   | 104.00 |
|     | Rata-rata Mean       | 3.99  |                     |      | 3.72                 |      |                             |      |                   | 3.64  |                    |      |                        |      | 3.75                |      |                            |      |                  | 3.65  |   |   |   | 4.16   |

## Nilai Rata-rata GS

| No | Kategori Kebutuhan            | Skor |
|----|-------------------------------|------|
| 1  | Kebutuhan Informasi           | 3.99 |
| 2  | Kebutuhan Identitas Pribadi   | 3.72 |
| 3  | Kebutuhan Integratif Personal | 3.64 |
| 4  | Kebutuhan Integratif Sosial   | 3.75 |
| 5  | Kebutuhan Hiburan             | 3.65 |

## Nilai Rata-rata GO

| No | Kategori Kebutuhan           | Skor |
|----|------------------------------|------|
| 1  | Kepuasan Informasi           | 4.16 |
| 2  | Kepuasan Identitas Pribadi   | 3.58 |
| 3  | Kepuasan Integratif Personal | 3.61 |
| 4  | Kepuasan Integratif Sosial   | 3.70 |
| 5  | Kepuasan Hiburan             | 3.64 |

## Perbandingan Nilai Rata-rata GS &amp; GO

| No | Kategori Kebutuhan  | GS   | GO   | Selisih |
|----|---------------------|------|------|---------|
| 1  | Informasi           | 3.99 | 4.16 | 0.17    |
| 2  | Identitas Pribadi   | 3.72 | 3.58 | -0.14   |
| 3  | Integratif Personal | 3.64 | 3.61 | -0.03   |
| 4  | Integratif Sosial   | 3.75 | 3.70 | -0.05   |
| 5  | Hiburan             | 3.65 | 3.64 | -0.01   |

3 Kali

| No. Resp. | GRATIFICATION SOUGHT |        |                     |      |                      |      |                             |      |                   |        |                    |      | GRATIFICATION OBTAINED |      |                     |      |                            |      |                  |        |      |      |   |        |      |
|-----------|----------------------|--------|---------------------|------|----------------------|------|-----------------------------|------|-------------------|--------|--------------------|------|------------------------|------|---------------------|------|----------------------------|------|------------------|--------|------|------|---|--------|------|
|           | Kebutuhan Informasi  | Mean   | Kebutuhan Identitas | Mean | Kebutuhan Integratif | Mean | Kebutuhan Integratif Sosial | Mean | Kebutuhan Hiburan | Mean   | Kepuasan Informasi | Mean | Kepuasan Identitas     | Mean | Kepuasan Integratif | Mean | Kepuasan Integratif Sosial | Mean | Kepuasan Hiburan | Mean   |      |      |   |        |      |
| 1         | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 4.00   | 4                  | 4    | 4                      | 4    | 4                   | 4.50 | 4                          | 4    | 4                | 4.00   | 4    | 4    | 4 | 4.00   |      |
| 2         | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 4.00   | 4                  | 4    | 4                      | 4    | 3                   | 3.50 | 3                          | 4    | 4                | 5      | 4    | 4    | 4 | 4.00   |      |
| 3         | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 4.00   | 4                  | 4    | 4                      | 4    | 4                   | 4.00 | 4                          | 4    | 4                | 4.00   | 4    | 4    | 4 | 4.00   |      |
| 4         | 3                    | 3      | 3                   | 3    | 3.00                 | 4    | 4                           | 2    | 4                 | 3.50   | 4                  | 5    | 4                      | 5    | 4.50                | 4    | 4                          | 4    | 4                | 4.00   | 4    | 4    | 4 | 4.00   |      |
| 5         | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 3    | 4                 | 3.75   | 3                  | 4    | 4                      | 4    | 4                   | 3.75 | 4                          | 5    | 4                | 4      | 3    | 3.75 | 3 | 4      | 3.50 |
| 6         | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 3    | 3                 | 3.50   | 3                  | 4    | 4                      | 4    | 4                   | 3.50 | 4                          | 4    | 4                | 4      | 4.00 | 4    | 4 | 4      | 4.00 |
| 7         | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 3    | 3                 | 3.50   | 3                  | 4    | 4                      | 4    | 3.75                | 4    | 4                          | 4    | 4                | 4.00   | 4    | 4    | 4 | 4.00   |      |
| 8         | 4                    | 4      | 4                   | 4    | 4.00                 | 3    | 3                           | 4    | 4                 | 3.50   | 4                  | 4    | 4                      | 4    | 4.00                | 4    | 4                          | 2    | 4                | 3.50   | 3    | 4    | 4 | 3.75   |      |
| 9         | 4                    | 4      | 4                   | 4    | 4.00                 | 3    | 4                           | 3    | 3                 | 3.25   | 4                  | 3    | 4                      | 4    | 3.75                | 4    | 4                          | 4    | 4                | 4.00   | 4    | 3    | 4 | 3.25   |      |
| 10        | 4                    | 4      | 4                   | 4    | 4.00                 | 3    | 3                           | 2    | 2                 | 2.50   | 4                  | 4    | 4                      | 4    | 4.00                | 3    | 4                          | 2    | 4                | 3.50   | 4    | 4    | 4 | 4.00   |      |
| 11        | 3                    | 3      | 2                   | 3    | 2.75                 | 4    | 5                           | 4    | 4                 | 4.25   | 4                  | 3    | 4                      | 4    | 3.75                | 4    | 4                          | 4    | 4                | 4.00   | 4    | 4    | 4 | 3.75   |      |
| 12        | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 5                           | 4    | 4                 | 4.25   | 4                  | 4    | 4                      | 4    | 4.00                | 5    | 5                          | 5    | 5                | 5.00   | 4    | 4    | 4 | 4.00   |      |
| 13        | 4                    | 4      | 4                   | 4    | 4.00                 | 2    | 4                           | 3    | 3                 | 3.00   | 2                  | 2    | 4                      | 4    | 3.00                | 2    | 4                          | 3    | 4                | 3.25   | 3    | 4    | 3 | 3.00   |      |
| 14        | 4                    | 4      | 4                   | 4    | 4.00                 | 2    | 4                           | 4    | 4                 | 3.50   | 4                  | 3    | 4                      | 4    | 3.75                | 4    | 4                          | 4    | 4                | 4.00   | 4    | 4    | 4 | 4.00   |      |
| 15        | 4                    | 4      | 4                   | 4    | 4.00                 | 2    | 4                           | 4    | 4                 | 3.50   | 2                  | 4    | 4                      | 4    | 3.50                | 2    | 4                          | 4    | 4                | 4.00   | 3    | 4    | 4 | 3.50   |      |
| 16        | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 2    | 2                 | 3.00   | 4                  | 4    | 4                      | 4    | 4.00                | 4    | 4                          | 4    | 5                | 4.25   | 4    | 5    | 4 | 4.25   |      |
| 17        | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 5                           | 4    | 4                 | 4.25   | 4                  | 2    | 4                      | 4    | 3.50                | 4    | 5                          | 5    | 5                | 5.00   | 4    | 4    | 4 | 4.00   |      |
| 18        | 4                    | 4      | 4                   | 4    | 4.00                 | 3    | 4                           | 4    | 3                 | 3.50   | 3                  | 3    | 4                      | 4    | 3.50                | 4    | 4                          | 3    | 4                | 3.75   | 3    | 4    | 3 | 3.75   |      |
| 19        | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 2                 | 3.50   | 3                  | 3    | 4                      | 4    | 3.25                | 4    | 4                          | 4    | 4                | 4.00   | 4    | 4    | 4 | 3.75   |      |
| 20        | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 4.00   | 2                  | 3    | 4                      | 5    | 3.50                | 4    | 4                          | 2    | 4                | 3.25   | 4    | 4    | 4 | 3.50   |      |
| 21        | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 2                 | 3.50   | 2                  | 2    | 4                      | 4    | 3.00                | 4    | 4                          | 1    | 4                | 3.25   | 4    | 4    | 4 | 3.50   |      |
| 22        | 4                    | 4      | 4                   | 4    | 4.00                 | 4    | 4                           | 4    | 4                 | 4.00   | 2                  | 4    | 4                      | 4    | 3.50                | 4    | 4                          | 1    | 4                | 3.25   | 2    | 4    | 4 | 3.50   |      |
|           | Total Mean           | 85.75  |                     |      | 79.75                |      |                             |      |                   | 82.00  |                    |      |                        |      | 79.75               |      |                            |      |                  | 80.75  |      |      |   | 79.50  |      |
|           | Rata-rata Mean       | 3.8977 |                     |      | 3.625                |      |                             |      |                   | 3.7273 |                    |      |                        |      | 3.625               |      |                            |      |                  | 3.6705 |      |      |   | 4.2727 |      |
|           |                      |        |                     |      |                      |      |                             |      |                   |        |                    |      |                        |      |                     |      |                            |      |                  |        |      |      |   | 3.625  |      |
|           |                      |        |                     |      |                      |      |                             |      |                   |        |                    |      |                        |      |                     |      |                            |      |                  |        |      |      |   | 3.6136 |      |
|           |                      |        |                     |      |                      |      |                             |      |                   |        |                    |      |                        |      |                     |      |                            |      |                  |        |      |      |   | 3.6591 |      |
|           |                      |        |                     |      |                      |      |                             |      |                   |        |                    |      |                        |      |                     |      |                            |      |                  |        |      |      |   | 3.6932 |      |

## Nilai Rata-rata GS

| No | Kategori Kebutuhan            | Skor |
|----|-------------------------------|------|
| 1  | Kebutuhan Informasi           | 3.90 |
| 2  | Kebutuhan Identitas Pribadi   | 3.63 |
| 3  | Kebutuhan Integratif Personal | 3.73 |
| 4  | Kebutuhan Integratif Sosial   | 3.63 |
| 5  | Kebutuhan Hiburan             | 3.67 |

## Nilai Rata-rata GO

| No | Kategori Kebutuhan           | Skor |
|----|------------------------------|------|
| 1  | Kepuasan Informasi           | 4.27 |
| 2  | Kepuasan Identitas Pribadi   | 3.63 |
| 3  | Kepuasan Integratif Personal | 3.61 |
| 4  | Kepuasan Integratif Sosial   | 3.66 |
| 5  | Kepuasan Hiburan             | 3.69 |

## Perbandingan Nilai Rata-rata GS &amp; GO

| No | Kategori Kebutuhan  | GS   | GO   | Selisih |
|----|---------------------|------|------|---------|
| 1  | Informasi           | 3.90 | 4.27 | 0.38    |
| 2  | Identitas Pribadi   | 3.63 | 3.63 | 0.00    |
| 3  | Integratif Personal | 3.73 | 3.61 | -0.11   |
| 4  | Integratif Sosial   | 3.63 | 3.66 | 0.03    |
| 5  | Hiburan             | 3.67 | 3.69 | 0.02    |

**4 Kali**

| No.<br>Resp. | GRATIFICATION SOUGHT |       |                     |        |                      |       |                             |       |                   |       |                    |       | GRATIFICATION OBTAINED |        |                     |        |                            |        |                  |        |         |      |  |  |
|--------------|----------------------|-------|---------------------|--------|----------------------|-------|-----------------------------|-------|-------------------|-------|--------------------|-------|------------------------|--------|---------------------|--------|----------------------------|--------|------------------|--------|---------|------|--|--|
|              | Kebutuhan Informasi  | Mean  | Kebutuhan Identitas | Mean   | Kebutuhan Integratif | Mean  | Kebutuhan Integratif Sosial | Mean  | Kebutuhan Hiburan | Mean  | Kepuasan Informasi | Mean  | Kepuasan Identitas     | Mean   | Kepuasan Integratif | Mean   | Kepuasan Integratif Sosial | Mean   | Kepuasan Hiburan | Mean   |         |      |  |  |
| 1            | 4 4 4 4              | 4.00  | 4 4 4 4             | 4.00   | 3 4 4 4              | 3.75  | 4 4 4 4                     | 4.00  | 4 4 4 4           | 4.00  | 4 4 4 4            | 4.00  | 4 4 4 3                | 3.75   | 4 4 4 4             | 4.00   | 4 4 4 4                    | 4.00   | 4 4 4 4          | 4.00   | 4 4 4 4 | 4.00 |  |  |
| 2            | 4 4 4 4              | 4.00  | 4 4 3 2             | 3.25   | 4 4 4 4              | 4.00  | 4 4 4 4                     | 4.00  | 4 4 4 4           | 4.00  | 5 5 4 4            | 4.50  | 4 4 3 4                | 3.75   | 2 2 3 2             | 2.25   | 4 4 4 4                    | 4.00   | 4 3 2 3          | 3.00   |         |      |  |  |
| 3            | 4 4 4 4              | 4.00  | 4 4 4 4             | 4.00   | 4 3 4 4              | 3.75  | 4 4 4 4                     | 4.00  | 4 4 3 4           | 3.75  | 4 4 4 4            | 4.00  | 4 4 4 4                | 4.00   | 4 2 4 4             | 3.50   | 4 4 4 4                    | 4.00   | 4 4 4 4          | 4.00   |         |      |  |  |
| 4            | 4 4 4 4              | 4.00  | 4 5 4 4             | 4.25   | 4 4 4 4              | 4.00  | 4 4 4 4                     | 4.00  | 4 5 4 5           | 4.50  | 5 5 4 4            | 4.50  | 3 3 3 2                | 2.75   | 2 3 4 4             | 3.25   | 4 4 4 4                    | 4.00   | 4 5 4 4          | 4.25   |         |      |  |  |
| 5            | 4 4 4 4              | 4.00  | 4 3 2 2             | 3.25   | 4 2 4 4              | 3.50  | 4 4 1 4                     | 3.25  | 2 4 3 5           | 3.50  | 4 4 4 4            | 4.00  | 4 4 3 4                | 3.75   | 4 2 4 4             | 3.50   | 4 4 2 4                    | 3.50   | 3 4 3 4          | 3.50   |         |      |  |  |
| 6            | 4 4 4 4              | 4.00  | 4 4 3 3             | 3.75   | 4 2 4 4              | 3.50  | 4 4 2 4                     | 3.50  | 2 4 3 4           | 3.25  | 5 4 4 4            | 4.25  | 3 4 4 3                | 3.50   | 4 3 4 5             | 4.00   | 4 4 3 4                    | 5 4.00 | 4 4 3 4          | 3.75   |         |      |  |  |
| 7            | 4 4 4 4              | 4.00  | 4 5 4 4             | 4.50   | 4 4 4 5              | 4.25  | 4 1 4 4                     | 3.25  | 2 4 4 5           | 3.75  | 5 5 5 5            | 5.00  | 4 5 4 4                | 4.25   | 3 4 4 5             | 4.00   | 4 4 2 5                    | 5 4.00 | 2 4 4 4          | 3.50   |         |      |  |  |
| 8            | 4 4 4 4              | 4.00  | 4 4 3 3             | 3.75   | 2 2 4 5              | 3.25  | 4 4 1 4                     | 3.25  | 2 4 3 4           | 3.25  | 5 5 4 5            | 4.75  | 4 5 4 3                | 4.00   | 4 4 2 4             | 3.75   | 2 4 4 4                    | 3.50   |                  |        |         |      |  |  |
|              | Total Mean           | 32.00 |                     | 30.75  |                      | 30.00 |                             | 29.25 |                   | 30.00 |                    | 35.00 |                        | 29.75  |                     | 28.25  |                            | 31.25  |                  | 29.50  |         |      |  |  |
|              | Rata-rata Mean       | 4     |                     | 3.8438 |                      | 3.75  |                             | 3.656 |                   | 3.75  |                    | 4.375 |                        | 3.7188 |                     | 3.5313 |                            | 3.9063 |                  | 3.6875 |         |      |  |  |

**Nilai Rata-rata GS**

| No | Kategori Kebutuhan            | Skor |
|----|-------------------------------|------|
| 1  | Kebutuhan Informasi           | 4.00 |
| 2  | Kebutuhan Identitas Pribadi   | 3.84 |
| 3  | Kebutuhan Integratif Personal | 3.75 |
| 4  | Kebutuhan Integratif Sosial   | 3.66 |
| 5  | Kebutuhan Hiburan             | 3.75 |

**Nilai Rata-rata GO**

| No | Kategori Kebutuhan           | Skor |
|----|------------------------------|------|
| 1  | Kepuasan Informasi           | 4.38 |
| 2  | Kepuasan Identitas Pribadi   | 3.72 |
| 3  | Kepuasan Integratif Personal | 3.53 |
| 4  | Kepuasan Integratif Sosial   | 3.91 |
| 5  | Kepuasan Hiburan             | 3.69 |

**Perbandingan Nilai Rata-rata GS & GO**

| No | Kategori Kebutuhan  | GS   | GO   | Selisih |
|----|---------------------|------|------|---------|
| 1  | Informasi           | 4.00 | 4.38 | 0.38    |
| 2  | Identitas Pribadi   | 3.84 | 3.72 | -0.13   |
| 3  | Integratif Personal | 3.75 | 3.53 | -0.22   |
| 4  | Integratif Sosial   | 3.66 | 3.91 | 0.25    |
| 5  | Hiburan             | 3.75 | 3.69 | -0.06   |

## Frequency Table

**Umur**

|       |             | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------------|-----------|---------|---------------|--------------------|
| Valid | 20-22 tahun | 52        | 71.2    | 71.2          | 71.2               |
|       | 23-25 tahun | 21        | 28.8    | 28.8          | 100.0              |
|       | Total       | 73        | 100.0   | 100.0         |                    |

**Jenis Kelamin**

|       |           | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|-----------|---------|---------------|--------------------|
| Valid | Laki-laki | 13        | 17.8    | 17.8          | 17.8               |
|       | Perempuan | 60        | 82.2    | 82.2          | 100.0              |
|       | Total     | 73        | 100.0   | 100.0         |                    |

**Media massa yang paling sering digunakan**

|       |             | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------------|-----------|---------|---------------|--------------------|
| Valid | Surat Kabar | 6         | 8.2     | 8.2           | 8.2                |
|       | Radio       | 8         | 11.0    | 11.0          | 19.2               |
|       | Televisi    | 28        | 38.4    | 38.4          | 57.5               |
|       | Internet    | 31        | 42.5    | 42.5          | 100.0              |
|       | Total       | 73        | 100.0   | 100.0         |                    |

**Apakah pernah membaca Rubrik Swaka**

|       |    | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|----|-----------|---------|---------------|--------------------|
| Valid | Ya | 73        | 100.0   | 100.0         | 100.0              |

**Berapa Sering (Frekuensi)**

|       |        | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|--------|-----------|---------|---------------|--------------------|
| Valid | 1 kali | 18        | 24.7    | 24.7          | 24.7               |
|       | 2 kali | 25        | 34.2    | 34.2          | 58.9               |
|       | 3 kali | 22        | 30.1    | 30.1          | 89.0               |
|       | 4 kali | 8         | 11.0    | 11.0          | 100.0              |
|       | Total  | 73        | 100.0   | 100.0         |                    |

#### GS Kebutuhan Informasi

|       |         | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------|-----------|---------|---------------|--------------------|
| Valid | Netral  | 3         | 4.1     | 4.1           | 4.1                |
|       | Penting | 70        | 95.9    | 95.9          |                    |
|       | Total   | 73        | 100.0   | 100.0         | 100.0              |

#### GS Kebutuhan Identitas Pribadi

|       |                | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|----------------|-----------|---------|---------------|--------------------|
| Valid | Tidak Penting  | 1         | 1.4     | 1.4           | 1.4                |
|       | Netral         | 9         | 12.3    | 12.3          | 13.7               |
|       | Penting        | 55        | 75.3    | 75.3          | 89.0               |
|       | Sangat Penting | 8         | 11.0    | 11.0          | 100.0              |
|       | Total          | 73        | 100.0   | 100.0         |                    |

#### GS Kebutuhan Integratif Personal

|       |                | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|----------------|-----------|---------|---------------|--------------------|
| Valid | Netral         | 18        | 24.7    | 24.7          | 24.7               |
|       | Penting        | 50        | 68.5    | 68.5          | 93.2               |
|       | Sangat Penting | 5         | 6.8     | 6.8           |                    |
|       | Total          | 73        | 100.0   | 100.0         | 100.0              |

#### GS Kebutuhan Integratif Sosial

|       |                | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|----------------|-----------|---------|---------------|--------------------|
| Valid | Netral         | 16        | 21.9    | 21.9          | 21.9               |
|       | Penting        | 52        | 71.2    | 71.2          | 93.2               |
|       | Sangat Penting | 5         | 6.8     | 6.8           |                    |
|       | Total          | 73        | 100.0   | 100.0         | 100.0              |

#### GS Kebutuhan Hiburan

|       |                | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|----------------|-----------|---------|---------------|--------------------|
| Valid | Netral         | 19        | 26.0    | 26.0          | 26.0               |
|       | Penting        | 47        | 64.4    | 64.4          | 90.4               |
|       | Sangat Penting | 7         | 9.6     | 9.6           |                    |
|       | Total          | 73        | 100.0   | 100.0         | 100.0              |

#### GO Kepuasan Informasi

|       |             | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------------|-----------|---------|---------------|--------------------|
| Valid | Puas        | 38        | 52.1    | 52.1          | 52.1               |
|       | Sangat Puas | 35        | 47.9    | 47.9          | 100.0              |
|       | Total       | 73        | 100.0   | 100.0         |                    |

#### GO Kepuasan Identitas Pribadi

|       |             | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------------|-----------|---------|---------------|--------------------|
| Valid | Netral      | 11        | 15.1    | 15.1          | 15.1               |
|       | Puas        | 59        | 80.8    | 80.8          | 95.9               |
|       | Sangat Puas | 3         | 4.1     | 4.1           | 100.0              |
|       | Total       | 73        | 100.0   | 100.0         |                    |

#### GO Kepuasan Integratif Personal

|       |            | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|------------|-----------|---------|---------------|--------------------|
| Valid | Tidak Puas | 2         | 2.7     | 2.7           | 2.7                |
|       | Netral     | 13        | 17.8    | 17.8          | 20.5               |
|       | Puas       | 58        | 79.5    | 79.5          | 100.0              |
|       | Total      | 73        | 100.0   | 100.0         |                    |

#### GO Kepuasan Integratif Sosial

|       |             | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------------|-----------|---------|---------------|--------------------|
| Valid | Netral      | 4         | 5.5     | 5.5           | 5.5                |
|       | Puas        | 68        | 93.2    | 93.2          | 98.6               |
|       | Sangat Puas | 1         | 1.4     | 1.4           | 100.0              |
|       | Total       | 73        | 100.0   | 100.0         |                    |

#### GO Kepuasan Hiburan

|       |             | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------------|-----------|---------|---------------|--------------------|
| Valid | Netral      | 12        | 16.4    | 16.4          | 16.4               |
|       | Puas        | 57        | 78.1    | 78.1          | 94.5               |
|       | Sangat Puas | 4         | 5.5     | 5.5           | 100.0              |
|       | Total       | 73        | 100.0   | 100.0         |                    |

## T-Test

Paired Samples Statistics

|        |                        | Mean | N  | Std. Deviation | Std. Error Mean |
|--------|------------------------|------|----|----------------|-----------------|
| Pair 1 | GS Kebutuhan Informasi | 3.96 | 73 | .200           | .023            |
|        | GO Kepuasan Informasi  | 4.48 | 73 | .503           | .059            |

Paired Samples Correlations

|        |  | N  | Correlation | Sig. |
|--------|--|----|-------------|------|
| Pair 1 | GS Kebutuhan Informasi & GO Kepuasan Informasi | 73 | -.078       | .514 |

Paired Samples Test

| Pair | GS Kebutuhan Informasi - GO Kepuasan Informasi | Paired Differences |                |                 |   |       | t      | df | Sig. (2-tailed) |  |  |  |
|------|--|--------------------|----------------|-----------------|---|-------|--------|----|-----------------|--|--|--|
|      |  | Mean               | Std. Deviation | Std. Error Mean | 95% Confidence Interval of the Difference |       |        |    |                 |  |  |  |
|      |  |                    |                |                 | Lower                                     | Upper |        |    |                 |  |  |  |
| 1    | GS Kebutuhan Informasi - GO Kepuasan Informasi | -.521              | .556           | .065            | -.650                                     | -.391 | -8.006 | 72 | .000            |  |  |  |

## T-Test

**Paired Samples Statistics**

|        |                                | Mean | N  | Std. Deviation | Std. Error Mean |
|--------|--------------------------------|------|----|----------------|-----------------|
| Pair 1 | GS Kebutuhan Identitas Pribadi | 3.96 | 73 | .538           | .063            |
|        | GO Kepuasan Identitas Pribadi  | 3.89 | 73 | .427           | .050            |

**Paired Samples Correlations**

|        |  | N  | Correlation | Sig. |
|--------|--|----|-------------|------|
| Pair 1 | GS Kebutuhan Identitas Pribadi & GO Kepuasan Identitas Pribadi | 73 | .041        | .733 |

**Paired Samples Test**

|        |  | Paired Differences |                |                 |   |       | t    | df | Sig. (2-tailed) |  |  |  |
|--------|--|--------------------|----------------|-----------------|---|-------|------|----|-----------------|--|--|--|
|        |  | Mean               | Std. Deviation | Std. Error Mean | 95% Confidence Interval of the Difference |       |      |    |                 |  |  |  |
|        |  |                    |                |                 | Lower                                     | Upper |      |    |                 |  |  |  |
| Pair 1 | GS Kebutuhan Identitas Pribadi - GO Kepuasan Identitas Pribadi | .068               | .673           | .079            | -.089                                     | .226  | .869 | 72 | .388            |  |  |  |

## T-Test

**Paired Samples Statistics**

|        |                                  | Mean | N  | Std. Deviation | Std. Error Mean |
|--------|----------------------------------|------|----|----------------|-----------------|
| Pair 1 | GS Kebutuhan Integratif Personal | 3.82 | 73 | .536           | .063            |
|        | GO Kepuasan Integratif Personal  | 3.77 | 73 | .486           | .057            |

**Paired Samples Correlations**

|        |  | N  | Correlation | Sig. |
|--------|--|----|-------------|------|
| Pair 1 | GS Kebutuhan Integratif Personal & GO Kepuasan Integratif Personal | 73 | .158        | .181 |

**Paired Samples Test**

|        |  | Paired Differences |                |                 |   |       | t    | df | Sig. (2-tailed) |  |  |  |
|--------|--|--------------------|----------------|-----------------|---|-------|------|----|-----------------|--|--|--|
|        |  | Mean               | Std. Deviation | Std. Error Mean | 95% Confidence Interval of the Difference |       |      |    |                 |  |  |  |
|        |  |                    |                |                 | Lower                                     | Upper |      |    |                 |  |  |  |
| Pair 1 | GS Kebutuhan Integratif Personal - GO Kepuasan Integratif Personal | .055               | .664           | .078            | -.100                                     | .210  | .705 | 72 | .483            |  |  |  |

## T-Test

**Paired Samples Statistics**

|        |                                | Mean | N  | Std. Deviation | Std. Error<br>Mean |
|--------|--------------------------------|------|----|----------------|--------------------|
| Pair 1 | GS Kebutuhan Integratif Sosial | 3.85 | 73 | .518           | .061               |
|        | GO Kepuasan Integratif Sosial  | 3.96 | 73 | .260           | .030               |

**Paired Samples Correlations**

|        |  | N  | Correlation | Sig. |
|--------|--|----|-------------|------|
| Pair 1 | GS Kebutuhan Integratif Sosial & GO Kepuasan Integratif Sosial | 73 | .056        | .635 |

**Paired Samples Test**

|        |  | Paired Differences |                |                    |   |       | t      | df | Sig. (2-tailed) |  |  |  |
|--------|--|--------------------|----------------|--------------------|---|-------|--------|----|-----------------|--|--|--|
|        |  | Mean               | Std. Deviation | Std. Error<br>Mean | 95% Confidence Interval of the Difference |       |        |    |                 |  |  |  |
|        |  |                    |                |                    | Lower                                     | Upper |        |    |                 |  |  |  |
| Pair 1 | GS Kebutuhan Integratif Sosial - GO Kepuasan Integratif Sosial | -.110              | .567           | .066               | -.242                                     | .023  | -1.652 | 72 | .103            |  |  |  |

## T-Test

Paired Samples Statistics

|        |                      | Mean | N  | Std. Deviation | Std. Error Mean |
|--------|----------------------|------|----|----------------|-----------------|
| Pair 1 | GS Kebutuhan Hiburan | 3.84 | 73 | .578           | .068            |
|        | GO Kepuasan Hiburan  | 3.89 | 73 | .458           | .054            |

Paired Samples Correlations

|        |  | N  | Correlation | Sig. |
|--------|--|----|-------------|------|
| Pair 1 | GS Kebutuhan Hiburan & GO Kepuasan Hiburan | 73 | .088        | .457 |

Paired Samples Test

|        |  | Paired Differences |                |                 |   | t    | df    | Sig. (2-tailed) |      |
|--------|--|--------------------|----------------|-----------------|---|------|-------|-----------------|------|
|        |  | Mean               | Std. Deviation | Std. Error Mean | 95% Confidence Interval of the Difference |      |       |                 |      |
|        |  |                    |                |                 | Lower                                     |      |       |                 |      |
| Pair 1 | GS Kebutuhan Hiburan - GO Kepuasan Hiburan | -.055              | .705           | .083            | -.219                                     | .110 | -.664 | .72             | .509 |