THE EFFECTS OF SOUNDS IN ADVERTISING TOWARD CONSUMERS' EMOTIONAL RESPONSE

THESIS

Presented as Partial Fulfillment of the Requirements for the Degree of Sarjana Ekonomi (S1) in Management Program Faculty of Economics Universitas Atma Jaya Yogyakarta



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is truthfully my own thoughts and writings. Citations, statements, and/or ideas from several sources have previously been written in the references. I fully acknowledge that my writings do not contain others' writings, except for those that have been cited in the references.

Yogyakarta, August 26, 2016

Maria Stefany

"Man's chief end is to glorify God, and to enjoy Him forever." –

iens in lumine region

Westminster Shorter Catechism

"So, whether you eat or drink, or whatever you do, do all to the glory of God." -

1 Corinthians 10:31

Success is not about riches, smoothness, prosperity, or luxury. If this is the meaning of success, Jesus was the most unsuccessful.

Whoever live to please him/herself, certainly not succeed;

Whoever live to please others, certainly compromise;

Whoever live to satisfy his/her own lust is selfish;

But, success is to be precious for God, and to be blessings for others.

Life is only worth if it has a purpose, glorify God, useful to others, and not bound by sin.

~Pdt. Dr. Stephen Tong~

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Yogyakarta, September 2016

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CONSUMERS' EMOTIONAL RESPONSE

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ABSTRACT

This study investigated the effect of sounds in advertising toward consumers' emotional response. The purpose of this study is to get better understanding about the role of emotions which come from the hearing of sounds, in marketing. Therefore, this study analyzed the relationships between consumers' emotional response, familiarity, interest, and attention. The variables were examined by developing some hypotheses predicting emotional reaction and empirically test the hypotheses using data from 156 participants in computer laboratory. During the research, participants were asked to listen to 20 different sounds and answer questions regarding their emotional response towards each one. The results of this study show that emotional response to sounds is predicted by the level of interest generated and how well the sound captured the participant's attention.

Keyword: Sounds, Emotional Response, Advertisement, Marketing, Emotion, Familiarity, Interest, Attention