

## **BAB V**

### **KESIMPULAN DAN SARAN**

#### **V.1. Kesimpulan**

1. Responden memberikan penilaian yang baik terhadap atribut *Versality, Performance, Prestige, Easy to Use, Durability, Serviceability* yang dimiliki oleh Shogun 125R.
2. Responden memberikan penilaian yang tergolong Baik terhadap Kualitas Shogun R125.
3. Tidak terdapat perbedaan penilaian responden yang signifikan terhadap Kualitas Shogun R125, ditinjau dari jenis kelamin responden.
4. Tidak terdapat perbedaan penilaian responden yang signifikan terhadap Kualitas Shogun R125 ditinjau dari perbedaan usianya.
5. Tidak terdapat perbedaan penilaian responden yang signifikan terhadap Kualitas Shogun R125 ditinjau dari perbedaan pendapatannya.
6. Tidak terdapat perbedaan penilaian responden yang signifikan terhadap Kualitas Shogun R125 ditinjau dari perbedaan pendidikannya.

#### **V.2. Saran**

Hasil penelitian ini menunjukkan bahwa PT Suzuki Indomotor Indonesia telah berhasil meluncurkan produk Suzuki Shogun R125 dengan memiliki atribut-atribut kualitas produk yang diterima baik oleh pelanggan. Kualitas produk merupakan salah satu faktor penentu kepuasan dan loyalitas pelanggan; selanjutnya

kepuasan dan loyalitas pelanggan tersebut merupakan senjata yang handal untuk bersaing dengan produsen sepeda motor lain. Oleh karena dalam rangka meningkatkan daya saing perusahaan di pasar, pihak manajemen PT Suzuki Motor Indonesia hendaknya selalu memantau atau mengevaluasi atribut-atribut kualitas produknya. Atribut-atribut yang sudah baik dapat dipertahankan seperti kemudahan konsumen dalam perbaikan dan penggantian suku cadang sepeda motor Suzuki. Atribut lain yang juga dapat dikembangkan lagi seperti inovasi-inovasi pada penambahan safety lock. Perusahaan juga dapat mendesain dan memberikan inovasi-inovasi baru pada desain luar sepeda motor dengan cara memberikan sentuhan warna baru yang lebih menarik dan bentuk striping yang menarik pula sehingga dapat meningkatkan prestise konsumen. Hasil evaluasi dan pemantauan selanjutnya akan dapat digunakan sebagai salah satu informasi masukan dalam pengembangan dan perancangan produk-produk barunya di masa mendatang. Dengan memperhatikan penilaian konsumen maka perusahaan akan lebih mampu memberikan produk yang dibutuhkan dan diinginkan pelanggan secara memuaskan, dibanding produsen lain. Hal ini dalam jangka panjang jelas akan dapat mendukung kelangsungan hidup perusahaan.

## **DAFTAR PUSTAKA**

Engel, James., Backwell, Roger and Miniard, Paul, 1992, *Customer Behavior*, The Dryden Press.

Engel, James., Backwell, Roger dan Miniard, Paul, 1992, Perilaku Konsumen, Edisi Keenam, Jilid 1 dan 2, Penerbit Binarupa Aksara, Jakarta.

Hadi, Sutrisno, 1991, *Cara Menghitung Validitas dan Reliabilitas, Analisis Item dan Teknik Korelasi*, Penerbit Liberty, Yogyakarta.

Kottler, Philip and Garry Amstrong, 1997, “Dasar-dasar Pemasaran”, Jilid 1 Prestice Hall, Inc., Jakarta.

Kottler, Philip dan AB Susanto, 1994, *Manajemen Pemasaran di Indonesia: Analisis, Perencanaan, Implementasi dan Pengendalian*, Jilid 1 dan 2, Penerbit Salemba Empat, Jakarta

Merrie Bruck, Valerie A. Zeithmal dan Gillian Naylor. “Price and Brand Name As Indicators of Quality Dimensions for Consumer Durables”. Journal Of The Academy of Marketing Action,28 ( Summer,2000 ) pp359-374

Swasthu, Basu dan T. Hani Handoko, 1997, *Manajemen Pemasaran : Analisis Perilaku Konsumen*, Penerbit BPFE, Yogyakarta.

Santoso, Singgih dan Fandy Tjiptono,2002, “Riset Pemasaran: Konsep dan Aplikasi dengan SPSS”, Elex Media Komputindo, Jakarta.

[www.google.com-search](http://www.google.com-search) : Suzuki Shogun 125R

## **LAMPIRAN 1**

### **KUESIONER**



**UNIVERSITAS ATMA JAYA**  
**FAKULTAS EKONOMI**  
**YOGYAKARTA**

Kepada :  
Yth. Bapak/Ibu/Saudara/i  
Di Tempat

Dengan Hormat,

Yang bertanda tangan dibawah ini saya,

Nama : Niki Nanda  
No.mhs : 12073 /EM

adalah mahasiswa Fakultas Ekonomi Atma Jaya Yogyakarta yang saat ini mengadakan penelitian tentang "**ANALISIS PENILAIAN KONSUMEN TERHADAP DIMENSI KUALITAS PRODUK SEPEDA MOTOR SUZUKI SHOGUN 125R.**" Tujuan dari penelitian ini adalah untuk penulisan skripsi sebagai salah satu persyaratan dalam memperoleh gelar Sarjana Ekonomi di Universitas Atma Jaya Yogyakarta.

Saya mengharapkan kesediaan Bapak/Ibu/Saudara/i sekalian berkenan meluangkan waktu sejenak, untuk membantu saya mendapatkan data yang berguna dalam penelitian ini dengan mengisi Daftar Pertanyaan yang saya ajukan ini. Atas kesediaan dan bantuan yang telah Bapak/Ibu/Saudara/i berikan saya mengucapkan banyak terima kasih.

Hormat saya,

**Niki Nanda**

## **DAFTAR PERTANYAAN**

Petuniuk:

Berikan tanda silang (x) atau lingkaran (O) pada huruf alternatif jawaban yang Anda anggap paling tepat/sesuai.

1. Jenis Kelamin : a. Pria b. Wanita

2. Usia : a.  $\leq$  30 tahun  
b. 30 - 35 tahun  
c. 35 - 40 tahun  
d.  $>$  40 tahun

3. Pendapatan per bulan : a.  $<$  Rp 750.000  
b. Rp 750.000 - Rp 1.000.000  
c.  $>$  Rp 1.000.000

4. Pendidikan : a. SD  
b. SLTP  
c. SLTA  
d. D3  
e. S1  
f. S2

5. Pernah memiliki sepeda motor Suzuki jenis lain:  
a. Pernah  
b. Belum Pernah

6. Pernah memiliki sepeda motor merek lain:  
a. Pernah  
b. Belum Pernah

**Petunjuk:**

Berikan tanda silang (x) atau lingkaran (O) pada huruf alternatif jawaban yang Anda anggap paling tepat/sesuai.

**1. CIRI KHUSUS (VERSALITY)**

| No. | Pertanyaan  | Jawaban Anda |   |   |    |     |
|-----|---|--------------|---|---|----|-----|
|     |   | SS           | S | N | TS | STS |
| 1.  | Suzuki Shogun 125R memiliki suara mesin yang halus.                     |              |   |   |    |     |
| 2.  | Suzuki Shogun 125R memudahkan pengendara untuk mengecek putaran mesin   |              |   |   |    |     |
| 3.  | Suzuki Shogun 125R memudahkan pengendara mengecek bahan bakar           |              |   |   |    |     |
| 4.  | Suzuki Shogun 125R mampu memberi kenyamanan dan keamanan pengendaranya. |              |   |   |    |     |
| 5.  | Suzuki Shogun 125R efektif dalam mendinginkan mesin setelah pemakaian.  |              |   |   |    |     |

**2. KINERJA (PERFORMANCE)**

| No. | Pertanyaan  | Jawaban Anda |   |   |    |     |
|-----|---|--------------|---|---|----|-----|
|     |   | SS           | S | N | TS | STS |
| 6.  | Suzuki Shogun125R memiliki kecepatan tinggi   |              |   |   |    |     |
| 7.  | Suzuki Shogun125R menggunakan mesin 4 Stroke sehingga hemat bahan bakar                                       |              |   |   |    |     |
| 8.  | Suzuki Shogun125R menggunakan sistem pendingin udara sehingga proses pendinginan mesin dapat berjalan efektif |              |   |   |    |     |
| 9.  | Suzuki Shogun25R menggunakan sistem elektrik yang baik sehingga mesin mudah dihidupkan                        |              |   |   |    |     |

**3. PRESTIS (PRESTIGE)**

| No. | Pertanyaan   | Jawaban Anda |   |   |    |     |
|-----|--|--------------|---|---|----|-----|
|     |  | SS           | S | N | TS | STS |
| 10. | Suzuki Shogun 125 R dapat membanggakan diri saya   |              |   |   |    |     |
| 11. | Suzuki Shogun 125R memiliki warna dan bentuk striping dapat meningkatkan prestise pengendaranya. |              |   |   |    |     |
| 12. | Suzuki Shogun 125R memiliki warna dan bentuk striping tampak menarik dan bagus                   |              |   |   |    |     |

**4. KEMUDAHAN DIGUNAKAN (EASY TO USE)**

| No. | Pertanyaan   | Jawaban Anda |   |   |    |     |
|-----|--|--------------|---|---|----|-----|
|     |  | SS           | S | N | TS | STS |
| 13. | Suzuki Shogun 125 R mudah dikendarai                                 | SS           | S | N | TS | STS |
| 14. | Posisi lampu depan Suzuki Shogun 125R mudah diatur                   | SS           | S | N | TS | STS |
| 15. | Panel spidometer Suzuki Shogun 125R mudah dipantau                   | SS           | S | N | TS | STS |
| 16. | Mesin Suzuki Shogun 125R dirancang sedemikian rupa mudah dibersihkan | SS           | S | N | TS | STS |
| 17. | Spion Suzuki Shogun 125R mudah diatur posisinya                      | SS           | S | N | TS | STS |

**5. DAYA TAHAN (DURABILITY)**

| No. | Pertanyaan   | Jawaban Anda |   |   |    |     |
|-----|--|--------------|---|---|----|-----|
|     |  | SS           | S | N | TS | STS |
| 18. | Mesin Suzuki Shogun 125R dibuat dari bahan yang berkualitas sehingga memiliki umur operasi yang lama | SS           | S | N | TS | STS |
| 19. | Komponen-komponen atau part Suzuki 125R dibuat dari bahan berkualitas sehingga tahan lama            | SS           | S | N | TS | STS |
| 20. | Sistem cat Suzuki Shogun 125R menggunakan lapisan yang baik sehingga warna tidak mudah kusam         | SS           | S | N | TS | STS |

**6. KEMUDAHAN PERBAIKAN (SERVICEABILITY)**

| No. | Pertanyaan   | Jawaban Anda |   |   |    |     |
|-----|--|--------------|---|---|----|-----|
|     |  | SS           | S | N | TS | STS |
| 21. | Suzuki Shogun 125R didukung oleh service gratis yang cukup lama (3 tahun)                                    | SS           | S | N | TS | STS |
| 22. | Suku cadang Suzuki Shogun 125R relatif mudah didapat   | SS           | S | N | TS | STS |
| 23. | Semua bengkel resmi Suzuki dapat melakukan perbaikan terhadap Suzuki Shogun 125R                             | SS           | S | N | TS | STS |
| 24. | Suzuki Shogun 125R dilengkapi dengan tools/alat-alat yang lengkap sehingga memudahkan untuk perbaikan ringan | SS           | S | N | TS | STS |

## **LAMPIRAN 2**

### **PERSENTASE**

### **DATA RESPONDEN**

## Frequencies

### Statistics

|         | Kelamin | Usia | Pendapatan | Pendidikan |
|---------|---------|------|------------|------------|
| N       | 100     | 100  | 100        | 100        |
| Missing | 0       | 0    | 0          | 0          |

### Frequency Table

#### Kelamin

|                | Frequency | Percent | Valid Percent | Cumulative Percent |
|----------------|-----------|---------|---------------|--------------------|
| Valid 0 Wanita | 30        | 30.0    | 30.0          | 30.0               |
| 1 Pria         | 70        | 70.0    | 70.0          | 100.0              |
| Total          | 100       | 100.0   | 100.0         |                    |

#### Usia

|             | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------------|-----------|---------|---------------|--------------------|
| Valid 1 <30 | 7         | 7.0     | 7.0           | 7.0                |
| 2 30-35     | 60        | 60.0    | 60.0          | 67.0               |
| 3 36-40     | 15        | 15.0    | 15.0          | 82.0               |
| 4 >40       | 18        | 18.0    | 18.0          | 100.0              |
| Total       | 100       | 100.0   | 100.0         |                    |

#### Pendapatan

|                       | Frequency | Percent | Valid Percent | Cumulative Percent |
|-----------------------|-----------|---------|---------------|--------------------|
| Valid 1 <750.000      | 19        | 19.0    | 19.0          | 19.0               |
| 2 750.000 - 1.000.000 | 44        | 44.0    | 44.0          | 63.0               |
| 3 >1.000.000          | 37        | 37.0    | 37.0          | 100.0              |
| Total                 | 100       | 100.0   | 100.0         |                    |

### Pendidikan

|       |        | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|--------|-----------|---------|---------------|--------------------|
| Valid | 1 SD   | 7         | 7.0     | 7.0           | 7.0                |
|       | 2 SLTP | 13        | 13.0    | 13.0          | 20.0               |
|       | 3 SLTA | 44        | 44.0    | 44.0          | 64.0               |
|       | 4 D3   | 19        | 19.0    | 19.0          | 83.0               |
|       | 5 S1   | 12        | 12.0    | 12.0          | 95.0               |
|       | 6 S2   | 5         | 5.0     | 5.0           | 100.0              |
|       | Total  | 100       | 100.0   | 100.0         |                    |

## **LAMPIRAN 3**

### **UJI VALIDITAS**

**DAN**

**RELIABILITAS**

## Summarize - Uji Validitas dan Reliabilitas Versality

**Case Processing Summary<sup>a</sup>**

|       | Cases    |         |          |         |       |         |
|-------|----------|---------|----------|---------|-------|---------|
|       | Included |         | Excluded |         | Total |         |
|       | N        | Percent | N        | Percent | N     | Percent |
| VERS1 | 30       | 100.0%  | 0        | .0%     | 30    | 100.0%  |
| VERS2 | 30       | 100.0%  | 0        | .0%     | 30    | 100.0%  |
| VERS3 | 30       | 100.0%  | 0        | .0%     | 30    | 100.0%  |
| VERS4 | 30       | 100.0%  | 0        | .0%     | 30    | 100.0%  |
| VERS5 | 30       | 100.0%  | 0        | .0%     | 30    | 100.0%  |

a. Limited to first 100 cases.

**Case Summaries<sup>a</sup>**

|       | VERS1 | VERS2 | VERS3 | VERS4 | VERS5 |
|-------|-------|-------|-------|-------|-------|
| 1     | 2     | 1     | 3     | 4     | 3     |
| 2     | 4     | 4     | 3     | 3     | 3     |
| 3     | 1     | 1     | 1     | 1     | 2     |
| 4     | 2     | 1     | 1     | 2     | 2     |
| 5     | 4     | 4     | 4     | 4     | 4     |
| 6     | 2     | 1     | 1     | 1     | 4     |
| 7     | 3     | 2     | 3     | 1     | 1     |
| 8     | 2     | 2     | 2     | 2     | 2     |
| 9     | 3     | 5     | 4     | 3     | 3     |
| 10    | 4     | 1     | 1     | 2     | 2     |
| 11    | 3     | 4     | 3     | 1     | 2     |
| 12    | 5     | 5     | 3     | 5     | 5     |
| 13    | 1     | 1     | 1     | 1     | 1     |
| 14    | 2     | 3     | 3     | 2     | 2     |
| 15    | 3     | 3     | 4     | 4     | 4     |
| 16    | 2     | 3     | 3     | 4     | 3     |
| 17    | 3     | 4     | 3     | 3     | 4     |
| 18    | 2     | 1     | 1     | 3     | 2     |
| 19    | 4     | 5     | 5     | 4     | 4     |
| 20    | 4     | 4     | 4     | 4     | 4     |
| 21    | 4     | 5     | 5     | 5     | 4     |
| 22    | 3     | 3     | 3     | 3     | 2     |
| 23    | 5     | 5     | 5     | 5     | 4     |
| 24    | 3     | 4     | 2     | 2     | 3     |
| 25    | 4     | 4     | 3     | 4     | 4     |
| 26    | 1     | 1     | 2     | 1     | 2     |
| 27    | 2     | 2     | 3     | 1     | 3     |
| 28    | 5     | 5     | 5     | 1     | 2     |
| 29    | 4     | 2     | 2     | 1     | 3     |
| 30    | 4     | 3     | 4     | 4     | 3     |
| Total | N     | 30    | 30    | 30    | 30    |

a. Limited to first 100 cases.

## Reliability

### Case Processing Summary

|                       | N  | %     |
|-----------------------|----|-------|
| Cases Valid           | 30 | 100.0 |
| Excluded <sup>a</sup> | 0  | .0    |
| Total                 | 30 | 100.0 |

a. Listwise deletion based on all variables in the procedure.

### Reliability Statistics

| Cronbach's Alpha | N of Items |
|------------------|------------|
| .887             | 5          |

### Item Statistics

|       | Mean | Sd. Deviation | N  |
|-------|------|---------------|----|
| VERS1 | 3.03 | 1.189         | 30 |
| VERS2 | 2.97 | 1.520         | 30 |
| VERS3 | 2.90 | 1.296         | 30 |
| VERS4 | 2.70 | 1.418         | 30 |
| VERS5 | 2.90 | 1.029         | 30 |

### Item-Total Statistics

|       | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Cronbach's Alpha if Item Deleted |
|-------|----------------------------|--------------------------------|----------------------------------|----------------------------------|
| VERS1 | 11.47                      | 19.982                         | .730                             | .862                             |
| VERS2 | 11.53                      | 16.740                         | .813                             | .843                             |
| VERS3 | 11.60                      | 18.800                         | .772                             | .852                             |
| VERS4 | 11.80                      | 18.786                         | .680                             | .875                             |
| VERS5 | 11.60                      | 21.628                         | .676                             | .876                             |

### Scale Statistics

| Mean  | Variance | Std. Deviation | N of Items |
|-------|----------|----------------|------------|
| 14.50 | 29.155   | 5.400          | 5          |

## Summarize - Uji Validitas dan Reliabilitas Performance

**Case Processing Summary<sup>a</sup>**

|       | Cases    |         |          |         |       |         |
|-------|----------|---------|----------|---------|-------|---------|
|       | Included |         | Excluded |         | Total |         |
|       | N        | Percent | N        | Percent | N     | Percent |
| PERF1 | 30       | 100.0%  | 0        | .0%     | 30    | 100.0%  |
| PERF2 | 30       | 100.0%  | 0        | .0%     | 30    | 100.0%  |
| PERF3 | 30       | 100.0%  | 0        | .0%     | 30    | 100.0%  |
| PERF4 | 30       | 100.0%  | 0        | .0%     | 30    | 100.0%  |

a. Limited to first 100 cases.

**Case Summaries<sup>a</sup>**

|         | PERF1 | PERF2 | PERF3 | PERF4 |
|---------|-------|-------|-------|-------|
| 1       | 4     | 3     | 2     | 3     |
| 2       | 3     | 3     | 3     | 4     |
| 3       | 3     | 4     | 3     | 3     |
| 4       | 2     | 2     | 2     | 2     |
| 5       | 4     | 4     | 3     | 4     |
| 6       | 1     | 4     | 4     | 1     |
| 7       | 1     | 1     | 3     | 2     |
| 8       | 2     | 4     | 2     | 1     |
| 9       | 3     | 3     | 4     | 2     |
| 10      | 2     | 2     | 1     | 2     |
| 11      | 1     | 1     | 1     | 2     |
| 12      | 5     | 5     | 5     | 5     |
| 13      | 1     | 1     | 1     | 1     |
| 14      | 2     | 4     | 3     | 3     |
| 15      | 4     | 4     | 2     | 2     |
| 16      | 4     | 3     | 3     | 3     |
| 17      | 3     | 4     | 2     | 3     |
| 18      | 3     | 4     | 2     | 1     |
| 19      | 4     | 4     | 4     | 3     |
| 20      | 4     | 4     | 4     | 3     |
| 21      | 5     | 4     | 3     | 4     |
| 22      | 3     | 5     | 3     | 5     |
| 23      | 2     | 1     | 2     | 1     |
| 24      | 2     | 1     | 3     | 2     |
| 25      | 4     | 4     | 3     | 3     |
| 26      | 1     | 4     | 4     | 3     |
| 27      | 1     | 3     | 2     | 3     |
| 28      | 1     | 2     | 1     | 1     |
| 29      | 1     | 3     | 2     | 2     |
| 30      | 4     | 3     | 3     | 4     |
| Total N | 30    | 30    | 30    | 30    |

a. Limited to first 100 cases.

## Reliability

### Case Processing Summary

|                       | N  | %     |
|-----------------------|----|-------|
| Cases Valid           | 30 | 100.0 |
| Excluded <sup>a</sup> | 0  | .0    |
| Total                 | 30 | 100.0 |

a. Listwise deletion based on all variables in the procedure.

### Reliability Statistics

| Cronbach's Alpha | N of Items |
|------------------|------------|
| .825             | 4          |

### Item Statistics

|       | Mean | Std. Deviation | N  |
|-------|------|----------------|----|
| PERF1 | 2.67 | 1.322          | 30 |
| PERF2 | 3.13 | 1.224          | 30 |
| PERF3 | 2.67 | 1.028          | 30 |
| PERF4 | 2.60 | 1.163          | 30 |

### Item-Total Statistics

|       | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Cronbach's Alpha if Item Deleted |
|-------|----------------------------|--------------------------------|----------------------------------|----------------------------------|
| PERF1 | 8.40                       | 8.110                          | .660                             | .777                             |
| PERF2 | 7.93                       | 8.547                          | .667                             | .771                             |
| PERF3 | 8.40                       | 9.903                          | .597                             | .804                             |
| PERF4 | 8.47                       | 8.740                          | .688                             | .761                             |

### Scale Statistics

| Mean  | Variance | Std. Deviation | N of Items |
|-------|----------|----------------|------------|
| 11.07 | 14.823   | 3.850          | 4          |

## Summarize - Uji Validitas dan Reliabilitas Prestige

**Case Processing Summary<sup>a</sup>**

|       | Cases    |         |          |         |       |         |
|-------|----------|---------|----------|---------|-------|---------|
|       | Included |         | Excluded |         | Total |         |
|       | N        | Percent | N        | Percent | N     | Percent |
| PRES1 | 30       | 100.0%  | 0        | .0%     | 30    | 100.0%  |
| PRES2 | 30       | 100.0%  | 0        | .0%     | 30    | 100.0%  |
| PRES3 | 30       | 100.0%  | 0        | .0%     | 30    | 100.0%  |

a. Limited to first 100 cases.

**Case Summaries<sup>a</sup>**

|         | PRES1 | PRES2 | PRES3 |
|---------|-------|-------|-------|
| 1       | 4     | 4     | 4     |
| 2       | 2     | 4     | 2     |
| 3       | 2     | 2     | 3     |
| 4       | 2     | 2     | 1     |
| 5       | 4     | 4     | 3     |
| 6       | 4     | 4     | 4     |
| 7       | 4     | 3     | 3     |
| 8       | 2     | 3     | 1     |
| 9       | 4     | 3     | 3     |
| 10      | 1     | 1     | 1     |
| 11      | 4     | 4     | 3     |
| 12      | 4     | 4     | 4     |
| 13      | 1     | 1     | 1     |
| 14      | 2     | 2     | 4     |
| 15      | 4     | 4     | 4     |
| 16      | 3     | 3     | 4     |
| 17      | 2     | 4     | 4     |
| 18      | 2     | 3     | 4     |
| 19      | 3     | 3     | 4     |
| 20      | 4     | 4     | 4     |
| 21      | 4     | 4     | 5     |
| 22      | 1     | 2     | 2     |
| 23      | 1     | 1     | 2     |
| 24      | 2     | 1     | 1     |
| 25      | 4     | 3     | 3     |
| 26      | 2     | 4     | 2     |
| 27      | 1     | 3     | 1     |
| 28      | 4     | 4     | 4     |
| 29      | 1     | 1     | 3     |
| 30      | 3     | 3     | 4     |
| Total N | 30    | 30    | 30    |

a. Limited to first 100 cases.

## Reliability

### Case Processing Summary

|                       | N  | %     |
|-----------------------|----|-------|
| Cases Valid           | 30 | 100.0 |
| Excluded <sup>a</sup> | 0  | .0    |
| Total                 | 30 | 100.0 |

a. Listwise deletion based on all variables in the procedure.

### Reliability Statistics

| Cronbach's Alpha | N of Items |
|------------------|------------|
| .849             | 3          |

### Item-Total Statistics

|       | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Cronbach's Alpha if Item Deleted |
|-------|----------------------------|--------------------------------|----------------------------------|----------------------------------|
| PRES1 | 5.87                       | 4.326                          | .780                             | .729                             |
| PRES2 | 5.63                       | 4.930                          | .716                             | .795                             |
| PRES3 | 5.63                       | 4.654                          | .666                             | .842                             |

### Item Statistics

|       | Mean | Std. Deviation | N  |
|-------|------|----------------|----|
| PRES1 | 2.70 | 1.208          | 30 |
| PRES2 | 2.93 | 1.112          | 30 |
| PRES3 | 2.93 | 1.230          | 30 |

### Scale Statistics

| Mean | Variance | Std. Deviation | N of Items |
|------|----------|----------------|------------|
| 8.57 | 9.702    | 3.115          | 3          |

## Summarize - Uji Validitas dan Reliabilitas Easy to Use

**Case Processing Summary<sup>a</sup>**

|       | Cases    |         |          |         |       |         |
|-------|----------|---------|----------|---------|-------|---------|
|       | Included |         | Excluded |         | Total |         |
|       | N        | Percent | N        | Percent | N     | Percent |
| EASY1 | 30       | 100.0%  | 0        | .0%     | 30    | 100.0%  |
| EASY2 | 30       | 100.0%  | 0        | .0%     | 30    | 100.0%  |
| EASY3 | 30       | 100.0%  | 0        | .0%     | 30    | 100.0%  |
| EASY4 | 30       | 100.0%  | 0        | .0%     | 30    | 100.0%  |
| EASY5 | 30       | 100.0%  | 0        | .0%     | 30    | 100.0%  |

a. Limited to first 100 cases.

**Case Summaries<sup>a</sup>**

|         | EASY1 | EASY2 | EASY3 | EASY4 | EASY5 |
|---------|-------|-------|-------|-------|-------|
| 1       | 2     | 3     | 4     | 4     | 4     |
| 2       | 3     | 4     | 2     | 4     | 2     |
| 3       | 3     | 3     | 2     | 2     | 3     |
| 4       | 2     | 2     | 2     | 2     | 2     |
| 5       | 3     | 4     | 4     | 4     | 2     |
| 6       | 4     | 3     | 4     | 3     | 3     |
| 7       | 4     | 2     | 4     | 3     | 2     |
| 8       | 2     | 1     | 2     | 3     | 3     |
| 9       | 4     | 2     | 4     | 3     | 1     |
| 10      | 1     | 2     | 1     | 1     | 1     |
| 11      | 1     | 2     | 4     | 4     | 1     |
| 12      | 5     | 5     | 4     | 4     | 4     |
| 13      | 1     | 1     | 1     | 1     | 1     |
| 14      | 3     | 3     | 2     | 2     | 4     |
| 15      | 2     | 2     | 4     | 4     | 4     |
| 16      | 3     | 3     | 3     | 3     | 4     |
| 17      | 2     | 3     | 2     | 4     | 4     |
| 18      | 2     | 1     | 2     | 3     | 2     |
| 19      | 4     | 3     | 3     | 3     | 2     |
| 20      | 4     | 3     | 4     | 4     | 4     |
| 21      | 3     | 4     | 4     | 4     | 4     |
| 22      | 3     | 3     | 1     | 2     | 5     |
| 23      | 2     | 2     | 2     | 2     | 4     |
| 24      | 3     | 2     | 2     | 1     | 1     |
| 25      | 3     | 3     | 4     | 3     | 3     |
| 26      | 4     | 3     | 2     | 4     | 2     |
| 27      | 2     | 3     | 1     | 3     | 1     |
| 28      | 1     | 1     | 1     | 2     | 2     |
| 29      | 2     | 2     | 1     | 1     | 2     |
| 30      | 3     | 4     | 3     | 3     | 4     |
| Total N | 30    | 30    | 30    | 30    | 30    |

a. Limited to first 100 cases.

## Reliability

### Case Processing Summary

|                       | N  | %     |
|-----------------------|----|-------|
| Cases Valid           | 30 | 100.0 |
| Excluded <sup>a</sup> | 0  | .0    |
| Total                 | 30 | 100.0 |

a. Listwise deletion based on all variables in the procedure.

### Reliability Statistics

| Cronbach's Alpha | N of Items |
|------------------|------------|
| .835             | 5          |

### Item Statistics

|       | Mean | Std. Deviation | N  |
|-------|------|----------------|----|
| EASY1 | 2.70 | 1.055          | 30 |
| EASY2 | 2.63 | .999           | 30 |
| EASY3 | 2.63 | 1.189          | 30 |
| EASY4 | 2.87 | 1.042          | 30 |
| EASY5 | 2.77 | 1.223          | 30 |

### Item-Total Statistics

|       | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Cronbach's Alpha if Item Deleted |
|-------|----------------------------|--------------------------------|----------------------------------|----------------------------------|
| EASY1 | 10.90                      | 12.645                         | .617                             | .807                             |
| EASY2 | 10.97                      | 12.654                         | .666                             | .795                             |
| EASY3 | 10.97                      | 11.620                         | .661                             | .795                             |
| EASY4 | 10.73                      | 12.616                         | .633                             | .803                             |
| EASY5 | 10.83                      | 11.730                         | .616                             | .809                             |

### Scale Statistics

| Mean  | Variance | Std. Deviation | N of Items |
|-------|----------|----------------|------------|
| 13.60 | 18.386   | 4.288          | 5          |

## Summarize - Uji Validitas dan Realibilitas Durability

**Case Processing Summary<sup>a</sup>**

|       | Cases    |         |          |         |       |         |
|-------|----------|---------|----------|---------|-------|---------|
|       | Included |         | Excluded |         | Total |         |
|       | N        | Percent | N        | Percent | N     | Percent |
| DURA1 | 30       | 100.0%  | 0        | .0%     | 30    | 100.0%  |
| DURA2 | 30       | 100.0%  | 0        | .0%     | 30    | 100.0%  |
| DURA3 | 30       | 100.0%  | 0        | .0%     | 30    | 100.0%  |

a. Limited to first 100 cases.

**Case Summaries<sup>a</sup>**

|         | DURA1 | DURA2 | DURA3 |
|---------|-------|-------|-------|
| 1       | 4     | 3     | 2     |
| 2       | 3     | 3     | 3     |
| 3       | 1     | 2     | 2     |
| 4       | 2     | 2     | 2     |
| 5       | 4     | 4     | 3     |
| 6       | 1     | 2     | 2     |
| 7       | 1     | 1     | 4     |
| 8       | 2     | 4     | 2     |
| 9       | 3     | 3     | 4     |
| 10      | 2     | 2     | 2     |
| 11      | 1     | 1     | 1     |
| 12      | 5     | 5     | 5     |
| 13      | 1     | 1     | 1     |
| 14      | 2     | 4     | 3     |
| 15      | 4     | 4     | 4     |
| 16      | 4     | 3     | 3     |
| 17      | 3     | 4     | 3     |
| 18      | 3     | 4     | 2     |
| 19      | 4     | 4     | 4     |
| 20      | 4     | 4     | 4     |
| 21      | 5     | 4     | 4     |
| 22      | 3     | 5     | 3     |
| 23      | 5     | 1     | 2     |
| 24      | 2     | 1     | 3     |
| 25      | 4     | 4     | 3     |
| 26      | 2     | 2     | 2     |
| 27      | 2     | 3     | 2     |
| 28      | 2     | 2     | 2     |
| 29      | 2     | 2     | 2     |
| 30      | 4     | 3     | 3     |
| Total N | 30    | 30    | 30    |

a. Limited to first 100 cases.

## Reliability

### Case Processing Summary

|                       | N  | %     |
|-----------------------|----|-------|
| Cases Valid           | 30 | 100.0 |
| Excluded <sup>a</sup> | 0  | .0    |
| Total                 | 30 | 100.0 |

a. Listwise deletion based on all variables in the procedure.

### Reliability Statistics

| Cronbach's Alpha | N of Items |
|------------------|------------|
| .802             | 3          |

### Item Statistics

|       | Mean | Std. Deviation | N  |
|-------|------|----------------|----|
| DURA1 | 2.83 | 1.289          | 30 |
| DURA2 | 2.90 | 1.242          | 30 |
| DURA3 | 2.73 | .980           | 30 |

### Item-Total Statistics

|       | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Cronbach's Alpha if Item Deleted |
|-------|----------------------------|--------------------------------|----------------------------------|----------------------------------|
| DURA1 | 5.63                       | 3.895                          | .667                             | .715                             |
| DURA2 | 5.57                       | 4.116                          | .653                             | .726                             |
| DURA3 | 5.73                       | 5.099                          | .652                             | .744                             |

### Scale Statistics

| Mean | Variance | Std. Deviation | N of Items |
|------|----------|----------------|------------|
| 8.47 | 8.947    | 2.991          | 3          |

## Summarize - Uji Validitas dan Reliabilitas Serviceability

**Case Processing Summary<sup>a</sup>**

|       | Cases    |         |          |         |       |         |
|-------|----------|---------|----------|---------|-------|---------|
|       | Included |         | Excluded |         | Total |         |
|       | N        | Percent | N        | Percent | N     | Percent |
| SERV1 | 30       | 100.0%  | 0        | .0%     | 30    | 100.0%  |
| SERV2 | 30       | 100.0%  | 0        | .0%     | 30    | 100.0%  |
| SERV3 | 30       | 100.0%  | 0        | .0%     | 30    | 100.0%  |
| SERV4 | 30       | 100.0%  | 0        | .0%     | 30    | 100.0%  |

a. Limited to first 100 cases.

**Case Summaries<sup>a</sup>**

|         | SERV1 | SERV2 | SERV3 | SERV4 |
|---------|-------|-------|-------|-------|
| 1       | 3     | 4     | 4     | 3     |
| 2       | 4     | 2     | 4     | 2     |
| 3       | 3     | 2     | 2     | 3     |
| 4       | 2     | 2     | 2     | 1     |
| 5       | 4     | 4     | 4     | 3     |
| 6       | 2     | 2     | 2     | 2     |
| 7       | 2     | 4     | 3     | 3     |
| 8       | 3     | 2     | 3     | 1     |
| 9       | 2     | 4     | 3     | 3     |
| 10      | 2     | 1     | 1     | 1     |
| 11      | 4     | 4     | 4     | 4     |
| 12      | 5     | 4     | 4     | 4     |
| 13      | 1     | 1     | 1     | 1     |
| 14      | 3     | 2     | 2     | 2     |
| 15      | 2     | 4     | 4     | 4     |
| 16      | 3     | 3     | 3     | 4     |
| 17      | 3     | 2     | 4     | 4     |
| 18      | 4     | 2     | 3     | 4     |
| 19      | 3     | 3     | 3     | 4     |
| 20      | 3     | 4     | 4     | 4     |
| 21      | 4     | 4     | 4     | 5     |
| 22      | 4     | 1     | 2     | 4     |
| 23      | 1     | 1     | 1     | 2     |
| 24      | 2     | 2     | 1     | 1     |
| 25      | 3     | 4     | 3     | 3     |
| 26      | 3     | 2     | 4     | 2     |
| 27      | 3     | 1     | 3     | 1     |
| 28      | 1     | 1     | 2     | 2     |
| 29      | 2     | 1     | 1     | 2     |
| 30      | 4     | 3     | 3     | 4     |
| Total N | 30    | 30    | 30    | 30    |

a. Limited to first 100 cases.

## Reliability

### Case Processing Summary

|                       | N  | %     |
|-----------------------|----|-------|
| Cases Valid           | 30 | 100.0 |
| Excluded <sup>a</sup> | 0  | .0    |
| Total                 | 30 | 100.0 |

a. Listwise deletion based on all variables in the procedure.

### Reliability Statistics

| Cronbach's Alpha | N of Items |
|------------------|------------|
| .855             | 4          |

### Item Statistics

|       | Mean | Std. Deviation | N  |
|-------|------|----------------|----|
| SERV1 | 2.83 | 1.020          | 30 |
| SERV2 | 2.53 | 1.196          | 30 |
| SERV3 | 2.80 | 1.095          | 30 |
| SERV4 | 2.77 | 1.223          | 30 |

### Item-Total Statistics

|       | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Cronbach's Alpha if Item Deleted |
|-------|----------------------------|--------------------------------|----------------------------------|----------------------------------|
| SERV1 | 8.10                       | 9.472                          | .621                             | .847                             |
| SERV2 | 8.40                       | 8.248                          | .689                             | .821                             |
| SERV3 | 8.13                       | 8.257                          | .787                             | .780                             |
| SERV4 | 8.17                       | 8.006                          | .709                             | .812                             |

### Scale Statistics

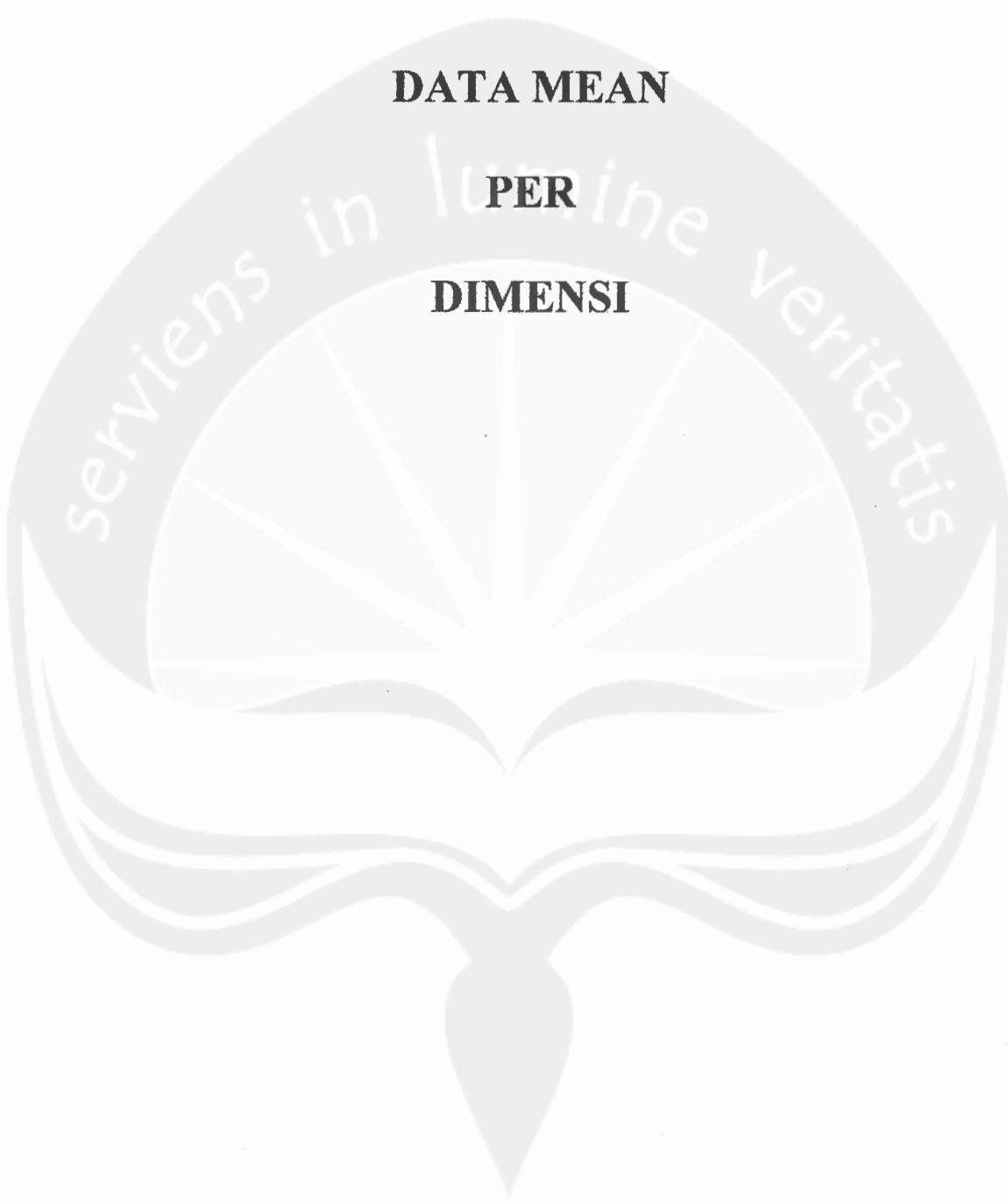
| Mean  | Variance | Std. Deviation | N of Items |
|-------|----------|----------------|------------|
| 10.93 | 14.409   | 3.796          | 4          |

## **LAMPIRAN 4**

### **DATA MEAN**

**PER**

**DIMENSI**



## Summarize

**Case Processing Summary<sup>a</sup>**

|                    | Cases    |         |
|--------------------|----------|---------|
|                    | Included |         |
|                    | N        | Percent |
| VER Versatility    | 100      | 100.0%  |
| PER Performance    | 100      | 100.0%  |
| PRE Prestige       | 100      | 100.0%  |
| EAS Easy to Use    | 100      | 100.0%  |
| DUR Durability     | 100      | 100.0%  |
| SER Serviceability | 100      | 100.0%  |

**Case Processing Summary<sup>a</sup>**

|                    | Cases    |         |       |         |
|--------------------|----------|---------|-------|---------|
|                    | Excluded |         | Total |         |
|                    | N        | Percent | N     | Percent |
| VER Versatility    | 0        | .0%     | 100   | 100.0%  |
| PER Performance    | 0        | .0%     | 100   | 100.0%  |
| PRE Prestige       | 0        | .0%     | 100   | 100.0%  |
| EAS Easy to Use    | 0        | .0%     | 100   | 100.0%  |
| DUR Durability     | 0        | .0%     | 100   | 100.0%  |
| SER Serviceability | 0        | .0%     | 100   | 100.0%  |

a. Limited to first 100 cases.

**Case Summaries<sup>a</sup>**

|    | VER Versality | PER Performance | PRE Prestige | EAS Easy to Use |
|----|---------------|-----------------|--------------|-----------------|
| 1  | 3.80          | 3.50            | 3.33         | 3.80            |
| 2  | 2.60          | 3.50            | 2.33         | 2.80            |
| 3  | 4.00          | 3.75            | 3.00         | 4.00            |
| 4  | 3.80          | 3.25            | 2.67         | 4.00            |
| 5  | 3.80          | 4.25            | 1.33         | 4.00            |
| 6  | 3.60          | 3.50            | 3.33         | 3.80            |
| 7  | 3.60          | 3.50            | 2.33         | 3.60            |
| 8  | 3.40          | 3.75            | 2.67         | 3.40            |
| 9  | 3.60          | 3.75            | 3.67         | 2.80            |
| 10 | 3.60          | 3.00            | 3.33         | 3.00            |
| 11 | 3.20          | 3.00            | 3.33         | 2.80            |
| 12 | 3.60          | 3.25            | 3.33         | 2.60            |
| 13 | 3.60          | 3.25            | 3.33         | 2.60            |
| 14 | 3.40          | 3.00            | 3.67         | 2.80            |
| 15 | 4.40          | 3.00            | 4.33         | 3.20            |
| 16 | 4.40          | 4.00            | 4.33         | 3.20            |
| 17 | 4.00          | 4.00            | 4.00         | 3.20            |
| 18 | 3.80          | 4.50            | 3.67         | 3.40            |
| 19 | 3.60          | 4.00            | 3.67         | 3.20            |
| 20 | 3.60          | 4.00            | 3.33         | 3.80            |
| 21 | 3.00          | 4.00            | 3.67         | 3.40            |
| 22 | 3.80          | 4.00            | 4.33         | 3.80            |
| 23 | 3.60          | 3.75            | 4.00         | 4.00            |
| 24 | 3.80          | 3.75            | 3.67         | 3.60            |
| 25 | 3.60          | 3.25            | 3.33         | 3.80            |
| 26 | 2.60          | 4.25            | 3.33         | 3.80            |
| 27 | 3.40          | 3.50            | 3.67         | 3.80            |
| 28 | 3.60          | 2.75            | 3.33         | 3.80            |
| 29 | 3.00          | 2.75            | 3.67         | 3.80            |
| 30 | 4.20          | 3.00            | 3.67         | 3.80            |
| 31 | 4.00          | 3.50            | 3.00         | 3.80            |
| 32 | 4.00          | 3.00            | 3.33         | 3.80            |
| 33 | 3.80          | 3.25            | 3.33         | 3.80            |
| 34 | 4.00          | 3.00            | 3.33         | 4.00            |
| 35 | 3.60          | 3.25            | 3.33         | 3.80            |
| 36 | 3.80          | 3.50            | 4.00         | 4.00            |
| 37 | 4.00          | 2.50            | 3.33         | 3.80            |
| 38 | 4.20          | 2.00            | 1.00         | 3.20            |
| 39 | 4.20          | 2.50            | 3.00         | 3.60            |
| 40 | 3.40          | 2.25            | 2.67         | 3.20            |
| 41 | 3.20          | 2.75            | 3.33         | 3.60            |
| 42 | 3.20          | 4.25            | 2.67         | 3.80            |
| 43 | 3.40          | 3.75            | 2.67         | 3.60            |
| 44 | 4.40          | 3.25            | 2.00         | 3.00            |
| 45 | 3.80          | 3.50            | 2.33         | 3.60            |
| 46 | 3.80          | 3.00            | 2.33         | 3.40            |
| 47 | 4.40          | 4.00            | 2.33         | 4.00            |
| 48 | 3.80          | 4.00            | 3.00         | 3.60            |

**Case Summaries<sup>a</sup>**

|    | VER Versality | PER Performance | PRE Prestige | EAS Easy to Use |
|----|---------------|-----------------|--------------|-----------------|
| 49 | 3.80          | 3.00            | 2.67         | 3.60            |
| 50 | 3.60          | 3.25            | 2.67         | 3.40            |
| 51 | 4.40          | 4.50            | 3.67         | 3.80            |
| 52 | 3.60          | 4.00            | 4.33         | 3.80            |
| 53 | 3.00          | 3.75            | 3.67         | 3.20            |
| 54 | 3.40          | 3.50            | 4.00         | 3.60            |
| 55 | 3.40          | 3.75            | 4.00         | 4.00            |
| 56 | 4.20          | 4.75            | 4.67         | 4.80            |
| 57 | 3.40          | 3.25            | 4.00         | 4.00            |
| 58 | 3.40          | 3.75            | 3.00         | 3.20            |
| 59 | 3.60          | 4.25            | 4.33         | 3.60            |
| 60 | 3.40          | 3.50            | 3.33         | 3.00            |
| 61 | 4.00          | 3.25            | 4.00         | 3.80            |
| 62 | 3.60          | 4.00            | 4.00         | 4.00            |
| 63 | 3.60          | 3.75            | 4.00         | 4.00            |
| 64 | 4.40          | 3.75            | 3.67         | 4.00            |
| 65 | 3.60          | 3.50            | 3.33         | 3.40            |
| 66 | 3.60          | 3.25            | 3.67         | 4.00            |
| 67 | 4.00          | 3.50            | 4.00         | 4.00            |
| 68 | 3.40          | 4.25            | 4.00         | 4.00            |
| 69 | 3.60          | 3.50            | 4.00         | 4.00            |
| 70 | 3.60          | 3.50            | 4.00         | 4.00            |
| 71 | 3.20          | 4.25            | 4.00         | 3.60            |
| 72 | 2.80          | 4.00            | 4.00         | 4.00            |
| 73 | 3.40          | 3.50            | 3.67         | 4.20            |
| 74 | 3.40          | 3.25            | 4.00         | 3.40            |
| 75 | 3.40          | 2.50            | 2.67         | 3.60            |
| 76 | 3.00          | 4.50            | 4.00         | 3.20            |
| 77 | 3.00          | 5.00            | 4.00         | 4.20            |
| 78 | 2.80          | 2.75            | 3.00         | 4.00            |
| 79 | 3.20          | 2.75            | 4.00         | 2.80            |
| 80 | 3.80          | 3.50            | 4.00         | 3.40            |
| 81 | 3.80          | 3.50            | 4.00         | 3.40            |
| 82 | 3.60          | 3.25            | 3.67         | 3.20            |
| 83 | 2.80          | 4.50            | 4.00         | 3.00            |
| 84 | 3.00          | 3.50            | 4.00         | 3.20            |
| 85 | 3.00          | 4.00            | 4.00         | 3.00            |
| 86 | 3.20          | 3.75            | 4.33         | 3.20            |
| 87 | 2.80          | 3.75            | 4.33         | 3.20            |
| 88 | 2.40          | 4.25            | 4.00         | 3.40            |
| 89 | 3.00          | 3.25            | 4.33         | 3.80            |
| 90 | 3.20          | 3.75            | 4.67         | 3.60            |
| 91 | 2.80          | 3.25            | 4.00         | 3.40            |
| 92 | 2.40          | 5.00            | 5.00         | 3.00            |
| 93 | 3.20          | 5.00            | 5.00         | 3.80            |
| 94 | 2.60          | 4.00            | 4.00         | 4.40            |
| 95 | 3.40          | 3.75            | 4.00         | 4.00            |
| 96 | 3.60          | 3.75            | 4.00         | 3.80            |
|    |               |                 |              | 4.00            |

**Case Summaries<sup>a</sup>**

|         | VER Versality | PER Performance | PRE Prestige | EAS Easy to Use |
|---------|---------------|-----------------|--------------|-----------------|
| 97      | 4.20          | 4.25            | 4.33         | 4.80            |
| 98      | 3.80          | 4.00            | 4.00         | 4.00            |
| 99      | 3.20          | 4.00            | 3.33         | 3.40            |
| 100     | 3.20          | 3.75            | 3.33         | 3.60            |
| Total N | 100           | 100             | 100          | 100             |



**Case Summaries<sup>a</sup>**

|    | DUR<br>Durability | SER<br>Serviceability |
|----|-------------------|-----------------------|
| 1  | 3.00              | 4.25                  |
| 2  | 3.00              | 4.25                  |
| 3  | 4.00              | 4.00                  |
| 4  | 2.67              | 4.00                  |
| 5  | 2.67              | 4.50                  |
| 6  | 2.33              | 4.25                  |
| 7  | 2.00              | 4.00                  |
| 8  | 1.67              | 4.00                  |
| 9  | 2.67              | 3.75                  |
| 10 | 3.33              | 4.00                  |
| 11 | 4.00              | 3.75                  |
| 12 | 4.00              | 5.00                  |
| 13 | 4.00              | 5.00                  |
| 14 | 3.67              | 5.00                  |
| 15 | 3.00              | 4.25                  |
| 16 | 5.00              | 3.75                  |
| 17 | 5.00              | 4.00                  |
| 18 | 2.33              | 4.00                  |
| 19 | 2.00              | 4.00                  |
| 20 | 2.67              | 4.25                  |
| 21 | 2.00              | 4.50                  |
| 22 | 4.67              | 4.00                  |
| 23 | 2.33              | 4.00                  |
| 24 | 3.33              | 4.00                  |
| 25 | 4.33              | 4.00                  |
| 26 | 3.67              | 4.25                  |
| 27 | 4.33              | 4.00                  |
| 28 | 4.00              | 3.50                  |
| 29 | 4.33              | 4.00                  |
| 30 | 4.00              | 4.50                  |
| 31 | 4.00              | 4.00                  |
| 32 | 4.33              | 4.00                  |
| 33 | 4.33              | 3.75                  |
| 34 | 4.33              | 3.75                  |
| 35 | 3.67              | 4.00                  |
| 36 | 5.00              | 4.00                  |
| 37 | 3.67              | 4.00                  |
| 38 | 3.00              | 4.00                  |
| 39 | 4.33              | 4.50                  |
| 40 | 3.67              | 4.50                  |
| 41 | 4.00              | 3.75                  |
| 42 | 5.00              | 4.00                  |
| 43 | 4.00              | 3.75                  |
| 44 | 3.33              | 4.75                  |
| 45 | 3.67              | 3.75                  |
| 46 | 3.67              | 4.00                  |
| 47 | 4.67              | 4.00                  |
| 48 | 4.00              | 4.50                  |

**Case Summaries<sup>a</sup>**

|    | DUR<br>Durability | SER<br>Serviceability |
|----|-------------------|-----------------------|
| 49 | 4.00              | 4.25                  |
| 50 | 3.67              | 3.50                  |
| 51 | 5.00              | 4.00                  |
| 52 | 4.33              | 4.00                  |
| 53 | 3.33              | 5.00                  |
| 54 | 3.67              | 4.00                  |
| 55 | 4.00              | 4.00                  |
| 56 | 5.00              | 3.25                  |
| 57 | 4.00              | 3.50                  |
| 58 | 3.67              | 4.00                  |
| 59 | 3.67              | 4.00                  |
| 60 | 3.33              | 4.00                  |
| 61 | 4.00              | 4.00                  |
| 62 | 4.33              | 3.75                  |
| 63 | 4.00              | 4.25                  |
| 64 | 3.67              | 3.75                  |
| 65 | 3.67              | 4.00                  |
| 66 | 4.00              | 4.00                  |
| 67 | 4.00              | 3.75                  |
| 68 | 4.33              | 4.00                  |
| 69 | 4.00              | 4.00                  |
| 70 | 3.67              | 3.75                  |
| 71 | 4.00              | 3.50                  |
| 72 | 4.00              | 3.25                  |
| 73 | 3.67              | 4.50                  |
| 74 | 3.67              | 5.00                  |
| 75 | 3.00              | 2.75                  |
| 76 | 4.67              | 3.00                  |
| 77 | 5.00              | 4.00                  |
| 78 | 3.00              | 4.00                  |
| 79 | 3.33              | 4.00                  |
| 80 | 4.00              | 4.00                  |
| 81 | 4.33              | 4.00                  |
| 82 | 3.67              | 4.25                  |
| 83 | 4.33              | 4.00                  |
| 84 | 4.00              | 4.00                  |
| 85 | 5.00              | 4.50                  |
| 86 | 4.33              | 3.50                  |
| 87 | 4.00              | 4.00                  |
| 88 | 4.67              | 4.00                  |
| 89 | 3.67              | 5.00                  |
| 90 | 4.00              | 3.75                  |
| 91 | 3.67              | 4.00                  |
| 92 | 5.00              | 4.00                  |
| 93 | 5.00              | 4.00                  |
| 94 | 4.00              | 5.00                  |
| 95 | 3.67              | 4.00                  |
| 96 | 4.00              | 3.75                  |

**Case Summaries<sup>a</sup>**

|         | DUR<br>Durability | SER<br>Serviceability |
|---------|-------------------|-----------------------|
| 97      | 5.00              | 4.00                  |
| 98      | 4.00              | 4.00                  |
| 99      | 3.33              | 4.50                  |
| 100     | 3.67              | 4.00                  |
| Total N | 100               | 100                   |

a. Limited to first 100 cases.

## Descriptives

**Descriptive Statistics**

|                    | N   | Minimum | Maximum | Mean | Std. Deviation |
|--------------------|-----|---------|---------|------|----------------|
| VER Versatility    | 100 | 2.40    | 4.40    | 3.53 | .46            |
| PER Performance    | 100 | 2.00    | 5.00    | 3.60 | .58            |
| PRE Prestige       | 100 | 1.00    | 5.00    | 3.54 | .70            |
| EAS Easy to Use    | 100 | 2.60    | 4.80    | 3.60 | .43            |
| DUR Durability     | 100 | 1.67    | 5.00    | 3.82 | .75            |
| SER Serviceability | 100 | 2.75    | 5.00    | 4.05 | .40            |
| Valid N (listwise) | 100 |         |         |      |                |

## **LAMPIRAN 5**

**UJI T**



## T-Test

### One-Sample Statistics

|                    | N   | Mean | Std. Deviation | Std. Error Mean |
|--------------------|-----|------|----------------|-----------------|
| VER Versality      | 100 | 3.53 | .46233         | .04623          |
| PER Performance    | 100 | 3.60 | .58159         | .05816          |
| PRE Prestige       | 100 | 3.54 | .70230         | .07023          |
| EAS Easy to Use    | 100 | 3.60 | .43251         | .04325          |
| DUR Durability     | 100 | 3.82 | .74643         | .07464          |
| SER Serviceability | 100 | 4.05 | .40154         | .04015          |

### One-Sample Test

|                    | Test Value = 3 |    |                 |                 |
|--------------------|----------------|----|-----------------|-----------------|
|                    | t              | df | Sig. (2-tailed) | Mean Difference |
| VER Versality      | 11.420         | 99 | .000            | .52800          |
| PER Performance    | 10.273         | 99 | .000            | .59750          |
| PRE Prestige       | 7.732          | 99 | .000            | .54300          |
| EAS Easy to Use    | 13.826         | 99 | .000            | .59800          |
| DUR Durability     | 10.944         | 99 | .000            | .81690          |
| SER Serviceability | 26.087         | 99 | .000            | 1.04750         |

### One-Sample Test

|                    | Test Value = 3                            |        |
|--------------------|---|--------|
|                    | 95% Confidence Interval of the Difference |        |
|                    | Lower                                     | Upper  |
| VER Versality      | .4363                                     | .6197  |
| PER Performance    | .4821                                     | .7129  |
| PRE Prestige       | .4036                                     | .6824  |
| EAS Easy to Use    | .5122                                     | .6838  |
| DUR Durability     | .6688                                     | .9650  |
| SER Serviceability | .9678                                     | 1.1272 |

## T-Test Pengujian Hipotesis 1

### One-Sample Statistics

|          | N   | Mean   | Std. Deviation | Std. Error Mean |
|----------|-----|--------|----------------|-----------------|
| Kualitas | 100 | 3.6257 | .33212         | .03321          |

### One-Sample Test

|          | Test Value = 3 |    |                 |                 |   |       |
|----------|----------------|----|-----------------|-----------------|---|-------|
|          | t              | df | Sig. (2-tailed) | Mean Difference | 95% Confidence Interval of the Difference |       |
| Kualitas | 18.840         | 99 | .000            | .62570          | .5598                                     | .6916 |

## T-Test

Group Statistics

| Kelamin  | N        | Mean | Std. Deviation | Std. Error Mean |
|----------|----------|------|----------------|-----------------|
| Kualitas | 0 Wanita | 30   | 3.5427         | .34127          |
|          | 1 Pria   | 70   | 3.6613         | .32408          |

Independent Samples Test

|  | Kualitas                    | Levene's Test for Equality of Variances |      |
|--|-----------------------------|---|------|
|  |                             | F                                       | Sig. |
|  | Equal variances assumed     | .334                                    | .565 |
|  | Equal variances not assumed |   |      |

### Independent Samples Test

|          |                             | t-test for Equality of Means |        |                 |                 |
|----------|-----------------------------|------------------------------|--------|-----------------|-----------------|
|          |                             | t                            | df     | Sig. (2-tailed) | Mean Difference |
| Kualitas | Equal variances assumed     | -1.651                       | 98     | .102            | -.11862         |
|          | Equal variances not assumed | -1.617                       | 52.454 | .112            | -.11862         |

### Independent Samples Test

|          |                                | t-test for Equality of Means |  |        |
|----------|--------------------------------|------------------------------|--|--------|
|          |                                | Std. Error<br>Difference     | 95% Confidence Interval<br>of the Difference |        |
|          |                                |                              | Lower  | Upper  |
| Kualitas | Equal variances<br>assumed     | .07185                       | -.26121                                      | .02397 |
|          | Equal variances<br>not assumed | .07337                       | -.26581                                      | .02857 |

## **LAMPIRAN 5**

### **ONEWAY ANOVA**



## Oneway

### Descriptives

Kualitas

|         | N   | Mean   | Std. Deviation | Std. Error |
|---------|-----|--------|----------------|------------|
| 1 <30   | 7   | 3.6629 | .35668         | .13481     |
| 2 30-35 | 60  | 3.6102 | .30753         | .03970     |
| 3 36-40 | 15  | 3.5593 | .45473         | .11741     |
| 4 >40   | 18  | 3.7183 | .29076         | .06853     |
| Total   | 100 | 3.6257 | .33212         | .03321     |

### Descriptives

Kualitas

| S       | 95% Confidence Interval for Mean |             | Minimum | Maximum |
|---------|----------------------------------|-------------|---------|---------|
|         | Lower Bound                      | Upper Bound |         |         |
| 1 <30   | 3.3330                           | 3.9927      | 2.96    | 3.96    |
| 2 30-35 | 3.5307                           | 3.6896      | 2.96    | 4.21    |
| 3 36-40 | 3.3075                           | 3.8112      | 2.96    | 4.42    |
| 4 >40   | 3.5737                           | 3.8629      | 2.92    | 4.42    |
| Total   | 3.5598                           | 3.6916      | 2.92    | 4.42    |

### ANOVA

Kualitas

|                | Sum of Squares | df | Mean Square | F    | Sig. |
|----------------|----------------|----|-------------|------|------|
| Between Groups | .245           | 3  | .082        | .733 | .535 |
| Within Groups  | 10.675         | 96 | .111        |      |      |
| Total          | 10.920         | 99 |             |      |      |

## Oneway

### Descriptives

Kualitas

|                       | N   | Mean   | Std. Deviation | Std. Error |
|-----------------------|-----|--------|----------------|------------|
| 1 <750.000            | 19  | 3.6284 | .32091         | .07362     |
| 2 750.000 - 1.000.000 | 44  | 3.6532 | .33258         | .05014     |
| 3 >1.000.000          | 37  | 3.5916 | .34294         | .05638     |
| Total                 | 100 | 3.6257 | .33212         | .03321     |

### Descriptives

Kualitas

|                       | 95% Confidence Interval for Mean |             | Minimum | Maximum |
|-----------------------|----------------------------------|-------------|---------|---------|
|                       | Lower Bound                      | Upper Bound |         |         |
| 1 <750.000            | 3.4737                           | 3.7831      | 2.96    | 4.04    |
| 2 750.000 - 1.000.000 | 3.5521                           | 3.7543      | 2.96    | 4.42    |
| 3 >1.000.000          | 3.4773                           | 3.7060      | 2.92    | 4.33    |
| Total                 | 3.5598                           | 3.6916      | 2.92    | 4.42    |

### ANOVA

Kualitas

|                | Sum of Squares | df | Mean Square | F    | Sig. |
|----------------|----------------|----|-------------|------|------|
| Between Groups | .076           | 2  | .038        | .341 | .712 |
| Within Groups  | 10.844         | 97 | .112        |      |      |
| Total          | 10.920         | 99 |             |      |      |

## Oneway

### Descriptives

Kualitas

|        | N   | Mean   | Std. Deviation | Std. Error |
|--------|-----|--------|----------------|------------|
| 1 SD   | 7   | 3.7400 | .22472         | .08494     |
| 2 SLTP | 13  | 3.5408 | .28901         | .08016     |
| 3 SLTA | 44  | 3.6336 | .35226         | .05311     |
| 4 D3   | 19  | 3.6516 | .38769         | .08894     |
| 5 S1   | 12  | 3.6325 | .26881         | .07760     |
| 6 S2   | 5   | 3.5020 | .35386         | .15825     |
| Total  | 100 | 3.6257 | .33212         | .03321     |

### Descriptives

Kualitas

|        | 95% Confidence Interval for Mean |             | Minimum | Maximum |
|--------|----------------------------------|-------------|---------|---------|
|        | Lower Bound                      | Upper Bound |         |         |
| 1 SD   | 3.5322                           | 3.9478      | 3.42    | 4.04    |
| 2 SLTP | 3.3661                           | 3.7154      | 2.96    | 3.83    |
| 3 SLTA | 3.5265                           | 3.7407      | 2.96    | 4.42    |
| 4 D3   | 3.4647                           | 3.8384      | 3.00    | 4.42    |
| 5 S1   | 3.4617                           | 3.8033      | 2.96    | 3.96    |
| 6 S2   | 3.0626                           | 3.9414      | 2.92    | 3.88    |
| Total  | 3.5598                           | 3.6916      | 2.92    | 4.42    |

### ANOVA

Kualitas

|                | Sum of Squares | df | Mean Square | F    | Sig. |
|----------------|----------------|----|-------------|------|------|
| Between Groups | .278           | 5  | .056        | .491 | .782 |
| Within Groups  | 10.642         | 94 | .113        |      |      |
| Total          | 10.920         | 99 |             |      |      |

## **LAMPIRAN 6**

**TABEL DISTRIBUSI R**

**TABEL DISTRIBUSI T**

**TABEL DISTRIBUSI F**

### TABEL DISTRIBUSI R

| Df | 5%    | DF  | 5%    | DF  | 5%    | DF  | 5%    |
|----|-------|-----|-------|-----|-------|-----|-------|
| 1  | 0.997 | 51  | 0.271 | 101 | 0.194 | 151 | 0.159 |
| 2  | 0.950 | 52  | 0.268 | 102 | 0.193 | 152 | 0.158 |
| 3  | 0.878 | 53  | 0.266 | 103 | 0.192 | 153 | 0.158 |
| 4  | 0.811 | 54  | 0.263 | 104 | 0.191 | 154 | 0.157 |
| 5  | 0.754 | 55  | 0.261 | 105 | 0.190 | 155 | 0.157 |
| 6  | 0.707 | 56  | 0.259 | 106 | 0.189 | 156 | 0.156 |
| 7  | 0.666 | 57  | 0.256 | 107 | 0.188 | 157 | 0.156 |
| 8  | 0.632 | 58  | 0.254 | 108 | 0.187 | 158 | 0.155 |
| 9  | 0.602 | 59  | 0.252 | 109 | 0.187 | 159 | 0.155 |
| 10 | 0.576 | 60  | 0.250 | 110 | 0.186 | 160 | 0.154 |
| 11 | 0.553 | 61  | 0.248 | 111 | 0.185 | 161 | 0.154 |
| 12 | 0.532 | 62  | 0.246 | 112 | 0.184 | 162 | 0.153 |
| 13 | 0.514 | 63  | 0.244 | 113 | 0.183 | 163 | 0.153 |
| 14 | 0.497 | 64  | 0.242 | 114 | 0.182 | 164 | 0.152 |
| 15 | 0.482 | 65  | 0.240 | 115 | 0.182 | 165 | 0.152 |
| 16 | 0.468 | 66  | 0.239 | 116 | 0.181 | 166 | 0.151 |
| 17 | 0.456 | 67  | 0.237 | 117 | 0.180 | 167 | 0.151 |
| 18 | 0.444 | 68  | 0.235 | 118 | 0.179 | 168 | 0.151 |
| 19 | 0.433 | 69  | 0.234 | 119 | 0.179 | 169 | 0.150 |
| 20 | 0.423 | 70  | 0.232 | 120 | 0.178 | 170 | 0.150 |
| 21 | 0.413 | 71  | 0.230 | 121 | 0.177 | 171 | 0.149 |
| 22 | 0.404 | 72  | 0.229 | 122 | 0.176 | 172 | 0.149 |
| 23 | 0.396 | 73  | 0.227 | 123 | 0.176 | 173 | 0.148 |
| 24 | 0.388 | 74  | 0.226 | 124 | 0.175 | 174 | 0.148 |
| 25 | 0.381 | 75  | 0.224 | 125 | 0.174 | 175 | 0.148 |
| 26 | 0.374 | 76  | 0.223 | 126 | 0.174 | 176 | 0.147 |
| 27 | 0.367 | 77  | 0.221 | 127 | 0.173 | 177 | 0.147 |
| 28 | 0.361 | 78  | 0.220 | 128 | 0.172 | 178 | 0.146 |
| 29 | 0.355 | 79  | 0.219 | 129 | 0.172 | 179 | 0.146 |
| 30 | 0.349 | 80  | 0.217 | 130 | 0.171 | 180 | 0.146 |
| 31 | 0.344 | 81  | 0.216 | 131 | 0.170 | 181 | 0.145 |
| 32 | 0.339 | 82  | 0.215 | 132 | 0.170 | 182 | 0.145 |
| 33 | 0.334 | 83  | 0.213 | 133 | 0.169 | 183 | 0.144 |
| 34 | 0.329 | 84  | 0.212 | 134 | 0.168 | 184 | 0.144 |
| 35 | 0.325 | 85  | 0.211 | 135 | 0.168 | 185 | 0.144 |
| 36 | 0.320 | 86  | 0.210 | 136 | 0.167 | 186 | 0.143 |
| 37 | 0.316 | 87  | 0.208 | 137 | 0.167 | 187 | 0.143 |
| 38 | 0.312 | 88  | 0.207 | 138 | 0.166 | 188 | 0.142 |
| 39 | 0.308 | 89  | 0.206 | 139 | 0.165 | 189 | 0.142 |
| 40 | 0.304 | 90  | 0.205 | 140 | 0.165 | 190 | 0.142 |
| 41 | 0.301 | 91  | 0.204 | 141 | 0.164 | 191 | 0.141 |
| 42 | 0.297 | 92  | 0.203 | 142 | 0.164 | 192 | 0.141 |
| 43 | 0.294 | 93  | 0.202 | 143 | 0.163 | 193 | 0.141 |
| 44 | 0.291 | 94  | 0.201 | 144 | 0.163 | 194 | 0.140 |
| 45 | 0.288 | 95  | 0.200 | 145 | 0.162 | 195 | 0.140 |
| 46 | 0.285 | 96  | 0.199 | 146 | 0.161 | 196 | 0.139 |
| 47 | 0.282 | 97  | 0.198 | 147 | 0.161 | 197 | 0.139 |
| 48 | 0.279 | 98  | 0.197 | 148 | 0.160 | 198 | 0.139 |
| 49 | 0.276 | 99  | 0.196 | 149 | 0.160 | 199 | 0.138 |
| 50 | 0.273 | 100 | 0.195 | 150 | 0.159 | 200 | 0.138 |

TABEL DISTRIBUSI T

| 1 Sisi<br>2 Sisi | 10%<br>5% | 5%<br>2.5% |
|------------------|-----------|------------|------------------|-----------|------------|------------------|-----------|------------|------------------|-----------|------------|
| 1                | 6.314     | 12.706     | 51               | 1.675     | 2.008      | 101              | 1.660     | 1.984      | 151              | 1.655     | 1.976      |
| 2                | 2.920     | 4.303      | 52               | 1.675     | 2.007      | 102              | 1.660     | 1.983      | 152              | 1.655     | 1.976      |
| 3                | 2.353     | 3.182      | 53               | 1.674     | 2.006      | 103              | 1.660     | 1.983      | 153              | 1.655     | 1.976      |
| 4                | 2.132     | 2.776      | 54               | 1.674     | 2.005      | 104              | 1.660     | 1.983      | 154              | 1.655     | 1.976      |
| 5                | 2.015     | 2.571      | 55               | 1.673     | 2.004      | 105              | 1.659     | 1.983      | 155              | 1.655     | 1.975      |
| 6                | 1.943     | 2.447      | 56               | 1.673     | 2.003      | 106              | 1.659     | 1.983      | 156              | 1.655     | 1.975      |
| 7                | 1.895     | 2.365      | 57               | 1.672     | 2.002      | 107              | 1.659     | 1.982      | 157              | 1.655     | 1.975      |
| 8                | 1.860     | 2.306      | 58               | 1.672     | 2.002      | 108              | 1.659     | 1.982      | 158              | 1.655     | 1.975      |
| 9                | 1.833     | 2.262      | 59               | 1.671     | 2.001      | 109              | 1.659     | 1.982      | 159              | 1.655     | 1.975      |
| 10               | 1.812     | 2.228      | 60               | 1.671     | 2.000      | 110              | 1.659     | 1.982      | 160              | 1.654     | 1.975      |
| 11               | 1.796     | 2.201      | 61               | 1.670     | 2.000      | 111              | 1.659     | 1.982      | 161              | 1.654     | 1.975      |
| 12               | 1.782     | 2.179      | 62               | 1.670     | 1.999      | 112              | 1.659     | 1.981      | 162              | 1.654     | 1.975      |
| 13               | 1.771     | 2.160      | 63               | 1.669     | 1.998      | 113              | 1.658     | 1.981      | 163              | 1.654     | 1.975      |
| 14               | 1.761     | 2.145      | 64               | 1.669     | 1.998      | 114              | 1.658     | 1.981      | 164              | 1.654     | 1.975      |
| 15               | 1.753     | 2.131      | 65               | 1.669     | 1.997      | 115              | 1.658     | 1.981      | 165              | 1.654     | 1.975      |
| 16               | 1.746     | 2.120      | 66               | 1.668     | 1.997      | 116              | 1.658     | 1.981      | 166              | 1.654     | 1.974      |
| 17               | 1.740     | 2.110      | 67               | 1.668     | 1.996      | 117              | 1.658     | 1.980      | 167              | 1.654     | 1.974      |
| 18               | 1.734     | 2.101      | 68               | 1.668     | 1.995      | 118              | 1.658     | 1.980      | 168              | 1.654     | 1.974      |
| 19               | 1.729     | 2.093      | 69               | 1.667     | 1.995      | 119              | 1.658     | 1.980      | 169              | 1.654     | 1.974      |
| 20               | 1.725     | 2.086      | 70               | 1.667     | 1.994      | 120              | 1.658     | 1.980      | 170              | 1.654     | 1.974      |
| 21               | 1.721     | 2.080      | 71               | 1.667     | 1.994      | 121              | 1.658     | 1.980      | 171              | 1.654     | 1.974      |
| 22               | 1.717     | 2.074      | 72               | 1.666     | 1.993      | 122              | 1.657     | 1.980      | 172              | 1.654     | 1.974      |
| 23               | 1.714     | 2.069      | 73               | 1.666     | 1.993      | 123              | 1.657     | 1.979      | 173              | 1.654     | 1.974      |
| 24               | 1.711     | 2.064      | 74               | 1.666     | 1.993      | 124              | 1.657     | 1.979      | 174              | 1.654     | 1.974      |
| 25               | 1.708     | 2.060      | 75               | 1.665     | 1.993      | 125              | 1.657     | 1.979      | 175              | 1.654     | 1.974      |
| 26               | 1.706     | 2.056      | 76               | 1.665     | 1.992      | 126              | 1.657     | 1.979      | 176              | 1.654     | 1.974      |
| 27               | 1.703     | 2.052      | 77               | 1.665     | 1.991      | 127              | 1.657     | 1.979      | 177              | 1.654     | 1.973      |
| 28               | 1.701     | 2.048      | 78               | 1.665     | 1.991      | 128              | 1.657     | 1.979      | 178              | 1.653     | 1.973      |
| 29               | 1.699     | 2.045      | 79               | 1.664     | 1.990      | 129              | 1.657     | 1.979      | 179              | 1.653     | 1.973      |
| 30               | 1.697     | 2.042      | 80               | 1.664     | 1.990      | 130              | 1.657     | 1.978      | 180              | 1.653     | 1.973      |
| 31               | 1.696     | 2.040      | 81               | 1.664     | 1.990      | 131              | 1.657     | 1.978      | 181              | 1.653     | 1.973      |
| 32               | 1.694     | 2.037      | 82               | 1.664     | 1.989      | 132              | 1.656     | 1.978      | 182              | 1.653     | 1.973      |
| 33               | 1.692     | 2.035      | 83               | 1.663     | 1.989      | 133              | 1.656     | 1.978      | 183              | 1.653     | 1.973      |
| 34               | 1.691     | 2.032      | 84               | 1.663     | 1.989      | 134              | 1.656     | 1.978      | 184              | 1.653     | 1.973      |
| 35               | 1.690     | 2.030      | 85               | 1.663     | 1.988      | 135              | 1.656     | 1.978      | 185              | 1.653     | 1.973      |
| 36               | 1.688     | 2.028      | 86               | 1.663     | 1.988      | 136              | 1.656     | 1.978      | 186              | 1.653     | 1.973      |
| 37               | 1.687     | 2.026      | 87               | 1.663     | 1.988      | 137              | 1.656     | 1.977      | 187              | 1.653     | 1.973      |
| 38               | 1.686     | 2.024      | 88               | 1.662     | 1.987      | 138              | 1.656     | 1.977      | 188              | 1.653     | 1.973      |
| 39               | 1.685     | 2.023      | 89               | 1.662     | 1.987      | 139              | 1.656     | 1.977      | 189              | 1.653     | 1.973      |
| 40               | 1.684     | 2.021      | 90               | 1.662     | 1.987      | 140              | 1.656     | 1.977      | 190              | 1.653     | 1.973      |
| 41               | 1.683     | 2.020      | 91               | 1.662     | 1.986      | 141              | 1.656     | 1.977      | 191              | 1.653     | 1.972      |
| 42               | 1.682     | 2.018      | 92               | 1.662     | 1.986      | 142              | 1.656     | 1.977      | 192              | 1.653     | 1.972      |
| 43               | 1.681     | 2.017      | 93               | 1.661     | 1.986      | 143              | 1.656     | 1.977      | 193              | 1.653     | 1.972      |
| 44               | 1.680     | 2.015      | 94               | 1.661     | 1.986      | 144              | 1.656     | 1.977      | 194              | 1.653     | 1.972      |
| 45               | 1.679     | 2.014      | 95               | 1.661     | 1.985      | 145              | 1.655     | 1.976      | 195              | 1.653     | 1.972      |
| 46               | 1.679     | 2.013      | 96               | 1.661     | 1.985      | 146              | 1.655     | 1.976      | 196              | 1.653     | 1.972      |
| 47               | 1.678     | 2.012      | 97               | 1.661     | 1.985      | 147              | 1.655     | 1.976      | 197              | 1.653     | 1.972      |
| 48               | 1.677     | 2.011      | 98               | 1.661     | 1.984      | 148              | 1.655     | 1.976      | 198              | 1.653     | 1.972      |
| 49               | 1.677     | 2.010      | 99               | 1.660     | 1.984      | 149              | 1.655     | 1.976      | 199              | 1.653     | 1.972      |
| 50               | 1.676     | 2.009      | 100              | 1.660     | 1.984      | 150              | 1.655     | 1.976      | 200              | 1.653     | 1.972      |

**TABEL DISTRIBUSI F 5%**

| N/df | 1    | 2    | 3    | 4    | 5    | 6    | 7    | 8    | 9    |
|------|------|------|------|------|------|------|------|------|------|
| 51   | 4,03 | 3,18 | 2,79 | 2,55 | 2,40 | 2,28 | 2,20 | 2,13 | 2,07 |
| 52   | 4,03 | 3,18 | 2,78 | 2,55 | 2,39 | 2,28 | 2,19 | 2,12 | 2,07 |
| 53   | 4,02 | 3,17 | 2,78 | 2,55 | 2,39 | 2,28 | 2,19 | 2,12 | 2,06 |
| 54   | 4,02 | 3,17 | 2,78 | 2,54 | 2,39 | 2,27 | 2,18 | 2,12 | 2,06 |
| 55   | 4,02 | 3,16 | 2,77 | 2,54 | 2,38 | 2,27 | 2,18 | 2,11 | 2,06 |
| 56   | 4,01 | 3,16 | 2,77 | 2,54 | 2,38 | 2,27 | 2,18 | 2,11 | 2,05 |
| 57   | 4,01 | 3,16 | 2,77 | 2,53 | 2,38 | 2,26 | 2,18 | 2,11 | 2,05 |
| 58   | 4,01 | 3,16 | 2,76 | 2,53 | 2,37 | 2,26 | 2,17 | 2,10 | 2,05 |
| 59   | 4,00 | 3,15 | 2,76 | 2,53 | 2,37 | 2,26 | 2,17 | 2,10 | 2,04 |
| 60   | 4,00 | 3,15 | 2,76 | 2,53 | 2,37 | 2,25 | 2,17 | 2,10 | 2,04 |
| 61   | 4,00 | 3,15 | 2,76 | 2,52 | 2,37 | 2,25 | 2,16 | 2,09 | 2,04 |
| 62   | 4,00 | 3,15 | 2,75 | 2,52 | 2,36 | 2,25 | 2,16 | 2,09 | 2,03 |
| 63   | 3,99 | 3,14 | 2,75 | 2,52 | 2,36 | 2,25 | 2,16 | 2,09 | 2,03 |
| 64   | 3,99 | 3,14 | 2,75 | 2,52 | 2,36 | 2,24 | 2,16 | 2,09 | 2,03 |
| 65   | 3,99 | 3,14 | 2,75 | 2,51 | 2,36 | 2,24 | 2,15 | 2,08 | 2,03 |
| 66   | 3,99 | 3,14 | 2,74 | 2,51 | 2,35 | 2,24 | 2,15 | 2,08 | 2,03 |
| 67   | 3,98 | 3,13 | 2,74 | 2,51 | 2,35 | 2,24 | 2,15 | 2,08 | 2,02 |
| 68   | 3,98 | 3,13 | 2,74 | 2,51 | 2,35 | 2,24 | 2,15 | 2,08 | 2,02 |
| 69   | 3,98 | 3,13 | 2,74 | 2,50 | 2,35 | 2,23 | 2,15 | 2,08 | 2,02 |
| 70   | 3,98 | 3,13 | 2,74 | 2,50 | 2,35 | 2,23 | 2,14 | 2,07 | 2,02 |
| 71   | 3,98 | 3,13 | 2,73 | 2,50 | 2,34 | 2,23 | 2,14 | 2,07 | 2,01 |
| 72   | 3,97 | 3,12 | 2,73 | 2,50 | 2,34 | 2,23 | 2,14 | 2,07 | 2,01 |
| 73   | 3,97 | 3,12 | 2,73 | 2,50 | 2,34 | 2,23 | 2,14 | 2,07 | 2,01 |
| 74   | 3,97 | 3,12 | 2,73 | 2,50 | 2,34 | 2,22 | 2,14 | 2,07 | 2,01 |
| 75   | 3,97 | 3,12 | 2,73 | 2,49 | 2,34 | 2,22 | 2,13 | 2,06 | 2,01 |
| 76   | 3,97 | 3,12 | 2,72 | 2,49 | 2,33 | 2,22 | 2,13 | 2,06 | 2,01 |
| 77   | 3,97 | 3,12 | 2,72 | 2,49 | 2,33 | 2,22 | 2,13 | 2,06 | 2,00 |
| 78   | 3,96 | 3,11 | 2,72 | 2,49 | 2,33 | 2,22 | 2,13 | 2,06 | 2,00 |
| 79   | 3,96 | 3,11 | 2,72 | 2,49 | 2,33 | 2,22 | 2,13 | 2,06 | 2,00 |
| 80   | 3,96 | 3,11 | 2,72 | 2,49 | 2,33 | 2,21 | 2,13 | 2,06 | 2,00 |
| 81   | 3,96 | 3,11 | 2,72 | 2,48 | 2,33 | 2,21 | 2,12 | 2,05 | 2,00 |
| 82   | 3,96 | 3,11 | 2,72 | 2,48 | 2,33 | 2,21 | 2,12 | 2,05 | 2,00 |
| 83   | 3,96 | 3,11 | 2,71 | 2,48 | 2,32 | 2,21 | 2,12 | 2,05 | 1,99 |
| 84   | 3,95 | 3,11 | 2,71 | 2,48 | 2,32 | 2,21 | 2,12 | 2,05 | 1,99 |
| 85   | 3,95 | 3,10 | 2,71 | 2,48 | 2,32 | 2,21 | 2,12 | 2,05 | 1,99 |
| 86   | 3,95 | 3,10 | 2,71 | 2,48 | 2,32 | 2,21 | 2,12 | 2,05 | 1,99 |
| 87   | 3,95 | 3,10 | 2,71 | 2,48 | 2,32 | 2,20 | 2,12 | 2,05 | 1,99 |
| 88   | 3,95 | 3,10 | 2,71 | 2,48 | 2,32 | 2,20 | 2,12 | 2,05 | 1,99 |
| 89   | 3,95 | 3,10 | 2,71 | 2,47 | 2,32 | 2,20 | 2,11 | 2,04 | 1,99 |
| 90   | 3,95 | 3,10 | 2,71 | 2,47 | 2,32 | 2,20 | 2,11 | 2,04 | 1,99 |
| 91   | 3,95 | 3,10 | 2,70 | 2,47 | 2,31 | 2,20 | 2,11 | 2,04 | 1,98 |
| 92   | 3,94 | 3,10 | 2,70 | 2,47 | 2,31 | 2,20 | 2,11 | 2,04 | 1,98 |
| 93   | 3,94 | 3,09 | 2,70 | 2,47 | 2,31 | 2,20 | 2,11 | 2,04 | 1,98 |
| 94   | 3,94 | 3,09 | 2,70 | 2,47 | 2,31 | 2,20 | 2,11 | 2,04 | 1,98 |
| 95   | 3,94 | 3,09 | 2,70 | 2,47 | 2,31 | 2,20 | 2,11 | 2,04 | 1,98 |
| 96   | 3,94 | 3,09 | 2,70 | 2,47 | 2,31 | 2,19 | 2,11 | 2,04 | 1,98 |
| 97.  | 3,94 | 3,09 | 2,70 | 2,47 | 2,31 | 2,19 | 2,11 | 2,04 | 1,98 |
| 98   | 3,94 | 3,09 | 2,70 | 2,46 | 2,31 | 2,19 | 2,10 | 2,03 | 1,98 |
| 99   | 3,94 | 3,09 | 2,70 | 2,46 | 2,31 | 2,19 | 2,10 | 2,03 | 1,98 |
| 100  | 3,94 | 3,09 | 2,70 | 2,46 | 2,31 | 2,19 | 2,10 | 2,03 | 1,97 |