

## BAB VI

### KESIMPULAN DAN SARAN

#### 6.1 Kesimpulan

Berdasarkan pemaparan data hasil penelitian pada bab-bab sebelumnya, maka di tariklah suatu kesimpulan penelitian sebagai berikut:

1. Tingkat kesenjangan digital di Kota Palangka Raya dilihat dari aspek ketersediaan akses TIK berada pada kategori kesenjangan “sedang” dengan presentase sebesar 57,25%.
2. Tingkat kesenjangan digital di Kota Palangka Raya dilihat dari aspek pemanfaatan TIK berada pada kategori kesenjangan “sedang” dengan presentase sebesar 55,28%.
3. Tingkat kesenjangan digital di Kota Palangka Raya dilihat dari aspek tingkat kemampuan TIK berada pada kategori kesenjangan “sedang” dengan presentase sebesar 57,35%.
4. Tingkat kesenjangan digital di Kota Palangka Raya dilihat dari aspek *e-government* berada pada kategori kesenjangan “rendah” dengan presentase sebesar 65,37%.
5. Tingkat kesenjangan digital di Kota Palangka Raya dilihat dari aspek demografi berdasarkan jenis kelamin laki-laki termasuk dalam kategori “sedang”, sedangkan jenis kelamin perempuan termasuk dalam kategori “rendah”. Berdasarkan usia responden dengan rentang usia 24 – 30 tahun berada pada kategori “rendah” dan usia 45 – 51 tahun berada pada kategori

“sedang”. Berdasarkan latar belakang pendidikan responden dengan jenjang pendidikan S2, S1, D1-D3 dan SMA berada pada tingkat kesenjangan digital kategori “rendah”. Sedangkan, latar belakang pendidikan SMP berada pada kategori tingkat kesenjangan digital kategori “sedang”. Berdasarkan pekerjaan responden sebagai PNS, mahasiswa, pegawai swasta, pelajar termasuk dalam kategori kesenjangan digital “rendah”. Sementara responden dengan pekerjaan sebagai wirausaha dan responden yang pengangguran atau belum bekerja tingkat kesenjangan digital termasuk dalam tingkat kesenjangan digital kategori “sedang”.

## **6.2 Saran**

Saran penelitian untuk selanjutnya diharapkan untuk meneliti dan mengeksplorasi aspek kesenjangan dan karakteristik demografi yang lain untuk mengembangkan penelitian ini. Diharapkan dengan adanya pengukuran kesenjangan digital ini, pemerintah Kota Palangka Raya dapat menerapkan kebijakan yang baru untuk pemerataan infrastruktur dan akses TIK.

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## LAMPIRAN I : KUESIONER PENELITIAN

### Perihal : Kuesioner Penelitian

Kepada Yth: Bapak/Ibu, Saudara/i

Dengan hormat,

Berhubungan dengan penyelesaian tugas akhir (Tesis) Magister Informatika di Universitas Atma Jaya Yogyakarta, dengan identitas:

Nama : Purmasari

Nim : 165302633/MTF

Bersama ini kami memohon perkenan bapak/ibu untuk menjadi responden dalam penelitian ini melalui pengisian kuisisioner. Kuisisioner ini merupakan alat untuk memenuhi tugas akhir (Tesis) saya mengenai “Analisis Kesenjangan Digital Dalam Penguasaan TIK”. Saya sangat memahami waktu bapak/ibu/saudara/i sangatlah terbatas dan berharga, namun saya mengharapkan kesediaan bapak/ibu/saudara/i untuk membantu penelitian ini dengan mengisi secara lengkap kuisisioner yang terlampir.

Untuk itu diharapkan jawaban serta informasi yang diberikan benar-benar obyektif. Mohon diisi secara pribadi sesuai dengan jawaban yang paling mewakili pendapat Saudara. Setiap individu dapat memberikan jawaban yang berbeda satu sama lain. Tidak ada jawaban yang salah, semua jawaban benar atau baik karena itu merupakan keyakinan bapak/ibu, sehingga hasil olahan data ini akan menjadi data yang valid bagi jawaban permasalahan penelitian ini.

Hormat Saya,

Purmasari

## KUESIONER

### Petunjuk Pengisian

1. Kuesioner ini semata-mata hanya untuk keperluan akademis dan penelitian.
2. Jawablah pertanyaan dengan jujur dan benar.
3. Beri tanda (x) pada setiap jawaban yang Anda anggap benar.
4. Terima kasih atas partisipasinya.

### I. Identitas Responden

- Nama :
- Jenis Kelamin : a. Laki-laki    b. Perempuan
- Umur :
- a. 17 tahun – 23 tahun
  - b. 24 tahun – 30 tahun
  - c. 31 tahun – 37 tahun
  - d. 38 tahun – 44 tahun
  - e. 45 tahun – 51 tahun
  - f. 52 tahun – 58 tahun

Latar Belakang Pendidikan :

- a. S2
- b. S1
- c. D1 – D3
- d. SMA
- e. SMP

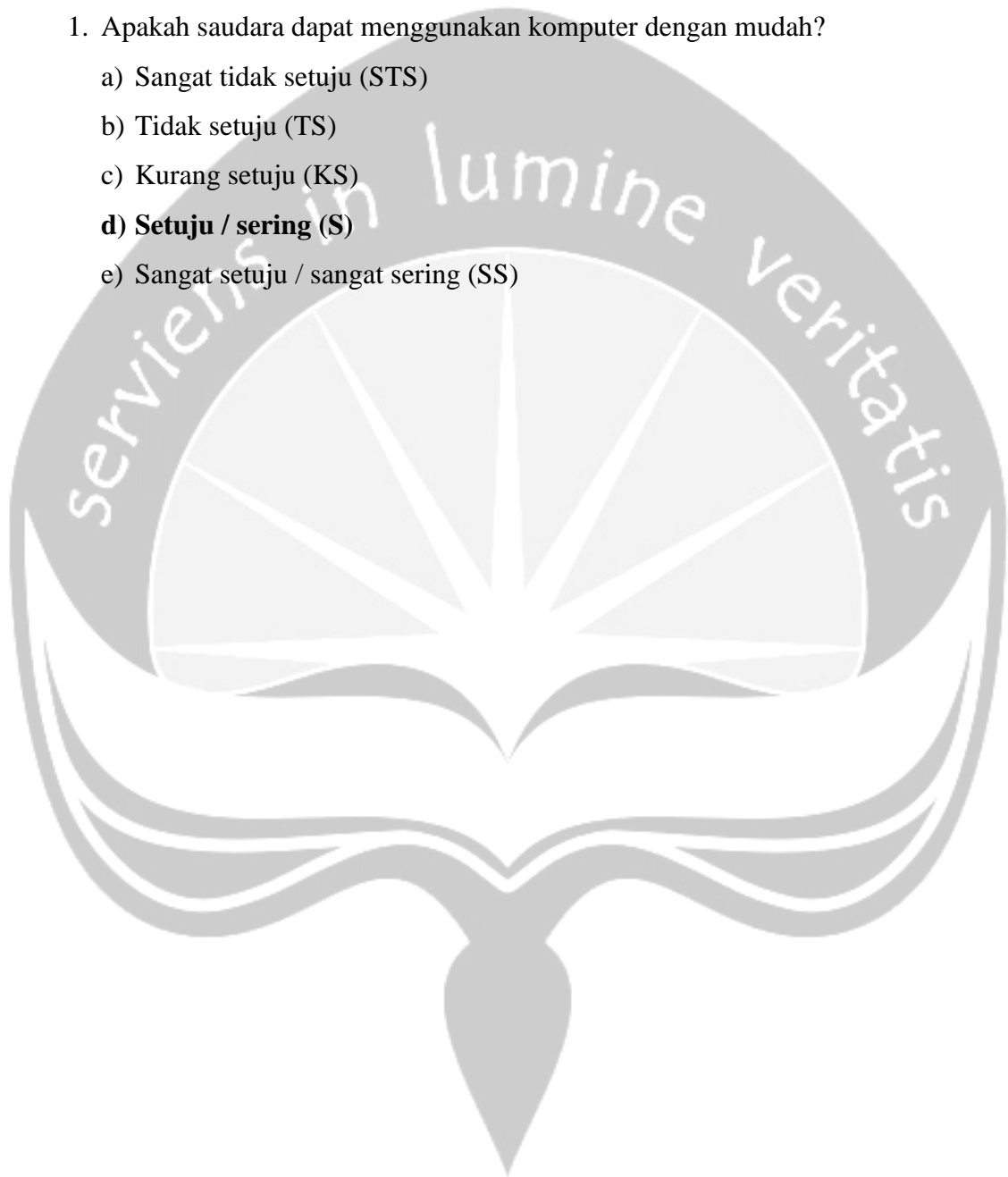
Pekerjaan :

- a. Pelajar
- b. Pengangguran
- c. PNS
- d. Pegawai Swasta
- e. Mahasiswa
- f. Wirausaha

**Contoh Pengisian Kuesioner :**

Berilah tanda (x) sesuai dengan penilaian Bapak/Ibu atau yang menurut Bapak/Ibu mendekati!

1. Apakah saudara dapat menggunakan komputer dengan mudah?
  - a) Sangat tidak setuju (STS)
  - b) Tidak setuju (TS)
  - c) Kurang setuju (KS)
  - d) Setuju / sering (S)**
  - e) Sangat setuju / sangat sering (SS)





## **1. Ketersediaan Akses TIK**

### **1.1 Perangkat yang digunakan**

1. Saya lebih sering menggunakan komputer untuk mengakses informasi di internet
  - a) Sangat tidak setuju (STS)
  - b) Tidak setuju (TS)
  - c) Kurang setuju (KS)
  - d) Setuju / sering (S)
  - e) Sangat setuju / sangat sering (SS)
2. Saya lebih sering menggunakan telepon genggam untuk mencari informasi di internet karena lebih mudah digunakan
  - a) Sangat tidak setuju (STS)
  - b) Tidak setuju (TS)
  - c) Kurang setuju (KS)
  - d) Setuju / sering (S)
  - e) Sangat setuju / sangat sering (SS)

### **1.2 Mengakses internet dari lokasi berbeda**

3. Saya sering mengakses informasi di internet ketika berada dirumah karena jaringannya lebih stabil
  - a) Sangat tidak setuju (STS)
  - b) Tidak setuju (TS)
  - c) Kurang setuju (KS)
  - d) Setuju / sering (S)
  - e) Sangat setuju / sangat sering (SS)
4. Saya lebih sering mengakses internet pada saat diluar rumah/tempat umum/tempat kerja
  - a) Sangat tidak setuju (STS)
  - b) Tidak setuju (TS)
  - c) Kurang setuju (KS)
  - d) Setuju / sering (S)

e) Sangat setuju / sangat sering (SS)

### **1.3 TIK yang dimiliki dirumah**

5. Saya memiliki komputer dirumah yang tidak terhubung dengan internet

- a) Sangat tidak setuju (STS)
- b) Tidak setuju (TS)
- c) Kurang setuju (KS)
- d) Setuju / sering (S)
- e) Sangat setuju / sangat sering (SS)

6. Saya tidak memiliki komputer maupun koneksi internet dirumah

- a) Sangat tidak setuju (STS)
- b) Tidak setuju (TS)
- c) Kurang setuju (KS)
- d) Setuju / sering (S)
- e) Sangat setuju / sangat sering (SS)

## **2. Pemanfaatan TIK**

### **2.1 Durasi dan intensitas penggunaan internet**

7. Saya sangat sering menggunakan internet, minimal 6–8 jam dalam sehari

- a) Sangat tidak setuju (STS)
- b) Tidak setuju (TS)
- c) Kurang setuju (KS)
- d) Setuju / sering (S)
- e) Sangat setuju / sangat sering (SS)

8. Saya sangat membutuhkan informasi di internet, bahkan karena ingin tahu informasi terbaru tentang sesuatu hal maka saya langsung membuka internet

- a) Sangat tidak setuju (STS)
- b) Tidak setuju (TS)
- c) Kurang setuju (KS)
- d) Setuju / sering (S)
- e) Sangat setuju / sangat sering (SS)

## **2.2 Penghentian penggunaan internet**

9. Saya tidak segera menghentikan penggunaan internet, meskipun saya berulang kali gagal melakukan koneksi/akses
- Sangat tidak setuju (STS)
  - Tidak setuju (TS)
  - Kurang setuju (KS)
  - Setuju / sering (S)
  - Sangat setuju / sangat sering (SS)
10. Saya tidak segera menghentikan penggunaan internet, ketika waktu pemakaian internet saya sudah berlebihan
- Sangat tidak setuju (STS)
  - Tidak setuju (TS)
  - Kurang setuju (KS)
  - Setuju / sering (S)
  - Sangat setuju / sangat sering (SS)

## **2.3 Penggunaan Email**

11. Menurut pendapat saya, email sangat penting dalam proses pertukaran informasi, saling berkomunikasi, dan pengiriman dokumen penting
- Sangat tidak setuju (STS)
  - Tidak setuju (TS)
  - Kurang setuju (KS)
  - Setuju / sering (S)
  - Sangat setuju / sangat sering (SS)
12. Menurut pendapat saya, penggunaan email lebih efisien karena menghemat biaya transportasi dan tenaga
- Sangat tidak setuju (STS)
  - Tidak setuju (TS)
  - Kurang setuju (KS)
  - Setuju / sering (S)
  - Sangat setuju / sangat sering (SS)

### **3. Tingkat Kemampuan TIK**

#### **3.1 Kepercayaan diri berkomunikasi melalui internet**

13. Saya sering menggunakan aplikasi chatting di internet untuk berkomunikasi
- a) Sangat tidak setuju (STS)
  - b) Tidak setuju (TS)
  - c) Kurang setuju (KS)
  - d) Setuju / sering (S)
  - e) Sangat setuju / sangat sering (SS)
14. Menurut pendapat saya berkomunikasi melalui internet dapat menambah teman baru
- a) Sangat tidak setuju (STS)
  - b) Tidak setuju (TS)
  - c) Kurang setuju (KS)
  - d) Setuju / sering (S)
  - e) Sangat setuju / sangat sering (SS)

#### **3.2 Kepercayaan diri dalam menginstallasi perangkat lunak**

15. Menurut pendapat saya untuk menginstall ulang perangkat lunak komputer sangatlah mudah
- a) Sangat tidak setuju (STS)
  - b) Tidak setuju (TS)
  - c) Kurang setuju (KS)
  - d) Setuju / sering (S)
  - e) Sangat setuju / sangat sering (SS)
16. Komputer saya banyak terdapat aplikasi-aplikasi yang sengaja saya install untuk membantu pekerjaan saya
- a) Sangat tidak setuju (STS)
  - b) Tidak setuju (TS)
  - c) Kurang setuju (KS)
  - d) Setuju / sering (S)
  - e) Sangat setuju / sangat sering (SS)

### **3.3 Kepercayaan diri dalam menggunakan mesin pencari internet**

17. Saya selalu menggunakan mesin pencari internet untuk membantu menyelesaikan pekerjaan
- a) Sangat tidak setuju (STS)
  - b) Tidak setuju (TS)
  - c) Kurang setuju (KS)
  - d) Setuju / sering (S)
  - e) Sangat setuju / sangat sering (SS)
18. Saya jarang menggunakan mesin pencari internet karena menurut saya terlalu sulit digunakan
- a) Sangat tidak setuju (STS)
  - b) Tidak setuju (TS)
  - c) Kurang setuju (KS)
  - d) Setuju / sering (S)
  - e) Sangat setuju / sangat sering (SS)

## **4. E-Government**

### **4.1 Tersedianya e-government**

19. Menurut pendapat saya, penggunaan teknologi informasi dapat meningkatkan mutu pelayanan pemerintah kepada masyarakat karena data informasi dapat diakses dengan cepat
- a) Sangat tidak setuju (STS)
  - b) Tidak setuju (TS)
  - c) Kurang setuju (KS)
  - d) Setuju / sering (S)
  - e) Sangat setuju / sangat sering (SS)
20. Menurut pendapat saya, informasi yang diberikan oleh layanan e-government Pemkot Palangka Raya sangat bermanfaat
- a) Sangat tidak setuju (STS)
  - b) Tidak setuju (TS)
  - c) Kurang setuju (KS)

- d) Setuju / sering (S)
- e) Sangat setuju / sangat sering (SS)

#### **4.2 Pemakaian e-government**

21. Menurut pendapat saya, layanan e-government Pemkot Palangka Raya memiliki kemudahan dalam penggunaannya
  - a) Sangat tidak setuju (STS)
  - b) Tidak setuju (TS)
  - c) Kurang setuju (KS)
  - d) Setuju / sering (S)
  - e) Sangat setuju / sangat sering (SS)
22. Menurut pengalaman saya, layanan e-government Pemkot Palangka Raya dapat diakses dengan mudah oleh pengguna yang ingin menggunakannya.
  - a) Sangat tidak setuju (STS)
  - b) Tidak setuju (TS)
  - c) Kurang setuju (KS)
  - d) Setuju / sering (S)
  - e) Sangat setuju / sangat sering (SS)

#### **4.3 Penilaian e-government**

23. Menurut pendapat saya, ketersediaan layanan e-government Pemkot Palangka Raya diutamakan untuk warga masyarakat
  - a) Sangat tidak setuju (STS)
  - b) Tidak setuju (TS)
  - c) Kurang setuju (KS)
  - d) Setuju / sering (S)
  - e) Sangat setuju / sangat sering (SS)
24. Saya percaya terhadap layanan e-government Pemkot Palangka Raya dan dengan layanan tersebut akan memudahkan komunikasi saya/masyarakat kota Palangka Raya dengan pihak pemerintah
  - a) Sangat tidak setuju (STS)

- b) Tidak setuju (TS)
- c) Kurang setuju (KS)
- d) Setuju / sering (S)
- e) Sangat setuju / sangat sering (SS)



**LAMPIRAN II : UJI VALIDITAS**

**Variabel Ketersediaan Akses TIK**

**Correlations**

|     |                     | KA1    | KA2    | KA3    | KA4    | KA5    | KA6    | KA     |
|-----|---------------------|--------|--------|--------|--------|--------|--------|--------|
| KA1 | Pearson Correlation | 1      | .516** | .646** | .631** | .468** | .349** | .802** |
|     | Sig. (2-tailed)     |        | ,000   | ,000   | ,000   | ,000   | ,000   | ,000   |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |
| KA2 | Pearson Correlation | .516** | 1      | .495** | .513** | .505** | .181** | .699** |
|     | Sig. (2-tailed)     | ,000   |        | ,000   | ,000   | ,000   | ,000   | ,000   |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |
| KA3 | Pearson Correlation | .646** | .495** | 1      | .687** | .423** | .432** | .822** |
|     | Sig. (2-tailed)     | ,000   | ,000   |        | ,000   | ,000   | ,000   | ,000   |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |
| KA4 | Pearson Correlation | .631** | .513** | .687** | 1      | .496** | .309** | .807** |
|     | Sig. (2-tailed)     | ,000   | ,000   | ,000   |        | ,000   | ,000   | ,000   |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |
| KA5 | Pearson Correlation | .468** | .505** | .423** | .496** | 1      | .361** | .727** |
|     | Sig. (2-tailed)     | ,000   | ,000   | ,000   | ,000   |        | ,000   | ,000   |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |
| KA6 | Pearson Correlation | .349** | .181** | .432** | .309** | .361** | 1      | .616** |
|     | Sig. (2-tailed)     | ,000   | ,000   | ,000   | ,000   | ,000   |        | ,000   |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |
| KA  | Pearson Correlation | .802** | .699** | .822** | .807** | .727** | .616** | 1      |
|     | Sig. (2-tailed)     | ,000   | ,000   | ,000   | ,000   | ,000   | ,000   |        |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |

\*\* . Correlation is significant at the 0.01 level (2-tailed).



## Variabel Pemanfaatan TIK

### Correlations

|     |                     | PE1    | PE2    | PE3    | PE4    | PE5    | PE6    | PE     |
|-----|---------------------|--------|--------|--------|--------|--------|--------|--------|
| PE1 | Pearson Correlation | 1      | .665** | .593** | .596** | .638** | .599** | .843** |
|     | Sig. (2-tailed)     |        | ,000   | ,000   | ,000   | ,000   | ,000   | ,000   |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |
| PE2 | Pearson Correlation | .665** | 1      | .618** | .536** | .580** | .618** | .821** |
|     | Sig. (2-tailed)     | ,000   |        | ,000   | ,000   | ,000   | ,000   | ,000   |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |
| PE3 | Pearson Correlation | .593** | .618** | 1      | .676** | .585** | .536** | .828** |
|     | Sig. (2-tailed)     | ,000   | ,000   |        | ,000   | ,000   | ,000   | ,000   |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |
| PE4 | Pearson Correlation | .596** | .536** | .676** | 1      | .521** | .422** | .785** |
|     | Sig. (2-tailed)     | ,000   | ,000   | ,000   |        | ,000   | ,000   | ,000   |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |
| PE5 | Pearson Correlation | .638** | .580** | .585** | .521** | 1      | .643** | .810** |
|     | Sig. (2-tailed)     | ,000   | ,000   | ,000   | ,000   |        | ,000   | ,000   |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |
| PE6 | Pearson Correlation | .599** | .618** | .536** | .422** | .643** | 1      | .774** |
|     | Sig. (2-tailed)     | ,000   | ,000   | ,000   | ,000   | ,000   |        | ,000   |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |
| PE  | Pearson Correlation | .843** | .821** | .828** | .785** | .810** | .774** | 1      |
|     | Sig. (2-tailed)     | ,000   | ,000   | ,000   | ,000   | ,000   | ,000   |        |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |

\*\* . Correlation is significant at the 0.01 level (2-tailed).

## Variabel Tingkat Kemampuan TIK

### Correlations

|     |                     | TK1    | TK2    | TK3    | TK4    | TK5    | TK6    | TK     |
|-----|---------------------|--------|--------|--------|--------|--------|--------|--------|
| TK1 | Pearson Correlation | 1      | .644** | .340** | .495** | .751** | .389** | .763** |
|     | Sig. (2-tailed)     |        | ,000   | ,000   | ,000   | ,000   | ,000   | ,000   |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |
| TK2 | Pearson Correlation | .644** | 1      | .358** | .488** | .630** | .306** | .724** |
|     | Sig. (2-tailed)     | ,000   |        | ,000   | ,000   | ,000   | ,000   | ,000   |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |
| TK3 | Pearson Correlation | .340** | .358** | 1      | .597** | .348** | .668** | .753** |
|     | Sig. (2-tailed)     | ,000   | ,000   |        | ,000   | ,000   | ,000   | ,000   |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |
| TK4 | Pearson Correlation | .495** | .488** | .597** | 1      | .553** | .534** | .809** |
|     | Sig. (2-tailed)     | ,000   | ,000   | ,000   |        | ,000   | ,000   | ,000   |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |
| TK5 | Pearson Correlation | .751** | .630** | .348** | .553** | 1      | .390** | .777** |
|     | Sig. (2-tailed)     | ,000   | ,000   | ,000   | ,000   |        | ,000   | ,000   |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |
| TK6 | Pearson Correlation | .389** | .306** | .668** | .534** | .390** | 1      | .748** |
|     | Sig. (2-tailed)     | ,000   | ,000   | ,000   | ,000   | ,000   |        | ,000   |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |
| TK  | Pearson Correlation | .763** | .724** | .753** | .809** | .777** | .748** | 1      |
|     | Sig. (2-tailed)     | ,000   | ,000   | ,000   | ,000   | ,000   | ,000   |        |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |

\*\* . Correlation is significant at the 0.01 level (2-tailed).

## Variabel E-Government

### Correlations

|     |                     | EG1    | EG2    | EG3    | EG4    | EG5    | EG6    | EG     |
|-----|---------------------|--------|--------|--------|--------|--------|--------|--------|
| EG1 | Pearson Correlation | 1      | .589** | .609** | .646** | .643** | .661** | .828** |
|     | Sig. (2-tailed)     |        | ,000   | ,000   | ,000   | ,000   | ,000   | ,000   |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |
| EG2 | Pearson Correlation | .589** | 1      | .702** | .568** | .666** | .639** | .836** |
|     | Sig. (2-tailed)     | ,000   |        | ,000   | ,000   | ,000   | ,000   | ,000   |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |
| EG3 | Pearson Correlation | .609** | .702** | 1      | .615** | .635** | .632** | .841** |
|     | Sig. (2-tailed)     | ,000   | ,000   |        | ,000   | ,000   | ,000   | ,000   |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |
| EG4 | Pearson Correlation | .646** | .568** | .615** | 1      | .628** | .606** | .809** |
|     | Sig. (2-tailed)     | ,000   | ,000   | ,000   |        | ,000   | ,000   | ,000   |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |
| EG5 | Pearson Correlation | .643** | .666** | .635** | .628** | 1      | .652** | .846** |
|     | Sig. (2-tailed)     | ,000   | ,000   | ,000   | ,000   |        | ,000   | ,000   |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |
| EG6 | Pearson Correlation | .661** | .639** | .632** | .606** | .652** | 1      | .837** |
|     | Sig. (2-tailed)     | ,000   | ,000   | ,000   | ,000   | ,000   |        | ,000   |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |
| EG  | Pearson Correlation | .828** | .836** | .841** | .809** | .846** | .837** | 1      |
|     | Sig. (2-tailed)     | ,000   | ,000   | ,000   | ,000   | ,000   | ,000   |        |
|     | N                   | 399    | 399    | 399    | 399    | 399    | 399    | 399    |

\*\* . Correlation is significant at the 0.01 level (2-tailed).

### LAMPIRAN III : UJI RELIABILITAS

#### Variabel Ketersediaan Akses TIK

**Case Processing Summary**

|       |                       | N   | %     |
|-------|-----------------------|-----|-------|
| Cases | Valid                 | 399 | 100.0 |
|       | Excluded <sup>a</sup> | 0   | .0    |
|       | Total                 | 399 | 100.0 |

a. Listwise deletion based on all variables in the procedure

**Reliability Statistics**

| Cronbach's Alpha | N of Items |
|------------------|------------|
| .835             | 6          |

**Item-Total Statistics**

|     | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Cronbach's Alpha if Item Deleted |
|-----|----------------------------|--------------------------------|----------------------------------|----------------------------------|
| KA1 | 17.86                      | 10.305                         | .698                             | .791                             |
| KA2 | 17.70                      | 11.245                         | .571                             | .816                             |
| KA3 | 17.90                      | 10.147                         | .726                             | .785                             |
| KA4 | 17.82                      | 10.220                         | .704                             | .789                             |
| KA5 | 17.98                      | 10.706                         | .589                             | .813                             |
| KA6 | 18.24                      | 11.090                         | .415                             | .853                             |

#### Variabel Pemanfaatan TIK

**Case Processing Summary**

|       |                       | N   | %     |
|-------|-----------------------|-----|-------|
| Cases | Valid                 | 399 | 100.0 |
|       | Excluded <sup>a</sup> | 0   | .0    |
|       | Total                 | 399 | 100.0 |

a. Listwise deletion based on all variables in the procedure.

**Reliability Statistics**

| Cronbach's Alpha | N of Items |
|------------------|------------|
| .894             | 6          |

#### Item-Total Statistics

|     | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Cronbach's Alpha if Item Deleted |
|-----|----------------------------|--------------------------------|----------------------------------|----------------------------------|
| PE1 | 17.85                      | 11.662                         | .761                             | .868                             |
| PE2 | 17.84                      | 12.182                         | .739                             | .873                             |
| PE3 | 17.94                      | 11.868                         | .742                             | .872                             |
| PE4 | 17.99                      | 11.779                         | .668                             | .885                             |
| PE5 | 17.76                      | 12.241                         | .723                             | .875                             |
| PE6 | 17.82                      | 12.582                         | .678                             | .882                             |

#### Variabel Tingkat Kemampuan TIK

##### Case Processing Summary

|       |                       | N   | %     |
|-------|-----------------------|-----|-------|
| Cases | Valid                 | 399 | 100.0 |
|       | Excluded <sup>a</sup> | 0   | .0    |
|       | Total                 | 399 | 100.0 |

a. Listwise deletion based on all variables in the procedure.

##### Reliability Statistics

| Cronbach's Alpha | N of Items |
|------------------|------------|
| .852             | 6          |

**Item-Total Statistics**

|     | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Cronbach's Alpha if Item Deleted |
|-----|----------------------------|--------------------------------|----------------------------------|----------------------------------|
| TK1 | 17.45                      | 11.630                         | .661                             | .825                             |
| TK2 | 17.53                      | 11.742                         | .604                             | .834                             |
| TK3 | 17.78                      | 10.829                         | .611                             | .834                             |
| TK4 | 17.68                      | 10.725                         | .703                             | .814                             |
| TK5 | 17.48                      | 11.461                         | .677                             | .821                             |
| TK6 | 17.92                      | 10.785                         | .600                             | .837                             |

**Variabel E-Government**

**Case Processing Summary**

|       |                       | N   | %     |
|-------|-----------------------|-----|-------|
| Cases | Valid                 | 399 | 100.0 |
|       | Excluded <sup>a</sup> | 0   | .0    |
|       | Total                 | 399 | 100.0 |

a. Listwise deletion based on all variables in the procedure.

**Reliability Statistics**

| Cronbach's Alpha | N of Items |
|------------------|------------|
| .912             | 6          |

**Item-Total Statistics**

|     | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Cronbach's Alpha if Item Deleted |
|-----|----------------------------|--------------------------------|----------------------------------|----------------------------------|
| EG1 | 18.47                      | 10.662                         | .748                             | .897                             |
| EG2 | 18.52                      | 10.491                         | .754                             | .896                             |
| EG3 | 18.54                      | 10.430                         | .762                             | .895                             |
| EG4 | 18.57                      | 10.868                         | .725                             | .900                             |
| EG5 | 18.52                      | 10.426                         | .770                             | .894                             |
| EG6 | 18.52                      | 10.622                         | .760                             | .895                             |

## Karakteristik Responden

### Jenis Kelamin

|                 | Frequency | Percent | Valid Percent | Cumulative Percent |
|-----------------|-----------|---------|---------------|--------------------|
| laki-laki       | 192       | 48.1    | 48.1          | 48.1               |
| Valid perempuan | 207       | 51.9    | 51.9          | 100.0              |
| Total           | 399       | 100.0   | 100.0         |                    |

### Usia Responden

|                           | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------------------------|-----------|---------|---------------|--------------------|
| 17 tahun – 23 tahun       | 111       | 27.8    | 27.8          | 27.8               |
| 24 tahun – 30 tahun       | 114       | 28.6    | 28.6          | 56.4               |
| 31 tahun – 37 tahun       | 45        | 11.3    | 11.3          | 67.7               |
| Valid 38 tahun – 44 tahun | 46        | 11.5    | 11.5          | 79.2               |
| 45 tahun – 51 tahun       | 47        | 11.8    | 11.8          | 91.0               |
| 52 tahun – 58 tahun       | 36        | 9.0     | 9.0           | 100.0              |
| Total                     | 399       | 100.0   | 100.0         |                    |

### Latar Belakang Pendidikan

|               | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------------|-----------|---------|---------------|--------------------|
| SMP           | 7         | 1.8     | 1.8           | 1.8                |
| SMA           | 112       | 28.1    | 28.1          | 29.8               |
| Valid D1 - D3 | 52        | 13.0    | 13.0          | 42.9               |
| S1            | 213       | 53.4    | 53.4          | 96.2               |
| S2            | 15        | 3.8     | 3.8           | 100.0              |
| Total         | 399       | 100.0   | 100.0         |                    |

**Pekerjaan**

|                      | Frequency | Percent | Valid Percent | Cumulative Percent |
|----------------------|-----------|---------|---------------|--------------------|
| Pelajar              | 39        | 9.8     | 9.8           | 9.8                |
| Mahasiswa            | 65        | 16.3    | 16.3          | 26.1               |
| PNS                  | 78        | 19.5    | 19.5          | 45.6               |
| Valid Pegawai Swasta | 155       | 38.8    | 38.8          | 84.5               |
| Wirausaha            | 32        | 8.0     | 8.0           | 92.5               |
| Pengangguran         | 30        | 7.5     | 7.5           | 100.0              |
| Total                | 399       | 100.0   | 100.0         |                    |





## LAMPIRAN IV : DATA INDEKS KESENJANGAN DIGITAL

### Data Indeks Kesenjangan Digital Berdasarkan Jenis Kelamin

Case Processing Summary

|                         | Cases |         |         |         |       |         |
|-------------------------|-------|---------|---------|---------|-------|---------|
|                         | Valid |         | Missing |         | Total |         |
|                         | N     | Percent | N       | Percent | N     | Percent |
| ITEM_1 * Jenis Kelamin  | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_4 * Jenis Kelamin  | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_5 * Jenis Kelamin  | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_7 * Jenis Kelamin  | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_9 * Jenis Kelamin  | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_11 * Jenis Kelamin | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_13 * Jenis Kelamin | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_15 * Jenis Kelamin | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_17 * Jenis Kelamin | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_19 * Jenis Kelamin | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_21 * Jenis Kelamin | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_23 * Jenis Kelamin | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |

ITEM\_1 \* Jenis Kelamin Crosstabulation

| Count    | Jenis Kelamin |           |       | Total |
|----------|---------------|-----------|-------|-------|
|          | Jenis Kelamin |           | Total |       |
|          | laki-laki     | perempuan |       |       |
| 1        | 1             | 2         | 3     |       |
| 2        | 9             | 19        | 28    |       |
| ITEM_1 3 | 74            | 64        | 138   |       |
| 4        | 80            | 91        | 171   |       |
| 5        | 28            | 31        | 59    |       |
| Total    | 192           | 207       | 399   |       |

**ITEM\_4 \* Jenis Kelamin Crosstabulation**

Count

|          | Jenis Kelamin |           | Total |
|----------|---------------|-----------|-------|
|          | laki-laki     | perempuan |       |
| 1        | 1             | 1         | 2     |
| 2        | 16            | 17        | 33    |
| ITEM_4 3 | 62            | 58        | 120   |
| 4        | 86            | 95        | 181   |
| 5        | 27            | 36        | 63    |
| Total    | 192           | 207       | 399   |

**ITEM\_5 \* Jenis Kelamin Crosstabulation**

Count

|          | Jenis Kelamin |           | Total |
|----------|---------------|-----------|-------|
|          | laki-laki     | perempuan |       |
| 1        | 1             | 2         | 3     |
| 2        | 21            | 26        | 47    |
| ITEM_5 3 | 72            | 59        | 131   |
| 4        | 79            | 95        | 174   |
| 5        | 19            | 25        | 44    |
| Total    | 192           | 207       | 399   |

**ITEM\_7 \* Jenis Kelamin Crosstabulation**

Count

|          | Jenis Kelamin |           | Total |
|----------|---------------|-----------|-------|
|          | laki-laki     | perempuan |       |
| 1        | 1             | 2         | 3     |
| 2        | 17            | 23        | 40    |
| ITEM_7 3 | 63            | 69        | 132   |
| 4        | 90            | 78        | 168   |
| 5        | 21            | 35        | 56    |
| Total    | 192           | 207       | 399   |

**ITEM\_9 \* Jenis Kelamin Crosstabulation**

Count

|          | Jenis Kelamin |           | Total |
|----------|---------------|-----------|-------|
|          | laki-laki     | perempuan |       |
| 1        | 2             | 1         | 3     |
| 2        | 19            | 31        | 50    |
| ITEM_9 3 | 71            | 56        | 127   |
| 4        | 79            | 102       | 181   |
| 5        | 21            | 17        | 38    |
| Total    | 192           | 207       | 399   |

**ITEM\_11 \* Jenis Kelamin Crosstabulation**

Count

|           | Jenis Kelamin |           | Total |
|-----------|---------------|-----------|-------|
|           | laki-laki     | perempuan |       |
| 1         | 1             | 1         | 2     |
| 2         | 10            | 14        | 24    |
| ITEM_11 3 | 67            | 65        | 132   |
| 4         | 90            | 94        | 184   |
| 5         | 24            | 33        | 57    |
| Total     | 192           | 207       | 399   |

**ITEM\_13 \* Jenis Kelamin Crosstabulation**

Count

|           | Jenis Kelamin |           | Total |
|-----------|---------------|-----------|-------|
|           | laki-laki     | perempuan |       |
| 1         | 1             | 1         | 2     |
| 2         | 5             | 9         | 14    |
| ITEM_13 3 | 70            | 63        | 133   |
| 4         | 98            | 96        | 194   |
| 5         | 18            | 38        | 56    |
| Total     | 192           | 207       | 399   |

**ITEM\_15 \* Jenis Kelamin Crosstabulation**

Count

|           | Jenis Kelamin |           | Total |
|-----------|---------------|-----------|-------|
|           | laki-laki     | perempuan |       |
| 1         | 0             | 2         | 2     |
| 2         | 35            | 50        | 85    |
| ITEM_15 3 | 57            | 60        | 117   |
| 4         | 79            | 68        | 147   |
| 5         | 21            | 27        | 48    |
| Total     | 192           | 207       | 399   |

**ITEM\_17 \* Jenis Kelamin Crosstabulation**

Count

|           | Jenis Kelamin |           | Total |
|-----------|---------------|-----------|-------|
|           | laki-laki     | perempuan |       |
| 1         | 1             | 1         | 2     |
| 2         | 4             | 16        | 20    |
| ITEM_17 3 | 73            | 58        | 131   |
| 4         | 92            | 101       | 193   |
| 5         | 22            | 31        | 53    |
| Total     | 192           | 207       | 399   |

**ITEM\_19 \* Jenis Kelamin Crosstabulation**

Count

|           | Jenis Kelamin |           | Total |
|-----------|---------------|-----------|-------|
|           | laki-laki     | perempuan |       |
| 2         | 10            | 10        | 20    |
| 3         | 60            | 55        | 115   |
| ITEM_19 4 | 95            | 109       | 204   |
| 5         | 27            | 33        | 60    |
| Total     | 192           | 207       | 399   |

**ITEM\_21 \* Jenis Kelamin Crosstabulation**

Count

|           | Jenis Kelamin |           | Total |
|-----------|---------------|-----------|-------|
|           | laki-laki     | perempuan |       |
| 1         | 1             | 0         | 1     |
| 2         | 8             | 17        | 25    |
| ITEM_21 3 | 62            | 65        | 127   |
| 4         | 102           | 89        | 191   |
| 5         | 19            | 36        | 55    |
| Total     | 192           | 207       | 399   |

**ITEM\_23 \* Jenis Kelamin Crosstabulation**

Count

|           | Jenis Kelamin |           | Total |
|-----------|---------------|-----------|-------|
|           | laki-laki     | perempuan |       |
| 1         | 1             | 1         | 2     |
| 2         | 10            | 14        | 24    |
| ITEM_23 3 | 67            | 48        | 115   |
| 4         | 90            | 115       | 205   |
| 5         | 24            | 29        | 53    |
| Total     | 192           | 207       | 399   |

## Data Indeks Kesenjangan Berdasarkan Usia Responden

### Case Processing Summary

|                          | Cases |         |         |         |       |         |
|--------------------------|-------|---------|---------|---------|-------|---------|
|                          | Valid |         | Missing |         | Total |         |
|                          | N     | Percent | N       | Percent | N     | Percent |
| ITEM_1 * Usia Responden  | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_4 * Usia Responden  | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_5 * Usia Responden  | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_7 * Usia Responden  | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_9 * Usia Responden  | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_11 * Usia Responden | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_13 * Usia Responden | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_15 * Usia Responden | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_17 * Usia Responden | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_19 * Usia Responden | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_21 * Usia Responden | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_23 * Usia Responden | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |

### ITEM\_1 \* Usia Responden Crosstabulation

Count

|        |   | Usia Responden |       |       |       |       |       | Total |
|--------|---|----------------|-------|-------|-------|-------|-------|-------|
|        |   | 17- 23         | 24-30 | 31-37 | 38-44 | 45-51 | 52-58 |       |
|        |   | tahun          | tahun | tahun | tahun | tahun | tahun |       |
| ITEM_1 | 1 | 0              | 0     | 1     | 1     | 0     | 1     | 3     |
|        | 2 | 10             | 6     | 1     | 5     | 4     | 2     | 28    |
|        | 3 | 41             | 42    | 9     | 14    | 19    | 13    | 138   |
|        | 4 | 47             | 50    | 26    | 20    | 14    | 14    | 171   |
|        | 5 | 13             | 16    | 8     | 6     | 10    | 6     | 59    |
| Total  |   | 111            | 114   | 45    | 46    | 47    | 36    | 399   |

**ITEM\_4 \* Usia Responden Crosstabulation**

Count

|        | Usia Responden |                |                |                |                |                | Total |     |
|--------|----------------|----------------|----------------|----------------|----------------|----------------|-------|-----|
|        | 17-23<br>tahun | 24-30<br>tahun | 31-37<br>tahun | 38-44<br>tahun | 45-51<br>tahun | 52-58<br>tahun |       |     |
| 1      | 0              | 0              | 1              | 0              | 0              | 1              | 2     |     |
| 2      | 11             | 9              | 4              | 3              | 5              | 1              | 33    |     |
| ITEM_4 | 3              | 44             | 34             | 7              | 11             | 15             | 9     | 120 |
| 4      | 42             | 53             | 23             | 24             | 17             | 22             | 181   |     |
| 5      | 14             | 18             | 10             | 8              | 10             | 3              | 63    |     |
| Total  | 111            | 114            | 45             | 46             | 47             | 36             | 399   |     |

**ITEM\_5 \* Usia Responden Crosstabulation**

Count

|        | Usia Responden |                |                |                |                |                | Total |     |
|--------|----------------|----------------|----------------|----------------|----------------|----------------|-------|-----|
|        | 17-23<br>tahun | 24-30<br>tahun | 31-37<br>tahun | 38-44<br>tahun | 45-51<br>tahun | 52-58<br>tahun |       |     |
| 1      | 0              | 0              | 1              | 1              | 0              | 1              | 3     |     |
| 2      | 17             | 11             | 6              | 6              | 3              | 4              | 47    |     |
| ITEM_5 | 3              | 40             | 41             | 7              | 16             | 13             | 14    | 131 |
| 4      | 42             | 48             | 24             | 19             | 26             | 15             | 174   |     |
| 5      | 12             | 14             | 7              | 4              | 5              | 2              | 44    |     |
| Total  | 111            | 114            | 45             | 46             | 47             | 36             | 399   |     |

**ITEM\_7 \* Usia Responden Crosstabulation**

Count

|        | Usia Responden |                |                |                |                |                | Total |     |
|--------|----------------|----------------|----------------|----------------|----------------|----------------|-------|-----|
|        | 17-23<br>tahun | 24-30<br>tahun | 31-37<br>tahun | 38-44<br>tahun | 45-51<br>tahun | 52-58<br>tahun |       |     |
| 1      | 0              | 0              | 1              | 1              | 0              | 1              | 3     |     |
| 2      | 11             | 8              | 5              | 6              | 7              | 3              | 40    |     |
| ITEM_7 | 3              | 35             | 41             | 11             | 14             | 19             | 12    | 132 |
| 4      | 55             | 43             | 21             | 19             | 15             | 15             | 168   |     |
| 5      | 10             | 22             | 7              | 6              | 6              | 5              | 56    |     |
| Total  | 111            | 114            | 45             | 46             | 47             | 36             | 399   |     |

**ITEM\_9 \* Usia Responden Crosstabulation**

Count

|       | Usia Responden |                |                |                |                |                | Total |
|-------|----------------|----------------|----------------|----------------|----------------|----------------|-------|
|       | 17-23<br>tahun | 24-30<br>tahun | 31-37<br>tahun | 38-44<br>tahun | 45-51<br>tahun | 52-58<br>tahun |       |
| 1     | 0              | 0              | 2              | 0              | 0              | 1              | 3     |
| 2     | 9              | 11             | 4              | 14             | 7              | 5              | 50    |
| 3     | 42             | 37             | 13             | 13             | 11             | 11             | 127   |
| 4     | 54             | 53             | 20             | 13             | 25             | 16             | 181   |
| 5     | 6              | 13             | 6              | 6              | 4              | 3              | 38    |
| Total | 111            | 114            | 45             | 46             | 47             | 36             | 399   |

**ITEM\_11 \* Usia Responden Crosstabulation**

Count

|       | Usia Responden |                |                |                |                |                | Total |
|-------|----------------|----------------|----------------|----------------|----------------|----------------|-------|
|       | 17-23<br>tahun | 24-30<br>tahun | 31-37<br>tahun | 38-44<br>tahun | 45-51<br>tahun | 52-58<br>tahun |       |
| 1     | 0              | 0              | 1              | 1              | 0              | 0              | 2     |
| 2     | 6              | 9              | 1              | 4              | 2              | 2              | 24    |
| 3     | 44             | 37             | 12             | 12             | 17             | 10             | 132   |
| 4     | 50             | 47             | 23             | 24             | 20             | 20             | 184   |
| 5     | 11             | 21             | 8              | 5              | 8              | 4              | 57    |
| Total | 111            | 114            | 45             | 46             | 47             | 36             | 399   |

**ITEM\_13 \* Usia Responden Crosstabulation**

Count

|       | Usia Responden |                |                |                |                |                | Total |
|-------|----------------|----------------|----------------|----------------|----------------|----------------|-------|
|       | 17-23<br>tahun | 24-30<br>tahun | 31-37<br>tahun | 38-44<br>tahun | 45-51<br>tahun | 52-58<br>tahun |       |
| 1     | 0              | 0              | 1              | 0              | 0              | 1              | 2     |
| 2     | 5              | 4              | 2              | 2              | 1              | 0              | 14    |
| 3     | 43             | 43             | 8              | 13             | 14             | 12             | 133   |
| 4     | 52             | 46             | 22             | 28             | 27             | 19             | 194   |
| 5     | 11             | 21             | 12             | 3              | 5              | 4              | 56    |
| Total | 111            | 114            | 45             | 46             | 47             | 36             | 399   |



**ITEM\_15 \* Usia Responden Crosstabulation**

Count

|       | Usia Responden |                |                |                |                |                | Total |
|-------|----------------|----------------|----------------|----------------|----------------|----------------|-------|
|       | 17-23<br>tahun | 24-30<br>tahun | 31-37<br>tahun | 38-44<br>tahun | 45-51<br>tahun | 52-58<br>tahun |       |
| 1     | 0              | 0              | 0              | 1              | 0              | 1              | 2     |
| 2     | 25             | 18             | 11             | 11             | 14             | 6              | 85    |
| 3     | 39             | 34             | 11             | 16             | 8              | 9              | 117   |
| 4     | 40             | 43             | 13             | 15             | 21             | 15             | 147   |
| 5     | 7              | 19             | 10             | 3              | 4              | 5              | 48    |
| Total | 111            | 114            | 45             | 46             | 47             | 36             | 399   |

**ITEM\_17 \* Usia Responden Crosstabulation**

Count

|       | Usia Responden |                |                |                |                |                | Total |
|-------|----------------|----------------|----------------|----------------|----------------|----------------|-------|
|       | 17-23<br>tahun | 24-30<br>tahun | 31-37<br>tahun | 38-44<br>tahun | 45-51<br>tahun | 52-58<br>tahun |       |
| 1     | 0              | 0              | 1              | 0              | 0              | 1              | 2     |
| 2     | 8              | 4              | 1              | 3              | 4              | 0              | 20    |
| 3     | 40             | 42             | 7              | 12             | 15             | 15             | 131   |
| 4     | 54             | 50             | 28             | 27             | 18             | 16             | 193   |
| 5     | 9              | 18             | 8              | 4              | 10             | 4              | 53    |
| Total | 111            | 114            | 45             | 46             | 47             | 36             | 399   |

**ITEM\_19 \* Usia Responden Crosstabulation**

Count

|       | Usia Responden |                |                |                |                |                | Total |
|-------|----------------|----------------|----------------|----------------|----------------|----------------|-------|
|       | 17-23<br>tahun | 24-30<br>tahun | 31-37<br>tahun | 38-44<br>tahun | 45-51<br>tahun | 52-58<br>tahun |       |
| 2     | 6              | 6              | 1              | 3              | 2              | 2              | 20    |
| 3     | 36             | 35             | 12             | 14             | 9              | 9              | 115   |
| 4     | 58             | 53             | 21             | 24             | 29             | 19             | 204   |
| 5     | 11             | 20             | 11             | 5              | 7              | 6              | 60    |
| Total | 111            | 114            | 45             | 46             | 47             | 36             | 399   |

**ITEM\_21 \* Usia Responden Crosstabulation**

Count

|           | Usia Responden |                |                |                |                |                | Total |
|-----------|----------------|----------------|----------------|----------------|----------------|----------------|-------|
|           | 17-23<br>tahun | 24-30<br>tahun | 31-37<br>tahun | 38-44<br>tahun | 45-51<br>tahun | 52-58<br>tahun |       |
| 1         | 0              | 0              | 1              | 0              | 0              | 0              | 1     |
| 2         | 7              | 7              | 2              | 5              | 1              | 3              | 25    |
| ITEM_21 3 | 39             | 37             | 11             | 12             | 20             | 8              | 127   |
| 4         | 54             | 52             | 23             | 24             | 17             | 21             | 191   |
| 5         | 11             | 18             | 8              | 5              | 9              | 4              | 55    |
| Total     | 111            | 114            | 45             | 46             | 47             | 36             | 399   |

**ITEM\_23 \* Usia Responden Crosstabulation**

Count

|           | Usia Responden |                |                |                |                |                | Total |
|-----------|----------------|----------------|----------------|----------------|----------------|----------------|-------|
|           | 17-23<br>tahun | 24-30<br>tahun | 31-37<br>tahun | 38-44<br>tahun | 45-51<br>tahun | 52-58<br>tahun |       |
| 1         | 0              | 0              | 1              | 0              | 0              | 1              | 2     |
| 2         | 8              | 8              | 1              | 2              | 3              | 2              | 24    |
| ITEM_23 3 | 35             | 37             | 9              | 12             | 11             | 11             | 115   |
| 4         | 57             | 54             | 24             | 27             | 26             | 17             | 205   |
| 5         | 11             | 15             | 10             | 5              | 7              | 5              | 53    |
| Total     | 111            | 114            | 45             | 46             | 47             | 36             | 399   |

## Data Indeks Kesenjangan Digital Berdasarkan Latar Belakang Pendidikan

### Case Processing Summary

|                                     | Cases |         |         |         |       |         |
|-------------------------------------|-------|---------|---------|---------|-------|---------|
|                                     | Valid |         | Missing |         | Total |         |
|                                     | N     | Percent | N       | Percent | N     | Percent |
| ITEM_1 * Latar Belakang Pendidikan  | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_4 * Latar Belakang Pendidikan  | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_5 * Latar Belakang Pendidikan  | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_7 * Latar Belakang Pendidikan  | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_9 * Latar Belakang Pendidikan  | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_11 * Latar Belakang Pendidikan | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_13 * Latar Belakang Pendidikan | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_15 * Latar Belakang Pendidikan | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_17 * Latar Belakang Pendidikan | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_19 * Latar Belakang Pendidikan | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_21 * Latar Belakang Pendidikan | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_23 * Latar Belakang Pendidikan | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |

### ITEM\_1 \* Latar Belakang Pendidikan Crosstabulation

Count

|          | Latar Belakang Pendidikan |     |         |     |    | Total |
|----------|---------------------------|-----|---------|-----|----|-------|
|          | SMP                       | SMA | D1 - D3 | S1  | S2 |       |
| 1        | 1                         | 1   | 0       | 1   | 0  | 3     |
| 2        | 1                         | 9   | 1       | 14  | 3  | 28    |
| ITEM_1 3 | 3                         | 44  | 16      | 72  | 3  | 138   |
| 4        | 1                         | 46  | 22      | 95  | 7  | 171   |
| 5        | 1                         | 12  | 13      | 31  | 2  | 59    |
| Total    | 7                         | 112 | 52      | 213 | 15 | 399   |

**ITEM\_4 \* Latar Belakang Pendidikan Crosstabulation**

Count

|          | Latar Belakang Pendidikan |     |         |     |    | Total |
|----------|---------------------------|-----|---------|-----|----|-------|
|          | SMP                       | SMA | D1 - D3 | S1  | S2 |       |
| 1        | 1                         | 0   | 0       | 1   | 0  | 2     |
| 2        | 0                         | 13  | 2       | 16  | 2  | 33    |
| ITEM_4 3 | 1                         | 30  | 16      | 68  | 5  | 120   |
| 4        | 3                         | 53  | 22      | 96  | 7  | 181   |
| 5        | 2                         | 16  | 12      | 32  | 1  | 63    |
| Total    | 7                         | 112 | 52      | 213 | 15 | 399   |

**ITEM\_5 \* Latar Belakang Pendidikan Crosstabulation**

Count

|          | Latar Belakang Pendidikan |     |         |     |    | Total |
|----------|---------------------------|-----|---------|-----|----|-------|
|          | SMP                       | SMA | D1 - D3 | S1  | S2 |       |
| 1        | 1                         | 1   | 0       | 1   | 0  | 3     |
| 2        | 0                         | 13  | 1       | 28  | 5  | 47    |
| ITEM_5 3 | 1                         | 36  | 19      | 69  | 6  | 131   |
| 4        | 4                         | 52  | 22      | 93  | 3  | 174   |
| 5        | 1                         | 10  | 10      | 22  | 1  | 44    |
| Total    | 7                         | 112 | 52      | 213 | 15 | 399   |

**ITEM\_7 \* Latar Belakang Pendidikan Crosstabulation**

Count

|          | Latar Belakang Pendidikan |     |         |     |    | Total |
|----------|---------------------------|-----|---------|-----|----|-------|
|          | SMP                       | SMA | D1 - D3 | S1  | S2 |       |
| 1        | 1                         | 1   | 0       | 1   | 0  | 3     |
| 2        | 4                         | 19  | 2       | 14  | 1  | 40    |
| ITEM_7 3 | 0                         | 31  | 18      | 77  | 6  | 132   |
| 4        | 0                         | 51  | 22      | 88  | 7  | 168   |
| 5        | 2                         | 10  | 10      | 33  | 1  | 56    |
| Total    | 7                         | 112 | 52      | 213 | 15 | 399   |

**ITEM\_9 \* Latar Belakang Pendidikan Crosstabulation**

Count

|          | Latar Belakang Pendidikan |     |         |     |    | Total |
|----------|---------------------------|-----|---------|-----|----|-------|
|          | SMP                       | SMA | D1 - D3 | S1  | S2 |       |
| 1        | 1                         | 0   | 0       | 2   | 0  | 3     |
| 2        | 3                         | 19  | 3       | 21  | 4  | 50    |
| ITEM_9 3 | 1                         | 32  | 18      | 72  | 4  | 127   |
| 4        | 0                         | 54  | 23      | 100 | 4  | 181   |
| 5        | 2                         | 7   | 8       | 18  | 3  | 38    |
| Total    | 7                         | 112 | 52      | 213 | 15 | 399   |

**ITEM\_11 \* Latar Belakang Pendidikan Crosstabulation**

Count

|           | Latar Belakang Pendidikan |     |         |     |    | Total |
|-----------|---------------------------|-----|---------|-----|----|-------|
|           | SMP                       | SMA | D1 - D3 | S1  | S2 |       |
| 1         | 0                         | 1   | 0       | 1   | 0  | 2     |
| 2         | 3                         | 7   | 2       | 10  | 2  | 24    |
| ITEM_11 3 | 2                         | 33  | 18      | 74  | 5  | 132   |
| 4         | 0                         | 62  | 20      | 96  | 6  | 184   |
| 5         | 2                         | 9   | 12      | 32  | 2  | 57    |
| Total     | 7                         | 112 | 52      | 213 | 15 | 399   |

**ITEM\_13 \* Latar Belakang Pendidikan Crosstabulation**

Count

|           | Latar Belakang Pendidikan |     |         |     |    | Total |
|-----------|---------------------------|-----|---------|-----|----|-------|
|           | SMP                       | SMA | D1 - D3 | S1  | S2 |       |
| 1         | 1                         | 0   | 0       | 1   | 0  | 2     |
| 2         | 0                         | 1   | 2       | 11  | 0  | 14    |
| ITEM_13 3 | 1                         | 39  | 13      | 72  | 8  | 133   |
| 4         | 5                         | 63  | 26      | 94  | 6  | 194   |
| 5         | 0                         | 9   | 11      | 35  | 1  | 56    |
| Total     | 7                         | 112 | 52      | 213 | 15 | 399   |

**ITEM\_15 \* Latar Belakang Pendidikan Crosstabulation**

Count

|           | Latar Belakang Pendidikan |     |         |     |    | Total |
|-----------|---------------------------|-----|---------|-----|----|-------|
|           | SMP                       | SMA | D1 - D3 | S1  | S2 |       |
| 1         | 1                         | 1   | 0       | 0   | 0  | 2     |
| 2         | 3                         | 36  | 5       | 37  | 4  | 85    |
| ITEM_15 3 | 1                         | 27  | 17      | 67  | 5  | 117   |
| 4         | 0                         | 42  | 22      | 79  | 4  | 147   |
| 5         | 2                         | 6   | 8       | 30  | 2  | 48    |
| Total     | 7                         | 112 | 52      | 213 | 15 | 399   |

**ITEM\_17 \* Latar Belakang Pendidikan Crosstabulation**

Count

|           | Latar Belakang Pendidikan |     |         |     |    | Total |
|-----------|---------------------------|-----|---------|-----|----|-------|
|           | SMP                       | SMA | D1 - D3 | S1  | S2 |       |
| 1         | 1                         | 0   | 0       | 1   | 0  | 2     |
| 2         | 0                         | 6   | 1       | 12  | 1  | 20    |
| ITEM_17 3 | 1                         | 39  | 14      | 69  | 8  | 131   |
| 4         | 5                         | 57  | 24      | 102 | 5  | 193   |
| 5         | 0                         | 10  | 13      | 29  | 1  | 53    |
| Total     | 7                         | 112 | 52      | 213 | 15 | 399   |

**ITEM\_19 \* Latar Belakang Pendidikan Crosstabulation**

Count

|           | Latar Belakang Pendidikan |     |         |     |    | Total |
|-----------|---------------------------|-----|---------|-----|----|-------|
|           | SMP                       | SMA | D1 - D3 | S1  | S2 |       |
| 2         | 0                         | 4   | 4       | 8   | 4  | 20    |
| 3         | 1                         | 26  | 15      | 70  | 3  | 115   |
| ITEM_19 4 | 4                         | 71  | 22      | 100 | 7  | 204   |
| 5         | 2                         | 11  | 11      | 35  | 1  | 60    |
| Total     | 7                         | 112 | 52      | 213 | 15 | 399   |

**ITEM\_21 \* Latar Belakang Pendidikan Crosstabulation**

Count

|           | Latar Belakang Pendidikan |     |         |     |    | Total |
|-----------|---------------------------|-----|---------|-----|----|-------|
|           | SMP                       | SMA | D1 - D3 | S1  | S2 |       |
| 1         | 0                         | 0   | 0       | 1   | 0  | 1     |
| 2         | 2                         | 7   | 1       | 15  | 0  | 25    |
| ITEM_21 3 | 0                         | 39  | 17      | 65  | 6  | 127   |
| 4         | 3                         | 55  | 25      | 100 | 8  | 191   |
| 5         | 2                         | 11  | 9       | 32  | 1  | 55    |
| Total     | 7                         | 112 | 52      | 213 | 15 | 399   |

**ITEM\_23 \* Latar Belakang Pendidikan Crosstabulation**

Count

|           | Latar Belakang Pendidikan |     |         |     |    | Total |
|-----------|---------------------------|-----|---------|-----|----|-------|
|           | SMP                       | SMA | D1 - D3 | S1  | S2 |       |
| 1         | 1                         | 0   | 0       | 1   | 0  | 2     |
| 2         | 0                         | 7   | 2       | 11  | 4  | 24    |
| ITEM_23 3 | 1                         | 25  | 15      | 72  | 2  | 115   |
| 4         | 5                         | 71  | 23      | 99  | 7  | 205   |
| 5         | 0                         | 9   | 12      | 30  | 2  | 53    |
| Total     | 7                         | 112 | 52      | 213 | 15 | 399   |

## Data Indeks Kesenjangan Digital Berdasarkan Pekerjaan

Case Processing Summary

|                     | Cases |         |         |         |       |         |
|---------------------|-------|---------|---------|---------|-------|---------|
|                     | Valid |         | Missing |         | Total |         |
|                     | N     | Percent | N       | Percent | N     | Percent |
| ITEM_1 * Pekerjaan  | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_4 * Pekerjaan  | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_5 * Pekerjaan  | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_7 * Pekerjaan  | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_9 * Pekerjaan  | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_11 * Pekerjaan | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_13 * Pekerjaan | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_15 * Pekerjaan | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_17 * Pekerjaan | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_19 * Pekerjaan | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_21 * Pekerjaan | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |
| ITEM_23 * Pekerjaan | 399   | 100.0%  | 0       | 0.0%    | 399   | 100.0%  |

ITEM\_1 \* Pekerjaan Crosstabulation

Count

|          | Pekerjaan |           |     |                |           |              | Total |
|----------|-----------|-----------|-----|----------------|-----------|--------------|-------|
|          | Pelajar   | Mahasiswa | PNS | Pegawai Swasta | Wirausaha | Pengangguran |       |
| 1        | 0         | 0         | 1   | 0              | 1         | 1            | 3     |
| 2        | 1         | 10        | 4   | 4              | 4         | 5            | 28    |
| ITEM_1 3 | 12        | 26        | 21  | 51             | 16        | 12           | 138   |
| 4        | 21        | 21        | 39  | 77             | 6         | 7            | 171   |
| 5        | 5         | 8         | 13  | 23             | 5         | 5            | 59    |
| Total    | 39        | 65        | 78  | 155            | 32        | 30           | 399   |



**ITEM\_4 \* Pekerjaan Crosstabulation**

Count

|          | Pekerjaan |           |     |                |           |              | Total |
|----------|-----------|-----------|-----|----------------|-----------|--------------|-------|
|          | Pelajar   | Mahasiswa | PNS | Pegawai Swasta | Wirausaha | Pengangguran |       |
| 1        | 0         | 0         | 1   | 0              | 0         | 1            | 2     |
| 2        | 2         | 10        | 1   | 10             | 5         | 5            | 33    |
| ITEM_4 3 | 13        | 29        | 20  | 45             | 4         | 9            | 120   |
| 4        | 17        | 18        | 41  | 79             | 17        | 9            | 181   |
| 5        | 7         | 8         | 15  | 21             | 6         | 6            | 63    |
| Total    | 39        | 65        | 78  | 155            | 32        | 30           | 399   |

**ITEM\_5 \* Pekerjaan Crosstabulation**

Count

|          | Pekerjaan |           |     |                |           |              | Total |
|----------|-----------|-----------|-----|----------------|-----------|--------------|-------|
|          | Pelajar   | Mahasiswa | PNS | Pegawai Swasta | Wirausaha | Pengangguran |       |
| 1        | 0         | 0         | 1   | 0              | 1         | 1            | 3     |
| 2        | 6         | 12        | 9   | 14             | 3         | 3            | 47    |
| ITEM_5 3 | 10        | 26        | 22  | 54             | 10        | 9            | 131   |
| 4        | 17        | 22        | 36  | 71             | 14        | 14           | 174   |
| 5        | 6         | 5         | 10  | 16             | 4         | 3            | 44    |
| Total    | 39        | 65        | 78  | 155            | 32        | 30           | 399   |

**ITEM\_7 \* Pekerjaan Crosstabulation**

Count

|          | Pekerjaan |           |     |                |           |              | Total |
|----------|-----------|-----------|-----|----------------|-----------|--------------|-------|
|          | Pelajar   | Mahasiswa | PNS | Pegawai Swasta | Wirausaha | Pengangguran |       |
| 1        | 0         | 0         | 1   | 0              | 1         | 1            | 3     |
| 2        | 3         | 6         | 5   | 8              | 7         | 11           | 40    |
| ITEM_7 3 | 7         | 28        | 25  | 55             | 13        | 4            | 132   |
| 4        | 26        | 22        | 38  | 65             | 7         | 10           | 168   |
| 5        | 3         | 9         | 9   | 27             | 4         | 4            | 56    |
| Total    | 39        | 65        | 78  | 155            | 32        | 30           | 399   |

**ITEM\_9 \* Pekerjaan Crosstabulation**

Count

|          | Pekerjaan |           |     |                |           |              | Total |
|----------|-----------|-----------|-----|----------------|-----------|--------------|-------|
|          | Pelajar   | Mahasiswa | PNS | Pegawai Swasta | Wirausaha | Pengangguran |       |
| 1        | 0         | 0         | 2   | 0              | 0         | 1            | 3     |
| 2        | 0         | 7         | 10  | 14             | 9         | 10           | 50    |
| ITEM_9 3 | 12        | 27        | 22  | 54             | 7         | 5            | 127   |
| 4        | 22        | 28        | 36  | 70             | 12        | 13           | 181   |
| 5        | 5         | 3         | 8   | 17             | 4         | 1            | 38    |
| Total    | 39        | 65        | 78  | 155            | 32        | 30           | 399   |

**ITEM\_11 \* Pekerjaan Crosstabulation**

Count

|           | Pekerjaan |           |     |                |           |              | Total |
|-----------|-----------|-----------|-----|----------------|-----------|--------------|-------|
|           | Pelajar   | Mahasiswa | PNS | Pegawai Swasta | Wirausaha | Pengangguran |       |
| 1         | 0         | 0         | 1   | 0              | 1         | 0            | 2     |
| 2         | 2         | 3         | 3   | 9              | 4         | 3            | 24    |
| ITEM_11 3 | 9         | 32        | 20  | 50             | 10        | 11           | 132   |
| 4         | 24        | 22        | 42  | 71             | 11        | 14           | 184   |
| 5         | 4         | 8         | 12  | 25             | 6         | 2            | 57    |
| Total     | 39        | 65        | 78  | 155            | 32        | 30           | 399   |

**ITEM\_13 \* Pekerjaan Crosstabulation**

Count

|           | Pekerjaan |           |     |                |           |              | Total |
|-----------|-----------|-----------|-----|----------------|-----------|--------------|-------|
|           | Pelajar   | Mahasiswa | PNS | Pegawai Swasta | Wirausaha | Pengangguran |       |
| 1         | 0         | 0         | 1   | 0              | 0         | 1            | 2     |
| 2         | 0         | 5         | 3   | 5              | 1         | 0            | 14    |
| ITEM_13 3 | 12        | 29        | 19  | 55             | 9         | 9            | 133   |
| 4         | 24        | 22        | 44  | 68             | 21        | 15           | 194   |
| 5         | 3         | 9         | 11  | 27             | 1         | 5            | 56    |
| Total     | 39        | 65        | 78  | 155            | 32        | 30           | 399   |

**ITEM\_15 \* Pekerjaan Crosstabulation**

Count

|       | Pekerjaan |           |     |                |           |              | Total |
|-------|-----------|-----------|-----|----------------|-----------|--------------|-------|
|       | Pelajar   | Mahasiswa | PNS | Pegawai Swasta | Wirausaha | Pengangguran |       |
| 1     | 0         | 0         | 0   | 0              | 1         | 1            | 2     |
| 2     | 12        | 8         | 20  | 26             | 6         | 13           | 85    |
| 3     | 8         | 30        | 17  | 47             | 12        | 3            | 117   |
| 4     | 16        | 21        | 31  | 58             | 9         | 12           | 147   |
| 5     | 3         | 6         | 10  | 24             | 4         | 1            | 48    |
| Total | 39        | 65        | 78  | 155            | 32        | 30           | 399   |

**ITEM\_17 \* Pekerjaan Crosstabulation**

Count

|       | Pekerjaan |           |     |                |           |              | Total |
|-------|-----------|-----------|-----|----------------|-----------|--------------|-------|
|       | Pelajar   | Mahasiswa | PNS | Pegawai Swasta | Wirausaha | Pengangguran |       |
| 1     | 0         | 0         | 1   | 0              | 0         | 1            | 2     |
| 2     | 1         | 7         | 2   | 5              | 2         | 3            | 20    |
| 3     | 11        | 27        | 21  | 52             | 11        | 9            | 131   |
| 4     | 25        | 23        | 43  | 75             | 16        | 11           | 193   |
| 5     | 2         | 8         | 11  | 23             | 3         | 6            | 53    |
| Total | 39        | 65        | 78  | 155            | 32        | 30           | 399   |

**ITEM\_19 \* Pekerjaan Crosstabulation**

Count

|       | Pekerjaan |           |     |                |           |              | Total |
|-------|-----------|-----------|-----|----------------|-----------|--------------|-------|
|       | Pelajar   | Mahasiswa | PNS | Pegawai Swasta | Wirausaha | Pengangguran |       |
| 2     | 2         | 4         | 4   | 8              | 1         | 1            | 20    |
| 3     | 6         | 32        | 19  | 43             | 9         | 6            | 115   |
| 4     | 25        | 23        | 42  | 77             | 18        | 19           | 204   |
| 5     | 6         | 6         | 13  | 27             | 4         | 4            | 60    |
| Total | 39        | 65        | 78  | 155            | 32        | 30           | 399   |

**ITEM\_21 \* Pekerjaan Crosstabulation**

Count

|           | Pekerjaan |           |     |                |           |              | Total |
|-----------|-----------|-----------|-----|----------------|-----------|--------------|-------|
|           | Pelajar   | Mahasiswa | PNS | Pegawai Swasta | Wirausaha | Pengangguran |       |
| 1         | 0         | 0         | 1   | 0              | 0         | 0            | 1     |
| 2         | 0         | 7         | 2   | 7              | 6         | 3            | 25    |
| ITEM_21 3 | 11        | 29        | 18  | 49             | 8         | 12           | 127   |
| 4         | 24        | 21        | 46  | 77             | 14        | 9            | 191   |
| 5         | 4         | 8         | 11  | 22             | 4         | 6            | 55    |
| Total     | 39        | 65        | 78  | 155            | 32        | 30           | 399   |

**ITEM\_23 \* Pekerjaan Crosstabulation**

Count

|           | Pekerjaan |           |     |                |           |              | Total |
|-----------|-----------|-----------|-----|----------------|-----------|--------------|-------|
|           | Pelajar   | Mahasiswa | PNS | Pegawai Swasta | Wirausaha | Pengangguran |       |
| 1         | 0         | 0         | 1   | 0              | 0         | 1            | 2     |
| 2         | 1         | 8         | 3   | 7              | 2         | 3            | 24    |
| ITEM_23 3 | 9         | 23        | 22  | 51             | 5         | 5            | 115   |
| 4         | 25        | 28        | 35  | 76             | 23        | 18           | 205   |
| 5         | 4         | 6         | 17  | 21             | 2         | 3            | 53    |
| Total     | 39        | 65        | 78  | 155            | 32        | 30           | 399   |

### Ketersediaan Akses TIK (X1)

**KA1**

|       | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|---------|---------------|--------------------|
| 1     | 3         | .8      | .8            | .8                 |
| 2     | 28        | 7.0     | 7.0           | 7.8                |
| 3     | 138       | 34.6    | 34.6          | 42.4               |
| 4     | 171       | 42.9    | 42.9          | 85.2               |
| 5     | 59        | 14.8    | 14.8          | 100.0              |
| Total | 399       | 100.0   | 100.0         |                    |

**KA2**

|       | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|---------|---------------|--------------------|
| 1     | 1         | .3      | .3            | .3                 |
| 2     | 26        | 6.5     | 6.5           | 6.8                |
| 3     | 83        | 20.8    | 20.8          | 27.6               |
| 4     | 231       | 57.9    | 57.9          | 85.5               |
| 5     | 58        | 14.5    | 14.5          | 100.0              |
| Total | 399       | 100.0   | 100.0         |                    |

**KA3**

|       | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|---------|---------------|--------------------|
| 1     | 2         | .5      | .5            | .5                 |
| 2     | 37        | 9.3     | 9.3           | 9.8                |
| 3     | 134       | 33.6    | 33.6          | 43.4               |
| 4     | 173       | 43.4    | 43.4          | 86.7               |
| 5     | 53        | 13.3    | 13.3          | 100.0              |
| Total | 399       | 100.0   | 100.0         |                    |

**KA4**

|       | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|---------|---------------|--------------------|
| 1     | 2         | .5      | .5            | .5                 |
| 2     | 33        | 8.3     | 8.3           | 8.8                |
| 3     | 120       | 30.1    | 30.1          | 38.8               |
| 4     | 181       | 45.4    | 45.4          | 84.2               |
| 5     | 63        | 15.8    | 15.8          | 100.0              |
| Total | 399       | 100.0   | 100.0         |                    |

**KA5**

|       | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|---------|---------------|--------------------|
| 1     | 3         | .8      | .8            | .8                 |
| 2     | 47        | 11.8    | 11.8          | 12.5               |
| 3     | 131       | 32.8    | 32.8          | 45.4               |
| 4     | 174       | 43.6    | 43.6          | 89.0               |
| 5     | 44        | 11.0    | 11.0          | 100.0              |
| Total | 399       | 100.0   | 100.0         |                    |

**KA6**

|       | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|---------|---------------|--------------------|
| 1     | 2         | .5      | .5            | .5                 |
| 2     | 107       | 26.8    | 26.8          | 27.3               |
| 3     | 116       | 29.1    | 29.1          | 56.4               |
| 4     | 131       | 32.8    | 32.8          | 89.2               |
| 5     | 43        | 10.8    | 10.8          | 100.0              |
| Total | 399       | 100.0   | 100.0         |                    |

**Pemanfaatan TIK (X2)**

**PE1**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 1       | 3         | .8      | .8            | .8                 |
| 2       | 40        | 10.0    | 10.0          | 10.8               |
| Valid 3 | 132       | 33.1    | 33.1          | 43.9               |
| 4       | 168       | 42.1    | 42.1          | 86.0               |
| 5       | 56        | 14.0    | 14.0          | 100.0              |
| Total   | 399       | 100.0   | 100.0         |                    |

**PE2**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 2       | 33        | 8.3     | 8.3           | 8.3                |
| Valid 3 | 141       | 35.3    | 35.3          | 43.6               |
| 4       | 176       | 44.1    | 44.1          | 87.7               |
| 5       | 49        | 12.3    | 12.3          | 100.0              |
| Total   | 399       | 100.0   | 100.0         |                    |

**PE3**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 1       | 3         | .8      | .8            | .8                 |
| 2       | 50        | 12.5    | 12.5          | 13.3               |
| Valid 3 | 127       | 31.8    | 31.8          | 45.1               |
| 4       | 181       | 45.4    | 45.4          | 90.5               |
| 5       | 38        | 9.5     | 9.5           | 100.0              |
| Total   | 399       | 100.0   | 100.0         |                    |

**PE4**

|       | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|---------|---------------|--------------------|
| 1     | 3         | .8      | .8            | .8                 |
| 2     | 69        | 17.3    | 17.3          | 18.0               |
| 3     | 124       | 31.1    | 31.1          | 49.1               |
| 4     | 153       | 38.3    | 38.3          | 87.5               |
| 5     | 50        | 12.5    | 12.5          | 100.0              |
| Total | 399       | 100.0   | 100.0         |                    |

**PE5**

|       | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|---------|---------------|--------------------|
| 1     | 2         | .5      | .5            | .5                 |
| 2     | 24        | 6.0     | 6.0           | 6.5                |
| 3     | 132       | 33.1    | 33.1          | 39.6               |
| 4     | 184       | 46.1    | 46.1          | 85.7               |
| 5     | 57        | 14.3    | 14.3          | 100.0              |
| Total | 399       | 100.0   | 100.0         |                    |

**PE6**

|       | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|---------|---------------|--------------------|
| 1     | 2         | .5      | .5            | .5                 |
| 2     | 27        | 6.8     | 6.8           | 7.3                |
| 3     | 134       | 33.6    | 33.6          | 40.9               |
| 4     | 192       | 48.1    | 48.1          | 89.0               |
| 5     | 44        | 11.0    | 11.0          | 100.0              |
| Total | 399       | 100.0   | 100.0         |                    |



### Tingkat Kemampuan TIK (X3)

**TK1**

|       | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|---------|---------------|--------------------|
| 1     | 2         | .5      | .5            | .5                 |
| 2     | 14        | 3.5     | 3.5           | 4.0                |
| 3     | 133       | 33.3    | 33.3          | 37.3               |
| 4     | 194       | 48.6    | 48.6          | 86.0               |
| 5     | 56        | 14.0    | 14.0          | 100.0              |
| Total | 399       | 100.0   | 100.0         |                    |

**TK2**

|       | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|---------|---------------|--------------------|
| 1     | 2         | .5      | .5            | .5                 |
| 2     | 32        | 8.0     | 8.0           | 8.5                |
| 3     | 117       | 29.3    | 29.3          | 37.8               |
| 4     | 207       | 51.9    | 51.9          | 89.7               |
| 5     | 41        | 10.3    | 10.3          | 100.0              |
| Total | 399       | 100.0   | 100.0         |                    |

**TK3**

|       | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|---------|---------------|--------------------|
| 1     | 2         | .5      | .5            | .5                 |
| 2     | 85        | 21.3    | 21.3          | 21.8               |
| 3     | 117       | 29.3    | 29.3          | 51.1               |
| 4     | 147       | 36.8    | 36.8          | 88.0               |
| 5     | 48        | 12.0    | 12.0          | 100.0              |
| Total | 399       | 100.0   | 100.0         |                    |

**TK4**

|       | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|---------|---------------|--------------------|
| 1     | 3         | .8      | .8            | .8                 |
| 2     | 53        | 13.3    | 13.3          | 14.0               |
| 3     | 138       | 34.6    | 34.6          | 48.6               |
| 4     | 157       | 39.3    | 39.3          | 88.0               |
| 5     | 48        | 12.0    | 12.0          | 100.0              |
| Total | 399       | 100.0   | 100.0         |                    |

**TK5**

|       | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|---------|---------------|--------------------|
| 1     | 2         | .5      | .5            | .5                 |
| 2     | 20        | 5.0     | 5.0           | 5.5                |
| 3     | 131       | 32.8    | 32.8          | 38.3               |
| 4     | 193       | 48.4    | 48.4          | 86.7               |
| 5     | 53        | 13.3    | 13.3          | 100.0              |
| Total | 399       | 100.0   | 100.0         |                    |

**TK6**

|       | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|---------|---------------|--------------------|
| 1     | 1         | .3      | .3            | .3                 |
| 2     | 103       | 25.8    | 25.8          | 26.1               |
| 3     | 141       | 35.3    | 35.3          | 61.4               |
| 4     | 103       | 25.8    | 25.8          | 87.2               |
| 5     | 51        | 12.8    | 12.8          | 100.0              |
| Total | 399       | 100.0   | 100.0         |                    |

***E-Government (X4)***

**EG1**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 2       | 20        | 5.0     | 5.0           | 5.0                |
| 3       | 115       | 28.8    | 28.8          | 33.8               |
| Valid 4 | 204       | 51.1    | 51.1          | 85.0               |
| 5       | 60        | 15.0    | 15.0          | 100.0              |
| Total   | 399       | 100.0   | 100.0         |                    |

**EG2**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 1       | 1         | .3      | .3            | .3                 |
| 2       | 25        | 6.3     | 6.3           | 6.5                |
| Valid 3 | 118       | 29.6    | 29.6          | 36.1               |
| 4       | 200       | 50.1    | 50.1          | 86.2               |
| 5       | 55        | 13.8    | 13.8          | 100.0              |
| Total   | 399       | 100.0   | 100.0         |                    |

**EG3**

|         | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| 1       | 1         | .3      | .3            | .3                 |
| 2       | 25        | 6.3     | 6.3           | 6.5                |
| Valid 3 | 127       | 31.8    | 31.8          | 38.3               |
| 4       | 191       | 47.9    | 47.9          | 86.2               |
| 5       | 55        | 13.8    | 13.8          | 100.0              |
| Total   | 399       | 100.0   | 100.0         |                    |

**EG4**

|       | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|---------|---------------|--------------------|
| 1     | 1         | .3      | .3            | .3                 |
| 2     | 18        | 4.5     | 4.5           | 4.8                |
| 3     | 143       | 35.8    | 35.8          | 40.6               |
| 4     | 193       | 48.4    | 48.4          | 89.0               |
| 5     | 44        | 11.0    | 11.0          | 100.0              |
| Total | 399       | 100.0   | 100.0         |                    |

**EG5**

|       | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|---------|---------------|--------------------|
| 1     | 2         | .5      | .5            | .5                 |
| 2     | 24        | 6.0     | 6.0           | 6.5                |
| 3     | 115       | 28.8    | 28.8          | 35.3               |
| 4     | 205       | 51.4    | 51.4          | 86.7               |
| 5     | 53        | 13.3    | 13.3          | 100.0              |
| Total | 399       | 100.0   | 100.0         |                    |

**EG6**

|       | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|---------|---------------|--------------------|
| 1     | 1         | .3      | .3            | .3                 |
| 2     | 20        | 5.0     | 5.0           | 5.3                |
| 3     | 125       | 31.3    | 31.3          | 36.6               |
| 4     | 202       | 50.6    | 50.6          | 87.2               |
| 5     | 51        | 12.8    | 12.8          | 100.0              |
| Total | 399       | 100.0   | 100.0         |                    |