

BAB V

PENUTUP

5.1. KESIMPULAN

Berdasarkan hasil penelitian dan analisa data yang ada, maka dapat disimpulkan beberapa hal sebagai berikut :

1. Sebagian besar masyarakat yang menggunakan kereta api Sancaka kelas eksekutif berprofesi sebagai karyawan swasta/wiraswasta (36%), sedangkan pada kelas bisnis berprofesi sebagai pelajar/mahasiswa (41%).
2. Jika ditinjau dari usia, pengguna kereta api Sancaka kelas eksekutif didominasi usia >30 tahun sampai dengan 50 tahun (45%), sedangkan pada kelas bisnis berusia 20 tahun sampai dengan 30 tahun (46%).
3. Fasilitas yang lebih elite merupakan alasan utama penumpang kelas eksekutif, sedangkan pada kelas bisnis lebih memilih kelas tersebut dengan alasan kondisi keuangan mereka.
4. Penumpang kereta api Sancaka baik kelas eksekutif maupun kelas bisnis belum merasa puas dengan kebersihan gerbong, sehingga perlu perhatian khusus dari PT. Kereta Api Indonesia untuk membenahinya.
5. Penumpang kelas eksekutif yang berasal dari DIY paling banyak berusia 20 tahun sampai dengan 30 tahun, dari Jawa Tengah seimbang antara usia < 20 tahun dengan > 30 tahun sampai 50 tahun, dari Jawa Timur dan daerah lain

seperti Kalimantan, NTT, dan Irian Jaya yang terbanyak berusia > 30 tahun sampai dengan 50 tahun, namun tidak terdapat penumpang yang berasal dari Jawa Barat.

6. Penumpang kelas eksekutif yang berusia 20 tahun ke atas selalu menggunakan kelas yang sama kecuali pada penumpang berusia < 20 tahun yang kebanyakan berprofesi sebagai pelajar/mahasiswa. Selisih harga tiket sebesar Rp 15.000,00 masih dipertimbangkan untuk memilih kelas kereta api.

6.2. SARAN

Demi lebih sempurnanya penelitian ini dan terbukanya peluang bagi penelitian lebih lanjut maka disarankan hal-hal sebagai berikut :

1. Penyempurnaan penelitian dapat dilakukan dengan membandingkan moda angkutan yang sama tetapi dengan kelas yang lain.
2. Jumlah responden yang akan diteliti lebih besar daripada penelitian yang telah dilakukan sekarang ini.
3. Peluang penelitian untuk menganalisis moda lain (udara, jalan raya) yang mempunyai asal dan tujuan yang sama seperti yang dianalisis pada tugas akhir ini dapat dilakukan untuk menyempurnakan penelitian ini.

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LAMPIRAN

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**MATRIK KORELASI
KELAS EKSEKUTIF**

Correlations

		JK	USIA	PEKERJA	PHASIL	TTINGGAL	TUJUAN	INTENS	SELALU	TKOTA	ALASAN
JK	Pearson Correlation	1.000	-.054	-.119	-.103	-.142	.110	-.032	.142	.018	.064
	Sig. (2-tailed)	.	.614	.267	.339	.183	.304	.767	.186	.868	.552
	N	89	89	89	89	89	89	89	89	89	89
USIA	Pearson Correlation	-.054	1.000	.551**	.228*	.346**	-.013	-.054	-.359**	.074	-.020
	Sig. (2-tailed)	.614	.	.000	.031	.001	.904	.617	.001	.492	.851
	N	89	89	89	89	89	89	89	89	89	89
PEKERJA	Pearson Correlation	-.119	.551**	1.000	.281**	.201	-.010	-.044	-.265*	-.018	-.030
	Sig. (2-tailed)	.267	.000	.	.008	.059	.929	.681	.012	.868	.781
	N	89	89	89	89	89	89	89	89	89	89
PHASIL	Pearson Correlation	-.103	.228*	.281**	1.000	.005	-.211*	-.338**	-.328**	.031	-.077
	Sig. (2-tailed)	.339	.031	.008	.	.960	.047	.001	.002	.774	.473
	N	89	89	89	89	89	89	89	89	89	89
TTINGGAL	Pearson Correlation	-.142	.346**	.201	.005	1.000	.179	.008	-.203	.186	-.007
	Sig. (2-tailed)	.183	.001	.059	.960	.	.094	.941	.057	.081	.951
	N	89	89	89	89	89	89	89	89	89	89
TUJUAN	Pearson Correlation	.110	-.013	-.010	-.211*	.179	1.000	.133	-.027	.078	.083
	Sig. (2-tailed)	.304	.904	.929	.047	.094	.	.215	.805	.466	.441
	N	89	89	89	89	89	89	89	89	89	89
INTENS	Pearson Correlation	-.032	-.054	-.044	-.338**	.008	.133	1.000	.062	-.060	-.002
	Sig. (2-tailed)	.767	.617	.681	.001	.941	.215	.	.565	.576	.984
	N	89	89	89	89	89	89	89	89	89	89
SELALU	Pearson Correlation	.142	-.359**	-.265*	-.328**	-.203	-.027	.062	1.000	.076	.143
	Sig. (2-tailed)	.186	.001	.012	.002	.057	.805	.565	.	.479	.180
	N	89	89	89	89	89	89	89	89	89	89
TKOTA	Pearson Correlation	.018	.074	-.018	.031	.186	.078	-.060	.076	1.000	-.096
	Sig. (2-tailed)	.868	.492	.868	.774	.081	.466	.576	.479	.	.373
	N	89	89	89	89	89	89	89	89	89	89
ALASAN	Pearson Correlation	.064	-.020	-.030	-.077	-.007	.083	-.002	.143	-.096	1.000
	Sig. (2-tailed)	.552	.851	.781	.473	.951	.441	.984	.180	.373	.
	N	89	89	89	89	89	89	89	89	89	89
FASILIT	Pearson Correlation	.094	-.017	-.086	.316**	-.121	-.046	.073	-.204	-.086	.286**
	Sig. (2-tailed)	.380	.877	.424	.003	.258	.667	.495	.055	.424	.007
	N	89	89	89	89	89	89	89	89	89	89

Correlations

		JK	USIA	PEKERJA	PHASIL	TTINGGAL	TUJUAN	INTENS	SELALU	TKOTA	ALASAN
ASONG	Pearson Correlation	.088	.065	.044	.052	.042	.016	-.020	.015	-.010	.066
	Sig. (2-tailed)	.411	.544	.680	.628	.698	.884	.850	.891	.927	.537
	N	89	89	89	89	89	89	89	89	89	89



Correlations

		FASILIT	ASONG
JK	Pearson Correlation	.094	.088
	Sig. (2-tailed)	.380	.411
	N	89	89
USIA	Pearson Correlation	-.017	.065
	Sig. (2-tailed)	.877	.544
	N	89	89
PEKERJA	Pearson Correlation	-.086	.044
	Sig. (2-tailed)	.424	.880
	N	89	89
PHASIL	Pearson Correlation	.316**	.052
	Sig. (2-tailed)	.003	.628
	N	89	89
TTINGGAL	Pearson Correlation	-.121	.042
	Sig. (2-tailed)	.258	.898
	N	89	89
TUJUAN	Pearson Correlation	-.046	.016
	Sig. (2-tailed)	.667	.884
	N	89	89
INTENS	Pearson Correlation	.073	-.020
	Sig. (2-tailed)	.495	.850
	N	89	89
SELALU	Pearson Correlation	-.204	.015
	Sig. (2-tailed)	.055	.891
	N	89	89
TKOTA	Pearson Correlation	-.086	-.010
	Sig. (2-tailed)	.424	.927
	N	89	89
ALASAN	Pearson Correlation	.286**	.066
	Sig. (2-tailed)	.007	.537
	N	89	89
FASILIT	Pearson Correlation	1.000	.103
	Sig. (2-tailed)	.	.338
	N	89	89

Correlations

		FASILIT	ASONG
ASONG	Pearson Correlation	.103	1.000
	Sig. (2-tailed)	.338	
	N	89	89

** . Correlation is significant at the 0.01 level (2-tailed).

* . Correlation is significant at the 0.05 level (2-tailed).



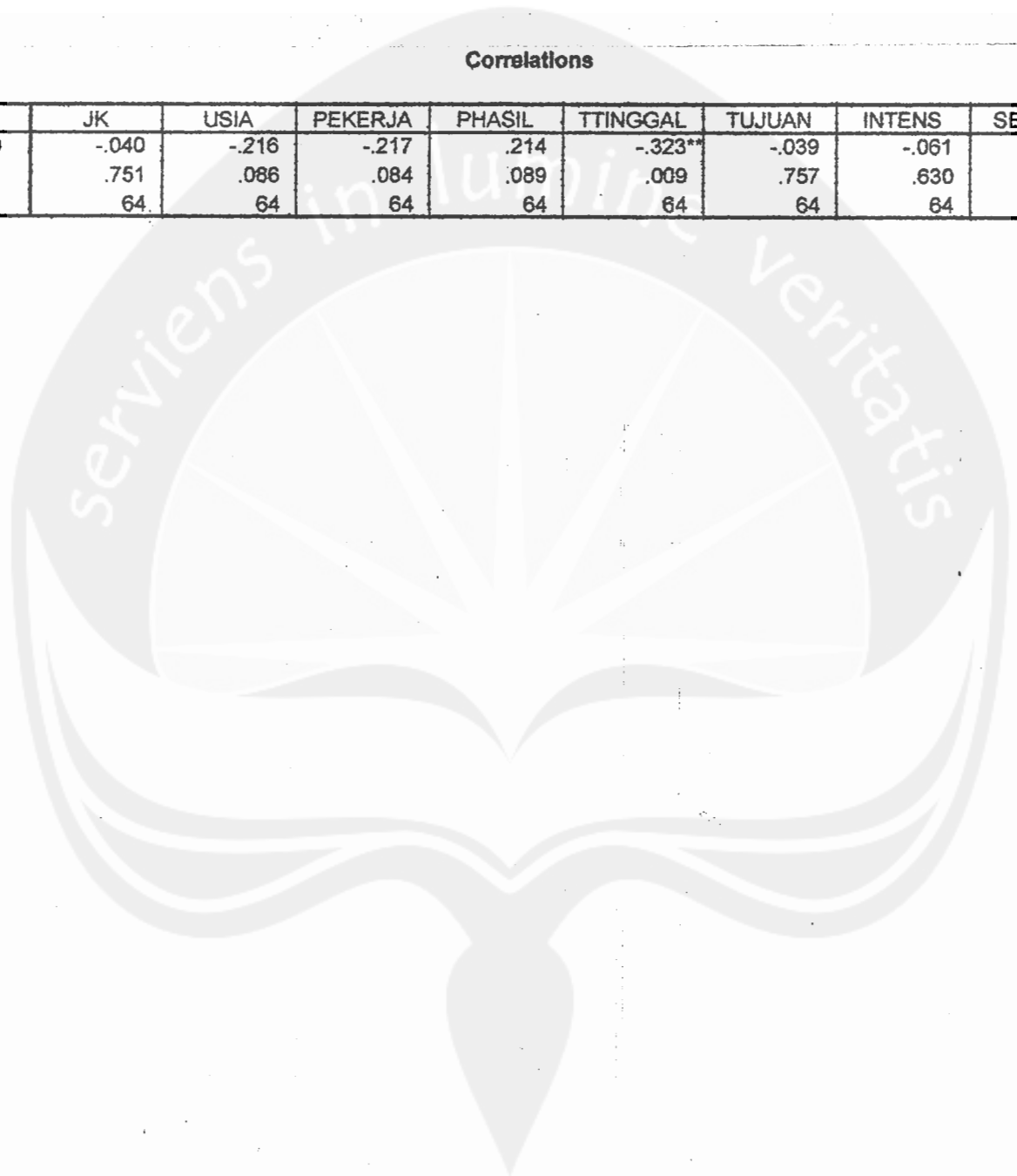
**MATRIK KORELASI
KELAS BISNIS**

Correlations

		JK	USIA	PEKERJA	PHASIL	TTINGGAL	TUJUAN	INTENS	SELALU	TKOTA	ALASAN
JK	Pearson Correlation	1.000	-.188	.083	-.149	-.137	.277*	.024	-.034	.169	.093
	Sig. (2-tailed)	.	.137	.516	.239	.281	.027	.853	.787	.182	.465
	N	64	64	64	64	64	64	64	64	64	64
USIA	Pearson Correlation	-.188	1.000	.679**	.124	.312*	-.187	-.008	.018	-.117	-.047
	Sig. (2-tailed)	.137	.	.000	.327	.012	.138	.949	.891	.359	.711
	N	64	64	64	64	64	64	64	64	64	64
PEKERJA	Pearson Correlation	.083	.679**	1.000	.159	.223	.048	.045	-.147	-.072	-.061
	Sig. (2-tailed)	.516	.000	.	.211	.077	.705	.723	.246	.572	.631
	N	64	64	64	64	64	64	64	64	64	64
PHASIL	Pearson Correlation	-.149	.124	.159	1.000	.071	.001	-.220	-.123	-.102	-.016
	Sig. (2-tailed)	.239	.327	.211	.	.575	.995	.081	.333	.421	.902
	N	64	64	64	64	64	64	64	64	64	64
TTINGGAL	Pearson Correlation	-.137	.312*	.223	.071	1.000	.092	.011	.009	.129	.223
	Sig. (2-tailed)	.281	.012	.077	.575	.	.468	.931	.945	.308	.077
	N	64	64	64	64	64	64	64	64	64	64
TUJUAN	Pearson Correlation	.277*	-.187	.048	.001	.092	1.000	.049	.035	.291*	.160
	Sig. (2-tailed)	.027	.138	.705	.995	.468	.	.699	.784	.020	.208
	N	64	64	64	64	64	64	64	64	64	64
INTENS	Pearson Correlation	.024	-.008	.045	-.220	.011	.049	1.000	.036	-.313*	.080
	Sig. (2-tailed)	.853	.949	.723	.081	.931	.699	.	.778	.012	.527
	N	64	64	64	64	64	64	64	64	64	64
SELALU	Pearson Correlation	-.034	.018	-.147	-.123	.009	.035	.036	1.000	.011	.194
	Sig. (2-tailed)	.787	.891	.246	.333	.945	.784	.778	.	.934	.124
	N	64	64	64	64	64	64	64	64	64	64
TKOTA	Pearson Correlation	.169	-.117	-.072	-.102	.129	.291*	-.313*	.011	1.000	-.028
	Sig. (2-tailed)	.182	.359	.572	.421	.308	.020	.012	.934	.	.824
	N	64	64	64	64	64	64	64	64	64	64
ALASAN	Pearson Correlation	.093	-.047	-.061	-.016	.223	.160	.080	.194	-.028	1.000
	Sig. (2-tailed)	.465	.711	.631	.902	.077	.208	.527	.124	.824	.
	N	64	64	64	64	64	64	64	64	64	64
FASILIT	Pearson Correlation	.013	-.247*	-.397**	-.027	-.106	-.090	.007	.170	.081	-.254*
	Sig. (2-tailed)	.921	.049	.001	.833	.403	.480	.957	.179	.523	.043
	N	64	64	64	64	64	64	64	64	64	64

Correlations

		JK	USIA	PEKERJA	PHASIL	TTINGGAL	TUJUAN	INTENS	SELALU	TKOTA	ALASAN
ASONG	Pearson Correlation	-.040	-.216	-.217	.214	-.323**	-.039	-.061	-.004	-.038	-.171
	Sig. (2-tailed)	.751	.086	.084	.089	.009	.757	.630	.974	.764	.176
	N	64	64	64	64	64	64	64	64	64	64



Correlations

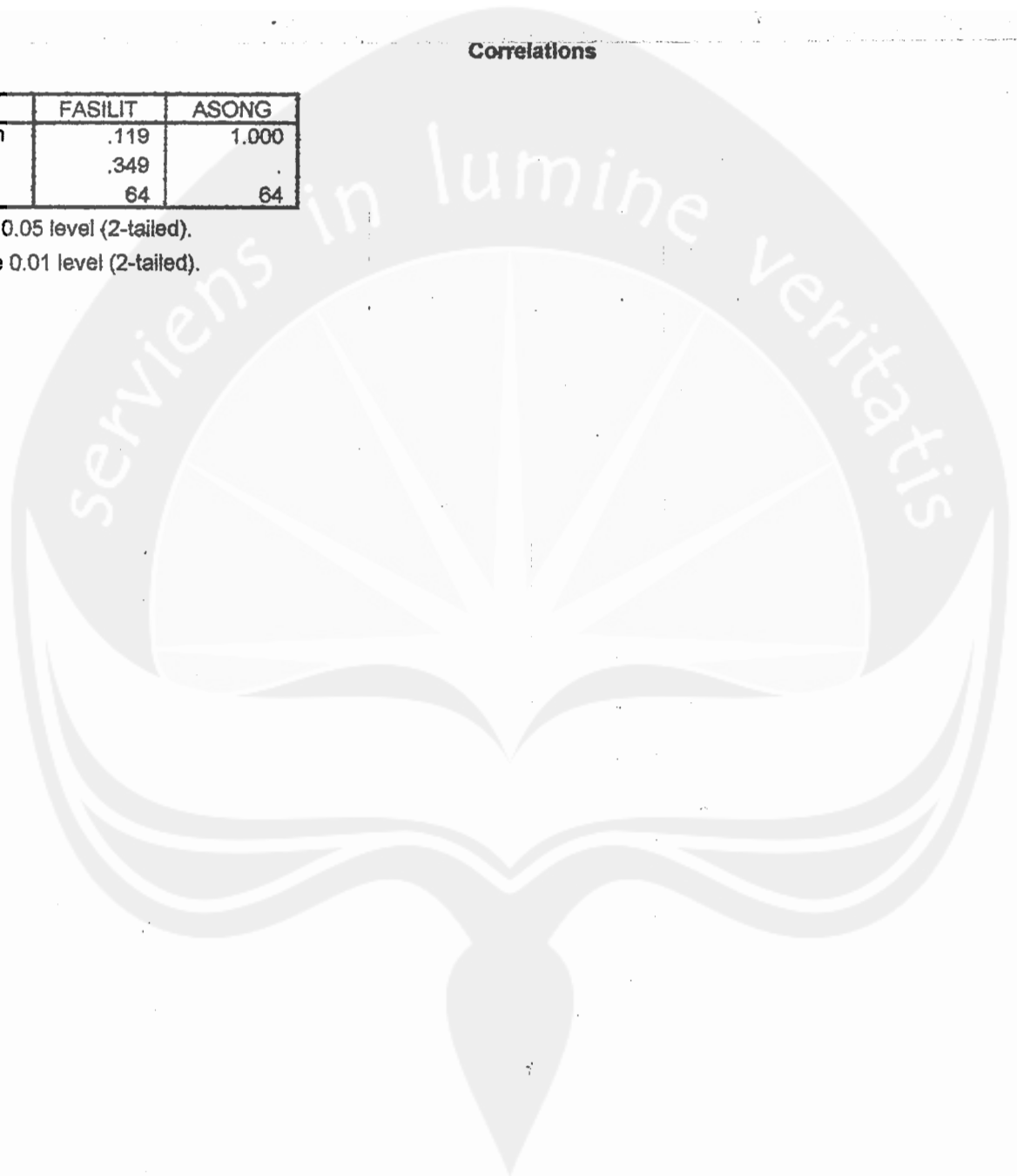
		FASILIT	ASONG
JK	Pearson Correlation	.013	-.040
	Sig. (2-tailed)	.921	.751
	N	64	64
USIA	Pearson Correlation	-.247*	-.216
	Sig. (2-tailed)	.049	.086
	N	64	64
PEKERJA	Pearson Correlation	-.397**	-.217
	Sig. (2-tailed)	.001	.084
	N	64	64
PHASIL	Pearson Correlation	-.027	.214
	Sig. (2-tailed)	.833	.089
	N	64	64
TTINGGAL	Pearson Correlation	-.106	-.323*
	Sig. (2-tailed)	.403	.009
	N	64	64
TUJUAN	Pearson Correlation	-.090	-.039
	Sig. (2-tailed)	.480	.757
	N	64	64
INTENS	Pearson Correlation	.007	-.061
	Sig. (2-tailed)	.957	.630
	N	64	64
SELALU	Pearson Correlation	.170	-.004
	Sig. (2-tailed)	.179	.974
	N	64	64
TKOTA	Pearson Correlation	.081	-.038
	Sig. (2-tailed)	.523	.764
	N	64	64
ALASAN	Pearson Correlation	-.254*	-.171
	Sig. (2-tailed)	.043	.176
	N	64	64
FASILIT	Pearson Correlation	1.000	.119
	Sig. (2-tailed)	.	.349
	N	64	64

Correlations

		FASILIT	ASONG
ASONG	Pearson Correlation	.119	1.000
	Sig. (2-tailed)	.349	
	N	64	64

*. Correlation is significant at the 0.05 level (2-tailed).

**. Correlation is significant at the 0.01 level (2-tailed).





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CROSSTABS

KELAS EKSEKUTIF

JK * INTENS Crosstabulation

		INTENS					Total	
		1	2	3	4	5		
K	1	Count	3	1	6	43	3	56
		% within JK	5.4%	1.8%	10.7%	76.8%	5.4%	100.0%
		% within INTENS	60.0%	50.0%	75.0%	60.6%	100.0%	62.9%
		% of Total	3.4%	1.1%	6.7%	48.3%	3.4%	62.9%
	2	Count	2	1	2	28		33
		% within JK	6.1%	3.0%	6.1%	84.8%		100.0%
		% within INTENS	40.0%	50.0%	25.0%	39.4%		37.1%
		% of Total	2.2%	1.1%	2.2%	31.5%		37.1%
Total		Count	5	2	8	71	3	89
		% within JK	5.6%	2.2%	9.0%	79.8%	3.4%	100.0%
		% within INTENS	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	5.6%	2.2%	9.0%	79.8%	3.4%	100.0%

JK * ALASAN Crosstabulation

		ALASAN			Total	
		2	3	4		
K	1	Count	6	25	25	56
		% within JK	10.7%	44.6%	44.6%	100.0%
		% within ALASAN	75.0%	62.5%	61.0%	62.9%
		% of Total	6.7%	28.1%	28.1%	62.9%
	2	Count	2	15	16	33
		% within JK	6.1%	45.5%	48.5%	100.0%
		% within ALASAN	25.0%	37.5%	39.0%	37.1%
		% of Total	2.2%	16.9%	18.0%	37.1%
Total		Count	8	40	41	89
		% within JK	9.0%	44.9%	46.1%	100.0%
		% within ALASAN	100.0%	100.0%	100.0%	100.0%
		% of Total	9.0%	44.9%	46.1%	100.0%

JK * FASILIT Crosstabulation

		FASILIT		Total	
		1	2		
K	1	Count	24	32	56
		% within JK	42.9%	57.1%	100.0%
		% within FASILIT	68.6%	59.3%	62.9%
		% of Total	27.0%	36.0%	62.9%
	2	Count	11	22	33
		% within JK	33.3%	66.7%	100.0%
		% within FASILIT	31.4%	40.7%	37.1%
		% of Total	12.4%	24.7%	37.1%
Total		Count	35	54	89
		% within JK	39.3%	60.7%	100.0%
		% within FASILIT	100.0%	100.0%	100.0%
		% of Total	39.3%	60.7%	100.0%

USIA * INTENS Crosstabulation

		INTENS					Total
		1	2	3	4	5	
USIA	1	Count	1	3	3	1	8
		% within USIA	12.5%	37.5%	37.5%	12.5%	100.0%
		% within INTENS	50.0%	37.5%	4.2%	33.3%	9.0%
		% of Total	1.1%	3.4%	3.4%	1.1%	9.0%
2	Count	1	1	24		26	
	% within USIA	3.8%	3.8%	92.3%		100.0%	
	% within INTENS	20.0%	12.5%	33.8%		29.2%	
	% of Total	1.1%	1.1%	27.0%		29.2%	
3	Count	2	1	2	33	40	
	% within USIA	5.0%	2.5%	5.0%	82.5%	100.0%	
	% within INTENS	40.0%	50.0%	25.0%	46.5%	44.9%	
	% of Total	2.2%	1.1%	2.2%	37.1%	44.9%	
4	Count	2	2	11		15	
	% within USIA	13.3%	13.3%	73.3%		100.0%	
	% within INTENS	40.0%	25.0%	15.5%		16.9%	
	% of Total	2.2%	2.2%	12.4%		16.9%	
Total	Count	5	2	8	71	89	
	% within USIA	5.6%	2.2%	9.0%	79.8%	100.0%	
	% within INTENS	100.0%	100.0%	100.0%	100.0%	100.0%	
	% of Total	5.6%	2.2%	9.0%	79.8%	100.0%	

USIA * ALASAN Crosstabulation

		ALASAN			Total
		2	3	4	
USIA	1	Count	4	4	8
		% within USIA	50.0%	50.0%	100.0%
		% within ALASAN	10.0%	9.8%	9.0%
		% of Total	4.5%	4.5%	9.0%
2	Count	3	12	11	26
	% within USIA	11.5%	46.2%	42.3%	100.0%
	% within ALASAN	37.5%	30.0%	26.8%	29.2%
	% of Total	3.4%	13.5%	12.4%	29.2%
3	Count	4	16	20	40
	% within USIA	10.0%	40.0%	50.0%	100.0%
	% within ALASAN	50.0%	40.0%	48.8%	44.9%
	% of Total	4.5%	18.0%	22.5%	44.9%
4	Count	1	8	6	15
	% within USIA	6.7%	53.3%	40.0%	100.0%
	% within ALASAN	12.5%	20.0%	14.6%	16.9%
	% of Total	1.1%	9.0%	6.7%	16.9%
Total	Count	8	40	41	89
	% within USIA	9.0%	44.9%	46.1%	100.0%
	% within ALASAN	100.0%	100.0%	100.0%	100.0%
	% of Total	9.0%	44.9%	46.1%	100.0%

USIA * FASILIT Crosstabulation

		FASILIT		Total
		1	2	
USIA 1	Count	3	5	8
	% within USIA	37.5%	62.5%	100.0%
	% within FASILIT	8.6%	9.3%	9.0%
	% of Total	3.4%	5.6%	9.0%
2	Count	8	18	26
	% within USIA	30.8%	69.2%	100.0%
	% within FASILIT	22.9%	33.3%	29.2%
	% of Total	9.0%	20.2%	29.2%
3	Count	20	20	40
	% within USIA	50.0%	50.0%	100.0%
	% within FASILIT	57.1%	37.0%	44.9%
	% of Total	22.5%	22.5%	44.9%
4	Count	4	11	15
	% within USIA	26.7%	73.3%	100.0%
	% within FASILIT	11.4%	20.4%	16.9%
	% of Total	4.5%	12.4%	16.9%
Total	Count	35	54	89
	% within USIA	39.3%	60.7%	100.0%
	% within FASILIT	100.0%	100.0%	100.0%
	% of Total	39.3%	60.7%	100.0%

PEKERJA * INTENS Crosstabulation

		INTENS			
		1	2	3	4
PEKERJA 1	Count		1	3	20
	% within PEKERJA		4.0%	12.0%	80.0%
	% within INTENS		50.0%	37.5%	28.2%
	% of Total		1.1%	3.4%	22.5%
2	Count	2		4	25
	% within PEKERJA	6.3%		12.5%	78.1%
	% within INTENS	40.0%		50.0%	35.2%
	% of Total	2.2%		4.5%	28.1%
3	Count	2	1	1	15
	% within PEKERJA	10.5%	5.3%	5.3%	78.9%
	% within INTENS	40.0%	50.0%	12.5%	21.1%
	% of Total	2.2%	1.1%	1.1%	16.9%
4	Count				6
	% within PEKERJA				100.0%
	% within INTENS				8.5%
	% of Total				6.7%
5	Count	1			5
	% within PEKERJA	14.3%			71.4%
	% within INTENS	20.0%			7.0%
	% of Total	1.1%			5.6%
Total	Count	5	2	8	71
	% within PEKERJA	5.6%	2.2%	9.0%	79.8%
	% within INTENS	100.0%	100.0%	100.0%	100.0%
	% of Total	5.6%	2.2%	9.0%	79.8%

PEKERJA * INTENS Crosstabulation

		INTENS	Total
		5	
PEKERJA 1	Count	1	25
	% within PEKERJA	4.0%	100.0%
	% within INTENS	33.3%	28.1%
	% of Total	1.1%	28.1%
2	Count	1	32
	% within PEKERJA	3.1%	100.0%
	% within INTENS	33.3%	36.0%
	% of Total	1.1%	36.0%
3	Count		19
	% within PEKERJA		100.0%
	% within INTENS		21.3%
	% of Total		21.3%
4	Count		6
	% within PEKERJA		100.0%
	% within INTENS		6.7%
	% of Total		6.7%
5	Count	1	7
	% within PEKERJA	14.3%	100.0%
	% within INTENS	33.3%	7.9%
	% of Total	1.1%	7.9%
Total	Count	3	89
	% within PEKERJA	3.4%	100.0%
	% within INTENS	100.0%	100.0%
	% of Total	3.4%	100.0%

PEKERJA * SELALU Crosstabulation

		SELALU		Total
		1	2	
PEKERJA 1	Count	11	14	25
	% within PEKERJA	44.0%	56.0%	100.0%
	% within SELALU	18.6%	46.7%	28.1%
	% of Total	12.4%	15.7%	28.1%
2	Count	22	10	32
	% within PEKERJA	68.8%	31.3%	100.0%
	% within SELALU	37.3%	33.3%	36.0%
	% of Total	24.7%	11.2%	36.0%
3	Count	15	4	19
	% within PEKERJA	78.9%	21.1%	100.0%
	% within SELALU	25.4%	13.3%	21.3%
	% of Total	16.9%	4.5%	21.3%
4	Count	6		6
	% within PEKERJA	100.0%		100.0%
	% within SELALU	10.2%		6.7%
	% of Total	6.7%		6.7%
5	Count	5	2	7
	% within PEKERJA	71.4%	28.6%	100.0%
	% within SELALU	8.5%	6.7%	7.9%
	% of Total	5.6%	2.2%	7.9%
Total	Count	59	30	89
	% within PEKERJA	66.3%	33.7%	100.0%
	% within SELALU	100.0%	100.0%	100.0%
	% of Total	66.3%	33.7%	100.0%

PEKERJA * ALASAN Crosstabulation

		ALASAN			Total
		2	3	4	
PEKERJA 1	Count	1	13	11	25
	% within PEKERJA	4.0%	52.0%	44.0%	100.0%
	% within ALASAN	12.5%	32.5%	26.8%	28.1%
	% of Total	1.1%	14.6%	12.4%	28.1%
2	Count	5	11	16	32
	% within PEKERJA	15.6%	34.4%	50.0%	100.0%
	% within ALASAN	62.5%	27.5%	39.0%	36.0%
	% of Total	5.6%	12.4%	18.0%	36.0%
3	Count	1	10	8	19
	% within PEKERJA	5.3%	52.6%	42.1%	100.0%
	% within ALASAN	12.5%	25.0%	19.5%	21.3%
	% of Total	1.1%	11.2%	9.0%	21.3%
4	Count		2	4	6
	% within PEKERJA		33.3%	66.7%	100.0%
	% within ALASAN		5.0%	9.8%	6.7%
	% of Total		2.2%	4.5%	6.7%
5	Count	1	4	2	7
	% within PEKERJA	14.3%	57.1%	28.6%	100.0%
	% within ALASAN	12.5%	10.0%	4.9%	7.9%
	% of Total	1.1%	4.5%	2.2%	7.9%
Total	Count	8	40	41	89
	% within PEKERJA	9.0%	44.9%	46.1%	100.0%
	% within ALASAN	100.0%	100.0%	100.0%	100.0%
	% of Total	9.0%	44.9%	46.1%	100.0%

PEKERJA * FASILIT Crosstabulation

		FASILIT		Total
		1	2	
PEKERJA 1	Count	8	17	25
	% within PEKERJA	32.0%	68.0%	100.0%
	% within FASILIT	22.9%	31.5%	28.1%
	% of Total	9.0%	19.1%	28.1%
2	Count	12	20	32
	% within PEKERJA	37.5%	62.5%	100.0%
	% within FASILIT	34.3%	37.0%	36.0%
	% of Total	13.5%	22.5%	36.0%
3	Count	11	8	19
	% within PEKERJA	57.9%	42.1%	100.0%
	% within FASILIT	31.4%	14.8%	21.3%
	% of Total	12.4%	9.0%	21.3%
4	Count		6	6
	% within PEKERJA		100.0%	100.0%
	% within FASILIT		11.1%	6.7%
	% of Total		6.7%	6.7%
5	Count	4	3	7
	% within PEKERJA	57.1%	42.9%	100.0%
	% within FASILIT	11.4%	5.6%	7.9%
	% of Total	4.5%	3.4%	7.9%
Total	Count	35	54	89
	% within PEKERJA	39.3%	60.7%	100.0%
	% within FASILIT	100.0%	100.0%	100.0%
	% of Total	39.3%	60.7%	100.0%

PHASIL * INTENS Crosstabulation

		INTENS					Total
		1	2	3	4	5	
PHASIL 1	Count			1	17	2	20
	% within PHASIL			5.0%	85.0%	10.0%	100.0%
	% within INTENS			12.5%	23.9%	66.7%	22.5%
	% of Total			1.1%	19.1%	2.2%	22.5%
2	Count			2	22	1	25
	% within PHASIL			8.0%	88.0%	4.0%	100.0%
	% within INTENS			25.0%	31.0%	33.3%	28.1%
	% of Total			2.2%	24.7%	1.1%	28.1%
3	Count	2	1	3	15		21
	% within PHASIL	9.5%	4.8%	14.3%	71.4%		100.0%
	% within INTENS	40.0%	50.0%	37.5%	21.1%		23.6%
	% of Total	2.2%	1.1%	3.4%	16.9%		23.6%
4	Count	2		2	14		18
	% within PHASIL	11.1%		11.1%	77.8%		100.0%
	% within INTENS	40.0%		25.0%	19.7%		20.2%
	% of Total	2.2%		2.2%	15.7%		20.2%
5	Count	1	1		3		5
	% within PHASIL	20.0%	20.0%		60.0%		100.0%
	% within INTENS	20.0%	50.0%		4.2%		5.6%
	% of Total	1.1%	1.1%		3.4%		5.6%
Total	Count	5	2	8	71	3	89
	% within PHASIL	5.6%	2.2%	9.0%	79.8%	3.4%	100.0%
	% within INTENS	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	% of Total	5.6%	2.2%	9.0%	79.8%	3.4%	100.0%

PHASIL * ALASAN Crosstabulation

		ALASAN			Total
		2	3	4	
PHASIL 1	Count	1	8	11	20
	% within PHASIL	5.0%	40.0%	55.0%	100.0%
	% within ALASAN	12.5%	20.0%	26.8%	22.5%
	% of Total	1.1%	9.0%	12.4%	22.5%
2	Count	3	9	13	25
	% within PHASIL	12.0%	36.0%	52.0%	100.0%
	% within ALASAN	37.5%	22.5%	31.7%	28.1%
	% of Total	3.4%	10.1%	14.6%	28.1%
3	Count	4	10	7	21
	% within PHASIL	19.0%	47.6%	33.3%	100.0%
	% within ALASAN	50.0%	25.0%	17.1%	23.6%
	% of Total	4.5%	11.2%	7.9%	23.6%
4	Count		9	9	18
	% within PHASIL		50.0%	50.0%	100.0%
	% within ALASAN		22.5%	22.0%	20.2%
	% of Total		10.1%	10.1%	20.2%
5	Count		4	1	5
	% within PHASIL		80.0%	20.0%	100.0%
	% within ALASAN		10.0%	2.4%	5.6%
	% of Total		4.5%	1.1%	5.6%
total	Count	8	40	41	89
	% within PHASIL	9.0%	44.9%	46.1%	100.0%
	% within ALASAN	100.0%	100.0%	100.0%	100.0%
	% of Total	9.0%	44.9%	46.1%	100.0%

TTINGGAL * INTENS Crosstabulation

		INTENS			
		1	2	3	4
TINGGAL 1	Count	1		1	21
	% within TTINGGAL	4.3%		4.3%	91.3%
	% within INTENS	20.0%		12.5%	29.6%
	% of Total	1.1%		1.1%	23.6%
2	Count		2	2	2
	% within TTINGGAL		28.6%	28.6%	28.6%
	% within INTENS		100.0%	25.0%	2.8%
	% of Total		2.2%	2.2%	2.2%
3	Count	3		1	23
	% within TTINGGAL	10.3%		3.4%	79.3%
	% within INTENS	60.0%		12.5%	32.4%
	% of Total	3.4%		1.1%	25.8%
5	Count	1		4	25
	% within TTINGGAL	3.3%		13.3%	83.3%
	% within INTENS	20.0%		50.0%	35.2%
	% of Total	1.1%		4.5%	28.1%
total	Count	5	2	8	71
	% within TTINGGAL	5.6%	2.2%	9.0%	79.8%
	% within INTENS	100.0%	100.0%	100.0%	100.0%
	% of Total	5.6%	2.2%	9.0%	79.8%

TTINGGAL * INTENS Crosstabulation

		INTENS		Total
		5		
TTINGGAL	1	Count		23
		% within TTINGGAL		100.0%
		% within INTENS		25.8%
		% of Total		25.8%
2	Count	1	7	
	% within TTINGGAL	14.3%	100.0%	
	% within INTENS	33.3%	7.9%	
	% of Total	1.1%	7.9%	
3	Count	2	29	
	% within TTINGGAL	6.9%	100.0%	
	% within INTENS	66.7%	32.6%	
	% of Total	2.2%	32.6%	
5	Count		30	
	% within TTINGGAL		100.0%	
	% within INTENS		33.7%	
	% of Total		33.7%	
Total	Count	3	89	
	% within TTINGGAL	3.4%	100.0%	
	% within INTENS	100.0%	100.0%	
	% of Total	3.4%	100.0%	

TTINGGAL * SELALU Crosstabulation

		SELALU		Total	
		1	2		
TTINGGAL	1	Count	13	10	23
		% within TTINGGAL	56.5%	43.5%	100.0%
		% within SELALU	22.0%	33.3%	25.8%
		% of Total	14.6%	11.2%	25.8%
2	Count	2	5	7	
	% within TTINGGAL	28.6%	71.4%	100.0%	
	% within SELALU	3.4%	16.7%	7.9%	
	% of Total	2.2%	5.6%	7.9%	
3	Count	21	8	29	
	% within TTINGGAL	72.4%	27.6%	100.0%	
	% within SELALU	35.6%	26.7%	32.6%	
	% of Total	23.6%	9.0%	32.6%	
5	Count	23	7	30	
	% within TTINGGAL	76.7%	23.3%	100.0%	
	% within SELALU	39.0%	23.3%	33.7%	
	% of Total	25.8%	7.9%	33.7%	
Total	Count	59	30	89	
	% within TTINGGAL	66.3%	33.7%	100.0%	
	% within SELALU	100.0%	100.0%	100.0%	
	% of Total	66.3%	33.7%	100.0%	

TTINGGAL * TKOTA Crosstabulation

		TKOTA				Total
		1	2	3	4	
TTINGGAL	1	Count	22	1		23
		% within TTINGGAL	95.7%	4.3%		100.0%
		% within TKOTA	29.7%	12.5%		25.8%
		% of Total	24.7%	1.1%		25.8%
2	Count	5		1	1	7
	% within TTINGGAL	71.4%		14.3%	14.3%	100.0%
	% within TKOTA	6.8%		100.0%	16.7%	7.9%
	% of Total	5.6%		1.1%	1.1%	7.9%
3	Count	24	4		1	29
	% within TTINGGAL	82.8%	13.8%		3.4%	100.0%
	% within TKOTA	32.4%	50.0%		16.7%	32.6%
	% of Total	27.0%	4.5%		1.1%	32.6%
5	Count	23	3		4	30
	% within TTINGGAL	76.7%	10.0%		13.3%	100.0%
	% within TKOTA	31.1%	37.5%		66.7%	33.7%
	% of Total	25.8%	3.4%		4.5%	33.7%
Total	Count	74	8	1	6	89
	% within TTINGGAL	83.1%	9.0%	1.1%	6.7%	100.0%
	% within TKOTA	100.0%	100.0%	100.0%	100.0%	100.0%
	% of Total	83.1%	9.0%	1.1%	6.7%	100.0%

TTINGGAL * ALASAN Crosstabulation

		ALASAN			Total	
		2	3	4		
TTINGGAL	1	Count	2	10	11	23
		% within TTINGGAL	8.7%	43.5%	47.8%	100.0%
		% within ALASAN	25.0%	25.0%	26.8%	25.8%
		% of Total	2.2%	11.2%	12.4%	25.8%
2	Count	1	3	3	7	
	% within TTINGGAL	14.3%	42.9%	42.9%	100.0%	
	% within ALASAN	12.5%	7.5%	7.3%	7.9%	
	% of Total	1.1%	3.4%	3.4%	7.9%	
3	Count	3	12	14	29	
	% within TTINGGAL	10.3%	41.4%	48.3%	100.0%	
	% within ALASAN	37.5%	30.0%	34.1%	32.6%	
	% of Total	3.4%	13.5%	15.7%	32.6%	
5	Count	2	15	13	30	
	% within TTINGGAL	6.7%	50.0%	43.3%	100.0%	
	% within ALASAN	25.0%	37.5%	31.7%	33.7%	
	% of Total	2.2%	16.9%	14.6%	33.7%	
Total	Count	8	40	41	89	
	% within TTINGGAL	9.0%	44.9%	46.1%	100.0%	
	% within ALASAN	100.0%	100.0%	100.0%	100.0%	
	% of Total	9.0%	44.9%	46.1%	100.0%	

TUJUAN * INTENS Crosstabulation

		INTENS					Total
		1	2	3	4	5	
TUJUAN 1	Count	1		5	17	2	25
	% within TUJUAN	4.0%		20.0%	68.0%	8.0%	100.0%
	% within INTENS	20.0%		62.5%	23.9%	66.7%	28.1%
	% of Total	1.1%		5.6%	19.1%	2.2%	28.1%
2	Count		2	2	3		7
	% within TUJUAN		28.6%	28.6%	42.9%		100.0%
	% within INTENS		100.0%	25.0%	4.2%		7.9%
	% of Total		2.2%	2.2%	3.4%		7.9%
3	Count	2		1	9		12
	% within TUJUAN	16.7%		8.3%	75.0%		100.0%
	% within INTENS	40.0%		12.5%	12.7%		13.5%
	% of Total	2.2%		1.1%	10.1%		13.5%
4	Count	2			25	1	28
	% within TUJUAN	7.1%			89.3%	3.6%	100.0%
	% within INTENS	40.0%			35.2%	33.3%	31.5%
	% of Total	2.2%			28.1%	1.1%	31.5%
5	Count				17		17
	% within TUJUAN				100.0%		100.0%
	% within INTENS				23.9%		19.1%
	% of Total				19.1%		19.1%
Total	Count	5	2	8	71	3	89
	% within TUJUAN	5.6%	2.2%	9.0%	79.8%	3.4%	100.0%
	% within INTENS	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	% of Total	5.6%	2.2%	9.0%	79.8%	3.4%	100.0%

TUJUAN * SELALU Crosstabulation

		SELALU		Total
		1	2	
AN 1	Count	18	7	25
	% within TUJUAN	72.0%	28.0%	100.0%
	% within SELALU	30.5%	23.3%	28.1%
	% of Total	20.2%	7.9%	28.1%
2	Count	3	4	7
	% within TUJUAN	42.9%	57.1%	100.0%
	% within SELALU	5.1%	13.3%	7.9%
	% of Total	3.4%	4.5%	7.9%
3	Count	7	5	12
	% within TUJUAN	58.3%	41.7%	100.0%
	% within SELALU	11.9%	16.7%	13.5%
	% of Total	7.9%	5.6%	13.5%
4	Count	18	10	28
	% within TUJUAN	64.3%	35.7%	100.0%
	% within SELALU	30.5%	33.3%	31.5%
	% of Total	20.2%	11.2%	31.5%
5	Count	13	4	17
	% within TUJUAN	76.5%	23.5%	100.0%
	% within SELALU	22.0%	13.3%	19.1%
	% of Total	14.6%	4.5%	19.1%
	Count	59	30	89
	% within TUJUAN	66.3%	33.7%	100.0%
	% within SELALU	100.0%	100.0%	100.0%
	% of Total	66.3%	33.7%	100.0%

TUJUAN * ALASAN Crosstabulation

		ALASAN			Total
		2	3	4	
TUJUAN 1	Count	4	8	13	25
	% within TUJUAN	16.0%	32.0%	52.0%	100.0%
	% within ALASAN	50.0%	20.0%	31.7%	28.1%
	% of Total	4.5%	9.0%	14.6%	28.1%
2	Count		3	4	7
	% within TUJUAN		42.9%	57.1%	100.0%
	% within ALASAN		7.5%	9.8%	7.9%
	% of Total		3.4%	4.5%	7.9%
3	Count	1	10	1	12
	% within TUJUAN	8.3%	83.3%	8.3%	100.0%
	% within ALASAN	12.5%	25.0%	2.4%	13.5%
	% of Total	1.1%	11.2%	1.1%	13.5%
4	Count	2	15	11	28
	% within TUJUAN	7.1%	53.6%	39.3%	100.0%
	% within ALASAN	25.0%	37.5%	26.8%	31.5%
	% of Total	2.2%	16.9%	12.4%	31.5%
5	Count	1	4	12	17
	% within TUJUAN	5.9%	23.5%	70.6%	100.0%
	% within ALASAN	12.5%	10.0%	29.3%	19.1%
	% of Total	1.1%	4.5%	13.5%	19.1%
Total	Count	8	40	41	89
	% within TUJUAN	9.0%	44.9%	46.1%	100.0%
	% within ALASAN	100.0%	100.0%	100.0%	100.0%
	% of Total	9.0%	44.9%	46.1%	100.0%

TUJUAN * FASILIT Crosstabulation

			FASILIT		Total
			1	2	
TUJUAN	1	Count	10	15	25
		% within TUJUAN	40.0%	60.0%	100.0%
		% within FASILIT	28.6%	27.8%	28.1%
		% of Total	11.2%	16.9%	28.1%
2	Count	2	5	7	
	% within TUJUAN	28.6%	71.4%	100.0%	
	% within FASILIT	5.7%	9.3%	7.9%	
	% of Total	2.2%	5.6%	7.9%	
3	Count	3	9	12	
	% within TUJUAN	25.0%	75.0%	100.0%	
	% within FASILIT	8.6%	16.7%	13.5%	
	% of Total	3.4%	10.1%	13.5%	
4	Count	13	15	28	
	% within TUJUAN	46.4%	53.6%	100.0%	
	% within FASILIT	37.1%	27.8%	31.5%	
	% of Total	14.6%	16.9%	31.5%	
5	Count	7	10	17	
	% within TUJUAN	41.2%	58.8%	100.0%	
	% within FASILIT	20.0%	18.5%	19.1%	
	% of Total	7.9%	11.2%	19.1%	
Total			35	54	89
% within TUJUAN			39.3%	60.7%	100.0%
% within FASILIT			100.0%	100.0%	100.0%
% of Total			39.3%	60.7%	100.0%



serviens in lumine veritatis

CROSSTABS

KELAS BISNIS

JK * INTENS Crosstabulation

			INTENS					Total
			1	2	3	4	5	
JK	1	Count	3	1	1	34	4	43
		% within JK	7.0%	2.3%	2.3%	79.1%	9.3%	100.0%
		% within INTENS	75.0%	100.0%	33.3%	68.0%	66.7%	67.2%
		% of Total	4.7%	1.6%	1.6%	53.1%	6.3%	67.2%
	2	Count	1		2	16	2	21
		% within JK	4.8%		9.5%	76.2%	9.5%	100.0%
		% within INTENS	25.0%		66.7%	32.0%	33.3%	32.8%
		% of Total	1.6%		3.1%	25.0%	3.1%	32.8%
Total		Count	4	1	3	50	6	64
		% within JK	6.3%	1.6%	4.7%	78.1%	9.4%	100.0%
		% within INTENS	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	6.3%	1.6%	4.7%	78.1%	9.4%	100.0%

JK * ALASAN Crosstabulation

			ALASAN				Total
			1	2	3	4	
JK	1	Count	1	24	6	12	43
		% within JK	2.3%	55.8%	14.0%	27.9%	100.0%
		% within ALASAN	100.0%	68.6%	75.0%	60.0%	67.2%
		% of Total	1.6%	37.5%	9.4%	18.8%	67.2%
	2	Count		11	2	8	21
		% within JK		52.4%	9.5%	38.1%	100.0%
		% within ALASAN		31.4%	25.0%	40.0%	32.8%
		% of Total		17.2%	3.1%	12.5%	32.8%
Total		Count	1	35	8	20	64
		% within JK	1.6%	54.7%	12.5%	31.3%	100.0%
		% within ALASAN	100.0%	100.0%	100.0%	100.0%	100.0%
		% of Total	1.6%	54.7%	12.5%	31.3%	100.0%

JK * FASILIT Crosstabulation

			FASILIT		Total
			1	2	
JK	1	Count	19	24	43
		% within JK	44.2%	55.8%	100.0%
		% within FASILIT	67.9%	66.7%	67.2%
		% of Total	29.7%	37.5%	67.2%
	2	Count	9	12	21
		% within JK	42.9%	57.1%	100.0%
		% within FASILIT	32.1%	33.3%	32.8%
		% of Total	14.1%	18.8%	32.8%
Total		Count	28	36	64
		% within JK	43.8%	56.3%	100.0%
		% within FASILIT	100.0%	100.0%	100.0%
		% of Total	43.8%	56.3%	100.0%

USIA * INTENS Crosstabulation

			INTENS					Total
			1	2	3	4	5	
USIA 1	Count				9	1	10	
	% within USIA				90.0%	10.0%	100.0%	
	% within INTENS				18.0%	16.7%	15.6%	
	% of Total				14.1%	1.6%	15.6%	
2	Count	2	1	2	23	2	30	
	% within USIA	6.7%	3.3%	6.7%	76.7%	6.7%	100.0%	
	% within INTENS	50.0%	100.0%	66.7%	46.0%	33.3%	46.9%	
	% of Total	3.1%	1.6%	3.1%	35.9%	3.1%	46.9%	
3	Count	2		1	12	2	17	
	% within USIA	11.8%		5.9%	70.6%	11.8%	100.0%	
	% within INTENS	50.0%		33.3%	24.0%	33.3%	26.6%	
	% of Total	3.1%		1.6%	18.8%	3.1%	26.6%	
4	Count				6	1	7	
	% within USIA				85.7%	14.3%	100.0%	
	% within INTENS				12.0%	16.7%	10.9%	
	% of Total				9.4%	1.6%	10.9%	
Total	Count	4	1	3	50	6	64	
	% within USIA	6.3%	1.6%	4.7%	78.1%	9.4%	100.0%	
	% within INTENS	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
	% of Total	6.3%	1.6%	4.7%	78.1%	9.4%	100.0%	

USIA * ALASAN Crosstabulation

			ALASAN				Total
			1	2	3	4	
USIA 1	Count	1	3	2	4	10	
	% within USIA	10.0%	30.0%	20.0%	40.0%	100.0%	
	% within ALASAN	100.0%	8.6%	25.0%	20.0%	15.6%	
	% of Total	1.6%	4.7%	3.1%	6.3%	15.6%	
2	Count		19	2	9	30	
	% within USIA		63.3%	6.7%	30.0%	100.0%	
	% within ALASAN		54.3%	25.0%	45.0%	46.9%	
	% of Total		29.7%	3.1%	14.1%	46.9%	
3	Count		9	2	6	17	
	% within USIA		52.9%	11.8%	35.3%	100.0%	
	% within ALASAN		25.7%	25.0%	30.0%	26.6%	
	% of Total		14.1%	3.1%	9.4%	26.6%	
4	Count		4	2	1	7	
	% within USIA		57.1%	28.6%	14.3%	100.0%	
	% within ALASAN		11.4%	25.0%	6.0%	10.9%	
	% of Total		6.3%	3.1%	1.6%	10.9%	
Total	Count	1	35	8	20	64	
	% within USIA	1.6%	54.7%	12.5%	31.3%	100.0%	
	% within ALASAN	100.0%	100.0%	100.0%	100.0%	100.0%	
	% of Total	1.6%	54.7%	12.5%	31.3%	100.0%	

USIA * FASILIT Crosstabulation

			FASILIT		Total
			1	2	
USIA 1	Count	3	7	10	
	% within USIA	30.0%	70.0%	100.0%	
	% within FASILIT	10.7%	19.4%	15.6%	
	% of Total	4.7%	10.9%	15.6%	
2	Count	11	19	30	
	% within USIA	36.7%	63.3%	100.0%	
	% within FASILIT	39.3%	52.8%	46.9%	
	% of Total	17.2%	29.7%	46.9%	
3	Count	9	8	17	
	% within USIA	52.9%	47.1%	100.0%	
	% within FASILIT	32.1%	22.2%	26.6%	
	% of Total	14.1%	12.5%	26.6%	
4	Count	5	2	7	
	% within USIA	71.4%	28.6%	100.0%	
	% within FASILIT	17.9%	5.6%	10.9%	
	% of Total	7.8%	3.1%	10.9%	
Total	Count	28	36	64	
	% within USIA	43.8%	56.3%	100.0%	
	% within FASILIT	100.0%	100.0%	100.0%	
	% of Total	43.8%	56.3%	100.0%	

PEKERJA * INTENS Crosstabulation

			INTENS			
			1	2	3	4
PEKERJA 1	Count	1	1		22	
	% within PEKERJA	3.8%	3.8%		84.6%	
	% within INTENS	25.0%	100.0%		44.0%	
	% of Total	1.6%	1.6%		34.4%	
2	Count	3		2	14	
	% within PEKERJA	14.3%		9.5%	66.7%	
	% within INTENS	75.0%		66.7%	28.0%	
	% of Total	4.7%		3.1%	21.9%	
3	Count				4	
	% within PEKERJA				66.7%	
	% within INTENS				8.0%	
	% of Total				6.3%	
4	Count				7	
	% within PEKERJA				100.0%	
	% within INTENS				14.0%	
	% of Total				10.9%	
5	Count			1	3	
	% within PEKERJA			25.0%	75.0%	
	% within INTENS			33.3%	6.0%	
	% of Total			1.6%	4.7%	
Total	Count	4	1	3	50	
	% within PEKERJA	6.3%	1.6%	4.7%	78.1%	
	% within INTENS	100.0%	100.0%	100.0%	100.0%	
	% of Total	6.3%	1.6%	4.7%	78.1%	

PEKERJA * INTENS Crosstabulation

		INTENS	Total
		5	
PEKERJA	1	Count	26
		% within PEKERJA	100.0%
		% within INTENS	40.6%
		% of Total	40.6%
	2	Count	21
		% within PEKERJA	100.0%
		% within INTENS	32.8%
		% of Total	32.8%
	3	Count	6
		% within PEKERJA	100.0%
		% within INTENS	9.4%
		% of Total	9.4%
	4	Count	7
		% within PEKERJA	100.0%
		% within INTENS	10.9%
		% of Total	10.9%
5	Count	4	
	% within PEKERJA	100.0%	
	% within INTENS	6.3%	
	% of Total	6.3%	
Total	Count	64	
	% within PEKERJA	100.0%	
	% within INTENS	100.0%	
	% of Total	100.0%	

PEKERJA * SELALU Crosstabulation

			SELALU		Total
			1	2	
PEKERJA	1	Count	13	13	26
		% within PEKERJA	50.0%	50.0%	100.0%
		% within SELALU	37.1%	44.8%	40.6%
		% of Total	20.3%	20.3%	40.6%
	2	Count	11	10	21
		% within PEKERJA	52.4%	47.6%	100.0%
		% within SELALU	31.4%	34.5%	32.8%
		% of Total	17.2%	15.6%	32.8%
	3	Count	3	3	6
		% within PEKERJA	50.0%	50.0%	100.0%
		% within SELALU	8.6%	10.3%	9.4%
		% of Total	4.7%	4.7%	9.4%
4	Count	5	2	7	
	% within PEKERJA	71.4%	28.6%	100.0%	
	% within SELALU	14.3%	6.9%	10.9%	
	% of Total	7.8%	3.1%	10.9%	
5	Count	3	1	4	
	% within PEKERJA	75.0%	25.0%	100.0%	
	% within SELALU	8.6%	3.4%	6.3%	
	% of Total	4.7%	1.6%	6.3%	
Total	Count	35	29	64	
	% within PEKERJA	54.7%	45.3%	100.0%	
	% within SELALU	100.0%	100.0%	100.0%	
	% of Total	54.7%	45.3%	100.0%	

PEKERJA * ALASAN Crosstabulation

			ALASAN				Total
			1	2	3	4	
PEKERJA 1	Count	1	10	4	11	26	
	% within PEKERJA	3.8%	38.5%	15.4%	42.3%	100.0%	
	% within ALASAN	100.0%	28.6%	50.0%	55.0%	40.6%	
	% of Total	1.6%	15.6%	6.3%	17.2%	40.6%	
2	Count		17		4	21	
	% within PEKERJA		81.0%		19.0%	100.0%	
	% within ALASAN		48.6%		20.0%	32.8%	
	% of Total		26.6%		6.3%	32.8%	
3	Count		2	1	3	6	
	% within PEKERJA		33.3%	16.7%	50.0%	100.0%	
	% within ALASAN		5.7%	12.5%	15.0%	9.4%	
	% of Total		3.1%	1.6%	4.7%	9.4%	
4	Count		4	3		7	
	% within PEKERJA		57.1%	42.9%		100.0%	
	% within ALASAN		11.4%	37.5%		10.9%	
	% of Total		6.3%	4.7%		10.9%	
5	Count		2		2	4	
	% within PEKERJA		50.0%		50.0%	100.0%	
	% within ALASAN		5.7%		10.0%	6.3%	
	% of Total		3.1%		3.1%	6.3%	
Total	Count	1	35	8	20	64	
	% within PEKERJA	1.6%	54.7%	12.5%	31.3%	100.0%	
	% within ALASAN	100.0%	100.0%	100.0%	100.0%	100.0%	
	% of Total	1.6%	54.7%	12.5%	31.3%	100.0%	

PEKERJA * FASILIT Crosstabulation

		FASILIT		Total	
		1	2		
PEKERJA	1	Count	8	18	26
		% within PEKERJA	30.8%	69.2%	100.0%
		% within FASILIT	28.6%	50.0%	40.6%
		% of Total	12.5%	28.1%	40.6%
	2	Count	7	14	21
		% within PEKERJA	33.3%	66.7%	100.0%
		% within FASILIT	25.0%	38.9%	32.8%
		% of Total	10.9%	21.9%	32.8%
	3	Count	4	2	6
		% within PEKERJA	66.7%	33.3%	100.0%
		% within FASILIT	14.3%	5.6%	9.4%
		% of Total	6.3%	3.1%	9.4%
4	Count	5	2	7	
	% within PEKERJA	71.4%	28.6%	100.0%	
	% within FASILIT	17.9%	5.6%	10.9%	
	% of Total	7.8%	3.1%	10.9%	
5	Count	4		4	
	% within PEKERJA	100.0%		100.0%	
	% within FASILIT	14.3%		6.3%	
	% of Total	6.3%		6.3%	
Total	Count	28	36	64	
	% within PEKERJA	43.8%	56.3%	100.0%	
	% within FASILIT	100.0%	100.0%	100.0%	
	% of Total	43.8%	56.3%	100.0%	

PHASIL * INTENS Crosstabulation

		INTENS					Total
		1	2	3	4	5	
PHASIL 1	Count			1	22	2	25
	% within PHASIL			4.0%	88.0%	8.0%	100.0%
	% within INTENS			33.3%	44.0%	33.3%	39.1%
	% of Total			1.6%	34.4%	3.1%	39.1%
2	Count			1	12	1	14
	% within PHASIL			7.1%	85.7%	7.1%	100.0%
	% within INTENS			33.3%	24.0%	16.7%	21.9%
	% of Total			1.6%	18.8%	1.6%	21.9%
3	Count	3			9	1	13
	% within PHASIL	23.1%			69.2%	7.7%	100.0%
	% within INTENS	75.0%			18.0%	16.7%	20.3%
	% of Total	4.7%			14.1%	1.6%	20.3%
4	Count	1			4	1	6
	% within PHASIL	16.7%			66.7%	16.7%	100.0%
	% within INTENS	25.0%			8.0%	16.7%	9.4%
	% of Total	1.6%			6.3%	1.6%	9.4%
5	Count		1	1	3	1	6
	% within PHASIL		16.7%	16.7%	50.0%	16.7%	100.0%
	% within INTENS		100.0%	33.3%	6.0%	16.7%	9.4%
	% of Total		1.6%	1.6%	4.7%	1.6%	9.4%
Total	Count	4	1	3	50	6	64
	% within PHASIL	6.3%	1.6%	4.7%	78.1%	9.4%	100.0%
	% within INTENS	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	% of Total	6.3%	1.6%	4.7%	78.1%	9.4%	100.0%

PHASIL * ALASAN Crosstabulation

		ALASAN				Total
		1	2	3	4	
PHASIL 1	Count	1	11	3	10	25
	% within PHASIL	4.0%	44.0%	12.0%	40.0%	100.0%
	% within ALASAN	100.0%	31.4%	37.5%	50.0%	39.1%
	% of Total	1.6%	17.2%	4.7%	15.6%	39.1%
2	Count		9	1	4	14
	% within PHASIL		64.3%	7.1%	28.6%	100.0%
	% within ALASAN		25.7%	12.5%	20.0%	21.9%
	% of Total		14.1%	1.6%	6.3%	21.9%
3	Count		10	1	2	13
	% within PHASIL		76.9%	7.7%	15.4%	100.0%
	% within ALASAN		28.6%	12.5%	10.0%	20.3%
	% of Total		15.6%	1.6%	3.1%	20.3%
4	Count		3	2	1	6
	% within PHASIL		50.0%	33.3%	16.7%	100.0%
	% within ALASAN		8.6%	25.0%	5.0%	9.4%
	% of Total		4.7%	3.1%	1.6%	9.4%
5	Count		2	1	3	6
	% within PHASIL		33.3%	16.7%	50.0%	100.0%
	% within ALASAN		5.7%	12.5%	15.0%	9.4%
	% of Total		3.1%	1.6%	4.7%	9.4%
Total	Count	1	35	8	20	64
	% within PHASIL	1.6%	54.7%	12.5%	31.3%	100.0%
	% within ALASAN	100.0%	100.0%	100.0%	100.0%	100.0%
	% of Total	1.6%	54.7%	12.5%	31.3%	100.0%

TTINGGAL * INTENS Crosstabulation

			INTENS			
			1	2	3	4
TTINGGAL	1	Count	1		1	11
		% within TTINGGAL	7.1%		7.1%	78.6%
		% within INTENS	25.0%		33.3%	22.0%
		% of Total	1.6%		1.6%	17.2%
	2	Count			1	10
		% within TTINGGAL			8.3%	83.3%
		% within INTENS			33.3%	20.0%
		% of Total			1.6%	15.6%
	3	Count	2	1	1	23
		% within TTINGGAL	6.7%	3.3%	3.3%	76.7%
		% within INTENS	50.0%	100.0%	33.3%	46.0%
		% of Total	3.1%	1.6%	1.6%	35.9%
4	Count	1				
	% within TTINGGAL	100.0%				
	% within INTENS	25.0%				
	% of Total	1.6%				
5	Count				6	
	% within TTINGGAL				85.7%	
	% within INTENS				12.0%	
	% of Total				9.4%	
Total	Count	4	1	3	50	
	% within TTINGGAL	6.3%	1.6%	4.7%	78.1%	
	% within INTENS	100.0%	100.0%	100.0%	100.0%	
	% of Total	6.3%	1.6%	4.7%	78.1%	

TTINGGAL * INTENS Crosstabulation

		INTENS	
		5	Total
TTINGGAL 1	Count	1	14
	% within TTINGGAL	7.1%	100.0%
	% within INTENS	16.7%	21.9%
	% of Total	1.6%	21.9%
2	Count	1	12
	% within TTINGGAL	8.3%	100.0%
	% within INTENS	16.7%	18.8%
	% of Total	1.6%	18.8%
3	Count	3	30
	% within TTINGGAL	10.0%	100.0%
	% within INTENS	50.0%	46.9%
	% of Total	4.7%	46.9%
4	Count	1	1
	% within TTINGGAL	100.0%	100.0%
	% within INTENS	16.7%	1.6%
	% of Total	1.6%	1.6%
5	Count	1	7
	% within TTINGGAL	14.3%	100.0%
	% within INTENS	16.7%	10.9%
	% of Total	1.6%	10.9%
Total	Count	6	64
	% within TTINGGAL	9.4%	100.0%
	% within INTENS	100.0%	100.0%
	% of Total	9.4%	100.0%

TTINGGAL * SELALU Crosstabulation

		SELALU		Total
		1	2	
TTINGGAL 1	Count	6	8	14
	% within TTINGGAL	42.9%	57.1%	100.0%
	% within SELALU	17.1%	27.6%	21.9%
	% of Total	9.4%	12.5%	21.9%
2	Count	7	5	12
	% within TTINGGAL	58.3%	41.7%	100.0%
	% within SELALU	20.0%	17.2%	18.8%
	% of Total	10.9%	7.8%	18.8%
3	Count	19	11	30
	% within TTINGGAL	63.3%	36.7%	100.0%
	% within SELALU	54.3%	37.9%	46.9%
	% of Total	29.7%	17.2%	46.9%
4	Count	1		1
	% within TTINGGAL	100.0%		100.0%
	% within SELALU	2.9%		1.6%
	% of Total	1.6%		1.6%
5	Count	2	5	7
	% within TTINGGAL	28.6%	71.4%	100.0%
	% within SELALU	5.7%	17.2%	10.9%
	% of Total	3.1%	7.8%	10.9%
Total	Count	35	29	64
	% within TTINGGAL	54.7%	45.3%	100.0%
	% within SELALU	100.0%	100.0%	100.0%
	% of Total	54.7%	45.3%	100.0%

TTINGGAL * TKOTA Crosstabulation

		TKOTA			Total
		1	2	4	
TTINGGAL 1	Count	14			14
	% within TTINGGAL	100.0%			100.0%
	% within TKOTA	26.4%			21.9%
	% of Total	21.9%			21.9%
2	Count	12			12
	% within TTINGGAL	100.0%			100.0%
	% within TKOTA	22.6%			18.8%
	% of Total	18.8%			18.8%
3	Count	19	9	2	30
	% within TTINGGAL	63.3%	30.0%	6.7%	100.0%
	% within TKOTA	35.8%	100.0%	100.0%	46.9%
	% of Total	29.7%	14.1%	3.1%	46.9%
4	Count	1			1
	% within TTINGGAL	100.0%			100.0%
	% within TKOTA	1.9%			1.6%
	% of Total	1.6%			1.6%
5	Count	7			7
	% within TTINGGAL	100.0%			100.0%
	% within TKOTA	13.2%			10.9%
	% of Total	10.9%			10.9%
Total	Count	53	9	2	64
	% within TTINGGAL	82.8%	14.1%	3.1%	100.0%
	% within TKOTA	100.0%	100.0%	100.0%	100.0%
	% of Total	82.8%	14.1%	3.1%	100.0%

TTINGGAL * ALASAN Crosstabulation

		ALASAN				Total
		1	2	3	4	
TTINGGAL 1	Count	1	7	1	5	14
	% within TTINGGAL	7.1%	50.0%	7.1%	35.7%	100.0%
	% within ALASAN	100.0%	20.0%	12.5%	25.0%	21.9%
	% of Total	1.6%	10.9%	1.6%	7.8%	21.9%
2	Count		8	2	2	12
	% within TTINGGAL		66.7%	16.7%	16.7%	100.0%
	% within ALASAN		22.9%	25.0%	10.0%	18.8%
	% of Total		12.5%	3.1%	3.1%	18.8%
3	Count		19	3	8	30
	% within TTINGGAL		63.3%	10.0%	26.7%	100.0%
	% within ALASAN		54.3%	37.5%	40.0%	46.9%
	% of Total		29.7%	4.7%	12.5%	46.9%
4	Count			1		1
	% within TTINGGAL			100.0%		100.0%
	% within ALASAN			12.5%		1.6%
	% of Total			1.6%		1.6%
5	Count		1	1	5	7
	% within TTINGGAL		14.3%	14.3%	71.4%	100.0%
	% within ALASAN		2.9%	12.5%	25.0%	10.9%
	% of Total		1.6%	1.6%	7.8%	10.9%
Total	Count	1	35	8	20	64
	% within TTINGGAL	1.6%	54.7%	12.5%	31.3%	100.0%
	% within ALASAN	100.0%	100.0%	100.0%	100.0%	100.0%
	% of Total	1.6%	54.7%	12.5%	31.3%	100.0%

TUJUAN * INTENS Crosstabulation

			INTENS					Total
			1	2	3	4	5	
TUJUAN 1	Count	2		1	6	1	10	
	% within TUJUAN	20.0%		10.0%	60.0%	10.0%	100.0%	
	% within INTENS	50.0%		33.3%	12.0%	16.7%	15.6%	
	% of Total	3.1%		1.6%	9.4%	1.6%	15.6%	
2	Count				10		10	
	% within TUJUAN				100.0%		100.0%	
	% within INTENS				20.0%		15.6%	
	% of Total				15.6%		15.6%	
3	Count				2	1	3	
	% within TUJUAN				66.7%	33.3%	100.0%	
	% within INTENS				4.0%	16.7%	4.7%	
	% of Total				3.1%	1.6%	4.7%	
4	Count	1			27	3	31	
	% within TUJUAN	3.2%			87.1%	9.7%	100.0%	
	% within INTENS	25.0%			54.0%	50.0%	48.4%	
	% of Total	1.6%			42.2%	4.7%	48.4%	
5	Count	1	1	2	5	1	10	
	% within TUJUAN	10.0%	10.0%	20.0%	50.0%	10.0%	100.0%	
	% within INTENS	25.0%	100.0%	66.7%	10.0%	16.7%	15.6%	
	% of Total	1.6%	1.6%	3.1%	7.8%	1.6%	15.6%	
Total	Count	4	1	3	50	6	64	
	% within TUJUAN	6.3%	1.6%	4.7%	78.1%	9.4%	100.0%	
	% within INTENS	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
	% of Total	6.3%	1.6%	4.7%	78.1%	9.4%	100.0%	

TUJUAN * SELALU Crosstabulation

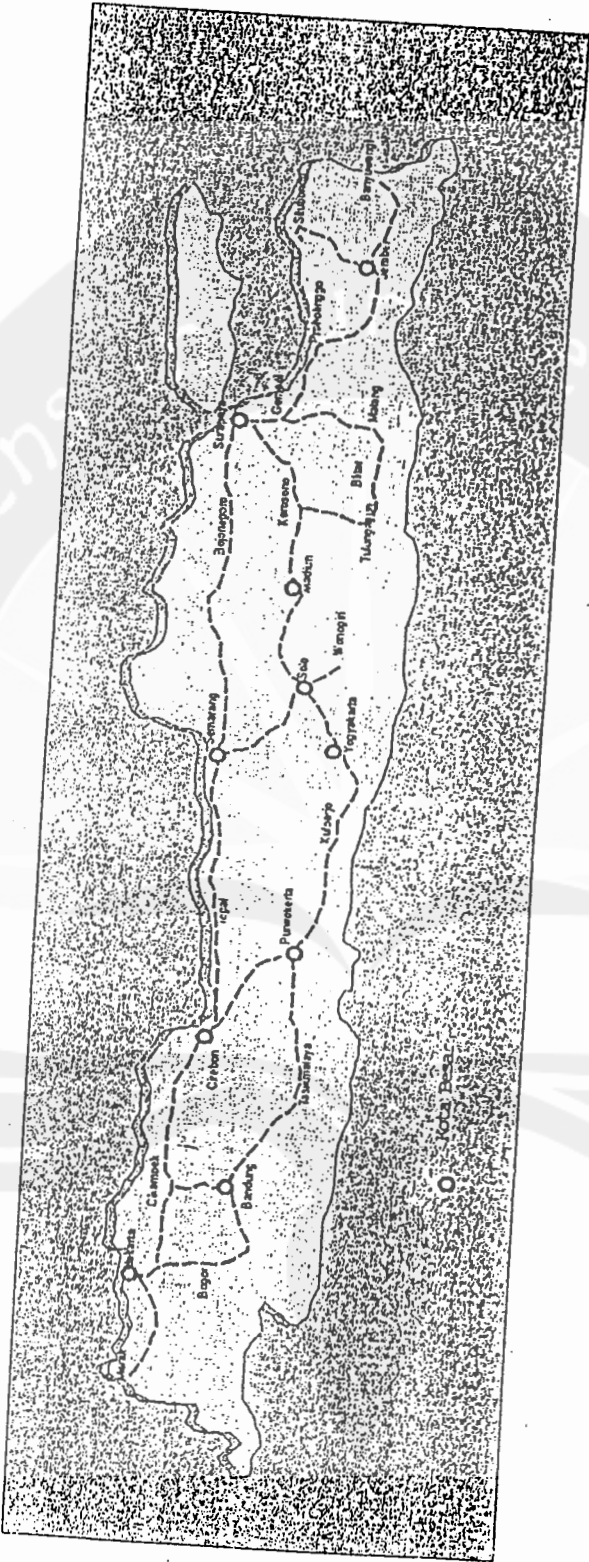
		SELALU		Total
		1	2	
TUJUAN 1	Count	6	4	10
	% within TUJUAN	60.0%	40.0%	100.0%
	% within SELALU	17.1%	13.8%	15.6%
	% of Total	9.4%	6.3%	15.6%
2	Count	5	5	10
	% within TUJUAN	50.0%	50.0%	100.0%
	% within SELALU	14.3%	17.2%	15.6%
	% of Total	7.8%	7.8%	15.6%
3	Count	2	1	3
	% within TUJUAN	66.7%	33.3%	100.0%
	% within SELALU	5.7%	3.4%	4.7%
	% of Total	3.1%	1.6%	4.7%
4	Count	17	14	31
	% within TUJUAN	54.8%	45.2%	100.0%
	% within SELALU	48.6%	48.3%	48.4%
	% of Total	26.6%	21.9%	48.4%
5	Count	5	5	10
	% within TUJUAN	50.0%	50.0%	100.0%
	% within SELALU	14.3%	17.2%	15.6%
	% of Total	7.8%	7.8%	15.6%
Total	Count	35	29	64
	% within TUJUAN	54.7%	45.3%	100.0%
	% within SELALU	100.0%	100.0%	100.0%
	% of Total	54.7%	45.3%	100.0%

TUJUAN * ALASAN Crosstabulation

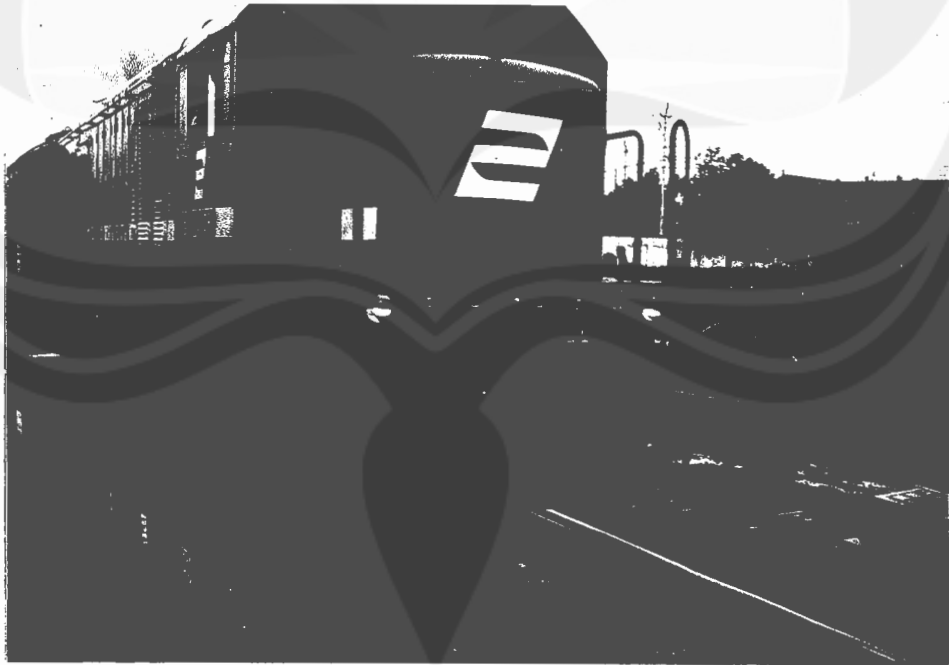
		ALASAN				Total
		1	2	3	4	
TUJUAN 1	Count		8	1	1	10
	% within TUJUAN		80.0%	10.0%	10.0%	100.0%
	% within ALASAN		22.9%	12.5%	5.0%	15.6%
	% of Total		12.5%	1.6%	1.6%	15.6%
2	Count		5		5	10
	% within TUJUAN		50.0%		50.0%	100.0%
	% within ALASAN		14.3%		25.0%	15.6%
	% of Total		7.8%		7.8%	15.6%
3	Count		2		1	3
	% within TUJUAN		66.7%		33.3%	100.0%
	% within ALASAN		5.7%		5.0%	4.7%
	% of Total		3.1%		1.6%	4.7%
4	Count	1	17	5	8	31
	% within TUJUAN	3.2%	54.8%	16.1%	25.8%	100.0%
	% within ALASAN	100.0%	48.6%	62.5%	40.0%	48.4%
	% of Total	1.6%	26.6%	7.8%	12.5%	48.4%
5	Count		3	2	5	10
	% within TUJUAN		30.0%	20.0%	50.0%	100.0%
	% within ALASAN		8.6%	25.0%	25.0%	15.6%
	% of Total		4.7%	3.1%	7.8%	15.6%
Total	Count	1	35	8	20	64
	% within TUJUAN	1.6%	54.7%	12.5%	31.3%	100.0%
	% within ALASAN	100.0%	100.0%	100.0%	100.0%	100.0%
	% of Total	1.6%	54.7%	12.5%	31.3%	100.0%

TUJUAN * FASILIT Crosstabulation

		FASILIT		Total
		1	2	
TUJUAN 1	Count	4	6	10
	% within TUJUAN	40.0%	60.0%	100.0%
	% within FASILIT	14.3%	16.7%	15.6%
	% of Total	6.3%	9.4%	15.6%
2	Count	4	6	10
	% within TUJUAN	40.0%	60.0%	100.0%
	% within FASILIT	14.3%	16.7%	15.6%
	% of Total	6.3%	9.4%	15.6%
3	Count	1	2	3
	% within TUJUAN	33.3%	66.7%	100.0%
	% within FASILIT	3.6%	5.6%	4.7%
	% of Total	1.6%	3.1%	4.7%
4	Count	13	18	31
	% within TUJUAN	41.9%	58.1%	100.0%
	% within FASILIT	46.4%	50.0%	48.4%
	% of Total	20.3%	28.1%	48.4%
5	Count	6	4	10
	% within TUJUAN	60.0%	40.0%	100.0%
	% within FASILIT	21.4%	11.1%	15.6%
	% of Total	9.4%	6.3%	15.6%
Total	Count	28	36	64
	% within TUJUAN	43.8%	56.3%	100.0%
	% within FASILIT	100.0%	100.0%	100.0%
	% of Total	43.8%	56.3%	100.0%



Peta Jalur Kereta Api di Pulau Jawa



Gambar Kereta Api Sancaka

KUISISIONER

KELAS : *EKSEKUTIF*

Jenis kelamin : a. Pria b. Wanita

1. Berapakah usia anda ?
 - a. Di bawah 20 tahun
 - b. 20 tahun s/d 30 tahun
 - c. > 30 tahun s/d 50 tahun
 - d. Di atas 50 tahun
2. Apakah pekerjaan/profesi saudara ?
 - a. Pelajar / mahasiswa
 - b. Karyawan swasta / wiraswasta
 - c. ABRI / PNS
 - d. Pensiunan / ibu rumah tangga
 - e.
3. Berapakah penghasilan/pendapatan/uang saku anda rata-rata setiap bulan ?
 - a. s/d Rp.500.000
 - b. > Rp. 500.000 s/d Rp. 1.000.000
 - c. > Rp. 1.000.000 s/d Rp. 2.000.000
 - d. diatas Rp. 2.000.000
 - e.
4. Dimanakah tempat tinggal saudara ?
 - a. Yogyakarta (DIY)
 - b. Jawa Tengah
 - c. Jawa Timur
 - d. Jawa Barat
 - e. Lainnya (sebutkan)
5. Tujuan perjalanan anda
 - a. Bisnis / bekerja
 - b. Belajar / kuliah
 - c. Rekreasi
 - d. Menemui saudara / rekan
 - e.
6. Berapakah intensitas anda menggunakan kereta api sebagai sarana angkutan ?
 - a. Seminggu 1kali
 - b. Seminggu lebih dari 1 kali
 - c. Sebulan 1 kali
 - d. tidak tentu
 - e.
7. Apakah anda selalu menggunakan kelas *EKSEKUTIF* pada kereta api **SANCAKA** ?
 - a. Ya
 - b. Tidak
8. Kemanakah tujuan perjalanan anda ?
 - a. Surabaya
 - b. Madiun
 - c. Solo
 - d. Lainnya (sebutkan)
9. Apakah alasan anda memilih kelas *EKSEKUTIF* ?
 - a. Menaikkan gengsi / prestise
 - b. Kondisi keuangan
 - c. Fasilitas lebih elite
 - d.
10. Menurut anda, apakah fasilitas yang diberikan kereta api **SANCAKA** kelas *EKSEKUTIF* tentang kebersihan gerbong khususnya WC sudah memuaskan ?
 - a. Ya
 - b. Tidak
11. Apakah dengan naik kereta api **SANCAKA** kelas *EKSEKUTIF* ini anda sudah merasa tidak terganggu pedagang asongan/pengamen ?
 - a. Ya
 - b. Tidak

KUISISIONER**KELAS : *BISNIS***

Jenis kelamin : a. Pria b. Wanita

1. Berapakah usia anda ?
 - a. Di bawah 20 tahun
 - b. 20 tahun s/d 30 tahun
 - c. > 30 tahun s/d 50 tahun
 - d. Di atas 50 tahun
2. Apakah pekerjaan/profesi saudara ?
 - a. Pelajar / mahasiswa
 - b. Karyawan swasta / wiraswasta
 - c. ABRI / PNS
 - d. Pensiunan / ibu rumah tangga
 - e.
3. Berapakah penghasilan/pendapatan/uang saku anda rata-rata setiap bulan ?
 - a. s/d Rp.500.000
 - b. > Rp. 500.000 s/d Rp. 1.000.000
 - c. > Rp. 1.000.000 s/d Rp. 2.000.000
 - d. diatas Rp. 2.000.000
 - e.
4. Dimanakah tempat tinggal saudara ?
 - a. Yogyakarta (DIY)
 - b. Jawa Tengah
 - c. Jawa Timur
 - d. Jawa Barat
 - e. Lainnya (sebutkan
5. Tujuan perjalanan anda
 - a. Bisnis / bekerja
 - b. Belajar / kuliah
 - c. Rekreasi
 - d. Menemui saudara / rekan
 - e.
6. Berapakah intensitas anda menggunakan kereta api sebagai sarana angkutan ?
 - a. Seminggu 1kali
 - b. Seminggu lebih dari 1 kali
 - c. Sebulan 1 kali
 - d. tidak tentu
 - e.
7. Apakah anda selalu menggunakan kelas *BISNIS* pada kereta api **SANCAKA** ?
 - a. Ya
 - b. Tidak
8. Kemanakah tujuan perjalanan anda ?
 - a. Surabaya
 - b. Madiun
 - c. Solo
 - d. Lainnya (sebutkan
9. Apakah alasan anda memilih kelas *BISNIS* ?
 - a. Menaikkan gengsi / prestise
 - b. Kondisi keuangan
 - c. Fasilitas lebih elite
 - d.
10. Menurut anda, apakah fasilitas yang diberikan kereta api **SANCAKA** kelas *BISNIS* tentang kebersihan gerbong khususnya WC sudah memuaskan ?
 - a. Ya
 - b. Tidak
11. Apakah dengan naik kereta api **SANCAKA** kelas *BISNIS* ini anda sudah merasa tidak terganggu pedagang asongan/pengamen ?
 - a. Ya
 - b. Tidak