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**ICAITI 2019**

**2<sup>nd</sup> INTERNATIONAL CONFERENCE  
ON APPLIED INFORMATION  
TECHNOLOGY AND INNOVATION**

**September 21-22, 2019  
in Bali, Indonesia**

**Organized by  
Department of Information Technology  
Politeknik Negeri Padang**

**Theme :  
Exploring the Future Technology of Applied  
Information Technology and Innovation**



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## **Welcome Message by the General Chair**



Assalamu'alaykum wrwb,

On behalf of the technical program committee (TPC), we warmly welcome you to the 2nd International Conference on Applied Information Technology and Innovation (ICAITI 2019) in Padang, Indonesia. The committee has organized exciting technical program for 2nd ICAITI with conference theme “Exploring the future technology of Applied Information Technology and Innovation”. 2nd ICAITI is the international conference organized by Politeknik Negeri Padang. As an International conference, ICAITI provides excellent platform in sharing the idea and experiences, exchange information and explore collaboration among researchers, engineers, practitioners and scholars in the field of information technology, communications, and electrical engineering.

All 120 submitted papers throughout the world went through a rigorous review process and each paper was evaluated by independent reviewers in accordance with standard blind review process. Based on the result of process, 54 papers have been selected, which constitute the acceptance rate of 45.00%. 2nd ICAITI also features world-class keynote/plenary speeches and distinguish-invited speakers that reflect the current research and development trends in the aforementioned fields.

We are deeply indebted to all of our TPC members as well as our reviewers, who volunteered a considerable amount of their time and expertise to ensure a fair, rigorous, and timely review process. We are very much appreciate our keynote and invited speakers who will share their expertise in this conference. Last but not least, our sincere gratitude should be given to all authors for submitting their work to 2nd ICAITI 2019, which has allowed us to assemble a high quality technical program.

Welcome to Bali and enjoy a wonderful experience in paradise island!

With best regards

Rahmat Hidayat, ST., M.Sc. IT

General Chair

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**Welcome Speech  
from The Director of Politeknik Negeri  
Padang**



Assalamu'alaikum wr. wb,

Good morning ladies and gentlemen, our dear honorary guests and speakers.

On behalf of Politeknik Negeri Padang, I am pleased to welcome all participants to the 2<sup>nd</sup> Conference on Applied Information Technology and Innovation (ICAITI) in Bali. We have successfully conducted the 1<sup>st</sup> ICAITI in our hometown in Padang last year, and this year event brings ICAITI to a new horizon in Bali.

As the host, Politeknik Negeri Padang is pleased to conduct the 2<sup>nd</sup> International Conference on Applied Information Technology and Innovation (ICAITI) 2019. As a leading higher vocational educational institution in Indonesia, Politeknik Negeri Padang strengthens its international reputation to achieve long term vision as a higher vocational education in South East Asia. This international event is part of our strategic plans toward that vision which also to strengthen our cooperation with national and international universities. We are now in the era of Industrial Revolution 4.0 where the use of information technology has penetrated every sector. Hence, by conducting this conference, we would like to gather best researchers in this field to share their knowledge and invention to the world, and to gain new perspective and plans for future research and international collaboration. This conference will be an annual event, so I would like to encourage participants to inform our fellow researchers and scholars to mark this event in their calendar. Last but not least, I also encourage our guests to enjoy the beauty of our nation and its hospitality as shown in Bali.

Warm Regards,

Surfa Yondri  
Director of Politeknik Negeri Padang

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# TABLE OF CONTENTS

## Track A Electrical and Electronic Engineering

EE-1	<b>Dirac Optical Materials for Low-Power All-Optical Plasmonic Devices</b> Kelvin J.A.Ooi, Qingwei Zhai, C.K.Ong (Xiamen University Malaysia) Yee Sin Ang, L.K. Ang, Dawn T.H. Tan, (Singapore University of Technology and Design)	1
EE-2	<b>Low-Power CMOS Variable Gain Amplifier for Modern RF Receivers</b> M.A.S.Bhuiyan, Z.Fan, Y.W.Wei, G.F. Kaim (Xiamen University Malaysia), M.B.I. Reaz (Universiti Kebangsaan Malaysia), M.T.I. Badal (RMIT University, Australia)	5
EE-3	<b>SWIPT-Assisted Device-to-Device Communications Underlying a Cellular System</b> Hieu V. Nguyen, Hyeon Min Kim, Gil-Mo Kang, Yoan Shin, and Oh-Soon Shin (Soongsil University, Korea)	9
EE-4	<b>Simulation of Link Failure Handling in Jellyfish Topology on Software Defined Networks Using Floyd-Warshall and Johnson Algorithm</b> Muhammad Arief Nugroho, Andrian Rakhmatsyah, Regita Anjani (Telkom University, Indonesia)	13
EE-5	<b>Design of an Indoor Localization System Based on WLAN for Assisting Victim's Evacuation Process</b> Viska Mutiawani, Cut Thifal Nazila, Kurnia Saputra, Amalia Mabrina MR (Syiah Kuala University Banda Aceh, Indonesia)	19
EE-6	<b>Three-Phase Direct Matrix Converter With Space Vector Modulation for Induction Motor Drive</b> Era Purwanto, Farid Dwi Murdianto, Dahried Wahyu Herlambang, Gamar Basuki, Mentari Putri Jati (Politeknik Elektronika Negeri Surabaya, Indonesia)	24
EE-7	<b>Implementation of Single Stage Converter (Z-Source Inverter) For Induction Motor Supply</b> Indra Ferdiansyah, Era Purwanto, Lucky Pradigta S.R, Diah Septi Yanaratri, Rachma Prilian Eviningsih, Tita Aprilia (Politeknik Elektronika Negeri Surabaya, Indonesia)	30
EE-8	<b>Multi Agent Protocol for Cooperative Rear-end Collision Avoidance System</b> Noor Cholis Basjaruddin(Politeknik Negeri Bandung), Zakka Izzatur Rahman Noor, Dwi Hendratmo Widyantoro (Institut Teknologi Bandung, Indonesia)	36
EE-9	<b>Design Of Single Phase Full Bridge Inverter for Uninterruptible Power Supply (UPS)</b> Epyk Sunarno, Indhana Sudiharto, Indra Ferdiansyah, Syechu Dwitya Nugraha, Ony Asrarul Qudsi, Mahbub Gusti Muhammad ( Politeknik Elektronika Negeri Surabaya, Indonesia)	40
EE-10	<b>Design of Battery Charging System as Supply of Rice Threshers in Tractor</b> Sutedjo, Indra Ferdiansyah, Ony Asrarul Qudsi, Fandi Setiawan (Politeknik Elektronika Negeri Surabaya, Indonesia)	45
EE-11	<b>Movement Control of Two Wheels Balancing Robot Using SMC Based on Lyapunov Analysis</b> Nurul Hasanah, Syadza Atika Rahmah, Wulandari Puspita Sari, Niam Tamami Alrijadjis, Bambang Sumantri (Politeknik Elektronika Negeri Surabaya, Indonesia)	50

EE-12	<b>An Unorthodox Way of Farming Without Intermediaries Through Blockchain</b> Nabella Shovon Paul, Jubair Islam Joy, Shaila Sarker Abdullah - Al - Haris Shakib, Sharif Ahmed, Amit Kumar Das (East West University, Bangladesh)	56
EE-13	<b>Security Concerns of Ridesharing Services in Bangladesh</b> Shamse Tasnim Cynthia, Moname Majumder, Anika Tabassum, Nazmun Nahar Khanom, Rashedul Amin Tuhin, Amit Kumar Das (East West University, Bangladesh)	62
EE-14	<b>LACP Experiment Using Multiple Flow Table in Ryu SDN Controller</b> Farid Baskoro, Risanuri Hidayat, Sigit Basuki Wibowo (Universitas Gadjah Mada)	68
EE-15	<b>Separation of Acoustic Signals on a Compressor Using FastICA</b> Anindita Adikaputri Vinaya <sup>1</sup> , Sefri Yulianto <sup>2</sup> , Qurrotin A'yunina M. Okta Arifianti <sup>3</sup> , Dhany Arifianto <sup>4</sup> , Aulia Siti Aisjah (Universitas Internasional Semen Indonesia Gresik, Indonesia)	72
EE-16	<b>DDoS Detection on Network Protocol Using Neural Network with Feature Extract Optimization</b> Andi Maslan, Sestri Novia Rizki (Universitas Putera Batam Batam Indonesia) Kamaruddin Malik Mohammad, Feresia Binti Mohd Foozy (Universiti Tun Hussein Onn Malaysia)	76

## Track B Artificial Intelligents

AI-1	<b>Prediction of Semantically Correct Bangla Words Using Stupid Backoff and Word- Embedding Model</b> Tanni Mittra, Linta Islam, Deepak Chandra Roy (West University Dhaka, Bangladesh)	83
AI-2	<b>Priority Path for Mutant Repairs on Mutation Testing</b> Sasa Ani Arnomo (Universitas Putera Batam, Indonesia), Noraini Binti Ibrahim (Universiti Tun Hussein Onn Malaysia)	88
AI-3	<b>Participatory Heuristic Evaluations of Jeliot Mobile : End-users Evaluating Usability of Their Mlearning Application</b> Muhammad Mustafa Hassan (University of Eastern Finland, Finland)	94
AI-4	<b>Comparative Study on Handwriting Recognition by Machine Learning</b> Anandika Sharma, Anupam Sharma (Institute of Engineering and Technology Patiala, India)	100
AI-5	<b>Optimization of Genetic Algorithms on Backpropagation Neural Network to Predict National Rice Production Levels</b> Aditya Wisnugraha Sugiyarto, Dhoriva Urwatul Wutsqa, Novia Hendiyani, Achmad Ramadhanna'il Rasjava (Yogyakarta State University, Indonesia)	104
AI-6	<b>Ultra Step Up Converter Using Fuzzy Sugeno on HVDC Application</b> Arman Jaya, Farid Dwi Murdianto, Era Purwanto, Ardiansyah Rachmatdianto (Politeknik Elektronika Negeri Surabaya, Indonesia)	109
AI-7	<b>Implementation of Maximum Power Point Tracking on Solar Panels using Cuckoo Search Algorithm Method</b> Indra Ferdiansyah, Sutedjo, Ony Asrarul Qudsi, Alvin Noer Ramadhan (Politeknik Elektronika Negeri Surabaya, Indonesia)	115



AI-8	<b>Classification of Segmented Milkfish Eyes Using Cosine K-Nearest Neighbor</b> Eko Prasetyo, R. Dimas Adityo, Rani Purbaningtyas (University of Bhayangkara Surabaya, Indonesia)	120
AI-9	<b>Bangla Word Prediction and Sentence Completion Using GRU: an Extended Version of RNN on N-Gram Language Model</b> Omor Faruk Rakib, Shahinur Akter, Md Azim Khan, Amit Kumar Das, Khan Mohammad Habibullah (West University Dhaka, Bangladesh)	126
AI-10	<b>An Intelligent Approach for English Word Prediction Using Deep Neural Network</b> Omor Faruk Rakib, Shahinur Akter, Md Azim Khan, Amit Kumar Das (West University Dhaka, Bangladesh)	132
AI-11	<b>Hyper-parameter Determination of CNN Classifier for Head Pose Estimation of Three Dimensional Degraded Face Images</b> Randy Pangestu Kuswana, Akhmad Faqih, Benyamin Kusumoputro (Universitas Indonesia Depok, Indonesia)	138
AI-12	<b>Detecting Distributed Denial of Service Attack Using Logistic Regression and SVM Methods</b> Mohammad Arafat Ullah, Arthy Anjum Jamal, Rashedul Amin Tuhin, Shamim Akhter (West University Dhaka, Bangladesh)	144
AI-13	<b>Robustness Analysis of PI Controller to Optimizing The Output Power for Energy Management in DC Microgrid System</b> Indhana Sudiharto, Epyk Sunarno, Farid Dwi Murdianto, Eni Wulandari (Politeknik Elektronika Negeri Surabaya, Indonesia)	150
AI-14	<b>Designing Mamdani Fuzzy Inference Systems for Decision Support Systems</b> Humaira, Rasyidah, Indri Rahmayuni ( Politeknik Negeri Padang, Indonesia)	157
AI-15	<b>Measurement of Stain Area in Metal Surface with Particle Analysis</b> Riandini, Shahnan Kamil Dewantoro, Reza Istoni (Politeknik Negeri Jakarta, Indonesia)	162
AI-16	<b>IOS Mobile APP for Tuberculosis Detection Based on Chest X-Ray Image</b> Hendrick, Wang Zhi-Hao, Chen Hsien-I, Chang Pei-Lun, Jong Gwo-Jia (University of Science and Technology Kaohsiung, Taiwan)	168

## Track C Information Systems

IS-1	<b>A Variable Sampling Interval Run Sum Chart for The Mean with Auxiliary Information</b> Faijun Nahar Nim, Michael Boon Chong Khoo ( Universiti Sains Malaysia) , Sajal Saha (University of Business Agriculture and Technology, Dhaka Bangladesh)	173
IS-2	<b>Analysis of The Effect of Quality Mulawarman University Language Center Websites on User Satisfaction Using The Webqual 4.0 Method</b> Muhammad Bambang Firdaus, Novianti Puspitasari, Edy Budiman, Joan Angelina Widians, Nur Bayti (Mulawarman University Samarinda, Indonesia)	178

IS-3	<b>Master Data Management Maturity Assessment: Case Study of XYZ Company</b> Regin Iqbal Mareza, Pramana Yuda, Wahyu Aditya, Achmad Nizar Hidayanto, Putu Wuri Handayani, Nabila Clydea Harahap ( Universitas Indonesia, Indonesia)	185
IS-4	<b>The Evaluation of Finance Module Implementation of Enterprise Resource Planning (ERP) for Employee Performance</b> Dayane Kamila Hafifah, Deden Witarasyah, Muhardi Saputra, Anik Hanifatul Azizah, Marhaeni Eka Saputri ( Telkom University)	192
IS-5	<b>Content-based Image Retrieval System for Locating Building in Syiah Kuala University Using Android Platform</b> Nazaruddin, Kurnia Saputra, Amalia Mabrina Masbar Rus, Dedek Fitri (Universitas Syiah Kuala Banda Aceh, Indonesia)	198
IS-6	<b>Integrating Nagari Information in West Sumatera with Laravel Framework</b> Hydra Amnur, Rasyidah, Yance Sonatha (Politeknik Negeri Padang)	204
IS-7	<b>The State of the Art in e-Tendering Technology and Implementation</b> Syifa Nurgaida Yutia, Budi Rahardjo ( Institut Teknologi Bandung, Indonesia)	209
IS-8	<b>E-Vent: Support System for Event Registration</b> Yohanes Priadi Wibisono, Clara Hetty Primasari, Alwi Kesuma (Universitas Atma Jaya Yogyakarta, Indonesia)	215
IS-9	<b>Design of Electronic Medical Record Security Policy in Hospital Management Information System (SIMRS) in XYZ Hospital</b> Hana Avianto, Dion Ogi ( Sekolah Tinggi Sandi Negara Bogor, Indonesia )	221
IS-10	<b>Sales Data Monitoring Systems Telkom Indonesia Witel Samarinda Field Business Government and Enterprise</b> Andi Tejawati, Muhammad Bambang Firdaus, Sugesty Pramana Aditya, Edy Budiman, Masna Wati, Medi Taruk (Mulawarman University, Indonesia)	226
IS-11	<b>Impact of Social Media on Socialization of University Students (A study on East West University's Undergraduate Students)</b> Maliha Hassan, Anik Saha, Nujat Saba, Rashedul Amin Tuhin, Amit Kumar Das (East West University, Dhaka, Bangladesh)	231
IS-12	<b>Software Piracy : Factors and Profiling</b> Afsana Hossain, Jahidul Hoque, Amit Kumar Das, Nishat Tasnim Mim, Jahidul Hoque, Rashedul Amin Tuhin (East West University, Dhaka, Bangladesh)	237
IS-13	<b>Digital Governance for Pension Withdrawal System in Bangladesh</b> Shamima Sultana, Mohammad Hemayet Ullah, Sumiya Akter Nisher, Md. Shahad Iqbal, Md. Rashedul Amin Tuhin, Amit Kumar Das (East West University, Dhaka, Bangladesh)	244
IS-14	<b>Hotel Room Price Determination Based on Dynamic Pricing Model Using Nonlinear Programming Method To Maximize Revenue</b> Muhammad Fadly, Ari Yanuar Ridwan, Mohammad Deni Akbar ( Telkom University, Indonesia)	249

IS-15	<b>A Behavioral Model of Music Piracy in Bangladesh : Factors Influencing Music Piracy</b>	256
	Syed Sahariar Hassan, Fatema Nihar, Maimuna Rahman, Md Washim Razu, Rashedul Amin Tuhin, Amit Kumar Das (East West University, Dhaka, Bangladesh)	

## Track D Computer Engineering

CE-1	<b>Side Sensitive Group Runs <math>t</math> Control Chart</b>	263
	Sajal Saha (University of Business Agriculture and Technology, Dhaka Bangladesh) Faijun Nahar Nim, Michael Boon Chong Khoo ( Universiti Sains Malaysia)	
CE-2	<b>Performance Evaluation of MongoDB, Cassandra, and HBase for Heterogenous IoT Data Storage</b>	267
	Eko Sakti Pramukantoro, Dany Primanita Kartikasari, Reza Andria Siregar (Brawijaya University, Indonesia)	
CE-3	<b>Implementation of Hybrid Password Authentication Scheme Based on Shape-Text on Raspberry Pi as a Client-Server-Based Access Control System to Overcome Shoulder Surfing Attack</b>	271
	Alfian Andre Anto, Dian Ogi (Sekolah Tinggi Sandi Negara, Indonesia)	
CE-4	<b>An Analysis on Python Programming Language Demand and its Recent Trend in Bangladesh</b>	277
	Aaquib J, Monika Z, Tasnova N (North South University, Dhaka Bangladesh)	
CE-5	<b>Crowdsourced Transport Management System for Smartphone Users</b>	283
	Md.Sohel Rana, Md. Jakir Hosen, Abdullah Al Noman, Linta Islam, Tanni Mitra (East West University, Dhaka, Bangladesh)	
CE-6	<b>Image Fusion-based Multi-frequency Microwave Tomography</b>	289
	Sebastian Siburian, Sastra Kusuma Wijaya, Prawito Prajitno (Universitas Indonesia)	
CE-7	<b>A Simulation of Enhanced Oil Recovery of Surfactant Flooding Using Sodium Lignosulfonate by CMG-STARS</b>	295
	Sukmana, Anggara, Azis, Cahyono (Universitas Gadjah Mada, Indonesia), Putra (Universitas Islam Riau, Indonesia)	
CE-8	<b>Performance Analysis of Simple Capacitive Cylinder Sensor for Measuring Soil Moisture Content</b>	299
	Radi, Bambang Purwantana, , Anditya Sridamar Pratyasta, Bayu Kuncoro, Nadia Umi Hanifah,( Universitas Gadjah Mada) Muhammad Rivai (Institut Teknologi Sepuluh Nopember)	
CE-9	<b>Potency of Image Color &amp; Textural Feature for Granular Size Estimation of Ground Coffee</b>	304
	Radi, Bambang Purwantana, , Anditya Sridamar Pratyasta, Bayu Kuncoro, Nadia Umi Hanifah,( Universitas Gadjah Mada) Muhammad Rivai (Institut Teknologi Sepuluh Nopember)	

# e-Vent: Support System for Event Registration

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**Abstract**— Registration, ticketing, and valid certificates are a series of work that must be done by event organizer. The registration, ticketing, and certificate issuance stages are often carried out using conventional or manual methods using stationery, print, and paper media. The conventional method is often an obstacle that causes the program to run less smoothly. This problem can be overcome by applying e-registration technology and QR Code as a substitute for tickets and e-certificates. Cellular technology such as smartphone can be the right solution for event organizers to overcome these obstacles. The application of an event registration system (e-Vent) that combines e-registration technology and QR Code as validation of registration and certificates is an effective and easy solution in implementing the stages of procuring an event. With E-Registration, data on participants who have registered will be stored in the database and will be displayed using the QR Code as the entry ticket sent to the participant's email. With this, QR Code readers can access data quickly to validate event participant data. The process of filling out the registration form can be done anywhere and anytime and the registration verification process can be done more quickly and accurately through this e-Vent system. The e-Vent system is designed using the FAST method and uses CodeIgniter as a development framework for web admins and Android Studio as a tool for developing QR Code reader validator applications.

**Keywords**— registration; event; QR Code; ticketing; certificates; validation

## I. INTRODUCTION

The development of increasingly advanced and rapid information technology has now spread in almost all fields such as education, event organizer, business, health, and government. Information technology has enhanced the ability to exchange knowledge, and accelerate the flow of information and communication [1]. In addition, its use can also have a positive impact on business productivity and performance [2]. This technology plays a very important role to ensure the organization runs more effectively and efficiently, one of which is when an event is held. One series of activities in organizing an event is the registration of participants. Registration is done to collect prospective participant data regarding the event to be held. An organization that organizes an event or event requires a registration process for participants to take part in the event. Therefore, a registration process that is fast, precise, and easy is needed so that the event is held as expected.

Registration is one of the important aspects that are needed by the organization when conducting an activity or event such as a seminar, show, conference, etc. Registration will always be required for prospective participants to participate in an activity by entering their data. Meanwhile for the organizers, registration is needed to monitor participants' personal data and the number of participants who attend certain events. With this registration process, event organizers can also confirm to participants who have filled in their personal data regarding the certainty of attendance.

The registration process that is done manually requires more costs for the purchase of stationery and registration paper so that it tends to be inefficient and there may be problems when registering. The use of paper is also very risky for possibilities such as being torn, burned, destroyed by water, or may be lost due to misplacement. Meanwhile, the process of validating participants with signatures when re-registration using paper media can take a long time especially if the number of participants reaches hundreds. The need for places for registration and registration staff can also incur additional costs. With the adoption of e-registration, it is expected that event organizers will benefit in terms of ease of error correction, more accurate and consistent data recording, easy data retrieval, storage, access, confirmation, avoiding unauthorized data access, reducing paper usage, increasing portability / mobility in data recording and backup, and shorter processing time. From the user side, it is expected that users will be more facilitated in the registration process [3].

The current trend in the use of information technology, especially smartphones, has touched almost all people. This telecommunications technology is developing very rapidly following the needs of the community for practical and flexible media to support their daily activities. With the widespread use of smartphones, this can be an opportunity that the smartphone can be used for the registration system at an event. One of the features of a smartphone that is interesting to use is the camera features. The camera feature that has been installed in almost all smartphones can be used for the application of a validation system by using it as a QR (Quick Response) Code reader. QR Code is one of the popular technologies because it is cheap, easy to produce, and easy to use when compared to other technologies [4].

The transformation from the manual registration process that was changed to mobile technology through the e-Registration system and validation using the QR Code will

make it more effective and efficient. This transformation can be the right solution by developing an e-Vent mobile application that utilizes website technology as e-Registration and QR Code simultaneously. e-Vent is a registration system that uses QR Code technology as proof of validation of event registration and website technology as a place of registration.

This e-Vent system will be used as a registration form that can store participant data so it is more efficient because it does not require paper and saves on site costs because registration is done through the website. Invitations or event entry tickets as proof of registration will be in the form of a QR Code image that will be sent via e-mail after participants register. For participant validation, the organizer only needs to scan the participants' QR Code using the QR Code Scanner through the smartphone camera.

The advantage of implementing e-Vent for participants is that participants have the flexibility to register. Participants can register anywhere and anytime as long as they have a smartphone. The convenience and time savings in re-registering are also obtained by participants because proof of registration in the form of a QR Code can be shown via a smartphone. Therefore, participants do not need to wait long to re-register because they only need to display the QR Code into the scanner camera or QR Code Scanner so that participants can directly enter the event.

For the committee, the advantage of implementing e-Vent is saving in terms of costs, time and human resources needed. The committee will save costs from using paper for registration and credit fees for attendance confirmation needs because it is done through the system. The committee also does not need a location to open registration stands and registration staff so that costs can be reduced. Deletion of invitations, tickets, or ID cards can be done because they have used the QR Code sent via e-mail to each participant. The participant's certificate will be in the form of a softcopy that is sent to the participant's e-mail, reducing the cost for printing the certificate. The re-registration process will take less time, thereby reducing the buildup of participants at the registration desk.

Based on the description above, it can be concluded that the event registration system developed aims to help organizations manage registration of participants more easily, quickly, precisely, and efficiently than manual methods. Losses and problems that arise when using manual methods can be avoided by using this registration system in terms of cost, time, and resource as well as the security of participant data which is certainly more secure.

## II. LITERATURE REVIEW

Event is an activity that collects a set of target people in a certain space and time, then a meeting takes place whose message is communicated to those people. The event describes different activities for different purposes [5].

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Adoption can be defined as the decision to make full use of innovation as the best available action. Whereas adoption of innovation is a process in which an individual switches from first knowledge about innovation to a decision to adopt or reject and to confirm this decision [6]. E-registration is also known as electronic registration or web-based registration or even online registration. This online registration system replaces manual processes such as registering via telephone, mail, or directly at the event using paper forms [7]. In addition, depending on the underlying model, documents can be digitally signed [8].

Event Organizer are parties responsible for managing events such as festivals, social events such as gatherings, meetings, conferences, etc [9].



Fig. 1. Example of QR Code [10]

The QR Code (Quick Response Code) is a trademark for machine-readable optical labels that contain information about the items attached [11]. The code in the QR Code is a two-dimensional barcode. The QR Code was developed by Denso Wave, a Denso Corporation division which was a Japanese company and was published in 1994. QR codes are read with cameras or QR scanners. Figure 1 shows an example of a QR Code.

## III. METHODOLOGY

The stages of research used in this study shown in Figure 2.

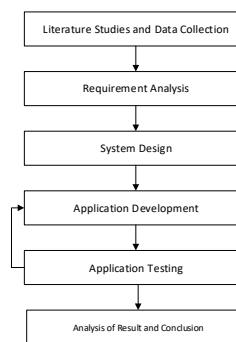


Fig. 2. Research Methodology

### 1) Literature Studies and Data Collection

At this stage a study of the Framework Development will be used and data collection. There are two types of data used in this study, namely primary data and secondary data.

#### a. Primary data

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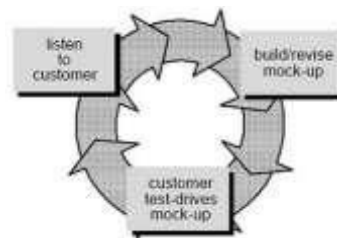


Fig. 3. Prototyping Cycle [15]

5) Application Testing

After implementation, a system evaluation will be held. System evaluation will be carried out at first, second and third year. From this evaluation, results will be obtained which will be used to improve the system every year.

6) Analysis of Results and Conclusions

At this stage, the results of the analysis are carried out and conclusions are drawn.

IV. RESULT AND DISCUSSION

Based on the results of observations and interviews with student committees and several event organizers, there were several problems from the participant registration flow to the granting of participant certificates. Figure 4 shows the registration of participants in an event until the acceptance of event certificates by participants using conventional methods.

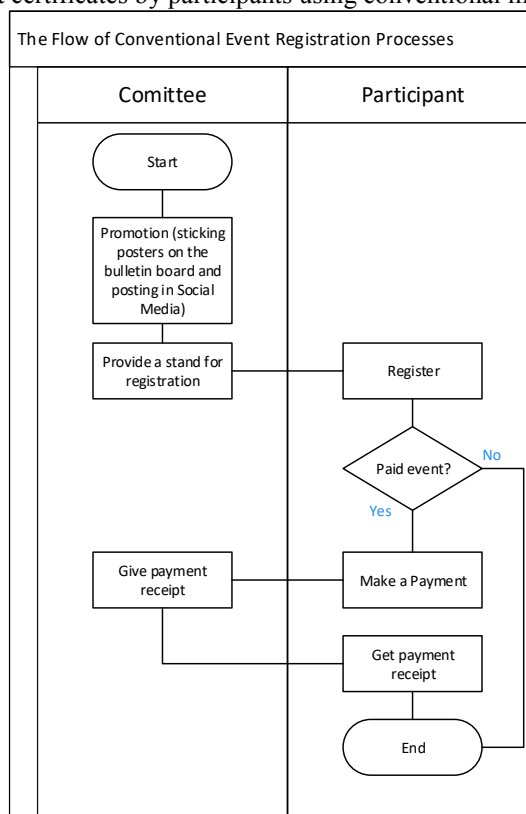


Fig. 4. Conventional Event Registration Flowchart

Figure 5 shows process flow from participant registration to giving certificates to participants.

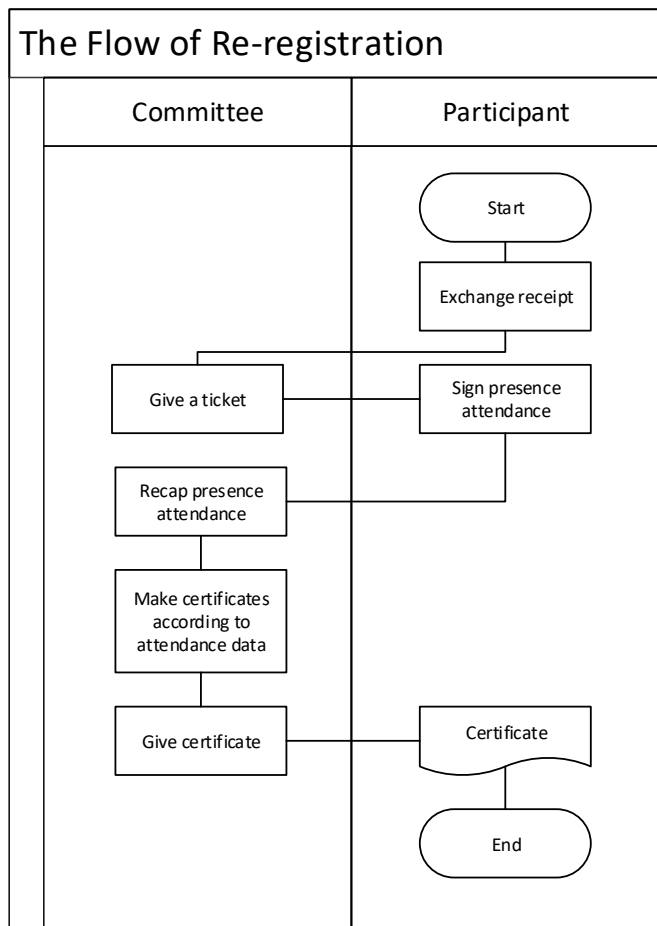


Fig. 5. Conventional Event Re-registration Flowchart

However, conventional registration method has several weaknesses and problems. Analysis of problems that arise from convention method and the solution offered such as:

1. **Problem:** During registration, Event organizers tend to still use paper as a media for participant registration so that potential participants must come or even queue to register for the event. In addition, the use of paper has the potential to be damaged or lost.  
**Solution offered:** The application of a website-based online event registration system so that prospective participants can register wherever and whenever they are without having to queue. Prospective participants who have registered online through the web will receive e-tickets and QR codes via email. The event committee also does not need to archive registration paper or form again because all participant registration data has been stored in the system database.
2. **Problem:** During Re-registration, Event organizers tend to still use paper as a participant registration media, causing participants to come or even queue to enter the location of the event. Again, the use of paper has the potential to be damaged or lost.  
**Solution Offered:** The application of the online event registration system also provides a QRCode Reader

feature for event organizers to replace conventional verification methods such as participant presence form using paper. QR codes obtained by participants after registering will be shown to the event committee during the registration process to verify their attendance. With the transition of the registration process from the paper media presence method to attendance verification by scanning the QRcode participant using the QR Code Reader, it is expected that the participants' queuing time and the user of presence attendance paper can be reduced.

3. **Problem:** For ticketing, events held still tend to use physical tickets which require the committee to issue ticket printing costs. Physical tickets purchased by participants after registration must be taken when attending the event as proof of registration. Such physical tickets have the potential to be lost or damaged so that they can harm participants in terms of material.  
**Solution offered:** The application of an online event registration system provides an e-ticket in which there is also a participant's QR code to replace the physical ticket. The e-ticket was sent to the participant's e-mail according to the e-mail registered. When participants attend the location during the event, Participants only need to show the e-ticket to the event committee. The QR code listed in the e-ticket will be scanned using the mobile app to verify participants' attendance. By utilizing QRCode and its Reader tools, it is expected to reduce physical ticket loss or damage.
4. **Problem:** In terms of certificate given, current events tend to provide physical certificates for participants as proof of participation. These physical certificates require the committee to spend printing cost. In addition to printing costs, the committee needs to distribute certificates to all attendees after the event ends. This creates a process that is not efficient in terms of time and cost. The committee must look for participant certificates when distributing them, at the same time participants must provide time to queue again after the event ends in order to get a certificate.  
**Solution Offered:** The application of an online event registration system provides participant e-certificate features. When the participant's QRcode has been scanned by the committee using a QR Code Reader and its presence has been verified, the participant can download the e-certificate from the website by entering the full name that has been registered and the registrant's ID listed on the e-ticket. With the presence of the e-certificate feature, the committee does not need to share certificates one by one with participants and does not need to pay the cost of printing certificates and participants do not need to queue again to the committee table to obtain certificates.

After analysing problems and offering solution, conventional registration process can be simplified using the help of event

registration system. The flow of the event registration process that uses QRCode on e-Vent shown in Figure 6.

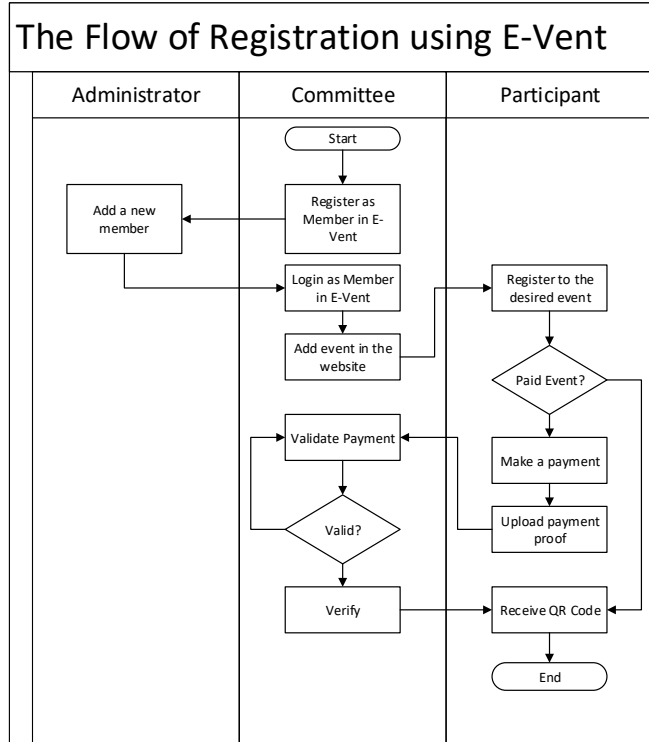


Fig. 6. Event Re-registration using E-Vent Flowchart

Network Architecture of E-vent Registration System shown in Figure 7.

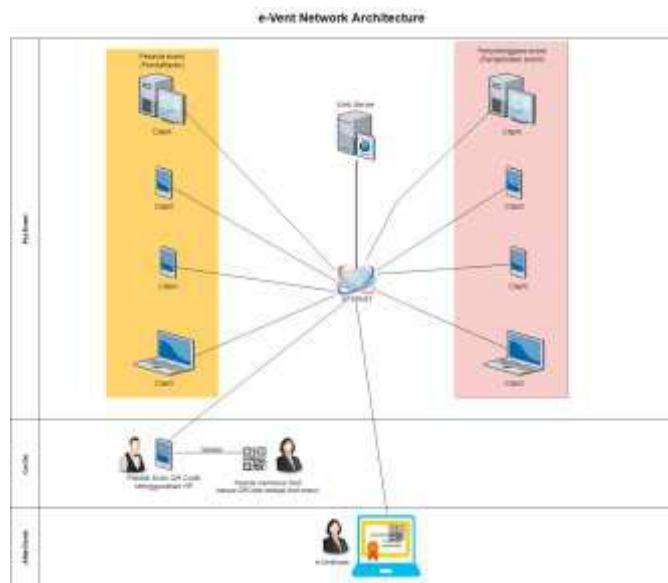


Fig. 7. E-Vent Network Architecture

Based on the solutions mentioned before and e-Vent architecture, the researcher developed a system for managing registration, ticketing, QR code reader & validation and e-certificate using framework codeIgniter as a backend, ciqr code library as a QR code generator, MySql for storing databases,

and Android Studio for the development of a QR code reader and data validation.



Fig. 8. E-Vent Landing Page

At the landing page shown in Figure 8, the systems will be displayed a list of events held by event organizers who have been registered as members. Prospective participants can choose the event to be attended and see detailed information from the event. In this view there are some general information on the event such as time, place, ticket price, participant quota. Furthermore, prospective participants can immediately register themselves through eventkampus.info prospective participants choose the event they want. The registration form shown in Figure 9.



Fig. 9. E-Vent registration form

If the event is a paid event, the participants have to make a payment first and then upload proof of payment in the Upload Payment Proof Form shown in Figure 10.



Fig. 10. E-Vent registration form

After the Participant has uploaded proof of payment, proof of payment will be verified by the committee. If verified, the ticket in the form of a QR Code will be sent directly by e-mail to participants. On the ticket there are several information

such as date, time and place, and there is a QR Code that contains participant data. E-ticket shown in Figure 11.



Fig. 11. E-Vent E-ticket

During the day of the event, participants simply show the QR Code shown in E-ticket to be scanned by the committee using mobile apps that function as participant identity validators. The scanning process will change the status of participants in the database from 'not present' to 'attend'. If the event participant's status has been validated, then the event participant will be able to download e-certificate through the "Download Certificate" menu shown in Figure 12.



Fig. 12. Download Certificate Menu

## V. CONCLUSION

Events held in Indonesia tend to apply processes that are still using conventional methods. The conventional method causes some processes to be inefficient in terms of time and cost. Processes that run inefficiently such as the process of registering participants, re-registering participants, ticketing, and giving participant certificates. With the presence of E-Vent, it is expected to increase efficiency in these processes, especially in the registration process such as the presence of online registration features, e-tickets, QR Codes, and e-certificates. E-Vent offers convenience in managing participant and event data, participant registration, administration and validation, and certificate distribution because it can be done anywhere and anytime.

## ACKNOWLEDGMENT

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*by* Clara Hetty

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# e-Vent: Support System for Event Registration

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**Abstract**— Registration, ticketing, and valid certificates are a series of work that must be done by event organizer. The registration, ticketing, and certificate issuance stages are often carried out using conventional or manual methods using stationery, print, and paper media. The conventional method is often an obstacle that causes the program to run less smoothly. This problem can be overcome by applying e-registration technology and QR Code as a substitute for tickets and e-certificates. Cellular technology such as smartphone can be the right solution for event organizers to overcome these obstacles. The application of an event registration system (e-Vent) that combines e-registration technology and QR Code as validation of registration and certificates is an effective and easy solution in implementing the stages of procuring an event. With E-Registration, data on participants who have registered will be stored in the database and will be displayed using the QR Code as the entry ticket sent to the participant's email. With this, QR Code readers can access data quickly to validate event participant data. The process of filling out the registration form can be done anywhere and anytime and the registration verification process can be done more quickly and accurately through this e-Vent system. The e-Vent system is designed using the FAST method and uses CodeIgniter as a development framework for web admins and Android Studio as a tool for developing QR Code reader validator applications.

**Keywords**— registration; event; QR Code; ticketing; certificates; validation

## I. INTRODUCTION

The development of increasingly advanced and rapid information technology has now spread in almost all fields such as education, event organizer, business, health, and government. Information technology has enhanced the ability to exchange knowledge, and accelerate the flow of information and communication [1]. In addition, its use can also have a positive impact on business productivity and performance [2]. This technology plays a very important role to ensure the organization runs more effectively and efficiently, one of which is when an event is held. One series of activities in organizing an event is the registration of participants. Registration is done to collect prospective participant data regarding the event to be held. An organization that organizes an event or event requires a registration process for participants to take part in the event. Therefore, a registration process that is fast, precise, and easy is needed so that the event is held as expected.

Registration is one of the important aspects that are needed by the organization when conducting an activity or event such as a seminar, show, conference, etc. Registration will always be required for prospective participants to participate in an activity by entering their data. Meanwhile for the organizers, registration is needed to monitor participants' personal data and the number of participants who attend certain events. With this registration process, event organizers can also confirm to participants who have filled in their personal data regarding the certainty of attendance.

The registration process that is done manually requires more costs for the purchase of stationery and registration paper so that it tends to be inefficient and there may be problems when registering. The use of paper is also very risky for possibilities such as being torn, burned, destroyed by water, or may be lost due to misplacement. Meanwhile, the process of validating participants with signatures when re-registration using paper media can take a long time especially if the number of participants reaches hundreds. The need for places for registration and registration staff can also incur additional costs. With the adoption of e-registration, it is expected that event organizers will benefit in terms of ease of error correction, more accurate and consistent data recording, easy data retrieval, storage, access, confirmation, avoiding unauthorized data access, reducing paper usage, increasing portability / mobility in data recording and backup, and shorter processing time. From the user side, it is expected that users will be more facilitated in the registration process [3].

The current trend in the use of information technology, especially smartphones, has touched almost all people. This telecommunications technology is developing very rapidly following the needs of the community for practical and flexible media to support their daily activities. With the widespread use of smartphones, this can be an opportunity that the smartphone can be used for the registration system at an event. One of the features of a smartphone that is interesting to use is the camera features. The camera feature that has been installed in almost all smartphones can be used for the application of a validation system by using it as a QR (Quick Response) Code reader. QR Code is one of the popular technologies because it is cheap, easy to produce, and easy to use when compared to other technologies [4].

The transformation from the manual registration process that was changed to mobile technology through the e-Registration system and validation using the QR Code will

make it more effective and efficient. This transformation can be the right solution by developing an e-Vent mobile application that utilizes website technology as e-Registration and QR Code simultaneously. e-Vent is a registration system that uses QR Code technology as proof of validation of event registration and website technology as a place of registration.

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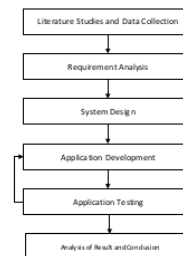


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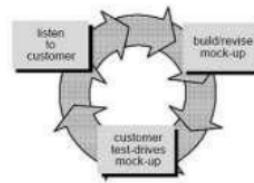


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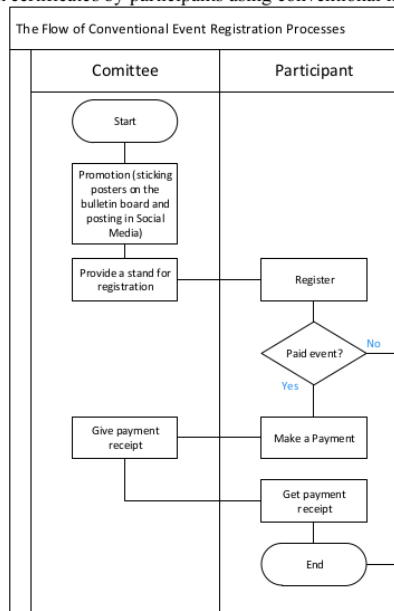


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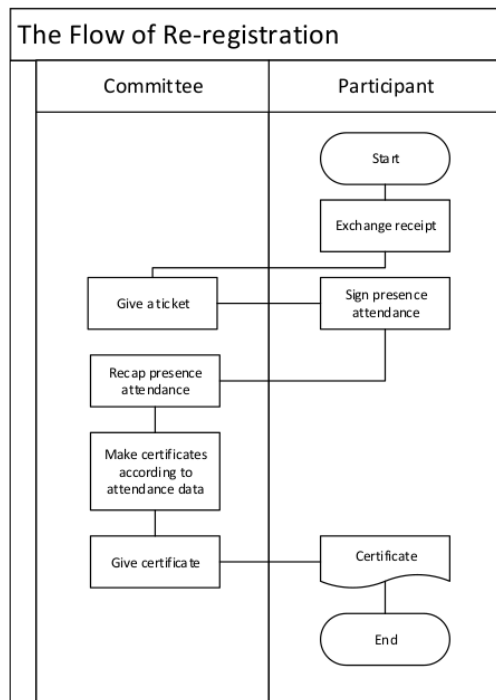


Fig. 5. Conventional Event Re-registration Flowchart

However, conventional registration method has several weaknesses and problems. Analysis of problems that arise from convention method and the solution offered such as:

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- Problem:** During Re-registration, Event organizers tend to still use paper as a participant registration media, causing participants to come or even queue to enter the location of the event. Again, the use of paper has the potential to be damaged or lost.

**Solution Offered:** The application of the online event registration system also provides a QRCode Reader

feature for event organizers to replace conventional verification methods such as participant presence form using paper. QR codes obtained by participants after registering will be shown to the event committee during the registration process to verify their attendance. With the transition of the registration process from the paper media presence method to attendance verification by scanning the QRcode participant using the QR Code Reader, it is expected that the participants' queuing time and the user of presence attendance paper can be reduced.

- Problem:** For ticketing, events held still tend to use physical tickets which require the committee to issue ticket printing costs. Physical tickets purchased by participants after registration must be taken when attending the event as proof of registration. Such physical tickets have the potential to be lost or damaged so that they can harm participants in terms of material.

**Solution offered:** The application of an online event registration system provides an e-ticket in which there is also a participant's QR code to replace the physical ticket. The e-ticket was sent to the participant's e-mail according to the e-mail registered. When participants attend the location during the event, Participants only need to show the e-ticket to the event committee. The QR code listed in the e-ticket will be scanned using the mobile app to verify participants' attendance. By utilizing QRCode and its Reader tools, it is expected to reduce physical ticket loss or damage.
- Problem:** In terms of certificate given, current events tend to provide physical certificates for participants as proof of participation. These physical certificates require the committee to spend printing cost. In addition to printing costs, the committee needs to distribute certificates to all attendees after the event ends. This creates a process that is not efficient in terms of time and cost. The committee must look for participant certificates when distributing them, at the same time participants must provide time to queue again after the event ends in order to get a certificate.

**Solution Offered:** The application of an online event registration system provides participant e-certificate features. When the participant's QRcode has been scanned by the committee using a QR Code Reader and its presence has been verified, the participant can download the e-certificate from the website by entering the full name that has been registered and the registrant's ID listed on the e-ticket. With the presence of the e-certificate feature, the committee does not need to share certificates one by one with participants and does not need to pay the cost of printing certificates and participants do not need to queue again to the committee table to obtain certificates.

After analysing problems and offering solution, conventional registration process can be simplified using the help of event



registration system. The flow of the event registration process that uses QRCode on e-vent shown in Figure 6.

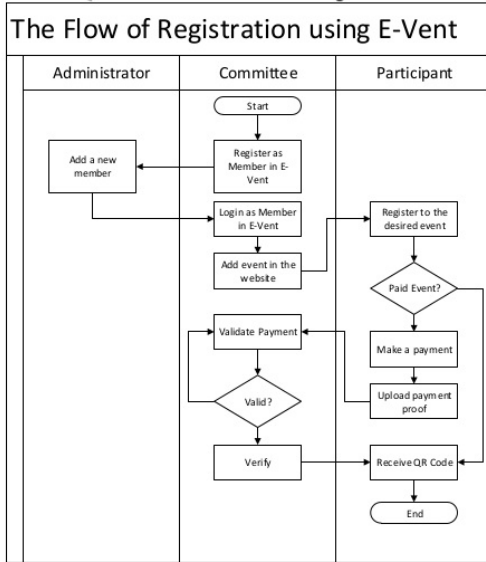


Fig. 6. Event Re-registration using E-Vent Flowchart

Network Architecture of E-vent Registration System shown in Figure 7.

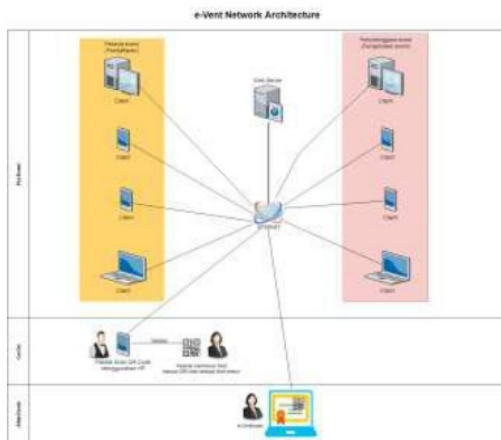


Fig. 7. E-Vent Network Architecture

Based on the solutions mentioned before and e-Vent architecture, the researcher developed a system for managing registration, ticketing, QR code reader & validation and e-certificate using framework codeIgniter as a backend, cqrqcode library as a QR code generator, MySql for storing databases,

and Android Studio for the development of a QR code reader and data validation.



Fig. 8. E-Vent Landing Page

At the landing page shown in Figure 8, the systems will be displayed a list of events held by event organizers who have been registered as members. Prospective participants can choose the event to be attended and see detailed information from the event. In this view there are some general information on the event such as time, place, ticket price, participant quota. Furthermore, prospective participants can immediately register themselves through eventkampus.info prospective participants choose the event they want. The registration form shown in Figure 9.



Fig. 9. E-Vent registration form

If the event is a paid event, the participants have to make a payment first and then upload proof of payment in the Upload Payment Proof Form shown in Figure 10.



Fig. 10. E-Vent registration form

After the Participant has uploaded proof of payment, proof of payment will be verified by the committee. If verified, the ticket in the form of a QR Code will be sent directly by e-mail to participants. On the ticket there are several information



such as date, time and place, and there is a QR Code that contains participant data. E-ticket shown in Figure 11.



Fig. 11. E-Vent E-ticket

During the day of the event, participants simply show the QR Code shown in E-ticket to be scanned by the committee using mobile apps that function as participant identity validators. The scanning process will change the status of participants in the database from 'not present' to 'attend'. If the event participant's status has been validated, then the event participant will be able to download e-certificate through the "Download Certificate" menu shown in Figure 12.



Fig. 12. Download Certificate Menu

## V. CONCLUSION

Events held in Indonesia tend to apply processes that are still using conventional methods. The conventional method causes some processes to be inefficient in terms of time and cost. Processes that run inefficiently such as the process of registering participants, re-registering participants, ticketing, and giving participant certificates. With the presence of E-Vent, it is expected to increase efficiency in these processes, especially in the registration process such as the presence of online registration features, e-tickets, QR Codes, and e-certificates. E-Vent offers convenience in managing participant and event data, participant registration, administration and validation, and certificate distribution because it can be done anywhere and anytime.

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