

BAB IV

KESIMPULAN DAN SARAN

IV.1 Kesimpulan

Dari hasil pengolahan dan analisis data 100 kuesioner yang telah dilakukan dapat ditarik kesimpulan sebagai berikut

1) Uji validitas dan reliabilitas

Semua variabel dalam kuesioner ini layak untuk digunakan dalam pengambilan data sesuai dengan variabel yang ingin diukur dalam penelitian.

2) Analisis karakteristik responden

Untuk mengolah data karakteristik responden ini digunakan metode analisis persentase. Karakteristik pertama, yaitu perbedaan jenis kelamin memiliki komposisi cukup berimbang, dimana 52 orang penjawab adalah laki-laki, sedangkan sisanya 48 orang penjawab adalah perempuan. Sedangkan untuk karakteristik responden yang kedua, yaitu pengeluaran per bulan untuk makan di luar memperoleh hasil 81 orang mengeluarkan uang \leq Rp 500.000,00 per bulan untuk makan di luar dan 19 orang mengeluarkan uang $>$ Rp 500.000,00 per bulan untuk makan di luar.

3) Analisis Regresi Berganda

a. Pengaruh *service quality* dan *total perceived price* terhadap niat beli konsumen

Dari pengolahan data secara simultan dapat disimpulkan bahwa *service quality* dan *total perceived price* memiliki pengaruh yang signifikan terhadap niat beli konsumen pada restoran cepat saji McDonald's. Sedangkan jika diujikan secara parsial diperoleh hasil bahwa *service quality* berpengaruh signifikan terhadap niat beli konsumen, begitu juga dengan *total perceived price* berpengaruh signifikan terhadap niat beli konsumen.

b. Pengaruh dimensi-dimensi dalam *service quality* dan *total perceived price* terhadap niat beli konsumen

Dari pengolahan data secara simultan diperoleh hasil bahwa dimensi keandalan, dimensi daya tanggap, dimensi keyakinan, dimensi empati, dimensi berwujud, dimensi moneter, dan dimensi nonmoneter memiliki pengaruh yang signifikan dalam menentukan niat beli konsumen pada restoran cepat saji McDonald's. Sedangkan jika diujikan secara parsial diperoleh hasil bahwa dimensi-dimensi yang berpengaruh signifikan terhadap niat beli konsumen jika berdiri sendiri adalah dimensi keandalan, jaminan, berwujud, dan moneter, sedangkan yang tidak berpengaruh signifikan adalah dimensi daya tanggap, empati, dan nonmoneter.

IV.2 Saran

Dari kesimpulan di atas peneliti ingin memberikan saran pada restoran cepat saji McDonald's terutama pada beberapa dimensi yang dirasa perlu

memperoleh perhatian karena memiliki pengaruh yang signifikan untuk meningkatkan niat beli konsumen

a. Dimensi *service quality* dan *total perceived price*

Berdasarkan hasil penelitian yang dilakukan, *service quality* dan *total perceived price* memiliki pengaruh yang signifikan terhadap niat beli konsumen, oleh karena itu peneliti memiliki saran agar pihak manajemen McDonald's senantiasa melakukan evaluasi terhadap kualitas kinerja atas dimensi-dimensi yang termasuk dalam *service quality* serta *total perceived price*, terutama dimensi yang berpengaruh signifikan terhadap niat beli konsumen, yaitu dimensi keandalan, keyakinan, berwujud dan moneter.

b. Dimensi *reliability* (keandalan)

Dimensi ini mencakup kualitas rasa yang baik, kualitas penyajian yang baik, karyawan yang cekatan, terampil dan simpatik pada konsumen. Pelayanan yang sudah ada dan cukup baik ini harus tetap dipertahankan dan lebih baik jika kualitasnya ditingkatkan untuk menarik konsumen lebih besar, misalnya tetap menggunakan bahan-bahan makanan dan minuman yang terbaik untuk menjaga kualitas cita rasa

c. Dimensi *assurance* (jaminan)

Dimensi ini dititikberatkan pada karyawan, yaitu sikap, pengetahuan, kemampuan, kejujuran, serta dukungan fasilitas yang diberikan untuk kelancaran pengerjaan tugas mereka. Untuk tetap

mempertahankan atau meningkatkan kualitas karyawan, peneliti mempunyai saran agar manajemen McDonald's selalu memberikan perhatian pada karyawannya, memperlakukan mereka sebagai rekan kerja bukan atasan dengan bawahan.

d. Dimensi *tangible* (berwujud)

Dari hasil penelitian, kegiatan operasional McDonald's khususnya yang termasuk dalam dimensi berwujud berpengaruh signifikan terhadap niat beli konsumen. Oleh karena itu peneliti ingin memberikan saran untuk mempertahankan atau meningkatkan kualitasnya, salah satunya adalah selalu menjaga kebersihan, kerapian, dan keindahan baik tempat maupun penampilan karyawan.

e. Dimensi *monetary* (moneter)

Hasil penelitian menunjukkan bahwa dimensi moneter memiliki pengaruh yang signifikan terhadap niat beli konsumen. Oleh karena itu peneliti memiliki saran agar McDonald's tetap memberikan harga kompetitif namun tetap memprioritaskan kualitas yang terbaik bagi para konsumennya agar mampu bersaing dengan restoran cepat saji lainnya atau jika memungkinkan mengambil pangsa pasar restoran cepat saji sejenis lainnya.

IV.3 Keterbatasan

Dalam penelitian ini penulis tidak lepas dari kelemahan. Adapun kelemahan dalam penelitian ini adalah penggunaan instrumen kuesioner yang memungkinkan adanya perbedaan persepsi responden terhadap pertanyaan

yang tercantum, sehingga diharapkan untuk penelitian sejenis selanjutnya dapat digunakan atau didukung pilihan instrumen lain, seperti wawancara terhadap responden. Kelemahan yang lain yaitu keterbatasan biaya dan waktu yang dimiliki penulis sehingga lokasi dan jumlah kuesioner yang ada belum tentu dapat mewakili populasi.



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LAMPIRAN 1

KUESIONER

KUESIONER

Dengan hormat,

Untuk memperoleh data guna penyusunan skripsi, saya mengadakan penelitian dengan judul “Pengaruh *Service Quality* dan *Total Perceived Price* Terhadap Niat Beli Konsumen Pada Restoran Cepat Saji McDonald.” Penyusunan skripsi ini merupakan salah satu tugas akhir guna meraih gelar Sarjana Ekonomi dari Universitas Atma Jaya Yogyakarta.

Atas kesediaan serta kerjasama Anda dalam menjawab dan mengisi kuisisioner berikut ini dengan sebenar-benarnya untuk mendukung penelitian, saya mengucapkan terima kasih.

Peneliti,

(Fransiska Atiek Kristianti)

NIM : 02.03.13397

Perceived service quality adalah kualitas dari suatu merek jasa yang diharapkan/ dipersepsikan dalam benak seorang konsumen. Sedangkan *perceived price* adalah penilaian konsumen mengenai rata-rata harga yang dibandingkan dengan pesaing-pesaingnya. Dalam penelitian yang diukur adalah sejauh mana niat beli konsumen ditinjau dari persepsi dan tanggapan konsumen terhadap dimensi-dimensi kualitas jasa dan harga yang ditawarkan oleh restoran *fast food* McDonald.

Jawablah pertanyaan-pertanyaan di bawah ini dengan memberikan tanda (√) sesuai dengan pendapat Anda.

SS : Sangat Setuju, memiliki bobot = 5

S : Setuju, memiliki bobot = 4

N : Netral, memiliki bobot = 3

TS : Tidak Setuju, memiliki bobot = 2

STS : Sangat Tidak Setuju, memiliki bobot = 1

I. Karakteristik Responden

A. Jenis kelamin Anda

Laki-laki

Perempuan

B. Pengeluaran Anda per bulan untuk makan di luar

≤ Rp 500.000,00

> Rp 500.000

C. Apakah Anda pernah melakukan pembelian di restoran cepat saji McDonald?

Ya

Tidak

II. Dimensi dimensi *service quality*, *total perceived price*, dan niat beli konsumen

A. Pertanyaan-pertanyaan berkaitan dengan dimensi-dimensi *service quality*

| A. Dimensi Reliability (Keandalan) | SS | S | N | TS | STS |
|--|----|---|---|----|-----|
| 1. Produk makanan dan minuman yang ditawarkan McDonald memiliki kualitas rasa yang baik | | | | | |
| 2. Produk makanan dan minuman yang ditawarkan McDonald memiliki kualitas penyajian yang baik (contoh: wadah yang bersih) | | | | | |
| 3. Karyawan McDonald cekatan dan terampil dalam melayani permintaan konsumen | | | | | |
| 4. Karyawan McDonald memiliki sikap simpatik terhadap konsumen | | | | | |
| B. Dimensi Responsiveness (Daya Tanggap) | SS | S | N | TS | STS |
| 1. Karyawan McDonald cepat tanggap terhadap keinginan konsumen (contoh: karyawan dengan cepat mengetahui produk makanan yang dimaksud, diinginkan konsumen) | | | | | |
| 2. Karyawan McDonald cepat tanggap dalam menyelesaikan masalah yang dihadapi konsumen (contoh: membersihkan meja yang sudah dipakai konsumen sebelumnya untuk dipakai konsumen lain) | | | | | |
| 3. Karyawan McDonald akan memberi informasi pada konsumen jika ada pesanan yang membutuhkan waktu tunggu agak lama | | | | | |
| C. Dimensi Assurance (Jaminan) | SS | S | N | TS | STS |
| 1. Karyawan McDonald bersikap sopan dan ramah terhadap konsumen | | | | | |
| 2. Karyawan McDonald memiliki pengetahuan | | | | | |

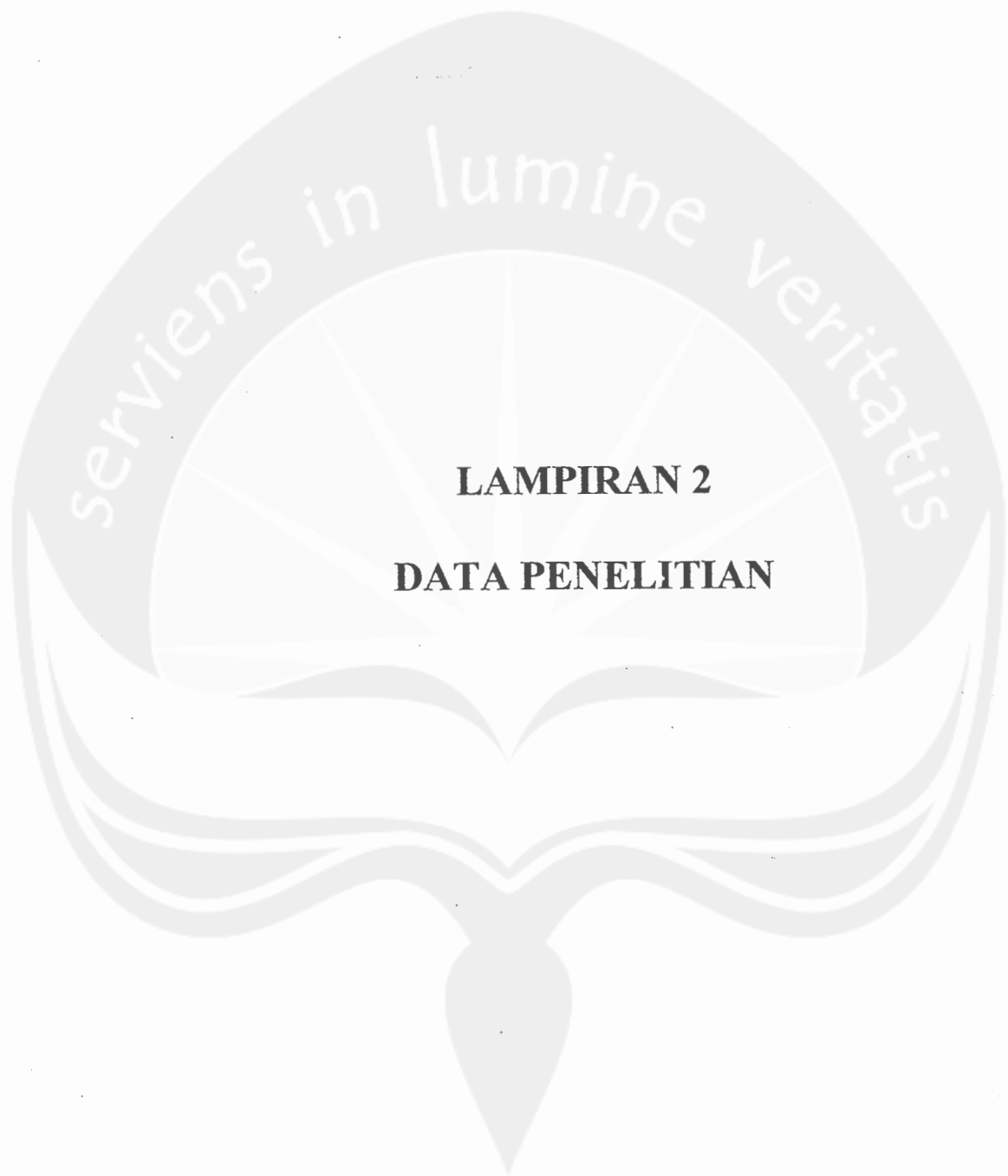
| | | | | | | |
|-----------|--|----|---|---|----|-----|
| | dan kemampuan dalam bidang pekerjaannya (contoh: info menu makanan yang ditawarkan) | | | | | |
| 3. | Karyawan McDonald dapat dipercaya kejujurannya oleh konsumen | | | | | |
| 4. | McDonald memberi dukungan pada karyawannya agar dapat melaksanakan tugas mereka dengan baik (contoh: penggunaan peralatan dan pakaian seragam) | | | | | |
| D. | Dimensi <i>Empathy</i> (Empati) | SS | S | N | TS | STS |
| 1. | Karyawan McDonald memahami kebutuhan konsumen | | | | | |
| 2. | Pelayanan McDonald pada konsumen tidak memandang status sosial | | | | | |
| 3. | Karyawan McDonald memberikan perhatian untuk kenyamanan konsumen | | | | | |
| 4. | Kerjasama diantara karyawan McDonald baik (misal: kerjasama karyawan saat melayani pesanan makanan/ minuman dari konsumen) | | | | | |
| E. | Dimensi <i>Tangible</i> (Berwujud) | SS | S | N | TS | STS |
| 1. | Makanan dan minuman yang disajikan McDonald sesuai dengan standar suhu | | | | | |
| 2. | Makanan dan minuman yang disajikan McDonald sesuai dengan standar rasa | | | | | |
| 3. | Desain interior restoran McDonald menarik | | | | | |
| 4. | McDonald memiliki menu yang bervariasi | | | | | |
| 5. | McDonald menjaga tingkat kebersihan peralatan dan lingkungan kerja | | | | | |
| 6. | Penampilan karyawan McDonald bersih | | | | | |

B. Pertanyaan-pertanyaan berkaitan dengan dimensi-dimensi *total perceived price*

| A. | Moneter | SS | S | N | TS | STS |
|----|--|----|---|---|----|-----|
| 1. | Harga yang ditawarkan McDonald sebanding dengan kualitas yang diberikan | | | | | |
| 2. | Harga yang ditawarkan McDonald bersaing dengan restoran <i>fast food</i> sejenis lainnya | | | | | |
| B. | Nonmoneter | SS | S | N | TS | STS |
| 1. | Waktu tunggu yang singkat bagi konsumen antara memesan makanan dengan menerima pesanan makanan | | | | | |
| 2. | Antrian untuk memesan makanan cepat | | | | | |
| 3. | Lokasi restoran McDonald mudah dicapai | | | | | |

C. Pertanyaan-pertanyaan berkaitan dengan niat beli konsumen

| | Niat beli konsumen | SS | S | N | TS | STS |
|----|---|----|---|---|----|-----|
| 1. | Jika saya lapar, saya akan memilih makan di McDonald daripada di restoran lain yang menawarkan menu yang sama | | | | | |
| 2. | Saya tetap akan memilih makan di McDonald walau restoran lain menawarkan potongan harga pada menu yang sama, misal ayam goreng crispy | | | | | |
| 3. | Saya senang mencoba produk-produk baru yang ditawarkan McDonald | | | | | |
| 4. | Jika saya sedang ingin makan ayam goreng, saya memilih makan di McDonald | | | | | |



LAMPIRAN 2

DATA PENELITIAN

Case Summaries

| | Jenis kelamin | Pengeluaran | Pembelian di McDonald's | Ret_1 | Ret_2 | Ret_3 | Ret_4 | Res_1 |
|----|---------------|-------------|----------------------------|-------|-------|-------|-------|-------|
| 1 | 2 | 1 | 1 | 4 | 4 | 4 | 4 | 4 |
| 2 | 2 | 1 | 1 | 4 | 4 | 4 | 4 | 4 |
| 3 | 2 | 1 | 1 | 4 | 4 | 4 | 4 | 4 |
| 4 | 2 | 1 | 1 | 4 | 5 | 4 | 3 | 4 |
| 5 | 2 | 2 | 1 | 2 | 4 | 3 | 3 | 4 |
| 6 | 2 | 2 | 1 | 4 | 4 | 4 | 4 | 4 |
| 7 | 2 | 1 | 1 | 5 | 5 | 4 | 4 | 4 |
| 8 | 2 | 2 | 1 | 4 | 4 | 4 | 4 | 4 |
| 9 | 2 | 1 | 1 | 5 | 5 | 4 | 4 | 4 |
| 10 | 2 | 1 | 1 | 5 | 5 | 5 | 5 | 5 |
| 11 | 2 | 1 | 1 | 4 | 5 | 4 | 4 | 4 |
| 12 | 2 | 2 | 1 | 4 | 4 | 4 | 4 | 5 |
| 13 | 2 | 2 | 1 | 5 | 5 | 4 | 4 | 4 |
| 14 | 2 | 2 | 1 | 5 | 5 | 5 | 4 | 4 |
| 15 | 2 | 1 | 1 | 4 | 4 | 4 | 4 | 4 |
| 16 | 2 | 1 | 1 | 4 | 4 | 3 | 3 | 3 |
| 17 | 2 | 1 | 1 | 4 | 4 | 3 | 3 | 4 |
| 18 | 2 | 1 | 1 | 4 | 4 | 3 | 3 | 4 |
| 19 | 2 | 1 | 1 | 4 | 4 | 3 | 3 | 4 |
| 20 | 2 | 1 | 1 | 4 | 4 | 4 | 3 | 4 |
| 21 | 2 | 1 | 1 | 5 | 4 | 4 | 4 | 4 |
| 22 | 2 | 1 | 1 | 4 | 4 | 3 | 3 | 4 |
| 23 | 2 | 2 | 1 | 4 | 4 | 4 | 4 | 4 |
| 24 | 2 | 2 | 1 | 3 | 4 | 4 | 4 | 4 |
| 25 | 2 | 2 | 1 | 4 | 4 | 3 | 4 | 4 |
| 26 | 2 | 1 | 1 | 4 | 4 | 4 | 4 | 4 |
| 27 | 2 | 1 | 1 | 4 | 4 | 4 | 4 | 4 |
| 28 | 2 | 1 | 1 | 4 | 4 | 4 | 4 | 4 |
| 29 | 2 | 1 | 1 | 4 | 4 | 3 | 4 | 3 |
| 30 | 2 | 1 | 1 | 4 | 5 | 3 | 4 | 4 |
| 31 | 2 | 1 | 1 | 5 | 5 | 4 | 4 | 4 |
| 32 | 2 | 2 | 1 | 4 | 4 | 4 | 4 | 4 |
| 33 | 2 | 1 | 1 | 4 | 4 | 4 | 3 | 4 |
| 34 | 2 | 1 | 1 | 4 | 4 | 3 | 4 | 4 |
| 35 | 2 | 1 | 1 | 3 | 4 | 3 | 3 | 2 |
| 36 | 2 | 1 | 1 | 4 | 4 | 3 | 3 | 4 |
| 37 | 2 | 1 | 1 | 4 | 4 | 3 | 3 | 2 |
| 38 | 2 | 1 | 1 | 4 | 4 | 4 | 4 | 4 |
| 39 | 2 | 1 | 1 | 5 | 4 | 4 | 4 | 4 |
| 40 | 2 | 1 | 1 | 4 | 4 | 3 | 3 | 4 |
| 41 | 2 | 1 | 1 | 4 | 5 | 5 | 4 | 4 |
| 42 | 2 | 1 | 1 | 5 | 5 | 4 | 5 | 5 |
| 43 | 1 | 1 | 1 | 5 | 5 | 4 | 5 | 5 |
| 44 | 1 | 1 | 1 | 5 | 4 | 5 | 5 | 4 |
| 45 | 1 | 1 | 1 | 5 | 4 | 5 | 5 | 5 |
| 46 | 1 | 1 | 1 | 5 | 5 | 5 | 5 | 5 |
| 47 | 1 | 1 | 1 | 5 | 5 | 4 | 4 | 4 |
| 48 | 1 | 1 | 1 | 5 | 4 | 5 | 5 | 5 |
| 49 | 1 | 1 | 1 | 4 | 4 | 4 | 4 | 5 |
| 50 | 1 | 1 | 1 | 4 | 4 | 4 | 5 | 5 |
| 51 | 1 | 1 | 1 | 4 | 4 | 3 | 2 | 4 |
| 52 | 1 | 1 | 1 | 5 | 4 | 5 | 5 | 5 |
| 53 | 1 | 1 | 1 | 4 | 4 | 3 | 2 | 4 |
| 54 | 1 | 1 | 1 | 5 | 4 | 4 | 4 | 4 |
| 55 | 2 | 1 | 1 | 4 | 4 | 3 | 3 | 4 |

Case Summaries

| | Jenis kelamin | Pengeluaran | Pembelian di McDonald's | Rel_1 | Rel_2 | Rel_3 | Rel_4 | Res_1 |
|-----|---------------|-------------|----------------------------|-------|-------|-------|-------|-------|
| 56 | 1 | 2 | 1 | 4 | 4 | 3 | 3 | 4 |
| 57 | 1 | 1 | 1 | 4 | 4 | 4 | 4 | 4 |
| 58 | 1 | 1 | 1 | 4 | 4 | 4 | 4 | 4 |
| 59 | 1 | 1 | 1 | 4 | 5 | 5 | 3 | 4 |
| 60 | 1 | 1 | 1 | 5 | 5 | 4 | 5 | 5 |
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| 62 | 1 | 1 | 1 | 5 | 5 | 5 | 5 | 4 |
| 63 | 1 | 1 | 1 | 5 | 5 | 4 | 5 | 5 |
| 64 | 1 | 1 | 1 | 5 | 5 | 4 | 5 | 5 |
| 65 | 1 | 1 | 1 | 5 | 5 | 5 | 5 | 5 |
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| 67 | 1 | 1 | 1 | 5 | 4 | 5 | 5 | 5 |
| 68 | 1 | 1 | 1 | 4 | 5 | 4 | 5 | 5 |
| 69 | 1 | 1 | 1 | 5 | 4 | 5 | 5 | 5 |
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| 71 | 1 | 1 | 1 | 5 | 5 | 5 | 5 | 4 |
| 72 | 1 | 1 | 1 | 5 | 5 | 4 | 5 | 5 |
| 73 | 1 | 1 | 1 | 5 | 5 | 4 | 5 | 5 |
| 74 | 1 | 1 | 1 | 5 | 5 | 5 | 4 | 5 |
| 75 | 1 | 1 | 1 | 5 | 4 | 4 | 4 | 4 |
| 76 | 1 | 1 | 1 | 5 | 4 | 5 | 5 | 5 |
| 77 | 1 | 1 | 1 | 5 | 4 | 4 | 5 | 5 |
| 78 | 1 | 1 | 1 | 5 | 5 | 4 | 5 | 5 |
| 79 | 1 | 1 | 1 | 5 | 5 | 4 | 5 | 5 |
| 80 | 1 | 1 | 1 | 5 | 5 | 4 | 5 | 5 |
| 81 | 1 | 1 | 1 | 5 | 5 | 5 | 4 | 5 |
| 82 | 1 | 1 | 1 | 5 | 5 | 4 | 4 | 4 |
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| 84 | 1 | 1 | 1 | 5 | 5 | 5 | 4 | 5 |
| 85 | 1 | 1 | 1 | 5 | 5 | 5 | 4 | 5 |
| 86 | 1 | 1 | 1 | 5 | 5 | 4 | 5 | 5 |
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| 93 | 1 | 1 | 1 | 4 | 4 | 3 | 3 | 4 |
| 94 | 1 | 1 | 1 | 4 | 4 | 4 | 3 | 3 |
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| 96 | 2 | 2 | 1 | 3 | 3 | 4 | 3 | 4 |
| 97 | 2 | 2 | 1 | 3 | 4 | 4 | 4 | 4 |
| 98 | 2 | 2 | 1 | 4 | 4 | 3 | 3 | 3 |
| 99 | 2 | 2 | 1 | 4 | 4 | 4 | 4 | 3 |
| 100 | 2 | 2 | 1 | 5 | 4 | 4 | 4 | 4 |

Case Summaries

| | Res_2 | Res_3 | Ass_1 | Ass_2 | Ass_3 | Ass_4 | Emp_1 | Emp_2 | Emp_3 |
|----|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 1 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 2 | 3 |
| 2 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 3 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 4 |
| 4 | 4 | 4 | 5 | 3 | 3 | 4 | 4 | 5 | 4 |
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| 6 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 4 | 3 |
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| 24 | 4 | 3 | 4 | 3 | 3 | 3 | 4 | 4 | 4 |
| 25 | 3 | 4 | 4 | 4 | 3 | 4 | 4 | 3 | 4 |
| 26 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 27 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 4 |
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| 35 | 3 | 3 | 4 | 4 | 3 | 4 | 3 | 2 | 3 |
| 36 | 3 | 4 | 4 | 4 | 3 | 4 | 3 | 3 | 3 |
| 37 | 3 | 3 | 4 | 4 | 3 | 4 | 3 | 4 | 3 |
| 38 | 3 | 3 | 4 | 3 | 3 | 4 | 4 | 4 | 3 |
| 39 | 5 | 4 | 4 | 3 | 3 | 4 | 3 | 4 | 4 |
| 40 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 3 |
| 41 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 4 |
| 42 | 5 | 5 | 5 | 5 | 4 | 4 | 4 | 4 | 4 |
| 43 | 5 | 5 | 4 | 5 | 5 | 5 | 4 | 5 | 5 |
| 44 | 5 | 5 | 5 | 5 | 4 | 4 | 5 | 5 | 4 |
| 45 | 4 | 4 | 5 | 5 | 5 | 4 | 5 | 5 | 4 |
| 46 | 4 | 5 | 5 | 5 | 5 | 5 | 4 | 4 | 4 |
| 47 | 5 | 5 | 5 | 4 | 5 | 5 | 5 | 5 | 4 |
| 48 | 5 | 5 | 4 | 4 | 4 | 4 | 5 | 4 | 4 |
| 49 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 5 | 5 |
| 50 | 4 | 4 | 5 | 5 | 4 | 5 | 5 | 4 | 4 |
| 51 | 4 | 4 | 3 | 4 | 2 | 3 | 3 | 3 | 4 |
| 52 | 5 | 4 | 5 | 5 | 4 | 4 | 5 | 5 | 5 |
| 53 | 4 | 4 | 1 | 4 | 3 | 4 | 4 | 5 | 2 |
| 54 | 4 | 3 | 4 | 4 | 4 | 4 | 3 | 4 | 4 |
| 55 | 4 | 5 | 3 | 4 | 3 | 5 | 3 | 3 | 3 |

Case Summaries

| | Res_2 | Res_3 | Ass_1 | Ass_2 | Ass_3 | Ass_4 | Emp_1 | Emp_2 | Emp_3 |
|-----|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 56 | 4 | 2 | 4 | 3 | 4 | 4 | 4 | 3 | 4 |
| 57 | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 3 | 3 |
| 58 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 4 |
| 59 | 4 | 5 | 5 | 5 | 5 | 5 | 4 | 4 | 4 |
| 60 | 4 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 5 |
| 61 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 5 |
| 62 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 4 | 4 |
| 63 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 5 |
| 64 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 5 |
| 65 | 4 | 5 | 5 | 4 | 5 | 5 | 4 | 5 | 5 |
| 66 | 4 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 5 |
| 67 | 5 | 5 | 4 | 5 | 5 | 4 | 5 | 5 | 4 |
| 68 | 5 | 5 | 5 | 4 | 4 | 5 | 4 | 5 | 5 |
| 69 | 5 | 5 | 5 | 5 | 3 | 5 | 5 | 5 | 5 |
| 70 | 5 | 4 | 5 | 5 | 3 | 5 | 5 | 5 | 5 |
| 71 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 5 |
| 72 | 4 | 5 | 5 | 4 | 5 | 4 | 5 | 5 | 5 |
| 73 | 5 | 4 | 5 | 5 | 4 | 4 | 4 | 4 | 4 |
| 74 | 5 | 4 | 5 | 4 | 4 | 4 | 5 | 5 | 5 |
| 75 | 5 | 5 | 4 | 5 | 4 | 5 | 5 | 4 | 4 |
| 76 | 5 | 5 | 4 | 4 | 4 | 5 | 5 | 5 | 5 |
| 77 | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| 78 | 5 | 5 | 5 | 5 | 4 | 4 | 5 | 5 | 4 |
| 79 | 4 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 5 |
| 80 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 5 |
| 81 | 5 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 4 |
| 82 | 4 | 5 | 5 | 5 | 4 | 4 | 4 | 4 | 4 |
| 83 | 4 | 5 | 4 | 4 | 4 | 4 | 5 | 5 | 4 |
| 84 | 5 | 4 | 5 | 5 | 5 | 5 | 4 | 5 | 5 |
| 85 | 5 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 4 |
| 86 | 4 | 4 | 5 | 5 | 5 | 5 | 4 | 5 | 5 |
| 87 | 4 | 5 | 4 | 5 | 5 | 4 | 5 | 5 | 5 |
| 88 | 5 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 89 | 4 | 4 | 3 | 3 | 4 | 4 | 3 | 4 | 4 |
| 90 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 4 |
| 91 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 3 | 4 |
| 92 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 93 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 3 |
| 94 | 3 | 2 | 4 | 4 | 4 | 4 | 3 | 3 | 3 |
| 95 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| 96 | 4 | 4 | 3 | 4 | 3 | 4 | 3 | 3 | 3 |
| 97 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 4 | 3 |
| 98 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 4 |
| 99 | 3 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 4 |
| 100 | 3 | 4 | 3 | 3 | 3 | 4 | 3 | 4 | 4 |

Case Summaries

| | Emp_4 | Tang_1 | Tang_2 | Tang_3 | Tang_4 | Tang_5 | Tang_6 | Mon_1 | Mon_2 |
|----|-------|--------|--------|--------|--------|--------|--------|-------|-------|
| 1 | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 4 |
| 2 | 4 | 4 | 4 | 2 | 2 | 4 | 4 | 4 | 4 |
| 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 4 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 3 |
| 5 | 4 | 4 | 5 | 4 | 5 | 5 | 3 | 2 | 3 |
| 6 | 3 | 4 | 4 | 4 | 5 | 3 | 3 | 4 | 3 |
| 7 | 4 | 4 | 4 | 4 | 5 | 5 | 4 | 4 | 5 |
| 8 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 9 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 4 |
| 10 | 5 | 5 | 5 | 4 | 4 | 5 | 5 | 4 | 4 |
| 11 | 4 | 4 | 5 | 4 | 5 | 5 | 5 | 5 | 5 |
| 12 | 4 | 2 | 4 | 2 | 2 | 4 | 4 | 3 | 4 |
| 13 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 14 | 4 | 5 | 4 | 3 | 3 | 4 | 4 | 4 | 4 |
| 15 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 16 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 3 |
| 17 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 4 |
| 18 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 4 | 5 |
| 19 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 4 | 5 |
| 20 | 3 | 3 | 3 | 4 | 4 | 4 | 4 | 2 | 4 |
| 21 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 3 | 3 |
| 22 | 4 | 5 | 4 | 3 | 5 | 4 | 4 | 3 | 5 |
| 23 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 3 | 4 |
| 24 | 4 | 3 | 3 | 3 | 2 | 4 | 4 | 2 | 3 |
| 25 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 4 |
| 26 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 27 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 28 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 29 | 4 | 3 | 4 | 5 | 4 | 4 | 5 | 3 | 3 |
| 30 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 3 |
| 31 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 3 |
| 32 | 3 | 3 | 4 | 4 | 4 | 4 | 3 | 3 | 4 |
| 33 | 3 | 4 | 4 | 3 | 2 | 4 | 4 | 3 | 4 |
| 34 | 4 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 4 |
| 35 | 4 | 5 | 4 | 3 | 5 | 3 | 5 | 4 | 4 |
| 36 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 4 | 4 |
| 37 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 3 | 4 |
| 38 | 3 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 4 |
| 39 | 3 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 3 |
| 40 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 41 | 4 | 4 | 5 | 4 | 5 | 5 | 5 | 4 | 2 |
| 42 | 4 | 4 | 5 | 5 | 5 | 5 | 5 | 4 | 4 |
| 43 | 4 | 5 | 5 | 4 | 5 | 5 | 4 | 4 | 5 |
| 44 | 5 | 5 | 4 | 4 | 3 | 4 | 4 | 4 | 4 |
| 45 | 4 | 5 | 4 | 5 | 5 | 4 | 5 | 4 | 4 |
| 46 | 5 | 4 | 4 | 5 | 5 | 5 | 5 | 4 | 4 |
| 47 | 4 | 4 | 5 | 5 | 5 | 4 | 4 | 4 | 4 |
| 48 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 49 | 4 | 4 | 5 | 2 | 3 | 5 | 4 | 4 | 5 |
| 50 | 4 | 4 | 5 | 5 | 5 | 5 | 5 | 4 | 4 |
| 51 | 4 | 4 | 4 | 2 | 4 | 3 | 4 | 3 | 3 |
| 52 | 4 | 4 | 5 | 5 | 4 | 4 | 5 | 4 | 4 |
| 53 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 2 | 4 |
| 54 | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 4 | 4 |
| 55 | 4 | 5 | 4 | 3 | 5 | 4 | 4 | 3 | 5 |

Case Summaries

| | Emp_4 | Tang_1 | Tang_2 | Tang_3 | Tang_4 | Tang_5 | Tang_6 | Mon_1 | Mon_2 |
|-----|-------|--------|--------|--------|--------|--------|--------|-------|-------|
| 56 | 4 | 3 | 3 | 4 | 3 | 4 | 4 | 4 | 3 |
| 57 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 3 |
| 58 | 4 | 4 | 4 | 2 | 2 | 4 | 4 | 4 | 4 |
| 59 | 4 | 5 | 3 | 4 | 4 | 4 | 4 | 4 | 4 |
| 60 | 4 | 4 | 5 | 5 | 3 | 5 | 5 | 5 | 5 |
| 61 | 5 | 5 | 4 | 5 | 3 | 5 | 5 | 5 | 5 |
| 62 | 4 | 5 | 4 | 5 | 5 | 4 | 5 | 5 | 5 |
| 63 | 4 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 5 |
| 64 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 5 | 5 |
| 65 | 4 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 5 |
| 66 | 5 | 4 | 5 | 5 | 5 | 4 | 5 | 5 | 5 |
| 67 | 5 | 5 | 5 | 4 | 5 | 4 | 5 | 5 | 5 |
| 68 | 5 | 5 | 5 | 3 | 4 | 5 | 5 | 3 | 5 |
| 69 | 5 | 5 | 5 | 3 | 3 | 4 | 5 | 5 | 5 |
| 70 | 5 | 5 | 5 | 3 | 3 | 5 | 5 | 5 | 5 |
| 71 | 4 | 5 | 5 | 4 | 5 | 4 | 5 | 5 | 5 |
| 72 | 5 | 4 | 5 | 5 | 4 | 5 | 5 | 5 | 5 |
| 73 | 5 | 5 | 4 | 4 | 4 | 4 | 4 | 5 | 5 |
| 74 | 4 | 5 | 5 | 4 | 5 | 5 | 4 | 4 | 4 |
| 75 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 4 |
| 76 | 5 | 4 | 4 | 5 | 3 | 5 | 4 | 4 | 4 |
| 77 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 4 |
| 78 | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| 79 | 5 | 4 | 5 | 5 | 5 | 4 | 5 | 5 | 5 |
| 80 | 4 | 5 | 4 | 5 | 5 | 4 | 5 | 5 | 5 |
| 81 | 5 | 5 | 5 | 4 | 5 | 5 | 4 | 5 | 5 |
| 82 | 4 | 4 | 5 | 5 | 5 | 4 | 4 | 4 | 4 |
| 83 | 4 | 5 | 5 | 4 | 4 | 4 | 4 | 4 | 4 |
| 84 | 5 | 4 | 5 | 5 | 4 | 5 | 4 | 5 | 5 |
| 85 | 5 | 5 | 4 | 5 | 4 | 4 | 5 | 4 | 4 |
| 86 | 4 | 5 | 4 | 5 | 4 | 4 | 4 | 4 | 4 |
| 87 | 5 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 88 | 4 | 5 | 5 | 5 | 3 | 5 | 5 | 5 | 5 |
| 89 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 |
| 90 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 3 |
| 91 | 4 | 3 | 4 | 4 | 3 | 4 | 4 | 4 | 2 |
| 92 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 93 | 4 | 3 | 3 | 4 | 4 | 4 | 4 | 3 | 4 |
| 94 | 3 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 4 |
| 95 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| 96 | 4 | 4 | 3 | 3 | 3 | 4 | 4 | 4 | 4 |
| 97 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 3 | 4 |
| 98 | 4 | 4 | 4 | 3 | 3 | 4 | 3 | 3 | 4 |
| 99 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 4 |
| 100 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 4 |

Case Summaries

| | Nonmon_1 | Nonmon_2 | Nonmon_3 | Beli_1 | Beli_2 | Beli_3 | Beli_4 |
|----|----------|----------|----------|--------|--------|--------|--------|
| 1 | 4 | 3 | 2 | 4 | 4 | 4 | 4 |
| 2 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 |
| 5 | 4 | 3 | 3 | 3 | 3 | 2 | 4 |
| 6 | 3 | 3 | 3 | 4 | 4 | 4 | 4 |
| 7 | 5 | 4 | 4 | 5 | 4 | 4 | 4 |
| 8 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 9 | 4 | 2 | 5 | 5 | 4 | 4 | 3 |
| 10 | 5 | 4 | 5 | 5 | 5 | 4 | 5 |
| 11 | 4 | 4 | 4 | 4 | 4 | 5 | 4 |
| 12 | 5 | 2 | 2 | 3 | 3 | 3 | 5 |
| 13 | 4 | 4 | 4 | 5 | 4 | 4 | 4 |
| 14 | 4 | 3 | 4 | 5 | 5 | 4 | 4 |
| 15 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 16 | 3 | 3 | 3 | 4 | 3 | 4 | 4 |
| 17 | 4 | 4 | 3 | 4 | 4 | 3 | 4 |
| 18 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 19 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 20 | 4 | 4 | 4 | 3 | 3 | 3 | 4 |
| 21 | 4 | 4 | 4 | 5 | 5 | 3 | 4 |
| 22 | 5 | 3 | 5 | 4 | 4 | 4 | 3 |
| 23 | 4 | 4 | 3 | 4 | 4 | 3 | 4 |
| 24 | 4 | 3 | 3 | 3 | 3 | 2 | 4 |
| 25 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 26 | 2 | 2 | 2 | 4 | 4 | 4 | 4 |
| 27 | 4 | 2 | 2 | 4 | 4 | 4 | 4 |
| 28 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 29 | 3 | 4 | 4 | 4 | 3 | 3 | 3 |
| 30 | 4 | 3 | 3 | 4 | 4 | 4 | 3 |
| 31 | 3 | 3 | 4 | 5 | 4 | 4 | 4 |
| 32 | 4 | 4 | 4 | 4 | 3 | 3 | 4 |
| 33 | 3 | 3 | 3 | 4 | 4 | 3 | 4 |
| 34 | 4 | 4 | 4 | 4 | 3 | 4 | 4 |
| 35 | 5 | 3 | 3 | 3 | 5 | 4 | 4 |
| 36 | 4 | 3 | 3 | 4 | 3 | 4 | 4 |
| 37 | 4 | 3 | 4 | 4 | 4 | 3 | 4 |
| 38 | 4 | 3 | 4 | 4 | 4 | 4 | 4 |
| 39 | 3 | 4 | 5 | 5 | 3 | 3 | 5 |
| 40 | 5 | 4 | 4 | 4 | 4 | 4 | 4 |
| 41 | 4 | 3 | 4 | 4 | 4 | 4 | 4 |
| 42 | 4 | 4 | 4 | 5 | 4 | 4 | 5 |
| 43 | 5 | 5 | 5 | 5 | 5 | 4 | 4 |
| 44 | 5 | 5 | 5 | 5 | 5 | 4 | 5 |
| 45 | 5 | 5 | 5 | 5 | 5 | 4 | 5 |
| 46 | 5 | 5 | 5 | 5 | 4 | 4 | 5 |
| 47 | 5 | 5 | 5 | 5 | 4 | 4 | 5 |
| 48 | 5 | 5 | 5 | 5 | 4 | 4 | 4 |
| 49 | 4 | 3 | 5 | 4 | 4 | 4 | 4 |
| 50 | 4 | 4 | 4 | 4 | 4 | 4 | 5 |
| 51 | 2 | 2 | 4 | 4 | 4 | 3 | 3 |
| 52 | 4 | 4 | 4 | 5 | 4 | 4 | 5 |
| 53 | 4 | 4 | 4 | 4 | 4 | 2 | 1 |
| 54 | 3 | 4 | 4 | 5 | 4 | 4 | 4 |
| 55 | 5 | 3 | 5 | 4 | 5 | 3 | 3 |

Case Summaries

| | Nonmon_1 | Nonmon_2 | Nonmon_3 | Beli_1 | Beli_2 | Beli_3 | Beli_4 |
|-----|----------|----------|----------|--------|--------|--------|--------|
| 56 | 3 | 4 | 4 | 4 | 3 | 4 | 4 |
| 57 | 4 | 4 | 3 | 4 | 4 | 3 | 4 |
| 58 | 4 | 3 | 3 | 4 | 4 | 4 | 4 |
| 59 | 4 | 4 | 4 | 4 | 5 | 4 | 5 |
| 60 | 4 | 5 | 5 | 5 | 4 | 5 | 5 |
| 61 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| 62 | 4 | 5 | 5 | 5 | 5 | 5 | 5 |
| 63 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| 64 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| 65 | 4 | 5 | 5 | 5 | 5 | 5 | 5 |
| 66 | 4 | 5 | 5 | 5 | 4 | 5 | 4 |
| 67 | 5 | 4 | 5 | 5 | 5 | 5 | 4 |
| 68 | 5 | 5 | 5 | 4 | 5 | 3 | 5 |
| 69 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| 70 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| 71 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| 72 | 4 | 5 | 5 | 5 | 4 | 5 | 5 |
| 73 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| 74 | 5 | 5 | 5 | 5 | 5 | 4 | 5 |
| 75 | 5 | 5 | 5 | 5 | 5 | 4 | 4 |
| 76 | 4 | 4 | 4 | 5 | 4 | 4 | 4 |
| 77 | 5 | 5 | 5 | 5 | 5 | 4 | 5 |
| 78 | 4 | 4 | 4 | 5 | 5 | 5 | 5 |
| 79 | 5 | 4 | 5 | 5 | 4 | 5 | 5 |
| 80 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| 81 | 4 | 5 | 5 | 5 | 5 | 5 | 4 |
| 82 | 4 | 4 | 4 | 5 | 4 | 4 | 5 |
| 83 | 5 | 5 | 5 | 5 | 5 | 4 | 4 |
| 84 | 5 | 5 | 5 | 5 | 4 | 5 | 5 |
| 85 | 5 | 5 | 4 | 5 | 5 | 4 | 4 |
| 86 | 5 | 5 | 5 | 5 | 5 | 4 | 5 |
| 87 | 5 | 5 | 5 | 5 | 5 | 4 | 4 |
| 88 | 5 | 5 | 5 | 5 | 5 | 5 | 4 |
| 89 | 3 | 3 | 3 | 4 | 4 | 4 | 3 |
| 90 | 4 | 4 | 2 | 4 | 4 | 4 | 4 |
| 91 | 4 | 4 | 2 | 5 | 3 | 4 | 4 |
| 92 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 93 | 2 | 3 | 4 | 4 | 3 | 3 | 4 |
| 94 | 4 | 3 | 3 | 4 | 4 | 3 | 4 |
| 95 | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| 96 | 4 | 4 | 4 | 3 | 4 | 4 | 3 |
| 97 | 4 | 4 | 4 | 3 | 4 | 3 | 4 |
| 98 | 3 | 3 | 4 | 4 | 4 | 3 | 4 |
| 99 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 100 | 4 | 3 | 4 | 5 | 4 | 4 | 3 |

Frequency Table: Reliability

Rel_1

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Tidak setuju | 1 | 1.0 | 1.0 | 1.0 |
| | Netral | 5 | 5.0 | 5.0 | 6.0 |
| | setuju | 47 | 47.0 | 47.0 | 53.0 |
| | Sangat setuju | 47 | 47.0 | 47.0 | 100.0 |
| Total | | 100 | 100.0 | 100.0 | |

Rel_2

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Netral | 3 | 3.0 | 3.0 | 3.0 |
| | setuju | 59 | 59.0 | 59.0 | 62.0 |
| | Sangat setuju | 38 | 38.0 | 38.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Rel_3

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Netral | 21 | 21.0 | 21.0 | 21.0 |
| | setuju | 56 | 56.0 | 56.0 | 77.0 |
| | Sangat setuju | 23 | 23.0 | 23.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Rel_4

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Tidak setuju | 2 | 2.0 | 2.0 | 2.0 |
| | Netral | 21 | 21.0 | 21.0 | 23.0 |
| | setuju | 47 | 47.0 | 47.0 | 70.0 |
| | Sangat setuju | 30 | 30.0 | 30.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Frequency Table: Responsiveness

Res_1

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Tidak setuju | 2 | 2.0 | 2.0 | 2.0 |
| | Netral | 6 | 6.0 | 6.0 | 8.0 |
| | setuju | 59 | 59.0 | 59.0 | 67.0 |
| | Sangat setuju | 33 | 33.0 | 33.0 | 100.0 |
| Total | | 100 | 100.0 | 100.0 | |

Res_2

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Netral | 13 | 13.0 | 13.0 | 13.0 |
| | setuju | 60 | 60.0 | 60.0 | 73.0 |
| | Sangat setuju | 27 | 27.0 | 27.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Res_3

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Tidak setuju | 3 | 3.0 | 3.0 | 3.0 |
| | Netral | 10 | 10.0 | 10.0 | 13.0 |
| | setuju | 53 | 53.0 | 53.0 | 66.0 |
| | Sangat setuju | 34 | 34.0 | 34.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Frequency Table: Assurance

Ass_1

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------------|-----------|---------|---------------|--------------------|
| Valid | Sangat Tidak setuju | 1 | 1.0 | 1.0 | 1.0 |
| | Netral | 10 | 10.0 | 10.0 | 11.0 |
| | setuju | 58 | 58.0 | 58.0 | 69.0 |
| | Sangat setuju | 31 | 31.0 | 31.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Ass_2

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Netral | 25 | 25.0 | 25.0 | 25.0 |
| | setuju | 44 | 44.0 | 44.0 | 69.0 |
| | Sangat setuju | 31 | 31.0 | 31.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Ass_3

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Tidak setuju | 1 | 1.0 | 1.0 | 1.0 |
| | Netral | 42 | 42.0 | 42.0 | 43.0 |
| | setuju | 33 | 33.0 | 33.0 | 76.0 |
| | Sangat setuju | 24 | 24.0 | 24.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Ass_4

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Netral | 11 | 11.0 | 11.0 | 11.0 |
| | setuju | 57 | 57.0 | 57.0 | 68.0 |
| | Sangat setuju | 32 | 32.0 | 32.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Frequency Table: Emphaty

Emp_1

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Netral | 26 | 26.0 | 26.0 | 26.0 |
| | setuju | 48 | 48.0 | 48.0 | 74.0 |
| | Sangat setuju | 26 | 26.0 | 26.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Emp_2

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Tidak setuju | 2 | 2.0 | 2.0 | 2.0 |
| | Netral | 18 | 18.0 | 18.0 | 20.0 |
| | setuju | 45 | 45.0 | 45.0 | 65.0 |
| | Sangat setuju | 35 | 35.0 | 35.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Emp_3

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Tidak setuju | 1 | 1.0 | 1.0 | 1.0 |
| | Netral | 21 | 21.0 | 21.0 | 22.0 |
| | setuju | 54 | 54.0 | 54.0 | 76.0 |
| | Sangat setuju | 24 | 24.0 | 24.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Emp_4

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Netral | 12 | 12.0 | 12.0 | 12.0 |
| | setuju | 68 | 68.0 | 68.0 | 80.0 |
| | Sangat setuju | 20 | 20.0 | 20.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Frequency Table: Tangibles

Tang_1

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Tidak setuju | 1 | 1.0 | 1.0 | 1.0 |
| | Netral | 10 | 10.0 | 10.0 | 11.0 |
| | setuju | 57 | 57.0 | 57.0 | 68.0 |
| | Sangat setuju | 32 | 32.0 | 32.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Tang_2

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Netral | 12 | 12.0 | 12.0 | 12.0 |
| | setuju | 54 | 54.0 | 54.0 | 66.0 |
| | Sangat setuju | 34 | 34.0 | 34.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Tang_3

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Tidak setuju | 5 | 5.0 | 5.0 | 5.0 |
| | Netral | 17 | 17.0 | 17.0 | 22.0 |
| | setuju | 52 | 52.0 | 52.0 | 74.0 |
| | Sangat setuju | 26 | 26.0 | 26.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Tang_4

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Tidak setuju | 5 | 5.0 | 5.0 | 5.0 |
| | Netral | 21 | 21.0 | 21.0 | 26.0 |
| | setuju | 45 | 45.0 | 45.0 | 71.0 |
| | Sangat setuju | 29 | 29.0 | 29.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Tang_5

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Netral | 9 | 9.0 | 9.0 | 9.0 |
| | setuju | 65 | 65.0 | 65.0 | 74.0 |
| | Sangat setuju | 26 | 26.0 | 26.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Tang_6

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Netral | 12 | 12.0 | 12.0 | 12.0 |
| | setuju | 60 | 60.0 | 60.0 | 72.0 |
| | Sangat setuju | 28 | 28.0 | 28.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Frequency Table: Moneter

Mon_1

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Tidak setuju | 4 | 4.0 | 4.0 | 4.0 |
| | Netral | 20 | 20.0 | 20.0 | 24.0 |
| | setuju | 56 | 56.0 | 56.0 | 80.0 |
| | Sangat setuju | 20 | 20.0 | 20.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Mon_2

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Tidak setuju | 2 | 2.0 | 2.0 | 2.0 |
| | Netral | 15 | 15.0 | 15.0 | 17.0 |
| | setuju | 55 | 55.0 | 55.0 | 72.0 |
| | Sangat setuju | 28 | 28.0 | 28.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Frequency Table: Nonmoneter

Nonmon_1

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Tidak setuju | 3 | 3.0 | 3.0 | 3.0 |
| | Netral | 11 | 11.0 | 11.0 | 14.0 |
| | setuju | 53 | 53.0 | 53.0 | 67.0 |
| | Sangat setuju | 33 | 33.0 | 33.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Nonmon_2

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Tidak setuju | 5 | 5.0 | 5.0 | 5.0 |
| | Netral | 24 | 24.0 | 24.0 | 29.0 |
| | setuju | 41 | 41.0 | 41.0 | 70.0 |
| | Sangat setuju | 30 | 30.0 | 30.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Nonmon_3

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Tidak setuju | 6 | 6.0 | 6.0 | 6.0 |
| | Netral | 15 | 15.0 | 15.0 | 21.0 |
| | setuju | 42 | 42.0 | 42.0 | 63.0 |
| | Sangat setuju | 37 | 37.0 | 37.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Frequency Table: Niat beli

Beli_1

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Netral | 8 | 8.0 | 8.0 | 8.0 |
| | setuju | 45 | 45.0 | 45.0 | 53.0 |
| | Sangat setuju | 47 | 47.0 | 47.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Beli_2

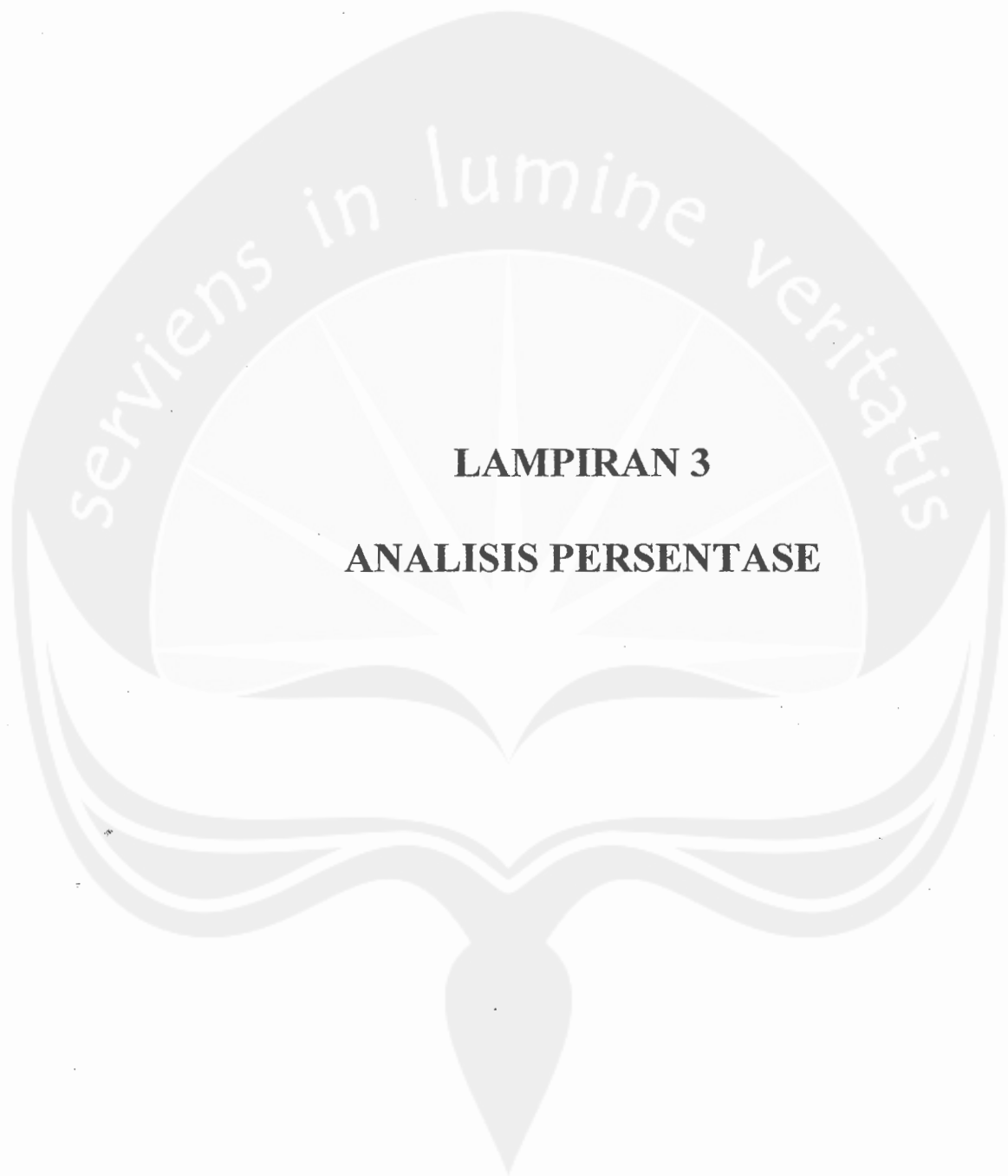
| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Netral | 14 | 14.0 | 14.0 | 14.0 |
| | setuju | 55 | 55.0 | 55.0 | 69.0 |
| | Sangat setuju | 31 | 31.0 | 31.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Beli_3

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | Tidak setuju | 3 | 3.0 | 3.0 | 3.0 |
| | Netral | 19 | 19.0 | 19.0 | 22.0 |
| | setuju | 58 | 58.0 | 58.0 | 80.0 |
| | Sangat setuju | 20 | 20.0 | 20.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Beli_4

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------------|-----------|---------|---------------|--------------------|
| Valid | Sangat Tidak setuju | 1 | 1.0 | 1.0 | 1.0 |
| | Netral | 10 | 10.0 | 10.0 | 11.0 |
| | setuju | 57 | 57.0 | 57.0 | 68.0 |
| | Sangat setuju | 32 | 32.0 | 32.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |



LAMPIRAN 3

ANALISIS PERSENTASE

Frequency Table

Jenis kelamin

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|-----------|---------|---------------|--------------------|
| Valid | Laki-laki | 52 | 52.0 | 52.0 | 52.0 |
| | Perempuan | 48 | 48.0 | 48.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Pengeluaran

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|----------------|-----------|---------|---------------|--------------------|
| Valid | <= Rp. 500.000 | 81 | 81.0 | 81.0 | 81.0 |
| | > Rp. 500.000 | 19 | 19.0 | 19.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Pembelian di McDonald's

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|----|-----------|---------|---------------|--------------------|
| Valid | Ya | 100 | 100.0 | 100.0 | 100.0 |



LAMPIRAN 4

UJI VALIDITAS DAN UJI RELIABILITAS

Reliability

Case Processing Summary

| | | N | % |
|-------|-----------------------|-----|-------|
| Cases | Valid | 100 | 100.0 |
| | Excluded ^a | 0 | .0 |
| | Total | 100 | 100.0 |

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

| | | | |
|--------------------------------|----------------|------------|----------------|
| Cronbach's Alpha | Part 1 | Value | .736 |
| | | N of Items | 2 ^a |
| | Part 2 | Value | .781 |
| | | N of Items | 2 ^b |
| Total N of Items | | | 4 |
| Correlation Between Forms | | | .648 |
| Spearman-Brown Coefficient | Equal Length | | .787 |
| | Unequal Length | | .787 |
| Guttman Split-Half Coefficient | | | .775 |

a. The items are: Rel_1, Rel_2.

b. The items are: Rel_3, Rel_4.

Item-Total Statistics

| | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Cronbach's Alpha if Item Deleted |
|-------|----------------------------|--------------------------------|----------------------------------|----------------------------------|
| Rel_1 | 12.42 | 2.650 | .734 | .748 |
| Rel_2 | 12.47 | 3.221 | .549 | .829 |
| Rel_3 | 12.80 | 2.687 | .660 | .781 |
| Rel_4 | 12.77 | 2.320 | .707 | .764 |

Scale Statistics

| | Mean | Variance | Std. Deviation | N of Items |
|------------|-------|----------|----------------|----------------|
| Part 1 | 8.75 | 1.098 | 1.048 | 2 ^a |
| Part 2 | 8.07 | 1.702 | 1.305 | 2 ^b |
| Both Parts | 16.82 | 4.573 | 2.139 | 4 |

a. The items are: Rel_1, Rel_2.

b. The items are: Rel_3, Rel_4.

Responsiveness

Case Processing Summary

| | | N | % |
|-------|-----------------------|-----|-------|
| Cases | Valid | 100 | 100.0 |
| | Excluded ^a | 0 | .0 |
| | Total | 100 | 100.0 |

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

| | | | |
|--------------------------------|----------------|------------|----------------|
| Cronbach's Alpha | Part 1 | Value | .767 |
| | | N of Items | 2 ^a |
| | Part 2 | Value | 1.000 |
| | | N of Items | 1 ^b |
| Total N of Items | | | 3 |
| Correlation Between Forms | | | .634 |
| Spearman-Brown Coefficient | Equal Length | | .776 |
| | Unequal Length | | .792 |
| Guttman Split-Half Coefficient | | | .730 |

a. The items are: Res_1, Res_2.

b. The items are: Res_3, Res_3.

Item-Total Statistics

| | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Cronbach's Alpha if Item Deleted |
|-------|----------------------------|--------------------------------|----------------------------------|----------------------------------|
| Res_1 | 8.32 | 1.432 | .672 | .719 |
| Res_2 | 8.41 | 1.497 | .669 | .725 |
| Res_3 | 8.37 | 1.306 | .634 | .767 |

Scale Statistics

| | Mean | Variance | Std. Deviation | N of Items |
|------------|-------|----------|----------------|----------------|
| Part 1 | 8.37 | 1.306 | 1.143 | 2 ^a |
| Part 2 | 4.18 | .533 | .730 | 1 ^b |
| Both Parts | 12.55 | 2.896 | 1.702 | 3 |

a. The items are: Res_1, Res_2.

b. The items are: Res_3, Res_3.

Assurance

Case Processing Summary

| | | N | % |
|-------|-----------------------|-----|-------|
| Cases | Valid | 100 | 100.0 |
| | Excluded ^a | 0 | .0 |
| | Total | 100 | 100.0 |

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

| | | | |
|--------------------------------|----------------|------------|----------------|
| Cronbach's Alpha | Part 1 | Value | .672 |
| | | N of Items | 2 ^a |
| | Part 2 | Value | .701 |
| | | N of Items | 2 ^b |
| Total N of Items | | | 4 |
| Correlation Between Forms | | | .646 |
| Spearman-Brown Coefficient | Equal Length | | .785 |
| | Unequal Length | | .785 |
| Guttman Split-Half Coefficient | | | .785 |

a. The items are: Ass_1, Ass_2.

b. The items are: Ass_3, Ass_4.

Item-Total Statistics

| | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Cronbach's Alpha if Item Deleted |
|-------|----------------------------|--------------------------------|----------------------------------|----------------------------------|
| Ass_1 | 12.07 | 3.379 | .550 | .782 |
| Ass_2 | 12.19 | 2.964 | .664 | .726 |
| Ass_3 | 12.45 | 2.634 | .732 | .689 |
| Ass_4 | 12.04 | 3.594 | .530 | .790 |

Scale Statistics

| | Mean | Variance | Std. Deviation | N of Items |
|------------|-------|----------|----------------|----------------|
| Part 1 | 8.24 | 1.558 | 1.248 | 2 ^a |
| Part 2 | 8.01 | 1.626 | 1.275 | 2 ^b |
| Both Parts | 16.25 | 5.240 | 2.289 | 4 |

a. The items are: Ass_1, Ass_2.

b. The items are: Ass_3, Ass_4.

Emphaty

Case Processing Summary

| | | N | % |
|-------|-----------------------|-----|-------|
| Cases | Valid | 100 | 100.0 |
| | Excluded ^a | 0 | .0 |
| | Total | 100 | 100.0 |

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

| | | | |
|--------------------------------|----------------|------------|----------------|
| Cronbach's Alpha | Part 1 | Value | .786 |
| | | N of Items | 2 ^a |
| | Part 2 | Value | .685 |
| | | N of Items | 2 ^b |
| Total N of Items | | | 4 |
| Correlation Between Forms | | | .714 |
| Spearman-Brown Coefficient | Equal Length | | .833 |
| | Unequal Length | | .833 |
| Guttman Split-Half Coefficient | | | .823 |

a. The items are: Emp_1, Emp_2.

b. The items are: Emp_3, Emp_4.

Item-Total Statistics

| | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Cronbach's Alpha if Item Deleted |
|-------|----------------------------|--------------------------------|----------------------------------|----------------------------------|
| Emp_1 | 12.22 | 2.961 | .705 | .785 |
| Emp_2 | 12.09 | 2.790 | .717 | .781 |
| Emp_3 | 12.21 | 3.097 | .667 | .802 |
| Emp_4 | 12.14 | 3.576 | .635 | .821 |

Scale Statistics

| | Mean | Variance | Std. Deviation | N of Items |
|------------|-------|----------|----------------|----------------|
| Part 1 | 8.13 | 1.852 | 1.361 | 2 ^a |
| Part 2 | 8.09 | 1.234 | 1.111 | 2 ^b |
| Both Parts | 16.22 | 5.244 | 2.290 | 4 |

a. The items are: Emp_1, Emp_2.

b. The items are: Emp_3, Emp_4.

Tangibles

Case Processing Summary

| | | N | % |
|-------|-----------------------|-----|-------|
| Cases | Valid | 100 | 100.0 |
| | Excluded ^a | 0 | .0 |
| | Total | 100 | 100.0 |

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

| | | | |
|--------------------------------|----------------|------------|----------------|
| Cronbach's Alpha | Part 1 | Value | .587 |
| | | N of Items | 3 ^a |
| | Part 2 | Value | .528 |
| | | N of Items | 3 ^b |
| Total N of Items | | | 6 |
| Correlation Between Forms | | | .775 |
| Spearman-Brown Coefficient | Equal Length | | .873 |
| | Unequal Length | | .873 |
| Guttman Split-Half Coefficient | | | .873 |

a. The items are: Tang_1, Tang_2, Tang_3.

b. The items are: Tang_4, Tang_5, Tang_6.

Item-Total Statistics

| | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Cronbach's Alpha if Item Deleted |
|--------|----------------------------|--------------------------------|----------------------------------|----------------------------------|
| Tang_1 | 20.52 | 6.171 | .484 | .751 |
| Tang_2 | 20.50 | 5.828 | .616 | .720 |
| Tang_3 | 20.73 | 5.553 | .525 | .744 |
| Tang_4 | 20.74 | 5.507 | .494 | .755 |
| Tang_5 | 20.55 | 6.311 | .534 | .743 |
| Tang_6 | 20.56 | 6.168 | .529 | .742 |

Scale Statistics

| | Mean | Variance | Std. Deviation | N of Items |
|------------|-------|----------|----------------|----------------|
| Part 1 | 12.41 | 2.426 | 1.558 | 3 ^a |
| Part 2 | 12.31 | 2.176 | 1.475 | 3 ^b |
| Both Parts | 24.72 | 8.163 | 2.857 | 6 |

a. The items are: Tang_1, Tang_2, Tang_3.

b. The items are: Tang_4, Tang_5, Tang_6.

Moneter

Case Processing Summary

| | | N | % |
|-------|-----------------------|-----|-------|
| Cases | Valid | 100 | 100.0 |
| | Excluded ^a | 0 | .0 |
| | Total | 100 | 100.0 |

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

| | | | |
|--------------------------------|----------------|------------|----------------|
| Cronbach's Alpha | Part 1 | Value | 1.000 |
| | | N of Items | 1 ^a |
| | Part 2 | Value | 1.000 |
| | | N of Items | 1 ^b |
| Total N of Items | | | 2 |
| Correlation Between Forms | | | .545 |
| Spearman-Brown Coefficient | Equal Length | | .705 |
| | Unequal Length | | .705 |
| Guttman Split-Half Coefficient | | | .705 |

a. The items are: Mon_1, Mon_1.

b. The items are: Mon_2, Mon_2.

Item-Total Statistics

| | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Cronbach's Alpha if Item Deleted |
|-------|----------------------------|--------------------------------|----------------------------------|----------------------------------|
| Mon_1 | 4.09 | .507 | .545 | ^a |
| Mon_2 | 3.92 | .559 | .545 | ^a |

a. The value is negative due to a negative average covariance among items. This violates reliability model assumptions. You may want to check item codings.

Scale Statistics

| | Mean | Variance | Std. Deviation | N of Items |
|------------|------|----------|----------------|----------------|
| Part 1 | 3.92 | .559 | .748 | 1 ^a |
| Part 2 | 4.09 | .507 | .712 | 1 ^b |
| Both Parts | 8.01 | 1.646 | 1.283 | 2 |

a. The items are: Mon_1, Mon_1.

b. The items are: Mon_2, Mon_2.

Nonmoneter

Case Processing Summary

| | | N | % |
|-------|-----------------------|-----|-------|
| Cases | Valid | 100 | 100.0 |
| | Excluded ^a | 0 | .0 |
| | Total | 100 | 100.0 |

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

| | | | |
|--------------------------------|----------------|------------|----------------|
| Cronbach's Alpha | Part 1 | Value | .731 |
| | | N of Items | 2 ^a |
| | Part 2 | Value | 1.000 |
| | | N of Items | 1 ^b |
| Total N of Items | | | 3 |
| Correlation Between Forms | | | .667 |
| Spearman-Brown Coefficient | Equal Length | | .800 |
| | Unequal Length | | .816 |
| Guttman Split-Half Coefficient | | | .745 |

a. The items are: Nonmon_1, Nonmon_2.

b. The items are: Nonmon_3, Nonmon_3.

Item-Total Statistics

| | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Cronbach's Alpha if Item Deleted |
|----------|----------------------------|--------------------------------|----------------------------------|----------------------------------|
| Nonmon_1 | 8.06 | 2.522 | .589 | .808 |
| Nonmon_2 | 8.26 | 1.932 | .732 | .657 |
| Nonmon_3 | 8.12 | 2.026 | .667 | .731 |

Scale Statistics

| | Mean | Variance | Std. Deviation | N of Items |
|------------|-------|----------|----------------|----------------|
| Part 1 | 8.12 | 2.026 | 1.423 | 2 ^a |
| Part 2 | 4.10 | .758 | .870 | 1 ^b |
| Both Parts | 12.22 | 4.436 | 2.106 | 3 |

a. The items are: Nonmon_1, Nonmon_2.

b. The items are: Nonmon_3, Nonmon_3.

Niat beli

Case Processing Summary

| | | N | % |
|-------|-----------------------|-----|-------|
| Cases | Valid | 100 | 100.0 |
| | Excluded ^a | 0 | .0 |
| | Total | 100 | 100.0 |

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

| | | | |
|--------------------------------|----------------|------------|----------------|
| Cronbach's Alpha | Part 1 | Value | .707 |
| | | N of Items | 2 ^a |
| | Part 2 | Value | .637 |
| | | N of Items | 2 ^b |
| Total N of Items | | | 4 |
| Correlation Between Forms | | | .616 |
| Spearman-Brown Coefficient | Equal Length | | .762 |
| | Unequal Length | | .762 |
| Guttman Split-Half Coefficient | | | .761 |

a. The items are: Beli_1, Beli_2.

b. The items are: Beli_3, Beli_4.

Item-Total Statistics

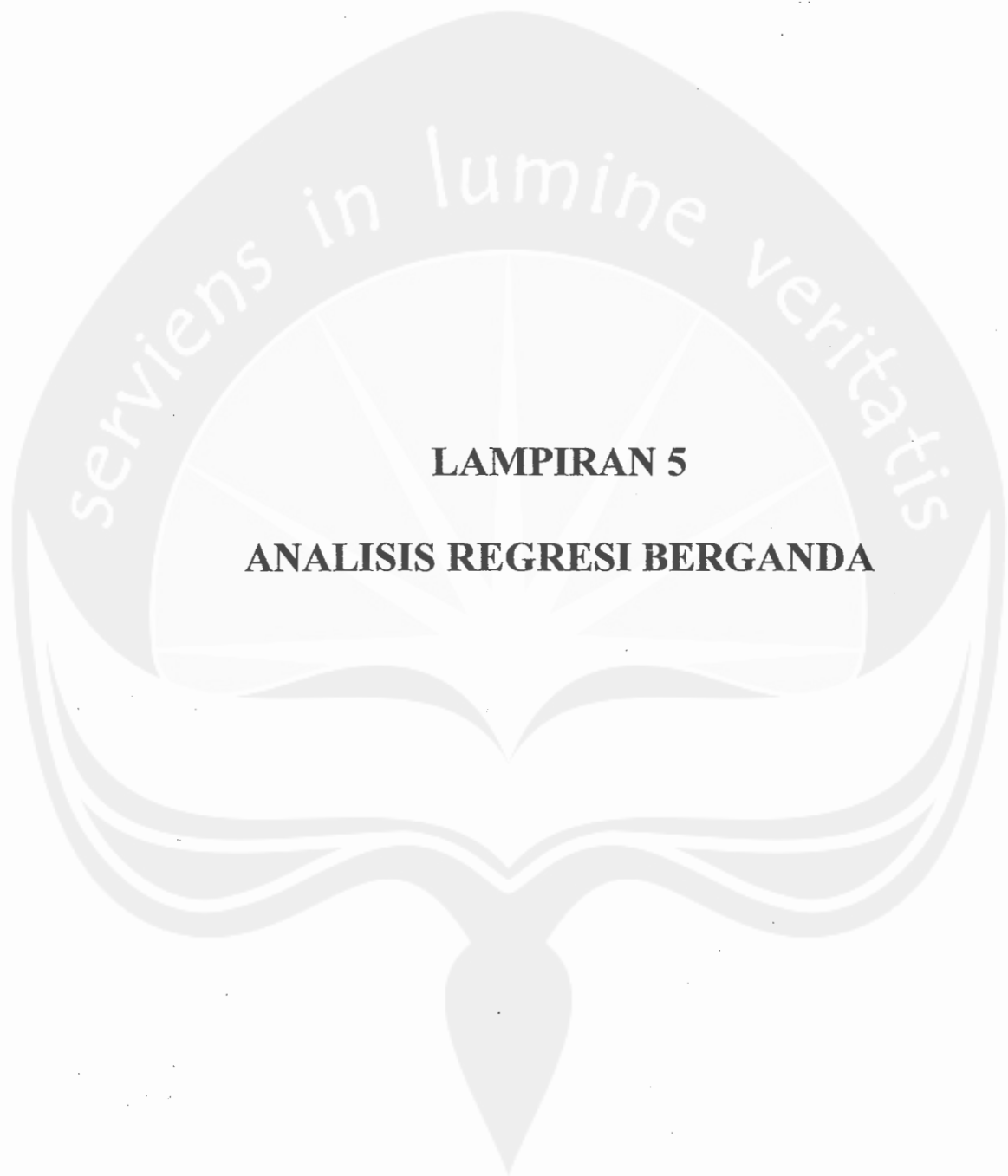
| | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Cronbach's Alpha if Item Deleted |
|--------|----------------------------|--------------------------------|----------------------------------|----------------------------------|
| Beli_1 | 12.31 | 2.640 | .666 | .695 |
| Beli_2 | 12.53 | 2.777 | .558 | .747 |
| Beli_3 | 12.75 | 2.432 | .658 | .694 |
| Beli_4 | 12.51 | 2.798 | .491 | .782 |

Scale Statistics

| | Mean | Variance | Std. Deviation | N of Items |
|------------|-------|----------|----------------|----------------|
| Part 1 | 8.56 | 1.279 | 1.131 | 2 ^a |
| Part 2 | 8.14 | 1.455 | 1.206 | 2 ^b |
| Both Parts | 16.70 | 4.414 | 2.101 | 4 |

a. The items are: Beli_1, Beli_2.

b. The items are: Beli_3, Beli_4.



LAMPIRAN 5

ANALISIS REGRESI BERGANDA

Regression

Variables Entered/Removed^b

| Model | Variables Entered | Variables Removed | Method |
|-------|---|-------------------|--------|
| 1 | Total perceived price, Service quality | | Enter |

a. All requested variables entered.

b. Dependent Variable: Niat beli

Model Summary

| Model | R | R Square | Adjusted R Square | Std. Error of the Estimate |
|-------|-------------------|----------|-------------------|----------------------------|
| 1 | ,901 ^a | ,811 | ,807 | ,23069 |

a. Predictors: (Constant), Total perceived price, Service quality

ANOVA^b

| Model | | Sum of Squares | df | Mean Square | F | Sig. |
|-------|------------|----------------|----|-------------|---------|-------------------|
| 1 | Regression | 22,150 | 2 | 11,075 | 208,106 | ,000 ^a |
| | Residual | 5,162 | 97 | ,053 | | |
| | Total | 27,313 | 99 | | | |

a. Predictors: (Constant), Total perceived price, Service quality

b. Dependent Variable: Niat beli

Coefficients^a

| Model | | Unstandardized Coefficients | | Standardized Coefficients | t | Sig. |
|-------|-----------------------|-----------------------------|------------|---------------------------|-------|------|
| | | B | Std. Error | Beta | | |
| 1 | (Constant) | ,326 | ,198 | | 1,648 | ,103 |
| | Service quality | ,612 | ,082 | ,565 | 7,463 | ,000 |
| | Total perceived price | ,330 | ,066 | ,379 | 4,995 | ,000 |

a. Dependent Variable: Niat beli

Regression

Variables Entered/Removed^b

| Model | Variables Entered | Variables Removed | Method |
|-------|---|-------------------|--------|
| 1 | Nonmoneter, Moneter, Tangibles, Responsiveness, Assurance, Emphaty, Reliability | | Enter |

a. All requested variables entered.

b. Dependent Variable: Niat beli

Model Summary

| Model | R | R Square | Adjusted R Square | Std. Error of the Estimate |
|-------|-------------------|----------|-------------------|----------------------------|
| 1 | .947 ^a | .896 | .888 | .17550 |

a. Predictors: (Constant), Nonmoneter, Moneter, Tangibles, Responsiveness, Assurance, Emphaty, Reliability

ANOVA^b

| Model | | Sum of Squares | df | Mean Square | F | Sig. |
|-------|------------|----------------|----|-------------|---------|-------------------|
| 1 | Regression | 24.479 | 7 | 3.497 | 113.544 | .000 ^a |
| | Residual | 2.833 | 92 | .031 | | |
| | Total | 27.313 | 99 | | | |

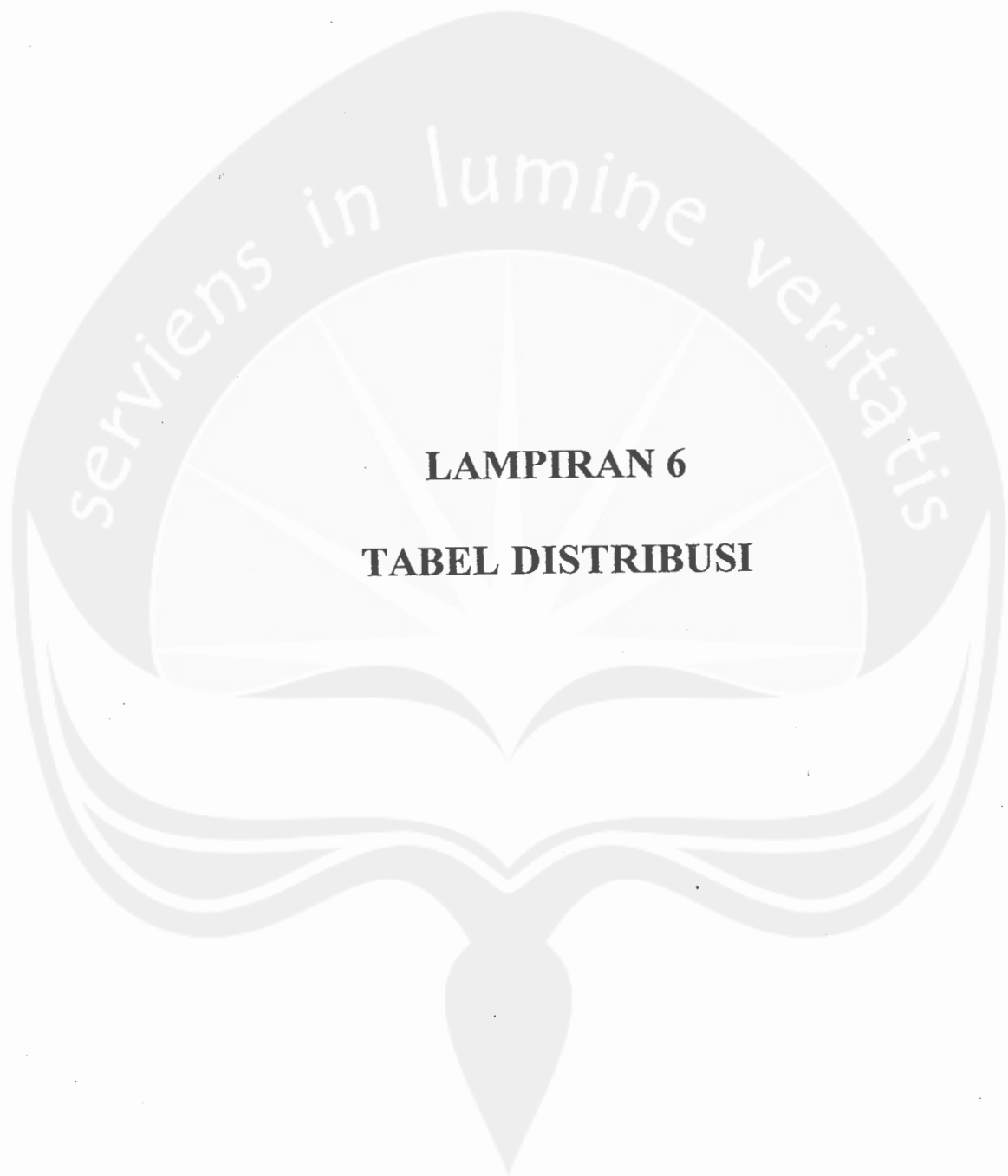
a. Predictors: (Constant), Nonmoneter, Moneter, Tangibles, Responsiveness, Assurance, Emphaty, Reliability

b. Dependent Variable: Niat beli

Coefficients^a

| Model | | Unstandardized Coefficients | | Standardized Coefficients | | t | Sig. |
|-------|----------------|-----------------------------|------------|---------------------------|--|--------|------|
| | | B | Std. Error | Beta | | | |
| 1 | (Constant) | .170 | .167 | | | 1.022 | .309 |
| | Reliability | .508 | .063 | .517 | | 8.108 | .000 |
| | Responsiveness | -.081 | .053 | -.087 | | -1.520 | .132 |
| | Assurance | .150 | .048 | .181 | | 3.164 | .002 |
| | Emphaty | -.059 | .056 | -.065 | | -1.062 | .291 |
| | Tangibles | .127 | .057 | .115 | | 2.223 | .029 |
| | Moneter | .285 | .039 | .348 | | 7.309 | .000 |
| | Nonmoneter | .044 | .040 | .059 | | 1.108 | .271 |

a. Dependent Variable: Niat beli



LAMPIRAN 6

TABEL DISTRIBUSI

TABEL DISTRIBUSI R

| Df | 5% | DF | 5% | DF | 5% | DF | 5% |
|----|-------|-----|-------|-----|-------|-----|-------|
| 1 | 0.997 | 51 | 0.271 | 101 | 0.194 | 151 | 0.159 |
| 2 | 0.950 | 52 | 0.268 | 102 | 0.193 | 152 | 0.158 |
| 3 | 0.878 | 53 | 0.266 | 103 | 0.192 | 153 | 0.158 |
| 4 | 0.811 | 54 | 0.263 | 104 | 0.191 | 154 | 0.157 |
| 5 | 0.754 | 55 | 0.261 | 105 | 0.190 | 155 | 0.157 |
| 6 | 0.707 | 56 | 0.259 | 106 | 0.189 | 156 | 0.156 |
| 7 | 0.666 | 57 | 0.256 | 107 | 0.188 | 157 | 0.156 |
| 8 | 0.632 | 58 | 0.254 | 108 | 0.187 | 158 | 0.155 |
| 9 | 0.602 | 59 | 0.252 | 109 | 0.187 | 159 | 0.155 |
| 10 | 0.576 | 60 | 0.250 | 110 | 0.186 | 160 | 0.154 |
| 11 | 0.553 | 61 | 0.248 | 111 | 0.185 | 161 | 0.154 |
| 12 | 0.532 | 62 | 0.246 | 112 | 0.184 | 162 | 0.153 |
| 13 | 0.514 | 63 | 0.244 | 113 | 0.183 | 163 | 0.153 |
| 14 | 0.497 | 64 | 0.242 | 114 | 0.182 | 164 | 0.152 |
| 15 | 0.482 | 65 | 0.240 | 115 | 0.182 | 165 | 0.152 |
| 16 | 0.468 | 66 | 0.239 | 116 | 0.181 | 166 | 0.151 |
| 17 | 0.456 | 67 | 0.237 | 117 | 0.180 | 167 | 0.151 |
| 18 | 0.444 | 68 | 0.235 | 118 | 0.179 | 168 | 0.151 |
| 19 | 0.433 | 69 | 0.234 | 119 | 0.179 | 169 | 0.150 |
| 20 | 0.423 | 70 | 0.232 | 120 | 0.178 | 170 | 0.150 |
| 21 | 0.413 | 71 | 0.230 | 121 | 0.177 | 171 | 0.149 |
| 22 | 0.404 | 72 | 0.229 | 122 | 0.176 | 172 | 0.149 |
| 23 | 0.396 | 73 | 0.227 | 123 | 0.176 | 173 | 0.148 |
| 24 | 0.388 | 74 | 0.226 | 124 | 0.175 | 174 | 0.148 |
| 25 | 0.381 | 75 | 0.224 | 125 | 0.174 | 175 | 0.148 |
| 26 | 0.374 | 76 | 0.223 | 126 | 0.174 | 176 | 0.147 |
| 27 | 0.367 | 77 | 0.221 | 127 | 0.173 | 177 | 0.147 |
| 28 | 0.361 | 78 | 0.220 | 128 | 0.172 | 178 | 0.146 |
| 29 | 0.355 | 79 | 0.219 | 129 | 0.172 | 179 | 0.146 |
| 30 | 0.349 | 80 | 0.217 | 130 | 0.171 | 180 | 0.146 |
| 31 | 0.344 | 81 | 0.216 | 131 | 0.170 | 181 | 0.145 |
| 32 | 0.339 | 82 | 0.215 | 132 | 0.170 | 182 | 0.145 |
| 33 | 0.334 | 83 | 0.213 | 133 | 0.169 | 183 | 0.144 |
| 34 | 0.329 | 84 | 0.212 | 134 | 0.168 | 184 | 0.144 |
| 35 | 0.325 | 85 | 0.211 | 135 | 0.168 | 185 | 0.144 |
| 36 | 0.320 | 86 | 0.210 | 136 | 0.167 | 186 | 0.143 |
| 37 | 0.316 | 87 | 0.208 | 137 | 0.167 | 187 | 0.143 |
| 38 | 0.312 | 88 | 0.207 | 138 | 0.166 | 188 | 0.142 |
| 39 | 0.308 | 89 | 0.206 | 139 | 0.165 | 189 | 0.142 |
| 40 | 0.304 | 90 | 0.205 | 140 | 0.165 | 190 | 0.142 |
| 41 | 0.301 | 91 | 0.204 | 141 | 0.164 | 191 | 0.141 |
| 42 | 0.297 | 92 | 0.203 | 142 | 0.164 | 192 | 0.141 |
| 43 | 0.294 | 93 | 0.202 | 143 | 0.163 | 193 | 0.141 |
| 44 | 0.291 | 94 | 0.201 | 144 | 0.163 | 194 | 0.140 |
| 45 | 0.288 | 95 | 0.200 | 145 | 0.162 | 195 | 0.140 |
| 46 | 0.285 | 96 | 0.199 | 146 | 0.161 | 196 | 0.139 |
| 47 | 0.282 | 97 | 0.198 | 147 | 0.161 | 197 | 0.139 |
| 48 | 0.279 | 98 | 0.197 | 148 | 0.160 | 198 | 0.139 |
| 49 | 0.276 | 99 | 0.196 | 149 | 0.160 | 199 | 0.138 |
| 50 | 0.273 | 100 | 0.195 | 150 | 0.159 | 200 | 0.138 |

TABEL DISTRIBUSI F

| DF | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|-----|------|------|------|------|------|------|------|------|------|------|
| 51 | 4.03 | 3.18 | 2.79 | 2.55 | 2.40 | 2.28 | 2.20 | 2.13 | 2.07 | 2.02 |
| 52 | 4.03 | 3.18 | 2.78 | 2.55 | 2.39 | 2.28 | 2.19 | 2.12 | 2.07 | 2.02 |
| 53 | 4.02 | 3.17 | 2.78 | 2.55 | 2.39 | 2.28 | 2.19 | 2.12 | 2.06 | 2.01 |
| 54 | 4.02 | 3.17 | 2.78 | 2.54 | 2.39 | 2.27 | 2.18 | 2.12 | 2.06 | 2.01 |
| 55 | 4.02 | 3.16 | 2.77 | 2.54 | 2.38 | 2.27 | 2.18 | 2.11 | 2.06 | 2.01 |
| 56 | 4.01 | 3.16 | 2.77 | 2.54 | 2.38 | 2.27 | 2.18 | 2.11 | 2.05 | 2.00 |
| 57 | 4.01 | 3.16 | 2.77 | 2.53 | 2.38 | 2.26 | 2.18 | 2.11 | 2.05 | 2.00 |
| 58 | 4.01 | 3.16 | 2.76 | 2.53 | 2.37 | 2.26 | 2.17 | 2.10 | 2.05 | 2.00 |
| 59 | 4.00 | 3.15 | 2.76 | 2.53 | 2.37 | 2.26 | 2.17 | 2.10 | 2.04 | 2.00 |
| 60 | 4.00 | 3.15 | 2.76 | 2.53 | 2.37 | 2.25 | 2.17 | 2.10 | 2.04 | 1.99 |
| 61 | 4.00 | 3.15 | 2.76 | 2.52 | 2.37 | 2.25 | 2.16 | 2.09 | 2.04 | 1.99 |
| 62 | 4.00 | 3.15 | 2.75 | 2.52 | 2.36 | 2.25 | 2.16 | 2.09 | 2.03 | 1.99 |
| 63 | 3.99 | 3.14 | 2.75 | 2.52 | 2.36 | 2.25 | 2.16 | 2.09 | 2.03 | 1.98 |
| 64 | 3.99 | 3.14 | 2.75 | 2.52 | 2.36 | 2.24 | 2.16 | 2.09 | 2.03 | 1.98 |
| 65 | 3.99 | 3.14 | 2.75 | 2.51 | 2.36 | 2.24 | 2.15 | 2.08 | 2.03 | 1.98 |
| 66 | 3.99 | 3.14 | 2.74 | 2.51 | 2.35 | 2.24 | 2.15 | 2.08 | 2.03 | 1.98 |
| 67 | 3.98 | 3.13 | 2.74 | 2.51 | 2.35 | 2.24 | 2.15 | 2.08 | 2.02 | 1.98 |
| 68 | 3.98 | 3.13 | 2.74 | 2.51 | 2.35 | 2.24 | 2.15 | 2.08 | 2.02 | 1.97 |
| 69 | 3.98 | 3.13 | 2.74 | 2.50 | 2.35 | 2.23 | 2.15 | 2.08 | 2.02 | 1.97 |
| 70 | 3.98 | 3.13 | 2.74 | 2.50 | 2.35 | 2.23 | 2.14 | 2.07 | 2.02 | 1.97 |
| 71 | 3.98 | 3.13 | 2.73 | 2.50 | 2.34 | 2.23 | 2.14 | 2.07 | 2.01 | 1.97 |
| 72 | 3.97 | 3.12 | 2.73 | 2.50 | 2.34 | 2.23 | 2.14 | 2.07 | 2.01 | 1.96 |
| 73 | 3.97 | 3.12 | 2.73 | 2.50 | 2.34 | 2.23 | 2.14 | 2.07 | 2.01 | 1.96 |
| 74 | 3.97 | 3.12 | 2.73 | 2.50 | 2.34 | 2.22 | 2.14 | 2.07 | 2.01 | 1.96 |
| 75 | 3.97 | 3.12 | 2.73 | 2.49 | 2.34 | 2.22 | 2.13 | 2.06 | 2.01 | 1.96 |
| 76 | 3.97 | 3.12 | 2.72 | 2.49 | 2.33 | 2.22 | 2.13 | 2.06 | 2.01 | 1.96 |
| 77 | 3.97 | 3.12 | 2.72 | 2.49 | 2.33 | 2.22 | 2.13 | 2.06 | 2.00 | 1.96 |
| 78 | 3.96 | 3.11 | 2.72 | 2.49 | 2.33 | 2.22 | 2.13 | 2.06 | 2.00 | 1.95 |
| 79 | 3.96 | 3.11 | 2.72 | 2.49 | 2.33 | 2.22 | 2.13 | 2.06 | 2.00 | 1.95 |
| 80 | 3.96 | 3.11 | 2.72 | 2.49 | 2.33 | 2.21 | 2.13 | 2.06 | 2.00 | 1.95 |
| 81 | 3.96 | 3.11 | 2.72 | 2.48 | 2.33 | 2.21 | 2.12 | 2.05 | 2.00 | 1.95 |
| 82 | 3.96 | 3.11 | 2.72 | 2.48 | 2.33 | 2.21 | 2.12 | 2.05 | 2.00 | 1.95 |
| 83 | 3.96 | 3.11 | 2.71 | 2.48 | 2.32 | 2.21 | 2.12 | 2.05 | 1.99 | 1.95 |
| 84 | 3.95 | 3.11 | 2.71 | 2.48 | 2.32 | 2.21 | 2.12 | 2.05 | 1.99 | 1.95 |
| 85 | 3.95 | 3.10 | 2.71 | 2.48 | 2.32 | 2.21 | 2.12 | 2.05 | 1.99 | 1.94 |
| 86 | 3.95 | 3.10 | 2.71 | 2.48 | 2.32 | 2.21 | 2.12 | 2.05 | 1.99 | 1.94 |
| 87 | 3.95 | 3.10 | 2.71 | 2.48 | 2.32 | 2.20 | 2.12 | 2.05 | 1.99 | 1.94 |
| 88 | 3.95 | 3.10 | 2.71 | 2.48 | 2.32 | 2.20 | 2.12 | 2.05 | 1.99 | 1.94 |
| 89 | 3.95 | 3.10 | 2.71 | 2.47 | 2.32 | 2.20 | 2.11 | 2.04 | 1.99 | 1.94 |
| 90 | 3.95 | 3.10 | 2.71 | 2.47 | 2.32 | 2.20 | 2.11 | 2.04 | 1.99 | 1.94 |
| 91 | 3.95 | 3.10 | 2.70 | 2.47 | 2.31 | 2.20 | 2.11 | 2.04 | 1.98 | 1.94 |
| 92 | 3.94 | 3.10 | 2.70 | 2.47 | 2.31 | 2.20 | 2.11 | 2.04 | 1.98 | 1.94 |
| 93 | 3.94 | 3.09 | 2.70 | 2.47 | 2.31 | 2.20 | 2.11 | 2.04 | 1.98 | 1.93 |
| 94 | 3.94 | 3.09 | 2.70 | 2.47 | 2.31 | 2.20 | 2.11 | 2.04 | 1.96 | 1.93 |
| 95 | 3.94 | 3.09 | 2.70 | 2.47 | 2.31 | 2.20 | 2.11 | 2.04 | 1.98 | 1.93 |
| 96 | 3.94 | 3.09 | 2.70 | 2.47 | 2.31 | 2.19 | 2.11 | 2.04 | 1.98 | 1.93 |
| 97 | 3.94 | 3.09 | 2.70 | 2.47 | 2.31 | 2.19 | 2.11 | 2.04 | 1.98 | 1.93 |
| 98 | 3.94 | 3.09 | 2.70 | 2.46 | 2.31 | 2.19 | 2.10 | 2.03 | 1.98 | 1.93 |
| 99 | 3.94 | 3.09 | 2.70 | 2.46 | 2.31 | 2.19 | 2.10 | 2.03 | 1.98 | 1.93 |
| 100 | 3.94 | 3.09 | 2.70 | 2.46 | 2.31 | 2.19 | 2.10 | 2.03 | 1.97 | 1.93 |

TABEL DISTRIBUSI T

| N | 10% | 5% | N | 10% | 5% |
|----|-------|--------|-----|-------|-------|
| 1 | 6.314 | 12.706 | 51 | 1.675 | 2.008 |
| 2 | 2.920 | 4.303 | 52 | 1.675 | 2.007 |
| 3 | 2.353 | 3.182 | 53 | 1.674 | 2.006 |
| 4 | 2.132 | 2.776 | 54 | 1.674 | 2.005 |
| 5 | 2.015 | 2.571 | 55 | 1.673 | 2.004 |
| 6 | 1.943 | 2.447 | 56 | 1.673 | 2.003 |
| 7 | 1.895 | 2.365 | 57 | 1.672 | 2.002 |
| 8 | 1.860 | 2.306 | 58 | 1.672 | 2.002 |
| 9 | 1.833 | 2.262 | 59 | 1.671 | 2.001 |
| 10 | 1.812 | 2.228 | 60 | 1.671 | 2.000 |
| 11 | 1.796 | 2.201 | 61 | 1.670 | 2.000 |
| 12 | 1.782 | 2.179 | 62 | 1.670 | 1.999 |
| 13 | 1.771 | 2.160 | 63 | 1.669 | 1.998 |
| 14 | 1.761 | 2.145 | 64 | 1.669 | 1.998 |
| 15 | 1.753 | 2.131 | 65 | 1.669 | 1.997 |
| 16 | 1.746 | 2.120 | 66 | 1.668 | 1.997 |
| 17 | 1.740 | 2.110 | 67 | 1.668 | 1.996 |
| 18 | 1.734 | 2.101 | 68 | 1.668 | 1.995 |
| 19 | 1.729 | 2.093 | 69 | 1.667 | 1.995 |
| 20 | 1.725 | 2.086 | 70 | 1.667 | 1.994 |
| 21 | 1.721 | 2.080 | 71 | 1.667 | 1.994 |
| 22 | 1.717 | 2.074 | 72 | 1.666 | 1.993 |
| 23 | 1.714 | 2.069 | 73 | 1.666 | 1.993 |
| 24 | 1.711 | 2.064 | 74 | 1.666 | 1.993 |
| 25 | 1.708 | 2.060 | 75 | 1.665 | 1.992 |
| 26 | 1.706 | 2.056 | 76 | 1.665 | 1.992 |
| 27 | 1.703 | 2.052 | 77 | 1.665 | 1.991 |
| 28 | 1.701 | 2.048 | 78 | 1.665 | 1.991 |
| 29 | 1.699 | 2.045 | 79 | 1.664 | 1.990 |
| 30 | 1.697 | 2.042 | 80 | 1.664 | 1.990 |
| 31 | 1.696 | 2.040 | 81 | 1.664 | 1.990 |
| 32 | 1.694 | 2.037 | 82 | 1.664 | 1.989 |
| 33 | 1.692 | 2.035 | 83 | 1.663 | 1.989 |
| 34 | 1.691 | 2.032 | 84 | 1.663 | 1.989 |
| 35 | 1.690 | 2.030 | 85 | 1.663 | 1.988 |
| 36 | 1.688 | 2.028 | 86 | 1.663 | 1.988 |
| 37 | 1.687 | 2.026 | 87 | 1.663 | 1.988 |
| 38 | 1.686 | 2.024 | 88 | 1.662 | 1.987 |
| 39 | 1.685 | 2.023 | 89 | 1.662 | 1.987 |
| 40 | 1.684 | 2.021 | 90 | 1.662 | 1.987 |
| 41 | 1.683 | 2.020 | 91 | 1.662 | 1.986 |
| 42 | 1.682 | 2.018 | 92 | 1.662 | 1.986 |
| 43 | 1.681 | 2.017 | 93 | 1.661 | 1.986 |
| 44 | 1.680 | 2.015 | 94 | 1.661 | 1.986 |
| 45 | 1.679 | 2.014 | 95 | 1.661 | 1.985 |
| 46 | 1.679 | 2.013 | 96 | 1.661 | 1.985 |
| 47 | 1.678 | 2.012 | 97 | 1.661 | 1.985 |
| 48 | 1.677 | 2.011 | 98 | 1.661 | 1.984 |
| 49 | 1.677 | 2.010 | 99 | 1.660 | 1.984 |
| 50 | 1.676 | 2.009 | 100 | 1.660 | 1.984 |