# THE IMPACTS OF SOCIAL MEDIA MARKETING ACTIVITIES ON BRAND LOYALTY, VALUE CONSCIOUSNESS, AND BRAND CONSCIOUSNESS AMONG INDONESIAN MILLENNIAL

Thesis

Presented as Partisial Fulfillment of Requirements for the Degree of Sarjana

Manajemen (S1) in International Business Management Program

Faculty of Business and Economics Universitas Atma Jaya Yogyakarta



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FACULTY OF BUSINESS AND ECONOMICS
UNIVERSITAS ATMA JAYA YOGYAKARTA

2019

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## AUTHENTICITY ACKNOWLEDGEMENT

I, Gabriella Monica Okta hereby declare that I compiled the thesis with the following title:

THE IMPACTS OF SOCIAL MEDIA MARKETING ACTIVITIES ON BRAND LOYALTY, VALUE CONSCIOUSNESS, AND BRAND CONSCIOUSNESS AMONG INDONESIAN MILLENNIAL

Is really, my own thinking and writing, I fully knowledge that my writings does not contain others' or part(s) of others' writing, except for those that have been cited and mentioned in the references.

Gabriella Monica Okta

Yogyakarta, November 15th, 2019

#### ACKNOWLEDGEMENT

Thank to Almighty God who has given His bless upon the author to finish this research from the beginning until the end, so this thesis can be done on time. This thesis is needed to meet one of academic requirements in completion of Bachelor study of International Business Management Program University of Atma Jaya Yogyakarta. Title that the authors propose is:

# THE IMPACTS OF SOCIAL MEDIA MARKETING ACTIVITIES ON BRAND LOYALTY, VALUE CONSCIOUSNESS, AND BRAND CONSCIOUSNESS AMONG INDONESIAN MILLENNIAL

In the making process of the thesis, the author got support from various parties that made the process easier. Therefore I would like to express my big gratitude for:

- My Almighty God who has given His bless and love that guides and accompanies the process of making the thesis from the beginning until the end.
- 2. My beloved family, Father, Mother, and My Sister who always give support to the author through pray, good advice, and financial support, so the author can be more motivated to complete the thesis.
- 3. My advisor Mr. Drs, Budi Suprapto, MBA, Ph.D who always helps, guides, and teaches the author patiently when the process of making the thesis is conducted.

- 4. All staff and employees of the Faculty of Economics, University of Atma Jaya Yogyakarta who has helped the author for all of the administration and other things from the first semester until the graduation.
- My "Kecambah" group of friends, Chika, Dinda, Niken, Rena, and Nadia who provide happiness when it's needed.
- 6. My companion-in-arms Eric, Hendy and Fefe who fight together facing the thesis when the other students gradually gave up one by one.
- 7. My IBMP friends, Dege, Eme, Caca, Yoka, Gery, Louis and other friends in Atma Jaya or outsides who have accompanied me to study in Atma Jaya Yogyakarta University for Five years.
- 8. Seniors who guided the author in the making of this research.
- 9. The respondents of the research who have spare their time to fill the questionnaire, so the author can collect the data quickly.
- 10. The parties who helped the author in completing this final task that cannot mention one by one author.

Finally, the author realizes that this thesis is far from perfect. The author accepts all criticisms, suggestions, and input that will complement and illustrate this thesis, for the sake of improving similar studies that may be carried out in the future. Hopefully this thesis will benefit everyone who reads and for further research.

Yogyakarta, November 15th, 2019

Gabriella Monica Okta

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#### **ABSTRACT**

Social media marketing now commonly used as a marketing tool for companies to promote their brand. Value consciousness and brand consciousness are one of the variables that play roles in order for consumers to be brand loyal. This research examine the effect of perceived social media marketing activities on brand loyalty and the mediating effect of brand and value consciouness. Questionnaire was distributed to 205 respondents which are still included as Indonesian Millennials and actively engaged in any social media platform. The author is using SEM-PLS for data analysis.

The finding shows that perceived social media marketing activities effect on brand loyalty with brand and value consciousness as mediating variable was significant. All of the hypothesis was supported. This indicates that millennials consumers in Indonesia tend to be brand loyal from social media marketing but also still considered about the company value and brand.

Keywords: Brand Consciousness, Value Consciousness, Perceived Social Media Marketing Activities, Brand Loyalty