# THE INFLUENCE OF PERCEIVED EASE OF USE, PERCEIVED USEFULNESS, SOCIAL INFLUENCE AND ATTITUDE TOWARD BEHAVIORAL INTENTION (STUDY OF TWITTER SOCIAL MEDIA)

**Thesis** 

Presented as Partial Fulfillment of Requirements for the Degree of Sarjana Manajemen (SM) in International Business Management Program Faculty of Business and Economics Universitas Atma Jaya Yogyakarta



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FACULTY OF BUSINESS AND ECONOMICS UNIVERSITAS ATMA JAYA YOGYAKARTA 2020

#### **THESIS**

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Yogyakarta, April 19<sup>th</sup>, 2020



# Letter of Statement No. 257/J/I

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#### ACKNOWLEDGEMENT

I, Bisma Kresna Dewa, hereby declared that I compiled this thesis with the following title:

THE INFLUENCE OF PERCEIVED EASE OF USE, PERCEIVED
USEFULNESS, SOCIAL INFLUENCE AND ATTITUDE TOWARD
BEHAVIORAL INTENTION (STUDY OF TWITTER SOCIAL MEDIA)

Is really my own thinking and writing. I fully acknowledge that my writings do not contain other's part(s) or other's writing(s) except for those that have been cited and mentioned in the references.

Bisma Kresna Dewa

Yogyakarta, April 19th, 2020

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Thank to Allah S.W.T who has given blessings to the author for finishing this research from the beginning until the end. So, this thesis can be done in the right time. This thesis is made to meet one of academic requirements in completion of Bachelor study of International Business Management Program, University of Atma Jaya Yogyakarta. The title that the authors propose is:

# THE INFLUENCE OF PERCEIVED EASE OF USE, PERCEIVED USEFULNESS, SOCIAL INFLUENCE AND ATTITUDE TOWARD BEHAVIORAL INTENTION (STUDY OF TWITTER SOCIAL MEDIA)

In the process of making the thesis, the author got support from various parties that made the process of the thesis was better, faster, and easier. Therefore, I would like to express my big gratitude for:

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Abstract

The main purpose of this research was to investigate the influence of

perceived ease of use, perceived usefulness, social influences and attitude toward

behavioral intention (study of Twitter social media). A total of 150 questionnaires

were distributed to the respondents with the means of Google Form. The analysis

methods in this research are Descriptive Analysis, Multi Linier Regression, T-test

and F-test analysis. The results from this research showed that first, Social

Influence will not positively influence Behavioral Intention. Second, Perceived

Ease of Use also will not positively influence Behavioral Intention. Third Perceived

Usefulness will positively influence Behavioral Intention. Last, Attitude will

positively influence Behavioral Intention.

Keywords: Social Influence, Perceived Ease of Use, Perceived Usefulness, Attitude,

Behavioral Intention.

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