

**THE IMPACT OF JOB STRESS DIMENSION ON EMPLOYEE
PERFORMANCE (A STUDY OF COFFEE SHOP IN YOGYAKARTA)**



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FACULTY OF BUSINESS AND ECONOMICS

2021



Letter of Statement

No. 501/J/I

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APPROVAL PAGE

**THE IMPACT OF JOB STRESS DIMENSION ON EMPLOYEE
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AUTHENTICITY ACKNOWLEDGEMENT

I, Benedictus Kevin Ronggoso, hereby declare that I compiled my undergraduate thesis with the following title:

THE IMPACT OF JOB STRESS DIMENSION ON EMPLOYEE PERFORMANCE (A STUDY OF COFFEE SHOP IN YOGYAKARTA)

is my own thinking and writing. I fully know and understand that my writings do not contain other's part(s) of other's writing, except for those that have been cited and mentioned in the references.

Yogyakarta, Oct 14, 2021

Writer,



Benedictus Kevin Ronggoso

ACKNOWLEDGEMENT

First and foremost, praises, and thank God, the Almighty, for His showers of blessings throughout my research work to complete the thesis successfully. Each day, every process I enjoyed, make the author learn something new that can lead me to finish my thesis entitle “The Impact of Job Stress Dimension on Employee Performance (A Study of Couvee and Janji Jiwa Coffee Shop in Yogyakarta)”. In the process of making the thesis, the author got support from various parties that made the process of the thesis was better, faster, and easier. Therefore, I feel so blessed for receiving so much loves and supports by the presence of:

1. I would like to express my sincere gratitude to my supervisor, Daniel Yudistya Wardhana, SE., MEI. for his invaluable supervision, support and tutelage during the thesis compliment process.
2. I am extremely grateful to my parents for their unconditional love, prayers, support, caring, and sacrifices for educating and preparing me for my future. Also, I express my thanks to my brother and sister, Yohanes Evanjelis, Bernadetha Hartika Wijiwigati, and all my whole families for their support and valuable prayers.
3. I thank profusely all the lecturers and staff of International Program who always share the knowledge and help from the beginning of my study.
4. A very special thanks to Maria Esmeralda Mok who always be my back since 2016. I am very grateful to have you.
5. International Business Management Program batch 2016 mates. Thank you for the togetherness through all this time.

6. Other friends and colleagues who I can't mentioned one by one. Thank you for all your love and supports through pray and advice. You have all encouraged me and enriched me during the process.

Once again, I would like to express my gratitude to all the people who providing the time and spirits that we shared together during my study in Universitas Atma Jaya Yogyakarta.

Finally, I realized that this thesis is still far from perfect because of knowledge limitation. Therefore, I, as the writer open to any kind of recommendation to improve this thesis. I hope that this thesis could be useful in several ways for everyone.

Yogyakarta, July 14, 2021

Writer,



Benedictus Kevin Ronggoso



*“It is part of my thesis that all our knowledge
grows only through the correcting of our
mistakes.”*

TABLE OF CONTENTS

APPROVAL PAGE	ii
AUTHENTICITY ACKNOWLEDGEMENT	iv
ACKNOWLEDGEMENT	v
ABSTRACT	xi
CHAPTER I	12
1.1 Research Background	12
1.2 Problem Statement	17
1.4 Research Objective	18
1.5 Research Benefits	19
1.6 Research Report Outline	19
CHAPTER II	21
2.1 Theoretical Background	21
2.1.1 Job Stress	21
2.1.2 Job Performance	25
2.2 Research Framework	25
2.2.1 Workload on Job Performance	26
2.2.2 Job Security on Job Performance	27
2.2.3 Shift Work on Job Performance	27
2.3 Previous Research	28
2.4 Hypothesis Development	32

CHAPTER III	34
3.1 Type of Research.....	34
3.2 Population and Sample.....	34
3.3 Research Location.....	35
3.4 Sampling Technique.....	36
3.5 Type and Data Collection Method.....	36
3.6 Research Instruments	36
3.7 Data Measurement Method.....	39
3.8 Instrument Testing Method.....	39
3.9 Data Analysis Method.....	39
3.9.1 Descriptive Statistical Analysis	39
3.9.2 Multiple Linear Regression Analysis.....	41
3.9.3 F-test.....	42
3.9.4 t-test.....	42
CHAPTER IV	44
4.1 Pretest Results	44
4.1.1 Validity Test.....	44
4.1.2 Validity Test.....	46
4.2 Respondent Characteristics	47
4.3 Descriptive Statistics.....	49
4.3.1 Workload Variable	50
4.3.2 Job Security Variable	51

4.3.3	Shift Work Variable	52
4.3.4	Job Performance Variable	52
4.4	Data Analysis	53
4.4.1	F-test.....	55
4.4.1	t-test.....	55
4.5	Discussion	56
CHAPTER V	1
5.1	Conclusion	1
5.2	Managerial Implications.....	2
5.3	Managerial Limitation.....	3
5.4	Managerial Implications.....	4
REFERENCES	6
APPENDIX	9
Appendix 1	10
Appendix 2	16
Appendix 3	21
Appendix 4	22

ABSTRACT

The purpose of this research is to explore the impact of job stress dimension, that focus on workload, job security, and shift work, on employee performance in Couvee and Janji Jiwa coffee shop Yogyakarta. The data used is primary data. Primary data obtained through questionnaires which is distributed in Couvee and Janji Jiwa branches in Yogyakarta. The research sample is employees in Couvee and Janji Jiwa coffee shop. The type of research used in this research is descriptive research and multiple regression because this study aims to identify the relationship between variables and describe the results of the study.

The results of this research shows that workload has not has a significant influence to employee job performance and job security has not has a significant influence to employee job performance. Although, the research shows that shift work has significant positive influence to employee job performance. Moreover, based on F test the results show that workload, job security, and shiftwork relationship simultaneously have significant influence to employee job performance.

Keyword: *Job stress, Workload, Job Security, Shift Work, Job performance.*