DEONTOLOGICAL AND TELEOLOGICAL EVALUATION INFLUENCE ON THE CONSUMER INTENTION IN USING ALTERNATIVES OF PLASTIC BAGS

Thesis

Presented as Partial Fulfilment of Requirements for the Degree of Sarjana Manajemen (S1) in International Business Management Program Faculty of Business and Economics Universitas Atma Jaya Yogyakarta



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FACULTY OF BUSINESS AND ECONOMICS
UNIVERSITAS ATMAJAYA YOGYAKARTA

APPROVAL PAGE

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Yogyakarta, September 19th, 2022

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Thanks to Almighty God, who has blessed the author, the author was able to complete this research from beginning to end in time to submit this thesis. This thesis is required to fulfill one of the criteria for the bachelor's degree in the International Business Management Program at the University of Atma Jaya Yogyakarta. The title suggested by the writer is:

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The author is aware that this thesis is not flawless and may include a few minor flaws. As a result, the author would like to express his sincere apologies for any inaccuracies, whether accidental or incidental. This thesis aims to present further insights that, in the author's opinion, may be helpful to many parties, including academics and practitioners.

Yogyakarta, 12 August 2022

Wayan Cyril Jean Putra Ibach

TABLE OF CONTENTS

APPRO	OVAL PAGE	i
COMN	MITTEE'S APPROVAL PAGE	ii
AUTH	ENTICITY ACKNOWLEDGEMENT	iii
ACKN	OWLEDGMENT	iv
TABLI	E OF CONTENTS	vi
LIST (OF TABLES	ix
	OF FIGURES	
LIST (OF APPENDIXES	xi
ABSTI	RACT	. xii
CHAP	TER I	1
INTRO	DUCTION	
1.1	Background	1
1.2	Research Problem	
1.3	Research Objectives	
1.4	Research Limitation	
1.5	Research Contributions	13
1.6	Writing Systematic	14
CHAP	TER II	. 16
	ATURE REVIEW	
2.1 T	heory of Planned Behaviour	16
2.2 1	Deontological Evaluation	17
2.3 T	eleological Evaluation	18
2.4 A	Attitude	20
2.5 S	ubjective Norms	21
2.6 P	Perceived Behaviour Control	22
2.7 T	The intention on using alternatives of plastic bags	24
2.8 P	revious Research	26
2.10	Hypothesis Development	32
	10.1 The influence of Deontological Evaluation towards Attitude, abjective Norm, and Perceived Behavioural Control	. 32
	10.2 The positive influence of Teleological evaluation towards nsumer's Attitude, Subjective norm, and Perceived behavioural control	. 33

		The influence of Attitude towards the Intention of using alternative bags	
	10.4 ernati	The influence of subjective norm towards the intention of using ives of plastic bags	. 35
	10.5 using	The influence of perceived behavioural control towards the intent alternatives of plastic bags	
2.11	The	Conceptual Model	37
CHAP	ΓER I	II	. 38
RESEA		METHOD	
3.2	Res	earch Population and Sample	
3.2	2.1	Research Population	. 39
3.3	3.3	Sample Collection Method	. 39
3.4		Data Collection	
3.5	Dat	a Measurement Method	46
3.6	The	Instrument Test	47
3.7	Dat	a Analysis Method	
3.7	7.1	Descriptive Analysis	. 47
3.7	7.2	Structural Equation Modelling - Partial Least Square (SEM-PLS)	48
CHAP	ΓER I	V	. 51
DATA		LYSIS AND DISCUSSION	
4.1	Stat	tistics Descriptive Analysis	51
4.2	Part	tial Least Square	54
4.2	2.1	First Step: Designing Structural Model (Inner Model)	. 54
4.2	2.2	Second Step: Designing Measurement Model (Outer Model)	. 54
4.2	2.3 Th	nird Step: Constructing Path Diagram	. 58
4.2	2.4 Fo	ourth Step: Estimation	. 58
4.2	2.5 Fi	fth Step: Goodness of Fit	. 58
4.3	Disc	cussion	71
4.3	3.1	The influence of Deontological Evaluation on Attitude	. 71
4.3	3.2	The influence of Deontological Evaluation on Subjective Norms	. 71
4.3	3.3	The influence of Deontological Evaluation on Perceived	
Ве	ehavio	oural Control	
4.3	3.4	The influence of Teleological Evaluation on Attitude	. 72
4 3	3.5	The influence of Teleological Evaluation on Subjective Norms	72

4.3.6 The influence of Teleological Evaluation on Perceived Behavious Control 73	ral
4.3.7 The influence of Attitude on the Intention on using alternatives o plastic bags	
4.3.8 The influence of Subjective Norms on the Intention on using alternatives of plastic bags	. 73
4.3.9 The influence of Perceived Behavioural Control on the intention using alternatives of plastic bags.	
CHAPTER V	. 75
CONCLUSION AND RECOMMENDATION	. 75
5.1 Conclusion	75
A. Conclusion of the respondent's profile	. 75
B. Conclusion of the hypothesis testing	. 76
5.2 Managerial Implication	77
5.3 Research Limitation	78
5.4 Recommendations for Future Research	79
REFERENCES	

LIST OF TABLES

Table 1. 1: Waste estimates in 2010 for top twenty countries ranked by mas	ss of
mismanaged plastic waste (in units of millions of metric tons per year)	3
Table 2. 1: Previous studies that supports this research	26
Table 3. 1: Variable indicators	42
Table 4. 1: Descriptive characteristics of the respondent's	51
Table 4. 2: Mean analysis per variable indicator	53
Table 4. 3: Construct and indicators	55
Table 4. 4 : First outer loading	59
Table 4. 5: Second outer loading	60
Table 4. 6: Average Variance Extracted result (AVE)	61
Table 4. 7: Cross loadings	62
Table 4. 8: Fornell-Lacker criterium	63
Table 4. 9: Reliability test	64
Table 4. 10: Coefficient of Determination / R-Square result	65
Table 4. 11: Cross-Validated Redundancy / Q-Square result	66
Table 4. 12: Path Coefficient	67

LIST OF FIGURES

Figure 1. 1: Marketing campaign to use cloth bags for shopping	7
Figure 1. 2: A photo of a paper bag from KFC Indonesia	8
Figure 1. 3: A picture of cardboard boxes that are used to substitute plastic b	oags in
Bali	8
Figure 1. 4: Cassava based shopping bag	9
Figure 2. 1: The Conceptual Model is adapted from previous research	37
Figure 4. 1: Outer and inner model of research framework	58
Figure 4. 2: Path Diagram	64



LIST OF APPENDIXES

APPENDIX I: PREVIOUS STUDY

APPENDIX II: QUESTIONNAIRE

APPENDIX III: RESPONDENTS DATA

APPENDIX IV: QUESTIONNAIRE RESULTS

APPENDIX V: VALIDITY AND RELIABILITY TEST

APPENDIX VI: PARTIAL LEAST SQUARE (PLS)

APPENDIX VII: MEAN ANALYSIS (SPSS)

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ABSTRACT

The main purpose of this research is to understand about the consumer intention of using alternatives of plastic bags in Bali and what motivates them to use alternatives of plastic bags using an integrated research model which is marketing ethics which are: Deontological Evaluation and Teleological Evaluation, and theory of planned behaviour which consists of: Attitude, Subjective norms, and perceived behavioural control. This research uses online questionnaire to collect the data, which was distributed to 170 respondents, yet only 162 respondents were eligible to participate in this research. This research used SPSS and SEM-PLS to analyse the data.

The result of this study found that deontological evaluation and teleological evaluation have a positive influence on attitude, subjective norms, and perceived behavioural control. And the study also found that, attitude, subjective norms, and perceived behavioural control does have a significant positive influence towards using alternatives of plastic bags in Bali. The result of this study may give an insight for retailers to understand about consumer intention in Bali, that can be applied in other provinces in Indonesia.

Keyword: Bali, alternatives of plastic bag, deontological evaluation, teleological evaluation, theory of planned behaviour, consumer intention

