Linking Social Media Marketing Activities with Brand Love: A study of Erigo Apparel

THESIS

Presented as Partial Fulfillment of the Requirements for the Degree of Sarjana Manajemen (S1) in International Business Program Faculty of Business and Economics Universitas Atma Jaya Yogyakarta



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I, Christoper Situmorang, hereby declare that I compiled and completed my undergraduate thesis with the following title:

Linking Social Media Marketing Activities with Brand Love: A study of Erigo Apparel

Is fully created by myself as the researcher. All of the references have been cited and stated in this thesis in the form of bibliography. It has been proven to be original and authentic writings of my final project with no plagiarism or theft of others projects.

> Yogyakarta, August 15th 2023 The researcher

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ΜΟΤΤΟ

"We have no way of seeing all the possibilities that lie ahead in the future, so we have to rely on clumsy trial-and error- to gain knowledge. Just think of pain as the tuition you have to pay"

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Linking Social Media Marketing Activities with Brand Love: A study of Erigo Apparel

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TABLE OF CONTENTS LETTER OF STATEMENTiii		
AUTHENTICITY ACKNOWLEDGEMENTiv		
MOTTOv		
ACKNOWLEDGEMENT		
TABLE OF CONTENTS		
LISTS OF TABLES		
LISTS OF FIGURESxi		
LIST OF APPENDIXESxii		
ABSTRACTxiii		
CHAPTER 1 INTRODUCTION1		
1.1. Background Research1		
1.2. Research Questions2		
1.3. Research Objective		
1.4. Research Contributions		
CHAPTER 2 LITERATURE REVIEW5		
2.1. Theoretical Background5		
2.1.1. Social Media Marketing Activities		
2.1.2. Self-Expressive Brands7		
2.1.3. Brand Love		
2.1.4. Brand Loyalty9		
2.2. Previous Studies10		
2.3. Hypothesis Development		
2.4. Research Framework17		
CHAPTER 3 RESEARCH METHODOLOGY18		
3.1. Research Type		
3.2. Sample and Sampling Method18		
3.3. Data collection and Research Measurement Method 18		
3.4. Face Validity		
3.5. Operational Definition and Research Indicator		

TADIE OF CONTENTS

3.6. Research Instrument Testing Method
3.7. Validity Test23
3.8. Reliability Test24
3.9. Structural Model Test
CHAPTER 4 DATA ANALYSIS AND DISCUSSION
4.1. Respondent Profile Analysis
4.1.1. Respondent Distribution Based on Gender28
4.1.2. Respondent Distribution Based on the Budget to Buy
Fashion Products
4.2. SEM PLS Analysis
4.3. Measurement Evaluation Model
4.3.1. Convergent Validity Testing
4.3.2. Discriminant Validity Testing
4.3.3 Composite Reliability Testing
4.4. Structural Evaluation Model
4.5. Hypothesis Testing41
4.6. Hypothesis Discussion
CHAPTER 5 CONCLUSION
5.1. Conclusion
5.2. Managerial Implications
5.3. Limitation of the Research
5.4. Future Research Suggestions51
BIBLIOGRAPHY
APPENDIX 1 Questionnaire
APPENDIX 2 Data72
APPENDIX 3 Data Analysis75

LISTS OF TABLES

Table 2.1. Previous studies	10
Table 3.1. Face Validity	20
Table 3.2. Operational Definitions and Research Indicator Questionnaire.	21
Table 4.1. Characteristic by Gender	
Table 4.2. Characteristic by Budget for Purchasing Fashionable Items	in Three
Months	29
Table 4.3. Outer Loadings 1	32
Table 4.4. Outer Loadings 2	33
Table 4.5. Average Variance Extracted 1	34
Table 4.6. Average Variance Extracted 2	34
Table 4.7. Fornell-Larcker Criterion 1	35
Table 4.8. Fornell-Larcker Criterion 2	35
Table 4.9. Cross Loading 1	
Table 4.10. Cross Loading 2	37
Table 4.11. Cronbach's Alpha and Composite Reliability Result	39
Table 4.12. R-Square Adjusted and Q-Square Result	
Table 4.13. F-Square Result	40
Table 4.14. Path Coefficient.	42
Table 4.15. Indirect Effect	

LISTS OF FIGURES

Figure 2.1. Research Framework	17
Figure 3.1. Zhao et al. Decision Tree	
Figure 4.1. Structural Model	
Figure 4.2. Construct Model	
Figure 4.3 Bootstrapping Construct Model	41

LIST OF APPENDIXES

APPENDIX 1 Questionnaire	58
APPENDIX 2 Data	72
APPENDIX 3 Data Analysis	75

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ABSTRACT

The purpose of this study is to investigate the impact of social media marketing activities on brand love which resulted in brand loyalty toward the brand Erigo Apparel. Data were obtained 150 respondents using online survey and analyzed using partial least square technique. This result indicated that social media marketing activities had a significant effect towards brand love, social media marketing activities had a significant impact on self-expressive brands both inner self and social self. Also, self-expressive brands social self had a significant impact on brand love, brand love had a significant impact on brand loyalty. Self-expressive brands (social self) are able to mediate between social media marketing activities and brand love.

Keywords: Social media marketing activities, self-expressive brand, brand love, brand loyalty