

BAB V

KESIMPULAN DAN SARAN

5.1 Kesimpulan

Berdasarkan hasil analisis data dan pembahasan yang telah dilakukan peneliti pada bab empat, maka peneliti mengambil kesimpulan dari hasil penelitian sebagai berikut :

1. Karakteristik Responden

- a. Mayoritas responden yang menjadi obyek dalam penelitian ini berjenis kelamin wanita yaitu sebesar 68%.
- b. Mayoritas responden yang menjadi obyek dalam penelitian ini berusia antara 16 – 24 tahun yaitu sebesar 51%.
- c. Mayoritas responden yang menjadi obyek dalam penelitian ini adalah pelajar/mahasiswa yaitu sebesar 58%.
- d. Mayoritas responden yang menjadi obyek dalam penelitian ini berpenghasilan antara Rp 300.001,00 – Rp 500.000,00 sebesar 49%.

2. Pengaruh Kepuasan Konsumen terhadap Loyalitas Merek Waroeng Steak & Shake Di Yogyakarta

a. Analisis Regresi Linier Berganda

Dari hasil perhitungan Analisis Regresi Linier Berganda diperoleh hasil sebagai berikut :

$$Y = 0,394 X_1 + 0,356 X_2 + 0,273 X_3$$

Hubungan terhadap masing-masing variabel adalah sebagai berikut:

1. Berdasarkan hasil Analisis Regresi maka Variabel Produk (X_1) mempunyai pengaruh yang positif terhadap Loyalitas Merek ini berarti bahwa Produk mempunyai pengaruh terhadap Variabel Loyalitas Merek.
 2. Berdasarkan hasil Analisis Regresi maka Variabel Pelayanan (X_2) mempunyai pengaruh yang positif terhadap Loyalitas Merek ini berarti bahwa Pelayanan mempunyai pengaruh terhadap Variabel Loyalitas Merek.
 3. Berdasarkan hasil Analisis Regresi maka Variabel Pembelian (X_3) mempunyai pengaruh yang positif terhadap Loyalitas Merek ini berarti bahwa Pembelian mempunyai pengaruh terhadap Variabel Loyalitas Merek.
- b. Berdasarkan hasil analisis regresi secara bersama-sama dengan menggunakan uji F, diperoleh nilai F hitung sebesar 29,027 dan nilai F tabel sebesar 2,70. Dengan membandingkan antara nilai F hitung dan F tabel pada taraf signifikansi 0,05, dapat diambil kesimpulan bahwa $f_{hitung} (29,027) > f_{tabel} (2,70)$ ini berarti variabel independen (kepuasan konsumen) berpengaruh terhadap variabel dependen (loyalitas konsumen)
- c. Berdasarkan hasil analisis regresi secara individual kita dapat melihat seberapa besar pengaruh antara kepuasan konsumen dengan loyalitas merek Waroeng Steak & Shake Di Yogyakarta per atribut. Dimana

terdapat pengaruh antara atribut produk dengan loyalitas merek pada Waroeng Steak & Shake di Yogyakarta. Hal ini dapat dilihat dari hasil uji t, dimana hasil t_{hitung} (5,163) $>$ t_{tabel} (1,985). Sedangkan untuk selanjutnya terdapat pengaruh antara atribut pelayanan dengan loyalitas merek Waroeng Steak & Shake di Yogyakarta yang dapat dilihat dari hasil uji t, dimana t_{tabel} (4,674) $>$ t_{hitung} (1,985). Sedangkan untuk variabel yang terakhir adalah terdapat pengaruh antara atribut pembelian dengan loyalitas merek Waroeng Steak & Shake di Yogyakarta yang dapat kita lihat dari hasil uji t, dimana t_{hitung} (3,473) $>$ t_{tabel} (1,985).

3. Perbedaan antara Kepuasan Konsumen dan Loyalitas Merek Waroeng Steak & Shake Di Yogyakarta Ditinjau dari Karakteristik Konsumen yaitu dari Segi Jenis Kelamin.

Berdasarkan hasil analisis data dengan menggunakan uji t-test, dari perhitungan keseluruhan nilai t-hitung untuk semua atribut yaitu produk, pelayanan, pembelian dan loyalitas lebih kecil dari nilai t-tabel, maka H_0 diterima atau H_a ditolak yang artinya tidak terdapat perbedaan secara signifikan antara kepuasan konsumen dan loyalitas merek Waroeng Steak & Shake Di Yogyakarta ditinjau dari karakteristik konsumen yaitu dari segi jenis kelamin.

4. Perbedaan antara Kepuasan Konsumen dan Loyalitas Merek Waroeng Steak & Shake Di Yogyakarta Ditinjau dari Karakteristik Konsumen yaitu dari Segi Usia, Pekerjaan dan Penghasilan

- a. Berdasarkan penghitungan dengan menggunakan *Anova*, untuk atribut produk, pembelian dan loyalitas tidak terdapat perbedaan antara kepuasan konsumen dan loyalitas merek Waroeng Steak & Shake Di Yogyakarta. Tetapi untuk atribut pelayanan terdapat perbedaan antara kepuasan konsumen dan loyalitas merek Waroeng Steak & Shake Di Yogyakarta ditinjau dari perbedaan usia.
- b. Berdasarkan penghitungan dengan menggunakan *Anova*, untuk atribut produk, pelayanan, pembelian dan loyalitas tidak terdapat perbedaan antara kepuasan konsumen dan loyalitas merek Waroeng Steak & Shake Di Yogyakarta ditinjau dari jenis pekerjaan
- c. Berdasarkan penghitungan dengan menggunakan *Anova*, untuk atribut produk, pelayanan, pembelian dan loyalitas tidak terdapat perbedaan antara kepuasan konsumen dan loyalitas merek Waroeng Steak & Shake Di Yogyakarta ditinjau perbedaan tingkat penghasilan.

5.2 Saran

Saran – saran yang dapat disampaikan adalah :

1. Untuk dapat tetap mempertahankan dan meningkatkan kepuasan konsumen serta loyalitas merek Waroeng Steak & Shake Di Yogyakarta, terutama ditengah persaingan yang semakin ketat dan agresif. Perusahaan sebaiknya fokus untuk lebih inovatif dalam hal kualitas atau mutu dari produk yang ditawarkan, dengan selalu berpatokan pada apa yang diinginkan konsumen yang diikuti juga

dengan penentuan harga yang sebanding dengan kualitas yang ditawarkan dari produk, dengan harapan agar kepuasan bisa diperoleh oleh konsumen yang pada akhirnya berlanjut pada pembelian ulang yang akan dilakukan jika konsumen telah memiliki pengalaman yang baik tentang produk dan pelayanan.

2. Loyalitas konsumen terhadap merek tidak mudah diperoleh, merek akan diperhatikan dan lebih dikenal apabila ada upaya memperkenalkannya kepada konsumen dan keberadaan iklan dapat sangat membantu perusahaan untuk mengenalkan produk mereka kepada konsumen.
3. Kesan atau pendapat konsumen terhadap produk dan pelayanan merupakan hal yang sangat penting karena berkaitan dengan image yang akan melekat pada produk dan pelayanan yang akan diingat oleh konsumen. Membuat image yang positif tentang produk dapat diawali dengan citarasa menu yang enak. Sedangkan untuk membuat image yang positif tentang pelayanan dapat diawali dengan pelayanan dari para pegawai yang menyenangkan dan bersahabat terhadap konsumen.
4. Waroeng Steak & Shake Di Yogyakarta hendaknya meningkatkan lagi pelayanannya terhadap konsumen. Seperti dalam penelitian ini ternyata terdapat perbedaan pelayanan yang ditinjau dari jenis kelamin dan usia. Hal ini berguna bagi perusahaan untuk dapat terus survive dipasar.

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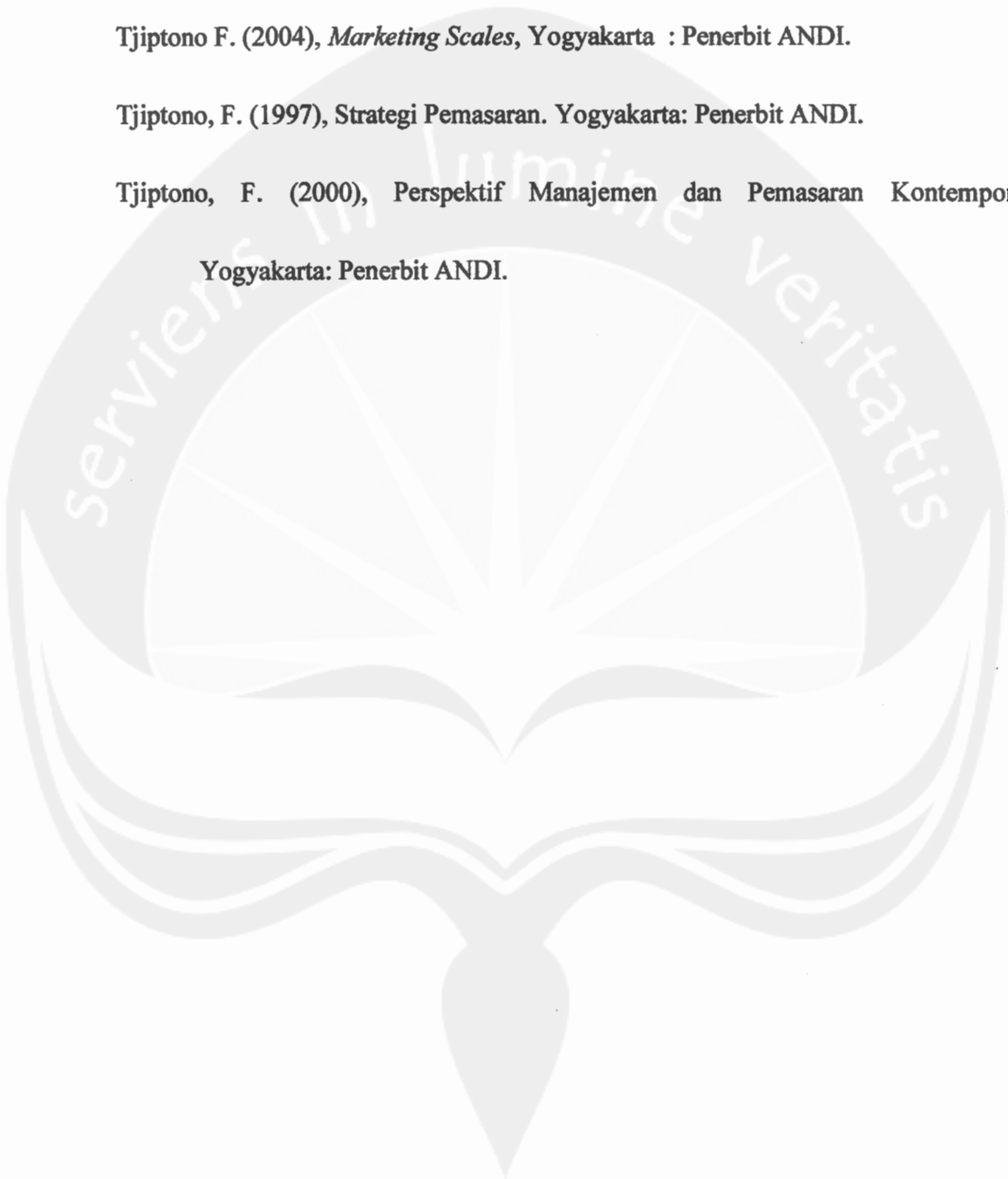
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LAMPIRAN I

KUESIONER

Kuesioner Penelitian

Dengan hormat,

Saya adalah mahasiswa Universitas Atma Jaya, Fakultas Ekonomi, Jurusan Manajemen angkatan 2001. Saat ini saya mengadakan penelitian mengenai “ Analisis Pengaruh Kepuasan Konsumen Terhadap Loyalitas Merek Waroeng Steak & Shake Di Yogyakarta.

Saya mohon Kesediaan Bapak/Ibu/Saudara untuk membantu saya dalam penelitian ini dengan cara menjawab pertanyaan-pertanyaan yang ada dalam kuesioner ini. Pengumpulan data ini semata-mata hanya akan digunakan untuk maksud penyusunan skripsi dan akan dijamin kerahasiaannya.

Atas perhatian, waktu, kerjasama dan bantuan yang Bapak/Ibu/Saudara berikan, sebelum dan sesudahnya saya ucapkan terima kasih.

Hormat saya,

Nofia Christiana

Kuesioner I

Anda dimohon memberikan tanda silang (X) pada huruf yang anda pilih.

1. Jenis kelamin

a. Pria

b. Wanita

2. Usia

a. ≤ 15 tahun

c. 25 - 34 tahun

b. 16 - 24 tahun

d. ≥ 35 tahun

3. Pekerjaan

a. Pelajar / Mahasiswa

c. Karyawan Swasta

e. Lain - lain

b. Pegawai Negeri

d. Wiraswasta

4. Penghasilan rata-rata yang di peroleh tiap bulan (termasuk uang saku bagi pelajar / mahasiswa)

a. \leq Rp 300.000,00

b. Rp 300.001,00 – Rp 500.000,00

c. Rp 500.001 – Rp 1.000.000,00

d. \geq Rp 1.000.000,00

Kuesioner II

Pada bagian ini pertanyaan berhubungan dengan Kepuasan konsumen dan loyalitas merek di Waroeng Steak & Shake Yogyakarta.

Berilah tanda (\checkmark) pada jawaban yang dipilih.

Adapun jawaban sebagai berikut :

Sangat Setuju (SS)

Tidak Setuju (TS)

Setuju (S)

Sangat Tidak Setuju (STS)

Netral (N)

| No. | Keterangan | SS | S | N | TS | STS |
|-----|--|----|---|---|----|-----|
| 1. | Harga produk ini masuk akal. | | | | | |
| 2. | Produk ini memiliki standar kualitas yang dapat diterima. | | | | | |
| 3. | Produk di Waroeng Steak dapat diandalkan. | | | | | |
| 4. | Waroeng Steak & Shake ini memberikan layanan secara tepat sejak awal | | | | | |
| 5. | Karyawan Waroeng Steak & Shake melayani saya dengan cepat. | | | | | |
| 6. | Karyawan Waroeng Steak & Shake bersedia membantu. | | | | | |
| 7. | Karyawan mampu menjawab pertanyaan konsumen mengenai ragam menu yang ditawarkan. | | | | | |
| 8. | Karyawan sopan. | | | | | |
| 9. | Cara penyampaian karyawan kepada konsumen Waroeng Steak sangat informatif. | | | | | |
| 10. | Kami memiliki sistem penanganan komplain pelanggan yang sangat bagus untuk menindaklanjuti layanan. | | | | | |
| 11. | Waroeng Steak memiliki reputasi yang baik | | | | | |
| 12. | Daftar menu yang ditawarkan oleh Waroeng Steak & Shake selalu tersedia untuk memenuhi permintaan konsumen. | | | | | |
| 13. | Kuantitas pelanggan menikmati menu-menu yang ditawarkan oleh Waroeng Steak & Shake | | | | | |
| 14. | Para karyawan berusaha keras meningkatkan kenyamanan bagi pelanggan. | | | | | |
| 15. | Makanan yang ditawarkan di Waroeng Steak & Shake memiliki cita rasa yang baik. | | | | | |
| 16. | Suasana Waroeng Steak & Shake menyenangkan. | | | | | |
| 17. | Para karyawan memperhatikan pelanggan sebagaimana mereka ingin diperhatikan. | | | | | |
| 18. | Kemungkinan saya mendorong teman-teman dan para kerabat untuk makan di Waroeng Steak & Shake Yogyakarta. | | | | | |



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LAMPIRAN II

VALIDITAS DAN REABILITAS

Produk

***** Method 1 (space saver) will be used for this analysis

RELIABILITY ANALYSIS - SCALE (SPLIT)

| | | | |
|----------------|--------|----------|---------|
| Statistics for | Mean | Variance | Std Dev |
| | 7.5333 | .6713 | .8193 |

Item-total Statistics

| | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Alpha if Item Deleted |
|---------|----------------------------|--------------------------------|----------------------------------|-----------------------|
| BUTIR_1 | 7.9667 | .6540 | .5622 | .8436 |
| BUTIR_2 | 7.5000 | .8793 | .6931 | .7111 |
| BUTIR_3 | 7.5333 | .6713 | .7328 | .6164 |

Reliability Coefficients

N of Cases = 30.0

N of Items = 3

Spearman-Brown = .8458

Pelayanan

***** Method 1 (space saver) will be used for this analysis *****

RELIABILITY ANALYSIS - SCALE (SPLIT)

| | | | |
|----------------|--------|----------|---------|
| Statistics for | Mean | Variance | Std Dev |
| | 7.6333 | .7230 | .8503 |

Item-total Statistics

| | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Alpha if Item Deleted |
|---------|----------------------------|--------------------------------|----------------------------------|-----------------------|
| BUTIR_4 | 11.1333 | 1.7057 | .5034 | .7662 |
| BUTIR_5 | 10.9000 | 1.6793 | .6981 | .6797 |
| BUTIR_6 | 11.2000 | 1.2690 | .7566 | .6223 |
| BUTIR_7 | 11.2667 | 1.8575 | .4250 | .8001 |

Reliability Coefficients

N of Cases = 30.0

N of Items = 4

Spearman-Brown = .7814

Pembelian

***** Method 1 (space saver) will be used for this analysis *****

RELIABILITY ANALYSIS - SCALE (SPLIT)

| | | | |
|----------------|---------|----------|---------|
| Statistics for | Mean | Variance | Std Dev |
| | 11.7667 | 1.6333 | 1.2780 |

Item-total Statistics

| | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Alpha if Item Deleted |
|----------|----------------------------|--------------------------------|----------------------------------|-----------------------|
| BUTIR_8 | 15.9000 | 2.9897 | .6271 | .8428 |
| BUTIR_9 | 15.9333 | 3.0989 | .6548 | .8398 |
| BUTIR_10 | 15.6000 | 2.2483 | .7290 | .8303 |
| BUTIR_11 | 15.6000 | 2.5931 | .6971 | .8262 |
| BUTIR_12 | 15.9000 | 2.9897 | .8155 | .8120 |

Reliability Coefficients

N of Cases = 30.0

N of Items = 5

Spearman-Brown = .9185

Loyalitas

***** Method 1 (space saver) will be used for this analysis *****

RELIABILITY ANALYSIS - SCALE (SPLIT)

| | | | |
|----------------|---------|----------|---------|
| Statistics for | Mean | Variance | Std Dev |
| | 11.1000 | 1.8172 | 1.3481 |

Item-total Statistics

| | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item- Total Correlation | Alpha if Item Deleted |
|----------|-------------------------------------|---|--|-----------------------------|
| BUTIR_13 | 18.4000 | 4.9379 | .6316 | .9026 |
| BUTIR_14 | 18.5667 | 4.4609 | .7862 | .8799 |
| BUTIR_15 | 18.3333 | 4.7126 | .8201 | .8762 |
| BUTIR_16 | 18.6667 | 4.2299 | .7053 | .9015 |
| BUTIR_17 | 18.3333 | 4.9195 | .8789 | .8744 |
| BUTIR_18 | 18.3667 | 5.0678 | .7323 | .8902 |

Reliability Coefficients

N of Cases = 30.0

N of Items = 6

Spearman-Brown = .9284



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LAMPIRAN III

DATA RESPONDEN

Case Summaries

| | Jenis Kelamin | Usia | Pekerjaan | Penghasilan |
|----|---------------|---------------|---------------------|---------------------------------|
| 1 | Pria | 25 - 34 tahun | Pegawai Negeri | Rp 300.001,00 - Rp 500.000,00 |
| 2 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 3 | Pria | >= 35 tahun | Karyawan Swasta | Rp 500.001,00 - Rp 1.000.000,00 |
| 4 | Wanita | 25 - 34 tahun | Wiraswasta | >= Rp 1.000.000,00 |
| 5 | Wanita | 25 - 34 tahun | Karyawan Swasta | Rp 500.001,00 - Rp 1.000.000,00 |
| 6 | Pria | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 7 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 8 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 9 | Pria | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 10 | Wanita | >= 35 tahun | Karyawan Swasta | Rp 500.001,00 - Rp 1.000.000,00 |
| 11 | Wanita | <= 15 tahun | Pelajar / Mahasiswa | <= Rp 300.000,00 |
| 12 | Wanita | 25 - 34 tahun | Karyawan Swasta | Rp 500.001,00 - Rp 1.000.000,00 |
| 13 | Pria | 25 - 34 tahun | Karyawan Swasta | Rp 500.001,00 - Rp 1.000.000,00 |
| 14 | Wanita | 25 - 34 tahun | Pegawai Negeri | >= Rp 1.000.000,00 |
| 15 | Wanita | 25 - 34 tahun | Karyawan Swasta | Rp 500.001,00 - Rp 1.000.000,00 |
| 16 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 500.001,00 - Rp 1.000.000,00 |
| 17 | Wanita | 25 - 34 tahun | Wiraswasta | >= Rp 1.000.000,00 |
| 18 | Wanita | >= 35 tahun | Karyawan Swasta | Rp 500.001,00 - Rp 1.000.000,00 |
| 19 | Wanita | 25 - 34 tahun | Karyawan Swasta | Rp 500.001,00 - Rp 1.000.000,00 |
| 20 | Pria | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 21 | Wanita | 25 - 34 tahun | Karyawan Swasta | Rp 500.001,00 - Rp 1.000.000,00 |
| 22 | Pria | 25 - 34 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 23 | Wanita | >= 35 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 24 | Pria | 25 - 34 tahun | Karyawan Swasta | Rp 500.001,00 - Rp 1.000.000,00 |
| 25 | Pria | 25 - 34 tahun | Karyawan Swasta | Rp 500.001,00 - Rp 1.000.000,00 |
| 26 | Wanita | 25 - 34 tahun | Wiraswasta | >= Rp 1.000.000,00 |
| 27 | Pria | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 28 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 29 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 30 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 31 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 32 | Pria | >= 35 tahun | Pegawai Negeri | Rp 500.001,00 - Rp 1.000.000,00 |
| 33 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 34 | Pria | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 35 | Wanita | 25 - 34 tahun | Karyawan Swasta | Rp 500.001,00 - Rp 1.000.000,00 |
| 36 | Pria | 25 - 34 tahun | Karyawan Swasta | Rp 500.001,00 - Rp 1.000.000,00 |
| 37 | Wanita | >= 35 tahun | Karyawan Swasta | Rp 500.001,00 - Rp 1.000.000,00 |
| 38 | Wanita | 25 - 34 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 39 | Wanita | >= 35 tahun | Wiraswasta | >= Rp 1.000.000,00 |
| 40 | Pria | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 500.001,00 - Rp 1.000.000,00 |
| 41 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 500.001,00 - Rp 1.000.000,00 |
| 42 | Pria | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 500.001,00 - Rp 1.000.000,00 |
| 43 | Pria | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 44 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 45 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 46 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 47 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 48 | Wanita | <= 15 tahun | Pelajar / Mahasiswa | <= Rp 300.000,00 |
| 49 | Pria | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 50 | Wanita | 25 - 34 tahun | Wiraswasta | Rp 500.001,00 - Rp 1.000.000,00 |
| 51 | Pria | >= 35 tahun | Wiraswasta | >= Rp 1.000.000,00 |

Case Summaries

| | Jenis Kelamin | Usia | Pekerjaan | Penghasilan |
|-----|---------------|---------------|---------------------|---------------------------------|
| 52 | Pria | 25 - 34 tahun | Karyawan Swasta | Rp 500.001,00 - Rp 1.000.000,00 |
| 53 | Pria | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 54 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 55 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 56 | Wanita | 25 - 34 tahun | Karyawan Swasta | Rp 500.001,00 - Rp 1.000.000,00 |
| 57 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 58 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 59 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 60 | Wanita | >= 35 tahun | Karyawan Swasta | >= Rp 1.000.000,00 |
| 61 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 62 | Pria | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 63 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 64 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 65 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 500.001,00 - Rp 1.000.000,00 |
| 66 | Wanita | >= 35 tahun | Pegawai Negeri | >= Rp 1.000.000,00 |
| 67 | Wanita | 25 - 34 tahun | Karyawan Swasta | Rp 500.001,00 - Rp 1.000.000,00 |
| 68 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 69 | Pria | 25 - 34 tahun | Karyawan Swasta | Rp 500.001,00 - Rp 1.000.000,00 |
| 70 | Pria | >= 35 tahun | Pegawai Negeri | >= Rp 1.000.000,00 |
| 71 | Wanita | 25 - 34 tahun | Karyawan Swasta | Rp 500.001,00 - Rp 1.000.000,00 |
| 72 | Pria | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 73 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 74 | Pria | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 75 | Pria | 25 - 34 tahun | Karyawan Swasta | Rp 500.001,00 - Rp 1.000.000,00 |
| 76 | Pria | >= 35 tahun | Wiraswasta | >= Rp 1.000.000,00 |
| 77 | Pria | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 78 | Pria | 25 - 34 tahun | Karyawan Swasta | Rp 500.001,00 - Rp 1.000.000,00 |
| 79 | Pria | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 80 | Pria | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 81 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 82 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 83 | Wanita | >= 35 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 84 | Wanita | 25 - 34 tahun | Karyawan Swasta | Rp 500.001,00 - Rp 1.000.000,00 |
| 85 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 86 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 87 | Wanita | 25 - 34 tahun | Karyawan Swasta | Rp 500.001,00 - Rp 1.000.000,00 |
| 88 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | >= Rp 1.000.000,00 |
| 89 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 90 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 91 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |
| 92 | Wanita | 25 - 34 tahun | Karyawan Swasta | >= Rp 1.000.000,00 |
| 93 | Wanita | <= 15 tahun | Pelajar / Mahasiswa | <= Rp 300.000,00 |
| 94 | Wanita | >= 35 tahun | Karyawan Swasta | Rp 500.001,00 - Rp 1.000.000,00 |
| 95 | Wanita | >= 35 tahun | Wiraswasta | >= Rp 1.000.000,00 |
| 96 | Wanita | 25 - 34 tahun | Karyawan Swasta | Rp 500.001,00 - Rp 1.000.000,00 |
| 97 | Wanita | >= 35 tahun | Karyawan Swasta | Rp 500.001,00 - Rp 1.000.000,00 |
| 98 | Pria | 25 - 34 tahun | Pegawai Negeri | Rp 500.001,00 - Rp 1.000.000,00 |
| 99 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 500.001,00 - Rp 1.000.000,00 |
| 100 | Wanita | 16 - 24 tahun | Pelajar / Mahasiswa | Rp 300.001,00 - Rp 500.000,00 |

Case Summaries

| | Butir 1 | Butir 2 | Butir 3 | Butir 4 | Butir 5 | Butir 6 | Butir 7 |
|----|---------|---------|---------|---------|---------|---------|---------|
| 1 | 3 | 5 | 4 | 4 | 4 | 4 | 3 |
| 2 | 4 | 4 | 4 | 4 | 5 | 5 | 4 |
| 3 | 4 | 4 | 4 | 3 | 4 | 4 | 4 |
| 4 | 4 | 3 | 5 | 3 | 4 | 3 | 4 |
| 5 | 3 | 4 | 4 | 4 | 4 | 3 | 4 |
| 6 | 3 | 4 | 4 | 4 | 3 | 3 | 3 |
| 7 | 3 | 4 | 3 | 4 | 4 | 4 | 4 |
| 8 | 4 | 4 | 4 | 4 | 4 | 4 | 3 |
| 9 | 4 | 3 | 5 | 4 | 4 | 4 | 3 |
| 10 | 4 | 4 | 4 | 3 | 4 | 4 | 4 |
| 11 | 2 | 5 | 5 | 3 | 4 | 3 | 4 |
| 12 | 3 | 4 | 4 | 4 | 4 | 3 | 4 |
| 13 | 3 | 4 | 4 | 4 | 3 | 3 | 3 |
| 14 | 3 | 4 | 3 | 3 | 4 | 4 | 4 |
| 15 | 4 | 4 | 4 | 4 | 4 | 4 | 3 |
| 16 | 4 | 4 | 4 | 4 | 5 | 5 | 4 |
| 17 | 4 | 4 | 4 | 3 | 4 | 5 | 3 |
| 18 | 4 | 4 | 4 | 3 | 4 | 4 | 4 |
| 19 | 4 | 4 | 4 | 3 | 4 | 3 | 4 |
| 20 | 4 | 4 | 4 | 4 | 4 | 3 | 4 |
| 21 | 3 | 4 | 4 | 4 | 4 | 3 | 4 |
| 22 | 3 | 4 | 4 | 4 | 3 | 3 | 3 |
| 23 | 3 | 4 | 3 | 4 | 4 | 4 | 4 |
| 24 | 4 | 4 | 4 | 4 | 4 | 4 | 3 |
| 25 | 4 | 4 | 4 | 5 | 4 | 3 | 3 |
| 26 | 4 | 4 | 4 | 3 | 4 | 3 | 4 |
| 27 | 4 | 4 | 4 | 4 | 4 | 4 | 3 |
| 28 | 3 | 4 | 4 | 4 | 3 | 3 | 3 |
| 29 | 3 | 4 | 3 | 3 | 4 | 4 | 4 |
| 30 | 4 | 4 | 4 | 4 | 4 | 4 | 3 |
| 31 | 4 | 4 | 4 | 4 | 5 | 5 | 4 |
| 32 | 4 | 4 | 4 | 3 | 4 | 4 | 4 |
| 33 | 4 | 4 | 4 | 3 | 4 | 3 | 4 |
| 34 | 4 | 4 | 4 | 4 | 5 | 2 | 4 |
| 35 | 3 | 4 | 4 | 4 | 4 | 3 | 4 |
| 36 | 3 | 4 | 4 | 4 | 2 | 4 | 3 |
| 37 | 3 | 4 | 3 | 4 | 4 | 4 | 4 |
| 38 | 4 | 4 | 4 | 2 | 4 | 5 | 4 |
| 39 | 4 | 4 | 4 | 3 | 4 | 4 | 4 |
| 40 | 4 | 4 | 4 | 4 | 4 | 3 | 4 |
| 41 | 3 | 4 | 4 | 4 | 4 | 3 | 4 |
| 42 | 3 | 4 | 3 | 3 | 4 | 4 | 4 |
| 43 | 3 | 4 | 3 | 4 | 4 | 4 | 4 |
| 44 | 3 | 5 | 4 | 4 | 5 | 5 | 4 |
| 45 | 4 | 4 | 4 | 3 | 4 | 5 | 3 |
| 46 | 4 | 4 | 4 | 3 | 4 | 2 | 5 |
| 47 | 4 | 4 | 4 | 4 | 4 | 3 | 4 |
| 48 | 3 | 4 | 4 | 4 | 4 | 3 | 4 |
| 49 | 3 | 4 | 4 | 4 | 3 | 4 | 2 |
| 50 | 3 | 4 | 3 | 3 | 4 | 4 | 4 |
| 51 | 5 | 4 | 1 | 4 | 4 | 4 | 4 |

Case Summaries

| | Butir 1 | Butir 2 | Butir 3 | Butir 4 | Butir 5 | Butir 6 | Butir 7 |
|-----|---------|---------|---------|---------|---------|---------|---------|
| 52 | 4 | 4 | 4 | 4 | 4 | 4 | 3 |
| 53 | 4 | 4 | 4 | 3 | 4 | 5 | 3 |
| 54 | 4 | 4 | 4 | 4 | 3 | 3 | 4 |
| 55 | 4 | 4 | 4 | 4 | 4 | 3 | 4 |
| 56 | 3 | 4 | 4 | 4 | 3 | 4 | 4 |
| 57 | 3 | 4 | 3 | 3 | 4 | 4 | 4 |
| 58 | 4 | 4 | 4 | 4 | 4 | 4 | 3 |
| 59 | 4 | 4 | 4 | 4 | 5 | 5 | 4 |
| 60 | 4 | 3 | 5 | 3 | 4 | 4 | 4 |
| 61 | 4 | 4 | 4 | 3 | 4 | 3 | 4 |
| 62 | 4 | 4 | 4 | 4 | 3 | 4 | 4 |
| 63 | 3 | 3 | 5 | 4 | 4 | 3 | 4 |
| 64 | 3 | 4 | 4 | 3 | 4 | 3 | 3 |
| 65 | 3 | 4 | 3 | 3 | 4 | 4 | 4 |
| 66 | 2 | 4 | 4 | 4 | 4 | 4 | 4 |
| 67 | 4 | 4 | 4 | 4 | 4 | 4 | 3 |
| 68 | 4 | 4 | 4 | 4 | 5 | 5 | 4 |
| 69 | 4 | 4 | 4 | 3 | 3 | 6 | 4 |
| 70 | 4 | 5 | 3 | 3 | 4 | 4 | 4 |
| 71 | 5 | 3 | 4 | 3 | 3 | 4 | 4 |
| 72 | 4 | 4 | 4 | 4 | 4 | 3 | 4 |
| 73 | 3 | 4 | 4 | 4 | 4 | 3 | 4 |
| 74 | 3 | 4 | 4 | 3 | 4 | 3 | 3 |
| 75 | 3 | 4 | 3 | 3 | 4 | 4 | 4 |
| 76 | 3 | 4 | 3 | 4 | 4 | 4 | 4 |
| 77 | 4 | 4 | 4 | 4 | 4 | 4 | 3 |
| 78 | 4 | 4 | 4 | 4 | 4 | 4 | 3 |
| 79 | 4 | 4 | 4 | 4 | 4 | 3 | 4 |
| 80 | 3 | 3 | 4 | 3 | 4 | 4 | 4 |
| 81 | 4 | 4 | 4 | 4 | 5 | 5 | 4 |
| 82 | 4 | 4 | 4 | 4 | 4 | 3 | 4 |
| 83 | 3 | 4 | 3 | 4 | 4 | 4 | 4 |
| 84 | 3 | 4 | 3 | 3 | 4 | 4 | 4 |
| 85 | 4 | 4 | 4 | 5 | 4 | 5 | 4 |
| 86 | 4 | 4 | 4 | 3 | 4 | 4 | 4 |
| 87 | 3 | 4 | 4 | 4 | 3 | 4 | 4 |
| 88 | 3 | 4 | 3 | 4 | 4 | 4 | 4 |
| 89 | 4 | 4 | 4 | 3 | 4 | 5 | 3 |
| 90 | 3 | 4 | 3 | 3 | 4 | 4 | 4 |
| 91 | 4 | 4 | 4 | 4 | 5 | 5 | 4 |
| 92 | 3 | 4 | 4 | 4 | 2 | 4 | 3 |
| 93 | 4 | 4 | 4 | 4 | 4 | 4 | 3 |
| 94 | 4 | 4 | 4 | 3 | 4 | 4 | 4 |
| 95 | 5 | 4 | 3 | 3 | 4 | 4 | 4 |
| 96 | 3 | 4 | 4 | 4 | 3 | 3 | 3 |
| 97 | 1 | 5 | 4 | 4 | 4 | 4 | 4 |
| 98 | 4 | 4 | 4 | 3 | 4 | 5 | 3 |
| 99 | 4 | 4 | 4 | 3 | 4 | 2 | 5 |
| 100 | 4 | 4 | 4 | 4 | 5 | 5 | 4 |

Case Summaries

| | Butir 8 | Butir 9 | Butir 10 | Butir 11 | Butir 12 | Butir 13 | Butir 14 |
|----|---------|---------|----------|----------|----------|----------|----------|
| 1 | 4 | 4 | 5 | 5 | 3 | 4 | 4 |
| 2 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 3 | 4 | 4 | 4 | 4 | 4 | 4 | 3 |
| 4 | 4 | 4 | 4 | 4 | 4 | 4 | 3 |
| 5 | 4 | 4 | 4 | 4 | 4 | 3 | 4 |
| 6 | 3 | 3 | 4 | 4 | 4 | 3 | 4 |
| 7 | 4 | 4 | 3 | 4 | 4 | 3 | 4 |
| 8 | 4 | 4 | 5 | 5 | 4 | 4 | 4 |
| 9 | 4 | 4 | 3 | 4 | 3 | 4 | 4 |
| 10 | 4 | 3 | 5 | 4 | 4 | 4 | 3 |
| 11 | 4 | 4 | 4 | 4 | 4 | 4 | 3 |
| 12 | 4 | 4 | 4 | 4 | 4 | 3 | 4 |
| 13 | 3 | 4 | 3 | 4 | 4 | 3 | 4 |
| 14 | 4 | 4 | 4 | 4 | 4 | 3 | 3 |
| 15 | 4 | 4 | 5 | 5 | 4 | 4 | 4 |
| 16 | 5 | 3 | 4 | 4 | 4 | 5 | 3 |
| 17 | 4 | 3 | 4 | 3 | 4 | 4 | 3 |
| 18 | 4 | 3 | 5 | 4 | 4 | 4 | 3 |
| 19 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 20 | 3 | 4 | 5 | 4 | 4 | 4 | 4 |
| 21 | 4 | 4 | 4 | 5 | 3 | 4 | 3 |
| 22 | 3 | 3 | 4 | 4 | 4 | 3 | 4 |
| 23 | 4 | 4 | 3 | 4 | 4 | 3 | 4 |
| 24 | 4 | 4 | 5 | 5 | 4 | 4 | 4 |
| 25 | 4 | 3 | 3 | 5 | 3 | 4 | 3 |
| 26 | 4 | 4 | 4 | 4 | 4 | 4 | 3 |
| 27 | 3 | 4 | 5 | 4 | 4 | 4 | 4 |
| 28 | 3 | 3 | 4 | 4 | 4 | 3 | 4 |
| 29 | 4 | 4 | 4 | 4 | 4 | 4 | 2 |
| 30 | 4 | 4 | 5 | 5 | 4 | 4 | 4 |
| 31 | 5 | 3 | 4 | 4 | 4 | 4 | 4 |
| 32 | 4 | 3 | 5 | 4 | 4 | 2 | 4 |
| 33 | 4 | 4 | 4 | 4 | 4 | 4 | 3 |
| 34 | 3 | 4 | 5 | 4 | 4 | 4 | 4 |
| 35 | 4 | 4 | 4 | 4 | 4 | 3 | 4 |
| 36 | 3 | 3 | 4 | 4 | 4 | 1 | 4 |
| 37 | 4 | 4 | 4 | 3 | 4 | 3 | 4 |
| 38 | 4 | 3 | 4 | 4 | 3 | 4 | 1 |
| 39 | 4 | 3 | 5 | 4 | 4 | 4 | 4 |
| 40 | 3 | 4 | 5 | 4 | 4 | 4 | 4 |
| 41 | 4 | 4 | 4 | 4 | 4 | 3 | 4 |
| 42 | 4 | 4 | 4 | 4 | 4 | 3 | 3 |
| 43 | 3 | 4 | 4 | 4 | 4 | 3 | 4 |
| 44 | 3 | 5 | 4 | 4 | 4 | 4 | 4 |
| 45 | 3 | 4 | 4 | 4 | 4 | 4 | 5 |
| 46 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 47 | 3 | 4 | 5 | 4 | 4 | 4 | 4 |
| 48 | 4 | 4 | 4 | 4 | 4 | 3 | 4 |
| 49 | 3 | 3 | 4 | 4 | 4 | 3 | 4 |
| 50 | 4 | 4 | 4 | 4 | 4 | 3 | 3 |
| 51 | 4 | 4 | 3 | 4 | 4 | 3 | 4 |

Case Summaries

| | Butir 8 | Butir 9 | Butir 10 | Butir 11 | Butir 12 | Butir 13 | Butir 14 |
|-----|---------|---------|----------|----------|----------|----------|----------|
| 52 | 4 | 4 | 5 | 5 | 4 | 4 | 4 |
| 53 | 4 | 3 | 4 | 4 | 3 | 4 | 3 |
| 54 | 4 | 4 | 4 | 4 | 4 | 4 | 3 |
| 55 | 3 | 4 | 5 | 4 | 4 | 4 | 4 |
| 56 | 4 | 4 | 4 | 4 | 4 | 4 | 5 |
| 57 | 4 | 4 | 4 | 4 | 4 | 3 | 3 |
| 58 | 4 | 4 | 5 | 5 | 4 | 4 | 4 |
| 59 | 5 | 3 | 4 | 4 | 4 | 4 | 4 |
| 60 | 4 | 3 | 5 | 3 | 5 | 4 | 4 |
| 61 | 4 | 4 | 4 | 4 | 4 | 3 | 3 |
| 62 | 3 | 4 | 5 | 4 | 4 | 4 | 4 |
| 63 | 4 | 4 | 3 | 4 | 5 | 3 | 4 |
| 64 | 3 | 3 | 4 | 4 | 4 | 3 | 4 |
| 65 | 4 | 4 | 4 | 3 | 5 | 3 | 3 |
| 66 | 4 | 4 | 3 | 4 | 4 | 3 | 4 |
| 67 | 4 | 4 | 5 | 5 | 4 | 4 | 4 |
| 68 | 5 | 3 | 4 | 4 | 4 | 4 | 4 |
| 69 | 4 | 3 | 4 | 4 | 3 | 4 | 4 |
| 70 | 4 | 3 | 5 | 4 | 4 | 4 | 4 |
| 71 | 4 | 4 | 4 | 4 | 4 | 4 | 3 |
| 72 | 3 | 4 | 5 | 4 | 4 | 4 | 4 |
| 73 | 4 | 4 | 4 | 4 | 4 | 3 | 4 |
| 74 | 3 | 3 | 4 | 4 | 4 | 3 | 4 |
| 75 | 4 | 4 | 3 | 4 | 5 | 3 | 3 |
| 76 | 4 | 4 | 3 | 4 | 4 | 3 | 4 |
| 77 | 4 | 4 | 5 | 5 | 4 | 4 | 4 |
| 78 | 4 | 3 | 4 | 4 | 3 | 4 | 3 |
| 79 | 3 | 4 | 5 | 4 | 4 | 4 | 4 |
| 80 | 4 | 4 | 4 | 4 | 4 | 3 | 3 |
| 81 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 82 | 3 | 4 | 5 | 4 | 4 | 4 | 4 |
| 83 | 4 | 4 | 3 | 4 | 4 | 3 | 4 |
| 84 | 4 | 4 | 4 | 4 | 4 | 3 | 3 |
| 85 | 5 | 3 | 4 | 4 | 4 | 4 | 4 |
| 86 | 4 | 3 | 5 | 4 | 4 | 4 | 3 |
| 87 | 4 | 4 | 4 | 4 | 4 | 4 | 3 |
| 88 | 4 | 3 | 4 | 4 | 4 | 3 | 4 |
| 89 | 4 | 4 | 3 | 4 | 3 | 4 | 2 |
| 90 | 4 | 4 | 4 | 4 | 4 | 3 | 3 |
| 91 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 92 | 3 | 3 | 4 | 4 | 4 | 3 | 4 |
| 93 | 4 | 4 | 5 | 5 | 4 | 5 | 3 |
| 94 | 4 | 3 | 5 | 4 | 4 | 4 | 3 |
| 95 | 4 | 3 | 4 | 4 | 5 | 4 | 3 |
| 96 | 3 | 3 | 4 | 4 | 4 | 3 | 4 |
| 97 | 4 | 4 | 3 | 4 | 4 | 3 | 4 |
| 98 | 4 | 3 | 4 | 4 | 3 | 4 | 3 |
| 99 | 4 | 4 | 4 | 4 | 4 | 4 | 3 |
| 100 | 5 | 3 | 4 | 4 | 4 | 4 | 4 |

Case Summaries

| | Butir 15 | Butir 16 | Butir 17 | Butir 18 |
|----|----------|----------|----------|----------|
| 1 | 4 | 4 | 4 | 4 |
| 2 | 4 | 3 | 4 | 4 |
| 3 | 4 | 3 | 4 | 4 |
| 4 | 4 | 3 | 4 | 4 |
| 5 | 4 | 4 | 4 | 4 |
| 6 | 3 | 4 | 3 | 3 |
| 7 | 4 | 4 | 4 | 4 |
| 8 | 4 | 4 | 4 | 4 |
| 9 | 3 | 3 | 4 | 4 |
| 10 | 4 | 3 | 4 | 4 |
| 11 | 4 | 3 | 4 | 4 |
| 12 | 4 | 4 | 4 | 4 |
| 13 | 3 | 4 | 3 | 3 |
| 14 | 3 | 3 | 4 | 3 |
| 15 | 4 | 4 | 4 | 4 |
| 16 | 4 | 3 | 4 | 4 |
| 17 | 4 | 3 | 4 | 4 |
| 18 | 4 | 3 | 4 | 4 |
| 19 | 3 | 3 | 4 | 4 |
| 20 | 4 | 4 | 4 | 3 |
| 21 | 4 | 4 | 4 | 4 |
| 22 | 3 | 4 | 3 | 3 |
| 23 | 4 | 4 | 4 | 4 |
| 24 | 4 | 4 | 4 | 4 |
| 25 | 4 | 3 | 4 | 4 |
| 28 | 4 | 3 | 4 | 4 |
| 27 | 4 | 4 | 4 | 3 |
| 28 | 3 | 4 | 3 | 3 |
| 29 | 5 | 1 | 4 | 3 |
| 30 | 4 | 4 | 4 | 4 |
| 31 | 4 | 3 | 4 | 4 |
| 32 | 4 | 4 | 4 | 4 |
| 33 | 3 | 3 | 5 | 4 |
| 34 | 4 | 4 | 4 | 3 |
| 35 | 4 | 4 | 4 | 4 |
| 36 | 5 | 4 | 3 | 3 |
| 37 | 4 | 4 | 4 | 4 |
| 38 | 5 | 4 | 4 | 4 |
| 39 | 4 | 1 | 5 | 4 |
| 40 | 4 | 4 | 4 | 3 |
| 41 | 4 | 4 | 4 | 4 |
| 42 | 4 | 2 | 4 | 3 |
| 43 | 4 | 4 | 4 | 4 |
| 44 | 4 | 3 | 4 | 4 |
| 45 | 2 | 3 | 4 | 4 |
| 46 | 2 | 4 | 4 | 4 |
| 47 | 4 | 4 | 4 | 3 |
| 48 | 4 | 4 | 4 | 4 |
| 49 | 3 | 4 | 3 | 3 |
| 50 | 4 | 2 | 4 | 3 |
| 51 | 5 | 3 | 4 | 4 |

Case Summaries

| | Butir 15 | Butir 16 | Butir 17 | Butir 18 |
|-----|-----------------|-----------------|-----------------|-----------------|
| 52 | 4 | 4 | 4 | 4 |
| 53 | 4 | 3 | 4 | 4 |
| 54 | 4 | 3 | 4 | 4 |
| 55 | 4 | 5 | 3 | 3 |
| 56 | 5 | 1 | 4 | 4 |
| 57 | 4 | 2 | 4 | 3 |
| 58 | 4 | 4 | 4 | 4 |
| 59 | 4 | 3 | 4 | 4 |
| 60 | 3 | 4 | 4 | 4 |
| 61 | 4 | 3 | 4 | 5 |
| 62 | 4 | 4 | 4 | 3 |
| 63 | 4 | 4 | 4 | 4 |
| 64 | 3 | 4 | 3 | 3 |
| 65 | 4 | 2 | 4 | 3 |
| 66 | 4 | 4 | 4 | 4 |
| 67 | 4 | 4 | 4 | 4 |
| 68 | 4 | 3 | 4 | 4 |
| 69 | 5 | 4 | 1 | 4 |
| 70 | 3 | 3 | 4 | 4 |
| 71 | 4 | 3 | 4 | 4 |
| 72 | 4 | 4 | 4 | 3 |
| 73 | 4 | 4 | 4 | 4 |
| 74 | 3 | 4 | 3 | 3 |
| 75 | 4 | 2 | 5 | 2 |
| 76 | 4 | 4 | 4 | 4 |
| 77 | 4 | 4 | 4 | 4 |
| 78 | 4 | 3 | 4 | 4 |
| 79 | 4 | 4 | 4 | 3 |
| 80 | 3 | 3 | 4 | 3 |
| 81 | 4 | 3 | 4 | 4 |
| 82 | 4 | 4 | 4 | 3 |
| 83 | 4 | 4 | 4 | 4 |
| 84 | 4 | 2 | 4 | 3 |
| 85 | 4 | 3 | 4 | 4 |
| 86 | 4 | 3 | 4 | 4 |
| 87 | 4 | 4 | 4 | 4 |
| 88 | 4 | 3 | 5 | 4 |
| 89 | 5 | 3 | 3 | 5 |
| 90 | 3 | 3 | 4 | 3 |
| 91 | 4 | 3 | 4 | 4 |
| 92 | 3 | 4 | 3 | 3 |
| 93 | 4 | 4 | 4 | 4 |
| 94 | 4 | 3 | 4 | 4 |
| 95 | 4 | 3 | 4 | 4 |
| 96 | 3 | 4 | 3 | 3 |
| 97 | 4 | 4 | 4 | 4 |
| 98 | 4 | 3 | 5 | 3 |
| 99 | 4 | 3 | 4 | 4 |
| 100 | 1 | 5 | 5 | 4 |

Frequency Table

Jenis Kelamin

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|--------|-----------|---------|---------------|--------------------|
| Valid | Pria | 32 | 32.0 | 32.0 | 32.0 |
| | Wanita | 68 | 68.0 | 68.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Usia

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | <= 15 tahun | 3 | 3.0 | 3.0 | 3.0 |
| | 16 - 24 tahun | 51 | 51.0 | 51.0 | 54.0 |
| | 25 - 34 tahun | 30 | 30.0 | 30.0 | 84.0 |
| | >= 35 tahun | 16 | 16.0 | 16.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Pekerjaan

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------------|-----------|---------|---------------|--------------------|
| Valid | Pelajar / Mahasiswa | 58 | 58.0 | 58.0 | 58.0 |
| | Pegawai Negeri | 6 | 6.0 | 6.0 | 64.0 |
| | Karyawan Swasta | 28 | 28.0 | 28.0 | 92.0 |
| | Wiraswasta | 8 | 8.0 | 8.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Penghasilan

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------------------------|-----------|---------|---------------|--------------------|
| Valid | <= Rp 300.000,00 | 3 | 3.0 | 3.0 | 3.0 |
| | Rp 300.001,00 - Rp 500.000,00 | 49 | 49.0 | 49.0 | 52.0 |
| | Rp 500.001,00 - Rp 1.000.000,00 | 35 | 35.0 | 35.0 | 87.0 |
| | >= Rp 1.000.000,00 | 13 | 13.0 | 13.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Frequencies

Frequency Table: Produk

Butir 1

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 1 | 1 | 1.0 | 1.0 | 1.0 |
| | 2 | 2 | 2.0 | 2.0 | 3.0 |
| | 3 | 39 | 39.0 | 39.0 | 42.0 |
| | 4 | 55 | 55.0 | 55.0 | 97.0 |
| | 5 | 3 | 3.0 | 3.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Butir 2

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 3 | 6 | 6.0 | 6.0 | 6.0 |
| | 4 | 89 | 89.0 | 89.0 | 95.0 |
| | 5 | 5 | 5.0 | 5.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Butir 3

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 1 | 1 | 1.0 | 1.0 | 1.0 |
| | 3 | 18 | 18.0 | 18.0 | 19.0 |
| | 4 | 76 | 76.0 | 76.0 | 95.0 |
| | 5 | 5 | 5.0 | 5.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Frequencies

Frequency Table: Pelayanan

Butir 4

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 2 | 1 | 1.0 | 1.0 | 1.0 |
| | 3 | 37 | 37.0 | 37.0 | 38.0 |
| | 4 | 60 | 60.0 | 60.0 | 98.0 |
| | 5 | 2 | 2.0 | 2.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Butir 5

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 2 | 2 | 2.0 | 2.0 | 2.0 |
| | 3 | 12 | 12.0 | 12.0 | 14.0 |
| | 4 | 76 | 76.0 | 76.0 | 90.0 |
| | 5 | 10 | 10.0 | 10.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Butir 6

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 2 | 3 | 3.0 | 3.0 | 3.0 |
| | 3 | 30 | 30.0 | 30.0 | 33.0 |
| | 4 | 50 | 50.0 | 50.0 | 83.0 |
| | 5 | 17 | 17.0 | 17.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Butir 7

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 2 | 1 | 1.0 | 1.0 | 1.0 |
| | 3 | 28 | 28.0 | 28.0 | 29.0 |
| | 4 | 69 | 69.0 | 69.0 | 98.0 |
| | 5 | 2 | 2.0 | 2.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Frequencies

Frequency Table: Pembelian

Butir 8

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 3 | 23 | 23.0 | 23.0 | 23.0 |
| | 4 | 71 | 71.0 | 71.0 | 94.0 |
| | 5 | 6 | 6.0 | 6.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Butir 9

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 3 | 32 | 32.0 | 32.0 | 32.0 |
| | 4 | 67 | 67.0 | 67.0 | 99.0 |
| | 5 | 1 | 1.0 | 1.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Butir 10

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 3 | 13 | 13.0 | 13.0 | 13.0 |
| | 4 | 59 | 59.0 | 59.0 | 72.0 |
| | 5 | 28 | 28.0 | 28.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Butir 11

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 3 | 4 | 4.0 | 4.0 | 4.0 |
| | 4 | 84 | 84.0 | 84.0 | 88.0 |
| | 5 | 12 | 12.0 | 12.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Butir 12

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 3 | 10 | 10.0 | 10.0 | 10.0 |
| | 4 | 85 | 85.0 | 85.0 | 95.0 |
| | 5 | 5 | 5.0 | 5.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Frequencies

Frequency Table: Loyalitas

Butir 13

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| Valid 1 | 1 | 1.0 | 1.0 | 1.0 |
| 2 | 1 | 1.0 | 1.0 | 2.0 |
| 3 | 36 | 36.0 | 36.0 | 38.0 |
| 4 | 60 | 60.0 | 60.0 | 98.0 |
| 5 | 2 | 2.0 | 2.0 | 100.0 |
| Total | 100 | 100.0 | 100.0 | |

Butir 14

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| Valid 1 | 1 | 1.0 | 1.0 | 1.0 |
| 2 | 2 | 2.0 | 2.0 | 3.0 |
| 3 | 33 | 33.0 | 33.0 | 36.0 |
| 4 | 62 | 62.0 | 62.0 | 98.0 |
| 5 | 2 | 2.0 | 2.0 | 100.0 |
| Total | 100 | 100.0 | 100.0 | |

Butir 15

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| Valid 1 | 1 | 1.0 | 1.0 | 1.0 |
| 2 | 2 | 2.0 | 2.0 | 3.0 |
| 3 | 17 | 17.0 | 17.0 | 20.0 |
| 4 | 73 | 73.0 | 73.0 | 93.0 |
| 5 | 7 | 7.0 | 7.0 | 100.0 |
| Total | 100 | 100.0 | 100.0 | |

Butir 16

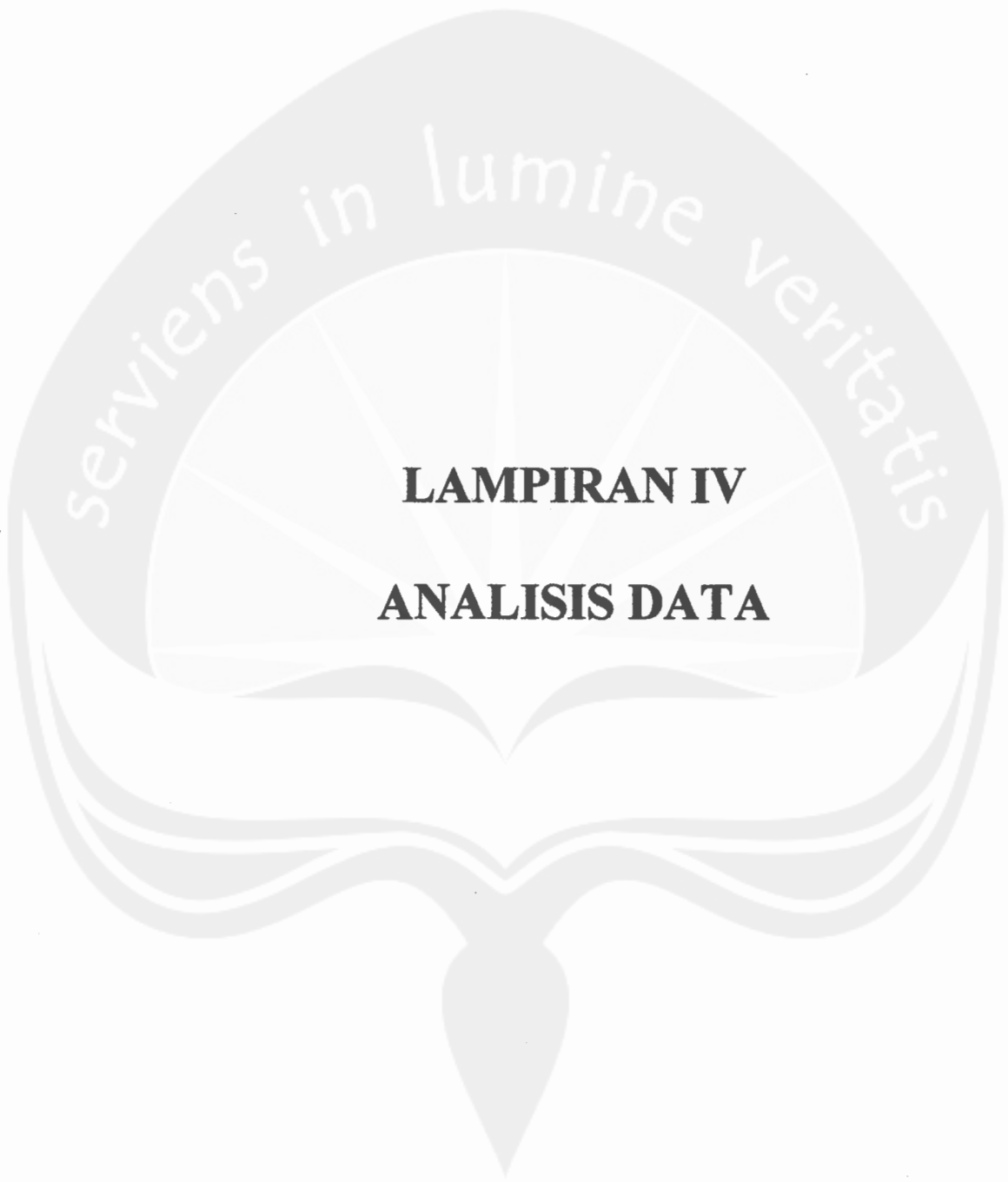
| | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|---------|---------------|--------------------|
| Valid 1 | 3 | 3.0 | 3.0 | 3.0 |
| 2 | 6 | 6.0 | 6.0 | 9.0 |
| 3 | 38 | 38.0 | 38.0 | 47.0 |
| 4 | 51 | 51.0 | 51.0 | 98.0 |
| 5 | 2 | 2.0 | 2.0 | 100.0 |
| Total | 100 | 100.0 | 100.0 | |

Butir 17

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 1 | 1 | 1.0 | 1.0 | 1.0 |
| | 3 | 12 | 12.0 | 12.0 | 13.0 |
| | 4 | 81 | 81.0 | 81.0 | 94.0 |
| | 5 | 6 | 6.0 | 6.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |

Butir 18

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 2 | 1 | 1.0 | 1.0 | 1.0 |
| | 3 | 30 | 30.0 | 30.0 | 31.0 |
| | 4 | 67 | 67.0 | 67.0 | 98.0 |
| | 5 | 2 | 2.0 | 2.0 | 100.0 |
| | Total | 100 | 100.0 | 100.0 | |



LAMPIRAN IV
ANALISIS DATA

Regression

Variables Entered/Removed^b

| Model | Variables Entered | Variables Removed | Method |
|-------|------------------------------|-------------------|--------|
| 1 | Pembelian, Pelayanan, Produk | . | Enter |

a. All requested variables entered.

b. Dependent Variable: Loyalitas

Model Summary

| Model | R | R Square | Adjusted R Square | Std. Error of the Estimate |
|-------|-------------------|----------|-------------------|----------------------------|
| 1 | .690 ^a | .476 | .459 | .1781 |

a. Predictors: (Constant), Pembelian, Pelayanan, Produk

ANOVA^b

| Model | | Sum of Squares | df | Mean Square | F | Sig. |
|-------|------------|----------------|----|-------------|--------|-------------------|
| 1 | Regression | 2.761 | 3 | .920 | 29.027 | .000 ^a |
| | Residual | 3.044 | 96 | 3.171E-02 | | |
| | Total | 5.806 | 99 | | | |

a. Predictors: (Constant), Pembelian, Pelayanan, Produk

b. Dependent Variable: Loyalitas

Coefficients^a

| Model | | Unstandardized Coefficients | | Standardized Coefficients | t | Sig. |
|-------|------------|-----------------------------|------------|---------------------------|-------|------|
| | | B | Std. Error | Beta | | |
| 1 | (Constant) | 9.029E-02 | .395 | | .229 | .820 |
| | Produk | .356 | .069 | .394 | 5.163 | .000 |
| | Pelayanan | .281 | .060 | .356 | 4.674 | .000 |
| | Pembelian | .299 | .086 | .273 | 3.473 | .001 |

a. Dependent Variable: Loyalitas

t-test

Group Statistics

| | Jenis Kelamin | N | Mean | Std. Deviation | Std. Error Mean |
|-----------|---------------|----|--------|----------------|-----------------|
| Produk | Pria | 32 | 3.8125 | .2669 | 4.718E-02 |
| | Wanita | 68 | 3.7941 | .2703 | 3.278E-02 |
| Pelayanan | Pria | 32 | 3.6797 | .2221 | 3.926E-02 |
| | Wanita | 68 | 3.8199 | .3313 | 4.018E-02 |
| Pembelian | Pria | 32 | 3.8812 | .2681 | 4.740E-02 |
| | Wanita | 68 | 3.9706 | .1869 | 2.267E-02 |
| Loyalitas | Pria | 32 | 3.6510 | .2622 | 4.635E-02 |
| | Wanita | 68 | 3.6985 | .2326 | 2.821E-02 |

Independent Samples Test

| | | Levene's Test for Equality of Variances | |
|-----------|-----------------------------|---|------|
| | | F | Sig. |
| Produk | Equal variances assumed | .097 | .757 |
| | Equal variances not assumed | | |
| Pelayanan | Equal variances assumed | 2.912 | .091 |
| | Equal variances not assumed | | |
| Pembelian | Equal variances assumed | 12.769 | .001 |
| | Equal variances not assumed | | |
| Loyalitas | Equal variances assumed | 1.308 | .255 |
| | Equal variances not assumed | | |

Independent Samples Test

| | | t-test for Equality of Means | | | |
|-----------|-----------------------------|------------------------------|--------|-----------------|-----------------|
| | | t | df | Sig. (2-tailed) | Mean Difference |
| Produk | Equal variances assumed | .318 | 98 | .751 | 1.838E-02 |
| | Equal variances not assumed | .320 | 61.517 | .750 | 1.838E-02 |
| Pelayanan | Equal variances assumed | -2.171 | 98 | .032 | -.1402 |
| | Equal variances not assumed | -2.495 | 86.192 | .015 | -.1402 |
| Pembelian | Equal variances assumed | -1.930 | 98 | .057 | -8.9338E-02 |
| | Equal variances not assumed | -1.700 | 45.696 | .096 | -8.9338E-02 |
| Loyalitas | Equal variances assumed | -.914 | 98 | .363 | -4.7488E-02 |
| | Equal variances not assumed | -.875 | 54.744 | .385 | -4.7488E-02 |

Independent Samples Test

| | | t-test for Equality of Means | | |
|-----------|-----------------------------|------------------------------|---|-----------|
| | | Std. Error Difference | 95% Confidence Interval of the Difference | |
| | | | Lower | Upper |
| Produk | Equal variances assumed | 5.772E-02 | -9.62E-02 | .1329 |
| | Equal variances not assumed | 5.746E-02 | -9.65E-02 | .1332 |
| Pelayanan | Equal variances assumed | 6.455E-02 | -.2683 | -1.21E-02 |
| | Equal variances not assumed | 5.618E-02 | -.2518 | -2.85E-02 |
| Pembelian | Equal variances assumed | 4.629E-02 | -.1812 | 2.528E-03 |
| | Equal variances not assumed | 5.254E-02 | -.1951 | 1.644E-02 |
| Loyalitas | Equal variances assumed | 5.196E-02 | -.1506 | 5.562E-02 |
| | Equal variances not assumed | 5.426E-02 | -.1562 | 6.126E-02 |

Oneway

Descriptives

| | | N | Mean | Std. Deviation | Std. Error |
|-----------|---------------|-----|--------|----------------|------------|
| Harga | <= 15 tahun | 3 | 3.8889 | .19245 | .11111 |
| | 16 - 24 tahun | 51 | 3.8301 | .26139 | .03660 |
| | 25 - 34 tahun | 30 | 3.7889 | .23947 | .04372 |
| | >= 35 tahun | 16 | 3.7083 | .34157 | .08539 |
| | Total | 100 | 3.8000 | .26801 | .02680 |
| Pelayanan | <= 15 tahun | 3 | 3.6667 | .14434 | .08333 |
| | 16 - 24 tahun | 51 | 3.8382 | .37358 | .05231 |
| | 25 - 34 tahun | 30 | 3.6333 | .19402 | .03542 |
| | >= 35 tahun | 16 | 3.8594 | .12809 | .03202 |
| | Total | 100 | 3.7750 | .30670 | .03067 |
| Pembelian | <= 15 tahun | 3 | 4.1333 | .23094 | .13333 |
| | 16 - 24 tahun | 51 | 3.0400 | .20334 | .02847 |
| | 25 - 34 tahun | 30 | 3.9200 | .28575 | .05217 |
| | >= 35 tahun | 16 | 3.9125 | .10247 | .02562 |
| | Total | 100 | 3.9400 | .22111 | .02211 |
| Loyalitas | <= 15 tahun | 3 | 3.8333 | .16667 | .09623 |
| | 16 - 24 tahun | 51 | 3.6863 | .25309 | .03544 |
| | 25 - 34 tahun | 30 | 3.6333 | .27820 | .05079 |
| | >= 35 tahun | 16 | 3.7396 | .08539 | .02135 |
| | Total | 100 | 3.6833 | .24216 | .02422 |

Descriptives

| | | 95% Confidence Interval for Mean | | | |
|-----------|---------------|----------------------------------|-------------|---------|---------|
| | | Lower Bound | Upper Bound | Minimum | Maximum |
| Harga | <= 15 tahun | 3.4108 | 4.3670 | 3.67 | 4.00 |
| | 16 - 24 tahun | 3.7565 | 3.8036 | 3.33 | 4.00 |
| | 25 - 34 tahun | 3.6995 | 3.8783 | 3.33 | 4.00 |
| | >= 35 tahun | 3.5263 | 3.8903 | 3.33 | 4.00 |
| | Total | 3.7468 | 3.8532 | 3.33 | 4.00 |
| Pelayanan | <= 15 tahun | 3.3081 | 4.0252 | 3.50 | 3.75 |
| | 16 - 24 tahun | 3.7332 | 3.9433 | 3.25 | 4.50 |
| | 25 - 34 tahun | 3.5609 | 3.7058 | 3.25 | 3.75 |
| | >= 35 tahun | 3.7911 | 3.9276 | 3.75 | 4.00 |
| | Total | 3.7141 | 3.8359 | 3.25 | 4.50 |
| Pembelian | <= 15 tahun | 3.5596 | 4.7070 | 4.00 | 4.40 |
| | 16 - 24 tahun | 3.8918 | 4.0062 | 3.60 | 4.40 |
| | 25 - 34 tahun | 3.8133 | 4.0267 | 3.60 | 4.40 |
| | >= 35 tahun | 3.0579 | 3.9671 | 3.80 | 4.00 |
| | Total | 3.8961 | 3.9839 | 3.60 | 4.40 |
| Loyalitas | <= 15 tahun | 3.4193 | 4.2474 | 3.67 | 4.00 |
| | 16 - 24 tahun | 3.6151 | 3.7575 | 3.17 | 4.00 |
| | 25 - 34 tahun | 3.5295 | 3.7372 | 3.17 | 4.00 |
| | >= 35 tahun | 3.6941 | 3.7851 | 3.67 | 3.83 |
| | Total | 3.6353 | 3.7314 | 3.17 | 4.00 |

ANOVA

| | | Sum of Squares | df | Mean Square | F | Sig. |
|-----------|----------------|----------------|----|-------------|-------|------|
| Harga | Between Groups | .208 | 3 | .069 | .964 | .413 |
| | Within Groups | 6.903 | 96 | .072 | | |
| | Total | 7.111 | 99 | | | |
| Pelayanan | Between Groups | .955 | 3 | .318 | 3.657 | .015 |
| | Within Groups | 8.357 | 96 | .087 | | |
| | Total | 9.313 | 99 | | | |
| Pembelian | Between Groups | .140 | 3 | .047 | .956 | .417 |
| | Within Groups | 4.700 | 96 | .049 | | |
| | Total | 4.840 | 99 | | | |
| Loyalitas | Between Groups | .194 | 3 | .065 | 1.104 | .352 |
| | Within Groups | 5.612 | 96 | .058 | | |
| | Total | 5.806 | 99 | | | |

Oneway

Descriptives

| | | N | Mean | Std. Deviation | Std. Error |
|-----------|---------------------|-----|--------|----------------|------------|
| Harga | Pelajar / Mahasiswa | 58 | 3.8161 | .26617 | .03495 |
| | Pegawai Negeri | 6 | 3.7778 | .34427 | .14055 |
| | Karyawan Swasta | 28 | 3.7857 | .24367 | .04605 |
| | Wiraswasta | 8 | 3.7500 | .34503 | .12199 |
| | Total | 100 | 3.8000 | .26801 | .02680 |
| Pelayanan | Pelajar / Mahasiswa | 58 | 3.8233 | .36276 | .04763 |
| | Pegawai Negeri | 6 | 3.7917 | .10206 | .04167 |
| | Karyawan Swasta | 28 | 3.6786 | .20250 | .03827 |
| | Wiraswasta | 8 | 3.7500 | .18898 | .06682 |
| | Total | 100 | 3.7750 | .30670 | .03067 |
| Pembelian | Pelajar / Mahasiswa | 58 | 3.9414 | .21195 | .02783 |
| | Pegawai Negeri | 6 | 3.9667 | .26583 | .10853 |
| | Karyawan Swasta | 28 | 3.9429 | .25448 | .04809 |
| | Wiraswasta | 8 | 3.9000 | .15119 | .05345 |
| | Total | 100 | 3.9400 | .22111 | .02211 |
| Loyalitas | Pelajar / Mahasiswa | 58 | 3.6925 | .24741 | .03249 |
| | Pegawai Negeri | 6 | 3.6667 | .27889 | .11386 |
| | Karyawan Swasta | 28 | 3.6786 | .24398 | .04611 |
| | Wiraswasta | 8 | 3.6458 | .20774 | .07345 |
| | Total | 100 | 3.6833 | .24216 | .02422 |

Descriptives

| | | 95% Confidence Interval for Mean | | | |
|-----------|---------------------|----------------------------------|-------------|---------|---------|
| | | Lower Bound | Upper Bound | Minimum | Maximum |
| Harga | Pelajar / Mahasiswa | 3.7461 | 3.8861 | 3.33 | 4.00 |
| | Pegawai Negeri | 3.4165 | 4.1391 | 3.33 | 4.00 |
| | Karyawan Swasta | 3.6912 | 3.8802 | 3.33 | 4.00 |
| | Wiraswasta | 3.4615 | 4.0385 | 3.33 | 4.00 |
| | Total | 3.7468 | 3.8592 | 3.33 | 4.00 |
| Pelayanan | Pelajar / Mahasiswa | 3.7279 | 3.9187 | 3.25 | 4.50 |
| | Pegawai Negeri | 3.6846 | 3.8988 | 3.75 | 4.00 |
| | Karyawan Swasta | 3.6001 | 3.7571 | 3.25 | 4.00 |
| | Wiraswasta | 3.5920 | 3.9080 | 3.50 | 4.00 |
| | Total | 3.7141 | 3.8359 | 3.25 | 4.50 |
| Pembelian | Pelajar / Mahasiswa | 3.8856 | 3.9971 | 3.60 | 4.40 |
| | Pegawai Negeri | 3.6877 | 4.2456 | 3.60 | 4.40 |
| | Karyawan Swasta | 3.8442 | 4.0415 | 3.60 | 4.40 |
| | Wiraswasta | 3.7736 | 4.0264 | 3.60 | 4.00 |
| | Total | 3.8961 | 3.9839 | 3.60 | 4.40 |
| Loyalitas | Pelajar / Mahasiswa | 3.6275 | 3.7576 | 3.17 | 4.00 |
| | Pegawai Negeri | 3.3740 | 3.9593 | 3.17 | 4.00 |
| | Karyawan Swasta | 3.5840 | 3.7732 | 3.17 | 4.00 |
| | Wiraswasta | 3.4722 | 3.8195 | 3.17 | 3.83 |
| | Total | 3.6353 | 3.7314 | 3.17 | 4.00 |

ANOVA

| | | Sum of Squares | df | Mean Square | F | Sig. |
|-----------|----------------|----------------|----|-------------|-------|------|
| Harga | Between Groups | .044 | 3 | .015 | .198 | .898 |
| | Within Groups | 7.067 | 96 | .074 | | |
| | Total | 7.111 | 99 | | | |
| Pelayanan | Between Groups | .402 | 3 | .134 | 1.444 | .235 |
| | Within Groups | 8.910 | 96 | .093 | | |
| | Total | 9.313 | 99 | | | |
| Pembelian | Between Groups | .017 | 3 | .006 | .115 | .951 |
| | Within Groups | 4.823 | 96 | .050 | | |
| | Total | 4.840 | 99 | | | |
| Loyalitas | Between Groups | .018 | 3 | .006 | .102 | .959 |
| | Within Groups | 5.787 | 96 | .060 | | |
| | Total | 5.806 | 99 | | | |

Oneway

Descriptives

| | | N | Mean | Std. Deviation | Std. Error |
|-----------|-----------------------------|-----|--------|----------------|------------|
| Harga | Rp. 300.000 | 3 | 3.8889 | .19245 | .11111 |
| | Rp. 300.001 - Rp. 500.000 | 49 | 3.8367 | .25570 | .03653 |
| | Rp. 500.001 - Rp. 1.000.000 | 35 | 3.7714 | .26533 | .04485 |
| | >= Rp. 1.000.000 | 13 | 3.7179 | .32903 | .09126 |
| | Total | 100 | 3.8000 | .26801 | .02680 |
| Pelayanan | Rp. 300.000 | 3 | 3.6667 | .14434 | .08333 |
| | Rp. 300.001 - Rp. 500.000 | 49 | 3.8265 | .37571 | .05367 |
| | Rp. 500.001 - Rp. 1.000.000 | 35 | 3.7214 | .21669 | .03663 |
| | >= Rp. 1.000.000 | 13 | 3.7500 | .22822 | .06330 |
| | Total | 100 | 3.7750 | .30670 | .03067 |
| Pembelian | Rp. 300.000 | 3 | 4.1333 | .23094 | .13333 |
| | Rp. 300.001 - Rp. 500.000 | 49 | 3.9347 | .22872 | .03267 |
| | Rp. 500.001 - Rp. 1.000.000 | 35 | 3.9543 | .22796 | .03853 |
| | >= Rp. 1.000.000 | 13 | 3.8769 | .15359 | .04260 |
| | Total | 100 | 3.9400 | .22111 | .02211 |
| Loyalitas | Rp. 300.000 | 3 | 3.8333 | .16667 | .09623 |
| | Rp. 300.001 - Rp. 500.000 | 49 | 3.7007 | .24291 | .03470 |
| | Rp. 500.001 - Rp. 1.000.000 | 35 | 3.6571 | .26179 | .04425 |
| | >= Rp. 1.000.000 | 13 | 3.6538 | .19792 | .05489 |
| | Total | 100 | 3.6833 | .24216 | .02422 |

Descriptives

| | | 95% Confidence Interval for Mean | | | |
|-----------|-----------------------------|----------------------------------|-------------|---------|---------|
| | | Lower Bound | Upper Bound | Minimum | Maximum |
| Harga | Rp. 300.000 | 3.4108 | 4.3670 | 3.67 | 4.00 |
| | Rp. 300.001 - Rp. 500.000 | 3.7633 | 3.9102 | 3.33 | 4.00 |
| | Rp. 500.001 - Rp. 1.000.000 | 3.6803 | 3.8626 | 3.33 | 4.00 |
| | >= Rp. 1.000.000 | 3.5191 | 3.9168 | 3.33 | 4.00 |
| | Total | 3.7468 | 3.8532 | 3.33 | 4.00 |
| Pelayanan | Rp. 300.000 | 3.3081 | 4.0252 | 3.50 | 3.75 |
| | Rp. 300.001 - Rp. 500.000 | 3.7186 | 3.9344 | 3.25 | 4.50 |
| | Rp. 500.001 - Rp. 1.000.000 | 3.6470 | 3.7959 | 3.25 | 4.50 |
| | >= Rp. 1.000.000 | 3.6121 | 3.8879 | 3.25 | 4.00 |
| | Total | 3.7141 | 3.8359 | 3.25 | 4.50 |
| Pembelian | Rp. 300.000 | 3.5596 | 4.7070 | 4.00 | 4.40 |
| | Rp. 300.001 - Rp. 500.000 | 3.8690 | 4.0004 | 3.60 | 4.40 |
| | Rp. 500.001 - Rp. 1.000.000 | 3.8760 | 4.0326 | 3.60 | 4.40 |
| | >= Rp. 1.000.000 | 3.7841 | 3.9897 | 3.60 | 4.00 |
| | Total | 3.8961 | 3.9839 | 3.60 | 4.40 |
| Loyalitas | Rp. 300.000 | 3.4193 | 4.2474 | 3.67 | 4.00 |
| | Rp. 300.001 - Rp. 500.000 | 3.6309 | 3.7705 | 3.17 | 4.00 |
| | Rp. 500.001 - Rp. 1.000.000 | 3.5672 | 3.7471 | 3.17 | 4.00 |
| | >= Rp. 1.000.000 | 3.5342 | 3.7735 | 3.17 | 3.83 |
| | Total | 3.6353 | 3.7314 | 3.17 | 4.00 |

ANOVA

| | | Sum of Squares | df | Mean Square | F | Sig. |
|-----------|----------------|----------------|----|-------------|-------|------|
| Harga | Between Groups | .206 | 3 | .069 | .954 | .418 |
| | Within Groups | 6.905 | 96 | .072 | | |
| | Total | 7.111 | 99 | | | |
| Pelayanan | Between Groups | .274 | 3 | .091 | .970 | .410 |
| | Within Groups | 9.039 | 96 | .094 | | |
| | Total | 9.313 | 99 | | | |
| Pembelian | Between Groups | .172 | 3 | .057 | 1.182 | .321 |
| | Within Groups | 4.668 | 96 | .049 | | |
| | Total | 4.840 | 99 | | | |
| Loyalitas | Between Groups | .118 | 3 | .039 | .661 | .578 |
| | Within Groups | 5.688 | 96 | .059 | | |
| | Total | 5.806 | 99 | | | |



serviens in lumine veritatis

LAMPIRAN V

TABEL R, TABEL F, DAN TABEL T

TABEL DISTRIBUSI R

| Df | 5% | DF | 5% | DF | 5% | DF | 5% |
|----|-------|-----|-------|-----|-------|-----|-------|
| 1 | 0.997 | 51 | 0.271 | 101 | 0.194 | 151 | 0.159 |
| 2 | 0.950 | 52 | 0.268 | 102 | 0.193 | 152 | 0.158 |
| 3 | 0.878 | 53 | 0.266 | 103 | 0.192 | 153 | 0.158 |
| 4 | 0.811 | 54 | 0.263 | 104 | 0.191 | 154 | 0.157 |
| 5 | 0.754 | 55 | 0.261 | 105 | 0.190 | 155 | 0.157 |
| 6 | 0.707 | 56 | 0.259 | 106 | 0.189 | 156 | 0.156 |
| 7 | 0.666 | 57 | 0.256 | 107 | 0.188 | 157 | 0.156 |
| 8 | 0.632 | 58 | 0.254 | 108 | 0.187 | 158 | 0.155 |
| 9 | 0.602 | 59 | 0.252 | 109 | 0.187 | 159 | 0.155 |
| 10 | 0.576 | 60 | 0.250 | 110 | 0.186 | 160 | 0.154 |
| 11 | 0.553 | 61 | 0.248 | 111 | 0.185 | 161 | 0.154 |
| 12 | 0.532 | 62 | 0.246 | 112 | 0.184 | 162 | 0.153 |
| 13 | 0.514 | 63 | 0.244 | 113 | 0.183 | 163 | 0.153 |
| 14 | 0.497 | 64 | 0.242 | 114 | 0.182 | 164 | 0.152 |
| 15 | 0.482 | 65 | 0.240 | 115 | 0.182 | 165 | 0.152 |
| 16 | 0.468 | 66 | 0.239 | 116 | 0.181 | 166 | 0.151 |
| 17 | 0.456 | 67 | 0.237 | 117 | 0.180 | 167 | 0.151 |
| 18 | 0.444 | 68 | 0.235 | 118 | 0.179 | 168 | 0.151 |
| 19 | 0.433 | 69 | 0.234 | 119 | 0.179 | 169 | 0.150 |
| 20 | 0.423 | 70 | 0.232 | 120 | 0.178 | 170 | 0.150 |
| 21 | 0.413 | 71 | 0.230 | 121 | 0.177 | 171 | 0.149 |
| 22 | 0.404 | 72 | 0.229 | 122 | 0.176 | 172 | 0.149 |
| 23 | 0.396 | 73 | 0.227 | 123 | 0.176 | 173 | 0.148 |
| 24 | 0.388 | 74 | 0.226 | 124 | 0.175 | 174 | 0.148 |
| 25 | 0.381 | 75 | 0.224 | 125 | 0.174 | 175 | 0.148 |
| 26 | 0.374 | 76 | 0.223 | 126 | 0.174 | 176 | 0.147 |
| 27 | 0.367 | 77 | 0.221 | 127 | 0.173 | 177 | 0.147 |
| 28 | 0.361 | 78 | 0.220 | 128 | 0.172 | 178 | 0.146 |
| 29 | 0.355 | 79 | 0.219 | 129 | 0.172 | 179 | 0.146 |
| 30 | 0.349 | 80 | 0.217 | 130 | 0.171 | 180 | 0.146 |
| 31 | 0.344 | 81 | 0.216 | 131 | 0.170 | 181 | 0.145 |
| 32 | 0.339 | 82 | 0.215 | 132 | 0.170 | 182 | 0.145 |
| 33 | 0.334 | 83 | 0.213 | 133 | 0.169 | 183 | 0.144 |
| 34 | 0.329 | 84 | 0.212 | 134 | 0.168 | 184 | 0.144 |
| 35 | 0.325 | 85 | 0.211 | 135 | 0.168 | 185 | 0.144 |
| 36 | 0.320 | 86 | 0.210 | 136 | 0.167 | 186 | 0.143 |
| 37 | 0.316 | 87 | 0.208 | 137 | 0.167 | 187 | 0.143 |
| 38 | 0.312 | 88 | 0.207 | 138 | 0.166 | 188 | 0.142 |
| 39 | 0.308 | 89 | 0.206 | 139 | 0.165 | 189 | 0.142 |
| 40 | 0.304 | 90 | 0.205 | 140 | 0.165 | 190 | 0.142 |
| 41 | 0.301 | 91 | 0.204 | 141 | 0.164 | 191 | 0.141 |
| 42 | 0.297 | 92 | 0.203 | 142 | 0.164 | 192 | 0.141 |
| 43 | 0.294 | 93 | 0.202 | 143 | 0.163 | 193 | 0.141 |
| 44 | 0.291 | 94 | 0.201 | 144 | 0.163 | 194 | 0.140 |
| 45 | 0.288 | 95 | 0.200 | 145 | 0.162 | 195 | 0.140 |
| 46 | 0.285 | 96 | 0.199 | 146 | 0.161 | 196 | 0.139 |
| 47 | 0.282 | 97 | 0.198 | 147 | 0.161 | 197 | 0.139 |
| 48 | 0.279 | 98 | 0.197 | 148 | 0.160 | 198 | 0.139 |
| 49 | 0.276 | 99 | 0.196 | 149 | 0.160 | 199 | 0.138 |
| 50 | 0.273 | 100 | 0.195 | 150 | 0.159 | 200 | 0.138 |

TABEL DISTRIBUSI F

| DF | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|-----|------|------|------|------|------|------|------|------|------|------|
| 51 | 4.03 | 3.18 | 2.79 | 2.55 | 2.40 | 2.28 | 2.20 | 2.13 | 2.07 | 2.02 |
| 52 | 4.03 | 3.18 | 2.78 | 2.55 | 2.39 | 2.28 | 2.19 | 2.12 | 2.07 | 2.02 |
| 53 | 4.02 | 3.17 | 2.78 | 2.55 | 2.39 | 2.28 | 2.19 | 2.12 | 2.06 | 2.01 |
| 54 | 4.02 | 3.17 | 2.78 | 2.54 | 2.39 | 2.27 | 2.18 | 2.12 | 2.06 | 2.01 |
| 55 | 4.02 | 3.16 | 2.77 | 2.54 | 2.38 | 2.27 | 2.18 | 2.11 | 2.06 | 2.01 |
| 56 | 4.01 | 3.16 | 2.77 | 2.54 | 2.38 | 2.27 | 2.18 | 2.11 | 2.05 | 2.00 |
| 57 | 4.01 | 3.16 | 2.77 | 2.53 | 2.38 | 2.26 | 2.18 | 2.11 | 2.05 | 2.00 |
| 58 | 4.01 | 3.16 | 2.76 | 2.53 | 2.37 | 2.26 | 2.17 | 2.10 | 2.05 | 2.00 |
| 59 | 4.00 | 3.15 | 2.76 | 2.53 | 2.37 | 2.26 | 2.17 | 2.10 | 2.04 | 2.00 |
| 60 | 4.00 | 3.15 | 2.75 | 2.53 | 2.37 | 2.25 | 2.17 | 2.10 | 2.04 | 1.99 |
| 61 | 4.00 | 3.15 | 2.76 | 2.52 | 2.37 | 2.25 | 2.16 | 2.09 | 2.04 | 1.99 |
| 62 | 4.00 | 3.15 | 2.75 | 2.52 | 2.36 | 2.25 | 2.16 | 2.09 | 2.03 | 1.99 |
| 63 | 3.99 | 3.14 | 2.75 | 2.52 | 2.36 | 2.25 | 2.16 | 2.09 | 2.03 | 1.98 |
| 64 | 3.99 | 3.14 | 2.75 | 2.52 | 2.36 | 2.24 | 2.16 | 2.09 | 2.03 | 1.98 |
| 65 | 3.99 | 3.14 | 2.75 | 2.51 | 2.36 | 2.24 | 2.15 | 2.08 | 2.03 | 1.98 |
| 66 | 3.99 | 3.14 | 2.74 | 2.51 | 2.35 | 2.24 | 2.15 | 2.08 | 2.03 | 1.98 |
| 67 | 3.98 | 3.13 | 2.74 | 2.51 | 2.35 | 2.24 | 2.15 | 2.08 | 2.02 | 1.98 |
| 68 | 3.98 | 3.13 | 2.74 | 2.51 | 2.35 | 2.24 | 2.15 | 2.08 | 2.02 | 1.97 |
| 69 | 3.98 | 3.13 | 2.74 | 2.50 | 2.35 | 2.23 | 2.15 | 2.08 | 2.02 | 1.97 |
| 70 | 3.98 | 3.13 | 2.74 | 2.50 | 2.35 | 2.23 | 2.14 | 2.07 | 2.02 | 1.97 |
| 71 | 3.98 | 3.13 | 2.73 | 2.50 | 2.34 | 2.23 | 2.14 | 2.07 | 2.01 | 1.97 |
| 72 | 3.97 | 3.12 | 2.73 | 2.50 | 2.34 | 2.23 | 2.14 | 2.07 | 2.01 | 1.96 |
| 73 | 3.97 | 3.12 | 2.73 | 2.50 | 2.34 | 2.23 | 2.14 | 2.07 | 2.01 | 1.96 |
| 74 | 3.97 | 3.12 | 2.73 | 2.50 | 2.34 | 2.22 | 2.14 | 2.07 | 2.01 | 1.96 |
| 75 | 3.97 | 3.12 | 2.73 | 2.49 | 2.34 | 2.22 | 2.13 | 2.06 | 2.01 | 1.96 |
| 76 | 3.97 | 3.12 | 2.72 | 2.49 | 2.33 | 2.22 | 2.13 | 2.06 | 2.01 | 1.96 |
| 77 | 3.97 | 3.12 | 2.72 | 2.49 | 2.33 | 2.22 | 2.13 | 2.06 | 2.00 | 1.96 |
| 78 | 3.96 | 3.11 | 2.72 | 2.49 | 2.33 | 2.22 | 2.13 | 2.06 | 2.00 | 1.95 |
| 79 | 3.96 | 3.11 | 2.72 | 2.49 | 2.33 | 2.22 | 2.13 | 2.06 | 2.00 | 1.95 |
| 80 | 3.96 | 3.11 | 2.72 | 2.49 | 2.33 | 2.21 | 2.13 | 2.06 | 2.00 | 1.95 |
| 81 | 3.96 | 3.11 | 2.72 | 2.48 | 2.33 | 2.21 | 2.12 | 2.05 | 2.00 | 1.95 |
| 82 | 3.96 | 3.11 | 2.72 | 2.48 | 2.33 | 2.21 | 2.12 | 2.05 | 2.00 | 1.95 |
| 83 | 3.96 | 3.11 | 2.71 | 2.48 | 2.32 | 2.21 | 2.12 | 2.05 | 1.99 | 1.95 |
| 84 | 3.95 | 3.11 | 2.71 | 2.48 | 2.32 | 2.21 | 2.12 | 2.05 | 1.99 | 1.95 |
| 85 | 3.95 | 3.10 | 2.71 | 2.48 | 2.32 | 2.21 | 2.12 | 2.05 | 1.99 | 1.94 |
| 86 | 3.95 | 3.10 | 2.71 | 2.48 | 2.32 | 2.21 | 2.12 | 2.05 | 1.99 | 1.94 |
| 87 | 3.95 | 3.10 | 2.71 | 2.48 | 2.32 | 2.20 | 2.12 | 2.05 | 1.99 | 1.94 |
| 88 | 3.95 | 3.10 | 2.71 | 2.48 | 2.32 | 2.20 | 2.12 | 2.05 | 1.99 | 1.94 |
| 89 | 3.95 | 3.10 | 2.71 | 2.47 | 2.32 | 2.20 | 2.11 | 2.04 | 1.99 | 1.94 |
| 90 | 3.95 | 3.10 | 2.71 | 2.47 | 2.32 | 2.20 | 2.11 | 2.04 | 1.99 | 1.94 |
| 91 | 3.95 | 3.10 | 2.70 | 2.47 | 2.31 | 2.20 | 2.11 | 2.04 | 1.98 | 1.94 |
| 92 | 3.94 | 3.10 | 2.70 | 2.47 | 2.31 | 2.20 | 2.11 | 2.04 | 1.98 | 1.94 |
| 93 | 3.94 | 3.09 | 2.70 | 2.47 | 2.31 | 2.20 | 2.11 | 2.04 | 1.98 | 1.93 |
| 94 | 3.94 | 3.09 | 2.70 | 2.47 | 2.31 | 2.20 | 2.11 | 2.04 | 1.98 | 1.93 |
| 95 | 3.94 | 3.09 | 2.70 | 2.47 | 2.31 | 2.20 | 2.11 | 2.04 | 1.98 | 1.93 |
| 96 | 3.94 | 3.09 | 2.70 | 2.47 | 2.31 | 2.19 | 2.11 | 2.04 | 1.98 | 1.93 |
| 97 | 3.94 | 3.09 | 2.70 | 2.47 | 2.31 | 2.19 | 2.11 | 2.04 | 1.98 | 1.93 |
| 98 | 3.94 | 3.09 | 2.70 | 2.46 | 2.31 | 2.19 | 2.10 | 2.03 | 1.98 | 1.93 |
| 99 | 3.94 | 3.09 | 2.70 | 2.46 | 2.31 | 2.19 | 2.10 | 2.03 | 1.98 | 1.93 |
| 100 | 3.94 | 3.09 | 2.70 | 2.46 | 2.31 | 2.19 | 2.10 | 2.03 | 1.97 | 1.93 |

TABEL DISTRIBUSI T

| 1 Sisi | 10% | 5% | 1 Sisi | 10% | 5% | 1 Sisi | 10% | 5% | 1 Sisi | 10% | 5% |
|--------|-------|--------|--------|-------|-------|--------|-------|-------|--------|-------|-------|
| 2 Sisi | 5% | 2.5% | 2 Sisi | 5% | 2.5% | 2 Sisi | 5% | 2.5% | 2 Sisi | 5% | 2.5% |
| 1 | 6.314 | 12.706 | 51 | 1.675 | 2.008 | 101 | 1.660 | 1.984 | 151 | 1.655 | 1.976 |
| 2 | 2.920 | 4.303 | 52 | 1.675 | 2.007 | 102 | 1.660 | 1.983 | 152 | 1.655 | 1.976 |
| 3 | 2.353 | 3.182 | 53 | 1.674 | 2.006 | 103 | 1.660 | 1.983 | 153 | 1.655 | 1.976 |
| 4 | 2.132 | 2.776 | 54 | 1.674 | 2.005 | 104 | 1.660 | 1.983 | 154 | 1.655 | 1.975 |
| 5 | 2.015 | 2.571 | 55 | 1.673 | 2.004 | 105 | 1.659 | 1.983 | 155 | 1.655 | 1.975 |
| 6 | 1.943 | 2.447 | 56 | 1.673 | 2.003 | 106 | 1.659 | 1.983 | 156 | 1.655 | 1.975 |
| 7 | 1.895 | 2.365 | 57 | 1.672 | 2.002 | 107 | 1.659 | 1.982 | 157 | 1.655 | 1.975 |
| 8 | 1.860 | 2.306 | 58 | 1.672 | 2.002 | 108 | 1.659 | 1.982 | 158 | 1.655 | 1.975 |
| 9 | 1.833 | 2.262 | 59 | 1.671 | 2.001 | 109 | 1.659 | 1.982 | 159 | 1.654 | 1.975 |
| 10 | 1.812 | 2.228 | 60 | 1.671 | 2.000 | 110 | 1.659 | 1.982 | 160 | 1.654 | 1.975 |
| 11 | 1.796 | 2.201 | 61 | 1.670 | 2.000 | 111 | 1.659 | 1.982 | 161 | 1.654 | 1.975 |
| 12 | 1.782 | 2.179 | 62 | 1.670 | 1.999 | 112 | 1.659 | 1.981 | 162 | 1.654 | 1.975 |
| 13 | 1.771 | 2.160 | 63 | 1.669 | 1.998 | 113 | 1.658 | 1.981 | 163 | 1.654 | 1.975 |
| 14 | 1.761 | 2.145 | 64 | 1.669 | 1.998 | 114 | 1.658 | 1.981 | 164 | 1.654 | 1.975 |
| 15 | 1.753 | 2.131 | 65 | 1.669 | 1.997 | 115 | 1.658 | 1.981 | 165 | 1.654 | 1.974 |
| 16 | 1.746 | 2.120 | 66 | 1.668 | 1.997 | 116 | 1.658 | 1.981 | 166 | 1.654 | 1.974 |
| 17 | 1.740 | 2.110 | 67 | 1.668 | 1.996 | 117 | 1.658 | 1.980 | 167 | 1.654 | 1.974 |
| 18 | 1.734 | 2.101 | 68 | 1.668 | 1.995 | 118 | 1.658 | 1.980 | 168 | 1.654 | 1.974 |
| 19 | 1.729 | 2.093 | 69 | 1.667 | 1.995 | 119 | 1.658 | 1.980 | 169 | 1.654 | 1.974 |
| 20 | 1.725 | 2.086 | 70 | 1.667 | 1.994 | 120 | 1.658 | 1.980 | 170 | 1.654 | 1.974 |
| 21 | 1.721 | 2.080 | 71 | 1.667 | 1.994 | 121 | 1.658 | 1.980 | 171 | 1.654 | 1.974 |
| 22 | 1.717 | 2.074 | 72 | 1.666 | 1.993 | 122 | 1.657 | 1.980 | 172 | 1.654 | 1.974 |
| 23 | 1.714 | 2.069 | 73 | 1.666 | 1.993 | 123 | 1.657 | 1.979 | 173 | 1.654 | 1.974 |
| 24 | 1.711 | 2.064 | 74 | 1.666 | 1.993 | 124 | 1.657 | 1.979 | 174 | 1.654 | 1.974 |
| 25 | 1.708 | 2.060 | 75 | 1.665 | 1.992 | 125 | 1.657 | 1.979 | 175 | 1.654 | 1.974 |
| 26 | 1.706 | 2.056 | 76 | 1.665 | 1.992 | 126 | 1.657 | 1.979 | 176 | 1.654 | 1.974 |
| 27 | 1.703 | 2.052 | 77 | 1.665 | 1.991 | 127 | 1.657 | 1.979 | 177 | 1.654 | 1.973 |
| 28 | 1.701 | 2.048 | 78 | 1.665 | 1.991 | 128 | 1.657 | 1.979 | 178 | 1.653 | 1.973 |
| 29 | 1.699 | 2.045 | 79 | 1.664 | 1.990 | 129 | 1.657 | 1.979 | 179 | 1.653 | 1.973 |
| 30 | 1.697 | 2.042 | 80 | 1.664 | 1.990 | 130 | 1.657 | 1.978 | 180 | 1.653 | 1.973 |
| 31 | 1.696 | 2.040 | 81 | 1.664 | 1.990 | 131 | 1.657 | 1.978 | 181 | 1.653 | 1.973 |
| 32 | 1.694 | 2.037 | 82 | 1.664 | 1.989 | 132 | 1.656 | 1.978 | 182 | 1.653 | 1.973 |
| 33 | 1.692 | 2.035 | 83 | 1.663 | 1.989 | 133 | 1.656 | 1.978 | 183 | 1.653 | 1.973 |
| 34 | 1.691 | 2.032 | 84 | 1.663 | 1.989 | 134 | 1.656 | 1.978 | 184 | 1.653 | 1.973 |
| 35 | 1.690 | 2.030 | 85 | 1.663 | 1.988 | 135 | 1.656 | 1.978 | 185 | 1.653 | 1.973 |
| 36 | 1.688 | 2.028 | 86 | 1.663 | 1.988 | 136 | 1.656 | 1.978 | 186 | 1.653 | 1.973 |
| 37 | 1.687 | 2.026 | 87 | 1.663 | 1.988 | 137 | 1.656 | 1.977 | 187 | 1.653 | 1.973 |
| 38 | 1.686 | 2.024 | 88 | 1.662 | 1.987 | 138 | 1.656 | 1.977 | 188 | 1.653 | 1.973 |
| 39 | 1.685 | 2.023 | 89 | 1.662 | 1.987 | 139 | 1.656 | 1.977 | 189 | 1.653 | 1.973 |
| 40 | 1.684 | 2.021 | 90 | 1.662 | 1.987 | 140 | 1.656 | 1.977 | 190 | 1.653 | 1.973 |
| 41 | 1.683 | 2.020 | 91 | 1.662 | 1.986 | 141 | 1.656 | 1.977 | 191 | 1.653 | 1.972 |
| 42 | 1.682 | 2.018 | 92 | 1.662 | 1.986 | 142 | 1.656 | 1.977 | 192 | 1.653 | 1.972 |
| 43 | 1.681 | 2.017 | 93 | 1.661 | 1.986 | 143 | 1.656 | 1.977 | 193 | 1.653 | 1.972 |
| 44 | 1.680 | 2.015 | 94 | 1.661 | 1.986 | 144 | 1.656 | 1.977 | 194 | 1.653 | 1.972 |
| 45 | 1.679 | 2.014 | 95 | 1.661 | 1.985 | 145 | 1.655 | 1.976 | 195 | 1.653 | 1.972 |
| 46 | 1.679 | 2.013 | 96 | 1.661 | 1.985 | 146 | 1.655 | 1.976 | 196 | 1.653 | 1.972 |
| 47 | 1.678 | 2.012 | 97 | 1.661 | 1.985 | 147 | 1.655 | 1.976 | 197 | 1.653 | 1.972 |
| 48 | 1.677 | 2.011 | 98 | 1.661 | 1.984 | 148 | 1.655 | 1.976 | 198 | 1.653 | 1.972 |
| 49 | 1.677 | 2.010 | 99 | 1.660 | 1.984 | 149 | 1.655 | 1.976 | 199 | 1.653 | 1.972 |
| 50 | 1.676 | 2.009 | 100 | 1.660 | 1.984 | 150 | 1.655 | 1.976 | 200 | 1.653 | 1.972 |