

## **BAB VI**

### **KESIMPULAN DAN SARAN**

#### **6.1 Kesimpulan**

1. Aplikasi SICHelsy merupakan sebuah Sistem Informasi yang digunakan pada perusahaan Otobus – kota Maumere untuk memberikan informasi kepada pelanggan. Disamping itu aplikasi ini disediakan untuk memudahkan masyarakat Maumere dalam pemesanan tiket dan pengiriman barang (paket) ke semua tempat dipulau Flores (Endedan Larantuka).
2. Sistem Informasi Pemesan tiket dan pengiriman barang pada PO. Chelsy berhasil dibangun dengan dukungan CRM.
3. Dari hasil pengujian pengguna aplikasi SICHelsy, maka diambil 20 *sampling* dari sekian banyak pelanggan. Dan berdasarkan pengujian tersebut pelanggan menerima penggunaan aplikasi tersebut.

#### **6.2 Saran**

Diharapkan agar aplikasi ini dikembangkan di seluruh Wilayah pulau Flores sehingga dapat dinikmati kemudahannya oleh masyarakat di pulau Flores.

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